

ANNUAL

REPORT

2022/2023



CITY OF CHOICE



PIETERMARITZBURG
MSUNDUZI

MSUNDUZI MUNICIPALITY

THE CITY OF CHOICE

VISION

“By 2040 Msunduzi will be a safe, vibrant, sustainable and smart metropolis.”

MISSION

“To ensure that the Municipality functions efficiently to deliver basic, social, economic and environmental services to build better Communities.”



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TABLE OF ABBREVIATIONS

AG	Auditor General
AIDS	Acquired Immune Deficiency Syndrome
AIPF	Associated Institution Pension Fund
AMP	Ampere
APR	Annual Performance Report
BBBEE	Broad Based Black Economic Empowerment
CBD	Central Business District
CCTV	Closed Circuit Television Camera
CFO	Chief Financial Officer
CLLR	Councillor
CoGTA	Cooperative Governance and Tradition Affairs
CWP	Community Work Programme
DAEARD	Department of Agriculture, Environmental Affairs and Rural Development
DBSA	Development Bank South Africa
DMAPC	Disaster Management Planning Advisory Committee
DMM	Deputy Municipal Manager
DPLG	Department of Provincial and Local Government
DWAF	Department of Water Affairs and Forestry
EAP	Employee Assistance Programme
EPWP	Expanded Public Works Programme
EXCO	Executive Committee
HDI	Historically Disadvantaged Individual
HIV	Human Immune Virus
HNR	Housing Needs Register
HRD	Human Resources Development
HRM	Human Resource Management
IA	Implementing Agent
ICT	Information Communication Technology
IDP	Integrated Development Plan
IDT	Independent Development Trust
IMATU	Independent Municipal Allied Trade Union
IPMS	Individual Performance Management System
KPI	Key Performance Indicators
KWANALOGA	KwaZulu-Natal Local Governance Association
MCB	Miniature Circuit Breaker
MCPF	Municipal Councillors Pension Fund
MEC	Member of Executive Committee

MEC	Member of Executive Council
MFMA	Municipal Finance Management Act
MIG	Municipal Infrastructure Grant
MM	Municipal Manager
MOA	Memorandum of Agreement
MOU	Memorandum of Understanding
MPAC	Municipal Public Accounts Committee
MPRA	Municipal Rates Act
MUNIMEC	Municipalities and Member of Executive Council Meetings
NDPG	Neighbourhood Development Partnership Grant
NERSA	National Electricity Regulator of South Africa
NPA	National Prosecuting Authority
NQF	National Qualification Framework
NRW	Non-revenue Water
OC,P&KM	Organisational compliance, Performance and Knowledge Management
OP	Operational Plan
OPMS	Organizational Performance Management System
PDOHS	Provincial Department of Housing
PHC	Primary Health Care
PMB	Pietermaritzburg
PMS	Performance Management System
SALAPF	South African Local Authorities Pension Fund
SALGA	South African Local Government Association
SAMWU	South African Municipal Workers Union
SAPS	South African Police Services
SBU	Strategic Business Unit
SCM	Supply Chain Management
SDBIP	Service Delivery and Budget Implementation Plan
SITA	South African State Information Technology Agency
SMMES	Small Medium and Micro Enterprises
SOP	Standard Operating Procedure
STATSSA	Statistics South Africa
UNISA	University of South Africa
VIP	Ventilated Improved Pit Latrine
WSDP	Water Services Development Plan
WSP	Workplace Skills Plan
WWTP	Waste Water Treatment Plan



CHAPTER 1: MAYOR'S FOREWORD AND EXECUTIVE SUMMARY

COMPONENT A: MAYORS FOREWORD

CLLR MZIMKHULU THEBOLLA EXECUTIVE SUMMARY AND FOREWORD

It is my privilege to present the 2022/23 Executive Summary for the Msunduzi Local Municipality. As we reflect on the previous year, there is much to be proud of. Consequently, this has enhanced our sense of purpose as we persist in collaborating with our stakeholders to realize the municipality's vision and mission statements. This report will detail how we performed in relation to the goals we set for ourselves throughout this time. The report will provide our communities and stakeholders with an understanding of the council's accomplishments and performance.

According to Section 46 of the Municipal Systems Act, all municipalities are required to prepare an annual report for each financial year. This includes a performance report that details the municipality's and any service provider's performance during the year in question. This provides an opportunity for performance comparatives to be drawn against the objectives / targets in relation to the previous financial year.

The 2022/23 Annual report which in many ways reflect our service delivery and developmental achievements and challenges, is presented in recognition of our legislative obligation to be an accountable and transparent organisation. The report also describes how these goals were implemented and accomplished in accordance with several pieces of legislation, including sections 121 and 127(2) of the Local Government: Municipal Finance Management Act No.56 of 2003 and section 46 of the Local Government: Municipal Systems Act No.32 of 2000.

The Municipality has progressed significantly in achieving objectives within each of the five major performance categories that apply to local government, which is outlined in this Annual Report:

1. Basic Service delivery and infrastructure development
2. Municipal transformation and development
3. Local Economic Development
4. Municipal Financial viability and management
5. Good Governance and Public Participation

Corrective audit action plans continue to be developed and implemented in accordance with section 131 of the MFMA in order to address the issues raised by the Auditor General (AG). The audit action plan outlines the underlying issues, intended solutions to address the findings, target dates and timelines, and the status of the progress to date. We want to reassure the Office of the AG that the council will continue work diligently work with management to improve the perspective provided by the AG's findings.

Providing services is a fundamental mandate of our council, as such it shall remain our priority. To ensure that service delivery is implemented effectively, we must ensure that we strike a balance between all areas of performance categories while addressing issues of waste management, energy, water and sanitation. We must continue to reengineer processes that alert us of service delivery challenges with key performance areas focusing on the management of the call centre, revenue collection and rapid response.

Inevitably, the new approach to local government must be developmental and aims to overcome the poor planning practices of the past. The Integrated Development Plan (IDP) is by far the most effective approach to progress that involves the entire municipality and its citizens in identifying the best solutions to achieve positive long-term development.

Emanating from the city's vision 2040 which places Msunduzi Municipality at the centre of a safe, vibrant, sustainable, and smart metropolis. Msunduzi continues to seek clearly articulated City Development Strategy (CDS). A growth path directive and a planning instrument, that will help realize a developmental and sustainable Msunduzi Metropolitan Complex and a globally competitive city.

Section 19 of the Municipal Structures Act of 1998 stipulates that municipalities must involve the local community in development, implementation and review of the municipality's performance management system. In particular, the community must be allowed to participate in the setting of appropriate key performance indicators and performance targets. Msunduzi Municipality values the opinions of the public thus ensuring that the municipality delivers services to its citizenry. This is achieved through various platforms such as the Mayoral IDP/ Budget Izimbizo, Rates and Tariff Public Consultations, Media Conferences, the Mayor's One-on-One with the citizens as well as a general open-door policy and engaging various stakeholders via the public participation processes in order to obtain inputs on how to enhance service delivery.

The city is committed in ensuring that there is consistent improvement in our processes and systems in order to achieve the vision and mission of the Msunduzi Municipality.

**THE HONOURABLE MAYOR
COUNCILLOR M THEBOLLA**



COMPONENT B: EXECUTIVE SUMMARY

OVERVIEW & FOREWORD BY THE MUNICIPAL MANAGER: ANNUAL REPORT 2022/2023 FY

The vision of the city is to create a safe, vibrant, sustainable, and smart metropolis and the municipality in all it does aim to achieve this vision by 2040. The Municipality is explicit in its plan to become a metro as this will further assist in delivering better services to the people of Msunduzi. The city has several plans that will assist in achieving the vision. The planning and implementation are around strengthening the functioning of the urban core to ensure that we service more people in a sustainable manner. The project pipelines will ensure that the city reverses the apartheid spatial planning and ensures inclusive economic growth. The Msunduzi Municipality has been strengthening relations with businesses through 8 A-side and Pietermaritzburg and Midlands Chamber of Business (PMCB) meetings. These meetings have been used to discuss how businesses can assist in expanding industrial development and establish an agro-processing precinct. We seek to attract a considerable number of lucrative investors to ensure economic growth and development.

In his state of the nation address, the President highlighted that Dick Whittington is one of the interventions of localization that are being undertaken by the country. The Dick Whittington Factory is within the Edendale Town Centre where the city is focusing on investments in terms of retail, light industry, educational precinct, and high-density residential developments. The Premier in her SOPA mentioned the revitalization of the township economy which is in line with what the city is planning for this area.

TIKZN in partnership with EDTEA has allocated a budget of R40 Million for the establishment of the Edendale Leather Processing Hub which will create 360 jobs in the 2024/25 financial year. The Municipality has worked to overcome the numerous challenges ranging from basic service delivery, consequence management to revenue collection. There are several interventions that the municipality is continuing to employ to address these challenges. The Municipality is also requesting the Provincial Intervention in mobilising and providing resources to assist in addressing the electricity outages experienced by Msunduzi Municipality. The intervention of experts is to prevent theft and vandalism of infrastructure before it occurs. In this regard the municipality is learning from Eskom and other municipalities.

The municipality has appointed external investigators to deal with outstanding internal disciplinary hearings. Moreover, the municipality is currently implementing an Electricity Maintenance Plan to address ageing electricity infrastructure. Additionally, the municipality is implementing a Roads Maintenance Programme to address potholes and other road related issues.

Additionally, The Budget Facility for Infrastructure (BFI) is a reform to the budget process that supports the execution of national priority projects by establishing specialised structures, procedures, and criteria for committing fiscal resources to public infrastructure spending. On behalf of myself the Municipal Manager, Vumesa Consulting submitted the BFI 2024 MTEF Funding Application titled "Msunduzi Water and Sanitation Infrastructure Upgrade (MWSIU) Programme" with applicable supporting documents to National Treasury on the 14th of July 2023. National Treasury thereafter internally contacted DWS to ensure that Msunduzi municipality meets the Regional Bulk Infrastructure Grant (RBIC) requirements. On the 14th of August 2023, a meeting took place between DWS, the municipality and Vumesa Consulting to discuss the RBIC requirements and a plan of action to ensure that the municipality complies with all requirements.

The RBIC compliance is part of the application approval process, and all the relevant documentation was submitted to NT in August 2023. The Municipality made submissions to the National Treasury (BFI) and Development Bank of South Africa (DBSA) with the intention of sourcing funding to implement the Capital Projects.

The Municipality is engaging the Local Business Community to find a suitable funding and implementation model that may not compromise the constitutional mandate of the municipality.

In January 2022, the Municipal Manager approached National Treasury to revise the Financial Recovery Plan once again since many of the listed activities have been completed and events overtaken, thus making the revision of the FRP essential to make it meaningful and relevant. The revised FRP adopts a strategic, focused approach which is time-bound yet comprehensive enough to ensure that the underlying causes of the challenges are adequately addressed. To ensure that the municipality moves forward with the implementation of the FRP, the Municipal Manager has appointed four Work stream Leaders and four Work stream Champions to provide support from his office to the Work stream Leaders. Reports are prepared and submitted to Council Structures, Local Labour Forum, Provincial Treasury, CoGTA and National Treasury. Reports have now been submitted to Internal Audit for Audit Purposes and the assurance on the Portfolio of Evidence submitted. The municipality is making progress toward financial recovery through the implementation of the FRP.

Our Waste Management department is stable due to being prioritised in terms of the needs analysis operationally. Nonetheless, there is still room for improvement, and this will be concluded through the implementation of the Integrated Waste Management plan that is currently being reviewed. However, there is still a serious need for improvement in terms of the mechanical workshop lead times against repairs which has been a huge challenge in the past couple of years. This issue causes substantial operational backlog and an inability of Waste Management to appropriately carry out daily operations and functions. The sub-unit has made significant improvements within the landfill site and as well as with the audit action plan to ensure compliance.

Over and above that, Msunduzi Municipality is currently working with various government departments, both at national and provincial level and with various government agencies to restore the city to its former glory. The Municipality has been an active participant in the uMgungundlovu District Development Model (DDM) and the district one plan has been incorporated in the 2023-2024 IDP review. The DDM will be used to strengthen the Intergovernmental Relations that are already in place and crystallise our long-term plans.

As the Municipal Manager, I have been assigned the duty to bring about the much-needed change in the city, which includes service delivery and a clean audit. During the 2022/2023 financial year the municipality received a Qualified Audit. We have, however, developed a turnaround plan to address AG matters, such as ensuring adherence to deadlines so that reports are audited by Internal audit before the Audit of AG, Monitor the departments that have had previous qualifications on performance information to avoid repetitive findings and review of the PMS Policy to address issues of reporting and managing of PMS information just to name a few.



In conclusion, all council structures are functioning and meeting regularly, the municipality is actively participating in all DDM structures, COGTA one on one meetings which have yielded positive results as Msunduzi is no longer regarded as dysfunctional. Extensive management of the Creditors payment is still an ongoing matter, payment plans for Umngeni and Eskom are being attended to, The Municipality still has a lot of work to do in order to ensure that creditors are paid within 30 days. However, actions are being taken to reduce the debt and interest payments. The financial ratios are slowly beginning to show an improvement and thus a turnaround on the Council financial position. All these interventions strengthen the municipality's ability to achieve its vision of creating a safe, vibrant, sustainable and smart metropolis.

LULAMILE MAPHOLOBA
MUNICIPAL MANAGER



CHAPTER 2: GOVERNANCE

COMPONENT A: GOVERNANCE STRUCTURES

INTRODUCTION TO POLITICAL AND ADMINISTRATIVE GOVERNANCE

Political & administrative governance at Msunduzi Municipality comprises of the Councillors and Senior Managers, respectively; they work together on a day-to-day basis in order to achieve identified service delivery goals and targets.

POLITICAL GOVERNANCE

INTRODUCTION TO POLITICAL GOVERNANCE

Msunduzi municipality has several political structures which include Full Council, Executive Committee, other Council committees and Committees established to support the Executive Committee. The Speaker is the head of Council, whilst the Executive Committee is chaired by the Mayor. The Msunduzi Municipality also has the office of the Chief Whip.

The following Portfolio Committees have been established and are aligned to the Municipality's organizational structure:

- Corporate Services Portfolio Committee;
- Infrastructure Services Portfolio Committee;
- Sustainable Development and City Enterprises Portfolio Committee;
- Community Services Portfolio Committee; and
- Finance Portfolio Committee.

The Municipal Public Accounts Committee (MPAC) is a committee of Council that oversees the expenditure of public funds on behalf of Council and thereby ensures accountability of both the Executive Committee and administration.

ADMINISTRATIVE GOVERNANCE

In addition, the five Business Units that mirror the committee portfolios also report to the City Manager. These Business Units, each headed by a General Manager, ensure that services are delivered to the people of the Msunduzi Municipality. They are:

- Infrastructure services;
- Community services;
- Sustainable Development & City Enterprises;
- Budget and Treasury Office; and
- Corporate services
- Electricity Supply Services



TOP ADMINISTRATIVE STRUCTURE

TIER 1
CITY MANAGER

FUNCTIONS
Communications Integrated Development Plan Internal Audit Monitoring & Evaluation Policy, Strategy and Research

TIER 2
CHIEF FINANCIAL OFFICER N Ngcobo

TIER 2
GENERAL MANAGER: Corporate Services M Molapo

TIER 2
GENERAL MANAGER: Community Services S Mathe

TIER 2
GENERAL MANAGER: Infrastructure Services S Hleha

TIER 2
GENERAL MANAGER: Sustainable Development FT Nxumalo

TIER 2
GENERAL MANAGER: Electricity Supply Services (Vacant)



COMPONENT B: INTERGOVERNMENTAL RELATIONS

INTRODUCTION TO CO-OPERATIVE GOVERNANCE AND INTERGOVERNMENTAL RELATIONS

Note: MSA S3 requires that municipalities exercise their executive and legislative authority within the constitutional system of co-operative governance envisaged in the Constitution S41.

Msunduzi has an Intergovernmental relations function that is responsible for promoting and facilitating effective and efficient intergovernmental relations between the National, Provincial, and local governments. Msunduzi participates in structures that have been established to ensure cooperative governance towards fast tracking integrated service delivery. The Intergovernmental relations function provides support to the Mayor and the Municipal Manager through facilitating inter-sphere and inter-sectoral intergovernmental cooperation.

PROVINCIAL INTERGOVERNMENTAL STRUCTURE

Provincial intergovernmental structures include SALGA, MUNIMEC, Technical MUNIMEC, Premier's Coordinating Forum (PCF), and the Local Government Communicators Forum. Through the effective cooperative governance and intergovernmental relations, the following projects are in place:

- Vulindlela Bulk Water Supply Scheme
- Umkhomazi Water project
- Darville wastewater treatment plant
- Disaster response funding
- Electrification of Informal Settlements
- Expanded Public Works Programme
- Integrated Public Transport network.
- Human settlements housing
- SMME funding programme

RELATIONSHIPS WITH MUNICIPAL ENTITIES

The municipal entity (Safe City) has a legally constituted board. The board approves the business plan and the associated budget for the entity. These documents are submitted to the municipality for approval. The business plan outlines the Key Performance Area and Indicators (KPA and KPI). The (KPA and KPI) are included in the SDBIP of the municipality. The delivery on the milestones is monitored on a monthly basis by the submission of a monthly report and this report is submitted to all relevant municipal committees for review. An annual report together with audited financial statements of the entity are submitted to the municipality for consideration and approval.

DISTRICT INTERGOVERNMENTAL STRUCTURES

Municipalities are coordinated at District Level through the District Development Model. The following are existing structure that Msunduzi participates in:

- Political Hub
- Technical Hub
- Justice and Community Safety
- Economic and Infrastructure Cluster
- Governance and Administration
- Community and Social cluster
- IDP Representatives Forum
- Communications Forum
- LED Forum
- Tourism Forum

Through the DDM model, multi-billion-rand projects being coordinated with the aim to improve the lives of residents. Msunduzi Municipality will be benefiting from a number of projects worth R24 billion from the DDM programme.



COMPONENT C: PUBLIC ACCOUNTABILITY AND PARTICIPATION

COMMUNITY MEETINGS & PUBLIC PARTICIPTION 2022 – 2023 FY

MONITORING TABLE OF COMMUNITY NEEDS FOR IDP IZIMBIZO 2023						
NO.	CHALLENGES/ MATTER RAISED	WARD	NO. OF PEOPLE	ACTION BY	STATUS OF PROGRESS	
CENTRAL ZONE - 30 APRIL 2023						
1	Seeking employment opportunities		11	Msunduzi Municipality	Not Stated	
	• Sizwe Zuma (072 909 7001)	30				
	• Thenjiwe Dlamini (079 227 3653)	8				
2	Residents requested for the repairs of street lights as this causes the crime rate to increase when it is dark		10	Electricity Supply Service	Not Stated	
	• Thandeka Memela (082 486 1660)	11				
3	An appeal for the municipality to fix potholes/Roads infrastructure to avoid damages to cars and putting up road signs		19	Roads and Transportation	Not Stated	
	• Nqubeko Ndlovu (0614739629)	1				
	• Thamsanqa Sokhela (0827497639)	24				
	• Wandile Mdlophane (064 681 3702)	23				
4	Request to be built RDP Houses as our have been damaged by the floods and for the disadvantaged society		11	Human Settlements	Not Stated	
	• Thabisile Mbanjwa (073 359 9423)	29				
	• Nolwazi Ndlovu (063 495 3383)	31				
5	Application to Eskom to decrease the hours of load shedding and for the municipality to intervene (Electricity)		12	Electricity Supply Services	Not Stated	
	• Sizwe Posekane (078 662 1741)	27				
	• Nolwazi Ndlovu (063 495 3383)	31				
6	Seeking assistance in removing street kids to combat the crime rate within the city and SAPS to respond to incidents that occur Crime/ street kids		7	Public Safety	Not Stated	
	• Noluthando Ngcobo(081 364 2164)	23				
	• Thulasizwe Zondi (071 306 5300)	15				
7	Request for water shortages to be addressed effectively and efficiently without taking long periods to responds to issues		14	Water and Sanitation	Not Stated	
	• Lungelo Mweli (076 169 8161)	23				
NORTHDALÉ ZONE - 3 MAY 2023						
1	Seeking employment		101	Msunduzi Municipality	Not Stated	
	• Elizabeth Madlala (083 312 1773)	29				
2	Request to improve houses and to be built RDP Houses		124	Human settlements	Not Stated	
	• Thendmomi Ndlovu (079 279 8930)	11				
	• Ntombizinungi Sitolazi (072 512 4465)- houses affected by floods	28				
3	Restoration of street lights		66	Electricity Supply Services	Not Stated	
	• Khayelihle Sithole (076 090 8814)	11				
	• Jacob Zitha (084 801 0317)	28				
4	Application to the municipality to frequently clean roads and to invest in fixing potholes		160	Roads and Transportation	Not Stated	
	• Ziyanda Jilajila (0647310869)	28				
	• Thandeka Makhathini (063 601 1411)	29				
	• Sindisiwe Msani (079 488 0200)	34				
5	Upgrading of the clinics in Northdale and possibly building a 3rd Clinic as the ones available become fully accommodated leading to other people not receiving health care		73	Department of Health	Not Stated	
	• Ntuthuko Buthelezi (063 367 8693)	29				
	• Lindokuhle Gwamanda (0724289922)	30				
6	Cry out that they is No councilor that is active		2	Office of the Speaker	Not Stated	
	• Lindokuhle Ngubane (073 476 4431)	29				
7	No police patrol and active police station is far from the residence		33	Community Safety and Liaison	Not Stated	
	• Msawakhe Mtungwa (060 659 9277)	30				
	• Bongani Phungula (066 493 7686)	30				
8	Plead for the improvement of grounds and recreation activities		3	Parks and Recreation	Not Stated	
	• Bongekile Msomi (073 698 5542)	30				
9	Water provision- Request for water shortages to be addressed effectively and efficiently without taking long periods to responds to issues		180	Water and Sanitation	Not Stated	
	• Sabela Ncamsile (072 648 4870)	30				
EDENDALE ZONE - 28 APRIL 2023						
1	Request to be built shelter(RDP Houses) as our have been damaged by the floods and for the disadvantaged society		96	Human Settlements	Not Stated	
	• Christina Ngcobo (073 227 0735)	10				
	• Mphathi Gcwabaza (063 629 7703)- assistance with house roof	10				
	• Nomadilesi Zondi (079 062 0258)	12				
2	Searching for employment opportunities		122	Msunduzi Municipality	Not Stated	
	Thulile Mkhize (067 030 7164)	10				
	Nomkhosi Tshabalala (067 072 5630)	16				



MONITORING TABLE OF COMMUNITY NEEDS FOR IDP IZIMBIZO 2023

NO.	CHALLENGES/ MATTER RAISED	WARD	NO. OF PEOPLE	ACTION BY	STATUS OF PROGRESS
3	Restoration of Street lights		32		Not Stated
	<ul style="list-style-type: none"> Thandiwe Mbambo (074 324 2186) Nomcebo Hlabangani (068 224 9129) 	10 22			
4	Cleanliness of roads and fixing of potholes		90	Roads and Transportation	Not Stated
	<ul style="list-style-type: none"> Mandla Sbeko (067 920 3202) Lungisani Mtsali (064 137 7085) 	10 21			
5	Supporting small businesses and assisting them with funding		2	Development Services- Local Economic Development	Not Stated
	<ul style="list-style-type: none"> Thabisile Mncwabe (079 283 4924) 	12			
6	Request for measures to combat crime and for SAPS to play their role		59	Public Safety	Not Stated
	<ul style="list-style-type: none"> Wandile Mdelese (063 242 6587) Nokuthula Dlamini (084 000 1357) 	12 16			
7	Request for water shortages to be addressed effectively and efficiently without taking long periods to responds to issues		152	Water and Sanitation	Not Stated
	<ul style="list-style-type: none"> Wendi Mbatha (076 281 8234) 	15			
THORNVILLE (IMBALI) ZONE - 5 MAY 2023					
1	Plea for potholes on roads to be fixed		200	Roads and Transportation	Not Stated
	<ul style="list-style-type: none"> Sihle Mazibuko (082 700 3733) 	18			
2	Request for measures to combat crime and for SAPS to play their role		97	Community Safety and Liaison	Not Stated
	<ul style="list-style-type: none"> Nqobile Khanyile (076 497 0074) 	13			
3	Request for RDP Houses and Shelter		127	Human settlements	Not Stated
	<ul style="list-style-type: none"> Nokwanda Masola (060 314 9597) 	19			
4	In need of a Clinic to be built		54	Department of Health	Not Stated
	<ul style="list-style-type: none"> Nompumelelo Shabalala (071 664 0064) Philiwile Ngcobo (073 513 5623) 	13 18			
5	Request for a Police Station to be established		17	Community Safety and Liaison	Not Stated
6	Waste disposal and drain/sewer cleaning		189	Water and Sanitation	Not Stated
	<ul style="list-style-type: none"> Senzo Shangase (064 848 1422) 	13			
7	Seeking employment		113	Msunduzi Municipality	Not Stated
	<ul style="list-style-type: none"> Lungisani Msomi (071 401 3308) 	18			
8	Installment and restoration of streetlights		72	Electricity Supply Services	Not Stated
	<ul style="list-style-type: none"> Ntombikayise Mandlevu (076 775 8651) Zodwa Dhladhla (066 328 1033) 	18 41			
9	Request for the installation of toilets for better sanitation conditions		89	Human Settlements	Not Stated
	<ul style="list-style-type: none"> Neliswa Khanyile (068 506 3769) 	19			
VULINDLELA ZONE - 12 MAY 2023					
1	Seeking employment opportunity		109	Msunduzi Municipality	Not Stated
	<ul style="list-style-type: none"> Nkanyiso Mbanjwa (063 061 5684) Bongiwe Rahede (060 409 9562) 	4 1			
2	Residents requested for the repairs of street lights as this causes the crime rate to increase when it is dark		18	Electricity Supply Services	Not Stated
	<ul style="list-style-type: none"> Bongani Shangase (063 616 5434) 	39			
3	An appeal for the municipality to fix potholes/Roads infrastructure to avoid damages to cars		87	Roads and Transportation	Not Stated
	<ul style="list-style-type: none"> Sithembiso Dlamini (064 631 7265) Nomusa Ntuli (079 664 3507) 	3 4			
4	Request to be built RDP Houses and toilets as our have been damaged by the floods and for the disadvantaged society		112	Human settlements	Not Stated
	<ul style="list-style-type: none"> Thulile Dlamini (064 833 4910) 	39			
5	Application to Eskom to decrease the hours of load shedding and for the municipality to intervene(Electricity)		124	Electricity Supply Services	Not Stated
	<ul style="list-style-type: none"> Simphiwe Ngcobo (076 404 7615) 	9			
6	Construction of a skills development centre and a sport centre		25	Development services	Not Stated
	<ul style="list-style-type: none"> Gugu Sokhela (066 348 8030) 	5			
7	Request for water shortages to be addressed effectively and efficiently without taking long periods to responds to issues		179	Water and Sanitation	Not Stated
	<ul style="list-style-type: none"> Sabeliwe Madonda (072 758 7716) 	5			
8	They is no clinic therefore residence are requesting for a clinic to be built so they can have easy access to health resources		47	Department of Health	Not Stated
	<ul style="list-style-type: none"> Nokwanda Nxumalo (066 361 1006) 	3			



MEASURES TAKEN TO IMPROVE PERFORMANCE IN THE 2022/2023 FINANCIAL YEAR

NUMBER	DEPARTMENT RE-RESPONSIBLE	PERSON RESPONSIBLE	ACTION TAKEN	STATUS	REASON FOR DEVIATION	CORRECTIVE MEASURE
2	Organizational Compliance, Performance & Knowledge Management	Madeleine Jackson	Quarterly Verification of Performance Information on the SDBIP on a Quarterly basis	Ongoing	N/A	N/A
3	Organizational Compliance, Performance & Knowledge Management	GM Corporate Services	Cascading of Performance to Level 4 Managers to ensure accountability from staff members through developing the policy in line with new staffing regulations	Ongoing	N/A	N/A
4	Budget & Treasury Business Unit	CFO	Upon the Auditor General releasing their report on the Audit Opinion for the Municipality, The AG Action Plan contains queries for both financial and non-financial activities including performance management queries. This meeting Occurs bi weekly on Fridays.	Ongoing	N/A	N/A
5	Office of the City Manager	Municipal Manager	Bi-weekly Meeting on Capital expenditure in order to ensure that	Ongoing	N/A	N/A
6	Organizational Compliance, Performance & Knowledge Management	Indrasen Chetty	Encouraged Management to submit POE along with performance information in electronic format so as to ensure that the PMS unit has soft copies readily available for POE verification and request	Ongoing	This is still problematic for most Business units as some large POE files are still not scanned	For Business units to scan POE files for submission to PMS unit
7	CoGTA - Consultant	Roshan Ramjeawon	The Municipality received a PMS expert from CoGTA to assist in ensuring that the Municipality addresses all challenges in relation to Performance Management in the Municipality	Ongoing	Contract for PMS consultant ended at the end of April 2023	N/A
8	Organizational Compliance, Performance & Knowledge Management	Indrasen Chetty	Report to Audit Committee on how to deal with POE submission for internal Audit tracking tool and Audit committee decision tracker to assist Business units in resolving audit findings	Ongoing	N/A	N/A
9	Infrastructure Services	GM: Infrastructure	Weekly MIG meetings to deal with processing of MIG Projects and expenditure	Ongoing	N/A	N/A
10	Budget & Treasury Business Unit	CFO	Weekly Revenue Enhancement meetings to deal with Revenue Collection strategies and Implementation of Revenue enhancement matters	Ongoing	N/A	N/A



COMPONENT D: CORPORATE GOVERNANCE

RISK MANAGEMENT

The risk management activity derives its mandate from Section 62 (1) (c) (i) of the Municipal Financial Management Act, No. 56 of 2003 (MFMA). It calls for the Accounting Officer to take all reasonable steps to ensure that the municipality has and maintains effective, efficient, and transparent systems of financial, risk management and internal control. The risk management activity is further guided by the best practice in the King VI report, principle 11, which recommends that the Council should govern risk in a way that supports the municipality in setting and achieving its strategic objectives.

Continuous efforts have been made towards improving the systems of risk management. These efforts have been accelerated by the appointment of the permanent Municipal Manager, who immediately started a process of securing the services of the external independent chairperson of risk management committee in line with the Public Sector Risk Management Framework.

STRATEGIC RISKS

Management identified key strategic risks in the below areas.

KEY STRATEGIC RISKS AREAS	
Fraud and Corruption	Lawlessness in the City due to non-adherence and lack of enforcement of municipal by-laws
Possible fatalities both employees of the municipalities and community members caused by fires emanating from illegal connections, ageing and vandalised infrastructure	Flight of current and prospective investors, crippling the development and the economy of the City
Electricity and Water outages triggering community protests, the damaging of municipal infrastructure and human rights violations.	Boycotting paying for municipal services by rate payers due the perceived unfairness of tariffs adjustment
Financial loss due to inefficient billing	Tourism negative impact, compromised safety and security and the decay of the City due to the influx of vagrants & illegal immigrants that lead to unwelcoming CBD
Reputational damage due to litigations against the municipality, poor workmanship by employees and the abuse of municipal vehicles.	Probability of the licence being revoked due to possible failure to comply with NERSA Regulations.
Reporting with errors, incomplete and in accurate information, due to incomplete SAP Modules	Collapse or weakening of the municipal administration and governance that might emanate from political interference. (unlawful instructions and unwarranted pressure)
Loss of municipal land which could be used for development and other business due to land invasions.	Compromised security, unsafeguarded municipal assets, citizens, and officials due to poor security measures.
Unreliable cremators	Airport licence might be revoked because of fatalities
Workforce fatigue due to lack of human resource capacity	Ineffective administration, business continuity and disaster recovery failures

The executive management embarked on a process to mitigate the severity of identified risks by employing numerous strategies, and the reports to this effect were tabled at the Audit Committee.

In period of the 2022/23 FY the Municipality maintained a Risk Management Committee reporting to the Audit Committee. The membership of the Risk Management Committee comprised of internal executive managers, chaired by the Chief Financial Officer. Attendance of Risk Committee meetings by its members is as listed below. According to the Committee Charter, it should meet at least four times per annum. During the financial year under review, 2022/23, meetings were held. The table below discloses relevant information on the members.

No.	Name	No. of Meetings Attended
1	MN. Ngcobo	6
2	M. Molapo	5
3	N. Mpsi	2
4	F. Nxumalo	6
5	S. Hlela	3
6	M. Jackson	4
7	M. Mathe (Resigned)	1
8	S. Zondi	2
9	V. Cele (Resigned)	1
10.	W. Mhlongo	3
11	W. Shozi	3
12	T. Madlala (Acting)	1

ANTI-CORRUPTION AND FRAUD

Forensic investigation is firstly a recognized science. Forensic investigation is an in-depth, meticulous process, systematic gathering and analysis of all documents, transactions, systems, relevant legislation, policies and other objects, searching for the truth through the use of specialized skills and expert knowledge and the application of scientific investigation methods and techniques, in order to lawfully discover, collect, prepare, identify and present evidence which can be presented to a court of law, disciplinary proceedings / tribunal set up by an organization. The primary purpose is finding a positive solution to a crime or offence or transgression or irregular conduct. The forensic investigation result in the presentation of the outcome of the investigation, whether in a court of law for criminal, civil or administrative proceedings, or at a disciplinary hearing.

The intention of any investigation is to establish what happened. The investigator does not rely on presumption but proves the crime or incident by means of evidence.

The main purpose of investigation is to trace offenders by using scientific techniques or approaches, or to detect alleged offenders by furnishing scientific proof of their involvement in the crime.



The primary objective of the forensic investigations sub-unit is to give effect to powers and responsibility of Audit Committee in terms of Section 166(2)(d) of the Municipal Finance Management Act, 56 of 2003. Audit Committee is responsible to carry out such investigation into the affairs of the municipality as Council of the municipality may request.

The reporting duty in terms of common law principles related to the employer – employee relationship. As the employer – employee relationship includes the requirement of trust; every employee has a common law duty to report to the employer knowledge of any fact that might have a negative impact on the employer’s business. The Council expects employees, stakeholders, service providers, ratepayers and citizens of South Africa to report any reasonable suspicions, of whatever value, to the Council. The Council will weigh the evidence and decide on the appropriate action to be taken. Failure of an employee to comply with this requirement shall result in disciplinary action.

The Municipal Council has a framework on anti-fraud and corruption, and it is composed of Anti-Fraud and Corruption Policy, Anti-Fraud and Corruption Strategy and Whistle Blowing Policy, that was adopted in 2013. The framework was last reviewed, and amendments made in 2022/23 financial year, and adopted by Council in 2022/23 financial year is continuing to bear fruits in our fight against the scourge of fraud and corruption in the Msunduzi Municipality. On the forensic investigation sub-unit, performance was above average, despite having limited resources. It must be noted with concern that the Whistle Blowing Hotline has been discontinued but it being re-introduced.

This was intended to encourage employees or councillors and members of the public to feel confident in raising breaches, concerns, disclosing of information relating to fraud and corruption, irregular and or criminal activity in the workplace, in a responsible manner without fear of victimisation.

During the period under review, fourteen (14) matters were investigated and finalized.

Forensic investigations revealed the following; overtime fraud, standby fraud, irregularities in the appointments of staff, fraud on procurement, losses as a result of absenteeism of staff, other types of fraud committed in the municipality, abuse of municipal vehicles and corruption. Refer to the table below:

Report No.	Overtime/Standby Allowance Fraud	Payroll Fraud	Absenteeism	Procurement fraud	Abuse of Municipal Vehicle	Recruitment
FI-34/2020-21	R0.00	R0.00	R0,00	R14 246 595.90	R0,00	R 0,00
FI-04/2021-22	R24 196.70	R0,00	R0,00	R 0,00	R0,00	R 0,00
FI-01/2022-23	R0,00	R525 481.58	R0,00	R 0,00	R0,00	R 0,00
FI-14/2022-23	R0.00	R 0,00	R0,00	R21 353 619.32	R0,00	R 0,00
FI-02/2020/21	R 0,00	R 0,00	R 0,00	R11 686 735.23	R 0,00	R 0,00
FI-39/2019-20	R 0,00	R 0,00	R 0,00	R 0,00	R 0,00	R567 617.86
FI-04/2022-23	R 0,00	R1 283 213.62	R 0,00	R 0,00	R 0,00	R 0,00
FI-11/2022-23	R443 385.60	R 0,00	R71 164.19	R 0,00	R16 025.64	R 0,00
FI-11(B)/2022-23	R542 179.56	R 0,00	R97 505.89	R 0,00	R8 679.30	R 0,00

Thirty-seven (37) cases are under investigation by the Directorate of Priority Crimes Investigation and four (4) cases of fraud and corruption are at Durban and Pietermaritzburg Specialized Commercial Crimes’ Courts. Two (2) cases worth R223 276 418.92 are with Anti-Corruption Task Team and investigations are prosecutor (Senior State Advocates) driven and related to investigations conducted and finalized in 2019/20. These two cases will be ready to be enrolled at Durban Specialized Commercial Crimes ‘Court in 2023/24.

In terms of common law, criminal and other irregular conduct in the organs of the state and private bodies are detrimental to good, effective, accountable, and transparent governance in organs of state and open and good corporate governance in private bodies, and endanger the economic stability of the Republic of South Africa and have a potential to cause social damage.

The contribution by the members of the community and some employees in reporting some of the above-mentioned allegations is much appreciated. The Msunduzi community members have an obligation to report allegations of immoral behaviours by employees, service providers contracted by the municipality or members of the public or any other third parties to the Municipality as this is an expression of citizenry activism. The fight against the scourge of fraud, corruption, theft and embezzlement of the assets of the Municipality can only succeed if we work with all citizens of Msunduzi to reduce suffering and pain by the community due to fraud and corruption. The community is deprived basic rights of human dignity and improvement of quality of life for citizens.

INTRODUCTION TO SUPPLY CHAIN MANAGEMENT

Supply Chain Management (SCM) can be briefly defined as a comprehensive strategic procedure that encompasses the acquisition of goods and services to fulfil the requirements of customers. SCM is now understood as playing an important role and is a critical aspect in the performance of the organization in the contemporary competitive global market. For the year under reporting the focal point was to ensure that the turnaround time in processing tenders is reduced this meant that the processes had to be re-engineered to ensure maximum returns in line with the plans of the municipality. Further to that there was a specific focus on issues pertaining to compliance with laws and regulations, buy reducing the number of audit findings.

During the year the minister of finance promulgated PPPFA regulations in December 2022 with the implementation date of 16 January 2023. The changes on regulations came to light after the 2017 PPPFA were declared invalid by the constitutional court.

in line with the regulations the municipality had to amend it’s own SCM policy and also establish and adop its own Preferential Procurement Policy which was then approved by Council on the 2nd of January 2023. This is a huge milestone that will ensure that the municipality is able to address local economic development and maximum participation and growth of its local suppliers.

Another area of focal point was to capacitate the bid committees and SCM practitioners ton ensure that they are familiar with legislation and are able interpret and implement correctly this was achieved by engaging the office of the Chief Procurement Officer and MISA to undertake the training of bid committees and SCM practitioners.



COMPONENTS WITHIN SUPPLY CHAIN MANAGEMENT

- Demand management
- Acquisition management
- Logistics management
- Performance and contract management

DEMAND MANAGEMENT

Demand management is the primary phase of SCM in the public sector, wherein the assessment of end-user requirements is conducted through market study. It aligns user requirements with budget and service delivery strategies, the objective is to guarantee the timely, cost-effective, and appropriate delivery of resources. However, demand planning remains a challenge in the municipality, as end-users often do not determine needs based on strategic plans. To achieve a credible procurement the SCM unit conducted sessions with all business units to ascertain their needs and the master procurement plan was then established and approved by management.

ACQUISITION MANAGEMENT

The acquisition management phase of SCM encompasses the procurement of products and services after the completion of demand management. The process encompasses the formulation of a strategic strategy, the creation of bid documents, the promotion of bids, the establishment of evaluation criteria, the identification of preferred suppliers, the preparation of contractual documentation, and the execution of contracts. The process of acquisition management is conducted in adherence to pertinent regulations, including the Preferential Procurement Policy Framework Act 5 of 2000, the Broad-Based Black Economic Empowerment Act 53 of 2003, and the Municipal Finance Management Act 56 of 2003. The primary tasks linked to acquisition encompass procurement via quotation systems, tendering procedures, tender awards, contract administration, and supplier database management. The municipality frequently engage in the practice of outsourcing non-core business functions to external suppliers and specialists as a means of mitigating risks, establishing a sustainable competitive edge, and expanding technological capabilities. In view of the current demand the municipality has established two bid specifications committees and three bid evaluation committees to address the issue of backlog and turnaround times.

LOGISTICS MANAGEMENT

Logistics management is a crucial aspect of SCM that involves contract and inventory management, order and distribution, warehouse, and supplier performance. Logistics management in the Msunduzi municipality encompasses the strategic oversight of storage, coding, inventory levels, and material replenishment. The municipality is still struggling with inventory availability that is also being affected by long lead times and the cash flow constraint this will remain the focal point until such a time that the minimum stock levels are kept and stores is able to satisfy the needs of service delivery departments.

SUPPLY CHAIN PERFORMANCE AND CONTRACT MANAGEMENT

The primary aim of a SCM system is to guarantee the fair, equitable, transparent, competitive, and cost-effective procurement of products and services. This ensures the attainment of the objectives set by the municipality Hence, the concept of performance management entails the retrospective monitoring of processes to assess the extent to which objectives and goals have been accomplished.

RISK MANAGEMENT

Risk management encompasses the cultural, procedural, and structural elements that are aimed at efficiently managing both prospective possibilities and undesirable consequences. Risk management is a crucial component of the SCM process, Risk management recognizes that every operation conducted by an organization inherently entails a certain degree of risk. The infusion of risk assessment on contracts has been introduced and currently being implemented and monitored on a case-by-case basis.

SCM practitioners are required to do analysis, evaluation, and risk mitigation activities during the pre-award phase of contract management. This is achieved through the utilization of appropriate risk evaluations and management.

INTRODUCTION TO BY-LAWS

The KPA for the review of Bylaws in the 22/23 FY was for 5x Bylaws being the Rules of Order Bylaws, the Street Trading Bylaws, the Public Health Bylaws, the General Bylaws, the Crematoria Bylaws. At mid-term, the Crematoria Bylaws were replaced by the Library Services Bylaws. Resulting in the targeted performance being exceeded, two additional Bylaws were reviewed, being the Public Open Spaces Bylaws and the Market Bylaws.

- The Bylaws that were reviewed in the 2021/22 FY were published for public comment during the 22/23 FY and approved by Council on 26 April 2023. These Revenue related bylaws are Credit Control and Debt Collection Bylaws, Property Rates Bylaws, Tariff Policy Bylaws, Indigent Bylaws, Electricity Supply Bylaws and Water Services Bylaws.
- A total of 7x Bylaws were reviewed in the 22/23 FY, namely the Rules of Order Bylaws, the Street Trading Bylaws, the Public Health Bylaws, the General Bylaws, the Library Services Bylaws, the Public Open Spaces Bylaws and the Market Bylaws.

BY-LAWS INTRODUCED DURING 2022/23

Newly Developed	Revised	Public Participation adopted prior to adoption of By-laws (Yes/No)	Dates of Public Participation	By-laws gazette (Yes/No)	Date of Publication
n/a	Credit Control and Debt Collection Bylaws	Yes	26 August 2022	No	n/a
n/a	Electricity Bylaws	Yes	26 August 2022	No	n/a
n/a	Water Services Bylaws	Yes	26 August 2022	No	n/a
n/a	Tariff Bylaws	Yes	26 August 2022	No	n/a
n/a	Indigent Bylaws	Yes	26 August 2022	No	n/a
n/a	Property Rates Bylaws	Yes	26 August 2022	No	n/a
n/a	Rules of Order Bylaws	No	n/a	No	n/a
n/a	Street Trading Bylaws	Yes	8 September 2023	No	n/a



BY-LAWS INTRODUCED DURING 2022/23					
Newly Developed	Revised	Public Participation adopted prior to adoption of By-laws (Yes/No)	Dates of Public Participation	By-laws gazette (Yes/No)	Date of Publication
n/a	Public Health Bylaws	No	n/a	No	n/a
n/a	General Bylaws	Yes	8 September 2023	No	n/a
n/a	Library Services Bylaws	Yes	8 September 2023	No	n/a
n/a	Market Bylaws	Yes	8 September 2023	No	n/a
n/a	Public Open Spaces Bylaw	Yes	8 September 2023	No	n/a

COMMENT ON BY-LAWS

The Bylaw Review Project aims to address the longstanding list of Municipal Bylaws in order to bring them up to date. A call for submission on the required amendments was made to business units. Pursuant to submissions received, as well as based on the consideration of other relevant factors, such as legislative changes and compliance requirements. The outcome is that for the 21/22 FY, the revenue related Bylaws were prioritised, namely, the Credit Control and Debt Collection Bylaws, Electricity Bylaws, Water Services Bylaws, Tariff Bylaws and Indigent Bylaws, Property Rates Bylaws.

These Revenue related Bylaws were advertised on 26 August 2022 in 3 freely accessible newspapers in terms section 12 of the Local Government: Municipal Systems Act 32 of 2000. The public comments were considered, and a final draft produced. Council was workshopped on 12 April 2023. The Bylaws were thereafter approved by Council on 26 April 2023. They are currently pending promulgation in the Provincial Gazette for them to be applicable.

The Bylaws identified for review in the 22/23 FY were the Rules of Order Bylaws, the Street Trading Bylaws, the Public Health Bylaws, the General Bylaws, the Crematoria Bylaws. At mid-term the Crematoria Bylaws were replaced by the Library Services Bylaws. The end result was that the targeted performance of reviewing 5x bylaws was exceeded, with two additional Bylaws reviewed, being the Public Open Spaces Bylaws and the Market Bylaws.

INTRODUCTION TO MUNICIPAL WEBSITE CONTENT AND ACCESS:

The Msunduzi Municipality website serves as a central platform for disseminating information to the public. It encompasses a wide range of content, including news updates, municipal documents, announcements, and departmental reports, designed to keep the community well-informed about our services and activities.

Information Supply:

Information for the website is primarily supplied by the various user departments within the municipality. Each department is responsible for generating content relevant to its area of expertise. This content may include reports, news releases, policy updates, and community notices.

Upload Process:

The process of uploading content to the website is currently managed by the ICT department, through the guidance of designated personnel within each department. These individuals are responsible for ensuring that the content is accurate, up-to-date, and aligns with the municipality's communication guidelines.

Responsibility for Upload:

While departmental personnel are responsible for most content uploads, the final approval and publishing authority rests with the Communications and IT Department to maintain consistency and quality control.

Turnaround Time:

Our standard practice is to ensure timely updates. Content is usually uploaded within three business days from the receipt of the necessary information from user departments. Urgent updates or time-sensitive announcements are prioritized for immediate uploading, often within the same business day.

Challenges and Enhancement Strategy:

Recognizing the limitations of our legacy website, we acknowledge that there have been instances where maintaining the website's accuracy and timeliness has presented challenges. In response, we have presented a comprehensive report seeking approval and funding during the ICT Steering Committee meeting to address these issues. The proposed enhancement strategy encompasses the following key initiatives:

- **Ongoing Audits:** We are committed to conducting regular content audits to detect and rectify outdated or inaccurate information. Any inconsistencies will be promptly addressed to enhance the website's reliability.
- **Capacity Building:** We aim to empower departmental personnel responsible for content uploads through continuous training and support. This initiative will bolster their proficiency in utilizing the content management system, improving content quality.
- **Structured Content Calendar:** To maintain an organized and proactive approach to website maintenance, we will implement a content calendar. This calendar will facilitate the planning and prioritization of updates, ensuring a more efficient process.
- **User Engagement:** We actively encourage and value user feedback. This feedback mechanism will be pivotal in pinpointing areas for improvement and swiftly addressing issues that arise.

The implementation of these initiatives will enhance the website's functionality and ensure a more streamlined and user-friendly experience for our community. We eagerly await approval and funding to carry out these improvements.



MUNICIPAL WEBSITE: CONTENT AND CURRENCY OF MATERIAL FOR THE 2022/23 FY

MUNICIPAL WEBSITE: CONTENT AND CURRENCY OF MATERIAL FOR THE 2022/23 FY			
DOCUMENTS PUBLISHED ON THE MUNICIPALITY'S / ENTITY'S WEBSITE	YES/NO	PUBLISHING DATE	DESCRIPTION
Current annual and adjustments budgets and all budget-related documents	YES	22-04-19	http://www.msunduzi.gov.za/site/2022-2023/index.html
All current budget-related policies	YES	22-04-19	http://www.msunduzi.gov.za/site/2022-2023/index.html
The previous annual report (2021/22)	YES	22-11-03	http://www.msunduzi.gov.za/site/annual-report/index.html
The annual report (2022/23) published/to be published	YES	23-03-31	http://www.msunduzi.gov.za/site/annual-report/index.html
All performance agreements required in terms of section 57(1)(b) of the Municipal Systems Act (2022/23) and resulting scorecards	YES	22-11-25	http://www.msunduzi.gov.za/site/performance-agreements/index.html
All service delivery agreements (2022/23)	NO	NOT AVAILABLE	
All long-term borrowing contracts (2022/23)	NO	NOT AVAILABLE	
All supply chain management contracts above a prescribed value (give value) for (2022/23)	YES	23-01-12	http://www.msunduzi.gov.za/site/tenders-2022-2023/
An information statement containing a list of assets over a prescribed value that have been disposed of in terms of section 14 (2) or (4) during (2022/23)	NO	NOT AVAILABLE	
Contracts agreed in (2022/23) to which subsection (1) of section 33 apply, subject to subsection (3) of that section	NO	NOT AVAILABLE	
Public-private partnership agreements referred to in section 120 made in (2022/23)	NO	NOT AVAILABLE	

COMMENT ON MUNICIPAL WEBSITE CONTENT AND ACCESS OVERALL:

The municipal website's performance and content require careful consideration. In a concise evaluation:

- **Content Quality:** Content quality varies and must be standardized for consistency.
- **Access and Navigation:** Website navigation needs improvement to enhance user experience.
- **Availability:** Downtime and slow loading times need to be addressed for better service.
- **Up-to-Date Content:** Numerous sections lack updates, impacting the website's credibility.

The Municipal website is crucial for transparent governance. Regular updates maintain relevance and trustworthiness. We eagerly await approval and funding for the proposed improvements outlined in the recent

ALL MUNICIPAL OVERSIGHT COMMITTEES

MUNICIPAL PUBLIC ACCOUNTS COMMITTEE (MPAC)

The Municipal Public Accounts Committee (MPAC) is established in terms of section 79 of the Structures Act, 1998 and is made up of ordinary Councillors to oversee the expenditure of public funds in order to ensure the efficient and effective utilization of council resources and to enhance the political accountability of Council.

APPEALS COMMITTEE

The Appeals Committee is constituted in terms of section 62 (4) (c) (ii) of the Local Government: Municipal Systems Act, 2000 to hear appeals against decisions taken by a political structure, political office bearer or a Councillor of the Municipality in terms of a power or duty delegated or sub-delegated to it by a delegating authority.

SECURITY COMMITTEE

The Security Committee is constituted in terms of section 79 of the Structures Act to consider and deal with cases of threats directed to Councillors and senior officials and are associated with or linked to the performance of their duties as municipal Councillors and senior officials.

RECESS COMMITTEE

The Recess Committee is established in terms of section 79 of the Structures Act to deal with any emergency or urgent matters which may emerge and require urgent attention when the Council is in recess.

EXECUTIVE COMMITTEE

The Executive Committee established in terms of section 42 of the Local Government: Municipal Structures Act No. 117 of 1998 (the Structures Act).

AUDIT COMMITTEE

The Audit Committee is responsible for oversight of the institution's control, governance and risk management. Furthermore, the Committee should provide the Accounting Officer / Authority with independent counsel, advice and direction in respect of risk management. The stakeholders rely on the Audit Committee for an independent and objective view of the institution's risk management effectiveness. In this way, the Audit Committee provides valuable assurance that stakeholder interests are protected.

The audit committee acts as an advisory body independent of management and internal and external audit, reporting to the Council on accountability, internal audit function, Auditor-General, risk management, performance management, financial management and reporting on municipal entities related matters. It provides assistance to the Council by:

- Providing an independent review of the Msunduzi Municipal's reporting functions to ensure the integrity of the financial reports.
- Ensuring all systems of internal control, governance and risk management functions are operating effectively and reliably.
- Providing strong and effective oversight of the Msunduzi Municipal's internal and external audit functions.



The Audit Committee meetings convene Quarterly in order to provide oversight on municipal functions and consider reports from the Internal Audit of the Municipality. The Audit Committee Chairperson also forms part of the Performance Assessment Panel for Senior Managers reporting to the Municipal Manager.

POLITICAL DECISION-MAKING

The Rules and Procedures of Council and its Committees provide inter alia for the powers and functions that the Council may delegate and those it may not delegate, as well as the votes that are required when certain matters are decided. In making decisions on the following matters, a supporting vote of a majority of the number of Councillors is required: -

- (a) The passing of by-laws;
- (b) The approval of budgets;
- (c) The imposition of rates and taxes, levies and duties;
- (d) The raising of loans;
- (e) The rescission of a council resolution; and any other matter prescribed by legislation.

All other questions before the Council are decided by a majority of the votes cast and in the case of an equality of votes, the Councillor presiding (the Speaker) exercises a casting vote in addition to a vote he or she has as a Councillor.

Before the Council takes a decision on any of the following matters it first has to obtain the recommendations of the Executive Committee: -

- (a) The passing of by-laws;
- (b) The approval of budgets;
- (c) The imposition of rates;
- (d) The raising of loans;
- (e) The approval of an integrated development plan for the Municipality and any amendment to that plan;
- (f) The approval of a performance management system
- (g) The appointment and conditions of service of the Municipal Manager and a head of department of the Council.”

Note: The Constitution S151(3) states that the council of a municipality has the right to govern on its own initiative, the local government affairs of the local community.

INTRODUCTION TO SECRETARIAT & AUXILIARY SERVICES

The purpose of the Secretariat and Auxiliary Services Unit is to provide secretariat support, interpretation and translation, printing, and registry services to the Municipality.

ORGANIZATIONAL UNITS WITHIN SECRETARIAT & AUXILIARY SERVICES

The Secretariat and Auxiliary Services (S & AS) unit is comprised of the following functional areas:

- Secretariat
- Archives, Registry and Information Services
- Printing

Secretariat Services

The Secretariat section provides support to the Council and the Committees of Council. The activities related to the coordination of the meetings of Council and its Committees includes the development of the annual, monthly, and weekly schedule of meetings; booking of suitable venues; language services, including translation and interpretation; compilation and distribution of meeting agendas; and, minute-taking. The support that the Secretariat section provides also extends to other municipal activities such as the annual Mayoral/ IDP and Budget road shows and Izimbizo. This section is also responsible for the development and monitoring of Councils Resolution Tracker which is compiled and submitted to both management and Council on a quarterly basis.

Archives, Registry, and Information Services

The Archives, Registry, and Information (ARIS) section is responsible for the rendering of an accurate and transparent archive, registry, and information service throughout the Municipality. The work of this section is regulated through the National Archives and Record Service of South Africa Act 43 of 1996. As part of the Financial Recovery Plan (FRP) of the Municipality, ARIS has been tasked with the updating of the organizations Records Control Schedule and the Records Management Policy. During the year under review, both these documents have been drafted and have been submitted to the Provincial Archives for approval.

Printing

The Printing section provides lithographic and digital printing services for all Business Units within the Municipality. The services provided by the Printing section also includes the printing and delivery of agendas and graphic design. In the past two (2) years the Municipality has reached its goal of being almost completely paperless in as far as meeting agendas are concerned; therefore, the agendas that are printed has reduced significantly and are mainly printed for archive and record purposes only.

PORTFOLIO MEETING STATISTICS FOR THE 2022/2023 FY

SERVICE STATISTICS FOR COUNCIL & EXECUTIVE 2022 /2023			
NUMBER AND TYPE OF COUNCIL COMMITTEE MEETINGS:			
ITEM	NUMBER OF MEETINGS FOR THE 2022/2023 FY	NUMBER OF MEETINGS AT WHERE COMMITTEE OFFICER SERVICES WERE PROVIDED	NUMBER OF MEETINGS AT WHERE TRANSLATION/IN-TERPRETATION SERVICES WERE PROVIDED
Full Council	26	26	26


SERVICE STATISTICS FOR COUNCIL & EXECUTIVE 2022 /2023
NUMBER AND TYPE OF COUNCIL COMMITTEE MEETINGS:

ITEM	NUMBER OF MEETINGS FOR THE 2022/2023 FY	NUMBER OF MEETINGS AT WHERE COMMITTEE OFFICER SERVICES WERE PROVIDED	NUMBER OF MEETINGS AT WHERE TRANSLATION/INTERPRETATION SERVICES WERE PROVIDED
Executive Committee	26	26	26
Corporate Services	14	14	14
Financial Services	11	11	11
Infrastructure Services	12	12	12
Community Services	11	11	11
Sustainable Development & City Enterprises	10	10	10
Municipal Public Accounts Committee	11	11	11

COMMENT ON THE OVERALL PERFORMANCE OF SECRETARIAT & AUXILIARY SERVICES

Due to cost containment measures, the Unit was unable to procure critical tools of trade including laptops and new high-speed printer. This has a serious impact on the productivity of the Secretariat and Printing Units; however, measures have been put in place to try and circumvent these shortcomings until such time that funding may become available.

The unit has been successful in filling all critical vacancies. The last two (2) vacancies of Committee Officers are currently being filled through the approved recruitment process.

The Unit has managed to achieve 40% of its Key Performance Indicators during the year under review. There remains a challenge with meeting the turnaround times for printing due to old and dilapidated equipment. The only solution to this will be the purchase/ lease of new equipment. With regards to the turnaround time for the completion of minutes of Council and its Committees, this will improve now that the majority of vacancies have been filled.

INTERNAL AUDIT
INTRODUCTION TO INTERNAL AUDIT

The primary objective of the Internal Audit Unit is to provide an independent and objective assurance and consulting activity services designed to add value and improve Msunduzi Municipality's operations through a systematic, disciplined approach to evaluate and improve the effectiveness of the system of internal control, risk management and governance processes. The definition of internal auditing has many facets that, if unpacked, gives a very good understanding of what an internal auditor is expected to do.

Internal audit as a philosophy is a sounding board to management and designed to apprise and advise the Council, Accounting Officer and management on governance, risk management and internal controls process. This affirms the attitude of the internal auditor's role in internal audit activity that by its nature, Internal Audit Unit is a governance structure which facilitates improvement on service delivery, a vehicle by reviewing the design and effectiveness of the system of internal controls around the core mandate and support functions of the municipality. Its role is critical in promoting and enhancing control environment through auditing and recommending solutions to management.

The King IV Report on Governance underpins the need for Audit Committees in the pursuit of good governance. It aligns the function of internal and external audit directly with the oversight by the Audit Committee. In a municipal environment, there are oversight committees of Council who are role-players to advocate for the combined assurance model. The Audit Committee 's primary focus is on financial reporting, risk management, governance, performance information and system of internal control space which is the universal organization space.

A balance between the assurance function and the consulting activity is required based on risk assessment exercise and report of the Auditor General. The areas with high risks and strong controls in terms of their design against the risks exposures as per the assessment by management are considered when developing the Internal Audit Plan to provide an independent assurance on the adequacy and effectiveness of the systems of internal control implemented by management. In instances where controls are found to be ineffective and/ or inadequate, recommendations are provided to management to mitigate against the identified risk exposures. Consulting Activities are undertaken in instances where significant risk exposures have no mitigating controls and management has requested assistance in the development of the control activities, Internal Audit treads carefully in its involvement with this process as to not create a conflict in its independence at a later stage.

SERVICE STATISTICS FOR INTERNAL AUDIT

The Internal Audit Unit has been operating on the 2013 structure which had 21 posts and was outdated. The organogram of the Internal Audit Unit was reviewed. New job descriptions had to be compiled and a special dispensation was made to the SALGA Job evaluation team to prioritize internal audit new structure and was subsequently approved by Council. Two Senior Audit Managers, four Senior Internal Auditors, one Senior Internal Auditor ICT and ten Internal Auditor positions were advertised in May 2023.

The panel of Service Providers continued to assist in bridging the gap created by the vacant posts in the unit. This had its own challenges which had to be managed as they affected the implementation of the Annual Audit Plan for 2022/23.

Twenty-six (26) audit assignments were planned for 2022/23 FY and approved by the Audit Committee compared to twenty-three (23) audits planned for 2021/22 FY. Seven (7) adhoc audits were requested by the Municipal Manager & Chief Financial Officer compared to five (5) adhoc that were requested in 2021/22 FY. Seventeen (17) planned audit assignments were completed. Seven (7) audits carried forward from 2021/22 annual plan were completed. 3 planned audits were removed from the approved annual plan. (7) adhoc audit assignments were completed & 5 planned audit assignments were in progress as at 30 June 2023. In total thirty-one (31) audit assignments were completed as at 30 June 2023.



COMMUNICATIONS AND IGR

The Communications and Intergovernmental Relations Unit is based within the Municipal Managers Office Business unit. The components within the Communications and IGR Unit are Media relations, Municipal Events, Internal and External Communications, Intergovernmental Relations, Batho Pele and Call Centre management.

The Communications Unit is predominantly responsible for the following as per the approved Operational Plan for the unit on an annual basis:

- Plans and controls the procedures, operations and critical communications and public relations outcomes associated with the Communications Unit;
- Alignment and implementation of functional communications plans and objectives through building and projecting a positive image of the Municipality;
- Reporting on outcomes and/ or proposing opportunities for improving public relations service levels, developing media relations, developing marketing programmes;
- Formulating approaches and plans to address the provision of communications services to municipal business units;
- Implementing standards and operating practices to maintain effective, accurate and uninterrupted real time communication links, enabling the functionality to deliver an efficient and focused service and ensuring that the Unit is positioned to react efficiently to all communication occurrences and maintain a corporate identity;
- Manages key processes and interventions with a purpose of giving effect to the customer care procedures, centralized complaints service and call Centre operations (Complaints Management System);
- Facilitating communications meetings, implementing resolutions taken at IGR meetings, providing support to the IGR Forum, and performing administrative functions for the forum;
- Managing marketing and branding for the Municipality to enable other strategic players to interact strategically in the Municipal Marketing initiatives;
- Manage the Facilitation of awareness and training regarding Batho Pele and customer service to all employees particularly frontline personnel;
- Develop strategic tools to monitor the implementation of Batho Pele principles and Belief Set;
- Manage the Development and Coordination of Complaints Management System in the Municipality;
- Develop and maintain a complaint system that ensures to respond to customer service issues in a timely manner;
- Coordination of Municipal Call Centre operations.

IMPLEMENTATION OF THE COMMUNICATION STRATEGY ACTION PLAN FOR 2022/2023 FINANCIAL YEAR

CHALLENGES

The cost containment strategy in place is a challenge that disables the Communications and IGR Unit from fully executing its tasks; while media Relations have been strengthened extensively there is a need for media partnerships which require funding.

Tools of trade for communications – the delays in assets numbers and supply management processes resulted in the unit being unable to procure the required tools of trade.

COMMENT ON THE OVERALL PERFORMANCE OF COMMUNICATIONS AND INTEGGOVERNMENTAL RELATIONS

The unit has undertaken various initiatives to improve communication between the Municipality and the public it serves. Policies, strategies and platforms have been developed to strengthen public relations, media relations, improved corporate image, identity and reputation of the municipality. Human Resources and tools of trade have been made available for the Unit to successfully execute its operations. Awareness and educational Campaigns are continuously being developed to profile the projects and programmes of the Municipality and educate the public on regulations and bylaws. Programmes have been put in place to continuously improve customer service through recognition of long-serving employees, recognizing customers care ambassadors, workshop and awarding of certificates to employees. The upgrading of the call centre system has also resumed and will greatly improve customer service efficiency of the Municipality.

INTRODUCTION TO STRATEGIC PLANNING

Strategic planning is a process by which the Municipality defines its strategy and/or direction and makes decisions about allocating its resources. Through the Strategic Planning Unit, Council can develop strategies, goals, objectives, and action plans to achieve the future it desires. Once strategic planning documents are adopted (IDP, CDS and SDBIP), a municipality may wish to measure its success over time and review the plan periodically to ensure that it still aligns with current issues, challenges, and realities.

The purpose of the Strategic Planning Unit is to facilitate and manage the strategic direction of the Municipality. The functions of the unit is to develop of a long-term roadmap comprised of a set of specific goals, objectives and action; to establish a vision that sets a clear path to the future of the city with the flexibility to adapt the vision as time passes and as needs require; to facilitate and manage the strategic sessions of the municipality and monitor implementation and adherence to the strategic goals thereof and to promote and facilitate inter and intra-governmental relations.

These sessions are for sharing information and for alignment purposes. Councillors and Ward Committees are workshopped in April before the Public Participation Izimbizo. A social media campaign will be ongoing so that the community can also input in the IDP via Msunduzi Social media platforms. A number of radio stations will be used to communicate the IDP in addition the municipal website and the local newspaper

The backbone of the municipality is the Integrated Development Plan (IDP), devised to constructively implement the different programmes aimed at guiding future growth. The IDP is meant to serve as a blueprint for a municipality's development, and it must be aligned with both national and provincial development plans. It should also be based on a thorough assessment of the municipality's strengths, weaknesses, opportunities, and challenges. The IDP covers a wide range of development areas, including infrastructure, economic development, social development, and environmental management. It sets out specific goals, objectives, and targets for each area, as well as the strategies and actions that will be taken to achieve them.

INTERGRATED DEVELOPMENT PLAN

Integrated Development Plan is a planning document for the Msunduzi Municipality that gives an overall framework for development. Its co-ordinates the work of all spheres of government in a coherent plan to improve the quality of life for all the people living in an area, considering the existing conditions and problems and resources available for development. The Municipal plan looks at economic and social development for the area. It also sets out a framework for how land should be used, what infrastructure and services are needed and how the environment should be protected.



Our IDP also outlines the Council's development priorities and objectives and facilitates the development of the Council's development strategies and develop appropriate mechanisms, processes, and procedures to consult the local community before adopting the IDP. This section's targets include ensuring that Budget Steering Committee meetings take place as scheduled, the draft IDP /Budget /PMS process plan is developed and adopted for the financial year, facilitating Mayoral Izimbizo and attending all DDM Forums Political and Administrative. Most importantly ensuring all the targets have been achieved during the 2022/2023 financial year.

One of the key objectives of the IDP is to promote integrated and coordinated development across the municipality. This means ensuring that different departments and sectors work together to achieve common goals, rather than operating in silos. It also means considering the impacts of development on all aspects of the municipality, including the economy, the environment, and social welfare. Implementation of the IDP is the responsibility of the municipality, and it must be regularly monitored and reviewed to ensure that it remains relevant and effective. The IDP must also be updated at least every five years to consider any changes in the municipality's circumstances or priorities

PUBLIC PARTICIPATION AND STAKEHOLDERS' FORUMS

During the month of August, Msunduzi Municipality finalizes its Process Plan which is approved by Full Council. Once approved a public notice is posted on our website and various newspapers inviting members of public as well as various stakeholders to make submissions with regards to developmental priority needs. The Process Plan portrays different activities and milestones that are reflected in terms of the IDP review and PMS and Budget implementation and monitoring.

The Msunduzi Municipality has a structured program of public participation. This program is reflected in the Process Plan and forms the basis for citizenry engagement framework. The following are forms of citizenry participation that are utilized by the Municipality to ensure the citizen and stakeholders voice are accommodated in the planning, execution, and review of the IDP, Budget and PMS processes:

- Ward Committee Monthly Meetings
- Stakeholders Quarterly Meeting (Reporting on PMS Progress/SDBIP and IDP)
- Community Meetings by Councillors
- Project Based Meetings
- Sector Plan Based Engagements
- Executive committee – Public Gallery
- Full Council Meeting – Public Gallery
- Integrated Development Planning Meetings:
- Izimbizo: Public Meetings for IDP and Budget.
- Municipal Property Rates Act (MPRA) (Tariff Consultations)
- Service Standard or Charter
- Community Based Planning
- Complaints Register: Customer Care and Batho Pele Engagements
- Sukuma Sakha – Premier's Flagship Tool for Accelerated Service Delivery at a Ward Base Level
- Attendance to invitations by Interest groups
- Partnerships and MOUs: MIDI, etc
- District Development Model forums

Some of the above various forms of public participation engagements are conducted throughout the year specifically at an operational level and then some are organized on a monthly, quarterly, and annually bases as reflected in the Process Plan. Additionally, the Msunduzi Municipality has developed a communication strategy which embraces the need for responsiveness towards members of public complaints and ensuring the implementation of Batho Pele Principles, Full Council have adopted this communication strategy.

CITY DEVELOPMENT

City Development Strategy (CDS) provides a vision for the city to move towards, aiming to creating conditions that increase the likelihood of success in reaching our 2040 vision. Internationally, City Development Strategies have focused on a few (four to five) key pillars at the heart of a city's economic, social, and environmental levers. Unlike IDPs, CDS's are not comprehensive plans, but instead are a selection of a few strategic or catalytic thrusts that address key problems within a local area. CDS's are also not bound by municipal boundaries, but instead may focus on areas within a municipality or may consider a wider area beyond the municipal boundaries. CDS's are complementary to IDPs, informing the IDP and using municipal budgets and Service Delivery and Budget Implementation Plans (SDBIPs) to implement the proposed strategy.

In reviewing the strategic issues defined by other South African municipalities in CDS documents, it becomes clear however, that instead of focusing simply on a few key areas which clearly define the path towards the long-term, many of these strategies have become a set of well-meaning visions and targets which are highly unlikely to be attained. This contrasts with what a CDS was meant to focus on a few strategic areas aiming at making cities better governed, more inclusive, more productive, and sustainable. Long-term City Development Strategies are not meant to be long-term Municipal Development Strategies, given that municipal jurisdictions may well change over time, and the power of cities as magnets and developers may involve areas of more than one jurisdiction. Rather, they should be seen as a set of strategies and action plans that should remain focus areas over time and which should not be influenced by the specific jurisdictional boundaries within which they are located.

PIETERMARITZBURG URBAN RENEWAL PROGRAMME

To revitalize the city, stimulate economic growth, restore economic vitality, increase investor confidence in the city by relieving social problems through the maintenance, rehabilitation, and rebuilding of the physical environment to create a safe and well-maintained city to improve investor confidence. Develop a coordinated institutional framework for the city and to ensure that infrastructure and service delivery imperatives meets the demands of future growth within the city.

The unit is responsible for the Fundraising project whereby, service providers present their proposals to the Fundraising Task Team for consideration. Fundraising is a fundamental part of assisting municipalities to add to their grant pool or support service delivery imperatives through infrastructure projects. The unit facilitates such processes.



ORGANISATIONAL COMPLIANCE, PERFORMANCE & KNOWLEDGE MANAGEMENT

The Msunduzi Municipality has an approved Organizational Performance Management System (OPMS) Framework and Individual Performance Management System (IPMS) policy, which serve as the guideline documents for the implementation of the Performance Management System (PMS) within the Municipality. The implementation of Performance Management is guided by various legislative prescripts and requirements. The OPMS Framework is inclusive of the following interrelated processes: Planning; Implementation; Monitoring; Evaluation.

The Msunduzi Municipality's PMS is the primary mechanism to monitor, review, and improve the implementation of the IDP and to gauge the progress made in achieving the objectives set out in the IDP. In addition, the Municipality's PMS facilitates increased accountability, learning, improvement, as well as providing early warning signals to facilitate decision-making. The PMS monitors actual performance against set targets and contractual obligations. Effective service delivery relies upon the IDP, efficient utilization of all resources and the PMS being integrated across all functions at an organizational and individual level. The most valuable reason for measuring performance is that what gets measured gets done. Once performance planning and the IDP have been completed and departmental SDBIP's are in place, they need to be implemented by executing the work in accordance with these plans. As the work is executed, it needs to be continuously monitored and periodically measured and reported on. Reporting requires that the Municipality takes the priorities of the organization, its performance objectives, indicators, targets, measurements, and analysis, and present this information in a simple and accessible format, relevant and useful to the specific target group, whilst meeting the legal prescripts for reporting.

COMMENT ON THE OVERALL PERFORMANCE OF STRATEGIC PLANNING

The Strategic planning unit undertook various initiatives to support increased institutional capacity and promote transformation through Strategic Planning sessions and workshops. These workshops were held with the political and the administrative ambit. Further, to assist with the financial challenges, a tender for fundraising was instituted by the unit. The fundraising tender is an ongoing tender with the aim of targeting investors to fund projects of the city. The tender also calls for proposals from investors to establish innovative methods of addressing infrastructural challenges.

POLITICAL SUPPORT

INTRODUCTION TO POLITICAL SUPPORT

The political Support Office provides support to the Political team to ensure smooth day to day running of the office. It consists of five sub-units, namely Mayoralty, Office of the MPAC Chair, Office of the Speaker and Chief Whip, VIP Protection and Youth Development. The unit is tasked with managing political team related resources and information to ensure delivery.

The unit also manages the key performance areas and associated outcomes of the Council Programs for the Office of the Mayor, MPAC Chair, Speaker, and Chief Whip. It further controls the administration, facilitation, development and promotion of Special Projects & Programmes, Intergovernmental Relations & Communications, Youth development, VIP operations and Events Coordination, and attends to the development/ review of specific policies, procedures, applications, systems, and controls.

Moreover, it aligns and promotes Council's mandates/resolutions via Councillors, Ward Committees etc. and developing and facilitating Programs (Public Participation Programs, People's Assembly etc.) maintaining compliance of Rules of Order in Council and Portfolio meetings and the Code of Conduct for Councillors and directing the Administrative Policies and Procedures. Prepares and manages the budget of the section.

MAYORALTY

The Office of the Mayor is inter-alia responsible for the facilitation, development, and promotion of Mayoral Special Projects & Programmes; Intergovernmental Relations; Protocol; Mayoral Events Coordination; Investment Promotion and Business Retention; Safe & Clean City, and Executive Committee Support to name but a few. It is to be noted that some of the abovementioned aspects are key performance areas associated with other business components within the Municipality and the Mayor's Office (often) plays a supporting role.

OFFICE OF THE MPAC CHAIR

Functions and Powers

MPAC must review and examine the following documents:

- (i) Audit Reports on annual financial statements of the Municipality;
- (ii) Any reports issued by the Auditor-General on the affairs of the Municipality
- (iii) The annual reports of the Municipality;
- (iv) The mayor's quarterly reports on the implementation of the budget and the financial state of affairs of the municipality;
- (v) Any other financial statements or reports referred to MPAC by the Council;
- (vi) Any information relating to personnel, books of account, records, assets and liabilities of the Council; and
- (vii) Relevant information that may be required for the purpose of fulfilling its mandate.

MPAC may summon any councillor or municipal official to assist it in the execution of its duties. MPAC may report on or make recommendations in relation to any of the reports or financial statements which it may examine. In its examination (mentioned in clause 2.1). MPAC must consider previous statements and reports and consider the degree to which previously identified shortcomings have been rectified. The Committee must report to Council on its findings. MPAC shall initiate and develop the Annual Oversight Report on the Municipality's Annual report. MPAC may initiate, direct and supervise investigations into any matter falling within its terms of reference including projects requested by EXCO and Council. MPAC may request or invite members of the public to attend any n Committee in terms of section 16 (1) of the Systems Act, 2000, to assist with the performance of its functions.

OFFICE OF THE SPEAKER AND CHIEF WHIP

The office of the Speaker functions by providing administrative support to all Msunduzi Councillors. The office's core mandate is to ensure that Council functions effectively as per regulations that govern the Local Government Sphere. Ensures that the Council Committees according to section 79 & 80 do convene as per regulations. It provides strategic support in the role of the Speaker (i.e. Cllr Nomagugu Majola) in order to enhance her duties as the presiding officer for the Msunduzi Council and other council committees' such as the Rules Committee and Municipal Rapid Response Team.



The office manages public participation through ward committees, stake holder forums, petition processes, by-laws, etc., and enhance the public participation role of the Speaker. It ensures that the public is involved in the affairs of the Municipality through ward committees' establishment and regular public consultation and information sharing through public meetings. This is achieved by establishing close working relationships with all ward committee members, attending their meetings from time to time and ensure that ward committee meeting reports, agendas and registers of all meetings convened are submitted.

The office ensures the implementation and maintenance of effective resolutions tracking and monitoring for meetings of ward committees. It ensures that Councillors adhere to the code of conduct and maintain discipline. Ensure that the Council convenes on monthly basis and the quorum is met for every council meeting. The office is mandated to ensure that all ward councillor's offices are functional and provide all support needed. Encourage and ensure that the Councillors submit their monthly reports which reflects all activities and programmes carried out by each and every councillor on monthly basis. It ensures that Ward Assistants (PA's/secretariats to ward councillors) provide the necessary support to the ward councillor and keeps the office up and running.

The office concurrently provides support to the office of the Chief Whip by ensuring that (Cllr Sandile Dlamini) functions effectively and efficiently as per Municipal Governing Regulations. It provides support to the committee chaired by the Chief Whip (i.e. Street & Building Naming Committee). It also provides support to caucus whenever needed.

VIP PROTECTION

The purpose of the VIP Protection office is to ensure the safety and security of the Municipal Principals. The office employs qualified protectors to execute this purpose. VIP Protection legislative mandates and mission give direction regarding what is expected from VIP Protectors. The expected impact of VIP protection begins after inauguration, as the percentage of threats increases automatically and may pose challenges for principals when they need to attend to community meetings, listening to the agenda of protesters, attending public events. The protectors provide principals with the opportunity to feel safe when executing their council duties.

THE CHALLENGES OF THE VIP PROTECTION

1. The office is challenge by the old vehicles that are no longer in good condition with a maintenance budget that depletes before the financial year ends.
2. The protectors also work odd and extra hours, however, when they need to make their Overtime claims they are expected to claim only 40 hours even if they have worked more than 40 hours.
3. Lastly, the allocation of allowances is not uniform among all protectors and the clothing allowance has not been reviewed in 10 years in order for it to be aligned with the current interest rates.

YOUTH DEVELOPMENT

The Youth Management Office operates within the Mayor's office and as of yet, the office does not have its own operational allocated budget. For the past years the office usually had a structure of a selected committee of ward councillors from different political parties (Youth Committee), a decision-making body that approved programmes and budgets as it relates to the Youth Management Office.

HARD FACTS

In Msunduzi alone, the current unemployment rate of young people stands at a shocking 36,2%. More than half of employed young people work in clerical and sales services. Nine out of every ten unemployed young people do not have work experience. Three out of every five young people have been unemployed for more than 3 years. The Covid-19 pandemic also contributed to more young people losing their jobs, unfinished school syllabus, demoralised teachers, learners idling in homes, starving children, frustrated teachers, increased school homework, poor leadership, University closures and wasted teaching material. This then entrenches the triple challenge that has been identified by government as one enticing society of namely, unemployment, poverty, and inequality.

SERVICES RENDERED AT THE YOUTH OFFICE

- Career development.
- Entrepreneurship development.
- Sports development.
- Moral regeneration and Arts & Culture.
- Mainstream youth development.
- Stakeholders' participation.
- Mobilise resources for uplifting of young people

CAREER DEVELOPMENT AND OUTREACH PROGRAMME

Career development is the process of choosing a career, improving your skills, and advancing along a career path. It is a lifelong process of learning and decision-making that brings you close to your ideal job, skill set and Lifestyle. The office conducts career development and outreach programmes to different educational facilities to ensure that young people are apprised of the opportunities open to them post-secondary school. The students are also assisted with different applications such as CAO and NSFAS applications to name a few.

ENTREPRENEURSHIP DEVELOPMENT

Entrepreneurship is the process of improving the skills and knowledge of young entrepreneurs through various training and classroom programs. The goal of entrepreneurship development is to increase the number of young entrepreneurs in the City of Pietermaritzburg. In this regard, the municipality partners with agencies such as the NYDA to provide support to young entrepreneurs in the municipal area.

SPORTS DEVELOPMENT PROGRAMME

This is the promotion of sports activities for the community. Successful sports development depends largely on effective partnership and networking with a wide range of community groups, services providers, facility operators, National Governing bodies, local authorities, and voluntary groups. This programme facilitates and participates in numerous sporting activities such as hosting weekly aerobics sessions, conducting regular soccer, participating in SALGA games etc.



MORAL REGENERATION/ ARTS AND CULTURE PROGRAMME

Moral regeneration seeks to preserve the moral fabric of society in general and young people in particular. It seeks to engage young people in activities which would find them focusing on activities that develop them and focuses their energies on developmental issues rather than social ills.

AREA BASED MANAGEMENT

ZONE 1 VULINDLELA AREA

Background

Zone 1 (Vulindlela) is made up of 11 municipal wards whose leadership is dual in nature. The traditional leaders which are chiefs and headman form the local traditional council. The traditional leadership own the rural land and largely responsible to resolve community disputes. Then the municipal council are voted into power by people democratically. They work side by side with the traditional authority to drive development.

Challenges

Community Based Plans reveals that there are a myriad of challenges facing Vulindlela zone which include:

- Scarcity of water.
- Shortage of land for e.g. livestock and housing
- Crime e.g. stock theft, house breaking etc.
- Drug abuse
- Population is burgeoning, hijacking etc.
- Joblessness rate is increasing with so many unemployed graduates.
- Teenage pregnancy is prevalent.
- Elderly abuse
- Domestic violence
- Poverty
- Lack of agricultural equipment to plough the land.
- Natural disasters e.g. floods, drought, wildfires etc.
- High school dropout rate.
- Illegal taverns
- Illegal dumpsites
- Lack of information because the rural wards are distantly far from information centres e.g. libraries.
- Political interference
- Defaulter rate increases
- No network
- Illegal power connections
- Recreational facilities are no adequate
- Vandalism of government property

VULINDLELA OPERATIONAL WARD STRUCURE/AREAS

WARD & AREAS	WARD CLLR.	CONTACT
1	Khulekani Msomi	073 304 5375
2	Sibusiso Ntuli	064 213 0431
3	Skhanyiso Makhaye	072 110 7893
4	Mlungisi Zondi	083 947 2453
5	Nkosinathi Mbanjwa	071 366 0106
6	Kwazikwakhe Madonda	079 938 3650
7	Bukelani Zuma	072 098 4796
8	Mshushisi Mshengu	073 983 8723
9	Themba Ngubane	067 236 7078
39	Sibusiso Mkhize	084 425 8533
40	Jabu Ngubo	079 606 0103

Government Services

The following are the main government services that are predominant in the area:

- Department of Social Development
- Department of Education
- Department of Correctional Services
- South African Police Services
- Msunduzi Municipality
- Constituency Office
- Department of Health

SERVICE STATISTICS FOR AREA BASED MANAGEMENT

NUMBER OF WARD BASED PLANS DEVELOPED IN 22/23 FY	WARDS IN WHICH PLANS WERE DEVELOPED IN 22/23 FY	NUMBER OF WARD BASED PLANS REVIEWED IN 22/23 FY	WARDS IN WHICH PLANS WERE REVIEWED IN 22/23 FY
11	1, 2, 3, 4, 5, 6, 7, 8, 9,39 and 40	11	1, 2, 3, 4, 5, 6, 7, 8, 9,39 and 40



ZONE 2 EDENDALE AREA

BACKGROUND

Edendale area consist of 8 wards, it is semi-rural area, population of is estimated to. In terms of Development, need for housing and acquisition of land is still an issue. Most Edendale citizen are unemployed due to lack of skills, therefore training is needed for them to be employable.

Challenges

- Crime
- Drug addiction
- Teenage pregnancy
- Unemployment
- Skills Development

EDENDALE OPERATIONAL WARD STRUCURE/AREAS

WARD & AREAS	WARD CLLR.	CONTACT
10 Pata/Azalea	Themba Ngubane	067 236 7078
11 Snathing/Nhlazatshe	Sanele Zuma	065 979 8890
12 Sgodini/Edendale	Nkosinathi Masoeu	081 403 6406
16 Pata/Unit J	Bhekabantu Zuma	078 251 4585
20 Caluza/Smero	Sphiwe "GXI" Phungula	060 438 0982
21 Dambuza	Sbongumusa "SHOTA" Zuma	079 342 8026
22 Machisa/Unit 3 Imbali	Themba Zondi	082 428 9088
23 Ashdown/Peacevalley	Dumisani B Phungula	083 328 8328

Government Services

The following are the main government services that are predominant in the area:

- South African Police Services
- Msunduzi Municipality
- SASSA
- Department of Health

EDENDALE AREA OFFICE:

Targets:

SERVICE STATISTICS FOR AREA BASED MANAGEMENT

NUMBER OF WARD BASED PLANS DEVELOPED IN 22/23 FY	WARDS IN WHICH PLANS WERE DEVELOPED IN 22/23 FY	NUMBER OF WARD BASED PLANS REVIEWED IN 22/23 FY	WARDS IN WHICH PLANS WERE REVIEWED IN 22/23 FY
8 Wards that were developed in 21/22	10,11,12,16,20,21,22 and 23	8	10,11,12,16,20,21,22 and 23

ZONE 3 IMBALI AREA

Challenges

- Crime: Mass killings
- Drug addiction
- Teenage pregnancy
- Moral degeneration

IMBALI OPERATIONAL WARD STRUCURE/AREAS

WARD & AREAS	WARD CLLR.	CONTACT
13 Part of Slangspruit, part of Westgate, Buffer Strip, Kwanyamazane, Marikana, Denmark, Unit 15	Sibongile Mncwango	072 438 5931
14 Kwabhakabha, Soweto, Khuzwayo, Terminal & Bulwer, Phupha	Sibusiso Mkhize	084 425 8533
15 Unit 2, Fedsem, Maqeleni, Unit 18, Emadakaneni	Musawenkosi Bhengu	073 972 0584
17 Unit BB 1 - 5, Unti 13, Pelnet,	Mphilisi Ndlovu	084 729 4689
18 Part of France, Mpumelelo, Ambleton, Diphini,	Simphiwe Buthelezi	081 443 4502
19 Part of Slangspruit, Unit 1, part of Unit 2, Tehuis	Vusi Ngwenya	072 223 5733
41 Ezitendeni, Emathangeni, Unit 14, Unit2, Unit 13	Eunice Majola (Caretaker)	08 ??? ???? ?

Government Services

The following are the main government services that are predominant in the area:

- Department of Education
- Department of Health
- South African Police Services

SERVICE STATISTICS FOR AREA BASED MANAGEMENT

NUMBER OF WARD BASED PLANS DEVELOPED IN 22/23 FY	WARDS IN WHICH PLANS WERE DEVELOPED IN 22/23 FY	NUMBER OF WARD BASED PLANS REVIEWED IN 22/23 FY	WARDS IN WHICH PLANS WERE REVIEWED IN 22/23 FY
7 Wards that were developed in 21/22	13, 14, 15, 17, 18, 19 & 41	7	13, 14, 15, 17, 18, 19 & 41



CHAPTER 3: SERVICE DELIVERY PERFORMANCE;

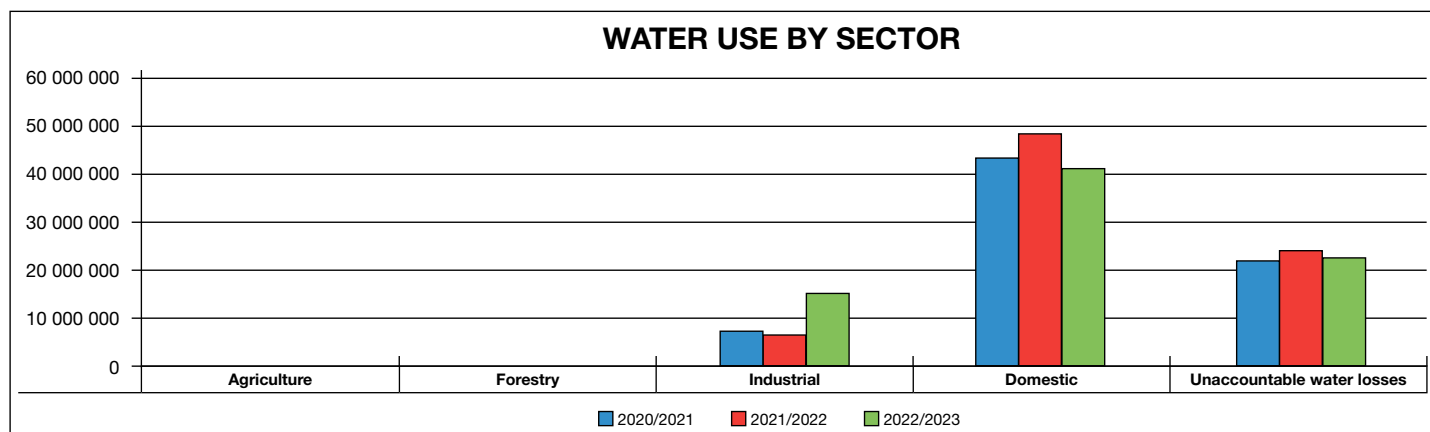
COMPONENT A: WATER SERVICES

INTRODUCTION TO WATER SERVICES

Recent legislation includes the Water Services Act 1997 and the General Enabling Act 2005 and is inexplicably tied up to the Water Service Sector Interventions Municipal Strategic Self-Assessment (MuSSA) and its core vulnerabilities And Municipal Priority Action Plan (MPAP).

Inclusion of the MuSSA and MPAP within the WSDP processes ensure that the WSDP (which informs the IDP) will include an appropriate and supported an allocation of resources to systemically address the prioritized vulnerabilities. This will intern lead to the overall water services business health of your WSA.

T3.1.TOTAL USE OF WATER BY SECTOR (CUBIC METER)					
	Agriculture	Forestry	Industrial	Domestic	Unaccountable water losses
2021/2022	N/A	N/A	7 348 965	48 375 966	23 626 791
2022/2023	N/A	N/A	14 832 384	41 395 561	23 011 215



It should be noted that due to the fragile water infrastructure; the city was subjected to many mainline bursts. 2022/2023 saw the city dealing with 1914 mainline bursts. The increase in water losses is mainly due to these bursts. These combinations of factors will ultimately lead to an increase in bursts and subsequently an increase in water losses.

Factors that also can be attributed to varying fluctuations in Domestic usage.

- 1 **Urbanization:** People moving from rural areas to seek a better future in the city.
- 2 **Rampant Theft:** illegal connections. (Critical)

Currently the Catchment Management Program ensures that water storage and usage is effectively and efficiently undertaken to safeguard this natural resource. However, as per projections; the demand for water is on the increase. Communities are demanding any form of water supply from standpipe supply to tap supply inside dwelling. Currently Bulk Water treatment and supply is on a healthy level. However, this does not dismiss the fact that consumers should NOT adhere to the water conservation policies, strategies and programs.

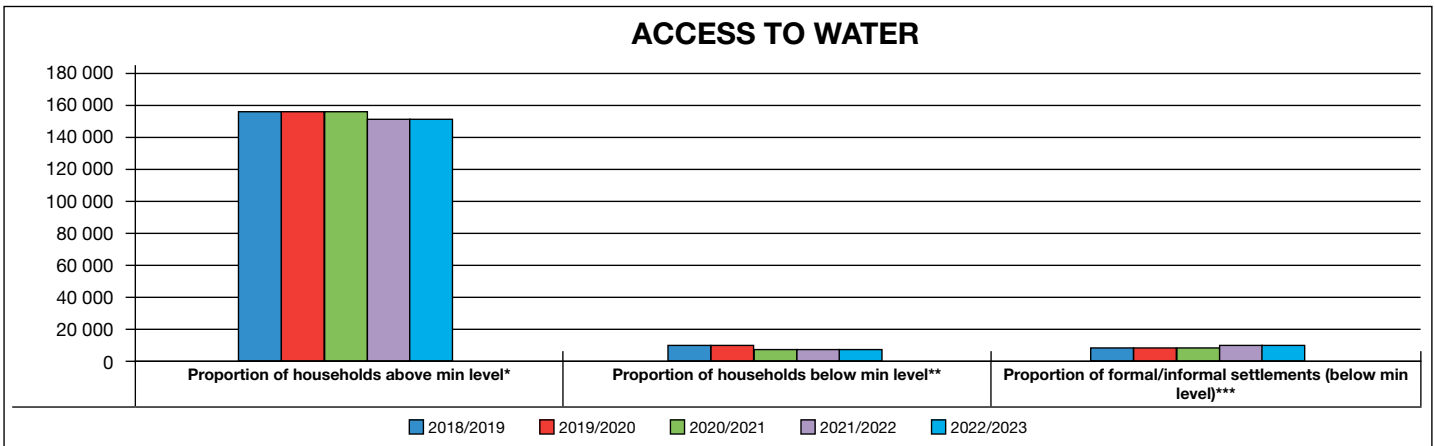
WATER SERVICE DELIVERY LEVELS						
Households						
Description	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022	2022/2023
	Actual Number	Actual Number	Actual Number	Actual Number	Actual Number	Actual Number
Water: (above min level)						
Piped water inside dwelling	81 736	81 780	81 817	81 942	81 977	82 035
Piped water inside yard (but not in dwelling)	63 899	63 907	63 907	63 907	63 907	63 907
Using public tap (within 200m from dwelling)	9 468	9 468	9 468	9 468	6 663	6 663
Other water supply (within 200m)	N/A	N/A	N/A	N/A	N/A	N/A
Minimum Service Level and Above sub-total	155 103	155 155	155 192	155 317	152 547	152 607
Minimum Service Level and Above Percentage	94.6%	91.6%	94.6%	94.6 %	93.02	84.04
Water: (below min level)						
Using public tap (more than 200m from dwelling)	6 396	6 396	6 396	6 396	6 396	6 396
Other water supply (more than 200m from dwelling)						
No water supply	2 495	2 443	2 443	2 443	5 050	5 050
Below Minimum Service Level sub-total	8 891	8 839	8 839	8 839	11 446	11 446
Below Minimum Service Level Percentage	5.4%	5.4%	5.4%	5.4%	6.98%	6.3%
Total number of households	163 994	163 994	164 031	164 156	163 993	181 584
*To include informal settlements				T3.1.3		



HOUSEHOLDS - WATER SERVICE DELIVERY LEVELS BELOW MINIMUM

Description Actual Number	Households					2022/2023		
	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022	Original Budget No.	Adjusted Budget No.	Actual Number
	Actual Number	Actual Number	Actual Number	Actual Number	Actual Number			
Formal Settlements								
Total Households	6 396	6 396	6 396	6 396	6 396	6 396	6 396	6 396
Households below minimum service level	6 396	6 396	6 396	6 396	6 396	6 396	6 396	6 396
Proportion of households below minimum service level	3.9%	3.9%	3.9%	3.9%	3.9 %	3.9%	3.9%	3.9%
Informal Settlements								
Total Households	2 741	2 443	2 443	2 443	43 655	43 655	43 655	43 655
Households below minimum service level	2 741	2 443	2 443	2 443	43 655	43 655	43 655	43 655
Proportion of households below minimum service level	1.67%	1.5%	1.5%	1.5%	26.62%	24.04%	24.04%	24.04%
								T3.1.4

ACCESS TO WATER



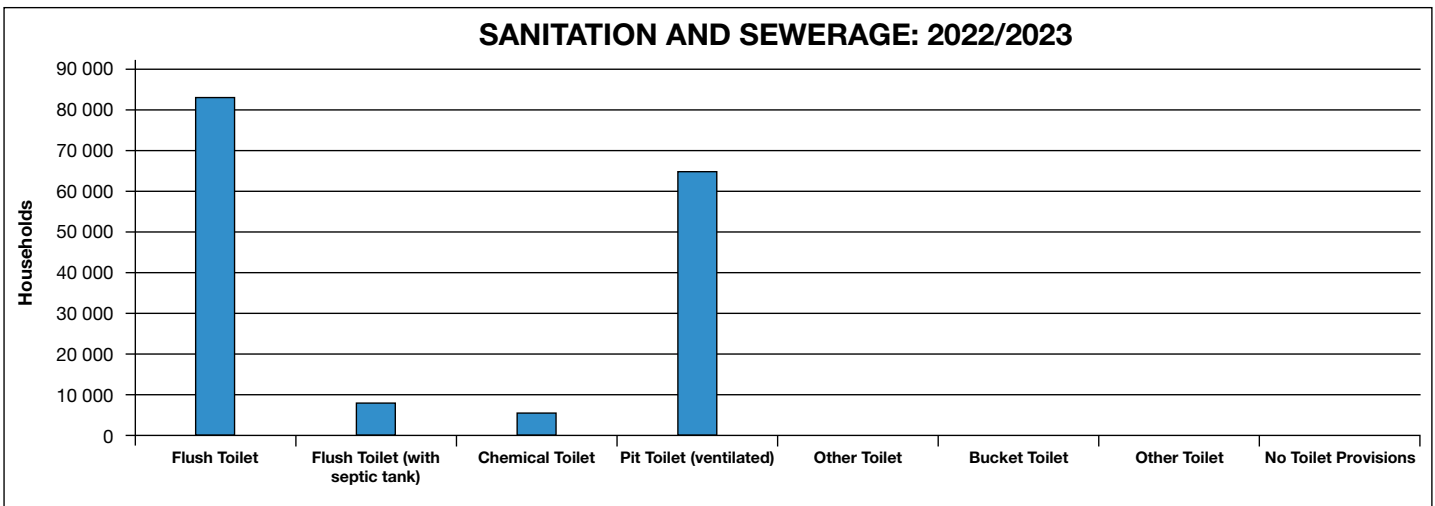
- (*) Includes Piped water inside dwelling, piped water inside yard (but not in dwelling), Using public tap (within 200m from dwelling)
- (**) Includes using public tap (more than 200m from dwelling), other water supply (more than 200m from dwelling, No water supply)
- (***) Includes Formal and Informal supply

The Strategic framework for Water Services (2003) makes provision for a 10-year roadmap for addressing the country’s delivery directives for sanitation service. Water Services refer to water supply and sanitation provision. Municipalities is the level of government closest to communities and it is mandatory for Municipalities to provide these sanitation services to the best of their ability, sustainable and cost effective. Therefore, it is compulsory for Municipalities to prioritize and plan for the delivery of these services.

The priority is developed along the parameters of financial availability and other relevant resources aligned to short and long-term objectives and programs. Currently the economy is not robust and therefore it becomes difficult to achieve planned programs to achieve certain objectives. Sanitation Services initiatives undertaken during the 2022/2023 FY

1. 5.1 km installation of sewer pipes in Ward 11
2. 9.6 km installation of sewer pipes in Ward 16
3. Installation of sewer pipes in wards 13 and 18 completed
4. 14 new water borne sewer connections were constructed in 2022/2023

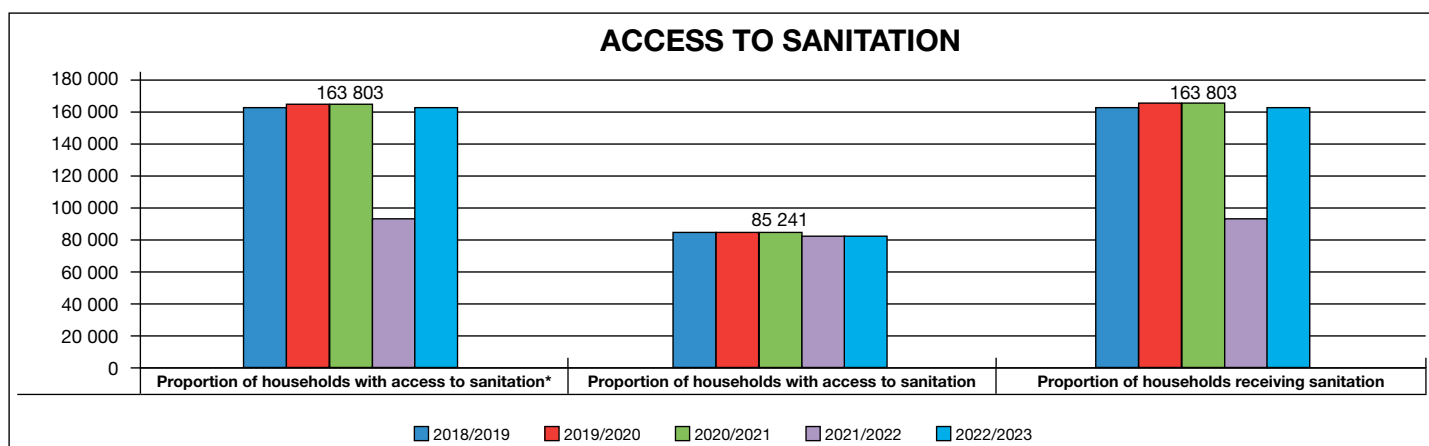
SANITATION AND SEWERAGE: 2022/2023





SANITATION SERVICE DELIVERY LEVELS						
Households						
Description	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022	2022/2023
	Actual Number	Actual Number	Actual Number	Actual Number	Actual	Actual
Sanitation / Sewage (above min level)						
Flush Toilet (connected to sewerage)	85 182	85 211	85 229	85 241	82 970	82 984
Flush Toilet ((with septic tank)	8 319	8 319	8 319	8319	8 319	8 319
Chemical Toilet	7 076	7 076	7 076	7 076	7 076	7 076
Pit Toilet	60 617	61 637	63 167	63 167	63 240	65 137
Other toilet provisions (above min service level)	N/A	N/A	N/A	N/A	N/A	N/A
Minimum Service Level and Above sub-total	161 194	162 243	163 791	163 803	92 466	163 516
Minimum Service Level and Above Percentage	98%	98.29 %	99.2 %	99.8%	56.38%	90.1%
Sanitation / Sewage (below min level)						
Budget toilet	N/A	N/A	N/A	N/A	N/A	N/A
Other toilet provisions (above min level)	0	0	0	0	0	0
No toilet provisions	2 799	2 799	1 269	1 269	71 527	18 000
Below Minimum Service Level sub-total	2 799	2 799	1 269	1 269	71 527	18 000
Below Minimum Service Level Percentage	1.71%	1.71%	0.8%	0.2%	43.62	9.9%
Total number of households	163 993	163 993	165 060	165 060	163 933	181 584
*To include informal settlements				T3.2.3		

HOUSEHOLDS - SANITATION SERVICE DELIVERY LEVELS BELOW MINIMUM								
Households								
Description	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022		2022/2023	
	Actual Number	Actual Number	Actual Number	Actual Number	Actual Number	Original Budget No.	Adjusted Budget No.	Actual Number
Formal Settlements								
Total Households	0	0	0	0	0	0	0	0
Households below minimum service level	0	0	0	0	0	0	0	0
Proportion of households below minimum service level	0%	0%	0%	0%	0%	0%	0%	0%
Informal Settlements								
Total Households	2 799	2 799	1 269	1 269	71 527	18 000	18 000	18 000
Households below minimum service level	2 799	2 799	1 269	1 269	71 527	18 000	18 000	18 000
Proportion of households below minimum service level	1.71%	1.71%	0.77%	0.2%	43.62%	9.9%	9.9%	9.9%
								T3.1.4



COMPONENT B: ROADS & TRANSPORTATION

INTRODUCTION TO ROADS & TRANSPORTATION

This unit includes Transportation Planning, Integrated Public Transport Network (IPTN), Roads design and Implementation, Roads and Drainage sections.

The comments below provide a brief on the strategy, priorities and provision regarding transportation planning services, roads design, implementation, Roads and drainage maintenance.

This component of the report falls under the Roads and Transportation (R & T) Subunit of the Infrastructure Business Unit. R & T deals with the following:

- Transportation Planning, Traffic Engineering Issues, Road Safety and Public Transport Issues.
- Planning, Development and Maintenance of Municipal roads and storm water infrastructure.
- Planning, Development and maintenance of Pedestrian and Vehicle Bridges.



INTRODUCTION TO ROADS

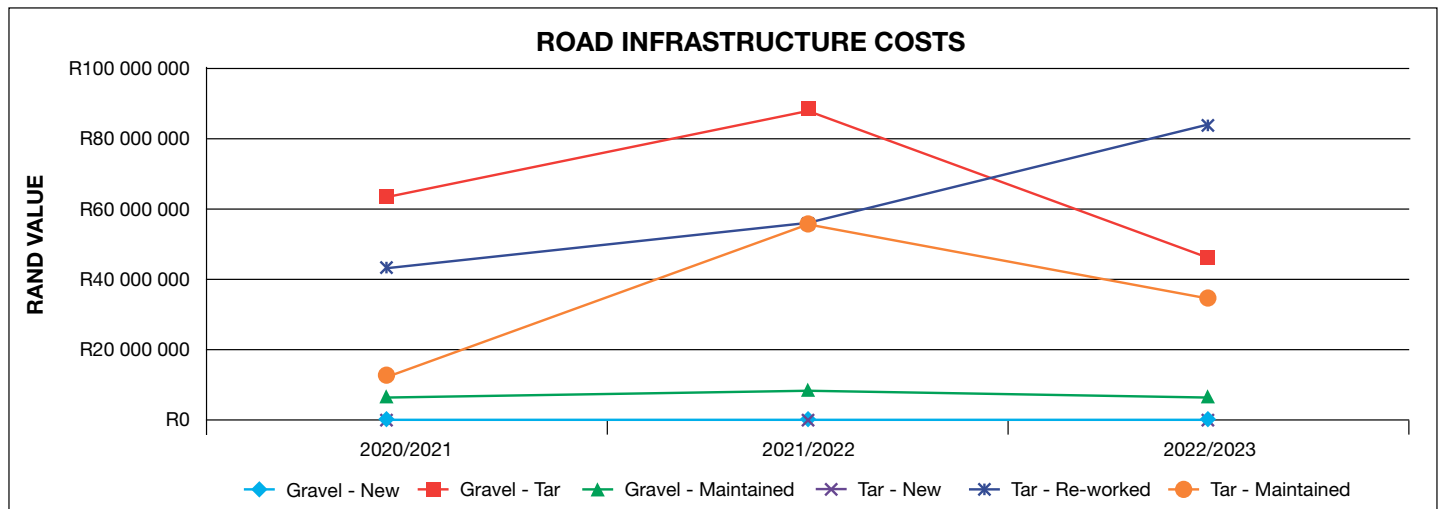
The Roads Section continues to address the backlog of Gravel Roads. An attempt is made yearly to upgrade 10-15km of gravel road into "all weather surfacing to render uninterrupted access and safety. (i.e., through geometric interventions).

The current RAMP document is due for the review, as this document has to be reviewed every 5 years. However, based on the current improvements achieved to date compared to the backlog, this document is still relevant up until there is a reviewed document in place. The process to review the RAMP document will commence during the 2023/24 financial year.

GRAVEL ROAD INFRASTRUCTURE Kilometres				
	Total gravel Roads	New Gravel Roads constructed	Gravel Roads upgraded to tar	Gravel Roads graded/ maintained
2020/2021	296,27	-	7.4	20
2021/2022	288,87	-	6.995 (7)	25.1
2022/2023	285,32	-	3.55	37.5

TARRED ROAD INFRASTRUCTURE Kilometres					
	Total Tarred Roads	New Tar Roads	Existing Tar Roads re-tarred	Existing Tar Roads re-sheeted	Tar Roads Maintained
2020/2021	1 542.81	7.4	60 000sqm	-	16 190.9sqm
2021/2022	1 550.21	6.995	120 009sqm	-	137 578,59sqm
2022/2023	1 543.21	3.55	159 560sqm	-	62 999sqm

COST OF CONSTRUCTION / MAINTENANCE R'000						
	Gravel			Tar		
	New	Gravel-Tar	Maintained	New	Reworked	Maintained
2020/2021	-	63 704 793	8 414 249	-	43 581 189	12 000 000
2021/2022	-	89 007 684	9 042 506	-	57 958 531	57 704 249
2022/2023	-	47 241 706	7 300 000	-	82 771 750	34 649 450



COMMENT ON THE PERFORMANCE OF ROADS OVERALL:

The department has continued with its programme of re-gravelling, maintenance of gravel roads and upgrading of gravel roads to all weather surface with a vision of reducing the high backlog of unsafe roads within the city.

Funds are slowly being made available by the Municipality towards the rehabilitation programme. This programme makes up the preventative maintenance of the department as a result, a total of 159 560 m² of surface roads were rehabilitated, 62 999 square meters of pothole were repaired, and 3.55 km of gravel roads were upgraded to all weather surface roads during the 2022/23 Financial year.

TRANSPORTATION PLANNING

INTRODUCTION TO TRANSPORTATION PLANNING

Transportation Planning is crucial in planning sustainable developments and ensuring accessibility for all people and developments.

Transportation Planning Section performs the following functions:

- i. Evaluation, assessment, and siting of transport facilities
- ii. Planning, co-ordination, facilitation and provision of efficient and effective transport systems and infrastructure for all private and public transport.
- iii. Planning, co-ordination, facilitation, provision, monitoring and regulation of efficient, effective public transport services and facilities within a balanced market demand and supply framework.



- iv. Provides effective traffic management, control and safety through coordinated planning and maintenance programmes such as road markings, traffic signals, guardrails and handrails.

COMMENT ON THE PERFORMANCE OF TRANSPORTATION PLANNING OVERALL:

The transportation Section continues to address the backlog of the installation of Traffic Calming measures, guardrails and bus shelters, Maintenance of Traffic Signals, Road Marking and Signage installation to improve safety in the municipal road network.

In the 2022/23 financial year, Non-Motorized Transport (NMT), Installation of Guardrails and Bus Stop Shelter projects were not implemented due to no Budget allocation. Transportation Section was able to achieve 136.56 km of road markings, replacement of 363 traffic signs & replace 123 poles. The department had planned to purchase two spray-painting machines in the 2022/23 financial year, unfortunately, there were no responsive bidders, and most of the work was done by hand.

WASTEWATER (STORMWATER DRAINAGE)

INTRODUCTION TO STORMWATER DRAINAGE

The Storm water division is primarily responsible for the maintenance and construction of storm water infrastructure within Msunduzi Municipality, such as:

- Unblocking of storm water drainage system
- Replacement of missing manhole covers
- Maintaining the entire infrastructure (storm water)
- Cleaning and rehabilitation of the storm water system and culverts
- Replacing broken pipes, catch pit inlets, manhole slabs, and covers.
- Installing new storm water systems, construction of open channels and sub-soil drains etc.

The municipality constructed 5.384km of storm water channel in various roads in the Greater Edendale and Vulindlela Area. This was to prevent or minimize flooding of Municipal Roads. Other new systems are constructed in association with road network upgrade. However, this service is still under funded in terms of new or upgrade and maintenance of existing system. 56km of storm water was maintained during the 2022/23 financial year.

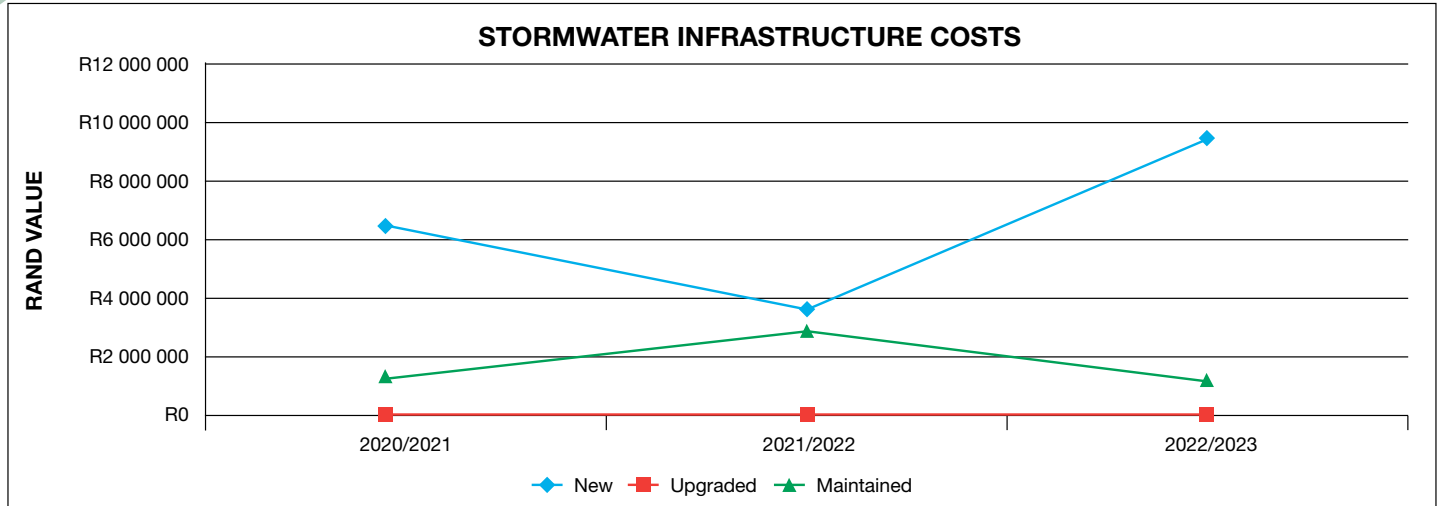
Maintaining the stormwater infrastructure is important to ensure that properties and roads in particular are not damaged due to un-drained run-off causing traffic delays and inconveniences and minimizing danger to vehicles and people.

The main challenges faced by the Unit, including insufficient funding, are as follows:

- Illegal dumping of refuse in storm water outlets/inlets, open channels and manholes
- Damages to infrastructure e.g., broken manhole lids, kerb inlets damaged by vehicles etc.
- Ill-informed community on the importance of storm water infrastructure
- Theft of manhole covers

STORMWATER INFRASTRUCTURE Kilometre				
	Total Stormwater measures	New Stormwater measures	Stormwater measures upgraded	Stormwater measures maintained
2020/2021	32,04	4.04	-	28km
2021/2022	37	3km		31km
2022/2023	40	5.384km		56km
				T3.9.2

COST OF CONSTRUCTION / MAINTENANCE R'000			
	Stormwater Measures		
	New	Upgraded	Maintained
2020/2021	R6 598 935.00	-	R 1 400 000.00
2021/2022	R3 690 665,60	-	R 2 865 000.00
2022/2023	R9 537 938,67	-	R 1 195 878.37
			T3.9.3



COMMENT ON THE PERFORMANCE OF STORMWATER DRAINAGE OVERALL:

The Municipality continues with the maintenance of stormwater program which is clearing of blocked stormwater drains and cleaning of catch pits. The new stormwater infrastructure that was constructed was implemented as part of new roads that were constructed and the stormwater infrastructure consisted of kerb and channels, stormwater pipes and pipe culverts.

COMPONENT C: WASTE MANAGEMENT

INTRODUCTION TO WASTE MANAGEMENT (NEW ENGLAND LANDFILL SITE)

- The New England Road Landfill Site is permitted to continue operating until it reaches a maximum height of 652 meters above sea level. The current height of the landfill site is approximately within 5% of that limit. The life span is estimated to be at 6 to 10 years at the current rate of waste disposal. The volume that we still need to fill is approximately 1.3 million M3.
- We aim to fulfil compliance on the National Environmental Management Waste Act 59 of 2008. The National Environmental Management Act 107 of 1998. The revised compliance notice dated 18 February 2020 issued to Msunduzi Municipality under section 31L of the National Environmental Management Act 107 of 1998. The weighbridge infrastructure is fully functional including the weighbridge automation and the site has start generating revenue.
- The municipality started have started stock piling cover material Reinforce the cover material Plant Team and covering is being adhered to on a daily basis. The plant is that this financial year we will develop or Review the Landfill Emergency or Disaster Management Plan. Including Fire Breaks Plan by the resident landfill manager.

The main considerations include:

- Settlement Management, landfill gas Management, Leachate Management System, Elevated temperature Monitoring Systems, Shallow soils and soil compaction and Surface and groundwater flow patterns.
- Step 1: Immediate requirement to establish the Landfill Site Recycling Committee; and expand this to address recycling within the Landfill and waste diversion opportunities for the city.
- Step 2: Sustain the appointment of a qualified and competent Landfill Manager, or alternatively a civil engineer.
- Step 3: Sustain operation of the Weighbridge and the accounting system.
- Step 4: Sustain the Landfill management operations at the landfill as per the permit conditions.
- Step 5: Establish basic recycling facilities on site.
- Step 6: Secure funding for the implements and plant for recycling. Secure stipend for E.P. W.P
- Step 7: Once we have the facility running properly then we can start to manage other issues such as air emission monitoring and leachate management

WASTE DISPOSAL SERVICES (NEW ENGLAN LANDFILL SITE) STATISTICS

DESCRIPTION	2022/2023
	TONS
Waste Disposal per Category	
Builders Rubble	11 907
Bulk Food Waste	178
Garden Refuse	8 851
General Domestic Waste	25 022
Industrial Ash	67
Sawdust	40
Cover Material	46 575
Illegal Dumping	18 738
Domestic Waste by Council	27 224
TOTAL	138 602

The priority largest capital projects have been centered around the procurement of 2 Refuse collection compactor trucks to enhance waste collection as part of the 2022/2023 financial year strategies. The idea is centralized around the maintenance of an aesthetical Central Business District through intensified supervision as well as the implementation of operational tools like schedules and supervisory systems for improved operations around the whole municipal jurisdiction. We do not foresee variations in this regard, as the procurement plan is in place, and it is the guiding document in which all the procurement processes and periods will be adhered to.



The Community Services: Waste Management business unit procured waste collection equipment, which are bulk refuse containers for the skip collection of waste in semi-rural areas as well as for bulk waste minimization operations at the municipal garden sites. In addition to the above, 4 NP200 vehicles were procured for supervisory personnel and the enforcement team.

HOUSEHOLDS – SOLID WASTE SERVICE DELIVERY LEVELS BELOW MINIMUM	
Households	
Description	2022/2023
	Actual Number
Formal Settlements	
Total Households	134 000
Households below minimum service level	43 000
Proportion of households below minimum service level	26.4 %
Informal Settlements	
Total Households	43 000
Households below minimum service level	43 000
Proportion of households below minimum service level	26 %

COMPONENT D: RECREATION & FACILITIES

INTRODUCTION TO RECREATION AND FACILITIES

Recreation and Facilities comprises of the following core functional areas:

- Parks Management (Horticulture, flora and fauna and arboriculture)
- Sports & Recreation Management
- Cemeteries & Crematoria
- Conservation & Environment
- Library Services-Community Outreach Programmes
- Maintenance of Council Buildings and Facilities
- Expanded Public Works programme (EPWP)

BIO-DIVERSITY & NATURE CONSERVATION

Maintenance and development of conservation areas and environmental management plan. This unit comprises of the Management of the Bisley Nature, Ferncliffe Reserves and Ketelfontein Grassland Conservancy Area in terms of National Environmental Management: Biodiversity Act [Act 10 of 2004].

HORTICULTURE, ABORTICULTURE AND LANDSCAPING

Management, maintenance and development of Parks, open spaces, play lots, verges. Horticultural practices which include, beautifying, landscaping of cities islands, city entrances, maintenance of surrounds and gardens at council buildings e.g., halls and libraries. Develops new parks. Provides plant material for the entire city by operating a nursery. Manage grass cutting in parks, public open spaces and verges.

CEMETERIES & CREMATORIA

Manage, administer, and develop Cemeteries and Crematoria. Plans and implements the development of new cemeteries and crematoria. Prepares burial sites for burial. Manage the pauper burials (public health funeral and indigent) within Msunduzi municipality. Maintains the cemeteries by cutting grass. Enforces the cemeteries and crematoria by-laws.

LIBRARIES

There are eleven libraries within the Msunduzi Municipal Library services which include the main Bessie Head Library, eleven branch libraries and three mobile library services. The Bessie Head Library offers a wide range of resources which includes books, large print books, newspapers, periodicals, audio books, DVD's, music CD's, scores, and CD-ROMs for all age groups. We offer specialized services to the visually impaired.

Within the Branch Libraries, three large libraries are identified which includes the Northdale, Georgetown and Eastwood Libraries and eight smaller libraries which include, Woodlands, Sobantu, Ashdown, Ashburton, Alexandra, Mafunze, Slangspruit and Elandskop. The Branch libraries offer a smaller range of materials than is available at the main library, however, they make every effort to meet the needs of the communities that they serve. A limited Adult Reference service is available at Northdale, Georgetown, and Eastwood Libraries. These libraries also offer a study space for tertiary learners and free internet access.

During the last financial year, all 11 libraries were adequately maintained with some maintenance still to be completed. In the current financial year, minimal books were purchased due to the lack of adequate funds. No vacant, funded posts were filled. The tender processes towards building a new library in Imbali are carried through by the SCM of the Department of Sports, Arts and Culture.

To date no work on the Imbali Library project has commenced. AfriSam, a manufacturer and supplier of cement and construction materials, entered a collaboration with Msunduzi Municipal Library

Services to build a community library in Copesville (Ward 29). The professional team has been on site since 2020 and was negatively impacted by COVID 19 and delays on council funds transfer. Currently, the contractor is on site and procurement processes have commenced and the project is underway. The project completion is expected by April 2024.



SPORT AND RECREATION

Manage maintenance and development of all municipal sports and recreational facilities (Parks, Swimming pools and public open spaces) plus the promotion and development of sports and recreation. Coordination of major sporting events. Development of new sporting facilities. Prepares sports venues for major events. Coordinator's sports development.

BUILDINGS AND FACILITIES

This unit is responsible for the maintenance and upgrades of council's buildings as well as for new building related projects, planned and reactive maintenance work to Council owned buildings. There is a call center that filters down urgent/high priority building maintenance related work; requested from different departments; to our administrative personnel who commissions the work to relevant officials and provides progress reports on work logged via the call center. The requesting departments have the obligation of providing this Unit with appropriate budget information i.e.: WBS, GL numbers & cost centers to ensure that the execution of maintenance work is carried out efficiently with minimal delays. We have qualified staff employed to carry out the following:

MAINTENANCE	FOCUS AREAS
Electrical Maintenance	Repairs/installations to lights, plug points, distribution boards, etc.
Mechanical Maintenance	Repairs/installations of Air-conditioners, Lifts, water pumps, generators, etc.
Quantity Surveying	Preparation of estimates, Bill of Quantities, etc.
Works Inspectors	Project monitoring, site and building inspections
Architectural Technologist	Preparing drawings/sketches for minor maintenance work.
Project Manager	Managing of all building related projects.
Plumbers, carpenters, General workers (located at the Depot)	Attending to all reactive in housework at a rate & standard.

Expanded Public Works Programme

Co-ordination of Expanded Public Works Programme:

1. Environmental and Culture Sector
2. Social Sector
3. Infrastructure Sector
4. Non-State Sector

Creation of Public Employment to deal with poverty alleviation within the Msunduzi jurisdiction utilising the Incentive Grant [I.G] from the National Department of Public Works. The registered projects were:

PROJECTS	NUMBERS
City Beautification	135
Cemetery Maintenance	50
Scaffing	60
Rapid Response	20
Safety Kiosk	6
Alien Plants	30
Upgrading of interna roads	30
Parks Maintenance and Key Tourism	10

The EPWP has since been moved to the Waste Department as of February 2023.

SERVICE STATISTICS FOR RECREATION AND FACILITIES

BIO-DIVERSITY & NATURE CONSERVATION

Identification and Eradication of Alien Invasive Species. Working in collaboration with Working on Fire (WOF) to effect fire-breaks. Maintenance of public open spaces within townlands areas. Manage and maintain the Bisley Nature Reserve including the well being of the animals.

Service Delivery Priorities:

- Bisley Nature Reserve – Proclamation of this reserve
- Ketelfontein – Establishment of Ketelfontein as a Conservancy Area
- Partnership with Ezemvelo KZN Wildlife for the upgrading of Alex Park and Bisley Nature Reserve
- Partnership with Department of Economic Development, Tourism and Environmental Affairs on the Eradication of Alien Invasive Species

Challenges at the Bisley Nature Reserve:

- There is an overbreeding of animals, particularly Giraffes and Zebras in the nature reserve which has resulted in an excess of the nature reserves carrying capacity.
- The Bisley Nature Reserve needs fencing to ensure that animals are unable to leave the reserve.
- Alien invasive plants is a concern.
- Poaching of animals.



Corrective measures include:

- Overbreeding- one of two options include the sale of animals to potential buyers; alternately animals will be donated to interested farms.
- Fencing- so far, the contractor has completed approximately 500 meters.
- Alien plants- 20 temporal workers will be tasked with the eradication of alien invasive plants in the nature reserve.
- Employment of field rangers as per the new organizational structure.

HORTICULTURE, ABORICULTURE AND LANDSCAPING

DESCRIPTION	NUMBER	AREA (M2)
PARKS	16	1 319 800
OPEN SPACES	133	4 002 000
TOWNLANDS AREA	-	730000
PLAYLOTS	14	931 600
TRAFFIC ISLANDS	21	321 780
MAIN ARTERIAL ROUTES	30	4 588 400
VERGES TOTAL	-	12 456 749
CENTRAL	-	3 424 329
NORTH	-	6 882 420
WEST	-	2 150 000

CEMETERIES & CREMATORIUMS

CLOSED CEMETERIES

- Commercial Road Cemetery
- Roberts Road Cemetery
- Georgetown Cemetery
- Slangspruit Cemetery
- Moses Mabhida (Heroes Acre)
- Dambuza (Madlelengileni)
- Azalea Cemetery

OPERATING CEMETERIES

- Ethembeni Cemetery
- Sinathingi Cemetery (Re-openings)
- Mountain Rise Cemetery (Re-openings and pauper burials)

LIBRARIES

	Bessie Head	Mobile services	Northdale	Woodlands	Eastwood	Sobantu	Ashburton	Alexandra	Ashdown	Georgetown	Mafunze	Slangspruit	Elandskop
Membership Statistics	90 322	873	24 224	9 795	12 241	7 484	5 292	3 924	15427	2 369	413	785	3 015
Issue statistics	54 581	31 723	98 614	22 864	26 088	9 302	9 757	19 636	7905	12 281	-	7 000	3 213
Adult reference user statistics	8 918	-	6 667	1 997	3 270	2 356	1 960	220	4033	3 774	-	381	802
Children's reference user statistics	28 464	-	17 465	3 417	14 044	4 008	1 292	658	3 470	5 194	-	1 594	1 332
Internet café/study centre	26 264	-	8 249	431	10 104	-	-	974	4 985	5 545	-	539	55
Cataloguing statistic	20 904												

SPORT AND RECREATION

Total number of Sports Facilities – 65
 Total number of pools – 7

BUILDINGS AND FACILITIES

Project	Project Value
111 Havelock Road Office Renovations	R673 157.44 incl. Vat
Supply and Installation of Clear View Fencing at Freedom Square Park	R1 637 411.87 incl. Vat
Sobantu Roof Repairs	R1 099 486.96 incl. Vat
Renovations to all ABM Offices	R1 086 746.68 incl. Vat
New roof coverings at Poyinandi	R570 523.75 incl. Vat
Roofing of Roads & Storm water Office block at Doull Road Depot	R597 537.80 incl. Vat
Waterproofing at Bessie Head Library	R3 187 162.16 incl. Vat
Removal of damaged roof sheeting and install new at Ashbdown Library	R589 004.56 incl. Vat
Upgrading of AS Chetty Centre	R2 388 303.39 incl. Vat



COMMENT ON THE PERFORMANCE OF RECREATION AND FACILITIES OVERALL

BIO-DIVERSITY & NATURE CONSERVATION

The sub-unit within Biodiversity and nature conservation has achieved 60% based on the following:

- Process of the Proclamation of Bisley Nature Reserve
- Appointment of Admin Officer
- Implementation of EPWP in the eradication of alien plants.

HORTICULTURE, ABORICULTURE AND LANDSCAPING

Beautification projects have been initiated on all council gardens, islands, and city entrance to enhance the aesthetics of the city and is ongoing. Grass cutting program and tree felling program is ongoing. In the process of purchasing new slasher mowers and 50 Brush cutters.

CEMETERIES & CREMATORIA

Development of Ethembeni Cemetery has been achieved with the following milestones:

- Construction of permanent ablution facility
- Supply and installation of perimeter fencing
- Demarcation and formalizing parking area

The dispute regarding land in Hollingwood needs to be resolved. One cremator is operational however Council is in the process of leasing out both crematoria.

LIBRARIES

Library services is performing well, and all targeted goals have been met. Only Imbali Library project that is cumbersome which is held up by DSAC as it is controlled and managed by them. Book buying and renovations are ongoing projects. Preservation and digitization are major projects that the library is embarking upon as they are falling within the Legal deposit collection which is prioritize as Generally Recognized Accounting Practice 103 (GRAP 103) that is of heretical value of the country. The expectations for 2022/2023 were exceeded. The fire protection of the legal deposit material requires more attention.

SPORT AND RECREATION

There has been a lack of maintenance due to the lack of funding only preventative maintenance has been conducted. Grading and Categorization of Venues is ongoing. Maintenance of swimming pools pertaining to mechanical and electrical infrastructure was conducted.

BUILDINGS AND FACILITIES

The unit has been performing relatively well on all new building projects. There is a challenge on most maintenance work due insufficient funds from requesting business units hence delays in executing maintenance work efficiently and processing purchase orders.

COMPONENT E: DISASTER MANAGEMENT

Disaster Management falls under the Disaster Management Act 57 of 2002. The Act requires an integrated and effective response to disasters. Disaster Management aims to reduce the risk of disasters, mitigate the severity of disasters, plan and prepare for emerging crisis, events, or disasters, respond rapidly and effectively to disasters and to implement post disasters recovery and rehabilitation by monitoring, integrating, co-ordinating the disaster risk management activities of all role-players. The overall implementation of Disaster Risk management initiatives is a shared responsibility of all employees, department, relevant external role-players, and the participation of the community.

Disaster Management provides a culture of risk avoidance amongst communities through education and public awareness. Disaster Management has two components to it-the proactive component that alerts the community to the problem, highlights practices to prevent problems and work with other departments and entities to avoid problems and to lessen the impact of problems.

Under the leadership of the Environmental Management section, significant progress has been made towards determining how climate change projections would affect communities and individuals within the Msunduzi Municipality. It is clear from this work that the impact of existing climate variability and likely future climatic changes will be cross-sectorial and necessitate adaption planning by the majority of municipal departments.

It is a legal requirement for the Local Authority to develop an off- site plan for every Major Hazard Installation. The MHI Legislation prescribes that the local authority develops a site-specific plan for each individual MHI. It is the intention of Disaster Management together with the Fire Rescue Services to involve all relevant stakeholders and critical departments that need to play a significant role in the implementation of the Off-Site emergency plan as per the MHI regulation.

During the 2022/23 period 12 Disaster Awareness programmes and 12 M.H.R VISTS done which total to 24 visits per year as per S.D.B.I.P., were undertaken in various wards of Msunduzi. These programmes are effective and help in Disaster risk reduction within the various wards.

Relief supplies and assistance were given to those who were affected by storm, fires, winds, and other disasters. Relief provided in the form of temporary accommodation (tents), food parcels, mattresses, and blankets, and in many instances plastic sheeting used as waterproofing. Assistance is sometimes offered by other parties e.g., NGOs.

Disaster Management is also involved in event safety and forms part of the safety and security cluster that oversees and monitors all events within the Msunduzi area of jurisdiction. Also participates in planning meetings prior to various types of events. During the lockdown all events have been postponed.



Disaster Management is also responsible for the Emergency Communications Centre (ECC). The Emergency Communications Centre (ECC) is charged with the responsibility within Public Safety of providing prompt, courteous, and professional handling of all emergency calls from the public and subsequent dispatch of appropriate emergency service responders.

SERVICE STATISTICS FOR DISASTER MANAGEMENT	
During the 2022/2023 financial year, several incidents of various types of disasters was attended to and as per below:	
Total number of incidents:	156
Total number of People affected:	3543
Total number of Families affected:	1316
Total number of homeless:	927
Cost of relief in relation to emergency supplies:	R1 239 839.00
Total Number of Events attended:	36

DISASTER MANAGEMENT SERVICE DATA		
	Details	2022/2023
1	Total incidents attended in the year	212
2	Total number of events standby attended in the year	61
3	Total fire related incidents	151
4	Total weather (Rain, hail & strong winds) related incidents attended in the year	56
5	Total Disaster Staff in post at year end	3

COMPONENT F: FIRE SERVICES:

The lack of fire stations servicing the extreme areas of the municipality is a cause for concern due to the risks attached to the delayed response times from fire stations which are a fair distance from these areas. This is further exacerbated by the time-of-day response (peak periods etc.) and could have an impact on the ability to effectively protect life and property. New fire stations must be built at Vulindlela, Northdale and at Ward 39 to mitigate delayed response times.

The severe staff shortage has a direct impact on the morale of the fire staff, safety, and overtime budget implications in order to maintain an effective service. Vehicles repair and maintenance is negatively impacted by poor supply chain processes which fail to recognize emergency fire vehicle repairs as emergency/urgent in terms of MFMA Supply Chain Management (SCM)

FIRE SERVICE DATA				
	Details	2021/2022	2022/2023	2023/2024
		Actual No.	Actual No.	Estimate No.
1	Total fires attended in the year	1441	912	912
2	Total of other incidents attended in the year	306	242	242
3	Average turnout time – urban areas	16	16	16
4	Average turnout time – rural areas	35	35	35
5	Fire fighters in post at year end	79	66	66
6	Total fire appliances at year end	12	12	12
7	Average number fire appliances off the road at year end	4	6	6

COMPONENT G: TRAFFIC & SECURITY DEPARTMENT

Traffic department Priorities

- By-law enforcement Officers:
 - School learner’s road crossing (Morning, Midday and Afternoon)
 - Traffic flow, Pedestrian crossing, and General Municipal bylaws
- Traffic Wardens:

Parking offenses within CBD Area e.g. No parking, No Stopping, double Parking, Obstruction free flow of Traffic, Loading Zones, Disable Parking Bays, Reserved Police Parking Areas, Bus Bay, Reserved Parking Expect Permit holders only
- Traffic Officers:

Traffic Control - Maintain free flow of Traffic, Law Enforcement - Escorting of abnormal loads, VIP’s and diplomats - Traffic control for events - Hold vehicle check points, participate in joint operations and multi-disciplinary operation/roadblocks, patrol N3 freeway between Hilton off ramp on ramp as well as uMBumbulu off ramp and on ramp currently due to N3 freeway construction as Msunduzi Municipality in collaboration with RTI and Durban Metro Police Patrol & monitor the N3 on daily basis to show traffic visibility, identify accidents and road traffic infringement and to respond to accidents that happens within the freeway construction area’s Lion Park Truck Stop monitoring for obstruction

Measures taken to improve performance

Shift Change to accommodate a need of required Manpower. To deal with daily challenges of Traffic

Major efficiencies achieved by the Business Unit during the year

New graduate of Traffic Officers from Traffic Training Collage adding to our current Manpower.
Confirmation of a visit to secure space for enrolment of 17 Student Traffic Officers at Mpumalanga Province Traffic Training collage for 2024.



TRAFFIC

CO-Functions and Responsibilities

The department of Public Safety helps ensure a safe environment and improve the quality of life through effective Traffic policing combined with efficient use of security officers. Traffic services include:

1. Control and regulate all forms of Traffic, promote education and training on the road and traffic safety.
2. Attend scenes of motor vehicle collisions and assist with traffic control, removal of injured persons and removal of vehicles so that traffic may flow freely again.
3. Eliminate points of congestion, obstruction, hindrance, interference or danger to vehicles and pedestrians.
4. Driver licence Test Centre and Registration helps to provide effective issuing of valid driver's licences and Professional Drivers permits.

SERVICE STATISTICS FOR TRAFFIC					
	Details	2021/2022	2022/2023		2023/2024
		Actual No.	Estimate No.	Actual No.	Estimate No.
1	Number of road traffic accidents during the year	+/-349	220	126	220
2	Number of by-law infringements attended	226	+/-400	324	+/-324
3	Number of police officers in the field on an average day	26 Traffic Officers 24 Traffic Wardens		26 Traffic Officers 24 Traffic Wardens	+/-26 T/O +/-24 T/W
4	Number of police officers on duty on an average day	28 Traffic Officers 26 Traffic Wardens		28 Traffic Officers 26 Traffic Wardens	+/-28 T/O +/-26

MUNICIPAL SECURITY

Introduction

The Security Unit serves as a Reactionary Unit that is deployed to defuse potential volatile situations. The Unit is responsible for stabilizing situations when normal law enforcement is insufficient. For example, to counter land invasions and relocations, Human Settlement – Occupation of prescribed land, The safeguarding of Municipal buildings in situations that may be volatile, Illegal Dumping/ Trading, Nuisance Bylaws – invited to assist with forced removals, Protest marches / crowd management during public gathering and demonstrations and Monitoring town and removing homeless people in the CBD.

SERVICE STATISTICS FOR SECURITY					
	Details	2021/2022	2022/2023		2023/2024
		Actual No.	Estimate No.	Actual No.	Estimate No.
1	Number of SECURITY INCIDENTS during the year	230	225	245	260
2	Number of by-law infringements attended	1 352	1 900	2 100	1 500
3	Number of SECURITY officers in the field on an average day	85	200	108	200
4	Number of SECURITY officers on duty on an average day	85	200	108	200

COMPONENT H: DEVELOPMENT SERVICES

INTRODUCTION TO DEVELOPMENT SERVICES

Development Services soon to change to Economic Development is the renewed approach to Local Economic Development key performance area. The 2013 approved organogram established Development Services sub-unit, under Sustainable Development and City Enterprises (SDCE). The purpose of Development Services is to create an enabling environment for business to expand in order for the economy to grow resulting in employment creation. The sub-unit in other small to medium Municipalities refers to as Local Economic Development (LED). The sub-unit primarily deals with promoting Economic Development through the development of Small Medium and Micro Enterprises (SMME's) and Cooperatives (Coops), furthermore supports the informal economy by facilitating and monitoring of informal street traders and tuck shops/ spaza shops.

The sub-unit deals with the support of Business Development by assisting new businesses, promotes investment in the city and support business retention and expansion. Contrary to Business Development, the sub-unit also regulates Business Licensing through facilitation of licensing applications, licensing inspections and business registrations. Development Services has introduced a sub-function, refers to as Economic Planning and Infrastructure that deals with planning and implementing Local Economic Development infrastructure projects through external funding from Treasury the Neighbourhood Development Partnership Grant (NDPG) and KwaZulu-Natal Cooperative Governance and Traditional Affairs (COGTA), the corridor development and others.

RED TAPE REDUCTION

The role of business development in the Municipal space is an area of importance where business regulations and processes must be able to foster growth in support of employment and income-generating activities. To this effect, efforts are being made to ensure that all bottlenecks also known as "Red Tape" which hinder business development are minimized and eventually eradicated (Msunduzi LED strategy 2017).

The table below outlines the Red Tape Reduction Plan

INDICATORS	OBJECTIVE	RED TAPE CHALLENGE	EXPECTED OUTCOME	ACTION ACTIVITY	
One	Communication of Information	To improve communication to formal and informal businesses along with the public to assist with information dissemination and create awareness	Lack of or poor communication systems, processes and channels resulting in difficulty in accessing municipal information relevant to residents and/or businesses.	Improved communication to assist with service delivery and information dissemination.	Establish more than one channel of communication. Consideration of forums and committees is suggested.



INDICATORS		OBJECTIVE	RED TAPE CHALLENGE	EXPECTED OUTCOME	ACTION ACTIVITY
Two	Percentage spend on Procurement of local SMMEs	No percentage stipulated on municipal procurement set aside for local SMMEs	Municipalities do not have SMME policies or regulations in place to promote SMME development or give preference to local suppliers of businesses	Services procured from SMMEs or Cooperatives in the area.	SCM Policy reviewed and approved
Three	Lengthy and inefficient supply chain management processes (which ultimately affects the 30-day payment system to SMMEs).	To improve Supply Chain Management processes for better service delivery	Municipality procurement procedure does not include SMMEs into SCM policy.	An effective process, which details the Municipality's procurement procedure.	Development of process flow for procurement processes
Four	To improve the functioning of the Licensing for better service delivery.	License and permits issued within 21 days. However, there is no system in place to track applications.	The timeframe of 21 days to approve applications and permits are not adhered to in many municipalities.	Efficient management of Business Licensing and permit applications	Development of a register and tracking system for all applications received applications
Five	Enforcement of Municipal Bylaws	Enforcement of Municipal Bylaws	Several municipal policies, regulations and by-laws are often outdated, and/or their costs exceed their benefits because of the unintended impacts they have on businesses or because of the way in which they are, or are not, implemented and enforced, resulting in unnecessary costs, delays, lost business and job losses.	Effective and efficient compliance and enforcement of Municipal by-laws	Council decision to recruit Peace Officers
Six	Municipal Building Plan Approvals	To improve the functioning of the Building Inspectorate for better service delivery	Minimal enforcement of building regulation in the town	Improved enforcement and compliance with Building regulation in the Town. Improved communication on Building Plan Approval process with all business units involved in the approval process	Council decision to recruit additional Staff within the Building Inspectorate
Seven	Percentage spend on Procurement of local SMMEs	No percentage stipulated on municipal procurement set aside for local SMMEs	Municipalities do not have SMME policies or regulations in place to promote SMME development or give preference to local suppliers of businesses	Services are procured from SMMEs or Cooperatives in the area.	SCM Policy reviewed and approved

SPECIAL PROJECTS (NDPG): ECONOMIC PLANNING AND INFRASTRUCTURE

The Unit was successful in sourcing funding to undertake the Dredging of Camps drift, which is a canal that had not been maintained over the past ten years due to the unavailability of funds, which posed a risk of flooding to the industrial area, reaching 100% of the overall scope of work and has been completed. The Business Unit has been successful in extending the footprint of NDPG programme through the adoption of Integration Zone to cover the CBD and Northern Areas.

The challenge has been that the majority of land parcels intended for the Edendale Town Centre development are privately owned and highly invaded with informal settlements. This resulted in the Municipality having to undergo the Land Expropriation process, which led to a major setback on the development. The land acquisition exercise has contributed to major delays in the construction of some of the roads and other infrastructure in the Edendale town Centre.

The unit was also successful in completing the implementation of Informal Economy Infrastructure Project funded by EDTEA, whereby 200 street trading stalls were installed, refurbishment of Freedom square trading stalls, provision of informal street trading storage, 80 street bins and 4 ablution facilities within the CBD.

The unit is in the planning stage for the implementation of Municipal Infrastructure for Informal Enterprises (MIIE) programme through the approved grant funding by EDTEA for the Development of Ematsheni Street Traders Market.

The unit in conjunction with the Waste management unit is at the initial stage towards the development of a pilot waste to energy plant in the New England Road landfill site. The National Treasury through NDPP has approved and confirmed the availability of Technical Assistance fund for the preparation of a waste-to-energy Pre-feasibility and Feasibility studies. A tender notice has been issued to appoint consultants to undertake these studies.

The unit was further successful in sourcing funding from CoGTA towards the refurbishment and development of Heroes Acre Memorial Park located in Imbali Township, which is undertaken to honour liberation struggles. The scope of work involves the installation of fencing, construction of ablution facility and beautification. The service provider to complete the planning studies was appointed. The Concept plan has been approved and engineering designs received internal approval. The EDTEA environmental application submitted for approval for EIA. The contractor to undertake fencing has been appointed.

PROJECT NAME	BUDGET APPROVED	FUNDER	EXPENDITURE	STATUS
Camps Drift Desilting [ISF Project]	R69,373,368	National Treasury	48,616,776.23	Project complete
Promenade 1 [Road R1 & R2]	R18,600,000	National Treasury	17,896,904.76	Project On hold
Re-establishment of Manaye Hall	R 5,355,402	CoGTA	R 5,355,402	Phase 1 & 2 complete
Youth Enterprise Park	R 9,415,000	CoGTA	R 9 415 000	Project complete



PROJECT NAME	BUDGET APPROVED	FUNDER	EXPENDITURE	STATUS
Old Edendale Road Upgrade	R 3,570,494	National Treasury	R 3,570,494	Planning & Design Complete [awaiting permission from Funder to under construction]
Informal Economy Infrastructure Project	R 4 000 000.00 R 1 000 000.00	EDTEA Council	R5 000 000.00	Project complete
Refurbishment of Heroes Acre Memorial Park	R6 600 000.00	CoGTA	R487 434.78	Planning & Implementation
The Development of Ematsheni- MIE programme	R3 000 000,00 R1 000 000,00	EDTEA Council	Nil	Planning Stage
New England Bio-Energy project	R700 000 for Pre-feasibility + R2 000 000 for feasibility	National Treasury	Nil	Planning stage
CBD Regeneration Project	R7 000 000,00	National Treasury	Nil	Phase 2 [Church Street] approved for funding.

COMPONENT I: HUMAN SETTLEMENTS

INTRODUCTION TO HUMAN SETTLEMENTS

The Human Settlements Sector Plan sets out human settlements delivery goals, targets for the municipality, and provides an approach to human settlements delivery and spatial transformation. The Human Settlements Sector Plan is reviewed annually together with the Integrated Development Plan of the Municipality. Msunduzi Municipality developed its first Human Settlements Sector Plan in 2011.

HUMAN SETTLEMENT DELIVERY AGENTS

Human Settlement is working together or have a relationship with a Social Housing Institution called Capital City Housing (accredited by the Social Housing Regulatory Authority as per the Rental Housing Act). This Agent is responsible for the provision of the subsidised rental accommodation. The Municipality is currently investigating the establishment of a Municipal entity to deal with the provision and management of rental housing accommodation.

PERCENTAGE OF HOUSEHOLDS WITH ACCESS TO BASIC HOUSING

Year End	Total Households (incl. formal and informal Settlements)	Houses in formal settlements	Percentage of HHs in formal settlements
2018/2019	195 913	183 863	93,85
2019/2020	201 790	191 217	94,76
2020/2021	207 667	196 954	95,64
2021/2022	213 897	202 862	96,53
2022/2023	220 314	208 948	94,84

* Based on population projections with average annual growth rate of 3% per annum.

* Source: Based on the StatsSa General Household Survey data and Global Insight data.

COMPONENT J: CITY ENTITIES

INTRODUCTION TO CITY ENTITIES

City entities is a section of Sustainable Development and City Entities Business unit and is made up of six sub-units as listed below:

- Airport
- Market
- Tourism
- Tatham Art Gallery
- Forestry
- Safe City

The Airport, Market and Forestry are income generating business units. Tourism, and Tatham Art Gallery enhance the income generation of the municipality through attraction into the city. Safe City is the only established entity within City Entities and aids in revenue enhancement as a support function other departments within the municipality.

AIRPORT

Pietermaritzburg airport is a licensed Class 3, category 6 Airfield Rescue and Fire Fighting aerodrome. Civil aviation authorities provide the mechanism by which nations ensure the safety of their skies and operations through safety and security regulation. It is the airport's key role to sell aeronautical services and facilities (i.e. the provision of runways, taxiways, aprons and terminals) to airlines. The airlines then sell their own product onto the passengers. The airport also sells services such as shops and car parks, usually through concessionaires, direct to the passengers, local residents and other customers.

Many of the services which make up the composite airport product, such as air traffic control, security, fire and rescue, emergency response and commercial facilities, can be provided either by the airport operator or by a third party. The area where an airport operator has the most control is in the pricing and provision of non-aeronautical services and facilities in the airport terminal and on the surrounding land.

Although these enhanced commercial facilities may well make the airport more attractive, they will play a minor role in influencing the passenger's choice of airport. However, these non-aeronautical revenues will usually contribute significantly to an airport's overall financial well-being.



Total passenger movements on scheduled flights (both arrival and departure) grew from 63 858 passengers in the 21/22 FY to 91 159 passengers in the 22/23 FY. This is a 43% growth. This is supported by an increase in schedule flights movements (both arrival and departures) from 2056 flights in the 21/22 FY to 2435 flights in the 22/23 FY, which is an 18.43% increase.

Revenue generated increased from R8 269 545 in the 21/22 FY to R12 042 342 in the 22/23 FY. This is a 46% increase.

In 22/23, the business unit sought to purchase a bigger generator to ensure uninterrupted power supply during load shedding and power disruptions. The business units also sought to install PIDS [perimeter intrusion detection system] throughout the perimeter fence. This did not materialise, as there was no capital allocation for this project.

The business unit installed a water backup system to ensure uninterrupted water supply during times of water cuts as this becomes unpleasant to the users and operators. The business unit also completed illumination of the perimeter fence which for added security. This was done through the grant of the amount of R3 000 000 received from EDTEA.

The airport building was also renovated. The building is being painted and roof leaks being fixed. New signage was put; the billboards were replaced with new ones, which adds to the beauty of the airport.

In 23/24, FY the business unit aims to purchase a new generator for uninterrupted power supply. The unit also seeks to purchase an Explosive Trace Detection System. These are all compliance requirements and will be funded through R3 0000 000-capital allocation from EDTEA.

MARKET

Pietermaritzburg Fresh produce market is the facility management unit, which makes it possible for agents to communicate with farmers across the country to send their produce to be sold.

Arrangement is very much beneficial to Msunduzi as the municipality because it receive 5% commission for the sales made and it is beneficial to uMgungundlovu as the district in terms of food security and to informal business for fruit and vegetables.

In financial 2022/23, the market was having Operational plan to conduct financial reconciliation on monthly basis and monthly stock count and all targets were met.

TOURISM

The role of tourism is to drive destination marketing of the City of Pietermaritzburg as a city of choice while marketing the unique selling points of Pietermaritzburg through: Events (sports & cultural), Liberation Experiences, Attractions – Architectural and Natural/scenic attractions.

The unit also facilitates the participation of local communities in the industry through Communication & Outreach Awareness.

Although insufficiently resourced in terms of budget staff the unit was able to meet its annual targets. The unit is envisioned to move to the Development services unit upon the implementation of the new Business unit structure.

In terms of the Community Tourism Organisation, there is not a contract in place as the unit is in the process of identifying and appointing one, in order to drive community tourism programmes.

TATHAM ART GALLERY

The Tatham Art Gallery is an Art Museum that serves the visual arts needs of people of KwaZulu-Natal generally and the Msunduzi municipal area in particular. Its core functions are collecting art works of suitable quality to grow the permanent collection; documenting and researching the collections in order to establish a database of relevant information for research purposes; caring for the permanent collection in order that it will be available for the benefit and enjoyment of future generations; displaying exhibitions of quality, based on art works in the permanent collection, and identifying quality exhibitions from further afield and presenting visual arts educational and outreach programmes based on the permanent collections and temporary exhibitions.

The Gallery’s top service delivery priority is presenting regular art exhibitions of high quality. The target for 2022/23 was 19 exhibitions hence we were still under pandemic restrictions, the Gallery managed to meet its target by presenting temporary exhibitions this year.

The Education department at the Gallery focused on a teaching programme based on the temporary exhibitions and community awareness campaigns that display inclusivity. The Outreach programme during 2022/23 included art classes for youth who do not have access to art tuition at school. Recognition of important days in our national calendar. Visiting schools for expanding foot prints and recognising youth as part of our stakeholder.

The Msunduzi Municipality has appointed the gallery manager.

The number of visitors to the Gallery increased from 12297 in 2021/22 to 18534 in 2022/23.

Activity	Quantity
Exhibitions- temporary	12
Exhibitions- permanent	8
Physical Walkabouts	24
Online Walkabouts	-
Films	-
Discussion / Workshops and Master Classes 16	16
Online workshops	-
Artist-in-residence programmes	26
Art Class	19
Artist Forum	24



Activity	Quantity
School visits	14
Community Outreach Events/ Commemoration days	3

FORESTRY

The municipality owns and manages the Pietermaritzburg Forestry plantation. The extent of the plantation is 2130 hectares. The forest is managed as a section of the Sustainable Development and City Entities.

A Municipality Forester still employed on fixed term contract since 16 August 2021 to look after the asset and directly reports to the senior manager of City Entities all forestry activities.

The following are primary activities of Msunduzi forest plantation:

PRIMARY ACTIVITIES	OPERATIONS
Harvesting	Felling, extraction, staking, loading, short and long hauling.
Silviculture	Site preparation, mark and pitting, planting, blanking, chemical and manual weeding.
Fire management	Hoeing and burning of firebreaks, fire standby and firefighting.
Conservation	Chemical and manual weeding of open areas and areas of special interest.
Road maintenance	Gravelling, grading and drainage.

SAFE CITY

Safe City Msunduzi NPC is an entity of the Msunduzi Municipality, with the primary objective to prevent and detect crime and bylaw infringements, in camera surveillance areas within the jurisdiction of the Msunduzi Municipality. Aiming to encourage a crime free environment for the benefit of the Municipality's communities and to attract investors and assist to promote development, tourism and job creation.

In light of the above, our most important service deliveries identify as follows:

- Detection, Prevention or Apprehension and Conviction of persons responsible for criminal or bylaw infringements
- Safe City also facilitates the Joint Operational Centre (JOC), situated in the Disaster Board Room. The JOC monitors important events such as High Court cases, gatherings and protest actions.
- The monitoring of eight primary electrical sub stations. As these sub stations performs a vital role in the economy of Msunduzi a dedicated workstation created for the sole purpose of the monitoring and detection of possible vandalism or theft of electrical equipment acts at these sites.
- The maintenance of our surveillance system is of paramount importance. For this purpose, Safe City is conducting in house repairs on all its CCTV cameras, recorders and fibre optic lines. As our system has been in operation 24/7 since January 2003 it is necessary to conduct scheduled maintenance work in order to ensure that all cameras are operational at all times. In order to continue with our operational capacity, we carry sufficient spares to repair cameras and our technicians are suitably qualified to maintain the systems in order to achieve and maintain its ISO 9001:2015 this accreditation much attention is been paid to adhere to strict control room, technical procedures and training. Our staff forms the backbone of our operation and therefor their wellbeing is of paramount importance all staff members belong to a medical aid fund, which provides comprehensive medical assistance to each member.

COMPONENT K: ELECTRICITY SUPPLY SERVICES

Msunduzi has two 132KV feeds from Eskom substation, which are Mersey, and Msunduzi substations. The municipality has 15 substations with various voltage levels ranging from 132/88/33/11KV. These primary substations cannot be fully interconnected due to variation in voltage levels. Most of the primary substations equipment is obsolete which poses a risk in case of some equipment failure.

Msunduzi has a big problem of electricity losses, which are mostly caused by illegal connections, and bypassing of meters. In an attempt to curb these losses, a strategy to this effect was developed.

The challenges of theft and vandalism to electricity infrastructure has caused a lot of revenue losses and power outages. Regular reporting to the law enforcement agencies on the same is ongoing.

The aging infrastructure remains a challenge as it contributes to major power outages. Some of the transformers at primary substations are more than 40 years old.

The cost of supply was submitted to NERSA with a hope of implementing it during 2022/2023 FY but unfortunately that did not happen. The plan is to implement the approved tariffs at the commencement of 2024/2025 FY.



COMPONENT L: TOWN PLANNING

INTRODUCTION TO TOWN PLANNING AND ENVIRONMENTAL MANAGEMENT

The unit comprises of Building Control; Town Planning, Environmental Health, Environmental Management, Land Survey and the Greater Edendale and Vulindlela Development Initiative (GEVDI).

ORGANIZATIONAL UNITS WITHIN TOWN PLANNING AND ENVIRONMENTAL MANAGEMENT

BUILDING CONTROL

The Building Control Section monitors building construction in the Msunduzi Municipality boundaries. This is achieved by compliance with the National Building Regulations and Building Standards Act, 1977, the SANS 10400 and Problem Building by-law.

In accordance with our SDBIP targets, building control has to adhere to the below:

- 95% of Building Plan Applications <500m2 to be processed for approval by the Plan Approval Committee within an average of 30 days from date of receipt of the application by the 30th of June 2023.
- 95% of (626) Building Plan Application <500m2 processed for approval by the plan Approval Committee within an average of 17 days from date of receipt of the application by the 30th of June 2023.
- 608 x building contraventions inspections conducted for illegal building works by 30 June 2023.

APPROVED BUILDING PLAN INFORMATION FOR THE MSUNDUZI MUNICIPALITY FOR THE PERIOD 1 JULY 2022 TO 30 JUNE 2023																
	1			3			2	4			5			6		
	Residential Dwelling Houses Passed			Other Residential-Flats, Hotels Etc			RPD Passed	Non Residential- Private Sector			Non Residential- Public Sector			Alteration & Additions-All Buildings		
	No.	Area	Cost	No	Area	Cost	RPD Passed	No.	Area	Cost	No.	Area	Cost	No.	Area	Cost
JULY	10	2 809	R18 587 000.00	-	-	R0.00	-	-	-	R0.00	-	-	R0.00	34	3 240	R19 208 000.00
AUGUST	7	2 812	R23 400 800.00	-	-	R0.00	-	-	-	R0.00	-	-	R0.00	65	10 446	R63 695 000.00
SEPTEMBER	1	200	R1 300 000.00	-	-	R0.00	-	1	287	R1 700 000.00	-	-	R0.00	35	2 336	R2 182 000.00
OCTOBER	4	1 020	R7 316 000.00	-	-	R0.00	-	-	-	R0.00	-	-	R0.00	33	3 702	R46 355 000.00
NOVEMBER	5	751	R4 492 000.00	-	-	R0.00	-	1	749	R9 000 000.00	-	-	R0.00	31	1 618	R10 522 000.00
DECEMBER	8	651	R6 239 000.00	-	-	R0.00	-	1	1 606	R10 000 000.00	-	-	R0.00	20	2 335	R13 426 000.00
JANUARY	1	104	R618 000.00	-	-	R0.00	-	2	3 959	R22 000 000.00	-	-	R0.00	8	1 383	R8 454 000.00
FEBRUARY	5	573	R5 400 000.00	-	-	R0.00	-	1	2 928	R15 000 000.00	-	-	R0.00	41	4 014	R26 402 000.00
MARCH	3	396	R3 320 000.00	1	495	R4 000 000.00	-	-	-	R0.00	-	-	R0.00	32	4 087	R30 063 000.00
APRIL	9	1 153	R9 626 000.00	-	-	R0.00	-	2	994	R7 000 000.00	-	-	R0.00	26	2 675	R16 595 000.00
MAY	2	266	R1 800 000.00	-	-	R0.00	-	2	15 364	R150 500 000.00	-	-	R0.00	34	2 762	R17 032 000.00
JUNE	8	2 834	R23 580 000.00	-	-	R0.00	-	2	1 640	R13 000 000.00	-	-	R0.00	32	1 797	R11 230 000.00
TOTAL	63	13 569	R105 678 800.00	1	495	R4 000 000.00	-	12	27 527	R228 200 000.00	-	-	R0.00	391	40 395	R265 164 000.00

SIGNAGE

The Signage Section monitors signage in the Msunduzi Municipality boundaries. This is achieved by compliance with the South African Manual of Outdoor Advertising Control (SAMOAC), National Building Regulations and Building Standards Act, 1977, the SANS 10400, Signage by-law.

The unit had contracted an external company to manage outdoor advertising under SCM 3 of 21/22 management of outdoor contract. Msunduzi Municipality advertised tender for the Management of Outdoor advertising signs within Council property (JBC Media Group (Pty) LTD was awarded a contract to manage outdoor advertising signs for a period of 3 years and the following activities have taken place:

SLA between council and service provider was not agreed upon and the municipality has subsequently terminated the agreement.

Challenges

- The Signage department still facing challenges regarding Council property application permanent structure and signing of approval letters
- Removal of illegal signs within the
- Signage department has engaged with legal department and Finance to assist the department with rental payments of Billboards.
- The department has embarked on auditing all Billboards around the city, Billboards company are not paying rental fees on time
- Approval of applications on engage delays because of other departments they do not comment on time
- **Human Resources:** The Sub-Unit continues with just two (2) permanent Sign inspectors. This is having a significant impact on functionality and productivity. Human Resources has advised on the approval for the revised organizational structure, with the approval of the structure an addition of inspectors and general assistants as per structure will be off importance to the unit.
- **Operational Resources:** The lack of office and storage space prevail as fundamental challenges in the unit operation.

JULY 2022- JUNE 2023 INSPECTORS STATS	
Illegal posters removed	1359
Notices-	134
Routine inspection	122
Banners removed	147
SPLUMA Report	-
Encroachment Queries	-
Queries	249



ENVIRONMENTAL HEALTH

Environmental Health encompasses those aspects of human health, including quality of life that is determined by physical, chemical, biological, social and psychosocial factors in the environment. It also refers to the theory and practice of assessing, correcting, controlling and preventing those factors in the environment that can potentially affect adversely the health of present and future generations. Environmental Health Services includes:

Water Quality monitoring, Food control, Waste management, Surveillance of premises, Communicable diseases control, Vector control, Environmental pollution control, Disposal of the Dead, Chemical safety and Noise Control.

The service delivery priorities focused on water quality monitoring, food quality and safety, and air quality monitoring.

- **SERVICE DELIVERY PRIORITY (1): WATER MONITORING**

Monitoring water quality of potable, surface and ground water, ensuring water safety and accessibility in respect of a safe quality (microbiological, physical and chemical) and an adequate quantity for domestic use as well as in respect of the quality for recreational, industrial, food production and any other human or animal use. This was achieved by sampling and testing water in the field and examining and analysing it in the Unit's laboratory, as well as advocating for proper and safe water usage and wastewater disposal.

- **SERVICE DELIVERY PRIORITY (2): FOOD CONTROL**

Ensuring food safety in respect of acceptable microbiological and chemical standards, quality of all food for human consumption and optimal hygiene control throughout the food supply chain from the point of origin, all primary raw material or raw products production, up to the point of consumption. This was achieved by inspecting food production, distribution and consumption areas; monitoring informal food trading; inspecting food premises and any nuisances emanating there-from; by applying food quality monitoring programmes and principles through various techniques, e.g. Hazard Analysis and Critical Control Points System (HACCP System) audits; and promoting the safe transportation, handling, storage and preparation of foodstuffs, including meat, milk and their products.

- **SERVICE DELIVERY PRIORITY (3): ENVIRONMENTAL POLLUTION CONTROL**

Ensuring hygienic working, living and recreational environments; identifying the polluting agents and sources of water, air and soil pollution; ensuring clean and safe air externally (ambient and point sources) through emission inventory monitoring, modelling and toxicological reports, reviews and complaint investigations; and taking the required preventative measures to ensure that the general environment is free from health risks. This was further achieved by ensuring the registration, permitting, monitoring and auditing of all industries, activities, trade, etc., which involves controlling the internal effects of pollution on the worker, and the external effects of pollution on the community and the environment.

SERVICE STATISTICS FOR ENVIRONMENTAL HEALTH

DESCRIPTION	TARGET	ACHIEVED
No. of Complaints investigated	Dependent on no. received	505
No. of Trade Licence application processed	Dependent on no. received	393
No. of Water samples from rivers/streams	780	872
No. of Water samples from reservoirs, consumer points	1020 samples	1020 samples
<ul style="list-style-type: none"> • Percentage compliance with SANS 241:2015 NB: SANS are national standards that replaced SABS(South African Bureau of Standards) 241: 2015 relates to drinking water	100%	99.7 %
Swabbing: No of swabs and food samples	960 food samples and swabs	960 food samples and swabs
<ul style="list-style-type: none"> • Percentage compliance with microbiological standards: 	100%	75 %
No. of Inspections and Registrations of Funeral Undertakers in terms of the Funeral Undertakers' Regulations:	86 premises	43 premises registered 111 inspections
No. of Food premises inspected and registered in terms of R938 (Food Regulations):	2600	3446
No. of Vector Control investigations, treatment and baiting	17000 sites	10140 sites
No. of Premises inspected for compliance with Tobacco Legislation:	3000 premises	5149 premises
No. of Places of care inspected:	500 premises	690 premises inspected
No. of Health Care Waste generators inspected:	500 premises	649 premises
No. of Commercial, industrial and residential premises inspected	8200 premises	12 248 premises
No. of Schedule processes/listed activities:	200 premises	216 premises
No. of Health Education sessions conducted	960	1040
Permit Applications Processed	560	1233
No. of Notices issued	Dependent on contraventions	566 notices
No. of Prosecutions instituted	Dependent on contraventions	338 prosecutions (Section 54/56)

COMPONENT M: ANNUAL PERFORMANCE REPORT 2022/2023 - SERVICE DELIVERY



REGULATED PERFORMANCE INDICATORS																	
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT				PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT									
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURES	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURES	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
RPI 01	NKPA 1 - MUNICIPAL TRANSFORMATION AND ORGANIZATIONAL DEVELOPMENT	Workplace skills development	12 x Reports prepared & submitted to SMC	12 x Reports prepared & submitted to SMC on the budget spent on the implementation of the Workplace Skills Plan in the 21/22 FY by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	12 x SMC Reports on the budget spent on the implementation of the Workplace Skills Plan	RPI 01	NKPA 1 - MUNICIPAL TRANSFORMATION AND ORGANIZATIONAL DEVELOPMENT	Workplace skills development	12 x Reports prepared & submitted to SMC	12 x Reports prepared & submitted to SMC on the budget spent on the implementation of the Workplace Skills Plan in the 22/23 FY by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	12 x SMC Reports
RPI 02	NKPA 1 - MUNICIPAL TRANSFORMATION AND ORGANIZATIONAL DEVELOPMENT	Employment equity	1 x post of Senior Manager: Revenue Management filled as per the employment plan for the Municipality in the 21/22 FY by the 30th of June 2022	1 x post of Senior Manager: Revenue Management filled as per the employment plan for the Municipality in the 21/22 FY by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	Staff Establishment	RPI 02	NKPA 1 - MUNICIPAL TRANSFORMATION AND ORGANIZATIONAL DEVELOPMENT	Employment equity	3 x Top Management Positions filled (City Manager, General Manager: ESS & General Manager: ISF) by the 31st of December 2022	2 (70% - 99%)	The selection process has been finalised. Report to be deliberated on at EXCO and Municipal Council	31-Jul-23	Appointment letter	
RPI 03	NKPA 2 - BASIC SERVICE DELIVERY	Improved access to basic services	Percentage of households with access to water	93.02% of households with access to basic level of water by the 30th of June 2022. (Number of planned connections vs number of completed connections)	2 (70% - 99%)	No Response	June 2022 Water Connection Spreadsheet	RPI 03	NKPA 2 - BASIC SERVICE DELIVERY	Improved access to basic services	100% households with access to piped water supply (Application based) by the 30th of June 2023.	2 (70% - 99%)	Water meter connections are applied for upfront by property owners/developers but may only be installed when the development is ready for occupation as this is when actual usage will start.	31 January 2024.	Water Connection Spreadsheet		
RPI 04	NKPA 2 - BASIC SERVICE DELIVERY	Improved access to basic services	Percentage of households with sanitation	55.66% of households with access to basic level of sanitation by the 30th of June 2022. (Number of planned connections vs number of completed connections)	2 (70% - 99%)	No Response	June 2022 Sewer Connection Spreadsheet	RPI 04	NKPA 2 - BASIC SERVICE DELIVERY	Improved access to basic services	100% households with access to Sanitation (Applications based) by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	Sewer Connection Spreadsheet	



REGULATED PERFORMANCE INDICATORS														
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT						PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT								
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5 Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
RPI 05	NKPA 2 - BASIC SERVICE DELIVERY	Improved access to basic services	Percentage of households with Electricity	Based on the Municipal information of households with access to basic electricity. An accurate figure cannot be provided as Eskom reports directly to National.	Engage Eskom on the regular provision of monthly statistics.	Ongoing	Memo (Municipality)	75% of households with access to basic level of Electricity in the Msunduzi and Eskom areas by the 30th of June 2022 (Number of planned connections vs number of completed connections)	79% (783/983) of households with access to basic level of Electricity in the Msunduzi and Eskom areas by the 30th of June 2022.	3 (100% - 129%)	Allocated budget was exhausted.	Allocate more budget in the next financial year	30-Sep-23	Monthly report and Memos
RPI 05	NKPA 2 - BASIC SERVICE DELIVERY	Waste Management	Percentage of households with Solid Waste removal	N/A	N/A	N/A	Ewcoop vehicle movement reports, indigent register, customer statements, waste collection schedules and checklists.	120 000 households with access to Solid Waste removal by the 30th of June 2022 (Number of planned connections vs number of completed connections)	96 701 x households provided with access to weekly Refuse Removal by the 30th of June 2023	2 (70% - 99%)	Due to insufficient documents produced as the portfolio of evidence to support the households with access to weekly Refuse Removal	To ensure that valid and credible documents are produced as the portfolio of evidence, which supports the actuals achieved	23/24	Weekly Schedules, sample-indigent register, billing reports
RPI 07	NKPA 2 - BASIC SERVICE DELIVERY	Improved access to Free Basic Services	6000 households earning less than R3500 per month	Impact on Covid 19 still being felt. SASSA Offices taking limited number of people allowed to get Proof of Income Letters. This being a compulsory supporting information.	Revenue has met with SASSA and developed a relationship, where identity numbers will be provided and SASSA will indicate how much grant, child support or pension is being provided to the person. This will greatly assist	Immediately	Applied Indigent June 2022	6000 households earning less than R3500 per month (application based) with access to free basic services by the 30th of June 2022	4766 indigent customers provided with access to free basic services (application based) by the 30th of June 2023	2 (70% - 99%)	Lack of turnout during registration process due to communication about the registration process. EPWP to be recruited to assist with the registration of indigent customers	Wards will be conducted to educate communication about the registration process. EPWP to be recruited to assist with the registration of indigent customers	30-Jun-24	Indigent Register



REGULATED PERFORMANCE INDICATORS										
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT					PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT					
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL PROGRESS REPORT			ANNUAL 22/23 FY PROGRESS REPORT			
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
RPI 08	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	Improved Audit Opinion	71% of the municipality's capital budget actually spent on capital projects identified in the IDP by the 30th of June 2020 (Percentage : Total spending on capital projects divided by total capital budget x 100)	95-100% of the municipality's YTD capital budget actually spent on capital projects identified in the IDP (Percentage : Total spending on capital projects divided by YTD capital budget x 100)	69% of the municipality's YTD capital budget actually spent on capital projects identified in the IDP (Percentage : Total spending on capital projects divided by YTD capital budget x 100)	1 (69% & below)	- NB: this is the May 2022 Actual Capital Expenditure ratio, as capital expenditure information for June 2022 is not available at present as the S71 Reports for June 2022 have not yet been finalized.	- Early implementation of capital projects - processes for procurement for capital projects should be more streamlined to be more efficient	The 2021-22 financial year is over, however, going forward into the 2022-23 financial year, projects should be implemented as early as possible.	S71 Reports and Financial reports
RPI 09	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	Improved Audit Opinion	8% achieved in 2019-20	45% Financial viability in terms of debt coverage achieved. (Ratio: (Short term Borrowings+ Bank Overdraft + Short term Lease + Long term borrowing + Long term Lease) / (Total Operating Revenue - Operational Conditional Grants) x 100)	4% Financial viability in terms of debt coverage achieved. (Ratio: (Short term Borrowings+ Bank Overdraft + Short term Lease + Long term borrowing + Long term Lease) / (Total Operating Revenue - Operational Conditional Grants) x 100)	1 (69% & below)	- This ratio compares the closing balance on the municipality's debt owing to-date received in the current financial year. - Thus, a ratio below the norm indicates that the municipality is not dependent on debt to fund its operations.	- current borrowings are being governed by the terms of the contract, and thus cannot be changed however, it is advised that the municipality not undertake any further borrowings in the near future.	- no further borrowings be undertaken in the near future	Financial Reports
RPI 10	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	Improved Audit Opinion	Ratio was 0.87 months in 2019-20	3 X months financial viability in terms of cash coverage achieved. (Ratio: Available cash plus investments monthly fixed operating expenditure) by the 30th of June 2022	0.34 months financial viability in terms of cash coverage achieved. (Ratio: Available cash plus investments monthly fixed operating expenditure) by the 30th of June 2022	1 (69% & below)	- This ratio compares the closing balance on the municipality's debt owing to-date revenue received in the current financial year. - Thus, a ratio below the norm indicates that the municipality is not dependent on debt to fund its operations. - A low ratio also	- current borrowings are being governed by the terms of the contract, and thus cannot be changed however, it is advised that the municipality not undertake any further borrowings in the near future.	- no further borrowings be undertaken in the near future	Financial Reports



REGULATED PERFORMANCE INDICATORS										
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT					PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT					
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL PROGRESS REPORT			ANNUAL 22/23 FY PROGRESS REPORT			
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
RPI 11	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	Improved Audit Opinion	97% achieved in 2019-20	<100% Financial viability in terms of outstanding service debtors to revenue achieved. (Ratio). Outstanding service debtors divided by annual revenue actually received for services)	107% x Financial viability in terms of outstanding service debtors to revenue achieved. (Ratio). Outstanding service debtors divided by annual revenue actually received for services)	3 (100% - 129%)	- The year-to-date service revenue reviewed for the 2022-23 financial year is less than the total outstanding service debtors. - This is concerning as it indicates an increasing Debtors' Book.	- Debt collection measures be improved to reduce the outstanding debtors which will result in an improved ratio.	Measures to improve the debtors book of the municipality should be implemented immediately to ensure the sustainability of the municipality.	Financial Reports
RPI 12	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Community Work programme implemented and co-operatives supported	work opportunities created	1000 x work opportunities created through LED development initiatives including Capital Projects by the 30th June 2022	1000 x work opportunities created through LED development initiatives including Capital Projects by the 30th June 2023	3 (100% - 129%)	N/A	N/A	N/A	A copy of CWP report

SERVICE DELIVERY BUDGET IMPLEMENTATION PLAN INDICATORS										
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT					PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT					
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL PROGRESS REPORT			ANNUAL 22/23 FY PROGRESS REPORT			
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
R & F 01	NKPA 2 - BASIC SERVICE DELIVERY	Grass Cutting - Municipal Wards	Grass cut once per month in 29 wards	Grass cut once per month in 29 wards as per season, as per grass cutting schedule (September 2021 - May 2022) by the 31st of May 2022	Grass cut once per month in 19 wards per season, as per grass cutting schedule (September 2022 - May 2023) by the 31st of May 2023	1 (69% & below)	Shortage of brushcut-late delivery of new brushcut-ers	SCM to address the issue with the Provider	30-Sep-23	Grass Cutting Stats and Maintenance schedule
R & F 02	NKPA 2 - BASIC SERVICE DELIVERY	Grass Cutting - City Entrances and Islands	10 Islands and 10 main entrances maintained monthly as per maintenance schedule by the 30 June 2022	10 Islands and 10 main entrances into the CBD monthly maintenance schedule by the 30th of June 2022	12 Islands and 12 main entrances into the CBD monthly maintenance schedule by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	Pictures with Date Stamp & Signature by Senior Manager



SERVICE DELIVERY BUDGET IMPLEMENTATION PLAN INDICATORS																									
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT				PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT				INDICATOR	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT									
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	ANNUAL TARGET					ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT				
																						ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION
R & F 04	NKPA 2 - BASIC SERVICE DELIVERY	Purchase of equipment at Parks	Purchase and delivery of Parks equipment (7 CHAIN SAWS 2 POLE PRUNERS AND 10 BRUSH-CUTTERS) by the 31st of August 2021	Purchase and delivery of Parks equipment (7 CHAIN SAWS 2 POLE PRUNERS AND 10 BRUSH-CUTTERS) by the 31st of August 2021	3 (100% - 129%)	N/A	Delivered after due date of August 2021	N/A	N/A	N/A	Delivery Note	R & F 05	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Purchase of equipment at Parks	Purchase of 50 x brush cutters	Purchase 50 x brush cutters for Parks equipment by the 31st of September 2022	Purchased 40 x brush cutters for Parks equipment by the 31st of September 2022	2 (70% - 99%)	Awaiting delivery of 10 brush cutters from supplier. Delivery delayed by supplier.	SCM to address the supplier on delivering	31/07/2023	Invoice/ Purchase Order			
R & F 07	NKPA 2 - BASIC SERVICE DELIVERY	Purchase of machinery at Parks	4 x slasher mowers purchased and delivered by 31st March 2022	0 x slasher mowers purchased and delivered by 31st March 2022	1 (69% & below)	N/A	there were insufficient funds.	Slia 3 Year Contract has been awarded	N/A	2022/23 FY	SLA	R & F 07	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Purchase of vehicles and machinery at Parks	Purchase 1x Slasher mower by the 30th of June 2023	Purchase 1x Slasher mower by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	Invoice			
R & F 08	NKPA 2 - BASIC SERVICE DELIVERY	Upgrading of Ethembeni Cemetery 1 km Access Road	Upgraded 1 km of access road	1 km Access Road NOT upgraded at Ethembeni Cemetery by the 30th of June 2022	1 (69% & below)	N/A	35% of Project is complete. Roads are boxed out. MIG Funds were reallocated to Water Section	Request additional MIG Funding	N/A	23/24 FY	Project Managers Report	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
WM 01	NKPA 2 - BASIC SERVICE DELIVERY	OUT-SOURCED INFRA-STRUCTURE CAP PROJECTS	5KM Landfill Roads Upgraded	Rehabilitation of 5km of roads at the Landfill Site by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	Photos and completion certificates.	WM 01	NKPA 2 - BASIC SERVICE DELIVERY	Landfill Compliance contract	New England Road Landfill Site Construction completed as per Approved Action Plan by the 30th of June 2023	New England Road Landfill Site Construction NOT completed as per Approved Action Plan by the 30th of June 2023	1 (69% & below)	Non responsiveness of service providers hence the re-advert and re-appointment	Re-advert and re-application to the regulatory authority to approve varying dates on the approved action plan which is now a revised one approved by ED/TEA	31-Mar-23	BEC Agenda, Tender Register, Re-advise compliance action plan				



PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT										PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT									
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL PROGRESS REPORT					ANNUAL 22/23 FY PROGRESS REPORT										
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE
ELEC 01	NKPA 2 - BASIC SERVICE DELIVERY	Faulty/ Defective Meter Replacement	100% of faulty/ defective meters replaced	103.5% (945/913) of faulty/ defective electricity meters replaced as per technical exception table and audits by the 30th of June 2022.	3 (100% - 129%)	A LIST OF 913 METERS/ INSTALLATIONS WAS RECEIVED, 913 HAS BEEN ATTENDED, 675 HAS BEEN REPLACED, RECTIFIED OR PROVED TO BE NOT THE CAUSE OF ESTIMATE. A FEW HAS BEEN RETURNED TO FINANCE DUE TO WRONG, INSUFFICIENT INFORMATION, FOUND DISCONNECTED, ETC.	N/A	memos	Elec 01	NKPA 2 - BASIC SERVICE DELIVERY	FAULTY METERING	100% of faulty/ defective meters attended/ replaced/ rectified	100% of faulty/ defective meters attended/ replaced/ rectified by the 31st of May 2023	60% (4350 / 7173) replacement/ rectification of faulty meters by the 30th of June 2023	1 (69% & below)	Number of meters to attend is a moving target. Shortage of resources including vehicles and hand tools.	Allocate more addresses to contractors while the municipality is acquiring more resources.	30-Sep-23	Memos, spreadsheet of meters attended,
ELEC 02	NKPA 2 - BASIC SERVICE DELIVERY	Public Lighting	20 x high masts erected and commissioned	R 250,000.00	N/A	N/A	The high mast lights connections from the meter box will be done financial year	N/A	Elec 11	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC LIGHTING	20 x new High Mast Lights installed	Erection of 20 High Mast Lights completed by the 31st of January 2023.	N/A	3 (100% - 129%)	06 x Masts Lights have been energised and the balance of 14 x High Masts are awaiting Eskom Electricity Connections	N/A	N/A	Monthly Report & Eskom Invoices
ELEC 03	NKPA 2 - BASIC SERVICE DELIVERY	NET-WORK 132Kv REHABILITATION PLAN	114 x 11kV equipment purchased	R 7,012,182.00	N/A	N/A	N/A	N/A	Elec 14	NKPA 2 - BASIC SERVICE DELIVERY	NETWORK REHABILITATION PLAN	Mid -Block & T-Joints Relocated by the 30th of June 2023.	Mid -Block & T-Joints Relocated by the 30th of June 2023.	3 (100% - 129%)	N/A	N/A	N/A	Monthly Report	
N/A	N/A	N/A	N/A	R26,000,000.00	N/A	N/A	N/A	N/A	Elec 15	NKPA 2 - BASIC SERVICE DELIVERY	NETWORK REHABILITATION PLAN	Sweetwaters Bulk Infrastructure Upgrade completed by the 30th of June 2023	Sweetwaters Bulk Infrastructure Upgrade completed by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	Monthly Report, Purchase Order, Delivery Notes and Invoices	



OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT						PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT											
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Mpumusa/Phayiphiri Bulk Infrastructure Installation and Network Upgrade completed by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	Monthly Report, Purchase Order, Delivery Notes and Invoices	
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Mpumusa/Phayiphiri Bulk Infrastructure Installation and Network Upgrade completed by the 30th of June 2023	1 (69% & below)	N/A	Subject to available funds, project will be continuing in the year 50% completed. Lack of sufficient funding to implement the entire scope as per the appointment, leading to reduction of scope	N/A	N/A	Monthly Reports	
ELEC 04	NKPA 2 - BASIC SERVICE DELIVERY	NETWORK REHABILITATION PLAN	11kV network upgrade and delivery of 3 X 26MVA Circuit with 630MM 1/12KM Cable (12KM) tested and commissioned	N/A	N/A	2 (70% - 99%)	N/A	N/A	Project to be implemented in the 2022/23 FY once budget is made available	N/A	N/A	N/A	N/A	Installation of Outdoor Structure at Crossways and installation of 3 X 26MVA Circuit with 630MM 1/12KM Cable (12KM) tested and commissioned by the 30th of June 2022. However the 11kV network upgrade was partly done and halted due to Budget issues	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	
ELEC 05	NKPA 2 - BASIC SERVICE DELIVERY	NETWORK REHABILITATION PLAN	Purchase and delivery of 630mm 1/c cables including delivery of 11kV Switchgear Panels	N/A	N/A	1 (69% & below)	N/A	N/A	Financial challenges resulted in the differing of the delivery of Switchgear Panels	N/A	N/A	N/A	N/A	Purchase and delivery of 630mm 1/c cables including delivery of 11kV Switchgear Panels for Newport/Alex/French and Afrox Substations achieved by 30 June 2022	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	



PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT		ANNUAL PROGRESS REPORT						PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT														
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURES	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURES	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	
																						PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT
ELEC 06	NKPA 2 - BASIC SERVICE DELIVERY	ELECTRIFICATION OF RURAL AREAS, FORMAL AND INFORMAL SETTLEMENTS	43 x HOUSE SERVICE CONNECTIONS	43 x service connections achieved by the 30th of June 2022.	43 x service connections were achieved by the 30th of June 2022.	3 (100% - 129%)	N/A	N/A	N/A	Close-Out Report	Elec 22	NKPA 2 - BASIC SERVICE DELIVERY	ELECTRIFICATION OF RURAL AREAS, FORMAL AND INFORMAL SETTLEMENTS	120 x House service connections completed	120 x House Service Connections completed by the 28th of February 2023.	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	Purchase order, monthly progress report, close out report
ELEC 07	NKPA 2 - BASIC SERVICE DELIVERY	ELECTRIFICATION OF RURAL AREAS, FORMAL AND INFORMAL SETTLEMENTS	216 x HOUSE SERVICE CONNECTIONS	R850,000.00 216 x service connections achieved by the 30th of June 2022.	R889,000.00 216 x service connections were achieved by the 30th of June 2022.	3 (100% - 129%)	N/A	N/A	N/A	Close-Out Report	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	
ELEC 08	NKPA 2 - BASIC SERVICE DELIVERY	ELECTRIFICATION OF RURAL AREAS, FORMAL AND INFORMAL SETTLEMENTS	250 x HOUSE SERVICE CONNECTION	R9,660,000.00 250 x service connections achieved by the 30th of June 2022.	R9,535,293.87 168 x service connections were achieved by the 30th of June 2022.	1 (69% & below)	Budget Shortfall due to grant being withdrawn by National Treasury.	N/A	N/A	Close-Out Report and Letter from National Treasury	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	
ELEC 09	NKPA 2 - BASIC SERVICE DELIVERY	ELECTRIFICATION OF RURAL AREAS, FORMAL AND INFORMAL SETTLEMENTS	247 x HOUSE SERVICE CONNECTION	R1,700,000.00 247 x service connections achieved by the 30th of June 2022.	R1,428,068.00 210 x service connections achieved by the 30th of June 2022.	1 (69% & below)	Budget Shortfall due to grant being withdrawn by National Treasury.	N/A	N/A	Close-Out Report and Letter from National Treasury.	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	
ELEC 11	NKPA 2 - BASIC SERVICE DELIVERY	ELECTRIFICATION OF RURAL AREAS, FORMAL AND INFORMAL SETTLEMENTS	207 x HOUSE SERVICE CONNECTIONS	R1,700,000.00 207 x service connections achieved by the 30th of June 2022.	R1,428,068.00 210 x service connections achieved by the 30th of June 2022.	3 (100% - 129%)	N/A	N/A	N/A	Close-Out Report	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	
ELEC 10	NKPA 2 - BASIC SERVICE DELIVERY	ELECTRIFICATION OF RURAL AREAS, FORMAL AND INFORMAL SETTLEMENTS	404 x HOUSE SERVICE CONNECTION	R8,500,000.00 404 x House service connections achieved by the 30th of June 2022.	R8,940,091.13 0 x House service Connections achieved by the 30th of June 2022.	1 (69% & below)	The whole amount of R8 769 502.00 has been transferred to the Human Settlements Department	N/A	N/A	Proof of Transfer(Journal Entry)	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	



PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT										PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT										
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL PROGRESS REPORT					ANNUAL 22/23 FY PROGRESS REPORT											
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES
ELECTRICITY SUPPLY SERVICES																				
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	Elec 27	NKPA 2 - BASIC SERVICE DELIVERY	Maintenance	300 x Poles Maintained and Upgraded	300 x Poles Maintained and upgraded by the 30th of June 2023	713 x Poles Maintained and upgraded by the 30th of June 2023	5 (150% - 167%)	More material was made available at Municipal Stores and more teams were assigned to pole maintenance.	N/A	N/A	Job cards, POS and monthly reports
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	Elec 28	NKPA 2 - BASIC SERVICE DELIVERY	Maintenance	100km x Overhead lines Maintained and Upgraded	100km x Overhead lines Maintained and upgraded by the 30th of June 2023	149,94km x Overhead lines Maintained and upgraded by the 30th of June 2023	5 (150% - 167%)	More material was made available at Municipal Stores and more teams were assigned to overhead line maintenance.	N/A	N/A	Job cards, POS and monthly reports
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	Elec 29	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC LIGHTING	100 x streetlights maintained and upgraded	100 x streetlights maintained and upgraded by the 30th of June 2023.	14985 x streetlights maintained and upgraded by the 30th of June 2023.	5 (150% - 167%)	More material was made available at Municipal Stores and more teams were assigned to streetlight maintenance.	N/A	N/A	Job cards, POS and monthly reports

PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT										PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT										
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL PROGRESS REPORT					ANNUAL 22/23 FY PROGRESS REPORT											
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES
WATER AND SANITATION																				
W&S 01	NKPA 2 - BASIC SERVICE DELIVERY	Sanitation	6 km (completion) of new sewer pipeline installed in Ward 15 by the 30th of June 2022.	6 km (completion) of new sewer pipeline installed in Ward 15 by the 30th of June 2022.	6,522 km (completion) of new sewer pipeline installed in Ward 15 by the 30th of June 2022.	3 (100% - 129%)	Remeasurable contract resulting in 6,522 km of sewer pipeline being installed	N/A	N/A	W&S 02	NKPA 2 - BASIC SERVICE DELIVERY	Sanitation	9.6 km (Practical Completion) of new sewer pipeline installed in Ward 16 by the 31st of January 2023	9.6 km (Practical Completion) of new sewer pipeline installed in Ward 16 by the 31st of January 2023	9,542 km (Practical Completion) of new sewer pipeline installed in Ward 16 by the 31st of January 2023	3 (100% - 129%)	Remeasurable Contract-measurement on site equate to 9,542km while the design calculations add up to 9,6km.	N/A	N/A	Practical Completion Certificate and June 2023 Progress Report
W&S 02	NKPA 2 - BASIC SERVICE DELIVERY	Sanitation	9.6 km (Practical Completion) of new sewer pipeline installed in Ward 16 by the 31st of January 2023	9.6 km (Practical Completion) of new sewer pipeline installed in Ward 16 by the 31st of January 2023	9,542 km (Practical Completion) of new sewer pipeline installed in Ward 16 by the 31st of January 2023	3 (100% - 129%)	Remeasurable Contract-measurement on site equate to 9,542km while the design calculations add up to 9,6km.	N/A	N/A	W&S 02	NKPA 2 - BASIC SERVICE DELIVERY	Sanitation	9.6 km (Practical Completion) of new sewer pipeline installed in Ward 16 by the 31st of January 2023	9.6 km (Practical Completion) of new sewer pipeline installed in Ward 16 by the 31st of January 2023	9,542 km (Practical Completion) of new sewer pipeline installed in Ward 16 by the 31st of January 2023	3 (100% - 129%)	Remeasurable Contract-measurement on site equate to 9,542km while the design calculations add up to 9,6km.	N/A	N/A	Practical Completion Certificate and June 2023 Progress Report



PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT										PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT												
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL PROGRESS REPORT					ANNUAL 22/23 FY PROGRESS REPORT													
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAE TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	
WATER AND SANITATION																						
W&S 04	NKPA 2 - BASIC SERVICE DELIVERY	Sanitation	4.4 km (completion) of new sewer pipeline	4.4 km (completion) of new sewer pipeline installed in Ward 21 by the 30th of September 2021.	3.9 km (completion) of new sewer pipeline installed in Ward 21 by the 30th of September 2021.	2 (70% - 99%)	Remeasurement contract resulting in 3.3 km of sewer pipeline being installed	N/A	N/A	N/A	Progress Report and Practical Completion Certificate	W&S 08	NKPA 2 - BASIC SERVICE DELIVERY	Sanitation	5km of new sewer pipeline installed in Ward 11	5km of new sewer pipeline installed in Ward 11 by the 30th June 2023	5.1km of new sewer pipeline installed in Ward 11 by the 30th June 2023	3 (100% - 129%)	N/A	N/A	N/A	June 2023 Progress Report
W&S 06	NKPA 2 - BASIC SERVICE DELIVERY	Sanitation	9.6 km of new sewer pipeline	9.6 km of new sewer pipeline installed in Ward 16 by the 30th of June 2022.	6.127 km of new sewer pipeline installed in Ward 16 by the 30th of June 2022.	2 (70% - 99%)	Contractors suspended works on site due to outstanding payments	N/A	3 months	Letter of Suspension	N/A	W&S 08	NKPA 2 - BASIC SERVICE DELIVERY	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A
W&S 07	NKPA 2 - BASIC SERVICE DELIVERY	Sanitation	2.5 km (Completion) of new sewer pipeline	2.5 km (Completion) of new sewer pipeline installed in Ward 18 by the 30th of June 2022.	2.242 km of new sewer pipeline installed in Ward 18 by the 30th of May 2022.	2 (70% - 99%)	Delayed payment from contractor to local labour as well as a TLB and excavator on site with more reliable plant. Extension of time granted until 09 August 2022.	N/A	2 months	Progress report	N/A	W&S 08	NKPA 2 - BASIC SERVICE DELIVERY	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A
W&S 08	NKPA 2 - BASIC SERVICE DELIVERY	Water	Total Water Losses reduced to 29% based on the International Water Association Balance in Wards 1 to 41 (in total) by the 30th of June 2022.	Total Water Losses reduced to 31.3% based on the International Water Association Balance in Wards 1 to 41 (in total) by the 30th of June 2022.	Total Water Losses reduced to 29.2% based on the International Water Association Balance in Wards 1 to 38 (in total) by the 30th of June 2023	2 (70% - 99%)	High number of main-line water bursts resulting in increased water losses	N/A	N/A	IWA Water Balance	N/A	W&S 05	NKPA 2 - BASIC SERVICE DELIVERY	Water	Total Water Losses reduced to 28.6% based on the International Water Association Balance in Wards 1 to 38 (in total) by the 30th of June 2023	Total Water Losses reduced to 29.2% based on the International Water Association Balance in Wards 1 to 38 (in total) by the 30th of June 2023	Total Water Losses reduced to 29.2% based on the International Water Association Balance in Wards 1 to 38 (in total) by the 30th of June 2023	2 (70% - 99%)	N/A	Engage with finance section to check possible solutions.	Aug-23	IWA Water Balance
W&S 09	NKPA 2 - BASIC SERVICE DELIVERY	Water	2.6km of new water pipeline	2.6km of new water pipeline installed in Ward 30 and first lift for reservoir walls by the 30th of June 2022.	1.345km of new water pipeline installed in Ward 30 and first lift for reservoir walls NOT completed by the 30th of June 2022.	2 (70% - 99%)	Reservoir base completed. Suspension of Works due to non-payment of invoices	N/A	1 month	Letter of Suspension	N/A	W&S 14	NKPA 2 - BASIC SERVICE DELIVERY	Water	2400m of new water pipeline installed by the 30th June 2023	2014m of new water pipeline installed cumulatively by the 30th June 2023	2 (70% - 99%)	Project was suspended due to budget constraints. Payment of outstanding invoices complete. Contractor has indicated they will no longer pursue termination following payment and guarantee of payment terms.	Discussions with Legal representatives from Msunduzi and the contractor. Awaiting outcome of such. Thereafter project will continue and program revised to cover time lost.	30-Sep-23	Monthly Progress Report/ Minutes of Meeting/ Signed Guarantee	



PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT										PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT									
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL PROGRESS REPORT						ANNUAL 22/23 FY PROGRESS REPORT									
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT		
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	W&S 03	NKPA 2 - BASIC SERVICE DELIVERY	Sanitation	Site Establishment in Ward 18 complete	Site Establishment in Ward 18 NOT complete by the 30th of June 2023	1 (69% & below)	Limit on Business Plan has been reached. Submission of new BP to DWS for approval before works can continue.	Nov-23	Business Plan Technical Report	
														Site Establishment in Ward 13 NOT complete by the 30th of June 2023	N/A	Limit on Business Plan reached. Submission of new BP to DWS for approval before works can continue.	N/A	Nov-23	
														Site Establishment in Ward 13 complete by the 30th of June 2023	N/A	Site Establishment in Ward 13 complete by the 30th of June 2023	N/A		
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	W&S 06	NKPA 2 - BASIC SERVICE DELIVERY	Water	Construction of chambers for reservoir (Practical Completion) complete by the 30th of June 2023	2 (70% - 99%)	Construction of chambers for reservoir (Practical Completion) NOT complete by the 30th of June 2023	31-Aug-23	June 2023 Progress Report		
													Construction of chambers for reservoir (Practical Completion) complete by the 30th of June 2023	N/A	Construction of chambers for reservoir (Practical Completion) NOT complete by the 30th of June 2023	N/A			
													Construction of chambers for reservoir (Practical Completion) complete by the 30th of June 2023	N/A	Construction of chambers for reservoir (Practical Completion) complete by the 30th of June 2023	N/A			
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	W&S 07	NKPA 2 - BASIC SERVICE DELIVERY	Water	Site Establishment in Ward 39 complete	1 (69% & below)	Site Establishment in Ward 39 NOT complete by the 30th of June 2023	Sep-23	Tender Advert. Tender Opening register		
													Site Establishment in Ward 39 complete by the 30th of June 2023	N/A	Site Establishment in Ward 39 NOT complete by the 30th of June 2023	N/A			
													Site Establishment in Ward 39 complete by the 30th of June 2023	N/A	Site Establishment in Ward 39 NOT complete by the 30th of June 2023	N/A			



PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 21/22 FY PROGRESS REPORT										PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT												
ANNUAL PROGRESS REPORT										ANNUAL 22/23 FY PROGRESS REPORT												
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	
																						WATER AND SANITATION
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	W&S 09	NKPA 2 - BASIC SERVICE DELIVERY	Sanitation	Installation of 105 VIP units across Wards 13-39	Installation of 105 VIP units across Wards 13-39 complete by the 30th June 2023	5 (100% - 167%)	Additional 282 VIP units completed	N/A	N/A	N/A	N/A	Invoices and Completion Cert
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	W&S 11	NKPA 2 - BASIC SERVICE DELIVERY	Water	Site Establishment in Ward 4/5 complete by 30th June 2023	Site Establishment in Ward 4/5 NOT complete by 30th June 2023	1 (69% & below)	Consultants were appointed on 11 October 2022. Process of planning and design was concluded in April and presented at BSC for appointment of contractor. Tender closed on 12 June 2023. Currently at evaluation stage.	N/A	N/A	Sept-23	Tender Advert. Tender opening register	
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	W&S 12	NKPA 2 - BASIC SERVICE DELIVERY	Sanitation	Order placed for fabrication of pipes by the 31st of March 2023	Order NOT placed for fabrication of pipes by the 31st of March 2023	1 (69% & below)	On the 1st of Feb the BEC was resolicited to be recommended to BSC that the tender be called and readvertised because of no suitable tenders received. Tender was re-advertised on 12 June 2023 and closed on 12 July 2023.	N/A	N/A	Oct-23	Tender Advert.	
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	W&S 13	NKPA 2 - BASIC SERVICE DELIVERY	Water	Final Preliminary Design Report submitted by the 30th of June 2023	Final Preliminary Design Report submitted by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	Preliminary Design Report	



PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT										PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT														
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL PROGRESS REPORT				ANNUAL 22/23 FY PROGRESS REPORT																
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURES	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURES	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT							
R&T 05	NKPA 2 - BASIC SERVICE DELIVERY	UPGRADING OF ROADS INTO BLACK TOP	Construction of 2,1 km length of road in Peace Valley III	Construction of 2,1 km length of road in Peace Valley III Ward 26 from gravel to black top asphalt with associated storm water by the 28th of February 2022.	N/A	N/A	N/A	N/A	3 (100%) - 129%	N/A	Complete construction for upgrading of 1.35km of Mthalande Road from gravel to all weather surface with associated storm water by the 30th of June 2023	N/A	N/A	N/A	Complete construction for upgrading of 1.35km of Mthalande Road from gravel to all weather surface with associated storm water by the 30th of June 2023	N/A	3 (100%) - 129%	N/A	Complete construction for upgrading of 1.35km of Mthalande Road from gravel to all weather surface with associated storm water by the 30th of June 2023	N/A	N/A	N/A	Practical Completion Certificate	
R&T 06	NKPA 2 - BASIC SERVICE DELIVERY	UPGRADING OF ROADS INTO BLACK TOP	Construction of 200m of Mabane Causeway in Vilindela ward 2	R11,510,850.79 Construction of 200m of Mabane Causeway in Vilindela ward 2 completed by the 28th of February 2022	N/A	N/A	N/A	N/A	3 (100%) - 129%	N/A	Construction of 200m of Mabane Causeway in Vilindela ward 2 completed by the 28th of February 2022	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	Practical Completion Certificate	
R&T 07	NKPA 2 - BASIC SERVICE DELIVERY	UPGRADING OF ROADS INTO BLACK TOP	Draft detailed design of 1,5 km road in Baleni Ward 3	R2,702,317.10 Draft detailed design of 1,5 km road in Baleni Ward 3 and WULA and EIA submitted by the 30th of June 2022	N/A	N/A	Changes in requirements by Ingonyama Trust. Detailed design 96% complete, Documentation 50% complete. Wula application not submitted, process for submission is at 95%	N/A	2 (70%) - 99%	N/A	Draft detailed design of 1,5 km road in Baleni Ward 3 and WULA and EIA submitted by the 30th of June 2022	N/A	N/A	19 July 2022.	email from Environmentalist	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Practical Completion Certificate
R&T08	NKPA 2 - BASIC SERVICE DELIVERY	UPGRADING OF ROADS INTO BLACK TOP	Construction of 1,5 km road in Mkhize Road in Edendale Unit 14/ Ward 18	R1,700,000 Construction of 1,5 km road in Mkhize Road in Edendale Unit 14/ Ward 18 from gravel to concrete surface with associated storm water completed by the 31st of May 2022.	N/A	N/A	N/A	N/A	3 (100%) - 129%	N/A	Construction of 1,5 km road in Mkhize Road in Edendale Unit 14/ Ward 18 from gravel to concrete surface with associated storm water completed by the 31st of May 2022.	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Practical Completion Certificate	

ROADS & TRANSPORTATION

R&T 03



OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT						PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT						
				ANNUAL PROGRESS REPORT			SOURCE DOCUMENT	NATION-AL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 22/23 FY PROGRESS REPORT			ANNUAL 22/23 FY PROGRESS REPORT		
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)					REASON FOR DEVIATION	COR-RECTIVE MEASURE	TIMEFRAME TO IMPLEMENT COR-RECTIVE MEASURES	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION
R&T 09	NKPA 2 - BASIC SERVICE DELIVERY	UPGRADING OF ROADS INTO BLACK TOP	Layerworks for construction of 0.50 km of Makhathini road in Willowmountain from gravel to concrete surface with associated storm water completed by the 30th of June 2022	Complete Layerworks for construction of 0.50 km of Makhathini road in Willowmountain from gravel to concrete surface with associated storm water completed by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	Monthly progress report	N/A	N/A	N/A	N/A	N/A	N/A	N/A
R&T 11	NKPA 2 - BASIC SERVICE DELIVERY	UPGRADING OF ROADS INTO BLACK TOP	Appoint contractor for construction of 0.8km Road in Ward 12 from Gravel to Black top with associated storm water by the 30th of June 2022	Appoint contractor for construction of 0.8km Road in Ward 12 from Gravel to Black top with associated storm water by the 30th of June 2022	1 (69% & below)	N/A	The proposed road is encroaching on the private property.	N/A	N/A	MEMO for meeting feedback to Roads and Transportation Senior Manager from the project Champion.	N/A	N/A	N/A	N/A	N/A	N/A
R&T 12	NKPA 2 - BASIC SERVICE DELIVERY	UPGRADING OF ROADS INTO BLACK TOP	Commence with sub-base for construction of 1 km road in Vulindlela Ward 7 from concrete and asphalt surface with kerb & channel and associated storm water by the 30th of June 2022	Sub-base for construction of 1 km road in Vulindlela Ward 7 from concrete and asphalt surface with kerb & channel and associated storm water by the 30th of June 2022	1 (69% & below)	N/A	Contractor withdrew from project. Approximately 18% of subgrade completed only. Contractor terminated works by letter to SCM. In May 2022. Replacement contractor appointed in Mid June 2022	N/A	N/A	Appointment letter for the new contractor.	N/A	N/A	N/A	N/A	N/A	N/A
R&T 13	NKPA 2 - BASIC SERVICE DELIVERY	UPGRADING OF ROADS INTO BLACK TOP	Complete 0.695km Concrete road with drainage, surfacing and retaining walls by the 31st of May 2022	Complete 0.695km Concrete road with drainage, surfacing and retaining walls by the 31st of May 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	Practical completion Certificate	N/A	N/A	N/A	N/A	N/A	N/A

ROADS & TRANSPORTATION



PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT										PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT																									
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R&T 14	NKPA 2 - BASIC SERVICE DELIVERY	UPGRADING OF ROADS INTO BLACK TOP	Construction of 1 km length of Masoyi Road in Vulindlela Ward 39	Construction of 1 km length of Masoyi Road in Vulindlela Ward 39, from gravel to asphalt surface with associated storm water by the 31st of August 2021	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	Construction of 1.7km of Sokhela Road from gravel to all weather surface with associated storm water completed by the 30th of June 2023	N/A	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	Construction for upgrading of 1.7km of Sokhela Road from gravel to all weather surface with associated storm water completed by the 30th of June 2023	N/A	N/A	N/A	N/A	N/A	N/A	Practical completion certificate
R&T 15	NKPA 2 - BASIC SERVICE DELIVERY	UPGRADING OF ROADS INTO BLACK TOP	120 000m2 of surfaced roads rehabilitated	120 000m2 of surfaced roads rehabilitated (asphalt overlay, slurry seal, crack sealing and diluted immulsion) by the 31st of May 2022	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	129 227, 09m2 of surfaced roads rehabilitated (asphalt overlay, asphalt slurry seal, crack sealing and diluted immulsion) by the 31st of May 2022	N/A	N/A	N/A	N/A	3 (100% - 129%)	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Project close out report.		
R&T 16	NKPA 2 - BASIC SERVICE DELIVERY	IRPTN	30% of Work Package 2 completed	30% of Work Package 2 completed (Construction of earthworks, surfacing and ancillary works for road widening in Moses Mabhidla Road between km 6.5 to km 7.5), by the 28th of February 2022	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	30% of Work Package 2 completed (Construction of earthworks, surfacing and ancillary works for road widening in Moses Mabhidla Road between km 6.5 to km 7.5), by the 28th of February 2022	N/A	N/A	N/A	N/A	3 (100% - 129%)	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Practical completion certificate	

ROADS & TRANSPORTATION



OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL PROGRESS REPORT						ANNUAL 22/23 FY PROGRESS REPORT																							
				OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURES	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURES	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT												
																						PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT						PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT					
																						ROADS & TRANSPORTATION						ROADS & TRANSPORTATION					
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1 (69% & below)	BSC report was approved after being presented the second time due to the additional information that was requested and delays in receiving the contractors appointment letter	N/A	30-Jul-23	Engagement letter														
N/A	N/A	N/A	N/A	R&T 01	NKPA 2 - BASIC SERVICE DELIVERY	UP-GRADING OF ROADS INTO BLACK TOP	Earthworks for rehabilitation of 1km Dumbuzza Road Phase 1 to all weather surface associated storm water commenced by the 30th of June 2023.	R1,000,000.00	N/A	N/A	N/A	N/A	N/A	600m subgrade layer for upgrade of 1.3km D1138 from gravel to all weather surface with associated storm water completed by the 30th of June 2023.	N/A	Local plant hire agreement challenges experienced by contractor, 1.3km earthworks; Roadbed preparation and compaction completed.	N/A	30-Jul-23	June 2023 Monthly Progress Report.														
N/A	N/A	N/A	N/A	R&T 02	NKPA 2 - BASIC SERVICE DELIVERY	UP-GRADING OF ROADS INTO BLACK TOP	Earthworks for rehabilitation of 1.35km Road from weather surface to all weather surface with associated storm water commenced by the 30th of June 2023	R2,500,000.00	N/A	N/A	N/A	N/A	N/A	Surfacing for upgrading of 1.35km Road from weather surface to all weather surface with associated storm water commenced by the 30th of June 2023	N/A	N/A	N/A	N/A	N/A														
N/A	N/A	N/A	N/A	R&T 05	NKPA 2 - BASIC SERVICE DELIVERY	UP-GRADING OF ROADS INTO BLACK TOP	Earthworks for rehabilitation of 1.35km Road from weather surface to all weather surface with associated storm water commenced by the 30th of June 2023	R2,500,000.00	N/A	N/A	N/A	N/A	N/A	Surfacing for upgrading of 1.35km Road from weather surface to all weather surface with associated storm water commenced by the 30th of June 2023	N/A	N/A	N/A	N/A	N/A														
N/A	N/A	N/A	N/A	R&T 06	NKPA 2 - BASIC SERVICE DELIVERY	UP-GRADING OF ROADS INTO BLACK TOP	Earthworks for rehabilitation of 0.5km Road from weather surface to all weather surface with associated storm water commenced by the 31st of March 2023.	R2,000,000.00	N/A	N/A	N/A	N/A	N/A	Surfacing for upgrading of 0.5km Road from weather surface to all weather surface with associated storm water commenced by the 31st of March 2023.	N/A	Project target was achieved for March but target was not met. Target has since been met.	N/A	N/A	N/A														



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				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	R&T 09	NKPA 2 - BASIC SERVICE DELIVERY	UP-GRADING OF ROADS INTO BLACK TOP	Site establishment and clearing for Maiala bridge in Vullindlela Ward 5 completed by the 28th of February 2023	Site establishment and clearing for Maiala bridge in Vullindlela Ward 5 completed by the 28th of February 2023	N/A	1 (69% & below)	Due to financial constraint KZNDOT has been requested to proceed with the implementation of this project	Follow up on response to Letter sent to KZNDOT	N/A	Letter sent to KZNDOT	
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	R&T 11	NKPA 2 - BASIC SERVICE DELIVERY	UP-GRADING OF ROADS INTO BLACK TOP	Earthworks for Upgrading of 1km Baleni Road from gravel to all weather surface with associated storm water associated storm water commenced by the 30th of June 2023.	Earthworks for Upgrading of 1km Baleni Road from gravel to all weather surface with associated storm water commenced by the 30th of June 2023.	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	Monthly Progress Report

PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT										PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT										
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PMO 01	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC FACILITY CONSTRUCTION	Completion of Madiba community hall	Completion of Madiba community hall in Ward 4 by the 30th of June 2022	Madiba community hall NOT completed by the 30th of June 2022.	1 (69% & below)	Slow progress on site from the contractor	The contractor submitted revised programme	31-Aug	Progress Report	PMO 01	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC FACILITY CONSTRUCTION	Brickwork of main Hall and outbuildings for Madiba Hall Ward 34 completed by the 31st of January 2023	Brickwork of main Hall and outbuildings for Madiba Hall Ward 34 NOT completed by the 31st of January 2023	N/A	Contractor abandoned site	Termination of contract and re appoint another service provider	31st October 2023	Termination Letter.



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				REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRA ME TO IMPLEMENT CORRECTIVE MEASURES	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES												
				PROJECT MANAGEMENT OFFICE - HALLS																	
PMO 02	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC FACILITY CONSTRUCTION	Construction of foundations of wards 8 and 24 community hall by the 30th of June 2022.	Foundations of Ward 8 Community hall NOT constructed by the 30th of June 2022.	1 (69% & below)	Change in procurement strategy.	Provisional letter has been issued.	31-Jul-22	Provisional appointment letter	PMO 02	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC FACILITY CONSTRUCTION	Brickwork for community hall commenced in Ward 8	Brickwork for community hall in Ward 8 NOT completed by the 30th of June 2023	1 (69% & below)	Base level for foundations was unstable. Geotechnical investigation was conducted and GS was used to stabilise the foundation. Concrete to foundation, foundation, complete. Formwork for columns is at 30%	Revise construction program	31-Aug-23	Monthly progress report		
PMO 03	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC FACILITY CONSTRUCTION	Appointment of Contractor for Ward 24 Community hall by the 30th of June 2022.	Appointment of Contractor for Ward 24 Community hall by the 30th of June 2022.	3 (100% - 129%)	N/A	N/A	N/A	Appointment letter	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	
PMO 04	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC FACILITY CONSTRUCTION	Complete the brickworks for Thembalihle Community Hall in ward 38 by the 30th of June 2022	Brickworks for Thembalihle Community Hall in Ward 38 NOT completed by the 30th of June 2022	1 (69% & below)	Change in procurement strategy.	Provisional letter has been issued.	31-Aug-22	Tender Notice and attendance register	PMO 04	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC FACILITY CONSTRUCTION	Brickwork walls and steel structure for Thembalihle Community hall in Ward 38 completed	Brickwork walls NOT completed and steel structure for Thembalihle Community hall in Ward 38 completed by the 30th of June 2023.	2 (70% - 99%)	Brickwork is 95% completed. Slow progress due to delayed payment	Ensure catch-up programme to be completed	7/31/2023	Monthly progress report		
PMO 05	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC FACILITY CONSTRUCTION	Roof Construction completed for ward 5 community hall by the 30th of June 2022	Roof Construction completed for ward 5 community hall by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	Practical Completion certificate	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	
PMO 06	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC FACILITY CONSTRUCTION	Commencement of foundations for Mafunze community hall Ward 7 NOT commenced by the 30th of June 2022.	Foundations for Mafunze community hall Ward 7 NOT commenced by the 30th of June 2022.	1 (69% & below)	The project was changed from open tender to closed tender.	The contractor has been granted the final Appointment letter	30-Jul-22	Appointment letter	PMO 05	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC FACILITY CONSTRUCTION	Brickwork for Construction of Mafunze Community Hall in Ward 7 commenced by the 31st of June 2023.	Brickwork for Construction of Mafunze Community Hall in Ward 7 commenced by the 31st of June 2023.	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A



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PMO 07	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC FACILITY CONSTRUCTION	Construction of Foundation level complete for hall ward 13 by the 30th June 2022.	N/A	N/A	1 (69% & below)	Progressive delay due to the social unrest.	Unrest were resolved and the contractor is on site.	4-Aug-23	Progress Report/Emails from the Contractor	PMO 06	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC FACILITY CONSTRUCTION	Construction of community hall Ward 13 completed by the 30th of June 2023.	N/A	N/A	1 (69% & below)	Slow progress due to contractor not performing according to programme of works.	Inter-vention meeting with SCM regarding contractor's slow progress and performance.	By the 31st October 2023.	Progress report	
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	PMO 07	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC FACILITY CONSTRUCTION	30% of brickwork for Copesville community hall Ward 29 completed by the 30th of June 2023	N/A	N/A	1 (69% & below)	Delay on steel supplier for main hall	Revise construction programme	By 31st July 2023	Progress report	
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	PMO 08	NKPA 2 - BASIC SERVICE DELIVERY	PUBLIC FACILITY CONSTRUCTION	Draft detailed Design Report for Multi-purpose Sport facility for Ward 16 completed by the 30th of June 2023	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	Draft detailed Design Report

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HS 01	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	76 x new houses completed	N/A	N/A	2 (70% - 99%)	Social issues experienced on site whereby people with formal structures are in the way of the proposed units do not want to demolish their structures	A special committee has been set up with project stakeholders to get people to demolish the formal structures that are in the way of the proposed units	2 Months	DB/ MUNICIPAL INSPECTION SHEET	HS 05	NKPA 6 - CROSS CUTTING	HUMAN SETTLEMENTS	75 x new houses to be completed in the 22/23 FY for Edendale Unit S Phase 8 Ext by the 30th of June 2023	N/A	N/A	2 (70% - 99%)	Social issues on site whereby people with formal and informal structures are in the way of the proposed units do not want to demolish their structures in way of proposed units	A special committee has been set up with the detailed project stakeholders to get people to move or demolish the informal structures in way of proposed units	31-Aug-23	D6



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OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL PROGRESS REPORT					ANNUAL 22/23 FY PROGRESS REPORT													
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	
HS 03	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	187 x new houses completed in the 21/22 FY for Wirewall Rectification	187 x new houses completed in the 21/22 FY for Wirewall Rectification by the 30th of June 2022	195 x new houses completed in the 21/22 FY for Wirewall Rectification by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	HS 07	NKPA 6 - CROSS CUTTING	HUMAN SETTLEMENTS	80 x new houses to be completed for Wirewall Rectification	80 x new houses to be completed in the 22/23 FY for Wirewall Rectification by the 30th of June 2023	0 x new houses completed in the 22/23 FY for Wirewall Rectification by the 30th of June 2023	1 (69% & below)	Project currently on hold will resume in the next financial year because they are currently installing water meters, there are 1/6 new houses outstanding for the project to be completed.	The contract for the remaining houses is almost ready and construction will resume as soon as it is finalised.	31-Aug-23	Email correspondence	
			180 x houses renovated for the Wirewall Rectification Project in the 21/22 FY by the 30th of June 2022	180 x houses renovated for the Wirewall Rectification Project in the 21/22 FY by the 30th of June 2022	215 x houses renovated for the Wirewall Rectification Project in the 21/22 FY by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	HS 08	NKPA 6 - CROSS CUTTING	HUMAN SETTLEMENTS	27 x houses to be renovated in the 22/23 FY for Wirewall Rectification project by the 31st of March 2023	27 x houses to be renovated in the 22/23 FY for Wirewall Rectification project by the 30th of June 2023	0 x houses renovated in the 22/23 FY for Wirewall Rectification project by the 30th of June 2023	1 (69% & below)	The wirewall project is currently on hold due to the water meter installations that are taking place. Awaiting all parties have signed the finalisation of the new contract.	The contract is being finalised and construction will resume as soon as all parties have signed the new contract.	31-Jul-23	Email correspondence
			60 x new houses completed	60 x new houses completed in the 21/22 FY for Site 11 Housing project - Woodlands by the 30th of June 2022	53 x new houses completed in the 21/22 FY for Site 11 Housing project - Woodlands by the 30th of June 2022	2 (70% - 99%)	There is slow progress on site due to delay of payments and amendment of the tripartite agreement	To facilitate the process of the agreement and engage with the IA to add more teams on site to make up or the time lost	2 months	D6	HS 10	NKPA 6 - CROSS CUTTING	HUMAN SETTLEMENTS	140x new houses to be completed for Site 11 Housing project - Woodlands by the 30th of June 2023	19 x new houses completed in the 22/23 FY for Site 11 Housing project - Woodlands by the 30th of June 2023	19 x new houses completed in the 22/23 FY for Site 11 Housing project - Woodlands by the 30th of June 2023	1 (69% & below)	Slow progress on site due to delay of payments to the IA, obstructions on site due to the material ensuring that the IA is paid on time also have a security guard to ensure material is not stolen	Speed up the payment process and follow up with relevant people on site due to the DoHS in ensuring that the IA is paid on time also have a security guard to ensure material is not stolen	31-Aug-23	D6	
HS 04	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	180 x houses renovated	180 x houses renovated	215 x houses renovated for the Wirewall Rectification Project in the 21/22 FY by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	HS 08	NKPA 6 - CROSS CUTTING	HUMAN SETTLEMENTS	27 x houses to be renovated in the 22/23 FY for Wirewall Rectification project by the 31st of March 2023	27 x houses to be renovated in the 22/23 FY for Wirewall Rectification project by the 30th of June 2023	0 x houses renovated in the 22/23 FY for Wirewall Rectification project by the 30th of June 2023	1 (69% & below)	The wirewall project is currently on hold due to the water meter installations that are taking place. Awaiting all parties have signed the finalisation of the new contract.	The contract is being finalised and construction will resume as soon as all parties have signed the new contract.	31-Jul-23	Email correspondence	
HS 06	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	60 x new houses completed	60 x new houses completed in the 21/22 FY for Site 11 Housing project - Woodlands by the 30th of June 2022	53 x new houses completed in the 21/22 FY for Site 11 Housing project - Woodlands by the 30th of June 2022	2 (70% - 99%)	There is slow progress on site due to delay of payments and amendment of the tripartite agreement	To facilitate the process of the agreement and engage with the IA to add more teams on site to make up or the time lost	2 months	D6	HS 10	NKPA 6 - CROSS CUTTING	HUMAN SETTLEMENTS	140x new houses to be completed for Site 11 Housing project - Woodlands by the 30th of June 2023	19 x new houses completed in the 22/23 FY for Site 11 Housing project - Woodlands by the 30th of June 2023	19 x new houses completed in the 22/23 FY for Site 11 Housing project - Woodlands by the 30th of June 2023	1 (69% & below)	Slow progress on site due to delay of payments to the IA, obstructions on site due to the material ensuring that the IA is paid on time also have a security guard to ensure material is not stolen	Speed up the payment process and follow up with relevant people on site due to the DoHS in ensuring that the IA is paid on time also have a security guard to ensure material is not stolen	31-Aug-23	D6	



PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT										PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT											
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL PROGRESS REPORT					ANNUAL 22/23 FY PROGRESS REPORT												
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
HS 07	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	60 x new houses completed	60 x new houses completed in the 21/22 FY for Thembalille Housing Project by the 30th of June 2022	72 x new houses completed in the 21/22 FY for Thembalille Housing Project by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	HS 11	NKPA 6 - CROSS CUTTING	HUMAN SETTLEMENTS	140x new houses to be completed for Thembalille Housing Project - Glenwood	140 x new houses to be completed in the 22/23 FY for Thembalille Housing Project - Glenwood by the 30th of June 2023	25 x new houses completed in the 22/23 FY for Thembalille Housing Project - Glenwood by the 30th of June 2023	1 (69% & below)	Slow progress on site due to delay of payments to the IA, obstructors on site due to theft of the material that the IA is paid on time also have a security guard to ensure material is not stolen	Speed up the payment process and follow up with relevant people and the DoHS in ensuring that the IA is paid on time also have a security guard to ensure material is not stolen	31-Aug-23	D6 & Progress Report
HS 08	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	30 x new houses completed	30 x new houses completed in the 21/22 FY for Glenwood Housing Project by the 30th of June 2022	15 x new houses completed in the 21/22 FY for Glenwood Housing Project by the 30th of June 2022	1 (69% & below)	N/A	Finalisation of appointment of new service provider	1 Months	Memorandum of Agreement	HS 12	NKPA 6 - CROSS CUTTING	HUMAN SETTLEMENTS	30 x new houses to be completed for Q-Section Housing Project by the 30th of June 2023	30 x new houses to be completed in the 22/23 FY for Q-Section Housing Project by the 30th of June 2023	21 x new houses to be completed in the 22/23 FY for Q-Section Housing Project by the 30th of June 2023	2 (70% - 99%)	Delays experienced due to slow progress on site by the implementing agent	A new work programme has been created for the implementing agent to catch up with the time lost.	31-Aug-23	D6
HS 09	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	55 x new houses completed	55 x new houses completed in the 21/22 FY for Thembalille Housing Project by the 30th of June 2022	0 x new houses completed in the 21/22 FY for Thembalille Housing Project by the 30th of June 2022	1 (69% & below)	N/A	Finalisation of appointment of new service provider	1 Months	Memorandum of Agreement	HS 01	NKPA 6 - CROSS CUTTING	HUMAN SETTLEMENTS	30 x new houses to be completed for Thembalille Housing Project by the 30th of June 2023	0 x new houses completed in the 22/23 FY for Thembalille Housing Project by the 30th of June 2023	0 x new houses completed in the 22/23 FY for Thembalille Housing Project by the 30th of June 2023	1 (69% & below)	Delays experienced due to slow progress on site by the implementing agent	The Msunduzi Municipality invited the implementing agent to the performance meeting on the 12th of July 2023. The implementing agent to send the recovery plan and increase the teams on site to cash-up IA to submit within the seven working days	30-Sep-23	Progress Report, MOA & Test Report



PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT										PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT										
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL PROGRESS REPORT					ANNUAL 22/23 FY PROGRESS REPORT											
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURES	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES
HS 05	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	30 x new houses completed for Happy Valley Housing project by the 30th of June 2022	30 x new houses completed in the 21/22 FY for Happy Valley Housing project by the 30th of June 2022	1 (69% & below)	Contract has been terminated due to non performance	Finalisation of appointment of new service provider	1 Month	Memorandum of Agreement	HS 02	NKPA 6 - GROSS CUTTING	HUMAN SETTLEMENTS	30 x new houses to be placed for Happy Valley Housing project by the 30th of June 2023	0 x new houses completed in the 22/23 FY for Happy Valley Housing project by the 30th of June 2023	1 (69% & below)	Delays experienced due to slow progress on site by the implementing agent	The Municipal Council invited the implementing agent to review performance meeting on the 12th of July 2023. The implementing agent to send the recovery plan and increase the teams on site to cash-up, IA to submit within the seven working days	30-Sep-23	Progress Report, MOU & Test Report	
HS 12	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Municipal Rental Stock	172 x Leases to be prepared for signature by the 30th of June 2022	172 x Leases to be prepared for signature by the 30th of June 2022	2 (70% - 99%)	Tenants resisting to follow and/or accept council resolution.	Follow up with the tenants that have not signed New Leases.	22/23 FY	Copy of signed lease	HS 32	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Municipal Rental Stock	140 Leases prepared for signature for verified tenancies by June 2023	34 Leases prepared for signature for verified tenancies by June 2023	1 (69% & below)	Tenant resistance to sign due to hostile environment and evictions currently taking place for new tenants.	Follow up with tenants not updated information, and sign up new leases for new tenants.	31-Jul-23	Copy of unsigned lease June 2023	
HS 11	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Municipal Rental Stock	344 Rental Housing Units to be visited and verified	333 Rental Housing Units to be visited and verified	2 (70% - 99%)	Tenants resisting to follow and/or accept council resolution.	Visits and Verifications to be done the following month	22/23 FY	Copy of Verification Forms	HS 31	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Municipal Rental Stock	205 Rental Housing Units to be verified to have the correct occupancy by the 30th of June 2023	46 Rental Housing Units to be verified to have the correct occupancy by the 30th of June 2023	1 (69% & below)	Tenant resistance to sign/Hostile environment due to evictions taking place	Persist with house visit, whilst ensuring the safety of the team conducting the verification	31-Aug-23	Copy of verification forms	
HS 13	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Municipal Rental Stock	100% of defaulting tenants to be handed over to Attorneys	100% of defaulting tenants to be handed over to Attorneys to implement legal processes by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	Correspondence from the attorneys	HS 33	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Municipal Rental Stock	100% of defaulting tenants to be handed over to Attorneys to implement legal processes by the 30th of June 2023	100% of defaulting tenants to be handed over to Attorneys to implement legal processes by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	SLA and List of defaulting tenants. (104 defaulting tenants have been handed over for evictions)	N/A



PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 21/22 FY PROGRESS REPORT										PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 22/23 FY PROGRESS REPORT												
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL PROGRESS REPORT				ANNUAL 22/23 FY PROGRESS REPORT											
							ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	OP REFERENCE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
HS 10	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	15 x new houses completed	HUMAN SETTLEMENTS	NKPA 6 - CROSS CUTTING	HS 04	N/A	15 x new houses completed in the 21/22 FY for UMgungundlovu Rectification Project by the 30th of June 2022	5 (150% - 167%)	Rejection of invoice delayed the Contractor's performance however the performance continued is good	N/A	N/A	HS 04	NKPA 6 - CROSS CUTTING	HUMAN SETTLEMENTS	150 x new houses to be completed for UMgungundlovu Rectification Project	150 x new houses completed in the 22/23 FY for UMgungundlovu Rectification Project by the 30th of June 2023	1 (69% & below)	The IA parted ways with the surveyors for the site so construction could not go through until new surveyor have come on board also found the process of finding the local subcontractors took longer making it impossible to work efficiently	N/A	31-Aug-23	Non performance letter to the Implementing Agent, MOA & progress reports
							N/A	15 x new houses completed in the 21/22 FY for UMgungundlovu Rectification Project by the 30th of June 2022	5 (150% - 167%)	Rejection of invoice delayed the Contractor's performance however the performance continued is good	N/A	N/A	HS 04	NKPA 6 - CROSS CUTTING	HUMAN SETTLEMENTS	150 x new houses to be completed for UMgungundlovu Rectification Project	150 x new houses completed in the 22/23 FY for UMgungundlovu Rectification Project by the 30th of June 2023	1 (69% & below)	The IA parted ways with the surveyors for the site so construction could not go through until new surveyor have come on board also found the process of finding the local subcontractors took longer making it impossible to work efficiently	N/A	31-Aug-23	Non performance letter to the Implementing Agent, MOA & progress reports
N/A	N/A	N/A	N/A	N/A	NKPA 6 - CROSS CUTTING	HS 03	N/A	52 x new houses to be completed for Lot 182 Housing Project	0 x new houses completed in the 22/23 FY for Lot 182 Housing Project by the 30th of June 2023	1 (69% & below)	The contract agreement is still not yet finalised. Provincial Department of Human Settlements are still busy with the drafting of the contract. Construction cannot continue unless there is a contract in place	N/A	31-Aug-23	Appointement letter.								
							N/A	52 x new houses to be completed for Lot 182 Housing Project	0 x new houses completed in the 22/23 FY for Lot 182 Housing Project by the 30th of June 2023	1 (69% & below)	The contract agreement is still not yet finalised. Provincial Department of Human Settlements are still busy with the drafting of the contract. Construction cannot continue unless there is a contract in place	N/A	31-Aug-23	Appointement letter.								
N/A	N/A	HUMAN SETTLEMENTS	72x new houses to be completed for Willow-fountain EE 72 sites project	HUMAN SETTLEMENTS	NKPA 6 - CROSS CUTTING	HS 09	N/A	72 x new houses completed in the 22/23 FY for Willow-fountain EE 72 sites project by the 30th of June 2023	0 x new houses completed in the 22/23 FY for Willow-fountain EE 72 sites project by the 30th of June 2023	1 (69% & below)	Delays experienced due to contractual issues and delays on a geotechnical report with soil classification results	N/A	30-Sep-23	Geotech Report & Development Programme. Technical meeting minutes & Email correspondence								
							N/A	72 x new houses completed in the 22/23 FY for Willow-fountain EE 72 sites project by the 30th of June 2023	0 x new houses completed in the 22/23 FY for Willow-fountain EE 72 sites project by the 30th of June 2023	1 (69% & below)	Delays experienced due to contractual issues and delays on a geotechnical report with soil classification results	N/A	30-Sep-23	Geotech Report & Development Programme. Technical meeting minutes & Email correspondence								



CHAPTER 4: ORGANIZATIONAL DEVELOPMENT PERFORMANCE

COMPONENT A: INTRODUCTION TO MUNICIPAL WORKFORCE

INTRODUCTION ON ORGANISATIONAL DEVELOPMENT PERFORMANCE

The Organizational Development section is a change management agent for the municipality. The purpose of the unit is to ensure that employees are familiar with the changes that are currently being operationalized by the Municipality.

The Msunduzi Municipality is undertaking several organizational development change management initiatives that are of a strategic nature aimed at systematic transformation in line with the City's vision 2030. The enablement of this transformation is set to take place through key projects facilitated by various departments across the organization depending on their core mandate. The Organizational Development (OD) Unit is responsible for the management and coordinating communication of all Change Management projects. The Change Management Communication Masterplan has the five catalytic projects which include the cascading of the Implementation of New Staff Regulations; Structural Review (2023); Individual Performance Management Development System; Competencies; Financial Recovery Plan. These projects have significant implications to the municipal operations, the employees and the citizens served by the Msunduzi Municipality.

The catalytic projects will be communicated to all relevant stakeholders including Labor and employees through reports, presentations at meetings, roadshows, displaying posters in notice boards and publishing HR newsletter via Corporate Communication, distributing hard copy pamphlets across the municipality. The Municipality will also conduct a climate survey in relation to the above projects. This will assist to gauge the effect of the projects.

EMPLOYEE TOTALS, TURNOVERS & VACANCIES

Description	EMPLOYEES				
	2021/2022		2022/2023		
	Employees No.	Approved Posts No.	Employees No.	Vacancies No.	Vacancies %
Solid Waste Management Services	257	448	227	221	49.33
Landfill Site	20	30	20	10	33.33
Area Based Management	78	164	89	75	45.73
Public Safety Enforcement & Emergency Services	450	792	433	359	45.33
Recreation & Facilities	570	1039	574	465	44.75
Human Resources Services	80	134	77	57	42.54
ICT Services	21	29	17	12	41.38
Legal Services	11	20	10	10	50.00
Secretariat & Auxiliary Services	42	59	47	12	20.34
Electricity	213	731	228	503	68.81
Water And Sanitation Services	285	618	290	328	53.07
Roads, Transportation And Stormwater	266	585	270	315	53.85
Mechanical Workshops	38	91	49	42	46.15
Human Settlements Services	51	70	48	22	31.43
City Entities	59	88	65	23	26.14
Development Services	24	34	10	24	70.59
Town Planning And Environmental Management	116	231	107	124	53.68
Assets & Liability Management	47	110	45	65	59.09
Supply Chain Management	66	81	64	17	20.99
Budget Planning Implementation & Monitoring	18	27	17	10	37.04
Expenditure Management	31	43	26	17	39.53
Finance Governance & Performance	18	23	12	11	47.83
Revenue Management	258	345	263	82	23.77
Internal Audit	10	22	10	12	54.55
Office Of The City Manager	49	63	53	10	15.87
Political Support	81	104	94	10	9.62
Strategic Planning	13	42	10	32	76.19
Totals	3172	6023	3155	2868	47.62
Other	10	116	84	32	27.59
Totals:	3176	6139	3239	2900	47.24

VACANCY RATE 2022/23			
Designations	*Total approved posts No.	Vacancies (Total time that vacancies exist using fulltime equivalents) No.	*Vacancies (as a proportion of total posts in each category) %
Municipal Manager	1	0	0
CFO	1	0	0
Other S57 Managers (Excl. Finance Posts)	4	1	25
Other S57 Managers (Finance Posts)	0	0	0
Traffic Officers	85	21	25



VACANCY RATE 2022/23			
Designations	*Total approved posts No.	Vacancies (Total time that vacancies exist using fulltime equivalents) No.	*Vacancies (as a proportion of total posts in each category) %
Fire Fighters	139	59	42
Senior Managers: Levels DU (excl. Finance Posts)	58	18	31
Senior Managers: Levels 13–15 (Finance Posts)	9	2	22
Highly skilled supervision: Levels D1 – D3 (excl. Finance Posts)	208	106	51
Highly skilled supervision: Levels D1 – D3 (Finance Posts)	30	14	47
TOTAL:	535	231	41

TURN-OVER RATE			
Details	Total appointments as of the beginning of financial year No.	Terminations during the financial year No.	Turn-over rate*
2020/2021	22	177	5.4
2021/2022	108	120	3.7
2022/2023	413	215	6.53

COMMENT ON VACANCIES AND TURNOVER:

The Posts of Senior Management and Skilled Supervision have been Advertised Internally and externally, there are internal employees that are qualified for position however, the Municipality requires more pool of qualifying candidates.

Post of DMM: Electricity Supply Services was advertised on 19 February 2023 the estimated period of this post unfilled is 10 Months, DMM: Community Services was Advertised on 23 April 2023 and the estimated period of the post being unfilled 8 months and DMM: SD & CE was advertised on 22 October 2023 and the estimated period of the post being unfilled is 2 months.

They are various reasons for the high vacancy rate, which are among other things the resignations, dismissals death, retirements etc.

COMPONENT B: MANAGING THE MUNICIPAL WORKFORCE

INTRODUCTION TO MANAGING THE MUNICIPAL WORKFORCE

The following policies have been reviewed in alignment with the Municipal Staff Regulations with effect from 01 July 2023 (Change management, relocation policy, Induction policy, Staff allocation policy, Internship policy, Job Evaluation policy, Staff Establishment policy, Secondment policy and Succession planning policy). Only two policies were reviewed in 2022/2023 financial year which are training and development, recruitment and selection.

POLICIES 22/23 Financial year

	Name of Policy	Completed %	Date adopted by council
1	Training and Development Policy	100%	02/11/2022
2	Recruitment and Selection Policy	100%	02/11/2022

COMMENT ON WORKFORCE POLICY DEVELOPMENT:

The following policies have been reviewed in alignment with the Municipal Staff Regulations with effect from 01 July 2023 (Change management, relocation policy, Induction policy, Staff allocation policy, Internship policy, Job Evaluation policy, Staff Establishment policy, Secondment policy and Succession planning policy)

The above HRM policies were approved on the 25 October 2023, however a calendar to workshop them has been compiled and, so far two HRM policy workshops has been conducted on the 22 and 23 November 2023 respectively to Corporate Services and Sustainable development and City enterprises. The HRM policy workshops are planned to be finalized by 30 June 2024.

INJURIES, SICKNESS AND SUSPENSIONS

NUMBER AND COST OF INJURIES ON DUTY					
Type of Injury	Injury Leave taken Days	Employees using injury leave No.	Employees using sick leave No.	*Average sick leave per employee Days	Total Estimated Cost R'000
Required basic medical attention only	0	0	0	0	0
Temporary total disablement	554	49	0		1 081
Permanent Disablement	0	0	0	0	0
Fatal	0	0	0	0	0
TOTAL					1 081

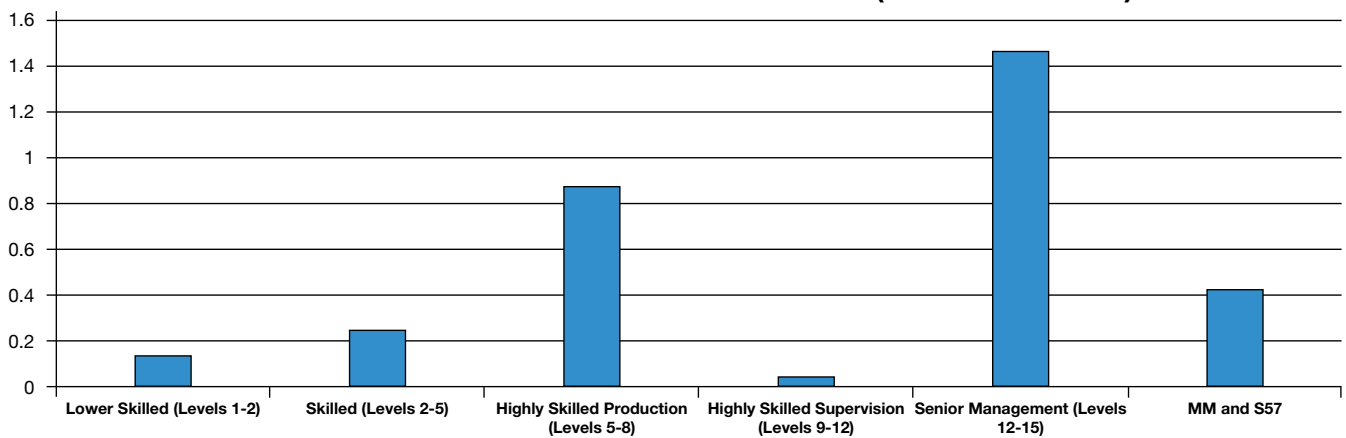
Temporary Total DISABLEMENT	
MONTHS	TOTAL AMOUNT PAID FOR MEDICAL EXPENSES
JULY 2022	R0.00



Temporary Total DISABLEMENT	
MONTHS	TOTAL AMOUNT PAID FOR MEDICAL EXPENSES
AUGUST 2022	R0.00
SEPTEMBER 2022	R323 167.89
OCTOBER 2022	R0.00
NOVEMBER 2022	R278 629.21
DECEMBER 2022	R0.00
JANUARY 2023	R0.00
FEBRUARY 2023	R0.00
MARCH 2023	R226 663.78
APRIL 2023	R0.00
MAY 2023	R252 310.77
JUNE 2023	R0.00
TOTAL	R1 080 771.65

NUMBER OF DAYS AND COST OF SICK LEAVE (EXCL. INJURIES ON DUTY)						
Designations	Total Sick Leave Days	Proportion of sick leave without medical certification %	Employees using sick leave No.	Total employees in post* No.	Average sick leave per employees Days	Estimated Cost R'000
T01-T03	5 323	14.86	494	1 242	23.3	2 980
T04-T08	3 772	20.39	395	1 037	27.5	3 152
T09-T13	4 612	20.75	445	788	17.1	6 829
T14-T18	13 869	0.94	1 354	145	1.0	13 463
T19-T22	0	0	0	23	0.0	0
T23-T25	0	0	0	4	0.0	0
TOTAL	14 195	18.65	1 395	3 239	22.8	14 150

AVERAGE NUMBER OF DAYS SICK LEAVE (EXCLUDING IOD)



COMMENT ON INJURY AND SICK LEAVE:

NB. It is worth mentioning that the graphs above may not be giving a true picture of the current status quo. The reason for this assertion is that it is odd that Senior Managers (SMs) are taking more sick leave days than lower skilled levels. The reverse should be true in this case.

The only time this graph would be possibly correct is if it is talking about the percentage of SMs who have taken sick leave measured against the total number of SMs the municipality has. Example: If the municipality has 10 SMs and 7 have taken too many sick leave days, then the ratio would be 7 : 3 which would reflect a high incidence of sick leave taken amongst all SMs.

Executive Summary- Occupational Health and Safety

A total of 49 employees were injured and cumulatively 554 injury leave days were taken.

All employees that are injured on duty are assessed by the Medical Practitioner (MP) and Occupational Health Practitioners(OHPs). Sick leave is given to the injured employees by both the MP and OHPs. This leave is monitored based on the nature of injury, by the OHPs as well as different Business Unit Managers. The Municipality strives to ensure that the injured employees are given the necessary medical care so that the injured can return to work at the shortest period possible.

The Occupational Safety Unit (OHSU)'s core function is to develop, monitor and implement health and safety systems and procedures within the Municipality. This monitoring and reporting is undertaken to ensure compliance with the occupational Health and Safety Act. In order to ensure compliance with the Act, an operational plan was developed in accordance with the SDBIP to conduct occupational health and safety workshops. As per the SDBIP a total of 4 workshops per quarter were held in the various Business Units, to ensure that personnel understand their roles and responsibilities in relation to compliance to health and safety and to reduce injuries.



Injury on duty statistics is recorded monthly and there were no fatalities reported. The municipality reported a Disabling Frequency Rate (DIFR) of 1.21 and there has been an increase from the last financial year of 1.61 (DIFR). This elevated DIFR was due to an increase of accidents in the Electricity Subunit. In order to reduce accidents, more safety training, workshops, and monitoring is planned for the Business units

Medical surveillance is conducted by Occupational Health & Safety (Clinical unit) team to detect any adverse health effects on employees. Furthermore, a total of 120 pre-employment medicals were done.

NUMBER AND PERIOD OF SUSPENSIONS				
Position	Nature of Alleged Misconduct	Date of suspension	Details of Disciplinary Action taken or status of case and reasons why it is not finalized	Date Finalized
Senior Clerk: Debtors Management	Soliciting monies from consumers	22/07/2022	Investigation not completed	N/A
Cashier	Soliciting monies from consumers	19/07/2022	Investigation not completed	N/A
Meter Reader	Soliciting monies from consumers	19/07/2022	Investigation not completed	N/A
Senior Clerk: Debtors Management	Soliciting monies from consumers	19/07/2022	Investigation not completed	N/A
Senior Clerk	Unbecoming conduct towards consumer	23/09/2022	Investigation not completed	N/A
Senior Clerk	Fraud & corruption	22/09/2022	Investigation not completed	N/A
Senior Clerk	Unbecoming conduct towards consumer	22/09/2022	Investigation not completed	N/A
Supervisor (Account Officer)	Fraud & Corruption	22/09/2022	Investigation not completed	N/A
Senior Clerk	Fraud & Corruption	22/09/2022	Investigation not completed	N/A
Senior Clerk: Debtors Management	Fraud & Corruption	22/09/2022	Investigation not completed	N/A
Payroll Clerk	Fraud & Corruption	21/10/2022	Investigation not completed	N/A
Payroll Clerk	Irregular payments to bogus employees & to herself	19/10/2022	Investigation not completed	N/A
Payroll Officer	Irregular payments to bogus employees & to herself	17/11/2022	Disciplinary Panel appointed. Disciplinary Hearing commenced & in progress.	N/A
Meter Reader	Ill disciplined	09/03/2023	Investigation not completed	N/A
Meter Reader	Ill disciplined	09/03/2023	Investigation not completed	N/A
Meter Reader	Unbecoming conduct	09/03/2023	Investigation not completed	N/A
Meter Reader	Unbecoming conduct as Supervisor	09/03/2023	Investigation not completed	N/A
Meter Reader	Causing division at Meter Section & interfering with workflow processes	09/03/2023	Investigation not completed	N/A
Secretary	Releasing confidential information	05/05/2023	Disciplinary Panel appointed. Disciplinary Hearing commenced & in progress.	N/A
General Assistant	Threaten, used vulgar language, and tried to stab the Foreman (A)	05/12/2022	Disciplinary Panel appointed. Disciplinary Hearing commenced & in progress	N/A
General Assistant	Participating in unprotected and unlawful strike	26/10/2022	Disciplinary Panel appointed. Disciplinary Hearing commenced & in progress	N/A
General Assistant	Unauthorized use of council vehicle	01/11/2022	Disciplinary Panel appointed. Disciplinary Hearing commenced & in progress	N/A
General Assistant	Assault	25/01/2023	Disciplinary Panel appointed. Disciplinary Hearing commenced & in progress	N/A
General Assistant	Land Invasion	12/01/2023	Disciplinary hearing completed	Dismissed 15/08/2023

DISCIPLINARY ACTION TAKEN ON CASES OF FINANCIAL MISCONDUCT			
Position	Nature of alleged misconduct and rand value of any loss to the municipality	Disciplinary action taken	Date Finalized
Senior Clerk	Fraud & Corruption – R742 277.16	Yes	In progress
General Manager: SD & CE	SCM 26/17/17 - R14 246 959.90	Yes	31/08/2023
Senior Manager: Human Settlement Settlements	SCM 26/17/17 - R14 246 959.90	Yes	02/10/2023
Manager: Housing Rental	SCM 26/17/17 - R14 246 959.90	Yes	In Progress
Senior Manager: Public Safety KSA	Contract Irregularities - R21 353 619.32	Yes	31/07/2023
Foreman	Overtime Fraud – R24 196.20	Yes	In progress
Senior Manager W/M	Authorizing Payment - R24196.70	Yes	21/06/2023
Supervisor/subordinate	Fraudulent overtime & misuse of Council vehicle – R103 961.39	Yes	One finalized [08022023] & one in progress/
Store man & General Assistants	Theft – R9145	Yes	In Progress
General Manager: Com Serv	Material irregularities R2 215 164.56 R3 931 917.04	Yes	Resigned 30/04/2023 whilst disciplinary hearing was in progress
Senior Manager: Sec & Aux Services	Material irregularities R2 215 164.56 R3 931 917.04	Yes	Closed 16/06/2023
Senior Expenditure	R7 900 000	Yes	Disciplinary Panel appointed
Salary Officer	Money deposited to bogus accounts R742 277.16	Yes	Disciplinary Panel appointed
Edendale Deport	Fraudulent overtime & Standby Claim – R116 051.84	Yes	In Progress
Petrol Attendant	Theft - R1 424 282.21		In Progress
Foreman	Fraudulent overtime claim		Finalized 22/02/2023
Is Managers	Payment of services that were never done	Yes	Finalized 08/06/2023



COMMENT ON SUSPENSIONS AND CASES OF FINANCIAL MISCONDUCT

Suspensions:

Due to fraud & corruption financial misconduct cases, these cases are complex hence the investigations are taking long to complete.

- Financial misconduct
- Cases delayed by postponements.
- Cases delayed by withdrawals of either Presiding officers or Prosecutors.
- Municipal Manager is in the process of appointing new presiding officers and prosecutors.
- Municipal Manager to act against wilful, unreasonable delay of cases.

PERFORMANCE REWARDS

The Municipality is currently cascading performance Management in line with the 2021 New Staffing regulations and Municipal IPMS policy. The performance management in the organization is currently not linked to a rewards system.

PERFORMANCE REWARD BY GENDER					
Designation	Gender	Total number of employees in group	Number of beneficiaries	Expenditure on rewards 2019/20 R'000s	Proportion of beneficiaries within group %
Lower Skilled (Levels 1-2)	Female	-	-	-	-
	Male	-	-	-	-
Skilled (Levels 3-5)	Female	-	-	-	-
	Male	-	-	-	-
Highly skilled production (Levels 6-8)	Female	-	-	-	-
	Male	-	-	-	-
Highly skilled supervision (Levels 9-12)	Female	-	-	-	-
	Male	-	-	-	-
Senior Management (Levels 13-15)	Female	7	-	-	-
	Male	15	-	-	-
MM and S57	Female	2	-	-	-
	Male	5	-	-	-
Total:		29	-	-	-

Note: MSA 2000 S51(d) requires that ... "performance plans, on which rewards are based should be aligned to the IDP and that SDBIPs should be consistent with the higher level IDP Targets and must be incorporated appropriately in personal performance agreements as the basis of performance rewards. Those with disability are shown in brackets '(x)' in the "number of beneficiaries" column as well as in the numbers at the right hand side of the column.

COMPONENT C: CAPACITATING MUNICIPAL WORKFORCE

INTRODUCTION TO WORKFORCE CAPACITY DEVELOPMENT

During the 2022/2023 Financial Year the Skills Development reviewed the Training and Development Policy to be in line with The Local Government: Municipal Staff Regulations which was gazetted on the 20 September 2021 by the Minister of COGTA. The reason for the review was to ensure that the policy is aligned to the gazetted regulations. The Training and Development Policy was approved by Full Council on the 02 November 2022.

The Skills Development has also reviewed the Internship Policy and has developed the Mentoring and Coaching Policy. The Mentoring and Coaching Policy is one of the policies that needs to be implemented in order to ensure that professional employees start to mentor and capacitate junior employees to ensure that there is a transfer of skills and knowledge.

During the 2022 / 2023 Financial Year, 709 employees received Training and workshops conducted by National Treasury, COGTA, SALGA, MISA, and the National School of Government, and 141 employees received Training by accredited Training Providers.

The National School of Government through COGTA provided funded training opportunities for the employees in the various Municipalities. The Msunduzi Municipality started engaging with The National School of Government to offer funded training opportunities to the Msunduzi Municipality as The National School of Government has an existing Memorandum of Understanding with the Msunduzi Municipality. The National School of Government has agreed to assist with capacity building programmes for officials in the 2023/2024 Financial Year which will assist the Skills development Unit to capacitate more employees within the Msunduzi Municipality.

SKILLS DEVELOPMENT & TRAINING

SKILLS MATRIX											
Management Level	Gender	Employees in post as at 30 June 2023 No.	Number of skilled employees required and actual as at 30 June 2023								
			Learnerships			Skills programmes and other short courses			Other forms of training		
			Actual 30 June 2021 (2021/2022 FY)	Actual 30 June 2022 (2022/2023 FY)	Target 2023 (2023/2024 FY)	Actual 30 June 2021 (2021/2022 FY)	Actual 30 June 2022 (2022/2023 FY)	Target 2023 (2023/2024 FY)	Actual 30 June 2021 (2021/2022 FY)	Actual 30 June 2022 (2022/2023 FY)	Target 2023 (2023/2024 FY)
MM and S57	Female	2	-	-	-	-	-	-	-	-	-
	Male	4	-	-	-	-	-	-	-	-	-
Councillors, Senior Officials & managers	Female	64	-	-	-	7	17	8	-	-	10
	Male	136	-	-	-	5	32	10	-	-	10



SKILLS MATRIX											
Management Level	Gender	Employees in post as at 30 June 2023 No.	Number of skilled employees required and actual as at 30 June 2023								
			Learnerships			Skills programmes and other short courses			Other forms of training		
			Actual 30 June 2021 (2021/2022 FY)	Actual 30 June 2022 (2022/2023 FY)	Target 2023 (2023/2024 FY)	Actual 30 June 2021 (2021/2022 FY)	Actual 30 June 2022 (2022/2023 FY)	Target 2023 (2023/2024 FY)	Actual 30 June 2021 (2021/2022 FY)	Actual 30 June 2022 (2022/2023 FY)	Target 2023 (2023/2024 FY)
Technicians and associate professionals	Female	110	-	-	12	7	5	35	-	-	50
	Male	157	-	-	8	10	4	32	-	-	50
Professionals	Female	188	-	-	2	8	25	20	-	-	50
	Male	150	-	-	1	2	55	11	-	-	50
Clerks	Female	358	-	-	12	2	77	83	-	-	50
	Male	162	-	-	8	1	44	44	-	-	50
Service and sales workers	Female	167	-	-	-	60	25	13	-	-	50
	Male	351	-	-	-	101	49	22	-	-	50
Plant and machine operators & assemblers	Female	57	-	-	-	-	20	5	-	-	50
	Male	263	-	-	-	5	80	14	-	-	50
Elementary occupations	Female	701	-	-	20	18	121	66	-	-	50
	Male	735	-	-	25	50	155	123	-	-	50
Sub-totals	Female	1819	-	-	34	102	290	230	-	-	310
	Male	2183	-	-	34	174	419	256	-	-	310
Totals		4002	-	-	68	276	709	486	-	-	620

FINANCIAL COMPETENCY DEVELOPMENT: PROGRESS REPORT*						
Description	A Total number of officials employed by municipality (Regulation 14(4)(a) and (c))	B Total number of officials employed by municipal entities (Regulation 14(4)(a) and (c))	Consolidated: Total A and B	Consolidated; Competency assessments completed for A and B (Regulation 14(4)(b) and (d))	Consolidated: total number of officials whose performance agreements comply with regulation 16 (Regulation 14(4)(f))	Consolidated: Total Number of officials that meet the pre-scribed competency levels (Regulation 14(4)(e))
Financial Officials	393	1	394	-	-	-
Accounting Officer	1	1	2	2	1	2
Chief Financial Officer	1	-	1	1	1	1
Senior Managers	5	-	5	4	5	4
Any other financial officials	-	4	4	-	-	-
Supply Chain Management Officials	40	1	41	-	-	-
Heads of supply chain management units	3	-	3	1	3	1
Supply chain management senior managers	1	-	1	1	1	1
TOTAL	444	7	451	48	11	9

This is a statutory report under the national treasury: LG MFMA Regulations

SKILLS DEVELOPMENT EXPENDITURE '000										
Management Level	Gender	Employees as at the beginning of the year No.	Number of skilled employees required and actual as at 30 June 2023							
			Learnerships		Skills programmes and other short courses		Other forms of training		Total	
			Original Budget	Actual	Original Budget	Actual	Original Budget	Actual	Original Budget	Actual
MM and S57	Female	2	-	-	-	-	-	-	-	-
	Male	4	-	-	-	-	-	-	-	-
legislators, Senior Officials & managers	Female	236	-	-	-	-	-	-	-	-
	Male	361	-	-	-	-	-	-	-	-
Professionals	Female	188	-	-	R71 727.17	R71 727.17	-	-	R71 727.17	R71 727.17
	Male	150	-	-	R71 727.17	R71 727.17	-	-	R71 727.17	R71 727.17
Technicians and associate professionals	Female	110	-	-	R71 727.17	R71 727.17	-	-	R71 727.17	R71 727.17
	Male	157	-	-	R71 727.17	R71 727.17	-	-	R71 727.17	R71 727.17
Clerks	Female	358	-	-	-	-	-	-	-	-
	Male	162	-	-	-	-	-	-	-	-
Service and sales workers	Female	167	-	-	R104 919.00	R104 919.00	-	-	R104 919.00	R104 919.00
	Male	351	-	-	R174 865.00	R174 865.00	-	-	R174 865.00	R174 865.00
Plant and machine operators & assemblers	Female	57	-	-	-	-	-	-	-	-
	Male	263	-	-	R33 810.00	R33 810.00	-	-	R33 810.00	R33 810.00
Elementary occupations	Female	701	-	-	-	-	-	-	-	-
	Male	735	-	-	-	-	-	-	-	-
Sub-totals	Female	1 819	-	-	-	-	-	-	-	-
	Male	2 183	-	-	-	-	-	-	-	-
Totals		4 002	-	-	R600 502.00	R600 502.00	-	-	R600 502.00	R600 502.00

*% AND *R VALUE OF MUNICIPAL SALARIES (ORIGINAL BUDGET) ALLOCATED FOR WORKPLACE SKILLS PLAN



COMMENT ON SKILLS DEVELOPMENT AND RELATED EXPENDITURE AND ON THE FINANCIAL COMPETENCY REGULATIONS:

The Skills Development Unit has submitted the 2023/2024 Workplace Skills Plan (WSP) and the 2022/2023 Annual Training Report to the LGSETA on the 30 April 2023. During the 2022/2023 Financial year the Skills Development Unit facilitated the implementation of the 2022/2023 WSP and 709 Employees were trained. Over the past few years, the training budget budgeted by the Units have decreased which impacts on the implementation of training. Business Units are failing to undertake training needs identification and failing to budget for staff development within their various Business Units.

During the 2022/2023 Financial Year 25 (16 Officials and 9 Interns) started attending a MFMA Training Programme funded through the Municipal Finance Management Grant. In total, the Msunduzi Municipality has trained 123 individuals in the MFMA Competency Regulations since the implementation of the National Treasury Regulations. The funding for the training has been from the Msunduzi Municipality, LGSETA Discretionary grant funding and the National Treasury Municipal Finance Management Grant.

COMPONENT D: MANAGING THE WORKFORCE EXPENDITURE

INTRODUCTION TO WORKFORCE EXPENDITURE

The following policies have been reviewed in alignment with the Municipal Staff Regulations with effect from 01 July 2023 (Change management, relocation policy, Induction policy, Staff allocation policy, Internship policy, Job Evaluation policy, Staff Establishment policy, Secondment policy and Succession planning policy). Only two policies were reviewed in 2022/2023 financial year which are training and development, recruitment and selection.

NUMBER OF EMPLOYEES WHOSE SALARIES WERE INCREASED DUE TO THEIR POSITIONS BEING UPGRADED 2022/2023

Beneficiaries	Gender	Total
Unskilled (T3)	Female	N/A
	Male	N/A
Semi-skilled (T4- T8)	Female	N/A
	Male	N/A
Skilled Technical (T9 – 13)	Female	N/A
	Male	N/A
Professional Qualified (T14- T18)	Female	N/A
	Male	N/A
Management (T19- T22)	Female	N/A
	Male	N/A
MM and S56	Female	N/A
	Male	N/A

EMPLOYEES WHOSE SALARY LEVEL EXCEEDS THE GRADE DETERMINED BY JOB EVALUATION 2022/2023

Occupation	No of Employees	Job Evaluation Level	Remuneration Level	Reason for Deviation
Accountant	1	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Accountant (Budget & Planning)	1	T12	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Accountant (Expenditure)	1	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Accounts Officer	1	T11	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Administration Officer (Projects & Insur)	1	T10	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Administration Officer (Promotions)	1	T10	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Administration Officer.	2	T10	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Administrator	2	T09	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Administrator.	1	T09	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Advisor (Organisational Development)	1	T14	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Advisor (Training and Skills Development)	1	T14	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Archives, Registry & Information Manage	1	T13	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Area Manager	2	T15	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Artisan	1	T10	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Artisan (Electrician)	16	T10	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Artisan (Mechanic)	5	T10	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value



EMPLOYEES WHOSE SALARY LEVEL EXCEEDS THE GRADE DETERMINED BY JOB EVALUATION 2022/2023

Occupation	No of Employees	Job Evaluation Level	Remuneration Level	Reason for Deviation
Artisan (Plumber / Fitter)	1	T10	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Benefits Administrator	1	T09	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Building Inspector	4	T10	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Business Analyst	2	T12	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Cable Layer	1	T05	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
CAD / GIS Operator	1	T09	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Call Centre Agent	3	T06	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Caretaker	2	T06	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Caretaker (Halls)	1	T06	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Cashier	12	T05	P2H06	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Chief Administration Officer (Informal E)	1	T13	P2H15	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Chief Administration Officer (SMME & Co-	1	T13	P2H19	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Chief Building Inspector	1	T13	P2H14	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Chief Co-Ordinator (Education & Training)	1	T13	P2H14	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Chief Legal Advisor	1	T17	P2H18	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Cleansing Officer	1	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Clerk of Works	1	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Committee Officer	8	T10	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Community Development Facilitator	4	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Conservation Supervisor	1	T07	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Control Officer	1	T10	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Co-Ordinator (Fundraising)	1	T11	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Co-Ordinator (SMME & Co-op)	2	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Crematoria Operators	2	T06	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Data Capturer	1	T05	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Desktop Publisher	1	T09	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Desktop Support Technician	1	T10	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
District Horticulturalist	1	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
District Horticulturist	2	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Driver	6	T04	P2H05	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Driver / Supervisor (Road Markers)	3	T07	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Driver / Supervisor (Road Signs)	1	T07	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
EAP Practitioner	1	T12	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Economist	1	T15	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Education Officer (Art)	2	T10	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Education, Development & Training Practitioner	3	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value


EMPLOYEES WHOSE SALARY LEVEL EXCEEDS THE GRADE DETERMINED BY JOB EVALUATION 2022/2023

Occupation	No of Employees	Job Evaluation Level	Remuneration Level	Reason for Deviation
Exit Controller	2	T05	P2H06	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Facilitator (Ward Strategy)	1	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Field Hygiene Worker	5	T03	P2H04	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Financial Manager	1	T16	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Fire Fighter	21	T09	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Foreman (Credit Meter, Bulk, Prepaid)	1	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Foreman (Primary Substation)	1	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Foreman (Road Signs & Road Marking)	1	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Foreman (Vulindlela)	1	T12	P2H14	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
General Assistant	396	T03	P2H04	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
GIS Operator	1	T09	P2H10	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Handyman	2	T06	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Heavy Plant Operator	2	T03	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
High Speed Copier Operator	1	T06	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
HIV / AIDS Counsellor & Trainer	1	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Human Resources Manager	2	T15	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Human Resources Officer	1	T10	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Hydrant Maintenance Inspector	1	T06	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
ICT Projects Administrator	1	T09	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
ICT Support Officer	1	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Inspector	3	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Inspector (Warrant, Speed, Highway Patr	1	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Installation Inspector	2	T10	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Interpreter / Translator	6	T10	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Landfill Officer	1	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Liaison Officer (Informal Settlements)	1	T10	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Librarian	11	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Library Assistant	29	T06	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Licensing Inspector	1	T09	P2H10	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Manager (Administration)	1	T15	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Manager (Environmental Health)	1	T16	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Manager (Financial & Cash Management)	1	T14	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Manager (Financial Performance)	1	T14	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Manager (HIV & AIDS / Social Services)	1	T15	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Manager (ICT Infrastructure)	1	T16	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Manager (IDP)	1	T16	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Manager (Licensing)	1	T14	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value



EMPLOYEES WHOSE SALARY LEVEL EXCEEDS THE GRADE DETERMINED BY JOB EVALUATION 2022/2023

Occupation	No of Employees	Job Evaluation Level	Remuneration Level	Reason for Deviation
Manager (Logistic)	1	T15	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Manager (Real Estate & Valuation)	1	T16	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Manager (Secretariat & Auxiliary)	1	T14	P2H16	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Manager Payroll	1	T15	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Parks Supervisor	1	T08	P2H10	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Petrol Attendant	3	T03	P2H04	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Pool Supervisors	2	T09	P2H10	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Principal Administration Officer	1	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Principal Administration Officer (Fleet)	1	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Principal Clerk	6	T07	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Principal Clerk (Bulk)	1	T07	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Principal Clerk (Community Liaison)	1	T07	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Principal Clerk (Leases)	1	T07	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Principal Clerk (Loss Control)	1	T07	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Principal Clerk (Meter Reading)	1	T07	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Principal Clerk (Project and Insurance)	1	T07	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Principal Clerk (Queries)	1	T07	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Printing Assistant	1	T04	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Project Manager (Implementation)	1	T14	P2H15	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Public Works Manager	1	T16	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Receptionist	2	T05	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Records Controller	1	T07	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Revenue Clearance Officer	1	T10	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Secretary	13	T07	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Security Officers	63	T07	P2H09	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Admin Officer (Beneficiary)	1	T11	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Administration Officer	3	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Auditor	1	T13	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Cashier	1	T06	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Clerk	63	T06	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Clerk (Operations)	1	T06	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Contracts Officer	2	T11	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Contracts Officer (Payments)	2	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Co-Ordinator (Batho Pele)	1	T12	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Engineer	1	T15	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Fleet Controller	1	T11	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Groundsman	1	T08	P2H10	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value


EMPLOYEES WHOSE SALARY LEVEL EXCEEDS THE GRADE DETERMINED BY JOB EVALUATION 2022/2023

Occupation	No of Employees	Job Evaluation Level	Remuneration Level	Reason for Deviation
Senior Librarian	7	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Library Assistant	13	T07	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Technical Town Planner	3	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Technician	1	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Senior Technologist (Project Implementation)	1	T14	P2H15	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Serviceman	2	T07	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Signs Inspector	1	T07	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Social Worker	1	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Storekeeper	1	T06	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Supervisor	2	T08	P2H09	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Survey Technician	1	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Systems & Remunerations Officer	1	T12	P2H17	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Team Leader	1	T06	P2H08	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Technical Officer (Art)	1	T10	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Technician	8	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Technician (Road Signs and Road Marking)	2	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Technician (Construction)	1	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Telephonist	3	T05	P2H07	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Town Planning Inspector	1	T11	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Tractor Driver	10	T05	P2H06	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Traffic Officer	26	T09	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Traffic Warden	4	T05	P2H06	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Truck Driver	2	T05	P2H06	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Tyre Fitter	1	T04	P2H05	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
UAP_Fieldworker	2	T06	P2H10	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Valuer	2	T12	P2H13	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
VIP Protector	1	T07	P2H12	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Ward Profiler	1	T10	P2H11	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value
Grand Total	907			

EMPLOYEES NOT APPOINTED TO ESTABLISHED POSTS

Business Unit	Post Title	No of Posts	Comments
Budget and Treasury Office	UAP_Messenger	1	Employee unallocated to approved structure - Close match not identified.
Budget and Treasury Office	UAP_Recon Accountant	7	Employee unallocated to approved structure - Close match not identified.
Budget and Treasury Office	UN_Finance Support Manager	1	Employee unallocated to approved structure - Close match not identified.
Budget and Treasury Office	UN_Principal Clerk	1	Employee unallocated to approved structure - Close match not identified.
Community Services	UAP Lifesaver	15	Employee unallocated to approved structure - Close match not identified.
Community Services	UAP Pool Cashier	14	Employee unallocated to approved structure - Close match not identified.
Community Services	UAP_EPWP Worker	253	Employee unallocated to approved structure - Close match not identified.
Community Services	UAP_Librarian Cataloger	4	Employee unallocated to approved structure - Close match not identified.
Community Services	UAP_Library Graduate	21	Employee unallocated to approved structure - Close match not identified.
Community Services	UN_Project Manager	1	Employee unallocated to approved structure - Close match not identified.
Community Services	UN_Senior Library Assistant	1	Employee unallocated to approved structure - Close match not identified.



EMPLOYEES NOT APPOINTED TO ESTABLISHED POSTS

Business Unit	Post Title	No of Posts	Comments
Corporate Services	UAP Intern	232	Employee unallocated to approved structure - Close match not identified.
Corporate Services	UN_Personnel Manager	1	Employee unallocated to approved structure - Close match not identified.
Infrastructure Services	UN_Clerk 1	2	Employee unallocated to approved structure - Close match not identified.
Infrastructure Services	UN_Clerk 2	1	Employee unallocated to approved structure - Close match not identified.
Sustainable Development and City Enterprises	UAP_Fieldworker	2	Employee unallocated to approved structure - Close match not identified.
Sustainable Development and City Enterprises	UAP_Forester	1	Employee unallocated to approved structure - Close match not identified.
	Grand Total	558	

COMMENT ON UPGRADED POSTS AND THOSE THAT ARE AT VARIANCE WITH NORMAL PRACTICE:

No posts that were graded higher than the previous grade for the period of 2022/2023 financial year.

The attrition will deal with the variance as the variance was caused by the change of Paterson Grading System to Task Grading System.

The attrition will also deal with contract not appointed on approved posts and person that is on the pool due placement.



CHAPTER 5: FINANCIAL PERFORMANCE

COMPONENT A: STATEMENT OF FINANCIAL PERFORMANCE

FINANCIAL OVERVIEW

The average debtor's collection rate is 86% the same is confirmed by the gradual growth of debtors unfortunately the expenditure rate is at a normal pattern. The non-correlation of the two will result into serious cash flow challenges and high creditors balance. As at the end of June 2023 Council is sitting at a surplus which can be attributed to stringent expenditure management as well improved collection rate.

FINANCIAL OVERVIEW 2022/2023 R'000			
Details	Original Budget	Adjustment Budget	Actual
Income			
Grants	855 842	810 986	1 126 070 595
Taxes, Levies and Tariffs	6 017 928	6 017 928	5 224 931
Other	177 000	177 000	68 698
Subtotal	7 050 770	7 005 914	6 494 779
Less Expenditure	6 454 947	6 617 781	6 158 162
Net Total*	595 823	388 133	336 617

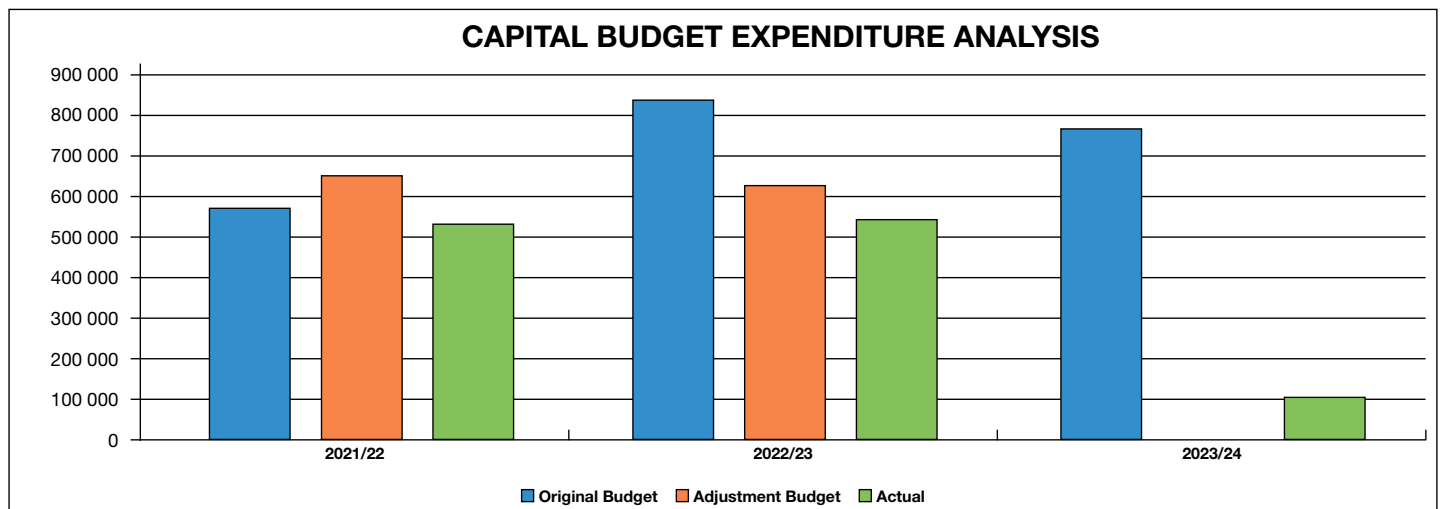
* Note: Surplus/ (deficit)

Operating Ratios	
Details	%
Employee Cost	25,41%
Repairs and Maintenance	3,87%
Finance Charges and Depreciation	5,98%
	T1.4.3

Repairs & Maintenance budget is below the norm of 8% this may have negative impact to sustainability of existing infrastructure in that not enough budget is provided to undertake planned and unplanned maintenance. In the coming budget years provision for Repairs & Maintenance must surpass the norm

COMPONENT B: SPENDING AGAINST CAPITAL BUDGET

TOTAL CAPITAL EXPENDITURE 2021/22– 2022/23			
Detail	2021/22	2022/23	2023/24
Original Budget	576 302	835 918	768 760
Adjustment Budget	655 207	633 649	nil
Actual	537 648	543 334	105 010



COMMENT ON CAPITAL EXPENDITURE:

Actual spending for 2022/23 is 86% which is a slight improvement when compared with 21/22 expenditure of 82% of the adjustment budget. When cash flow projections are done for the original budget Capital budget is often projected to be 100% therefore any capital expenditure below 100% has a negative impact on IDP project implementation targets and thus service delivery at a ward level.



COMPONENT C: CASH FLOW STATEMENT

The Cash Flow Statement is based on actual receipts and payments that have been processed through the municipal main bank account.

Figures in Rand	Note(s)	Economic entity		Controlling entity	
		2023	2022 Restated*	2023	2022 Restated*
Cash flows from operating activities					
Receipts					
Sale of goods and services		3 522 709 749	3 219 558 029	3 522 925 779	3 219 743 906
Property rates and fines		1 337 835 114	1 172 527 371	1 337 835 114	1 172 527 371
Interest income		16 881 664	10 326 314	16 708 461	10 236 357
Interest received - consumer debtors		26 310 741	23 341 885	26 310 741	23 341 885
Government grants		1 165 915 926	1 015 885 607	1 165 915 926	1 015 885 607
		6 069 653 194	5 441 639 206	6 069 696 021	5 441 735 126
Payments					
Employee costs		(1 581 587 263)	(1 496 562 837)	(1 569 684 417)	(1 485 173 691)
Suppliers		(3 675 452 882)	(3 382 240 308)	(3 690 496 713)	(3 393 323 880)
Finance costs		(18 837 253)	(27 182 033)	(18 837 253)	(27 182 033)
		(5 275 877 398)	(4 905 985 178)	(5 279 018 383)	(4 905 679 604)
Net cash flows from operating activities	58	793 775 796	535 654 028	790 677 638	536 055 522
Cash flows from investing activities					
Purchase of property, plant and equipment	14	(489 613 621)	(511 184 424)	(489 541 456)	(511 018 557)
Proceeds from sale of property, plant and equipment	14	3 343 347	5 871 697	3 343 347	5 825 155
Purchase of investment property	13	(4 366 559)	(16 768 574)	(4 366 559)	(16 768 574)
Purchase of intangible assets	12	(8 116 044)	(2 528 200)	(8 116 044)	(2 528 200)
(Increase)/decrease in short term investment		9 415 144	(358 575)	9 415 144	(358 575)
Net cash flows from investing activities		(489 337 733)	(524 968 076)	(489 265 568)	(524 848 751)
Cash flows from financing activities					
Repayment of other financial liabilities		(79 162 901)	(81 573 484)	(79 162 901)	(81 573 483)
Net increase/(decrease) in cash and cash equivalents		225 275 162	(70 887 532)	222 249 169	(70 366 712)
Cash and cash equivalents at the beginning of the year		290 433 199	361 320 731	289 152 840	359 519 552
Cash and cash equivalents at the end of the year	8	515 708 361	290 433 199	511 402 009	289 152 840
* See Note 74 & 72 & 73					

As at 30 June 2023 the municipality had consolidated cash and cash equivalents of R515 million comprising of cash on hand, bank balances and short term deposits

COMPONENT D: OTHER FINANCIAL MATTERS

REVENUE MANAGEMENT

- COMPLIANCE DATA ANALYSIS & REPORTING**

The compliance Data Analysis & Reporting Reviews the Tariff Policy annually and ensures that all revenue-generating departments adhere to policy imperatives during the process of the review of tariffs and charges. Responsible for ensuring that the tariffs are approved in accordance with the relevant legislation. Ensures that the tariffs are applied correctly on the SAP ISU Module by analysing and evaluating the billed tariffs to be approved tariffs.

Manages the process relating to reconciling the Subsidiary Ledger, General Ledger and Trial Balance and reporting any anomalies to the relevant managers for corrective action by investigating and providing detailed explanations on discrepancies with the reconciliation.

Supports the Financial Services Section with the preparation of the Annual Financial Statements and supplies the relevant reconciliations and documentation as required.

Supports all audit processes including providing information and documentation relevant to queries raised by the Auditor General.

The key deliverables relate to ensuring that the monthly review of the tariffs is finalised to ensure the correctness of billing. The tariff process is aligned to the Draft Budget and Final Budget approval processes. The approved tariff then follows the legislative requirements of Section 75A of the Systems Act.



The draft budget process began in January 2022 for the approval of the 2022/23 tariffs. Each department was advised on the guidelines received from the Budget Office and requested to provide their tariff increase submissions. Each Business Unit undertook a cost reflective tariff review process, implementation thereof will follow in the next year's budget. The Draft Register of Tariffs and Charges was finalized in line with Council's approval.

The Public Participation process took place with:

- Business on the 4th April 2022,
- Government in the 5th April 2022, and
- Civil Society on the 5th April 2022.

Adverts advising of the virtual meetings were published in the Witness, and Eyethu. ICT created a Public Consultation e-mail address for the purposes of this process.

The link for the virtual meetings were supplied as per the advert and virtual meetings took place as scheduled.

Verbal queries raised during the consultation meetings were dealt with during the meeting. These meetings were recorded and minutes for each meeting were finalised. Written comments received during the consultation process was collated and submitted to all Senior Managers for their response to formulate an action plan to attend to the concerns raised.

The final percentage increases were captured into the Register of Tariffs and Charges 2022/23 and submitted to the Budget and Treasury Office for inclusion with the Budget Approval within the stipulated timelines. The recommendations relating to the increases contained in the Register of Tariffs and Charges 2022/23 was approved by Full Council on 30 May 2022.

The Full Council Resolution and the final document followed the legislative requirements for Section 75A of the Systems Act. The Full Council Resolution and the Approved Register of Tariffs and Charges 2022/23 was displayed at all the relevant Municipal Offices on 01 June 2022 as required. The advert advising of the approved tariffs were published in the Natal Witness and Eyethu as required.

The Tariff Policy is reviewed annually and submitted for approval to Council and that the tariffs are annually reviewed in line with the National Treasury guidelines and prevailing legislation.

All reconciliations are submitted monthly, and all audit queries are addressed timeously. No challenges have been experienced.

• CUSTOMER CARE

Customer Care Section is responsible for attending to face-to-face/ telephonic and emailed customer queries and aiding customers to ensure they find the right service. The customer care purpose is to ensure that all customer questions/queries received from customers are answered and resolved while ensuring high standard of customer satisfaction.

Customer Services provides a "one stop shop" for customers requiring new electricity services, upgrades/downgrades to supply, tariff changes, conversion of conventional metering to prepaid and vice versa, subsidized (low cost housing) connections, temporary disconnection/isolation of supply, reconnections and meter tests. In addition to these processes, the section also handles the prepaid vending processes, including customer support and advisory functions.

Customer care section is also responsible for five (5) Satellite Offices which provide receipting and account enquiries services.

Our aim is to resolve 100% of queries received within 10 days and we have improved in the turnaround time.

Customer care department turnaround time in resolving queries received in June 2022 96% of queries were resolved and in June 2023 97% of queries were resolved.

	JUNE 2022	JUNE 2023
Total number of Queries	4 377	3 988
Resolved	4 182	3 875
In Progress	189	113
	96%	97%

Challenges are some queries are received by other departments and not communicated to customer care while other queries are resolved by other departments and not communicated to customer care to clear

Customer care has also improved in the number consumer email addresses used to send statements every month. In June 2022 only 62 034 customer email addresses were recorded and sent statements while in June 2023 67 644 emails were sent at month end.

	Jun-22	Jun-23
Total number of Statements emailed to consumers	62 034	67 644

• RATES AND AUXILIARY SERVICES

The Rates department is responsible of the raising of property rates on all rateable property as per the Municipal Property Rates Act and ensuring that this is aligned with the Municipality's valuation roll. Monthly reconciliations are conducted between the valuation roll and the billing files to ensure that all discrepancies are realised and corrected. The rates policy, which is aligned to the MPRA is reviewed annually and submitted for approval to Council. Rates randages are reviewed annually and in line with the National Treasury guidelines and prevailing legislation. All reconciliations are submitted monthly, and all audit queries are addressed timeously.

The rates department is also responsible for the issuing of rates clearance certificates in line with section 118 of the Municipal Systems Act 32 of 2000. Rates applications are received and processed electronically. Rates clearances are generated electronically, which eliminates the possibilities of fraudulent certificates being issued.



In terms of support to the communities living in poverty, the department offers additional rates rebates to all qualifying pensioners owning property and meeting the required conditions as per the rates policy. This is awarded on application on an annual basis. Rebates are also provided, on application, to Child headed households and grantees.

The municipality has been issuing electronic rates clearance certificates from 01 September 2019. The e4 system had significantly contributed towards revenue collection by reducing the number of days it takes to issue a rates clearance certificate. The system has proven to be very effective with regard to document tracking and retrieval, audit trails and electronic storage of application and related documents. The system is free to Council.

Rates clearance certificates

2022/2023	Applications Received	Assessments Issued	RCC's	Low Cost Housing	Total RCC's
TOTAL	5225	4137	3067	495	3562

5225 rates applications were received for the 2022/2023 financial year.

4137 (79%) rates assessments were generated. Each assessment has a 30-day validity period, of the 4137 assessments issued, 74% were paid.

3562 rates clearance certificates were issued: 3067 (86%) for conventional transfers and 495 (14%) for low cost housing.

Turnaround times for rates clearance certificates

Financial year	2018/19	2019/20	2020/21	2021/22	2022/23
Assessment	31	31	25	14	12
Conveyancer to pay	-	-	-	-	8
RCC	48	47	41	31	7
Total Days	79	78	66	45	29

The average around times have significantly improved since the rates clearance process has been made electronic:

12 days - average turnaround time from acknowledgement of the application to the assessment being issued. 8 days average turnaround time for the conveyancer to make the payment, and 7 days average turnaround time from the date of the payment being made to the rates clearance certificate being signed and issued.

29 days annual average turnaround time from acknowledgement of the application to the issuing of the RCC, compared to 2018/2019, which was 79 days, 2019/2020, which was 78 days, and 2020/2021, which was 66 days, and 2021/2022, which was 45 days.

We have seen a marked reduction in the turnaround times year on year from 2018/2019 to date.

Revenue collected for rates clearances 2022 / 2023

2022 / 2023	Qty	Amount
APPLICATIONS FEES	5225	R2 462 646.42
ASSESSMENTS PAID	3107	R138 718 492.47
TOTAL		R141 181 138.89

Revenue collected for rates clearances for the 22/23 financial year:

R 141 181 138.89 made up of: R 2 462 646.42 for application fees and R 138 718 492.47 for payment of rates assessments

- UTILITY SERVICES**

The utility section has developed a Task team that attends to all estimated accounts to ensure correct billing. Faulty meters are promptly attended to, and as a result, the stats of read meters are now increasing which will also restore trust to communities. The section is still facing a challenge in reading meters in informal settlement areas where there are no street names, data cleansing is still in progress. Furthermore, the section has introduced handheld devices to eliminate human interference. Vulindlela meter readers were appointed, they started with the verification of meters and collecting service agreements they are also reading meters and able to identify any water leaks within the area.

The meter changes or updates are done by the Validation section specific to attend to all meters that have been changed on-site so that they can be updated timeously on the system for accurate billing. Consolidation of accounts is also being undertaken where customers can receive one account incorporating all services being provided by the municipality.

A pilot project was started in the month of July 2022 where Municipality officials are visiting communities to address all billing issues, this will also assist communities to have a one-on-one sessions with officials. The introduction of 2 billing cycles was implemented to improve the accuracy of the billing.

- REVENUE ENHANCEMENT**

Revenue enhancement section's key focus areas currently are monitoring of lights to the properties disconnected by electricity business unit, conducting installation audits as requested by revenue on matters under investigation for account processing or adjustments, adjudication of accounts disputes that could not be resolved by the relevant departments due to unavailability of policy, bylaws, and legal frameworks to guide the resolution process.



DEBTORS MANAGEMENT

The debtor's section is responsible for the implementation of the credit control policy and ensuring that all monies due to the municipality are collected in accordance with the policy. The municipality has a challenge in terms of debtors that are not paying their accounts on a regular basis, and this has resulted in the debtor's book increasing to R 6, 09 billion with 70% of debtors in arrears of more than 365 days. The municipality has implemented various strategies in an attempt to recover the arrear debt, the revenue enhancement plan was implemented during the year with monitoring and regular reporting to Council structures. The following debt collection strategies were implemented:

- Daily electricity disconnections
- Daily water restrictions
- Consolidation of accounts
- Transfer of accounts to surviving spouses for deceased
- Issue of letter of final demands, default judgements, summons and warrants for sale in execution
- Review of credit control policy for the arrangements to be affordable to the customers
- Meter audits
- Improved turnaround time for meter changes
- Monitoring of disconnected properties
- Extensive verification and reconciliation of Government accounts
- Stop landfill services for customers with arrears

The following challenges have been experienced and the municipality has developing strategies to eliminate these challenges:

- Rampant Tampering
- Illegal establishments
- Access to properties
- By Law enforcement
- Vacant/Abandoned Buildings in the City
- Customers have easy access to the water and electricity infrastructure
- Access to the meter boxes and substations that are inside houses, back yards, T-jointed, Looped services and midblock
- Unable to disconnect individuals in shared meter rooms e.g. flats (since the cables are alive and supplying electricity to other flats, the occupier of the flat being disconnected still has access to power and can reconnect themselves)
- High number of old meters that need to be changed and their technology cannot be integrated to the new technologies and require immediate change.
- Support from other stakeholders (SAPS, Political Parties, Government Departments)
- Resources (tools of trade and human resources)

The following proposed solutions are being investigated by the municipality for implementation:

- Automation of debtors related functions
- Meters and electricity network that inside properties etc. to be moved to the road frontage boundaries in order to be easily accessed by the municipal staff for ease of meter reading, maintenance, disconnecting, reconnecting.
- Places that have shared meter rooms (e.g. flats, complexes, mini-factories, office blocks etc) must be meters by one bulk electricity meter but the municipality should monitor that all individuals are charged the same tariffs that the municipality has and approved
- Customers found to have tampered with electricity must be disconnected immediately and charged a tamper fee and energy consumed be backed charged as indicated in the credit control policy (actual time from tamper or 3 years, depending on which comes first)
- Funding to relocate services to the road frontage boundary to be made available as this will improve revenue when municipality has full access to its property
- Community must be engaged by all stakeholders involved (political, municipality, provincial and national offices) in order to teach them that paying bills or paying for municipal services helps to get better services (quality electricity, quality water, roads without potholes etc.).
- Funding to be provided to move to new technologies of remote meter reading, disconnections, remote fault detection etc.
- Constant communication within all municipal departments to understand each other and needs
- Government departments to reduce renting from private property owners
- With the demand of work to be done (meter changes, disconnections, auditing etc.), more electricians and tools of trade are required. Currently resources are shared among sections
- SAPS and other stakeholder must come together to assist municipality to bring those people breaking the municipal by-laws to book
- Constant communication within all municipal departments to understand each other and needs
- Government departments to reduce renting from private property owners that stealing from the municipality.
- Meter Audit – Council Wide
- Implementation of smart meters.
- Council wide data cleansing.

ASSETS & LIABILITIES MANAGEMENT UNIT

INTRODUCTION TO ASSETS & LIABILITIES MANAGEMENT UNIT

The Assets and Liabilities unit is responsible for Assets, Fleet Management, Insurance Management, Loss Control and Real Estate and Valuations.

ORGANIZATIONAL UNITS WITHIN ASSETS & LIABILITIES MANAGEMENT UNIT

ASSETS

The Assets Management Unit is responsible for the management of the municipality's assets, ensuring that the municipality has and maintains a management, accounting and information system that accounts for the assets of the municipality in accordance with Generally Recognized Accounting Practice.



FLEET MANAGEMENT

Strategic planning: continuous evaluation of fleet management within the Municipality as well as external organizations in order to formulate plans to improve the efficiency, effectiveness and economy of fleet assets available to the Municipality in the short, medium and long term. Develop policies and procedures for the economic acquisition, operation, disposal and administration of the fleet.

Acquisition: Recommendation regarding the acquisition of Fleet assets after evaluating the requirements of the Municipality, based on the motivations and feasibility studies prepared by Msunduzi Fleet Management Unit.

This includes the replacement of uneconomical fleet assets, the purchase of additional fleet assets and establishing or entering lease or hiring contracts.

- Ensure compliance of vehicles in terms of Road Traffic Act, Road Transport Quality System;
- Ensuring that the fleet is properly registered and insured at all times; and
- Withdraw fleet assets from service when they approach the end of their functional life and to transfer / replace and/ or scrap the fleet asset concerned to the best advantage to the fleet user and the Municipality.

INSURANCE MANAGEMENT

Insurance Management is aimed at ensuring that all assets, Councillors, employees and third parties are insured economically and adequately at all times. In terms of the approved Insurance policy and procedures staff manages litigated and non-litigated claims both internally and externally (third party). Claims are settled either through the internal insurance Fund or external insurance cover depending on the nature and value of the claim as outlined in the insurance policy and external insurance cover procured. Tracking and recording of claims is done through a loss register.

Loss Control: Loss control seeks to reduce the possibility that a loss will occur and reduce the severity of those that do occur. Its aim is to reduce claims, through loss management information (policy and procedure) and services.

***NB:** Loss control at the moment provides admin support to insurance due to the unit not been fully established therefore service objectives are as per insurance management.

REAL ESTATE & VALUATIONS

The Real Estate and Valuations Unit is responsible for the compilation of the valuation roll and supplementary valuations of all registered properties that fall within the boundaries of the Municipality, in line with the Municipal property rates Act. The unit is also responsible for facilitating the valuation of properties for acquisition and disposal purposes. The Real Estate section also administers and manages lease agreements for municipal owned properties. In terms of the Municipal Property Rates Act, The Municipality is required to compile a General Valuation roll at least once in Five years and also maintain the roll through supplementary valuations which must be published at least once a year.

SERVICE STATISTICS FOR ASSETS & LIABILITIES MANAGEMENT UNIT

SERVICE OBJECTIVE	TARGET	MET /NOT MET	CHALLENGES
Valuation of investment property	Yearly	Met	None
Conduct annual asset verification	Yearly	Met	None
Monthly assets reconciliations	Yearly	Met	None
New Plant and Vehicles	Yearly	Met	None
Branding of Council vehicles and plant	Yearly	Met	None
Annual review of policies	Yearly	Met	None
Create, maintain loss (claims) register	Yearly	Met	None
Adequate and cost-effective Insurance Cover	Yearly	Met	None
Process and settle insurance claims timeously	Within 30 days of receiving claims	Met	Due to dependencies on department for incident reports, legal for legal opinion, SCM for procurement and fleet for vehicle information and the delays on getting the necessary information, the target of 30 days on most claims could not be met.
Compile supplementary valuation roll	Yearly	Met	High vacancy rate. This is currently being addressed as there were valuers that were appointed in the 2022/23 financial year. HR processes are underway to ensure that the remaining vacant positions are filled in the 2023/24 financial year.

COMMENT ON THE PERFORMANCE OF ASSETS & LIABILITIES MANAGEMENT UNIT OVERALL

The Asset Management unit in the 2022/2023 financial year was able to meet all of the targets in terms of the Operational plan. There are however areas of improvement that have been identified in the operating procedures and controls that need to be implemented for the units to function optimally.

EXPENDITURE MANAGEMENT

Expenditure Management is a sub-unit within Budget and Treasury Business Unit responsible for the management of payments to creditors of the municipality, payments of salaries and allowances to municipal staff and reporting. The service that we provide is a support service to the municipality and there is no direct impact on service delivery.

- Creditors, responsible for the management and controlling of payments to creditors.
- Internal Controls, responsible for the review and improvement of internal controls within the organisation
- Pay Office, responsible for the management and controlling of payments salaries and allowances.



The targets for creditors section were to pay all service provider within 30 days from date of receipt of invoice or statement as per the MFMA. The target could not be met due to delays caused by internal processes and low cash flow. 90% of suppliers are paid within 30 days from date of receipt of invoice or statement.



CHAPTER 6: REPORT OF THE AUDITOR-GENERAL

REPORT OF THE AUDITOR-GENERAL TO KWAZULU-NATAL PROVINCIAL LEGISLATURE AND THE COUNCIL ON MSUNDUZI LOCAL MUNICIPALITY AND ITS MUNICIPAL ENTITY

Report on the audit of the consolidated and separate financial statements

Qualified opinion

1. I have audited the consolidated and separate financial statements of the Msunduzi Local Municipality and its municipal entity (the group) set out on pages 359 to 500, which comprise the consolidated and separate statement of financial position as 30 June 2023, consolidated and separate statement of financial performance, statement of changes in net assets, cash flow statement and statement of comparison of budget and actual amounts for the year then ended, as well as notes to the consolidated and separate financial statements, including a summary of significant accounting policies.
2. In my opinion, except for the effects of the matters described in the basis for qualified opinion section of this report, the consolidated and separate financial statements present fairly, in all material respects, the financial position of the group as at 30 June 2023 and its financial performance and cash flows for the year then ended in accordance with the South African Standards of Generally Recognised Accounting Practice (SA Standards of GRAP) and the requirements of the Municipal Finance Management Act of South Africa, 2003 (Act No. 56 of 2003) (MFMA) and the Division of Revenue Act of South Africa, 2022 (Act No. 5 of 2022) (Dora).

Basis for qualified opinion

Service charges – sale of water

3. Service charges from the sale of water were recognised where services were not provided, resulting in revenue not being measured at the fair value of the consideration received or receivable, as required by the GRAP 9, Revenue from exchange transactions. Consequently, service charges from the sale of water disclosed at R824,37 million (2021-22: R863, 85 million) in note 35 to the consolidated and separate financial statements were overstated by R241,49 million and there was a resultant impact on consumer debtors.

Consumer debtors

4. Consumer debtors were not accounted for in terms of GRAP 104, Financial instruments. Consumer debtors were not raised for services provided amounting to R225, 87 million, due to a poor debtor management process. Consumer debtors were overstated by R101, 98 million as there were no records to support the debt. The provision for impairment of debtors was not calculated in accordance with the standard. Furthermore, there was a difference of R65, 04 million between the amount disclosed for the corresponding figures in the consolidated and separate financial statements and the underlying calculation. Analysis of the age, discount rate and collection rate used in calculating the allowance for impairment could not be verified. In addition, I was unable to obtain sufficient appropriate audit evidence for the disclosed age analysis of consumer debtors. I was unable to determine the full impact of these misstatements on consumer debtors stated at R5, 09 billion (2021-22: R4, 61 billion) in note 7 to the consolidated and separate financial statements, as it was impracticable to do so.

Statutory receivables

5. Statutory receivables were not recorded as required by GRAP 108, Statutory Receivables. Collection charges that did not meet the definition of statutory receivables were incorrectly recognised resulting in statutory receivables disclosed in note 6 to the consolidated and separate financial statements being overstated by an estimated amount of R78,55 million.
6. Additionally, the source data used to compute the allowance for the impairment could not be verified, there were also material differences noted in the prior period underlying records. I was unable to obtain sufficient appropriate audit evidence to determine the full impact of the misstatements as it was impractical to do so. I could not confirm this by alternative means. Consequently, I was unable to determine whether any further adjustments were necessary to Statutory receivables stated at R1,59 billion (R1,48 billion) in note 6 to the consolidated and separate financial statements.

Context for opinion

7. I conducted my audit in accordance with the International Standards on Auditing (ISAs). My responsibilities under those standards are further described in the responsibilities of the auditor-general for the audit of the consolidated and separate financial statements section of my report.
8. I am independent of the municipality in accordance with the International Ethics Standards Board for Accountants' International code of ethics for professional accountants (including International Independence Standards) (IESBA code) as well as other ethical requirements that are relevant to my audit in South Africa. I have fulfilled my other ethical responsibilities in accordance with these requirements and the IESBA code.
9. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my qualified opinion.

Material uncertainty relating to going concern

10. I draw attention to the matter below. My opinion is not modified in respect of this matter.
11. I draw attention to note 79 to the consolidated and separate financial statements, which includes indicators of doubt as to the appropriateness of the going concern basis of accounting. These include the inability of the municipality to collect monies due from consumer debtors, inability to pay creditors on time, decreasing reserves, successive deficits and other adverse financial ratios. These conditions, indicate that a material uncertainty exists that may cast significant doubt on the municipality's ability to continue as a going concern.

Emphasis of matters

12. I draw attention to the matters below. My opinion is not modified in respect of these matters.



Material impairment – other debtors

13. As disclosed in note 5 to the consolidated and separate financial statements, the municipality recognised a provision for impairment amounting to R108, 93 million (2021-22: R108, 90 million) on receivables from exchange transactions as the recoverability of these amounts was doubtful.

Material losses of electricity and water

14. As disclosed in note 67 to the consolidated and separate financial statements, the municipality incurred material electricity losses of R554, 02 million (2021-22: R362, 59 million) which represents 24% (2021-22: 25%) of total electricity purchased. This was mainly due to illegal connections, infrastructure vandalism, metering inaccuracies (due to faulty meters), unmetered energy (meter tampering or bypassing the meter at the customer meter), revenue collection as well as ageing infrastructure that results in increased power dissipation during transmission and distribution on lines, cables and transformers in the system and overloading.
15. As disclosed in note 67 to the consolidated and separate financial statements, the municipality incurred material water losses of R192, 49 million (2021-22: R240, 51 million) which represents 29% (2021-22: 30%) of total water purchased. This was mainly due to weakened water infrastructure and more frequent burst pipes.

Restatement of corresponding figures

16. As disclosed in note 72 to the consolidated and separate financial statements, the corresponding figures for 30 June 2022 were restated as a result of errors in the financial statements of the group at, and for the year ended, 30 June 2023.

Significant uncertainties

17. As disclosed in note 64 to the consolidated and separate financial statements, various legal claims were lodged against the municipality. The ultimate outcome of these claims could not be determined and no provision for any liability was made in the consolidated and separate financial statements.

Delayed capital projects

18. As disclosed in note 14 to the consolidated and separate financial statements, capital projects totalling R174,64 million (2021-22: R422,38 million) are taking a significantly longer period of time to complete than expected due to various reasons as described in the note.

Underspending of the conditional grants

19. As disclosed in the note 21 to the consolidated and separate financial statements, the municipality materially underspent the budget by R87, 74 million on the Greater Edendale Development Initiative.

Other matter

20. I draw attention to the matter below. My opinion is not modified in respect of this matter.

Unaudited disclosure note

21. In terms of section 125(2)(e) of the MFMA, the group is required to disclose particulars of non-compliance with the MFMA in the consolidated and separate financial statements. This disclosure requirement did not form part of the audit of the consolidated and separate financial statements and, accordingly, I do not express an opinion on it.

Responsibilities of the accounting officer for the consolidated and separate financial statements

22. The accounting officer is responsible for the preparation and fair presentation of the consolidated and separate financial statements in accordance with the SA standards of GRAP and the requirements of the MFMA and DoRA; and for such internal control as the accounting officer determines is necessary to enable the preparation of consolidated and separate financial statements that are free from material misstatement, whether due to fraud or error.
23. In preparing the consolidated and separate financial statements, the accounting officer is responsible for assessing the municipality's ability to continue as a going concern; disclosing, as applicable, matters relating to going concern; and using the going concern basis of accounting unless the appropriate governance structure either intends to liquidate the municipality or to cease operations, or has no realistic alternative but to do so.

Responsibilities of the auditor-general for the audit of the consolidated and separate financial statements

24. My objectives are to obtain reasonable assurance about whether the consolidated and separate financial statements as a whole are free from material misstatement, whether due to fraud or error; and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated and separate financial statements.
25. A further description of my responsibilities for the audit of the consolidated and separate financial statements is included in the annexure to this auditor's report.

Report on the audit of the annual performance report

26. In accordance with the Public Audit Act 25 of 2004 (PAA) and the general notice issued in terms thereof, I must audit and report on the usefulness and reliability of the reported performance against predetermined objectives for the selected development priorities presented in the annual performance report. The accounting officer is responsible for the preparation of the annual performance report.
27. I selected the following development priorities presented in the annual performance report for the year ended 30 June 2023 for auditing. I selected development priorities that measure the municipality's performance on its primary mandated functions and that are of significant national, community or public interest.



Development priorities	Page numbers	Purpose
NKPA2: Basic service delivery	46 - 66	To provide quality water and sanitation, uninterrupted, adequate energy supply and regular waste removal for all neighbourhoods, communities and centres of business. To become a city with sufficient and well-maintained road, rail and other physical infrastructure serving all residents, whether they use public or private transport modes. It has layers of diverse transport networks interconnecting at centres and internal urban hubs.
NKPA 3: Local economic development	327 - 332	To become a city with a flourishing business environment, with people exercising their entrepreneurship across the full spectrum of commercial, public, scientific, educational, and charitable enterprises.
NKPA 6: Cross cutting	67 - 71	To ensure that human settlement initiatives reduce housing backlogs and eliminate spatial separation by racial categories. Telecommunications and information technology is universally accessible and reliable. Social infrastructure focused on educational, health and recreational facilities meets all communities' needs.

28. I evaluated the reported performance information for the selected development priorities against the criteria developed from the performance management and reporting framework, as defined in the general notice. When an annual performance report is prepared using these criteria, it provides useful and reliable information and insights to users on the municipality's planning and delivery on its mandate and objectives.
29. I performed procedures to test whether:
- the indicators used for planning and reporting on performance can be linked directly to the municipality's mandate and the achievement of its planned objectives
 - the indicators are well defined to ensure that they are easy to understand and can be applied consistently, as well as verifiable so that I can confirm the methods and processes to be used for measuring achievements
 - the targets can be linked directly to the achievement of the indicators and are specific, time bound and measurable to ensure that it is easy to understand what should be delivered and by when, the required level of performance as well as how performance will be evaluated
 - the indicators and targets reported on in the annual performance report are the same as those committed to in the approved initial or revised planning documents
 - the reported performance information is presented in the annual performance report in the prescribed manner
 - there is adequate supporting evidence for the achievements reported and for the reasons provided for any over- or underachievement of targets.
30. I performed the procedures only for the purpose of reporting material findings only; and not to express an assurance opinion or conclusion.
31. The material findings on the reported performance information for the selected development priorities are as follows:

Basic service delivery

Various indicators

32. I could not determine if the reported achievements were correct, as adequate supporting evidence was not provided for auditing. Consequently, the achievements might be more or less than reported and were not reliable for determining whether the targets had been achieved.

Indicator	Target	Reported achievement
137 000 x households provided with access to weekly Refuse Removal by the 30th of June 2023	137 000 x households provided with access to weekly Refuse Removal by the 30th of June 2023	96 701 x households provided with access to weekly Refuse Removal by the 30th of June 2023
Total Water Losses reduced to 28.6% based on the International Water Association Balance in Wards 1 to 38 (in total)	Total Water Losses reduced to 28.6% based on the International Water Association Balance in Wards 1 to 38 (in total) by the 30th of June 2023	Total Water Losses reduced to 29.2% based on the International Water Association Balance in Wards 1 to 38 (in total) by the 30th of June 2023

Various indicators

33. I could not determine if the reported achievement was correct, as the processes established to consistently measure and report achievements were inadequate. Adequate supporting evidence was also not provided for auditing. Consequently, the reported achievement might be more or less than reported and was not reliable for determining whether the target had been achieved.

Indicator	Target	Reported achievement
Km of road markings done	100km of road markings in the Msunduzi Municipality done by the 30th of June 2023	136.4km of road markings in the Msunduzi Municipality done by the 30th of June 2023
Km of storm water draining maintained	20km of storm water draining maintained by the 30th of June 2023	56km of storm water drainage maintained by the 30th of June 2023
Square meters of pedestrian pathways maintained	1000 square meters of pedestrian pathways maintained	850 square meters of pedestrian pathways maintained by the 30th of June 2023
Km of gravel roads upgraded	30 km of gravel roads upgraded	37.5km of gravel roads maintained by the 30th of June 2023
Sweetwaters Bulk Infrastructure and Network Upgrade completed	Sweetwaters Bulk Infrastructure and Network Upgrade completed by the 30th of June 2023	Sweetwaters Bulk Infrastructure and Network Upgrade completed by the 30th of June 2023
Mpumuza/Phayiphini Bulk Infrastructure Installation and Network Upgrade completed	Mpumuza/Phayiphini Bulk Infrastructure Installation and Network Upgrade completed by the 30th of June 2023	1500 metres of cable trench excavated & cable laid respectively and building concrete foundation completed
Mid -Block & T-Joints Services Relocated	Mid -Block & T-Joints Services relocated by the 30th of June 2023	Mid -Block & T-Joints Services relocated by the 30th of June 2023.

Various indicators

34. I identified material differences between the actual and reported achievements. Consequently, the achievements might be more or less than reported and were not reliable for determining whether the targets had been achieved.



Indicator	Target	Reported achievement
100% households with access to piped water supply (Application based)	100% households with access to piped water supply (Application based) by the 30th of June 2023	100% households with access to piped water supply (Application based) by the 30th of June 2023
214 VIP units cumulatively installed across Wards 1-12	214 VIP units cumulatively installed across Wards 1-12	1780 VIP units cumulatively installed across Wards 1-12 by the 31st of January
Installation of 105 VIP units across Wards 13-39	Installation of 105 VIP units across Wards 13-39	Installation of 105 VIP units across Wards 13-39 by the 30th June 2023
Percentage of households with electricity	75% of households with access to basic level of electricity in the Msunduzi and Eskom areas by the 30th of June 2023 (Number of planned connections vs number of completed connections)	52% of households with access to basic level of electricity in the Msunduzi and Eskom areas by the 30th of June 2023 (400 planned connections vs 208 completed connections)
100km x overhead lines maintained and upgraded	100km x overhead lines maintained and upgraded	149,94km x overhead lines maintained and upgraded by the 30th of June 2023

Local economic development

100% business applications processed within 21 days

35. An achievement of 100% business applications processed within 21 days was reported against a target of 100% Business Licensing Applications processed within 21 days in terms of Business Act for the 22/23 FY by the 30th of June 2023. However, the audit evidence did not support this achievement. I could not determine the actual achievement, but I estimated it to be materially less than reported. Consequently, it is likely that the target was not achieved.

Various indicators

36. I could not determine if the reported achievements were correct, as adequate supporting evidence was not provided for auditing. Consequently, the reported achievements might be more or less than reported and were not reliable for determining whether the targets had been achieved.

Indicator	Target	Reported achievement
80 Cooperatives and SMMEs supported and visited	80 x SMMEs and Cooperatives supported and visited by the 30th of June 2023	92 x SMMEs and Cooperatives supported and visited by the 30th of June 2023
60 Cooperatives and SMMEs assisted and mentored	60 Cooperatives and SMMEs assisted and mentored by the 30th of June 2023	130 Cooperatives and SMMEs assisted and mentored by the 30th of June 2023
4 x Skills Development and Support workshop facilitated for Informal Economy	4 x Skills Development and Training workshops facilitated for Informal Economy by the 30th of June 2023	4 x Skills Development and Training workshops facilitated for Informal Economy by the 30th of June 2023
20 x Business opportunities created for registered	20 x Business opportunities created for registered local businesses by the 30th of June 2023	20 x Business opportunities created for registered local businesses by the 30th of June 2023
(80 days) Average number of days taken to process development applications for approval	(80 days) Average number of days taken to process development applications for approval in terms of SPLUMA	(80 days) Average number of days taken to process development applications for approval in terms of SPLUMA by the 30th of June 2023

Cross cutting

100% hand-over of completed housing units

37. An achievement of 100% hand-over of completed housing units to approved beneficiaries completed by the 30th of June 2023 was reported against a target of 100% hand-over of completed housing units to approved beneficiaries by the 30th of June 2023. I could not determine if the reported achievement was correct, as adequate supporting evidence was not provided for auditing. Consequently, the achievement might be more or less than reported and was not reliable for determining whether the target had been achieved.

Other matters

38. I draw attention to the matters below.

Achievement of planned targets

39. The annual performance report includes information on reported achievements against planned targets and provides explanations for over- or under-achievements and measures taken to improve performance. This information should be considered in the context of the material findings on the reported performance information.
40. The municipality plays a key role in delivering services to South Africans. The tables that follow provide information on the achievement of planned targets and list the key service delivery indicators that were not achieved as reported in the annual performance report. The measures taken to improve performance are included in the annual performance report on pages 42 - 71.

**Basic service delivery**

Targets achieved: 57%

Budget spent: Management cannot provide budget spent per development priority (percentage of spending per development priority)

Key service delivery indicator not achieved	Planned target	Reported achievement
Percentage of households with electricity	75% of households with access to basic level of electricity	52% of households with access to basic level of electricity
2 x reservoirs constructed	2 x reservoirs constructed by 30th June 2023	1 x reservoirs constructed by 30th June 2023
Km of sanitation pipes replaced	20.1km (cumulatively) of sanitation pipes installed in various wards by the 30th of June 2023	14.642km (cumulatively) of sanitation pipes installed in various wards by the 30th June 2023
9.6km (practical completion) of new sewer pipeline installed in ward 16	9.6km (practical completion) of new sewer pipeline installed in ward 16 by the 31st of January 2023	9,542km (practical completion) of new sewer pipeline installed in ward 16 by the 31st of January 2023.
1.4km of new sewer pipeline installed in wards 18 cumulatively	2,5km of new sewer pipeline (practical completion) installed in ward 18 by the 31st of August 2022	2,242 km of new sewer pipeline installed in ward 18 by the 30th May 2023

Cross cutting

Targets achieved: 66%

Budget spent: Management cannot provide budget spent per development priority (percentage of spending per development priority)

Key service delivery indicator not achieved	Planned target	Reported achievement
150 x new houses to be completed for uMgungundlovu Rectification Project	150 x new houses to be completed in the 22/23 FY for uMgungundlovu rectification project by the 30th of June 2023	17 x new houses to be completed in the 22/23 FY for uMgungundlovu rectification project by the 30th of June 2023
75 x new houses to be completed for Edendale Unit S Phase 8 Ext	75 x new houses to be completed in the 22/23 FY for Edendale unit S phase 8 Ext by the 30th of June 2023	61 x new houses completed in the 22/23 FY Edendale Unit S phase 8 Ext by the 30th of June 2023.
80 x new houses to be completed for Wirewall rectification	80 x new houses to be completed in the 22/23 FY for Wirewall rectification by the 30th of June 2023	0 x new houses completed in 22/23 FY for Wirewall rectification by the 30th of June 2023
140x new houses to be completed for Site 11 Housing project - Woodlands	140 x new houses to be completed in the 22/23 FY for Site 11 housing project - Woodlands by the 30th of June 2023	17 x new houses completed in the 22/23 FY for Site 11 housing project - Woodlands by the 30th of June 2023
140x new houses to be completed for Thamboville Housing project - Glenwood	140 x new houses to be completed in the 22/23 FY for Thamboville housing project - Glenwood by the 30th of June 2023	34 x new houses completed in the 22/23 FY for Thamboville housing project - Glenwood by the 30th of June 2023

Material misstatements

41. I identified material misstatements in the annual performance report submitted for auditing. These material misstatements were in the reported performance information for basic service delivery, local economic development and cross cutting. Management did not correct all of the misstatements and I reported material findings in this regard.

Report on compliance with legislation

42. In accordance with the PAA and the general notice issued in terms thereof, I must audit and report on compliance with applicable legislation relating to financial matters, financial management and other related matters. The accounting officer is responsible for the municipality's compliance with legislation.
43. I performed procedures to test compliance with selected requirements in key legislation in accordance with the findings engagement methodology of the Auditor-General of South Africa (AGSA). This engagement is not an assurance engagement. Accordingly, I do not express an assurance opinion or conclusion.
44. Through an established AGSA process, I selected requirements in key legislation for compliance testing that are relevant to the financial and performance management of the municipality, clear to allow consistent measurement and evaluation, while also sufficiently detailed and readily available to report in an understandable manner. The selected legislative requirements are included in the annexure to this auditor's report.
45. The material findings on compliance with the selected legislative requirements, presented per compliance theme, are as follows:

Annual financial statements

46. The consolidated and separate financial statements submitted for auditing were not prepared in all material respects in accordance with the requirements of section 122(1) of the MFMA. Material misstatements of current assets, current liabilities, non-current assets, expenditure, revenue and disclosure items identified by the auditors in the submitted consolidated and separate financial statements were subsequently corrected and the supporting records were provided, but the uncorrected material misstatements and supporting records that could not be provided, resulted in the consolidated and separate financial statements receiving a qualified audit opinion.

Revenue management

47. An adequate management, accounting and information system which accounts for revenue and debtors was not in place, as required by section 64(2)(e) of the MFMA.
48. An effective system of internal control for debtors and revenue was not in place, as required by section 64(2)(f) of the MFMA.
49. Revenue due to the municipality was not calculated on a monthly basis, as required by section 64(2)(b) of the MFMA.
50. Accounts for municipal tax and charges for municipal services were not prepared on monthly basis, as required by section 64(2)(c) of the MFMA.

Expenditure management

51. Money owed by the municipality was not always paid within 30 days, as required by section 65(2)(e) of the MFMA.
52. Reasonable steps were not taken to prevent irregular expenditure amounting to R59,89 million as disclosed in note 62 to the consolidated and separate annual financial statements, as required by section 62(1)(d) of the MFMA. The majority of the irregular expenditure was caused by non-compliance with supply chain management regulations.



53. Reasonable steps were not taken to prevent fruitless and wasteful expenditure amounting to R153,18 million, as disclosed in note 66 to the consolidated and separate annual financial statements, in contravention of section 62(1)(d) of the MFMA. The majority of the disclosed fruitless and wasteful expenditure was caused by interest on overdue accounts.

Procurement and contract management

54. Some of the goods and services of a transaction value above R200 000 were procured without inviting competitive bids, as required by supply chain management (SCM) regulation 19(a). Deviations were approved by the accounting officer even though it was not impractical to invite competitive bids, in contravention of SCM regulation 36(1). Similar non-compliance was also reported in the prior year.

Human resource management

55. Job descriptions were not established for all posts in which appointments were made, as required by section 66(1)(b) of the Municipal Systems Act (MSA).

Strategic planning and performance management

56. Measurable performance targets were not set for each of the KPIs for the financial year, as required by section 41(1)(b) of the MSA and municipal planning and performance management regulation 12(1).
57. The performance management system and related controls were inadequate as it did not describe how the performance monitoring, measurement, review and reporting processes should be conducted and organised, as required by municipal planning and performance management regulation 7(1).

Other information in the annual report

58. The accounting officer is responsible for the other information included in the annual report. The other information referred to does not include the consolidated and separate financial statements, the auditor's report and those selected development priorities presented in the annual performance report that have been specifically reported on in this auditor's report.
59. My opinion on the consolidated and separate financial statements, the report on the audit of the annual performance report and the report on compliance with legislation do not cover the other information included in the annual report and I do not express an audit opinion or any form of assurance conclusion on it.
60. My responsibility is to read this other information and, in doing so, consider whether it is materially inconsistent with the consolidated and separate financial statements and the selected development priorities presented in the annual performance report or my knowledge obtained in the audit, or otherwise appears to be materially misstated.
61. I did not receive the other information prior to the date of this auditor's report. When I do receive and read this information, if I conclude that there is a material misstatement therein, I am required to communicate the matter to those charged with governance and request that the other information be corrected. If the other information is not corrected, I may have to retract this auditor's report and re-issue an amended report as appropriate. However, if it is corrected this will not be necessary.

Internal control deficiencies

62. I considered internal control relevant to my audit of the consolidated and separate financial statements, annual performance report and compliance with applicable legislation; however, my objective was not to express any form of assurance on it.
63. The matters reported below are limited to the significant internal control deficiencies that resulted in the basis for the qualified opinion, the material findings on the annual performance report and the material findings on compliance with legislation included in this report.
64. Management did not implement adequate processes around the management of financial information and performance information. This resulted in some misstatements being corrected whilst others could not be addressed. Management sees themselves as belonging to separate divisions of the municipality as opposed to working in unison for one organisation.
65. Management did not ensure that systems of internal control were adequately implemented and monitored to ensure compliance with key legislation relating to annual financial statements, revenue management, expenditure management, procurement and contract management, human resource management, strategic planning and performance management.

Material irregularities

66. In accordance with the PAA and the Material Irregularity Regulations, I have a responsibility to report on material irregularities identified during the audit and on the status of material irregularities as previously reported in the auditor's report.

Material irregularities identified during the audit

67. The material irregularities identified are as follows:

Loss of prepaid electricity revenue

68. The accounting officer failed to comply with section 78(1)(a) of the MFMA which states that each senior manager of a municipality and each official of a municipality exercising financial management responsibilities must take all reasonable steps within their respective areas of responsibility to ensure that the system of financial management and internal control established for the municipality is carried out diligently.
69. Prepaid electricity consumers who are on prepaid meters did not purchase electricity during the year and management did not interrupt or stop this practice because the prescribed internal audit process was not conducted to timeously identify tampered and bypassed meters. The non-compliance has resulted in a likely financial loss for the Msunduzi Municipality.
70. The accounting officer was notified of the material irregularity on 1 February 2023 and invited to make a written submission on the actions taken, or to be taken, to address the matter.



71. The following are the actions taken and planned to address the material irregularity:
- The investigation into the matter is still in progress.
 - The auditing of meters is in progress in line with the allocated budget, faulty and tampered services are being discovered and attended to and rectified in line with the credit control policy on an ongoing basis.
 - Monitoring of the disconnected customers is being conducted on a monthly basis.
 - The electrical unit is in the process of procuring a system for the monitoring of prepaid and credit meters by June 2023.
 - The check metering system is being implemented in line with the allocated budget to ease financial recovery in future.
72. I will follow-up on the implementation of the actions being taken during my next audit.

Failure to implement credit control and debt collection policy - consumer debtors

73. The municipality failed to comply with section 62(1) (f) (iii) of the MFMA which states that the accounting officer of a municipality is responsible for managing the financial administration of the municipality, and must for this purpose take all reasonable steps to ensure that the municipality has and implements a credit control and debt collection policy referred to in section 96(b) of the MSA.
74. The municipality failed to take reasonable steps to implement the credit control and debt collection policy of the municipality as the municipality did not disconnect nor restrict services or make arrangements for the recovery of the debt owed to the municipality with consumer debtors.
75. This has resulted in a significant amount of consumer debtors being included in the debtors' book of the municipality with the amounts due not being recovered. Accordingly, the municipality wrote-off some of the consumer debtors as bad debts as disclosed in note 42 of the 2020-21 annual financial statements. The municipality continues to provide unrestricted services to these consumers.
76. The non-compliance has resulted in a material financial loss for the Msunduzi Municipality in the form of the bad debts written-off. The municipality is likely to incur further losses as services continue to be provided to debtors with long outstanding balances without reasonable steps being taken to implement the credit control and debt collection policy of the municipality.
77. The accounting officer was notified of the material irregularity on 10 November 2022 and invited to make a written submission on the actions taken, or to be taken, to address the matter.
78. The following are the actions taken and planned to resolve the material irregularity:
- (a) The accounting officer instructed an audit to be performed on the entire population of deceased debtors' write-offs to identify those that should not have been written off or where the debt collection policy was not complied with. Those will then be isolated and after that exercise is complete, internal audit will further identify the personnel that is responsible for the material irregularity that has been suffered by the municipality.
- (b) The action plan for collection of arrear debt had been developed and is in-progress on an ongoing basis.
79. I will follow-up on the implementation of the actions being taken during my next audit.

Status of previously reported material irregularities

Salary payments to a manager that never reported for duty

80. The accounting officer failed to comply with section 65(2)(a) of the MFMA which states that the accounting officer must for the purposes of subsection (1) take all reasonable steps to ensure that the municipality has and maintains an effective system of expenditure control, including procedures for the approval, authorisation, withdrawal and payment of funds.
81. Salary payments were made by the municipality from 1 December 2016 to 31 July 2019 to an employee who had never reported for duty since their appointment date. The municipality received no services in return for the payments made. This is evident of a non-compliance with section 65(2) (a) of the MFMA. The non-compliance is likely to result in a material financial loss for the Msunduzi Municipality.
82. The accounting officer was notified of the material irregularity on 15 April 2021 and invited to make a written submission on the actions taken, or to be taken, to address the matter.
83. The following actions have been taken by the accounting officer to resolve the material irregularity:
- The accounting officer strengthened the internal control environment through the implementation of monthly salary reconciliations and reviews.
 - The accounting officer also instituted civil proceedings against the ex-employee.
84. The accounting officer has implemented the actions and appropriate actions have been taken to address the material irregularity.

Poor management of the New England landfill site

85. The municipality did not take reasonable measures at the New England landfill site to prevent pollution or degradation of the environment from occurring, continuing or recurring as required by section 28(1) of the National Environmental Management Act 107 of 1998 (NEMA), read with section 16(1)(c) and (d) of the National Environmental Management Waste Act 59 of 2008 (NEMWA), as well as section 19(1) of the National Water Act 36 of 1998) (NWA).
86. The New England landfill site is not operated in terms of the minimum requirements and its waste management license of 2017. This is evidenced by:
- poor access control and inadequate separation of waste disposed at the site,
 - lack of compacting and cover to limit gas emission impacting on air quality;
 - spontaneous combustions and other fires resulting in accidents, other safety risks and air pollution; and
 - lack of / poor leachate and storm water management to prevent continued contamination of the soil and water resources.
87. This state of affairs has been ongoing for several years as noted in compliance notices by the Department of Economic Development, Tourism and Environmental Affairs dating back to 2015 and February 2020, as well as the court ruling of 17 June 2021. A subsequent waste management licence (WML) audit report issued July 2021 by engineers contracted by the municipality, and the site visit observations by the AGSA on 28 March 2022, confirmed continued non-compliance with the requirements and little or no progress on the action plan drafted in response to the court ruling or the WML requirements. There was further no gas or water quality monitoring since 2017.



88. Inadequately disposed or untreated waste may cause serious health problems for populations surrounding the area of disposal or safety risks for those exposed to it. It contaminates the soil, surface- and groundwater supplies due to untreated leachate and storm water run-off. Uncontrolled burning and improper landfilling also contributes significantly to air pollution. Greenhouse gasses are generated from the decomposition of organic waste landfills, with untreated leachate or storm water run-off polluting the surrounding soil and water resources (i.e. groundwater, stream or extended water networks).
89. Continued untreated leachate seeping and unmanaged storm water run-off into the adjacent environment and streams are contaminating the soil, ground water, streams and extended water course which may affect the communities in the surrounding environment and along the extended water course. Uncontrolled fires may endanger the lives of the surrounding community, schools and motorists on the N3 highway, posing serious safety and health risks due to air pollution. Health and safety risks for all workers and public accessing and using the site, including waste pickers inhabiting the site may be affected. This non-compliance is likely to cause substantial harm to the communities as it has combined adverse impact on the health, safety and livelihoods of the general public exposed to these environmental risks.
90. The accounting officer was notified of the material irregularity on 14 April 2022 and invited to make a written submission on the actions taken, or to be taken, to address the matter.
91. The following are the actions taken and planned to resolve the material irregularity:
- An internal waste management licence audit report dated 21 September 2022 was prepared on the management of the landfill site to assess progress and identify deficiencies.
 - An approved action plan with implementation time frames is in place to address the issues detailed in the compliance notices. The National Department of Water and Sanitation and the National Department of Forestry, Fisheries and the Environment has been consulted with regard to this action plan. Based on the site visit conducted in October 2023, the majority of planned corrective actions have been achieved.
92. The accounting officer has implemented the actions and appropriate actions have been taken to address the material irregularity.

Revenue not billed at the landfill site

93. Revenue earned from the municipal operated landfill site for waste deposits was not recognised as the weighbridge digitiser was not working for a period of six months in the 2019-2020 financial year. Vehicles entering the site were not weighed and there was no record of tonnage deposited. The non-compliance with section 64(2) (e) (i) of the MFMA is likely to result in a material financial loss for the Msunduzi Municipality.
94. The accounting officer was notified of the material irregularity on 1 April 2021 and I included recommendations in the audit report of 2020-21 on the steps that the accounting officer should take to address the MI because the accounting officer had not taken appropriate action in response to being notified of the material irregularity. The accounting officer was required to implement these recommendations by 29 April 2022. However, these were not adequately implemented.
95. On 17 August 2022, I issued a notification to the accounting officer advising him of the following remedial action that should be implemented by 17 November 2022:
- (a) The non-compliance must be investigated to determine if any official might have committed an act of financial misconduct or an offence in terms of Chapter 15 of the MFMA. Where applicable, the financial loss must be quantified;
 - (b) Disciplinary or, when appropriate, criminal proceedings must commence against any official who has allegedly committed an act of financial misconduct or an offence, as required by section 62(1)(e) of the MFMA and in the manner prescribed by the municipal regulations on financial misconduct procedures and criminal proceedings; and
 - (c) Any person(s) liable for the losses must be identified and appropriate action must commence to recover the financial loss.
96. The accounting officer has implemented the remedial actions and appropriate actions have been taken to address the material irregularity.

Failure to recover revenue from the sale of timber

97. The municipality failed to collect revenue from a service provider as per the agreement between the service provider and the municipality for the disposal of timber. The resulted in non-compliance with section 64(2) (a) of the MFMA and is likely to result in a material financial loss for the Msunduzi Municipality.
98. The accounting officer was notified of the material irregularity on 3 May 2021 and invited to make a written submission on the actions taken, or to be taken, to address the matter.
99. The following are the actions taken and planned to resolve the material irregularity:
- A case was registered with South African Police Services (SAPS).
 - Summons were issued by the High Court (4/04/2023), and they were served to the former service provider by the Sheriff. The matter is currently in court.
 - The municipality appointed a new service provider to provide management services for the Msunduzi plantation. The contract is for a period of 3 years, commencing on 15 August 2023 until 15 August 2026.
100. I will follow-up on the implementation of the actions being taken during my next audit.



Other reports

101. In addition to the investigations relating to material irregularities, I draw attention to the following engagements conducted which had, or could have, an impact on the matters reported in the consolidated and separate financial statements, reported performance information, compliance with applicable legislation and other related matters. These reports did not form part of my opinion on the consolidated and separate financial statements or my findings on the reported performance information or compliance with legislation.
102. At the request of the accounting officer and senior management, the internal audit unit performed investigations into allegations of fraud, corruption, theft, recruitment, mismanagement and supply chain management irregularities, covering the period 2020 to 2023. Some of these investigations were in progress as at 30 June 2023. The accounting officer is currently assessing the outcomes and recommendations for those cases that have been finalised.

Auditor - General.

**Pietermaritzburg
13 December 2023**



**AUDITOR - GENERAL
SOUTH AFRICA**

Auditing to build public confidence



ANNEXURE TO THE AUDITOR'S REPORT

The annexure includes the following:

- The auditor-general's responsibility for the audit
- The selected legislative requirements for compliance testing

Auditor-general's responsibility for the audit

Professional judgement and professional scepticism

As part of an audit in accordance with the ISAs, I exercise professional judgement and maintain professional scepticism throughout my audit of the consolidated and separate financial statements and the procedures performed on reported performance information for selected development priorities and on the municipality's compliance with selected requirements in key legislation.

Consolidated and separate financial statements

In addition to my responsibility for the audit of the consolidated and separate financial statements as described in this auditor's report, I also:

- identify and assess the risks of material misstatement of the consolidated and separate financial statements, whether due to fraud or error; design and perform audit procedures responsive to those risks; and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal control
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the municipality's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made
- conclude on the appropriateness of the use of the going concern basis of accounting in the preparation of the consolidated and separate financial statements. I also conclude, based on the audit evidence obtained, whether a material uncertainty exists relating to events or conditions that may cast significant doubt on the ability of the municipality to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the consolidated and separate financial statements about the material uncertainty or, if such disclosures are inadequate, to modify my opinion on the consolidated and separate financial statements. My conclusions are based on the information available to me at the date of this auditor's report. However, future events or conditions may cause a municipality to cease operating as a going concern
- evaluate the overall presentation, structure and content of the consolidated and separate financial statements, including the disclosures, and determine whether the consolidated and separate financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the group to express an opinion on the consolidated financial statements. I am responsible for the direction, supervision and performance of the group audit. I remain solely responsible for my audit opinion.

Communication with those charged with governance

I communicate with the accounting officer regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

I also provide the accounting officer with a statement that I have complied with relevant ethical requirements regarding independence and communicate with them all relationships and other matters that may reasonably be thought to bear on my independence and, where applicable, actions taken to eliminate threats or safeguards applied.



Compliance with legislation – selected legislative requirements

The selected legislative requirements are as follows:

Legislation	Sections or regulations
Municipal Finance Management Act 56 of 2003	Section 1 - Paragraph (a), (b) & (d) of the definition: irregular expenditure, Section 1 - Definition: service delivery and budget implementation plan, Sections 11(1), 13(2), 14(1), 14(2)(a), 14(2)(b), 15, 24(2)(c)(iv), 29(1), Sections 29(2)(b), 32(2), 32(2)(a), 32(2)(a)(i), 32(2)(a)(ii), 32(2)(b), Sections 32(6)(a), 32(7), 53(1)(c)(ii), 54(1)(c), 62(1)(d), 62(1)(f)(i), Sections 62(1)(f)(ii), 62(1)(f)(iii), 63(1)(a), 63(2)(a), 63(2)(c), 64(2)(b), Sections 64(2)(c), 64(2)(e), 64(2)(f), 64(2)(g), 65(2)(a), 65(2)(b), 65(2)(e), Sections 72(1)(a)(ii), 112(1)(j), 116(2)(b), 116(2)(c)(ii), 117, 122(1), Sections 122(2), 126(1)(a), 126(1)(b), 127(2), 127(5)(a)(i), 127(5)(a)(ii), Sections 129(1), 129(3), 133(1)(a), 133(1)(c)(i), 133(1)(c)(ii), 170, Sections 171(4)(a), 171(4)(b)
MFMA: Municipal Budget and Reporting Regulations, 2009	Regulations 71(1), 71(2), 72
MFMA: Municipal Investment Regulations, 2005	Regulations 3(1)(a), 3(3), 6, 7, 12(2), 12(3)
MFMA: Municipal Regulations on Financial Misconduct Procedures and Criminal Proceedings, 2014	Regulations 5(4), 6(8)(a), 6(8)(b), 10(1)
MFMA: Municipal Supply Chain Management Regulations, 2017	Regulations 5, 12(1)(c), 12(3), 13(b), 13(c), 13(c)(i), 16(a), 17(1)(a), Regulations 17(1)(b), 17(1)(c), 19(a), 21(b), 22(1)(b)(i), 22(2), 27(2)(a), Regulations 27(2)(e), 28(1)(a)(i), 28(1)(a)(ii), 29(1)(a), 29(1)(b), Regulations 29(5)(a)(ii), 29(5)(b)(ii), 32, 36(1), 36(1)(a), 38(1)(c), Regulations 38(1)(d)(ii), 38(1)(e), 38(1)(g)(i), 38(1)(g)(ii), 38(1)(g)(iii), 43, Regulations 44, 46(2)(e), 46(2)(f)
Municipal Systems Act 32 of 2000	Sections 25(1), 26(a), 26(c), 26(h), 26(i), 29(1)(b)(ii), 29(3)(b), 34(a), 34(b), Sections 38(a), 41(1)(a), 41(1)(b), 41(1)(c)(ii), 42, 43(2), 56(a), 57(2)(a), Sections 57(4B), 57(6)(a), 66(1)(a), 66(1)(b), 67(1)(d), 74(1), 93J(1), 96(b) Parent municipality with ME: Sections 93B(a), 93B(b)
MSA: Municipal Planning and performance Management Regulations, 2001	Regulations 2(1)(e), 2(3)(a), 3(3), 3(4)(b), 3(6)(a), 7(1), 8, 9(1)(a), 10(a), Regulations 12(1), 15(1)(a)(i), 15(1)(a)(ii)
MSA: Municipal Performance Regulations for Municipal Managers and Managers directly Accountable to Municipal Managers, 2006	Regulations 2(3)(a), 4(4)(b), 8(1), 8(2), 8(3)
MSA: Regulations on Appointment and Conditions of Employment of Senior Managers, 2014	Regulations 17(2), 36(1)(a)
MSA: Disciplinary Regulations for Senior Managers, 2011	Regulations 5(2), 5(3), 5(6), 8(4)
Annual Division of Revenue Act	Section 11(6)(b), 12(5), 16(1); 16(3)
Construction Industry Development Board Act 38 of 2000	Section 18(1)
Construction Industry Development Board Regulations	Regulations 17, 25(7A)
Municipal Property Rates Act 6 of 2004	Section 3(1)
Preferential Procurement Policy Framework Act 5 of 2000	Sections 2(1)(a), 2(1)(f)
Preferential Procurement Regulations, 2017	Regulations 4(1), 4(2), 5(1), 5(3), 5(6), 5(7), 6(1), 6(2), 6(3), 6(6), 6(8), Regulations 7(1), 7(2), 7(3), 7(6), 7(8), 8(2), 8(5) 9(1), 10(1), 10(2), Regulations 11(1), 11(2)
Preferential Procurement Regulations, 2022	Regulations 4(1), 4(2), 4(3), 4(4), 5(1), 5(2), 5(3), 5(4)
Prevention and Combating of Corrupt Activities Act 12 of 2004	Section 34(1)



CHAPTER 7 RESPONSE TO THE REPORT OF THE AUDITOR-GENERAL

THE MSUNDUZI MUNICIPALITY REPORT BY AUDIT COMMITTEE FOR COUNCIL

RESPONSE TO THE REPORT OF THE AUDITOR-GENERAL ON CONSOLIDATED FINANCIAL STATEMENTS OF THE MSUNDUZI MUNICIPALITY FOR THE YEAR ENDED 30 JUNE 2023

1. The report of the Auditor-General dated 30 November 2023 on the Audit of the Annual Financial Statements and Annual Performance Report of the Council for the financial year ended 30 June 2023, was received and is hereby responded to by the Audit Committee.
2. In terms of Section 21 (1) and (2) of the Public Audit Act, 2004 (Act No. 25 of 2004) as amended:
 - 2.1. [1] The Auditor-General must submit an audit report in accordance with any legislation applicable to the auditee which is the subject of the audit.
 - 2.2. [2] If there is no such legislation as contemplated in subsection (1) the Auditor-General must submit the audit report to the relevant legislature within the reasonable time.
 - 2.3. The Accounting Officer must ensure that the requirements of Section 126 (1) and (2) of the Municipal Finance Management Act, Act 65 of 2003 (MFMA) are complied with.
 - 2.4. Section 121 prescribes that the Annual Report of a municipality must include among others the Auditor-General's Audit Report in terms of Section 126 (3) on the financial statements and particulars of any corrective action taken or to be taken in response to issues raised in the audit reports referred to in paragraph (b) and (c) of Section 121.
 - 2.5. Section 166(2)(c) of the MFMA prescribes that an Audit Committee is an independent advisory body which must respond to the council on any issues raised by Auditor-General in the audit report. Comments on matters raised in the report are set out below with the numbering corresponding to the report of Auditor-General.
3. The report records the outcome of the work done by the Auditor General in his audit report for the period indicated above. The Audit Committee, from time to time has been furnished with verbal progress reports in Audit Committee meetings and made inputs where necessary. The Audit Committee also attended the meetings where the Auditor General presented the draft audit and the management reports.
4. The Auditor-General performed an audit, issued a report and has expressed a qualified opinion based on inadequate controls over certain elements of revenue. This is the same as the previous year's audit outcome.
5. The Annual Financial Statements were submitted for audit within the legislated deadline. The audit opinion remains qualified. The Auditor General's audit scope in the annual performance report increased from one development priority to three. All three development priorities were qualified. Under compliance with legislation, there were also repeat findings, however, an improvement was noted in consequence management in that investigations were taking place.
6. The Auditor-General performed an audit, issued a report and has expressed a qualified opinion in the Auditor-Generals Report relating mainly to:
 - 6.1. Service charges

Overstatement of revenue from sale of water (incorrect billing). Management did not take reasonable steps to ensure that accounts that were identified as overbilled were corrected timeously and make necessary adjustments in the financial statements.
 - 6.2. Consumer debtors and statutory receivables

Balance per debtors' statements does not agree to balances as per debtors age analysis. Debtor incorrectly recorded twice as consumer debtor and sundry debtor (IDT). Debt impairment not agreeing to supporting schedule. Ageing per debtors age analysis does not agree to aging per debtors' statement. Incorrect debtors ageing disclosed in the financial statements and age analysis.
 - 6.3. Accumulated surplus

Incorrect charge of collection charges on consumers. The material misstatements that were not corrected formed the basis for the modified opinion on the financial statements and will be reported in the auditor's report.
 - 6.4. Material losses/ impairments of trade debtors incurred as a result of the write-off of irrecoverable trade debtors. Material losses of electricity and water and the relevant reasons for the losses. Material underspending on conditional grants received during the financial period. The Audit Committee has reviewed the annual financial statements, which focused on the following:
 - Significant financial reporting judgements and estimates contained in the annual financial statements.
 - Clarity and completeness of disclosures and whether disclosures made have been set properly in context.
 - Quality and acceptability of, and any changes in, accounting policies and practices.
 - Compliance with accounting standards and legal requirements.
 - Significant adjustments and/or unadjusted differences resulting from the audit.
 - Reflection of unusual circumstances or events and management's explanation for the accounting treatment adopted.
 - Reasons for major year-on-year fluctuations.
 - Asset valuations and revaluations.
 - Calculation and levels of general and specific provisions.



- Write-offs and reserve transfers.
- The basis for the going concern assumption, including any financial sustainability risks and issues.

7. Conclusions

- 7.1. The Audit Committee is satisfied with its review of the Annual Financial Statements as well the review by Internal Audit Unit that they were prepared in terms of GRAP and the MFMA. The Audit Committee is concerned that the Auditor General identified matters in the auditor's report, that related to the interpretation of the GRAP 9, 104 and 108 which have not been an issue in the last audits.
- 7.2. The Audit Committee concurs with and accepts the conclusion and audit opinion of the external auditors on the annual financial statements. The committee is of the view that the audited financial statements be accepted and read together with the report of the external auditors. The Audit Committee confirms that it has been actively involved throughout the audit process and has been thoroughly appraised of the issues giving rise to the audit opinion.
- 7.3. The Audit Committee also concurs with the material findings on the reported annual performance report and compliance with legislation.
- 7.4. The committee is of the view that given the implementation of effective and efficient controls, these matters should be adequately dealt with in future periods.
- 7.5. The committee also appreciates the effort by the Municipal Manager to capacitate Internal Audit Unit and that its structure is being reviewed to bolster it further.
- 7.6. The external audit function, performed by the Auditor General South Africa is independent of the Municipality. The Audit Committee has met with the external auditors to ensure that there are no unresolved issues and acknowledges the diligence and cooperation of the external audit team.
- 7.7. The Chief Audit Executive presented to the Audit Committee in meeting held on 12 December 2023 its proposal of consulting activity in Revenue at Budget and Treasury to work the team to find solutions.

8. Recommendations

- 8.1. The Month-end Closure that was introduced by Internal Audit Unit as a consulting function to ensure proper reconciliations of account balances and that transactions are performed accurately, completely and on time to create a culture of financial management discipline should be re-enforced.
- 8.2. The challenges on SAP ISU (Revenue) and HCM (Human Capital Management) modules should be attended to urgently to address the configuration and controls within these modules to reduce risk associated with manual intervention into the transactions in the system.
- 8.3. The response to the reporting of systems of internal controls weaknesses and key risks should be improved by management.
- 8.4. Council, Executive Committee and all committees of Council should play more vigorous oversight over management.
- 8.5. Auditor General and Internal Audit findings and or recommendations should be included in the performance agreements of all General Managers and Senior Managers but not as part of performance information but as a stand-alone.
- 8.6. The Accounting Officer should hold Senior Managers accountable where there is failure to implement Audit Committee and Council resolutions, especially resolutions that relate to the findings of the Auditor General, the Internal Audit Unit and lapses in internal controls.
- 8.7. Council should hold the Municipal Manager and Deputy Municipal Managers accountable where there is a failure to implement Audit Committee and Council resolution especially resolutions that relate to the findings of the Auditor General, the Internal Audit Unit and lapses in internal controls.
- 8.8. Council should ensure that it allocates budget for implementation of strategies of both electricity and water losses as they should play a major role in cost containment in the municipality.

Chairperson: Audit Committee
Mr. V.E. Dlamini



ANNUAL REPORT OF THE AUDIT COMMITTEE FOR THE PERIOD 01 JULY 2022 TO 30 JUNE 2023

REPORT OF THE AUDIT COMMITTEE FOR THE YEAR ENDED 30 JUNE 2023

The Audit Committee has pleasure in submitting its annual report for the financial year, 01 July 2022 to 30 June 2023, in accordance with sections 121(3)(j), 166(2)(b) and (c) of the Municipal Finance Management Act ("the MFMA").

AUDIT COMMITTEE MEMBERS AND ATTENDANCE

In compliance with Section 166(2) of the MFMA, Council has an Audit Committee which is an independent body advising the Municipal Council, the political office-bearers, the accounting officer and the management staff of the Municipality, on matters relating to:

- Internal financial control and internal audits;
- Risk management;
- Accounting policies;
- Adequacy, reliability and accuracy of financial reporting and information;
- Annual financial statements;
- Performance management;
- Governance;
- Compliance with MFMA, DoRA and other applicable legislation;
- Issues raised by the Auditor-General and Internal Audit; and
- Monitoring and evaluation of the Internal Audit Unit.

Council reviewed the Audit Committee Charter to ensure compliance with legislation and governance best practices. The Audit Committee consists of the members listed hereunder and meets as a minimum, four times a year as per the approved Audit Committee Charter. The Committee held eight (8) meetings during the year and the Audit Committee Chairperson availed himself to present the Audit Committee oversight reports to Council meetings.

The Chairperson of the Audit Committee met separately with the Municipal Manager and the Chief Audit Executive. The meetings of the Audit Committee were held as per the table below.

Date of meeting	Mr V Dlamini	Mr T Maphumulo	Mr M Shongwe	Mr L Quayle	Ms G Ngxongo
19 July 2022	✓	✓	•	✓	□
23 August 2022	✓	✓	✓	•	✓
30 August 2022 (Special)	•	•	•	✓	•
25 October 2022	•	✓	✓	•	•
13 December 2022	✓	✓	•	✓	✓
28 February 2023	✓	✓	•	✓	✓
25 April 2023	•	✓	✓	•	✓
27 June 2023	•	✓	✓	✓	•

✓	Attended
•	Apology
□	Appointed in August 2022

INTERNAL AUDIT FUNCTION

Internal Audit is an independent function reporting administratively to the Municipal Manager and functionally to the Audit Committee. It assists the Municipality in accomplishing its objectives by bringing a systematic and disciplined approach (risk-based audit approach) to evaluate and improve the effectiveness of the Municipality's governance, risk management and internal control.

The Internal Audit Charter as adopted by the Audit Committee regulates the work of Internal Audit. In terms of Section 165(1) of the MFMA each municipality is required to have an Internal Audit Unit. Section 165(3) allows the municipality to co-source the function if the municipality requires assistance to develop its internal capacity. During the current year, as in the previous years, Internal Audit was assisted by co-sourced resources.

Internal Audit performs audits in terms of a three-year strategic and one-year operational plans which are approved by the Audit Committee at the commencement of each financial year. Internal Audit reports to the Audit Committee on a quarterly basis regarding progress with the implementation of the approved plans as well as the outcome of audits conducted in terms of the approved plans. Internal Audit also performs follow-up audits to assess the implementation of agreed management action plans in response to reported internal audit findings.

The Chief Audit Executive (CAE) had direct access to the Audit Committee primarily through the Chairperson. Significant intervention was required by the Audit Committee in ensuring that the work of both internal audit and external audit, as well as the relationship between management and the auditors, was appropriately facilitated and guided where necessary in a manner that was independent and constructive.

SYSTEM OF INTERNAL CONTROL

In line with the MFMA, Internal Audit provides the Audit Committee and management with assurance that the internal controls are appropriate and effective. This is achieved by evaluating internal controls to determine their adequacy and efficiency, and by developing recommendations for enhancement or improvement. The Municipal Manager retains responsibility for implementing recommendations as provided by the Audit Committee. The reports of Internal Audit and Auditor General South Africa (AGSA) indicated the need to improve the system of internal control in areas pertaining to financial reporting and compliance with laws and regulations. The committee concludes that the system on internal control in the period under review was not entirely adequate and effective and therefore required significant improvement.



RISK MANAGEMENT

Enterprise Risk Management (ERM) improves organisational risk communication and knowledge sharing, developing a common risk language that ensures that a risk management culture is embedded in the Municipality. The Risk Management unit supports evidence-based decision-making by reducing uncertainty. This is realised by providing a holistic view of risk and the application of a robust risk management system. Fraud prevention is an integral part of the strategy, operations and administration function. The unit ensures that Municipality has a strategic risk register that enables coordination and alignment of strategic initiatives across the Municipality.

The Risk Management Committee (RMC) is a structure responsible for adoption, implementation and oversight of Enterprise Risk Management (ERM) policies, systems and processes. During the reporting period, the Municipality restructured the RMC to be chaired by an external independent person. The new RMC consists of members management and reports to the Audit Committee.

Management is responsible for the establishment and maintenance of an effective system of governance, risk management, the prevention and detection of fraud and implementation of effective internal controls. The Audit Committee relied on Internal Audit to provide assurance on the effectiveness of the risk management system. The system of risk management needs improvement.

EVALUATION OF ANNUAL FINANCIAL STATEMENTS

The Audit Committee has evaluated the Annual Financial Statements (AFS) and the annual performance information for the year ended 30 June 2023 and duly approved for submission to the AGSA for audit.

PERFORMANCE MANAGEMENT

A performance management system entails a framework that describes and represents how the municipality's cycle and processes of performance planning, monitoring, measurement, review, reporting and improvement will be conducted, organised and managed.

- The Audit Committee participated in the performance reviews of the Section 56 managers for the 2022/2023 year. However, based on these reviews, the Audit Committee would like to re-iterate to Council the following observations previously reported:
- The municipality is advised to improve on KPIs and performance indicators to make them more output driven and to make the measurement thereof clearer.
- The municipality is encouraged to unpack KPIs that require transversal co-operation, for example SCM, into standard operating procedures that can isolate the responsibilities of user departments within these processes to avoid explanations for underperformance such as "SCM still in progress" or "insufficient budget".

INFORMATION AND COMMUNICATION TECHNOLOGY

The Committee continues to monitor the ICT activities of the Municipality in terms of the governance reports and is now able to focus on the management of IT risk, the resolution of IT related findings raised by internal audit and the AGSA, and matters included in the reporting to the Audit Committee.

- On-going ICT related concerns are:
- On-going unresolved SAP issues;
- Budget available to ICT to provide stable and reliable architecture;
- Capacity to resolve internal help-desk queries;
- Disaster recovery;
- Key-man fragility in ICT;
- The number of repeat findings in the AGSA's ICT management report; and
- The ability of specialised service providers to actually delivery on SAP/MSCOA compliant projects and the possibility of further fruitless and wasteful expenditure on SAP consultants.

The Audit Committee noted with concern the slow pace in which the Municipality is addressing the SAP ERP legacy issues and that of ensuring that the ERP is mSCOA compliant. Furthermore, some projects aimed to address the ICT aging infrastructure remained unaddressed as a result of lack of available funding. The Committee recommends an ongoing assessment of ICT risks, and intentional implementation of mitigation strategies in order to avoid a catastrophic situation caused by the aging infrastructure.

The Audit Committee recommends that implementation of ICT general controls across business applications and the supporting infrastructure should be prioritised in order to ensure that the confidentiality, integrity, and availability information systems are not compromised. Furthermore, the Audit Committee recommends that among other activities, the ICT Steering Committee should implement measures to ensure that previously reported issues are indeed addressed, as well as ensure that all critical ICT related projects are resources optimally to ensure successful delivery including having an assurance function within the project Steering team.

GOVERNANCE & CONTROL ENVIRONMENT

Good governance entails addressing the needs of the public through consultation and communication; and being accountable to the citizens of Msunduzi as required by the Municipal Systems Act, 2000 (Act 32 of 2000). The control environment remains weak. The overall audit outcomes for the municipality as reported by the AGSA remain stagnant, due to lack of consequence management for poor performance. The control environment indicates lack of basic controls such as review and supervision by management, regular oversight, inadequate action plans as well as the action plans not being realistic to address the significant weaknesses identified.

COMPLIANCE WITH LAWS AND REGULATIONS

Procurement in the municipality is not consistently implemented observing the Supply Chain Management legislation these actions result in issues of Unauthorized, Irregular, Fruitless and Wasteful expenditure. Compliance with legal and financial implications should always be properly articulated to allow for appropriate decision making.



The Audit Committee has previously raised concerns relating to the continuing use of emergency deviations relating to strip-and-quote repairs for municipal vehicles, both in audit committee meetings and in our previous report to Council. For the period covered by this report, this matter remains unresolved, although management has put processes in place to secure a panel of service providers for this and to improve internal processes. In this context the Audit Committee would like to highlight the length of time being taken to resolve this issue, in the light of it being previously brought to the attention of Council.

EXTERNAL AUDIT BY AUDITOR-GENERAL OF SOUTH AFRICA (AGSA)

The Audit Committee reviewed the Municipality's implementation plan for audit issues raised in the previous year and based on the interaction with the Municipality and the Internal Audit reports. The Audit Committee is not satisfied that all matters have been adequately addressed. Except for the unresolved matter, the Audit Committee concurs and accepts the conclusions of the AGSA on the Annual Financial Statements (AFS) and is of the opinion that the audited AFS should be accepted and read together with the report of the AGSA.

The controls around performance management and compliance with laws and regulations continue to reflect ongoing deficiencies in planning, recording and reporting on service delivery, and in day-to-day financial management requirements. These deficiencies cut across multiple business units, where these business units are the custodians of service delivery and are responsible for internal controls related to financial management and compliance with laws and regulations relevant to their day-to-day areas of responsibility.

The Audit Committee encourages all business units to entrench a culture of accountability and sound financial management and discipline on a daily basis and in all levels of operations of the municipality. It is critical that senior management and Council create an ethical environment in which ethics and accountability form the basis of all municipal activities. The message from Council of zero tolerance for underperformance and unethical behavior needs to be clear, consistent and tangible.

FORENSIC INVESTIGATIONS

The Audit Committee also receives and processes forensic investigations reports. These reports are on investigations into allegations of misconduct, fraud, corruption and theft. The investigations are conducted to address, inter alia, the following:

- Identifying improper conduct;
- Identifying the persons responsible for improper conduct;
- Reducing fraud and corruption;
- Sending a message throughout the municipality that fraud and corruption will not be tolerated;
- Determining the extent of potential liabilities or losses that might exist;
- Helping facilitate the recovery of losses;
- Reducing future losses;
- Mitigating other potential consequences; and
- Strengthening internal control weaknesses.

CONCLUSION

The Committee will continue to monitor progress being made by the municipality in improving overall governance, systems of internal control, risk management as well as performance management. In addition, the Audit Committee concurs with and accepts the conclusions of both the Internal Audit and the Auditor-General on the matters they have raised during the audits.

The Committee wishes to express its sincere appreciation to the Accounting Officer, the acting Accounting Officer, Senior Management, MPAC, Portfolio Committees, Executive Committee, Council and staff for their co-operation and support.

Mr V.E. Dlamini
Chairperson: Audit Committee



APPENDIX A: COUNCILLORS; COMMITTEE ALLOCATION AND COUNCIL ATTENDANCE

MSUNDUZI MUNICIPALITY COUNCILLORS CURRENT MSUNDUZI PROPORTIONAL REPRESENTATION COUNCILLORS & WARD COUNCILLORS LIST COUNCILLORS

COMMITTEE ALLOCATIONS – JULY 2022 – JUNE 2023

COMMITTEE ALLOCATIONS – JULY 2022 – JUNE 2023		
EXECUTIVE/PORTFOLIO COMMITTEE	CHAIRPERSON	MEMBERS
Executive	His Worship, the Mayor (Councillor MM Thebolla)	The Deputy Mayor, (Councillor MT Mkhize) Councillor BD Mbona, Councillor NP Msimang, Councillor ZP Ngcobo, Councillor BC Nhlabathi, Councillor TD Ntombela, Councillor PAP Phahla, Councillor NP Sokhela Councillor RB Strachan
Sustainable Development & City Enterprises	Councillor NP Sokhela	Councillor R Ahmed Councillor E Elliott Councillor GN Dlamini Councillor KE Madonda Councillor DS Mkhize Councillor S Mkhize Councillor J Nkabini Councillor TD Ntombela Councillor PA Phahla
Corporate Services	Councillor Zanele Ngcobo	Councillor Sibusiso Desmond Chonco Councillor Haroon Daniel Kemp Councillor Nkosinathi Maxwell Mbanjwa Councillor Nkosinathi Patrick Masoeu Councillor Sibusiso Alfred Mkhize Councillor Siphwe Phungula Councillor Sphamandla Sydney Madlala Councillor Bongani Dumsani Mbona Councillor Pretty Nelisiwe Maphanga Councillor Sinehlanhla Love-Joy Ndlovu
Infrastructure Services	Councillor MT Mkhize	Councillor M Bhengu Councillor N Dlela Councillor R Soobiah Councillor R Singh Councillor E Mpulo Councillor GS Mncwango Councillor MC Mshengu Councillor PV Ngwenya Councillor B Nhlabathi Councillor MC Nduli Councillor MA Ngubane Councillor B Zuma Councillor S Zuma Councillor HM Zondi
Community Services	Councillor Nokuthula Msimang	Councillor Randal Adams Councillor Simphiwe Buthelezi Councillor Tholakele Dlamini Councillor Sandile Gcabashe Councillor Sandra Lyne Councillor Cyril Makhaye Councillor Garth Middleton Councillor Thandiwe Mkhize Councillor Nomusa Mncube Councillor Thembile Mzila Councillor Mphilisi Ndlovu Councillor Zinhle Ngubo Councillor Thandanam Ntombela Councillor Mavie Phungula Councillor Mbongeni Shezi
Financial Services	His Worship, the Mayor (Councillor MM Thebolla – Chairperson)	Councilor TN Cele Councilor BA Mkhize Councilor HM Mkhize Councilor T Mkhize Councilor S Mpulo Councilor K Msomi Councilor N Ndlovu Councilor SR Ntuli Councilor N Phungula Councilor D Roberts Councilor R Roy Councilor R Strachan Councilor HM Zondi



COMMITTEE ALLOCATIONS – JULY 2022 – JUNE 2023

EXECUTIVE/PORTFOLIO COMMITTEE	CHAIRPERSON	MEMBERS
Municipal Public Accounts	Councillor Z Magubane	Councillor Reginald Khanyile Councillor Beatrice N Mkhize Councillor Lungile R Mgaga Councillor Ntuthuko S Mncwabe Councillor Themba C Ngubane Councillor Jabu J Ngubo Councillor Reinus Niemand Councillor Suraya Reddy Councillor Philisiwe Sithole Councillor Michael B Zuma Councillor Thembinkosi Zondi Councillor Sbongumusa Zuma

WARD COUNCILLORS BY POLITICAL PARTY 22/23 FY

Ward councillors		
WARD	NAME	Political Party
1.	MSOMI KHULEKANI (ANC)	ANC
2.	NTULI SIBUSISO RICHARD	IFP
3.	MAKHAYE SKHANYISO CYRIL (ANC)	ANC
4.	ZONDI HAMILTON MLUNGISI (ANC)	ANC
5.	MBANJWA NKOSINATHI MAXWELL (ANC)	ANC
6.	MADONDA KWAZIKWAKHE EMMANUEL (ANC)	ANC
7.	ZUMA BUKELANI EPHRAM (IND)	Independent
8.	NGUBANE MSHUSHISI AUBREY (IFP)	IFP
9.	MSHENGU MDUDUZI CASWELL (ANC)	ANC
10.	NGUBANE THEMBA CYRIL (ANC)	ANC
11.	ZUMA SANELE RUSSEL (ANC)	ANC
12.	MASOEU NKOSINATHI PATRICK (ANC)	ANC
13.	MNCWANGO GLADNESS SIBONGILE (ANC)	ANC
14.	MKHIZE SIBUSISO ALFRED (ANC)	ANC
15.	BHENGU MSAWAKHE (ANC)	ANC
16.	ZUMA MICHEAL BHEKABANTU (ANC)	ANC
17.	NDLOVU MPHILISI INSTANCE (ANC)	ANC
18.	BUTHELEZI SIMPHIWE SAMUEL (ANC)	ANC
19.	NGWENYA PERCIVAL VUSI (ANC)	ANC
20.	PHUNGULA SIPHIWE (ANC)	ANC
21.	ZUMA SBONGUMUSA (ANC)	ANC
22.	ZONDI THEMBINKOSI (ANC)	ANC
23.	PHUNGULA DUMISANI BERNARD (ANC)	ANC
24.	NKABINI SINOTHI JEROME (ANC)	ANC
25.	KHANYILE REGGIE	DA
26.	STRACHAN ROSS BRYAN (DA)	DA
27.	KEMP HAROON DANIEL (DA)	DA
28.	RENISHA SINGH (DA)	DA
29.	MADLALA SPHAMANDLA SYDNEY (ANC)	ANC
30.	SOOBIAH RACHEL (DA)	DA
31.	AHMED ROOKSANA (DA)	DA
32.	MIDDLETON GARTH FREDERICK WESLEY (DA)	DA
33.	REDDY SURAYA (DA)	DA
34.	RAM ROY (ANC)	ANC
35.	DLAMINI SANDILE WELLINGTON (ANC)	ANC
36.	ROBERTS DOUGLAS LESLIE (DA)	DA
37.	ELLIOTT EDITH (DA)	DA
38.	DLAMINI GODMAN NKOSIVELILE (ANC)	ANC
39.	MKHIZE MBUSISWA HENCEFORT (ANC)	ANC
40.	NGUBO JABULISILE JOYCE (ANC)	ANC
41.	MKHIZE MABHUNGU MOSES (ANC)	ANC

PROPORTIONAL REPRESENTATION COUNCILLORS BY POLITICAL PARTY 22/23 FY

PR Councillors		
NO	NAME	Political Party
1.	(THE MAYOR) THEBOLLA MZIMKHULU MESHACK (ANC)	ANC
2.	(THE DEPUTY MAYOR) MKHIZE MXOLISI THEOPHILUS (ANC)	ANC
3.	NGCOBO ZANELE PRINCESS (ANC)	ANC
4.	MSIMANG NOKUTHULA PRUDENCE (ANC)	ANC
5.	SOKHELA NTOMBIZETHU PRECIOUS (ANC)	ANC
6.	NHLABATHI BONGUMUSA CYRIL (DA)	DA



PR Councillors		
NO	NAME	Political Party
7.	STRACHAN ROSS BRYAN (DA)	DA
8.	NTOMBELA THINASONKE DENNIS (IFP)	IFP
9.	PHAHLA PHUMELELE (ABC)	ABC
10.	MBONA BONGANI DUM'SANI (EFF)	EFF
11.	(THE SPEAKER) MAJOLA NOMAGUGU EUNICE (ANC)	ANC
12.	(THE CHIEF WHIP) DLAMINI SANDILE WELLINGTON (ANC)	ANC
13.	(MPAC CHAIR) MAGUBANE ZWELINJANI HENRY(IFP)	IFP
14.	DLAMINI THOLAKELE IGNETIA (ANC)	ANC
15.	MKHIZE DORCAS SIBONGILE (ANC)	ANC
16.	SITHOLE PHILISIWE (ANC)	ANC
17.	PHUNGULA VICTORIA MAVIE (ANC)	ANC
18.	MKHIZE THANDIWE (ANC)	ANC
19.	LYNE SANDRA PATRICIA (DA)	DA
20.	MAJOLA SIBINGISENI JEROME (DA)	DA
21.	NGUBO ZINHLE (DA)	DA
22.	SIBUSISO DESMOND CHONCO (DA)	DA
23.	PHUNGULA NOMATHEMBA (DA)	DA
24.	MAPHANGA PRETTY NELISIWE (IFP)	IFP
25.	NTOMBELA THANDANAM DESMOND (IFP)	IFP
26.	NDLOVU NOMFUNDO (IFP)	IFP
27.	SHEZI MBONGENI JETRO (IFP)	IFP
28.	MKHIZE BHEKUKWENZA ALLISON (IFP)	IFP
29.	GCABASHE SANDILE (ABC)	ABC
30.	NIEMAND REINUS (ACDP)	ACDP
31.	DLELA NOMALADY ELEANOR (AIC)	AIC
32.	NDLOVU SINENHLANHLA LOVE-JOY (JEP)	JEP
33.	ADAMS RANDAL JOHN (PA)	PA
34.	MKIZE BEATRICE NOMBUYISELO (EFF)	EFF
35.	MNCWABE STANLEY NTUTHUKO (EFF)	EFF
36.	CELE THOLAKELE NELISIWE (EFF)	EFF
37.	MPULO MTHETHO EPHRAIM (EFF)	EFF
38.	NDULI MDUDUZI CLIVE (EFF)	EFF
39.	MNCUBE NOMUSA WENDY (EFF)	EFF
40.	MBUTO MYSIE SINDISIWE (EFF)	EFF
41.	MPULO SANELE PROTAS (EFF)	EFF
42.	MZILA THEMBILE PRECIOUS MEMORY (EFF)	EFF



APPENDIX B: COMMITTEE AND COMMITTEE PURPOSE

MSUNDUZI MUNICIPALITY PORTFOLIO COMMITTEES BY NAME & PURPOSE

The following reflects the different committees of Council and their respective purposes.

MSUNDUZI MUNICIPALITY COUNCIL COMMITTEES, PORTFOLIO COMMITTEES AND OTHER COMMITTEES BY NAME & PURPOSE

MUNICIPAL PUBLIC ACCOUNTS COMMITTEE (MPAC)

The Municipal Public Accounts Committee (MPAC) is established in terms of section 79 of the Structures Act, 1998 and is made up of ordinary Councillors to oversee the expenditure of public funds in order to ensure the efficient and effective utilization of council resources and to enhance the political accountability of Council.

APPEALS COMMITTEE

The Appeals Committee is constituted in terms of section 62 (4) (c) (ii) of the Local Government: Municipal Systems Act, 2000 to hear appeals against decisions taken by a political structure, political office bearer or a Councillor of the Municipality in terms of a power or duty delegated or sub-delegated to it by a delegating authority.

SECURITY COMMITTEE

The Security Committee is constituted in terms of section 79 of the Structures Act to consider and deal with cases of threats directed to Councillors and senior officials and are associated with or linked to the performance of their duties as municipal Councillors and senior officials.

RECESS COMMITTEE

The Recess Committee is established in terms of section 79 of the Structures Act to deal with any emergency or urgent matters which may emerge and require urgent attention when the Council is in recess.

EXECUTIVE COMMITTEE

The Executive Committee established in terms of section 42 of the Local Government: Municipal Structures Act No. 117 of 1998 (the Structures Act).

POLITICAL DECISION-MAKING

The Rules and Procedures of Council and its Committees provide inter alia for the powers and functions that the Council may delegate and those it may not delegate, as well as the votes that are required when certain matters are decided. In making decisions on the following matters, a supporting vote of a majority of the number of Councillors is required: -

- (a) The passing of by-laws;
- (b) The approval of budgets;
- (c) The imposition of rates and taxes, levies and duties;
- (d) The raising of loans;
- (e) The rescission of a council resolution; and any other matter prescribed by legislation.

All other questions before the Council are decided by a majority of the votes cast and in the case of an equality of votes, the Councillor presiding (the Speaker) exercises a casting vote in addition to a vote he or she has as a Councillor.

Before the Council takes a decision on any of the following matters it first has to obtain the recommendations of the Executive Committee: -

- (a) The passing of by-laws;
- (b) The approval of budgets;
- (c) The imposition of rates;
- (d) The raising of loans;
- (e) The approval of an integrated development plan for the Municipality and any amendment to that plan;
- (f) The approval of a performance management system
- (g) The appointment and conditions of service of the Municipal Manager and a head of department of the Council."

Note: The Constitution S151(3) states that the council of a municipality has the right to govern on its own initiative, the local government affairs of the local community.



NUMBER OF MEETINGS HELD FOR EACH PORTFOLIO COMMITTEE FOR THE 2022/2023 FINANCIAL YEAR

MEETINGS HELD FOR EACH PORTFOLIO COMMITTEE FOR THE 2021/2022 FINANCIAL YEAR	
COMMITTEE NAME	NUMBER OF MEETINGS FOR THE 2022/2023 FY
Full Council	26
Executive Committee	26
Corporate Services	14
Financial Services	11
Infrastructure Services	12
Community Services	11
Sustainable Development & City Enterprises	10
Municipal Public Accounts Committee	11

Note: Minutes of all meetings as well as attendance registers can be obtained from the Archives, Records and Information Unit and Speakers office.

APPENDIX C: THIRD TIER ADMINISTRATIVE STRUCTURE

TIER 3	TIER 3	TIER 3	TIER 3	TIER 3	TIER 3	TIER 3
Senior Manager: Expenditure Management S Nxumalo Senior Manager: Revenue K Shoba Senior Manager: Budget Planning, Monitoring and Implementation S Khoza Senior Manager: Supply Chain D Ndlovu Senior Manager: Asset Management M Ntuli Senior Manager: Financial Performance O Langa	Senior Manager: Human Resources Management F Ndlovu Senior Manager: Legal Services N Hlophe Senior Manager: Secretariat and Auxiliary Services S Dubazana Senior Manager: ICT X Ngebulana	Senior Manager: Waste Management WS Mhlongo Senior Manager: Recreation and Facilities M Zuma Senior Manager: Public Safety, Enforcement and Disaster Management K Khumalo Senior Manager: ABM Vacant	Senior Manager: Roads and Transportation L Mngenela Senior Manager: Water and Sanitation B Sivparsad Manager: PMU S Kunene Mechanical Workshops Vacant	Senior Manager: Development Services M Khumalo Senior Manager: Planning & Environment A Khoali Senior Manager: Human Settlements E Nombungu Senior Manager: Municipal Entities N Mofokeng	Senior Manager: Electricity Management N Mpisi	Senior Manager: City Manager's Office M Jackson Senior Manager: Political Support S Zondi Senior Manager: Strategic Planning I Chetty Chief Audit Executive: PJ Mahlaba
FUNCTIONS	FUNCTIONS	FUNCTIONS	FUNCTIONS	FUNCTIONS	FUNCTIONS	FUNCTIONS
Budget & Financial Control Expenditure Management and Financial Control Revenue Management & Customer Care Supply Chain Management Treasury and Financial Support	Recruitment and Selection Staff establishment HR Support Services Benefits Administration Employee Relations Occupational Health, Safety and Wellness Skills Development Organisational Development Performance Management Secretariat and Auxiliary ICT Registry Legal services	HIV and AIDS Parks Sports and Recreation Facilities Libraries Disaster Management Fire and Emergency Services Traffic and Security Services Waste Management Area Based Management	Technical Services, Roads, Storm-water and Transportation Public Works Infrastructure Design & Implementation Project Management Water and Sanitation	Development Services Town Planning Real Estate and Housing. Environmental Management and Land Survey, Building Inspectorate and Licensing. Human Settlements Municipal Entities Environmental Health	Electricity Distribution	IDP Communication OPMS PMB Urban Renewal Political Offices MPAC Chair Strategic Planning Internal Audit



APPENDIX D: FUNCTIONS OF MUNICIPALITY/ENTITY

SAFE CITY MSUNDUZI NPC Reg. No. 2010/024562/08 CHAIRPERSON'S ANNUAL REPORT For the year ending 30th June 2023

1. BACKGROUND:

Safe City Pietermaritzburg was formally constituted as an Association incorporated under section 21 of the Companies Act on 28 March 2002.

The need for street surveillance arose when the various South African Police Services amalgamated in 1994 and a moratorium was placed on the recruitment of police officers. The late Mr Des Winship, retired Managing Director of Hulett Aluminium and then chairperson of Business Against Crime (BAC) in Pietermaritzburg realised additional methods for the prevention and detection of crime had to be found and he started with a research process of establishing a CCTV surveillance capability in the Pietermaritzburg. PMCB then Pietermaritzburg Chamber of Business provided initial capital funding to install the first phase of surveillance cameras in the city. Detailed crime statistics was then obtained from the South African Police Services to determine crime hot spots where cctv cameras had to be installed. The South African Police Services also gave their full commitment in supporting the project by undertaking to post a SAPS member on a 24/7 basis in the Control Room and to provide response units to all crime incidents detected on camera. Strategic partnership was created between Safe City Pietermaritzburg and Msunduzi Municipality who undertook to fund the project by means of operational and capital funding. The first main agreement between the two parties was signed on the 18th of May 2002. Subsequent addendums to the agreement were signed on the 12th of September 2003, 28th July 2004, 20th July 2005, and 26th July 2006. Further strategic partnerships were formed with the NPA to dedicate a court for all cases detected on camera. A TV monitor and DVD player was then donated by BAC to court for the purpose of leading CCTV evidence during court cases.

The original Board of Directors of Safe City consisted of the Mayor as Chairperson, two nominated Councillors, representatives from the SAPS, NPA and Business. Due to the prohibition placed on Municipal Councillors and Government employees in accordance with the Municipal Finance Management Act to serve as Directors of Boards, the Mayor, nominated Councillors and Government employees had to stand down as Directors.

The first fifteen CCTV cameras started to operate on the 1st of January 2003 on a 24/7 basis with the Control Room situated on the 1st Floor at the Fire Department. Safe City Pietermaritzburg was registered as a Section 21 company in accordance with the Companies Act: Act 1973 as advised by the Intervention Team that took over Msunduzi Municipality administration in 2010, Safe City was compelled to register as a (Pty) LTD company. However, due to tax complications and further deliberation between Msunduzi Municipality and the Board of Directors of Safe City, it was agreed that Safe City be reconstituted as an NPC and the application to CIPC was approved on 18 September 2015.

The Safe City project is a partnership which is governed by an agreement whereby the Municipality would make the necessary financial resources available for the operation of the organisation as well as the capital expenditure required to extend the CCTV surveillance to other parts of the city. The Service Level Agreement (SLA) for the financial years 1st June 2020 to 30th June 2023 was signed on 24th November 2020. The agreed process between Msunduzi Municipality and Safe City Board is a partnership that consists of a Service Level Agreement signed for a period of 3 (three) years consecutively and then subsequently reviewed for the following 3-year period.

2. SAFE CITY ON CORPORATE GOVERNANCE:

The Safe City Board has performed its duties diligently in accordance with the Municipal Finance Management Act, King IV, and other requirements as per the Company's Act. During the year under review, the Safe City Board functioned in accordance with the Memorandum of Incorporation, as per Company's Act of 1978. In terms of the MOI, clause 5.1.1, the Safe City Board should comprise of not less than five members and not more than twelve members and no alternate members. As it stands now, Safe City currently has 5 members the majority of whom are independent non-executive members consisting of a broad spectrum of external expertise such as Finance, Business Management, Legal, Information Technology, Human Resources and Corporate Governance.

In terms of good governance, the role of the Chairperson of the Safe City Board is separate from that of the General Manager. The Safe City Board is responsible for the overall strategic direction of the Entity. The Safe City Board meets 4 times during the year with the exclusion of Special Board meetings that are scheduled when required.

As it stands, the Safe City Board in discharging its governance role, is currently supported by HR / Remuneration Committee, Msunduzi Audit Committee (to be further outlined) and has since 2023 resolved to establish a Finance and Risk Management Committee.

According to the Safe City Board Charter, the Board was able to ensure that an evaluation of Board members, and an evaluation of the Chairperson was conducted in 2020. Furthermore, strategic planning sessions were conducted in 2019 and in 2021. These have been facilitated on a voluntarily basis and going forward, an external facilitator will have to be enlisted, however, due to financial constraints, the Safe City Board has not been able to finalise the next phase of the evaluation of Board members as recommended by King IV (2016) in that an evaluation of board members be conducted every 2 years.

3. AUDIT COMMITTEE: [Shared Services with Parent Municipality]:

Safe City Msunduzi NPC is an entity of Msunduzi Municipality who is the sole shareholder. As its entity, and due to the Companies Act 71 of 2008, Audit Committee remains a statutory Committee as recommended in the Companies Act 71 of 2008. As in accordance with MFMA, and that Safe City being the Entity of Msunduzi Municipality, the entity shares audit resources with its parent Municipality in terms of internal audit services. The Safe City Board is therefore able to participate in the Msunduzi Audit Committee meetings and report on matters specifically affecting Safe City with respect to audit and risk management processes. Safe City is represented at the Msunduzi Audit Committee by the Chairperson of Safe City Board and the General Manager. All matters or issues presented to the Msunduzi Audit Committee are thereafter presented to Safe City Board for review and approval.

4. INTERNAL AUDIT:

As indicated above, that Safe City shares internal audit services with its parent Municipality (Msunduzi Municipality). The role of the Internal Audit Services is to provide independent assurance on the adequacy and effectiveness of the internal controls, and to report their findings and recommendations to management, Audit Committee (i.e., Msunduzi Audit Committee) and to Safe City Board.



Safe City management thereafter ensures that corrective actions are taken to address control deficiencies and that they pursue to improve these systems as far as practicable.

5. EXTERNAL AUDIT FUNCTION: THE AUDITOR GENERAL:

The Auditor-General, annually, during the month of August performs an audit whereby it examines, inquires and audits accounts, corporate governance matters, compliance and non-compliance matters and satisfies itself that all reasonable precautions have been taken to safeguard public funds and that law, directions and instructions relating thereto have been duly observed.

An engagement meeting between the Auditor-General, Safe City management, Treasurer, and the Chairperson of Safe City Board was held on 22 September 2022. The purpose of the meeting was for the Auditor-General to outline and obtain agreement on the terms of the audit engagement as well as the nature and limitations of the annual audit and also to outline the respective responsibilities of the auditor and the Accounting Officer regarding the annual audit. The final report by the Auditor-General was presented to all Members of the Safe City Board and management on 30 November 2022.

Safe City has for the past five (5) consecutive financial years (2017/2018, 2018/19, 2019/2020, 2020/2021, 2021/2022, 2022/2023) been awarded Unqualified Audit Opinion Reports by the Auditor-General.

Based on matters pertaining to risk, compliance and governance of ethics flagged by the Auditor-General with respect to irregular, wasteful and unauthorised expenditure for the financial year end June 2016 - 2020, Safe City Board wrote to the parent Municipality (Internal Audit Division) to conduct internal audit investigation as per MFMA requirements.

The request in writing was done and submitted on 15 March 2021. The final outcome of the internal audit investigation with its findings and recommendations was concluded by the Msunduzi Internal Audit Division on 06 August 2021 as dated in the final investigation report. The Internal Audit investigation report was presented to Safe City Board on 5th July 2022. The Safe City Board engaged on the recommendations by complying with all the processes as directed by law, directions and instructions, and arrived at the resolution of the final outcome. The resolution with the condonation report was then presented by the Chairperson of Safe City Board to MPAC on 13 June 2023. The condonation report was duly to be presented to the Full Council meeting before end of June 30 2023, by MPAC on behalf of Safe City Board.

6. HR / REMUNERATION COMMITTEE: (Safe City Board Committee)

The functions of HR/Remunerations Committee are to review all Human Resource matters including all new and revised Human Resource policies, approving systems and procedures for the implementation of these policies and monitor the implementation thereof. A subset of the HR / Remuneration Committee, consisting of three independent, non-executive members is responsible for considering and determining management salaries and provide oversight on the recommended staff salary adjustments presented by the General Manager. The Committee met twice during the financial year 2022/2023 and was chaired by the Deputy Chairperson, Mr. Greg Moody.

As Safe City is a Municipal entity performing a vital service to the community and the municipality of Msunduzi, members of the Board need to have a sound knowledge and understanding of the following important aspects:

- Municipal Finance Management
- Municipal Systems Act
- Company's Act and in particular the provisions of the King IV document
- Information Technology
- Human Resource Management
- Criminal and Civil Law requirements and in particular the provisions of the Criminal Procedure Act: Act 51 of 1977
- CCTV street surveillance systems. The basic principles applied in the compilation of Operational Requirements, the Design of Street Surveillance systems and estimate costing of such systems.
- Project Management.
- ISO 9001 Accreditation
- Municipal Supply Chain Management
- Private Security Regulatory Act (PSIRA)
- Basic Conditions of Employment and Sectorial Determination 6 provisions
- General Recognized Accounting Practice (GRAP) Standard practices
- Preparation of Budgets in accordance with Municipal Standard Chart of Accounts (MSCOA)

7. THE BOARD OF SAFE CITY: CURRENT:

Name of Director	Background Details	Number of Board Meetings Attended		
		AGM*	SBM*+ CBS*	GBM*
Ms. Z Sokhela	<ul style="list-style-type: none"> • Trustee of BP Cascades Service Station/BP Edendale. • Former President and current Director of PCB • Former Deputy Chairperson of uMgungundlovu TVET College • Served as UKZN Council member, Serve as Deputy Chair of UMDM Economic and Development Agency. • Board Member of Comrades Marathon Association. • Member UKZN Foundation Board of Trustees. Served in various UKZN Committees and • Chairperson of Fuel Retailers Association, KwaZulu-Natal Region • Currently the Chairperson of the Safe City Board of Directors. 	1	5	5
Mr. G Moody	<ul style="list-style-type: none"> • Managing Executive. Aluminum Foil Converters: Bidvest Group. • Currently vice chairperson of the Safe City Board of Directors 	Proxy received	5	5
Ms. R Singh	<ul style="list-style-type: none"> • Senior Legal Admin Officer • Department of Human Settlements (Legal Services) • Admitted attorney since 2005 • Bachelor of Law Degree (UKZN) • Post Grad Diploma - Compliance Management (UJ) • Master of Law (UKZN) 	1	5	5



Name of Director	Background Details	Number of Board Meetings Attended		
		AGM*	SBM*+ CBS*	GBM*
Dr. S Ako-Nai	<ul style="list-style-type: none"> Academic: Lecturer, University of Kwazulu-Natal, PMB – Information Technology. Executive Consultant: Dydx Business Technologies. Academic Advocate: Institute of Directors KZN Branch and ISACA: 	1	4	3
K Basson.	<ul style="list-style-type: none"> Currently Director at Bastro Group (Pty) Ltd (Technology & Financial Systems Consultancy & Support) Previously with Legal Practice Council / Natal Law Society for 20 Years in Finance and IT (Former Finance Manager) Currently hold Bachelor of Commerce (Management Accounting) (UNISA) Post Graduate Diploma in Management Accounting. (UNISA) A+ / N+ / Security+ (IT Schooling) Sat on the following School Boards (JC Joshua Pre-Primary / Eastwood Primary / Longmarket Girls School (Current treasurer) On the executive for Pirates Football Club Pietermaritzburg as well as the board of the Co-opted Member Comrades Marathon Association Board Serve as Chairperson of CMA Marketing Committee Serve as Member of CMA Legal and Constitution Committee. 	1	5	5

* **AGM:** Annual General Board Meeting

* **SBM:** Special Board Meeting

* **GBM:** General Board Meeting

* **CBM:** Closed Board Sessions

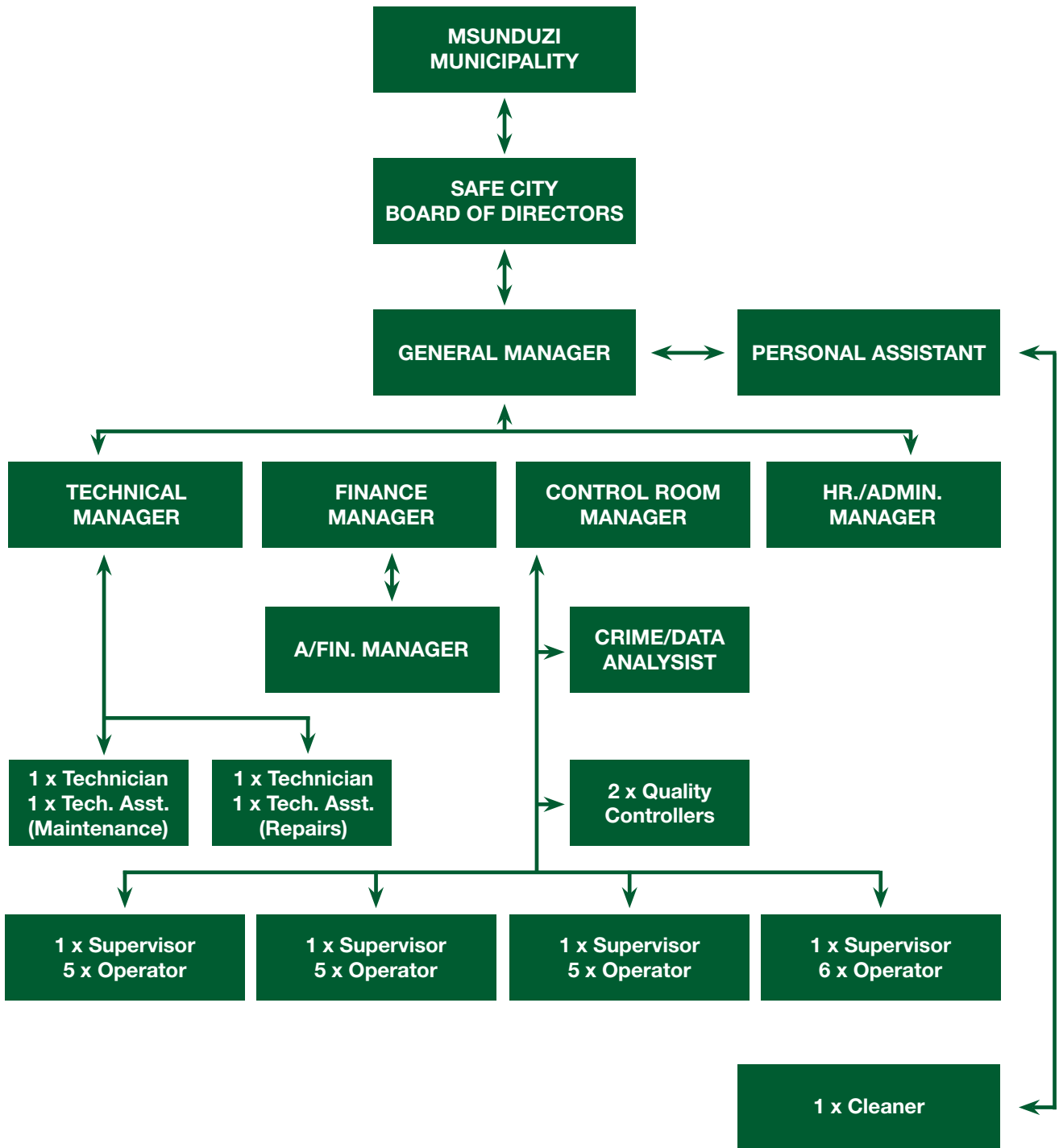
The Safe City Board Members remain committed to good governance and is reaffirmed and presented the Annual Financial Statements and Non-Financial statement report on 23 August 2023. The Safe City Board continues to maintain strict ethical standards in the operations of Safe City, and accordingly undertakes from time-to-time to review of its business practices and governance responsibilities. The Safe City Supply Chain Management policy was also reviewed on 19th April 2023. Safe City utilise the Msunduzi Supply Chain function to deal with procurement matters requiring more resources than are available internally.

8. STAFFING:

The Safe City Msunduzi NPC organogram remains as structured below and it is important to highlight the challenges faced by the Entity as per its current structure. The organogram does pose huge challenges for the Entity with respect to the level of Management. As it stands, the management is only represented by the General Manager. The impact of this poor management structure not only hurts the ability in improving productivity but it also hampers with maximizing opportunities for taking Safe City to the next level. The current Safe City organogram makes it difficult to create an effective and long-term strategies for the Entity. There are, however, plans to engage with our parent Municipality in order to benchmark and conduct job grading on Safe City organogram in the near future.



SAFE CITY MSUNDUZI NPC ORGANOGRAM



9: PARTICULAR MATTERS RELATING TO THE YEAR 2022/23:

9.1 Revenue Generating Capacity:

For the 2022/23 Financial Year, Safe City and the Msunduzi Municipal Traffic Department engaged in an intensive campaign to enforce traffic bylaws and also used the opportunity to generate much needed revenue for the municipality. Please see para 6.2.4 for results.

10: CONTROL ROOM PERFORMANCE:

10.1 Core Functions:

Safe City operates on a 24/7 surveillance basis and all the Control Room functions are ISO 9001:2015 certified. The Safe City Control Room is the best and the only street surveillance Control Room in South Africa which can boast with such an accreditation.



Primary Function:

- The monitoring of traffic and Municipal Bylaws such as littering, street gambling and illegal trading.
- Facilitating the Automatic Number Plate Recognition (ANPR) system for the execution of outstanding traffic warrants and the recovery of outstanding revenue.
- The prevention, detection, and investigation of crime.
- The maintenance of the existing CCTV system.
- Advising Msunduzi Municipality on the expansion of the CCTV system and
- Oversee the design, specification, and installation of new CCTV equipment.

Secondary Function:

- Facilitating the Disaster Management JOC during marches and gatherings.
- The monitoring of gatherings, marches, and events of public interest within camera visual area.
- Attend meetings with the Municipality to determine possible additional services.
- Liaise with Community Policing Forums and other community security-based organizations.
- Informing the public and business community regarding current crime tendencies and advise them on crime prevention strategies.

10.2 Street Surveillance Cameras:

Safe City have 71 street surveillance cameras located in the following areas and monitored 24/7.

Area	Number of CCTV cameras
Alan Paton	1
Northdale	4
CBD	56
Freedom Square Taxi Rank	10

Except for the Freedom Square Taxi rank cameras, the street surveillance system can be regarded as antiquated and with the inclusion of the recording equipment needs to be upgraded as soon as possible as its operational capacity has diminished drastically.

The system has been in operation on a 24/7 basis since the 1st of January 2003 and spares can no longer be obtained at reasonable prices to repair or replace crucial components.

10.2.1 Summary of Crime and General Incidents Detected:

As a result of an increase in business robberies in the CBD the Pietermaritzburg Business Robbery Task Team which was formed by Brigadier Gwala to address this tendency is still fully functional. The Task Team is being coordinated from the Safe City Control Room and includes members from the SAPS Trio Crime – and Motorbike Units as well as the local Private Security Companies.

10.2.2 General Incidents:

The incidents as in the table below are a reflection of all activities monitored and reported by the Control Room. The statistics are based only on areas where there are cameras and considering the figures below 2022/2023 is showing a more than double increase in the number of incidents detected over 2021/2022. This then speaks volumes in that there is a dire need for Capital funding to continue installing cameras in those hot spot areas that are, at this stage, not covered by the CCTV. See the table below:

Description	2021/22	2022/23
No of Incidents Detected	4 447	10 088
Total Incidents Dispatched	2 423	8 993
Total Incidents Responded to:	1 427	4 837
Total Incidents Not Responded	996	4 156

10.2.3 Crime Incidents: SAPS Response:

The SAPS responded to 84% of requests for all crime and general incidents detected. See responses in the table below.

Description	2021/22	2022/23
SAPS Dispatched Required	420	316
Response by SAPS Units	372	266
No Response by SAPS	48	50
SAPS Response Time	Ave 9 min	Ave 7,9 min
Number of Arrests made, and Preventative actions taken	185	158
Dockets sent to Court	48	53

10.2.4 Traffic Bylaws:

As mentioned in para 5, Safe City in conjunction with the Traffic and Security Department has since March 2022 embarked on an extensive project to generate revenue for the Municipality from traffic infringements detected on camera. For the 2022/23 Financial Year the Traffic Department dealt with 56% of dispatches required.

There is an urgent need for a traffic officer to be present on a continuous basis in the Control Room especially on Friday afternoons as we experience gridlocks at busy intersections. Currently there is no traffic officer posted in the Control Room.



Description	2021/22	2022/23
Road Traffic Ordinance (Double Parking/ No Parking Zone, Obstruction, Traffic Congestion/Gridlocks)	1 062	6 345
Traffic Dept. Dispatch Required	1 062	6 345
No Traffic Response	360	2 765
Response by Traffic Dept.	702	3 580
Ave Traffic Dept. response Time	21 min	85 min

The table below reflects the highest figures of traffic bylaws detected in the financial year 2022/23. Despite challenges, it is important to note and commend the traffic department in the manner they have responded to traffic bylaws as compared to the previous financial year end (2765 in 2022/23 as compared with 360 in 2021/22).

SUMMARY:	Dispatch	YTD Rev. Gen	YTD Rev Lost
Redline	2 475	R779 500	R233 100
Double Parking	1 406	R1 186 000	R548 000
Obstruction of Road	18	R14 000	R4 000
Parking vehicle on Pavement	652	R233 000	R152 000
Gridlocks	41	-	-
Parking in front of Fire hydrants	3	R1 000	R500
	1 750	R647 000	R558 500
TOTAL		R2 860 500	R1 496 100

10.2.5 Re-introduction Automatic Number Plate Recognition System:

Safe City is very pleased to report the re-introduction of ANPR operations which commenced during the 2022/23 financial year and the system remains fully operational in the control room. This action will also reduce the opportunities for serious crime to take place especially in congested areas. Safe City and the Traffic Department conducted several ANPR operations during the 2022/23 financial year. Please see results as in the table below.

2022/23 FY	No of Ops	No of Warrants Identified	Rand Value Identified
TOTAL	20	306	R424 150

10.2.6 Municipal Bylaws:

For the 2022/23 Financial Year the Security Department dealt with 41% of dispatches required. If the response by Municipal Security can be improved, it will significantly contribute in addressing the disregard of bylaw regulations such as the posting of posters and illegal trading on the sidewalks. Safe City has seen it as equally important to be involved in the drive of "Keeping the City Clean" by ensuring that within the vicinity of the CCTV, there is enforcement of relevant bylaws in the form of detecting Traffic and Bylaw infringements. The lack of bylaw enforcement contributes to crime and grime in our city, and we would like to appeal to the Municipality to establish a dedicated Municipal Re-Action Unit who can operate in conjunction with Safe City to effectively address bylaw infringements.

Description	2021/22	2022/23
Bylaw Infringements (Selling of DVD's, Illegal Trading, Littering/Dumping, Public Nuisance, Posters, Illegal Connections)	866	2281
Security Dept. Dispatch Required	866	2281
No Security Dept. Response	584	1341
Security Dept. Response	282	940
Ave. Security response time	30 min	90 min

10.2.7 General Municipal Matters:

All the incidents detected as seen below were responded to by the relevant municipal business unit.

Description	2021/22	2022/23
Fires	34	9
Water leaks	35	34
Total	69	43

10.2.8 CBD Regeneration:

A Peace Officer from Waste Department performs duties in the Control Room from Monday to Friday and over alternative weekends. He monitors the CBD which is under camera surveillance and coordinates with the Waste Department to collect waste detected in camera view.

	2021/22	2022/23
Waste Dept. Required	205	263
Waste Dept Response	163	263

10.2.9 The Public Announcement (PA) System as a Law Enforcement Tool:

During 2022/23 the PA system has been utilised on 540 occasions. The system is used in the following instances:

- When suspects are detected in an area, pedestrians or the public will be warned to be on the alert to secure their valuables as they might become victims of crime.



- To be able to identify known suspects and to warn pedestrians that they are under surveillance which in turn reduces crime opportunities created.
- When bylaw infringements such as posting of posters and illegal trading are detected the culprits will be warned to cease their activities.

Type of Announcement	Number of Occasions
General Public Warnings	428
Municipal Bylaw Infringements	112
Total	540

11: MAINTENANCE OF SURVEILLANCE SYSTEM:

The average camera downtime was only 1.36% of all cameras. Safe City's target is not more than 10%. Power outages and load shedding wreaked havoc on our aging analogue equipment. In this regard the Technical Manager and his team have excelled in restoring the functionality of some of these cameras. Unfortunately, several analogue cameras could not be recommissioned and had to be replaced with IP cameras. The cost of these replacements was funded from our operational funds.

	2021/22	2022/23
Camera Downtime	1.5%	1.36%
Maintenance Trips Conducted	255	251

12: FINANCE:

Safe City Banking Accounts: First National Bank: Boom Street Branch:

- Current Acc No 62035467978
- Money Market: 62035942392

12.1 Safe City Capital Budget:

12.1.1 2022/23 Financial Year:

The amount of R650 000 was allocated for the expansion of the current CCTV footprint. The Municipal Supply Chain Management unit (SCM) conducted the bidding process on behalf of Safe City and a supplier was appointed. Unfortunately, the supplier informed the SCM in the beginning of June 2023 that they were unable to provide the equipment as specified. As the funding was Municipal funding the R650 000 cannot be carried over. The matter will now have to be revisited during the 2023/24 Mid-Year Review. It was intended to install the additional cctv cameras at twelve (12) new sites monitoring entrance and exit routes into the central business district.

12.2 Safe City Operating Budget:

12.2.1 2022/23 Financial Year:

Safe City applied for R14 809 576 (incl vat) for the financial year to maintain its high level of service excellence. We would like to thank the Municipality for allocating the said amount to us. This increase was used to maintain the ageing CCTV infrastructure and to accommodate staff salary increases and benefits as well as the payment of Auditor General fees.

12.2.2 Financial Reporting:

The AFS 2022/2023 will be presented by the Treasurer of Safe City Board of Directors.

13. KPA'S/KPI'S INDICATORS & PERFORMANCE FOR 2022/23:

Key Performance Area	Key Performance Indicator	Actual 2022/23
Expansion of CCTV footprint	12 x Installation of additional CCTV cameras completed and monitored by 30th June 2023	Contract was not executed due to the supplier withdrawing their tender. The matter will now have to be revisited during the 2023/24 Mid-Year Review
Submission of Monthly Sec. 87 Reports of criminal incidents detected by CCTV Cameras	12 x Monthly Sec. 87 Reports of criminal incidents detected by CCTV Cameras to be prepared and submitted within 7 days after month end by the 30th June 2023	12 x Monthly Sec.87 Reports of criminal incidents detected by CCTV Cameras were prepared and submitted to the SM: City Entities within 7 days after month end by the 30th June 2023
Conducting of scheduled maintenance inspections on CCTV Equipment	240 x CCTV inspections to be conducted as per the maintenance schedule by Safe City Technicians by the 30th of June 2023	251 x CCTV inspections conducted as per the maintenance schedule by Safe City Technicians by the end of 30th June 2023
Valid ISO 9001 accreditation	100% Safe City ISO 9001 accreditation to be valid and maintained during the 19/20 FY by the 30th of June 2023	100% Safe City ISO 9001 accreditation valid and maintained during the 19/20 FY by the 30th of June 2023
Quarterly Reporting to Municipal Audit Committee	4 x Quarterly Reports on the Operational and financial performance of Safe City to be submitted to within 7 working days after the quarter for onward transmission to the Audit Committee	4 x Quarterly Reports on the Operational and financial performance of Safe City submitted to the SM: City Entities within 7 working days after the quarter for onward transmission to the Audit Committee
Meetings with Internal Stakeholders	12 x Monthly meetings to be held with internal stakeholders	12 x Monthly meetings held with internal stakeholders

Safe City's KPA and KPI's for 2022/23 were aligned with the Service Delivery and Budget Implementation Plan.



14. CONCLUSION:

Safe City Board and management is pleased to have a very fruitful relationship with the city's administration during 2022/23, the Municipal Manager, Mr. Lulamile Mapholoba, and other Senior Officials for their constructive support towards the Safe City project and for supporting our belief that Safe City is performing a valuable community service.

On behalf of the Safe City Board, Safe City Management and Staff, allow me to confirm without any doubt that Safe City Msunduzi NPC is and shall be regarded as an asset to the Msunduzi Municipality and its communities. Without the presence of Safe City's CCTV Control Room and its operators, crime would have been rampant in the city. It always remains an important objective for Safe City to be a centre of excellence to ensure the safety of the public when visiting the Msunduzi precinct and to provide an acceptable service to the Municipality, SAPS, National Prosecuting Authority, and other stakeholders.

I would also like to thank all our partners including BFC, SAPS, NPA and several others who are, to a lesser or greater extent stakeholders in our operation. The Safe City Board endeavours to extend an invitation to all our partners to be represented in Safe City meetings as it has been the practice before.

This will assist all stakeholders to provide input on how to fight and reduce crime by ensuring that response times are improved.

Safe City is also very grateful to have been given the opportunity to partner with our parent Municipality at the Royal Agricultural Show (RAS) this year which coincided with our city's 185 - year anniversary. Sadly, it was also the last RAS to be held at its current venue, but we are looking forward to form part of future exhibitions as part of Safe City's aggressive marketing and to continually educate the community at large about the operation of Safe City CCTV control room and its primary and secondary functions.

As the Chairperson of Safe City, I would like to extend my greatest appreciation to the members of the Safe City Board for their undivided and united support in consistently contributing strategically to the good governance of the organisation and to ensure that as the Board we always act in good faith and in the best interest of Safe City. The Board further wants to thank the management and staff of Safe City for their commitment in ensuring that Safe City remains a centre of excellence despite numerous operational as well as financial challenges.

Last but not least, the importance of strengthening our relationship as an entity with our partners, and in particular with our Parent Municipality (Msunduzi Municipality) is of crucial and critical importance to ensure that the objectives to fight crime within the precinct of Msunduzi Municipality is achieved. As the Board of Safe City, the Management, and all staff, we extend our gratitude to our parent municipality, and we also thank and appreciate Ms Nontobeko Mofokeng, the Senior Manager of City of Entities who is always available to represent our parent Municipality in all our Safe City Board meetings. Our greatest appreciation to the leadership of Msunduzi Municipality being led by Your Worship, The Mayor, Councillor Mzimkhulu Thebolla, and all the Councillors.

APPENDIX E: WARD REPORTING

Information on the functions of ward committees, the sector of community representation and reports submitted by each of these committees must be provided. The appendix can be expanded to include a brief feedback of the operations and functions of individual wards, challenges experienced and measures taken to address them

OFFICE OF THE SPEAKER - MSUNDUZI MUNICIPALITY										
Record of Challenges / Complaints / Requests for Services per Ward as per Circular 63 - Municipal Finance Management Act										
2022/2023 Financial Year										
COMMUNITY MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Community members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the community
1	16/09/2022	1	None	25	crime and loadshedding	N/A	N/A	N/A	N/A	N/A
	18/06/2023	1	None	110	indigent applications, ID and birth certificates issues	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2	21/08/2022	1	None	40	Crime and RDP	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
3	20/11/2022	1	None	50		N/A	N/A	N/A	N/A	N/A
	04/09/2022	1	None	49	power outages for eight hours in KwaMpande area.	N/A	N/A	N/A	N/A	N/A
	28/08/2022	1	None	111	load reduction, fixing of transformers.	N/A	N/A	N/A	N/A	N/A
	25/05/2023	1	None	40	water shortage, water tanks don't cover all ward, feeding scheme at schools.	N/A	N/A	N/A	N/A	N/A
4	19/03/2023	1	None	132	water outages and infrastructure	N/A	N/A	N/A	N/A	N/A
	21/08/2022	1	None	142	Crime and private security	N/A	N/A	N/A	N/A	N/A
	23/10/2022	1	None	110	VIP toilets, constructions of roads, water outages and safety of residents.	N/A	N/A	N/A	N/A	N/A
	08/01/2023	1	None	125	Crime, water, electricity, roads, VIP toilets and taxi problems.	N/A	N/A	N/A	N/A	N/A
	21/08/2023	1	None	142	Crime, report on private company, regravelling of roads.	N/A	N/A	N/A	N/A	N/A
	28/05/2023	1	None	97	Road, electricity, bridge and mobile clinic.	N/A	N/A	N/A	N/A	N/A





OFFICE OF THE SPEAKER - MSUNDUZI MUNICIPALITY										
Record of Challenges / Complaints / Requests for Services per Ward as per Circular 63 - Municipal Finance Management Act 2022/2023 Financial Year										
COMMUNITY MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Community members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the community
5	16/10/2022	1	None	26	VIP toilet project, master lights and road.	N/A	N/A	N/A	N/A	N/A
	09/10/2022	1	None	52	VIP toilets, water tank, new site electricity, establishment of subcommittee	N/A	N/A	N/A	N/A	N/A
	01/10/2022	1	None	40	Road construction, loadshedding	N/A	N/A	N/A	N/A	N/A
	30/11/2022	1	None	42	Electricity transformer, water outages and road problems.	N/A	N/A	N/A	N/A	N/A
	07/01/2023	1	None	60	safety of creche going pupil as tavern is located close.	N/A	N/A	N/A	N/A	N/A
	09/01/2023	1	None	41	installation of new electricity meters.	N/A	N/A	N/A	N/A	N/A
	16/02/2023	1	None	146	Employment , reviving of iziphethu	N/A	N/A	N/A	N/A	N/A
	08/03/2023	1	None	42	request for scholar patroler, overload of transformer, community hall inhabited by vagrants.	N/A	N/A	N/A	N/A	N/A
6	04/07/2022	1	None	24	request for a tar road, water meter to be closer to household, food parcel requests.	N/A	N/A	N/A	N/A	N/A
	14/08/2022	1	None	49	increase on bus transport, loadshedding	N/A	N/A	N/A	N/A	N/A
	29.06.23	1	None	94	Introduction of electricity contractor,	N/A	N/A	N/A	N/A	N/A
	12.05.23	1	None	113	Introduction of new electricity contractor	N/A	N/A	N/A	N/A	N/A
	26.07.22	1	None	22	Introduction of Eskom electricity project, new employment creation in the new project	N/A	N/A	N/A	N/A	N/A
7	7/04/2022	1	None	11	Appointment of war-room chairperson, secretary and assistant. Calendar of events of ward committee. Reports on public meetings. Update for Easter tournaments.	N/A	N/A	N/A	N/A	N/A
	31/10/2022	1	None	20	Issue of youth unemployment in the ward, learnership opportunities as intervention to unemployment	N/A	N/A	N/A	N/A	N/A
	03/11/2023	1	None	29	request for water pipe, master lights request at Sizibeni area.	N/A	N/A	N/A	N/A	N/A



OFFICE OF THE SPEAKER - MSUNDUZI MUNICIPALITY

Record of Challenges / Complaints / Requests for Services per Ward as per Circular 63 - Municipal Finance Management Act 2022/2023 Financial Year

COMMUNITY MEETINGS

WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Community members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the community
8	25/06/2022	1	None	193	water issue and loadshedding, VIP toilets registrations, construction of community halls by Magwenyana and Zondi store. Request for reviving iziphethu.	N/A	N/A	N/A	N/A	N/A
	25/07/2022	1	None	87	water issue and reservoir request for JoJo tanks, request for toilet for a Gasela family.	N/A	N/A	N/A	N/A	N/A
	16/10/2022	1	None	52	request for home affairs to come issue birth certificates, to renovate Mowabe house in the ward, water and electricity issue.	N/A	N/A	N/A	N/A	N/A
	13/11/2022	1	None	113	learnership opportunity in the ward, electricity issue	N/A	N/A	N/A	N/A	N/A
	04/03/2023	1	None	39	Cllr urged residents to pay for municipal services, revival of iziphethu, Cllr awaiting approval from IDP for a construction of public road.	N/A	N/A	N/A	N/A	N/A
	25/06/2023	1	None	53	construction of P402, eskom project	N/A	N/A	N/A	N/A	N/A
	05/07/2022	1	None	248	filling of indigent forms, water project,	N/A	N/A	N/A	N/A	N/A
	18/09/2022	1	None	60	Umngeni water project	N/A	N/A	N/A	N/A	N/A
	04/09/2022	1	None	43	loadshedding and installation of new meters	N/A	N/A	N/A	N/A	N/A
	27/11/2022	1	None	95	Bursting of electricity transformers, water issues, issue of Umngeni reservoir pipe.	N/A	N/A	N/A	N/A	N/A
9	24/10/2022	1	None	205	Sithole road construction project.	N/A	N/A	N/A	N/A	N/A
	29/01/2023	1	None	80	Regravelling of access roads, water and electricity outages.	N/A	N/A	N/A	N/A	N/A
	19/02/2023	1	None	93	Umngeni reservoir pipe, water and access roads.	N/A	N/A	N/A	N/A	N/A
	11.06.2023	1	None	63	Regravelling of access roads, water and electricity outages.	N/A	N/A	N/A	N/A	N/A
	08.02.2023	1	None	no register	loadshedding and installation of new meters	N/A	N/A	N/A	N/A	N/A
	14.05.2023	1	None	68	Crime and water	N/A	N/A	N/A	N/A	N/A



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10	25.06.22	1	None	80	Removal of asbestos roofs, 120 houses damaged by storm, job opportunities from asbestos project, filling of indigent application forms, water and electricity problem	N/A	N/A	N/A	N/A	N/A
	30.10.23	1	None	51	Water and electricity issues, removal of asbestos project	N/A	N/A	N/A	N/A	N/A
	27.11.2022	3	None	58	the challenge is that community is blocking phase 1 to phase 8 project, 205 houses have been built, problem of a house built on neighbour's field, Problem of a house destroyed by unknown people, some houses built in a wetland,	N/A	N/A	N/A	N/A	N/A
11	16.12.2022	1	None	104	Urgent electricity issue, 200 houses have connected their electricity illegally, Vubamasi and A1 area do not have electricity, load shedding issue, Eskom electricians are assaulted in certain areas	N/A	N/A	N/A	N/A	N/A
	19.03.23	1	None	76	Crime in the area, water issue, electricity issue	N/A	N/A	N/A	N/A	N/A
	28.01.2023	1	None	no register	cemeteries, sewer project, water and electricity challenge.	N/A	N/A	N/A	N/A	N/A
	23/10/2022	1	None	103	cemeteries, sewer project, water and electricity challenge.	N/A	N/A	N/A	N/A	N/A
	06/11/2022	1	None	110	Housing project, election of project steering committee.	N/A	N/A	N/A	N/A	N/A
	04/12/2022	1	None	161	year municipal billing systems, Eskom electricity meters,	N/A	N/A	N/A	N/A	N/A
	22/01/2023	1	None	92	water request, illegal electricity connections, boreholes issues.	N/A	N/A	N/A	N/A	N/A
	19/02/2023	1	None	48	water challenges in the ward.	N/A	N/A	N/A	N/A	N/A
	19/03/2023	1	None	78	Cllr requesting residents to pay for municipal services, indigent policy, regraveling of roads.	N/A	N/A	N/A	N/A	N/A
	22/04/2023	1	None	89	water challenge, paying municipal service, loadshedding, maintenance of gravel roads.	N/A	N/A	N/A	N/A	N/A
16/05/2023	1	None	90	gravel roads, water issue, Eskom change of electricity meters.	N/A	N/A	N/A	N/A	N/A	
26/06/2023	1	None	92	increasing of youth development programs, temporary jobs at Edendale mall, request for sponsorship with seeds, waste refuse car to collect.	N/A	N/A	N/A	N/A	N/A	



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12	05/11/2022	1	None	24	roads construction, VIP toilet project, sewer project placed on hold due to lack of funding.	N/A	N/A	N/A	N/A	N/A
	05/03/2023	1	None	36	road marking project	N/A	N/A	N/A	N/A	N/A
	28/04/2023	1	None	30	SASSA migration programme, Department of labour database programme, winter cleaning campaign, indigent application, Roads gravelling, streetlights, YMCA renovations, sewer project and Khalanyaoni housing project.	N/A	N/A	N/A	N/A	N/A
13	25.06.23	1	None	80	Khalanyaoni housing project.	N/A	N/A	N/A	N/A	N/A
	28/08/2022	1	None	45	water installation process, ward profiling, installation of electricity	N/A				
	18.06.2023	1	None	120	bursting of transformers	N/A				
14	20.04.2023	1	None	34	blocked drainage systems causing damage to roads, pending road construction at phase 05.	N/A				
	16.10.2022	1	None	64	Mkhathini rd. eroded, crime and theft of tools of trade and water challenges.	N/A	N/A	N/A	N/A	N/A
	22.01.2023	1	None	60	RDP renovations, water outages,	N/A	N/A	N/A	N/A	N/A
	12.02.2023	1	None	38	request for a road construction at Kwa Nxumalo and Makhanyela, flood water damaging pipes, request for a drainage system.	N/A	N/A	N/A	N/A	N/A
	08.03.2023	1	None	44	water challenge across the ward, request for water tankers, electricity	N/A	N/A	N/A	N/A	N/A
	14.05.2023	1	None	68	school based violence. Request to invite Dinga security company.	N/A	N/A	N/A	N/A	N/A
25.06.2023	1	None	32	Shange rd. construction completed, installation of electricity to resume at Soweto area, RDP house at Bulwer and Ezakhelweni.	N/A	N/A	N/A	N/A	N/A	



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17	27.11.2022	1	2	58	finance and security departments visit, loadshedding.	N/A	N/A	N/A	N/A	N/A
	21.10.2022	1	None	60	73 site issue, employment issue across the ward.	N/A	N/A	N/A	N/A	N/A
	19.12.2023	1	None	21	BB5 blocked bridge, unemployment, and crime.	N/A	N/A	N/A	N/A	N/A
	14.01.2023	1	None	120	loadshedding, Dinga security company, indigent applications.	N/A	N/A	N/A	N/A	N/A
	07.03.2023	1	None	97	Transformer burst, installation of new electricity meters, main road unit 13 damaged by storms.	N/A	N/A	N/A	N/A	N/A
	23.04.2023	1	None	25	Eskom , dinga security .	N/A	N/A	N/A	N/A	N/A
	21.05.2023	1	None	60	water and electricity, potholes , transport issue, 73 sites.	N/A	N/A	N/A	N/A	N/A
	07.06.2023	1	None	35	street naming process	N/A	N/A	N/A	N/A	N/A
	09.10.2022	1	None	105	presentation by finance department, employment issue	N/A	N/A	N/A	N/A	N/A
	04.06.22	1	None	56	sewer project stopped due to non-payment, leaks all over the ward, Road maintenance required, Project of revamping RDP houses,	N/A	N/A	N/A	N/A	N/A
18	08.03.23	1	None	37	Water shortage issue, Load shedding, illegal connections	N/A	N/A	N/A	N/A	N/A
	16.06.23	1	None	54	Honeysuckers, water shortage issue, load shedding issue, mobile toilets, indigent application forms	N/A	N/A	N/A	N/A	N/A
	28.05.23	1	None	56	water shortage issue, electricity issue, streetlights	N/A	N/A	N/A	N/A	N/A
	23.04.23	1	None	78	Electricity phase 4, Load shedding, Roads maintenance, Imbizo	N/A	N/A	N/A	N/A	N/A



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19	16.10.2022	1	None	30	installation of fibre by Vuma company, burst pipes caused by fibre installation process, electricity cables destroyed and driveways.	N/A	N/A	N/A	N/A	N/A
	24.11.2022	1	None	119	Food vouchers BY SANZAF, Learnerships opportunities, service delivery backlog in Slangspruit, Nomination of CPF sub-committee.	N/A	N/A	N/A	N/A	N/A
	11.12.2022	1	None	79	Crime across the ward. Request made for a security company(Dinga security company).	N/A	N/A	N/A	N/A	N/A
	29.01.2023	1	None	33	crime ,issue of unemployment amongst youth, drugs abuse .	N/A	N/A	N/A	N/A	N/A
	02.02.2023	1	None	116	Issue of crime, formation of CPF, Proposal made to get a private security company.	N/A	N/A	N/A	N/A	N/A
	21.03.2023	1	None	58	house breaking and theft, blocked drainage system.	N/A	N/A	N/A	N/A	N/A
	13.04.2023	1	None	158	summons from lawyers for rates, indigent process, water overflowing on public roads due to burst pipes, blocked drainages.	N/A	N/A	N/A	N/A	N/A
	14.05.2023	1	None	85	service delivery issue at Imbali hostel.	N/A	N/A	N/A	N/A	N/A
	18.06.2023	1	None	45	Crime challenge across the ward, loadshedding.	N/A	N/A	N/A	N/A	N/A
	06.06.2022	1	1	206	Human settlement visit, clarity on slow pace of the project.	N/A	N/A	N/A	N/A	N/A
20	29.01.2023	1	None	28	Installation of cameras proposal and forming strong forums to protect the community, unemployment issues.	N/A	N/A	N/A	N/A	N/A
	05.02.2023	1	None	60	area committee selection , selection of finance team, implementation of temporary housing system.	N/A	N/A	N/A	N/A	N/A
	12.03.2023	1	None	120	Housing project to be completed in 8 months, electricity project completed, residents urged to pay for electricity, Social, number of roads needs maintenance, issue of unemployment, tree cutting required at MaSomini area, water issue at Smero.	N/A	N/A	N/A	N/A	N/A



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21	16.10.2022	1	12	162	Crime, Former Mkhonto we Sizwe members to assist on crime, SAPS not being ethical.	N/A	N/A	N/A	N/A	N/A
	14.11.2022	1	None	100	ineffective visible policing, armed robberies and killings, elimination of witnesses and leaking of information, vigilance in the community, drugs and substance abuse, youth development programs and GBV.	N/A	N/A	N/A	N/A	N/A
	19.02.2023	1	7	96	Unit H title deeds issue, rates issue, filling of indigent forms and rates rebates for senior citizens,	N/A	N/A	N/A	N/A	N/A
	20.06.2023	1	None	160	constructor introduced for Dambuza Rd, street naming of public places, employment opportunities, sidewalks, cutting of trees.	N/A	N/A	N/A	N/A	N/A
	16.07.22	1	None	81	Water shortage and shortage of water tankers, in the whole area, regraveling of roads, non-collection of waste, load shedding	N/A	N/A	N/A	N/A	N/A
	20.12.22	1	None	125	The community was encouraged to pay for municipal services and the municipality will assist them by making arrangement to pay, Finance section from Municipality also stressed that those who are getting less than R5300 will get rebate, Eskom handed over streetlights to Msunduzi Municipality, Request for cutting of trees, potholes to be repaired, drainage to be cleaned,	N/A	N/A	N/A	N/A	N/A
22	26.02.23	1	None	65	Issue of ID's, issue of Proof of residence (POR),	N/A	N/A	N/A	N/A	N/A
	21.05.2023	1	None	86	Eskom to change transformer, streetlights to be maintained by the municipality, establishment of a library, Human settlements and RDP project to commence.	N/A	N/A	N/A	N/A	N/A
	25.06.2023	1	None	70	Home affairs on ID issue, creation of unemployment database, request for methods to combat crime.	N/A	N/A	N/A	N/A	N/A



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23	31.05.2022	1	None	60	Floods challenge, food parcels donations, senior citizens being abused, drug abuse issue, feedback on human settlement project.	N/A	N/A	N/A	N/A	N/A
	05.06.2022	1	None	54	library project, Housing development, potholes repairs.	N/A	N/A	N/A	N/A	N/A
	27.10.2022	1	None	48	Mzansi youth in business initiative, Home affairs and SASSA issue, skills development training by Mzansi youth in training, birth certificate and ID issues.	N/A	N/A	N/A	N/A	N/A
	27.11.2022	1	None	80	Electricity challenge, water challenge.	N/A	N/A	N/A	N/A	N/A
	18.12.2022	1	None	85	registrations for electricity installation at Peacevalley and Unit 4 Gomora, RDP Housing project.	N/A	N/A	N/A	N/A	N/A
	10.01.2023	1	None	180	Home affairs on ID issue, creation of unemployment database, request for methods to combat crime.	N/A	N/A	N/A	N/A	N/A
	26.02.2023	1	None	106	Water outages and electricity	N/A	N/A	N/A	N/A	N/A
	26.03.2023	1	None	40	RDP and water challenges.	N/A	N/A	N/A	N/A	N/A
	23.05.2023	1	None	60	The community was encouraged to pay for municipal services and the municipality will assist them by making arrangement to pay, Finance section from Municipality also stressed that those who are getting less than R5300 will get rebate, Eskom handed over streetlights to Msunduzi Municipality, Request for cutting of trees, potholes to be repaired, drainage to be cleaned,	N/A	N/A	N/A	N/A	N/A
	25.06.2023	1	None	no register	Issue of ID's, issue of Proof of residence (POR),	N/A	N/A	N/A	N/A	N/A



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26	04.09.2022	1	None	50	The community was encouraged to pay for municipal services and the municipality will assist them by making arrangement to pay, Finance section from Municipality also stressed that those who are getting less than R6300 will get rebate, Eskom handed over streetlights to Msunduzi Municipality, Request for cutting of trees, potholes to be repaired, drainage to be cleaned, potholes, streetlights	N/A	N/A	N/A	N/A	N/A
	07.12.2022 17.05.2023	1 1	None None	25 21	Issue of ID's, issue of Proof of residence (POR),	N/A N/A	N/A N/A	N/A N/A		
27	20.05.2023	1	None	21	RDP and water challenges.	N/A	N/A	N/A	N/A	N/A
	27.06.2023	1	None	16	Issue of ID's, issue of Proof of residence (POR),	N/A	N/A	N/A	N/A	N/A
28	25.06.2022	1	None	36	Issue of ID's, issue of Proof of residence (POR),	N/A	N/A	N/A	N/A	N/A
	23.11.2022	1	None	52	potholes, streetlights	N/A				
	09.03.2023	1	None	20	summons from lawyers for rates, indigent process, water overflowing on public roads due to burst pipes, blocked drainages.	N/A	N/A	N/A	N/A	N/A
	09.05.2023	1	None	50	summons from lawyers for rates, indigent process, water overflowing on public roads due to burst pipes, blocked drainages.	N/A	N/A	N/A	N/A	N/A



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29	19.06.2022	1	None	43	summons from lawyers for rates, indigent process, water overflowing on public roads due to burst pipes, blocked drainages.	N/A	N/A	N/A	N/A	N/A
	23.11.2022	1	None	52	Issue of ID's, issue of Proof of residence (POR).	N/A	N/A	N/A	N/A	N/A
	02.12.2022	1	None	49	The community was encouraged to pay for municipal services and the municipality will assist them by making arrangement to pay, Finance section from Municipality also stressed that those who are getting less than R5300 will get rebate, Eskom handed over streetlights to Msunduzi Municipality, Request for cutting of trees, potholes to be repaired, drainage to be cleaned,	N/A	N/A	N/A	N/A	N/A
30	31.03.2023	1	None	40	Water and potholes	N/A	N/A	N/A	N/A	N/A
	16.04.2023	1	None	80	Issue of ID's, issue of Proof of residence (POR),	N/A	N/A	N/A	N/A	N/A
	21.05.2023	1	None	40	summons from lawyers for rates, indigent process, water overflowing on public roads due to burst pipes, blocked drainages.	N/A	N/A	N/A	N/A	N/A
	25.06.2023	1	None	100	indigents process	N/A	N/A	N/A	N/A	N/A
	08.06.2022	1	None	12	RDP houses project	N/A	N/A	N/A	N/A	N/A
	08.12.2022	1	None	8	RDP houses project	N/A	N/A	N/A	N/A	N/A
	03.01.2023	1	None	6	Issue of ID's, issue of Proof of residence (POR),	N/A	N/A	N/A	N/A	N/A
	06.02.2023	1	None	30	indigents process	N/A	N/A	N/A	N/A	N/A
	31.05.2023	1	None	17	The community was encouraged to pay for municipal services and the municipality will assist them by making arrangement to pay, Finance section from Municipality also stressed that those who are getting less than R5300 will get rebate, Eskom handed over streetlights to Msunduzi Municipality, Request for cutting of trees, potholes to be repaired, drainage to be cleaned,	N/A	N/A	N/A	N/A	N/A
	01.06.2023	1	None	26	Issue of ID's, issue of Proof of residence (POR),	N/A	N/A	N/A	N/A	N/A



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31	13.10.2022	1	None	14	Housing issues, title deed, indigent, and rebate forms.	N/A	N/A	N/A	N/A	N/A
	28.03.2023	1	None	30	water issue, housing project, streetlights not working.	N/A	N/A	N/A	N/A	N/A
	11.05.2023	1	None	34	Issue of ID's, issue of Proof of residence (POP).	N/A	N/A	N/A	N/A	N/A
	29.06.2023	1	None	11	Housing issues, title deed, indigent, and rebate forms.	N/A	N/A	N/A	N/A	N/A
32	28/07/2022	1	None	23	Housing issues, title deed, indigent, and rebate forms.	N/A	N/A	N/A	N/A	N/A
	20.10.2022	1	None	24	water issue, housing project, streetlights not working.	N/A	N/A	N/A	N/A	N/A
	20.02.2023	1	None	38	Street naming, water challenge.	N/A	N/A	N/A	N/A	N/A
	25.04.2023	1	None	60	Housing issues, title deed, indigent and rebate forms.	N/A	N/A	N/A	N/A	N/A
33	20.10.2022	1	None	30	water and electricity outages	N/A	N/A	N/A	N/A	N/A
	27.03.2023	1	None	62	Housing issues, title deed, indigent and rebate forms.	N/A	N/A	N/A	N/A	N/A
	02.03.2023	1	None	20	potholes and grass cutting	N/A	N/A	N/A	N/A	N/A
34	30/10/2022	1	none	49	Housing issues, title deed, indigent and rebate forms.	N/A	N/A	N/A	N/A	N/A
	12/12/2022	1	none	no register	lower woodhouse road has no streetlights, sewer spills all over the ward, road maintenance across the ward required, Murray road requires speed humps.	N/A	N/A	N/A	N/A	N/A
	29/01/2023	1	none	52	progress on construction of Madiba hall, underground water as a main problem, crime issue, title deeds, building a sidewalk by Sobantu bridge.	N/A	N/A	N/A	N/A	N/A
	19/02/2023	1	none	38	water issue, housing project, streetlights not working.	N/A	N/A	N/A	N/A	N/A
35	28.05.2023	1	none	72	summons letters from different attorneys and the importance of paying for service delivery	N/A	N/A	N/A	N/A	N/A
	11.06.2023	1	none	20	Housing issues, title deed, indigent, and rebate forms.	N/A	N/A	N/A	N/A	N/A
	10.06.2023	1	none	44	water issue, housing project, streetlights not working.	N/A	N/A	N/A	N/A	N/A
	23/03/2023	1	none	58	increase of tariffs and indigent policy, rate rebates, high crime rates.	N/A	N/A	N/A	N/A	N/A



OFFICE OF THE SPEAKER - MSUNDUZI MUNICIPALITY										
Record of Challenges / Complaints / Requests for Services per Ward as per Circular 63 - Municipal Finance Management Act										
2022/2023 Financial Year										
COMMUNITY MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Community members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the community
37	17/07/2022	1	None	40	Illegal dumping, waste collection, cutting of verges, 236-340, 11-33 streetlights not working, smoke and smell from landfill site.	N/A	N/A	N/A	N/A	N/A
	17.06.22	1	4	42	Vagrants are littering the area	N/A	N/A	N/A	N/A	N/A
		1	None	43	a picture to be taken for people who are doing illegal dumping, proposal, proposal to change waste collection date from Friday to Thursday.	N/A	N/A	N/A	N/A	N/A
	13.05.2023	1	None	42	electricity and water challenges	N/A	N/A	N/A	N/A	N/A
	02.03.2023	1	None	10	Housing project, electricity issue	N/A	N/A	N/A	N/A	N/A
	14.03.2023	1	None	34	Water, VIP Toilets, Electricity, high master lights are now working, Construction of roads, youth development programs.	N/A	N/A	N/A	N/A	N/A
38	10/07/2022	1	None	216	meeting for newly installed electricity, electricity department will do registration, crime, housing project, problem of water and electricity outage,	N/A	N/A	N/A	N/A	N/A
	2024/11/22		None	60	Introduction of the contractor and showing of the structure of the hall	N/A	N/A	N/A	N/A	N/A
	20.01/2023	16	none	50	Introduction of new contractor, issue of water, unemployment of youth	N/A	N/A	N/A	N/A	N/A
	12.03.23	1	None	56	Housing project, electricity issue	N/A	N/A	N/A	N/A	N/A
	16.04.2023	1	None	100	youth skills development ,road construction and water challenges in the ward was discussed.	N/A	N/A	N/A	N/A	N/A
	11.05.2023	1	None	40	VIP toilets	N/A	N/A	N/A	N/A	N/A



OFFICE OF THE SPEAKER - MSUNDUZI MUNICIPALITY										
Record of Challenges / Complaints / Requests for Services per Ward as per Circular 63 - Municipal Finance Management Act										
2022/2023 Financial Year										
COMMUNITY MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Community members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the community
39	06.11.22	1	None	29	Water, VIP Toilets, Electricity, high master lights are now working. Construction of roads, youth development programs.	N/A	N/A	N/A	N/A	N/A
	13/03/2022	1	None	93	water challenges at Incwadi area, issue of network and roads was discussed	N/A	N/A	N/A	N/A	N/A
	20/02/2022	1	None	75	youth skills development ,road construction and water challenges in the ward was discussed.	N/A	N/A	N/A	N/A	N/A
	27/02/2022	1	None	17	To urge the residents to comply with Eskom to avoid load reduction, Youth , sports and skills development was discussed.	N/A	N/A	N/A	N/A	N/A
	11.06.2023	1	None	92	road , water challenges were raised by residents, to introduce ward committee members/ward assistant and traditional leadership. Update on road development.	N/A	N/A	N/A	N/A	N/A
	07.06.2023	1	None	63	To urge the residents to comply with Eskom to avoid load reduction, Youth , sports and skills development was discussed.	N/A	N/A	N/A	N/A	N/A
	28.03.2023	1	None	40	road , water challenges were raised by residents, to introduce ward committee members/ward assistant and traditional leadership. Update on road development.	N/A	N/A	N/A	N/A	N/A
40	11/10/2022	1	None	60	To introduce a service provider responsible for regravelling D2345 Emabovini.	N/A	N/A	N/A	N/A	N/A
	25/11/2022	1	None	54	Ntokozeni , Free Africa and Gandaganda residents faced with electricity challenge; the meeting was to introduce Mr Ndlovu from Gabhuza trading enterprise responsible for building a sub-station. Job creation opportunities discussed	N/A	N/A	N/A	N/A	N/A
	10/12/2022	1	none	62	road , water challenges were raised by residents, to introduce ward committee members/ward assistant and traditional leadership. Update on road development.	N/A	N/A	N/A	N/A	N/A
	19.04.2023	1	None	31	VIP toilets	N/A	N/A	N/A	N/A	N/A
	23.05.2023	1	none	31	water challenges	N/A	N/A	N/A	N/A	N/A
	20.06.2023	1	None	30	unemployment amongst youth challenges	N/A	N/A	N/A	N/A	N/A
30.07.2023	1	None	29	indigent process	N/A	N/A	N/A	N/A	N/A	



OFFICE OF THE SPEAKER - MSUNDUZI MUNICIPALITY										
Record of Challenges / Complaints / Requests for Services per Ward as per Circular 63 - Municipal Finance Management Act 2022/2023 Financial Year										
COMMUNITY MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Community members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the community
41	08.10.22	1	None	41	Filing of indigent forms, issue of streetlights that are not working, reconstruction of wire walls, crime in the ward, Cllr explained the issue of installation of Fibre, request for rebates for those who are owing Municipality.	N/A	N/A	N/A	N/A	N/A
	22.11.22	1	None	145	Cleaning of dumping site, Request for assistance with soccer kit for youth in Ward 41	N/A	N/A	N/A	N/A	N/A
	01.12.22	4	None	164	Health awareness and HIV & AIDS course offered by the Msunduzi Municipality, Cllr mentioned that sign language course foot will be offered free.	N/A	N/A	N/A	N/A	N/A
	29.01.23	3	None	81	Issue of distribution of Title Deeds, issue housing built on Municipal land	N/A	N/A	N/A	N/A	N/A
	11.02.23	1	None	51	Reconstruction of road, problem of water shortage at Stocks, grass cutting, fixing of streetlights	N/A	N/A	N/A	N/A	N/A
	26.03.23	1	None	180	Cllr explained the issue of illegal connection, 1700 houses to be checked to find the number of those who will be demolished,	N/A	N/A	N/A	N/A	N/A
	13.04.2023	1	None	136	Issue of distribution of Title Deeds, issue housing built on Municipal land	N/A	N/A	N/A	N/A	N/A
	22.04.2023	1	None	40	water and electricity outages	N/A	N/A	N/A	N/A	N/A
	21.05.2023	1	None	96	Cllr explained the issue of illegal connection, 1700 houses to be checked to find the number of those who will be demolished,	N/A	N/A	N/A	N/A	N/A
	09.07.2023	1	None	50	Issue of distribution of Title Deeds, issue housing built on Municipal land	N/A	N/A	N/A	N/A	N/A
	11.06.2023	1	None	72	water and electricity outages	N/A	N/A	N/A	N/A	N/A



APPENDIX F: WARD INFORMATION

This appendix relates to ward information, ward name (number), where under each ward the seven largest project in the current year is listed together with their start date, end date, their total value and progress

SEVEN LARGEST CAPITAL PROJECTS PER WARD 2022/2023 FINANCIAL YEAR

Seven Largest Capital Projects Per Ward 2022/2023 Financial Year						
Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2022/2023	Total Value
1	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
2	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
3	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
4	1	Upgrading of Gravel Roads in Vulindlela Ward 4 - D1138: Upgrading of 1.3 km gravel road to asphalt surface with associated stormwater	21 November 2022	15 November 2023	Construction	R13 559 837.43 Incl. Vat
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
5	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
6	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
7	1	Upgrading of Gravel Roads in Vulindlela Ward 7 - Mthalani Road: Upgrading of 1.35 km gravel road asphalt surface with associated stormwater	05 August 2022	31 May 2023	Construction Phase	R14 541 639,60 Incl. Vat
	2	CONSTRUCTION OF COMMUNITY HALL WARD 7 (MAFUNZE): Construction of Kwamafunze Community Hall including Bulk Earthworks, Guard House Parking Area, Retaining walls, fencing, storm water and sewer drainage.	22 August 2023	21 November 2023	Steel Structure 100% Installation, Brickwork 60%, Concrete Floor Slab 100%, guardhouse 75%, Retaining Walls 95%, Fencing 95%.	R11 230 385.95 incl. Vat, excl. Contingencies
	3					
	4					
	5					
	6					
	7					



Seven Largest Capital Projects Per Ward 2022/2023 Financial Year

Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2022/2023	Total Value
8	1	Upgrading of Gravel Roads in Vulindlela ward 8 – Sokhela Road	04 July 2022	31 March 2023	Project Complete	R12 825 388.75 (Excl.Vat, VO & Escalations)
	2	CONSTRUCTION OF COMMUNITY HALL WARD 8 (MAGWANYANA MAIN HALL): Construction of community Hall, offices, storeroom, boardroom, ablution, cookhouse, and guardhouse	01 November 2022	01 November 2023	Contractor has completed foundations.	R21 199 268.42 incl. Vat, excl. contingencies (inclusive of mini hall)
	3	CONSTRUCTION OF COMMUNITY HALL WARD 8 (KWAZONDI STORE MINI HALL): Construction of community hall, offices, changeroom, ablution facilities, sports field	01 November 2022	07 November 2023	The contractor has completed G5 layer works and blinding for foundations.	R21 199 268.42 incl. Vat, excl. contingencies (inclusive of main hall)
	4					
	5					
	6					
	7					
9	1	Upgrading of Gravel Roads in Vulindlela Ward 9 – Sithole Road: Upgrading of 1.35 km gravel road (Sithole Road) from gravel to asphalt surface with associated stormwater, kerbing and retaining walls.	24 October 2022	11 August 2023	Proving of services, relocation water service, roadbed preparation, subsoil, and stormwater pipe complete. G7 subgrade complete. 80% G5 subbase complete	R12 477 369.74 (Excl.Vat, VO & Escalations)
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
10	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
11	1	CONSTRUCTION OF OUTFALL SEWER WITHIN WARD 11, EDENDALE, PIETERMARITZBURG: Installation of 765m of 160mm diameter, 275m of 250mm diameter and 4960m of 500mm diameter UPVC pipeline, construction of approximately 109 manholes	12 May 2020	08 July 2023	4.533km of new sewer pipeline installed in Ward 11 by the 31st of July 2022	R44 166 625.50 incl. Vat, excl. contingencies & escalation
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
12	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
13	1	CONSTRUCTION OF COMMUNITY HALL WARD 13 (FRANCE): The project comprises the construction of portal frame type building, built in face brick walls and the roof in corrugated iron, with a guardhouse, parking area, retaining wall, fencing, entrance gate, stage, and covered veranda.	20 June 2022	28 October 2023	The contractor is currently busy with finishes, electrical 60%, painting 30%, painting, flooring, sanitation glazing and only parking outstanding on major works.	R 8 543 025,70 (Incl. VAT & contingencies)
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A



Seven Largest Capital Projects Per Ward 2022/2023 Financial Year

Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2022/2023	Total Value
14	1	Upgrading of Makhathini Road in Ward 14 Willowfontain: Upgrading of 0,5km gravel track to an all-weathered concrete surfaced roadway with stormwater drainage, gabion retaining walls and kerbing on both sides	14 February 2022	30 June 2023	80% of kerbing and Subbase complete. 100% Gabion Wall is complete. Project not complete due to severe rains damaged to works in September and October 2022 and a high-water table on a section of the roadway has caused subsidence which is quite challenging to fix	R6 273 976,23 (Incl. 10% Contingencies and 15% Escalations)
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
15	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
16	1	CONSTRUCTION OF WATERBORNE SANITATION SYSTEM WITHIN WARD 16, EDENDALE, UNIT H, PIETERMARITZBURG: Construction of approximately 9.6km of new sewer pipeline and 410 manholes	11 May 2020	31 March 2023	9.2 km of new sewer pipeline installed in Ward 16 by 28th February 2023	R 33,976,372.58 incl. Vat, excl. contingencies & escalation
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
17	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
18	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
19	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
20	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
21	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A



Seven Largest Capital Projects Per Ward 2022/2023 Financial Year

Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2022/2023	Total Value
22	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
23	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
24	1	CONSTRUCTION OF COMMUNITY HALL IN WARD 24, ORIBI, PIETERMARITZBURG: Construction of Community Hall	30 March 2022 (Site Handover Meeting)	Project Withheld, and completion to be confirmed	The project was temporally suspended due to land issues, reconstruction at the new site to commence once designs are completed.	R8 993 979.86 incl. Vat, excl. contingencies
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
25	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
26	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
27	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
28	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A



Seven Largest Capital Projects Per Ward 2022/2023 Financial Year

Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2022/2023	Total Value
29	1	CONSTRUCTION OF 12 ML COPESVILLE RESERVOIR AND PUMPSTATION (WARD 29): Construction of a 12ML reservoir, pump station, rising main and scour line	13 May 2020 (Site Handover Meeting)	30 June 2023	Ø355 PVC pipe for the gravity main, laid and tested - 1097m in total. Ø500 steel pipe laid - 1237m with no testing undertaken yet. 12 MI Reservoir works on the walls is complete. All columns and bases are complete. Roof slab is complete. 20MI scour line total of 897m of Ø400 PVC laid. 12ML scour line 1050m of Ø355 PVC laid. construction of inlet and outlet chambers complete. Pumpstation structure is complete. Mechanical and electrical components will be complete once electricity connection is complete by Msunduzi	R54 551 115.86 incl. Vat, excl. contingencies & escalation
	2	CONSTRUCTION OF COMMUNITY HALL WARD 29 (COPESVILLE): The project comprised the construction of portal frame type building built in face brick walls and the roof in corrugated iron with external cookhouse, guardhouse, parking area, retaining wall, Clear Vu fencing and gate. The hall area is approximately 970m ² including office, male, female and disabled ablution facilities, stage, and covered veranda.	01 November 2020 (Site Handover)	31 September 2023	The outstanding work is subcontracted work such as electrical, plumbing, painting, parking, ceiling, and installation of windows.	R8 432 808.55 incl. Vat
	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A
30	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A
31	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
32	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
33	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A



Seven Largest Capital Projects Per Ward 2022/2023 Financial Year

Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2022/2023	Total Value
34	1	CONSTRUCTION OF COMMUNITY HALL WARD 34 (MADIBA): The project comprises the construction of portal frame type building, built in face brick walls and the roof in corrugated iron, with a guardhouse, parking area, retaining wall, fencing and entrance gate. The hall area is approximately 627m ² including storeroom, kitchen, office, 2x changerooms, male, female and disabled ablution facilities, stage, and covered veranda.	15 November 2021	09 March 2023	The project has been terminated and currently trying to secure funding to complete the outstanding work before commencing the process of appointing another contractor.	R9 461 094,39 incl. Vat & contingencies
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
35	1	Development of Ethembeni Cemetery-Main Access Road and Internal Roads: Excavations, granular materials, concrete for the roads, stormwater drainage, concrete kerbing, construction of catch pits and manholes.	20 June 2022	15 December 2023 (Anticipated Contractual completion date)	Project was halted on 29 September 2022 as the project had insufficient budget to continue with its construction.	R19 621 437.25 Excl Vat
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
36	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
37	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
38	1	CONSTRUCTION OF COMMUNITY – THEMBALIHLE Ward 38: The project comprised the construction of portal frame type building built in face brick walls and the roof in corrugated iron with external cookhouse, guardhouse, access road, parking area, retaining wall, Clear Vu fencing and gate. The hall area is approximately 970m ² including offices, a boardroom, male and female ablution facilities, kitchen, storeroom, stage and covered veranda.	14 November 2022	15 September 2023	The project is practically complete, the only thing outstanding is the connection of services (water, sewer, and electricity) but applications have been submitted to the Rates Department for connections	R 15 604 898.95 Incl. Vat
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
39	1	N/A	N/A	N/A	N/A	N/A
	2	N/A	N/A	N/A	N/A	N/A
	3	N/A	N/A	N/A	N/A	N/A
	4	N/A	N/A	N/A	N/A	N/A
	5	N/A	N/A	N/A	N/A	N/A
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A



APPENDIX G: RECOMMENDATIONS OF THE MUNICIPAL AUDIT COMMITTEE

This appendix relates to all meetings of the audit committee held together with its recommendations, those that have been adopted and those not

Municipal Audit Committee Recommendations	
Date of Meeting	Committee recommendations During 22/23
23 AUGUST 2022	<p>OUTSTANDING MATTERS REPORTS: 2021</p> <p>AGREED</p> <p>(a) That the item on the outstanding matters report 2021 be STOOD DOWN to the next meeting of the Audit Committee due to lack of due dates.</p> <p>(b) That all outstanding items be listed on the agenda under outstanding matters.</p> <p>OUTSTANDING MATTERS REPORTS: APRIL 2022</p> <p>AGREED</p> <p>(a) That the item on the outstanding matters report 2021 be STOOD DOWN to the next meeting of the Audit Committee due to lack of due dates.</p> <p>That all outstanding items be listed on the agenda under outstanding matters</p> <p>VERBAL UPDATE BY THE OFFICE OF THE AUDITOR GENERAL</p> <p>The Manager: AGSA advised committee that they are still at the planning stage.</p> <p>NOTED.</p> <p>FINAL INTERNAL AUDIT REPORT ON THE REVIEW OF THE ADEQUACY AND EFFECTIVENESS OF THE ICT STRATEGY AND GOVERNANCE FRAMEWORK (REF: 3.10.1.1)</p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>(a) That the report in relation to the Final Internal Audit Report on the review of the Adequacy & Effectiveness of the ICT Strategy and Governance Framework, be noted.</p> <p>(b) That management should consider a simplified version of the ICT Strategy that includes overarching principles relating to the following key areas:</p> <ul style="list-style-type: none"> • ICT risks to be mitigated; • Overall purpose of the ICT environment; • The general approach towards technology, example should the organisation stay at the forefront of technology, or would a more conservative approach be appropriate; • The structure of the ICT environment; • Overall Services the IT department must deliver; • Facilities used by ICT; and • Resource requirements. <p>(c) That the ICT strategy should clearly guide the Council towards a coherent, integrated environment where information can be managed and delivered in support of strategic objectives.</p> <p>(d) That the word 'draft' should be removed from the ICT strategy and related documents and communicated to the appropriate stakeholders.</p> <p>(e) The word 'draft' should be removed from ICT Governance Framework and related documents; further, policies and procedures should be in PDF to prevent unauthorised amendments.</p> <p>(f) That management should consider documenting and appropriately storing the documents that could not be provided for review. These documents should be approved and thereafter communicated to the relevant stakeholders for ease of reference.</p> <p>(g) That the word 'draft' should be removed from the policies and procedures. Further, policies and procedures should be in PDF to prevent unauthorised amendments.</p> <p>FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF PAYROLL MANAGEMENT FOR THE 2021/2022 FINANCIAL YEAR: (BUDGET AND TREASURY) AND (HUMAN RESOURCE MANAGEMENT) (REF: 3.10.1.1)</p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>(a) That the report dated 21 July 2022 by the Chief Audit Executive in relation to the Final Internal Audit Report on the audit of Payroll Management for the 2021/2022 Financial Year - Budget & Treasury and Human Resource Management, be noted.</p> <p>(b) That management should ensure that all HR Policies are reviewed annually or at least every three (3) years and as and when new changes are required due to changes in legislation etcetera. Any changes/updates should be incorporated. This will ensure continuous relevance and compliance of HR policies with legislation, regulations, collective agreements etcetera.</p> <p>(c) That the Human Resource Department should facilitate the review of Human Resource related policies example; Subsistence and Travelling Allowance Policy. Input should be sought from all relevant stakeholders, including the Pay Office.</p> <p>(d) That management should consider including the policy review requirements in all policies to ensure that the policies are timeously reviewed and that these are aligned to the municipality's business processes.</p> <p>(e) That the reviewed and updated policies should be workshopped to management and staff to ensure effective implementation and preservation of accountability and performance.</p> <p>(f) That management should apply for payment exemption of overtime by individuals occupying positions whose nature of work requires the working of overtime prior to working overtime. In doing so, management should consider the provisions of the Basic Conditions of Employment Act and the Conditions of Service Collective Agreement.</p> <p>(g) That management should consider commissioning a value for money review of all overtime more than the permissible threshold.</p> <p>(h) That the relevant General Managers should prioritize vacant positions for filling.</p>



Municipal Audit Committee Recommendations

Date of Meeting	Committee recommendations During 22/23
<p>23 AUGUST 2022</p>	<ul style="list-style-type: none"> (i) That the monies paid for overtime to individuals occupying positions that do not qualify for overtime should be regarded as irregular expenditure and should be recoded as such in the irregular expenditure register for disclosure in the financial statements for 2021/2022 at year-end. (j) That management should ensure that emergency and essential services key positions are filled expeditiously. The scale of natural disasters, fire damages, and water challenges in KZN and the Msunduzi area, have been on the ascendancy in recent years. This then calls for more capacitation of emergency and essential services departments and human capacity is key. (k) That, as may be necessary, budget adjustments should be made to fund the filling of key vacancies, especially emergency and essential services positions. Accordingly, the KZN Provincial Treasury and the KZN Department of Cooperative Governance and Traditional Affairs should be consulted to assist with funding. (l) That the municipality should take drastic measures, through the implementation of its Revenue Enhancement Strategies, to generate revenue to fund the mentioned positions, among others. As a service delivery instrument, the municipality should seek to prioritize positions that are service delivery orientated. This will have an immense contribution in the achievement of strategic and operational objectives, including annual and quarterly targets as stipulated in the municipality's (Integrated Developmental Plan (IDP) and Service Delivery and Budget Implementation Plan (SDBIP). (m) That management should closely monitor normal time to ensure its optimal use by employees and that, work that should be performed during normal working hours is not deferred to overtime. In this regard, specific work standards, objectives and daily targets should be clearly communicated and monitored, and employees should be held responsible and accountable accordingly. (n) The monies paid for overtime to individuals occupying positions that do not qualify for overtime should be regarded as irregular expenditure and should be recoded as such in the irregular expenditure registers for disclosure in the financial statements for 2021/2022 at year-end. (o) That in determining the night shift allowance amount to be paid management should comply with the Basic Conditions of Employment Act 75 of 1997 (BCEA) and the Conditions of Service Collective Agreement (CSCA), applicable from 8 November 2018 to 31 October 2023 or a later date to be determined by the Minister of Labour. This will ensure that the correct formula is applied and the correct amount due is determined. Should fire fighters need to respond to an emergency during the night (outside the normal hours), Section 9 of the CSCA which deals with 'emergency work' should be applied. (p) That management should implement sufficient control measures, including supervisory reviews of night shift allowance calculations, to minimize the risk of calculation errors. (q) That management should utilize the services of the Legal Services of the municipality, consult the Bargaining Council and be proactive in liaising with Worker's Trade Unions, when necessary, to clarify any possible misinterpretation of the BCEA, CSCA and other applicable laws and regulations. (r) That the Senior Manager: Human Resource Management and the Manager: Pay Office should institute preventative and corrective control measures to encourage and improve communication with other user departments. For example, Human Resources and Pay Office management may consider issuing regular reminders of 'Key HR Informal Submission Timeframes/Deadlines, including 'when to inform HR of the passing of an employee'. (s) That the Senior Manager: Human Resource Management and the Manager: Pay Office should consider developing a 'Compliance Dashboard' to illustrate and provide compliance feedback to each user department should improve its communication with should stipulate and effectively communicate clear timeframes on the return of exit clearance forms by other user departments. (t) That the Human Resources Department should closely monitor attendance registers across the user departments. This can be accomplished, for example, through spot checks, periodic full physical verification of employees, and reconciliation of attendance registers with leave registers. (u) That the Human Resources and the Pay Office should proactively follow-up on outstanding exit clearance forms to ensure that the processing of employee benefits is made on time. (v) That, where delays because of internal processes are encountered in the processing of terminated employee benefits, HR and the Pay Office should proactively update/advise the beneficiaries and others affected appropriately. (w) That upon the payment of a terminated employee, management should take prompt measures to recover those funds. (x) That the irregular expenditure should be recognised in the irregular expenditure register for disclosure in the financial statements at year-end.
	<p><u>STATUS UPDATE ON THE 2022/2023 FINANCIAL YEAR ANNUAL AUDIT PLAN</u></p>
	<p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p>
	<p>That the report dated 15 August 2022 by the Chief Audit Executive in relation to the status update on the 2022/2023 Financial Year Annual Audit Plan be noted.</p>
	<p><u>FINAL INTERNAL AUDIT REPORT AUDIT ON THE 2021/2022 SECTION 72 MID-TERM REPORT</u></p>
	<p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p>
	<ul style="list-style-type: none"> (a) That the report dated 17 August 2022 by the Chief Audit Executive in relation to the Final Internal Audit report on the 2021/2022 Section 72 Mid-Term Report be noted. (b) That, where delays in the issuing of the AG Management Report are experienced again in the future, management should consider, if practical or possible, utilizing the Draft Management Report, or use other available and relevant information, to compile an audit action plan and indicate as such in the Section 72 Report. It is encouraged that, as soon as management becomes aware (through ongoing discussions with AG etc.) of AG findings that will be captured on the AG Management Report, an action plan should be proactively developed and implemented immediately, even if the Final AG Management Report has not yet been issued. (c) That the Manager: Budget monitoring and Implementation should thoroughly review the draft Section 72 Report to ensure that, where information (example; audit action plan) not relating to the period of the report is included, such is indicated on the Section 72 Report itself. The Section 72 Report is of critical assistance to the Mayor and National Treasury in evaluating the performance and financial status of the municipality as it seeks to achieve its annual performance targets. Therefore, timely facts must be clearly stated to assist decision making. (d) That when using information other than an audit action plan that is not current (time should be disclosed in the Section 72 Report as a note to ensure that the user is adequately advised and given proper context and perspective on audit findings and related action plan.



Municipal Audit Committee Recommendations

Date of Meeting	Committee recommendations During 22/23
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23 AUGUST 2022

FINAL INTERNAL AUDIT REPORT ON SAP PLANT AND FLEET MANAGEMENT DEVELOPMENT REVIEW

AGREED TO RECOMMEND TO THE FULL COUNCIL

- (a) That the report dated 28 July 2022 by the Chief Audit Executive in relation to the Final Internal Audit Report on the SAP Plant and Fleet Management Development Review be noted.
- (b) Prior to development resumption of modules, management should review the blueprint and ensure it is adequately, granularly, and comprehensively documented to capture the business requirements of the municipality.
- (c) That prior to development resumption of modules, management should ensure that the modular components are adequately developed and configured as per the revised and approved modular blueprint document.
- (d) That prior to development resumption of modules, management should ensure that the modular components are adequately tested as per the approved project charter and testing strategy documents.
- (e) That prior to testing of the finalized development modules, management should ensure that the consulting develops the master data objects in line with the revised blueprint to ensure accurate testing results that will inform preceding phases of the implementation.
- (f) That prior to deployment of the plant and fleet management modules into production, management should ensure that the modules are sufficiently licensed.

FINAL INTERNAL AUDIT REPORT ON SAP BASIS AND LICENSING REVIEW

AGREED TO RECOMMEND TO THE FULL COUNCIL

- (a) That management should set the system parameters as follows;
 - That Management should make the company codes as productive.

Application Server	Parameter Name	Results	Current Value	Default	Recommendations
EOHSAPMUN03_MUD_00	login/disable_multi_gui_login	Failed	0	0	Value must be equal to 1

- (b) That Management should ensure the transactions with wildcards are adequately secured or if not adequately secured the wildcards should be removed from the user roles in order to comply with principles of least access.
- (c) That Management should make the company codes as productive. That it is recommended that roles or profiles be removed from the SAP standard user SAP*.
- (d) That Management should make the company codes as productive. That it is recommended that dormant users be deleted/deactivated as they pose a security risk by being available for multiple logon attempts on the system. *
- (e) That Management should make the company codes as productive. That it is recommended that management deploys the SAP GRC module to prevent conflicting access rights.

FINAL INTERNAL AUDIT REPORT ON ICT INFRASTRUCTURE (SOD, ACCESS CONTROL, WEB INFRASTRUCTURE, SOFTWARE LICENCING AND SERVER MANAGEMENT REVIEW

AGREED TO RECOMMEND TO THE FULL COUNCIL

- (a) That the report dated 18 August 2022 by the Chief Audit Executive in relation to the Final Internal Audit report on ICT Infrastructure (SOD, Access controls, Web Infrastructure, Software Licencing & Server management) review be noted.
- (b) That management should review and submit the information security policy to council for approval. The approved policy should be implemented by the application of the information security management procedure. Management should further implement processes to ensure adequate security and oversight of data centre activities.
- (c) That Policies and Procedures should be workshopped with staff members.
- (d) That management should ensure that IT infrastructure governance and management is implemented. Management should ensure that configuration and hardening standards are comprehensively developed, consistently reviewed, and aligned with the web infrastructure configuration. A vulnerability management tool should be considered to ensure that proactive monitoring of vulnerabilities is performed.
- (e) That management should ensure that IT infrastructure governance and management is implemented. Management should ensure that a software licensing management procedure document is documented, implemented and reported on to ensure that software licence of IT applications are adequately managed.

CONSOLIDATED AUDIT COMMITTEE REPORT

AGREED

- (a) That the report dated 18 August 2022 by the Acting City Manager on the Consolidated quarterly report for the Audit Committee for the period ending July 2022, be noted.
- (b) That Acting City Manager submit the report on Maritzburg United to the next Audit Committee meeting.

RISK MANAGEMENT REPORT ON THE RISK MANAGEMENT IMPLEMENTATION PLAN FOR 2022/2023 FINANCIAL YEAR (REF: 3.10.2.5)

AGREED TO RECOMMEND TO THE FULL COUNCIL

That the report dated 10 August 2002 by the Chief Risk Officer on the Risk Management Implementation Plan for the 2022/2023 financial year be approved and be referred to Council.



Municipal Audit Committee Recommendations	
Date of Meeting	Committee recommendations During 22/23
23 AUGUST 2022	<p><u>RISK MANAGEMENT REPORT ON PROPOSED RISK MANAGEMENT COMMITTEE COMPOSITION (REF: 3.10.2.5)</u></p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>(a) That the Risk Management Committee review its decision of the 08 November 2021 and consider the guidance provided by National Treasury on the Risk Management Framework and the best practices and commence the process of appointing the external independent Chairperson for risk management committee.</p> <p>(b) That the Risk Management Committee should comprise of both management and external members.</p> <p>(c) That the Risk Management Committee approves the remuneration allowances or stipends of Risk Management Committee Chairperson and external members to be similar to that of the Audit Committee.</p> <p><u>RISK MANAGEMENT REPORT ON THE PROGRESS OF THE RISK MITIGATION STRATEGIES ON MUNICIPAL SIX STRATEGIC RISKS (REF: 3.10.2.5)</u></p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>(a) That the Risk Management Committee and the Audit Committee consider the progress made by management's efforts to ameliorate the effect of strategic risks to the Municipality's strategic objectives.</p> <p>(b) That the oversight structures play their role in examining the progress made and provide guidance.</p> <p>(c) That senior management carefully craft mitigation strategies in order to achieve the desired results by considering all elements involved, example; availability of resources, inter-dependences etcetera.</p>
30 AUGUST 2022	<p><u>SAFE CITY NPC ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022 (21.4.1)</u></p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the report on the Safe City NPC Annual Financial Statements for the year ended 30 June 2022, be NOTED.</p> <p><u>REPORT TO THE AUDIT COMMITTEE ON THE ANNUAL PERFORMANCE 2021/22</u></p> <p>AGREED</p> <p>That the report on the Annual Performance 2021/22 dated 11 August 2022 by the Office of the City Manager, be NOTED.</p> <p><u>REPORT ON THE UNAUDITED MSUNDUZI LOCAL MUNICIPALITY ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2021</u></p> <p>AGREED</p> <p>That the report on Annual Financial Statement for the year ended 30 June 2022, be NOTED.</p> <p><u>FINAL INTERNAL AUDIT REPORT OF SAFE CITY ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022</u></p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>(a) That Management notes that quality review of the AFS is performed before submission for audit.</p> <p>(b) That Management ensure that the service provider compiles and submits the AFS to management timeously for quality review to be performed by management before submission for audit.</p> <p>(c) That Management should ensure that the exceptions noted from the audit are communicated to the service provider so that they do not occur in future.</p> <p>(d) That Management should ensure that performance evaluation criteria are included in the service level agreement with the service provider and that the performance of the service provider is evaluated and monitored. Management should perform a detail recalculation on depreciation expenses.</p> <p>(e) Investigate and resolve material variances noted if any</p> <p>(f) That Management and the service provider should ensure that all requirements as per GRAP 1 are considered and included in the AFS</p> <p>(g) That Management and/ or the service provider should complete the GRAP Disclosure Checklist while preparing the AFS to ensure all relevant disclosures are included.</p> <p>(h) That Management and the service provider should ensure that all requirements as per GRAP 19.98, where applicable, are complied with, where applicable</p> <p>(i) That Management and the service provider should ensure that all requirements as per GRAP 24, where applicable are complied with</p> <p>(j) That Management should ensure that performance evaluation criteria are included in the services level agreement with the provider and that the performance of the service provider is evaluated</p>
25 OCTOBER 2022	<p><u>OUTSTANDING MATTERS REPORTS: 2021</u></p> <p>AGREED</p> <p>That the report dated 7 February 2022 by the General Manager: Corporate Services Business considering the Audit Committee Outstanding Matters: 2021, be NOTED and be consolidated into the Audit Committee Decision Tracker.</p> <p><u>OUTSTANDING MATTERS REPORTS: OCTOBER 2022</u></p> <p>AGREED</p> <p>(a) That the report dated 10 October 2022 by the General Manager: Corporate Services Business considering the Audit Committee Outstanding Matters: June 2022, be NOTED.</p> <p>(b) That at the request of the General Manager: Sustainable Development and City Enterprises, the report on the Status of Aloe Ridge be DEFERRED to the Audit Committee meeting on Tuesday, 15 November 2022.</p>



Municipal Audit Committee Recommendations

Date of Meeting	Committee recommendations During 22/23
25 OCTOBER 2022	<p><u>VERBAL UPDATE BY THE OFFICE OF THE AUDITOR GENERAL</u></p> <p>AGREED</p> <p>That the verbal update by the Senior Manager: AGSA (Mr H Makhanyela), be NOTED.</p> <p><u>PRESENTATION BY NATIONAL TREASURY: MFSR (MR PIETER VENTER): WORKSHOP ON THE FINANCIAL RECOVERY PLAN</u></p> <p>AGREED</p> <p>That the Presentation by National Treasury: MFSR (Mr Pieter Venter): Workshop on the Financial Recovery Plan, be NOTED.</p> <p><u>FINAL INTERNAL AUDIT REPORT ON THE HIGH LEVEL REVIEW OF THE ANNUAL FINANCIAL STATEMENTS: 2021/2022 (REF: 3.10.1.1)</u></p> <p>The Chief Audit Executive reported that this items were considered at the report dated 11 August 2022 at the Audit Committee meeting held on 30 August 2022.</p> <p>The Chief Financial Officer undertook to ensure that the Budget and Treasury Business Unit attended to all the matters raised in the report.</p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the City Manager ensure that Management consider the findings around the Final Internal Audit Report on the High-level review of the Annual Financial Statements: 2021/22 for adjusting and correction.</p> <p><u>AUDIT REPORT ON CUSTOMER REFUNDS (REF: 3.10.1.1)</u></p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That Council considers the Audit Report on Customer Refunds as contained in the dated 30 September 2022 by the Chief Audit Executive (Ref: Adhoc 2 of 2022/23) and the City Manager ensure the following:-</p> <ol style="list-style-type: none"> 1. That the Chief Financial Officer ensure that the Refunds Supervisor should review all applications and supporting documentation accompanying the applications thoroughly to ensure accuracy and completeness of information received. Relevant reconciliations should be reviewed, and accuracy thereof confirmed by the Refunds Supervisor. 2. That the Chief Financial Officer ensure that the responsible Senior Manager and / or the Manager should review the Refund Application form against the checklist to ensure that all necessary processes were followed and supporting documents attached; and should sign the form as evidence thereof. 3. That the Chief Financial Officer ensure that the Refunds Supervisor should review all applications and supporting documentation accompanying the applications thoroughly to ensure accuracy and completeness of information received. No applications should be approved and processed for payment where incomplete applications are received. 4. That the Chief Financial Officer ensure that the Refunds Supervisor should review all applications and supporting documentation accompanying the applications thoroughly to ensure accuracy and completeness of information received. No applications should be approved and processed for payment where information recorded in the form does not correspond to supporting documents attached. 5. That the Chief Financial Officer ensure that all supporting documentation accompanying the applications should be thoroughly reviewed to ensure accuracy and completeness of information received. 6. That the Chief Financial Officer ensure that the any alterations made should be signed off by the individual making the change and the senior they report to. <p><u>INTERNAL AUDIT REPORT ON PAYMENT ARRANGEMENTS FOR ARREAR DEBTS (REF: 3.10.1.1)</u></p> <p>AGREED</p> <p>That City Manager and the Chief Financial Officer were urged to ensure that there was crucial management of the payment terms on all arrear debt payment agreements with consumers.</p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That Council consider the Internal Audit Report on Payment Arrangements for Arrear Debts as contained in the report dated 30 September 2022 by the Chief Audit Executive (Ref: Adhoc 1 of 2021/22) and that the City Manager ensure the following:-</p> <ol style="list-style-type: none"> 1. That the Chief Financial Officer and the Senior Manager: Revenue Management should review the Credit Control and Debt Collection policy (payment arrangement section) and ensure that it is aligned with the current economic conditions and also encourages customers to honor their payment arrangements. 2. That all payment arrangements should be reviewed by the Manager: Debtors Management to ensure commitment and compliance by the customers and follow up made with defaulting customers immediately, i.e. 7 days after payment due date. 3. That all other debtors with escalating debt but have not made a payment arrangement should be contacted to effect the same and those not honoring the payment arrangement should be handed over to the Debt Collectors. 4. That the Debt Collectors should be placed on performance terms to ensure that they actively following up on all outstanding debts. 5. That the Chief Financial Officer, Senior Manager: Revenue Management and Manager: Debtors Management should ensure adequate retention of documents in line with the National Treasury guidelines.



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25 OCTOBER 2022	<p>6. That the Msunduzi Municipality's Records Management Policy should be updated to include the duration for the retention of records and the Treasury Regulations can be used as a guideline.</p> <p>7. That Acknowledgement of Debt Forms should be approved by the City Manager or his/her delegated authority as per the delegation of authority stipulated in the process manual.</p> <p>8. That Acknowledgment of Debt Forms should be reviewed by the Manager: Debtors Management to ensure that all mandatory fields are completed prior to acceptance and adequately signed and dated as evidence thereof.</p> <p>9. That the Chief Financial Officer ensure that the Senior Manager: Revenue Management should ensure that stringent measures are implemented when approving the payment arrangement process, i.e. payment of the 50 % outstanding balance with the remaining balance payable in two (2) equal payments.</p> <p><u>FINAL INTERNAL AUDIT REPORT ON PROJECT MANAGEMENT OFFICE (REF: 3.10.1.1)</u></p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That Council consider the Final Internal Audit Report on the Project Management Office as contained in the report dated 11 October 2022 by the Chief Audit Executive (Ref: A15-2021/2022), and that the City Manager ensure the following: -</p> <ol style="list-style-type: none"> 1. That unless the resolution passed by the full Council Committee meeting held on 6 March 2018 is rescinded, the Accounting Officer needs to ensure that all Municipality officials work together to achieve the operational structure as approved by the Council. 2. That an Operational Policy and Standard Operational Plan that adheres to Municipal Infrastructure Grant Framework and Project Management Unit Guidelines; and covering all relevant areas of implementation of Municipal Infrastructure Grant (MIG) funding, be developed and implemented. 3. That the Project Management Office be resourced as per the Project Management Unit (PMU) Guidelines and operational needs. 4. That the Accounting Officer and General Manager: Infrastructure Services should increase capacity within the Project Management Office (PMO). 5. That annual business plans and project implementation plans to be submitted as per CoGTA requirements. 6. That the Accounting Officer ensure that all submissions are duly signed and dated. 7. That Accounting Officer and General Manager: Infrastructure Services consider using acknowledgement of receipt (transmittal letters) on all submissions. 8. That all relevant parties involved in Municipal Infrastructure Grant (MIG) projects to be urged to fully comply with MIG claims requirements. 9. That the revised Organizational Structure which is more aligned to the Project Management Unit Guidelines and operational needs to be approved and implemented. 10. That reasonable budget should be allocated for appropriate and critical training for the Project Management Unit. <p><u>FINAL INTERNAL AUDIT REPORT ON NETWORK SECURITY REVIEW (REF:3.10.1.1)</u></p> <p>AGREED</p> <p>That the report dated 11 October 2022 by the Chief Audit Executive (Ref: ICT1-2021/2022) considering the Final Internal Audit Report on Network Security Review be DEFERRED to the Audit Committee continuation meeting on Tuesday, 15 November 2022.</p> <p><u>REPORT OF THE AUDIT COMMITTEE ON THE STATUS UPDATE ON THE 2022/2023 FINANCIAL YEAR ANNUAL AUDIT PLAN (REF: 3.10.1.1)</u></p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the Status Update and Implementation of the Internal Audit Plan for the 2022/2023 Financial Year as contained in the report dated 18 October 2022 by the Chief Audit Executive (Ref: SU NO.2 of 2022/23), be noted.</p> <p><u>FINAL INTERNAL AUDIT REPORT: PERFORMANCE INFORMATION REVIEW FOR ALL BUSINESS UNITS (REF:3.10.1.1)</u></p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>The Council consider the findings around the Final Internal Audit Report on the Performance Information Review for all business units as contained in the report dated 19 October 2022 by the Chief Audit Executive (Ref: A15 - 2021/22) and that the City Manager ensure that the following recommendations are actioned accordingly: -</p> <ol style="list-style-type: none"> 1. That General Managers should ensure that appropriate adjustments are effected to the Annual Performance Report. 2. That General Managers should review and monitor compliance with applicable laws and regulations relating to predetermined objectives. 3. That General Managers should ensure that the annual performance report is adequately reviewed before submitting for auditing. 4. That General Managers should investigate the above differences to determine whether the reported achievements in the APR need to be amended. 5. That General Managers must ensure that every Quarterly report must be cross-referenced to the portfolio of evidence file to ensure that reported performance is adequately supported. 6. That General Managers when assessing Senior Managers should verify that all portfolio of evidence has been submitted and placed on file. 7. That General Managers should ensure that there is sufficient evidence to support achieved targets reported in the report; and 8. That the City Manager must ensure that Consequence Management should be enforced in instances where the achievement/non-achievement of targets is not supported by adequate evidence. 9. That General Managers should ensure that Proof of evidence files should be updated as and when a particular target is achieved and this information should inform the report on the monthly and quarterly SDBIP and not at the end of the quarter upon Internal Audit's request. 10. That Proof of evidence files should be reviewed by the General Manager and signed as evidence of review.



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Date of Meeting	Committee recommendations During 22/23
25 OCTOBER 2022	<ol style="list-style-type: none"> 11. That General Managers should ensure that Proof of evidence files should be provided to the Internal Audit Unit within the stipulated deadlines and failure thereof should be reported to the City Manager as it is expected that these files are provided for auditing after the General Managers have performed their reviews. 12. That General Managers should ensure that Senior Managers should ensure that all performance reported is accompanied by supporting documentation that is valid, verifiable and relevant; and 13. That Consequence Management should be enforced in instances where the evidence is not provided for audit purposes. Reported achievements relating to targets should be assessed by Management against portfolio of evidence to ensure that the reported performance is accurate, valid and reliable. 14. That Quarterly departmental reports should be signed as evidence of review for completeness and accuracy; and 15. That Consequence Management should be enforced in instances where there is a lack of evidence of review of Portfolio of Evidence files. 16. That the City Manager should ensure on the implementation of the Performance Assessment schedule and report on any deviations to Council timely. 17. That the Performance Assessments should be used to enforce consequence management for consistent poor performance and failure to address and implement corrective measures timely. 18. That the Manager: Organizational Compliance, Performance and Knowledge Management should ensure that performance terms are developed for the poor performing incumbents to be monitored more frequently (at least monthly) to ensure that their performance gaps are addressed timely. 19. That General Managers should ensure that Performance Assessment should also be utilized to identify performance gaps and training needs of the incumbents.
	<p><u>FINAL INTERNAL REPORT ON REVENUE MANAGEMENT (REF: 3.101.1.1)</u></p> <p>AGREED</p> <p>That the report dated 30 September 2022 by the Chief Audit Executive (Ref: AoP14 OF 2022/23) considering the Final Internal Report on Revenue Management be DEFERRED to the Audit Committee continuation meeting on Tuesday, 15 November 2022.</p>
	<p><u>INTERNAL AUDIT REPORT: AUDIT ON STANDBY AND MOTOR RUNNING ALLOWANCE (REF: 3.10.1.1)</u></p> <p>AGREED</p> <p>That the City Manager submit responses by all General Managers to the recommendations on the Internal Audit Report on Standby and Motor Running Allowances to the next meeting of the Audit Committee.</p>
	<p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>The Council consider the findings around the Standby Duties and Motor Running Allowances Management as contained in the report dated 19 October 2022 by the Chief Audit Executive (Ref: A7-2021/2022) and that the City Manager ensure the following recommendations: -</p> <ol style="list-style-type: none"> 1. That the General Manager: Corporate Services should ensure that all standby duty allowances are processed according to the approved policies and procedures and should ensure that consequence management is implemented for any deviations. 2. That the General Manager: Corporate Services should ensure that the Standby Policy is reviewed and updated, clearly specifying the business units and posts that should qualify to work standby duties and benefit from the standby allowance, based on the definitions detailed on the Standby Policy and Procedure. 3. That the Chief Financial Officer should ensure that the General Manager: Corporate Services should ensure that the updated Standby Policy and procedure is workshopped to all municipal staff and changes communicated. 4. The Chief Financial Officer should ensure that a detailed standard operating procedure is compiled that will detail the functions of the business units, Benefits Office, and Pay Office and how these sections will work together and maintain adequate segregation of duties, which also promotes effective and efficient review or documents prior to processing by Pay Office. 5. That the Chief Financial Officer should ensure that the work that has been captured on the payroll system for processing by the Principal Accountant and Payroll Clerks should be reviewed by the Chief Accountant prior to release and approval of Payroll, and should be signed as evidence thereof to ensure accountability of work performed. 6. That the Chief Financial Officer should ensure that the Senior Manager: Expenditure Management and the Chief Accountant should ensure oversight on all Payroll Management processes. 7. That the Chief Financial Officer should ensure that the Senior Manager: Expenditure Management and the Chief Accountant should investigate why the system currently does not have a line item for standby worked at two times (@2.0) the normal rate. 8. That the Chief Financial Officer should ensure that Management within Benefits office should ensure that Management of the respective business units continuously check the logbooks of the officials within their business units to ensure that the official trips undertaken by the officials were necessary and were in the interests of service delivery. 9. That the Chief Financial Officer should ensure that Management within Benefits office should scrutinize the official trips recorded on all logbooks submitted to claim for locomotion allowance and apply their discretion to determine whether the official kilometers are valid and within a reasonable measurement and indicate as such on each logbook that is reviewed to ensure that inflated kilometers are detected prior to payment of the claim. 10. That the Chief Financial Officer should ensure that Management within Benefits office should refer the logbooks with possibly overstated kilometers back to the respective Senior Managers for further review, upon which claims that are not amended are referred for investigation, and action plans should be put in place to prevent the transgressions from occurring again. 11. That the Chief Financial Officer should ensure that Management within Pay office should compile list of officials approved to be on the locomotion scheme. The list should include the official's name, approved vehicle and rate and on a monthly basis they should update the list with newly approved officials to receive the allowance. The list should be checked against each claim received prior to effecting payment to ensure that the claims paid are valid and legitimate.



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25 OCTOBER 2022	<ol style="list-style-type: none"> 12. That the Chief Financial Officer should ensure that Management within Benefits office should ensure that all logbooks submitted are checked against the list of officials approved to be on the locomotion scheme and attach the list with the official's name, approved vehicle and rate to ensure that only authorized officials and their vehicle are able to claim for locomotion allowance with the approved rate and are paid. 13. That the Chief Financial Officer should ensure that Management within Pay office should refer the locomotion allowance claim which has led to the incurrence of irregular, fruitless and wasteful expenditure for investigation and action plans should be put in place to prevent the transgressions from occurring again. 14. That the Chief Financial Officer, Senior Manager: Expenditure Management and Chief Accountant should ensure adequate retention of documents in line with the National Treasury guidelines. 15. That the General Manager: Corporate Services should ensure that the Msunduzi Municipality's Records Management Policy should be reviewed and updated to include the duration of the retention of records, the Treasury Regulation can be used as a guide. 16. That the Senior Manager: Expenditure Management, Senior Manager: Human Resources Management and the Chief Accountant should review and update the Standby policy and other relevant Human Resources Management policies and guidelines to ensure alignment and seamless operations 17. That the Chief Financial Officer and General Manager: Corporate Services should jointly workshop all their staff in Finance and Employee Benefits on the Standby policy and other relevant Human Resources Management policies and guidelines. 18. That the Senior Manager: Expenditure Management, Senior Manager: Human Resources Management should ensure that the Standby Policy and other relevant Human Resources Management policies and guidelines is aligned and published on the municipal intranet and internet. 19. That the Senior Manager: Human Resources Management should ensure that all HR Policies are reviewed annually or at least every three (3) years and as and when new changes are required due to changes in legislation etc. Any changes/updates should be incorporated. This will ensure continuous relevance and compliance of HR policies with legislation, regulations, collective agreements etc. 20. That the Senior Manager: Human Resources Management should facilitate the review of HR related policies e.g., Locomotion Scheme Policy. Input should be sought from all relevant stakeholders, including the Pay Office. 21. That the Senior Manager: Human Resources Management should consider including the policy review requirements in all policies to ensure that the policies are timeously reviewed and that these are aligned to the municipality's business processes. 22. The reviewed and updated policies should be workshopped to management and staff to ensure effective implementation and preservation of accountability and performance. 23. That all General Managers should closely monitor standby planning to ensure its optimal use by employees and that, work that should be performed during normal working hours is not deferred to overtime / standby hours. 24. That all General Managers should review and assess which sections should be planned on standby duties against emergency events that have been reported to ensure that spending is limited and restricted only to emergency personnel. 25. That all General Managers should undertake a monthly review standby paid versus standby budgeted for. 26. That the payments of standby allowances must be supported by a valid standby roster and claim forms, to ensure that the employee was planned to work standby allowance 27. That Pay Office Management should ensure that the Payroll benefits are checked and verified prior to processing, to ensure accuracy and validity thereof. 28. That in determining the Standby Allowance amount to be paid, Pay Office and Benefits Office management should comply with the Standby Policy and Procedure and the KZN Conditions of Service Collective Agreement, applicable from 8 November 2018 to 31 October 2023 or a later date to be determined by the Minister of Labour. This will ensure that the correct formula is applied and the correct amount due is determined. 29. That Pay Office and Benefits Office Management should implement sufficient control measures, including supervisory reviews of standby allowance calculations, to minimize the risk of calculation errors. 30. That Management should ensure compliance with the policies by ensuring adequate oversight over processes. 31. That Supervisors should review the work of junior staff and implement disciplinary measures. 32. That Standby Claim Forms should be reviewed by the Benefits Office and Pay Office Supervisors and the Principal Accountant, and any anomalies raised and cleared prior to payment. 33. That General Managers approving applications should ensure all documents are available and attached to the application forms before approving. 34. That Proof of Vehicle Insurance should be thoroughly reviewed by the Principal Accountant and the Chief Financial Officer to ensure that the documents are compliant with all the requirements of the Locomotion Allowance Policy. 35. That the Chief Accountant within Pay office should ensure that prior to processing the applications, they are checked for the signature of the General Manager: Business Units to ensure they are recommended for approval by the Chief Financial Officer to be part of the Locomotion Scheme. 36. That the Chief Accountant should ensure that continuous reviews on the locomotion applications are performed by Pay Office at different levels to ensure that no application goes undetected for errors or omitted signatures. 37. That the Chief Accountant should on a monthly basis perform spot checks on a judgmental sample of applications received for that month to check that the applications were signed by the relevant signatories and are adequately complete and should also sign as confirmation that the application was checked. 38. That Management within Pay Office should ensure that reviews on the applications are continuously performed by Pay Office at different levels to ensure that the application for locomotion allowance is checked for completeness and validity. 39. That Management within Pay office should ensure that applications that are incomplete and with insufficient documents are returned to the Business Units to ensure that only complete and valid applications are processed and approved by the Chief Financial Officer. 40. That Management within Pay office should ensure that prior to processing the applications for locomotion allowance the printout reflecting the vote number and available funds for motor allowance is attached on all applications for locomotion allowance and is checked against the SAP system to confirm the available funds. 41. That the Chief Accountant should ensure that prior to Finance officials signing the application, they should check the submitted documents against the locomotion allowance checklist to ensure that the required supporting documents are attached to the application, necessary signatures are appended and that the application forms comply with the Locomotion Scheme Policy. 42. That the Chief Accountant should ensure that applications with inconsistent dates are not processed and return them back to the Business unit to ensure that applications submitted are signed accordingly in the order of the signatories with the supporting documents attached for consistency and uniformity in the approval process of the locomotion allowance. 43. That the Chief Accountant should ensure that reviews on the applications are continuously done at different levels to ensure that no application goes undetected for errors or inconsistencies with the Locomotion Scheme Policy.
25 OCTOBER 2022	



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Date of Meeting	Committee recommendations During 22/23
25 OCTOBER 2022	<p>44. That Management within Pay office should ensure that when determining the ADG value of the vehicles of the officials, only the AA tables as prescribed by the Locomotion Scheme Policy are used for accurate market values of the vehicles at the time of applying for locomotion allowance.</p> <p>45. That Management within Pay office should ensure that only the market value as determined by the AA tables for the official's vehicle are used as the ADG value to ensure that the calculation of the fixed rate is correct.</p> <p>46. That Management within Pay office should ensure that reviews on the applications are continuously performed at different levels to ensure that no application goes undetected for errors or omitted information.</p> <p>47. That Management within Pay office should ensure that a printout of the AA table used in the determination of the ADG value is attached on applications for locomotion allowance processed to ensure uniformity of the locomotion allowance process.</p> <p>48. That Management with Benefits office should create a uniform logbook template to be distributed and utilized across the Municipality by the official's part of the Locomotion Scheme. Dedicated columns for travel details such as the reason for the trip and the point-to-point destination should be included in the logbook to ensure that it is compliant with the SARS issued template.</p> <p>49. That Management within Benefits office should ensure that the logbook template has dedicated spaces to record the name of the official, employee number and vehicle registration and these are fully completed by the officials prior to processing to ensure that logbooks belonging to the official are easily located and can be referenced to the relevant locomotion allowance claim as a supporting document.</p> <p>50. That Management within Benefits office should ensure that the logbooks submitted by the officials are signed as confirmation that the trips undertaken on official purpose are true and valid, and that reliance can be placed on them as a supporting document for the locomotion allowance claim.</p> <p>51. That Management within Benefits office should create a uniform Trip Authority Form for use by all official's part of the locomotion scheme to obtain authorization from the Head of Departments prior to commencing with the official trips to ensure that officials trips claimed on the Logbooks were approved in line with the execution of the official's duties and the business unit's mandate.</p> <p>52. That Management within Benefits office should issue a directive to the Heads of Departments: Business units, that prior to approving the official trips on the Trip Authority Form, they should check the available budget on the locomotion allowance on SAP to ensure that the official trips undertaken by the official can be reimbursed by the Municipality with the existing budget allocation for the financial year.</p> <p>53. That Management within Benefits office should issue a directive to the Heads of Department: Business units should review Logbooks submitted by the officials on the official's trips undertaken and kilometers claimed prior to it being submitted to Benefits office for processing and sign for approval of the official trips undertaken to prevent abuse of the locomotion scheme and ensure compliance with the Locomotion Allowance Policy.</p> <p>54. That Management within Benefits office should check the logbooks that they are fully completed, and the kilometers claimed for each official trip undertaken are valid and should stamp each logbook that it has been confirmed to be in compliance with the Locomotion Allowance Policy.</p> <p>55. That Management within Benefits office should ensure that there is uniformity across the Municipality through ensuring that all logbooks are submitted to Benefits office to create locomotion allowance claims and submit for processing and payment at Pay office.</p> <p>56. That Management within Benefits office should ensure that all locomotion allowance claims are signed by the Senior Administrator: Benefits to certify correctness of the information recorded on the claim and a Benefits stamp is appended prior to submitting for processing and payment at Pay Office.</p> <p>57. That Management within Benefits office should ensure that proper checks are performed on the locomotion allowance claims against the spreadsheet of officials approved to receive locomotion allowance benefits to ensure that information recorded is accurate and only official trips are claimed as per the Locomotion Scheme Policy.</p> <p>58. That Management within Pay office should issue a directive to all official's part of the Locomotion scheme receiving running or ad hoc allowance that claims should be submitted a month after the trips are undertaken to ensure that the payments of the claims are taken from the current financial year's budget to avoid misstatement of the locomotion allowance in the financial statements due to claims being paid with the new financial year's budget.</p> <p>59. That the General Manager: Corporate Services should liaise with the Business Units that provide emergency services ("Life Threatening Conditions/ Emergencies" as a situation or condition that could kill or put life and or limb in danger as defined in the municipality policy and procedure) outside his/ her normal working hours to obtain their input.</p> <p>60. That the General Manager: Corporate Services should prepare a report considering to the Strategic Management Committee, Corporate Services Portfolio Committee, Executive Committee and the Full Council for consideration of the exemption to SALGBC taking into account the budget.</p> <p>61. That the General Manager: Corporate Services should thereafter apply to the SALGBC in terms of clause 19.1 of the amended KZN Divisional Conditions of Service Collective Agreement issued in November 2018.</p>
<p>FINAL INTERNAL AUDIT REPORT OF THE SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) AND OPERATIONAL PLAN (OP) FOR THE 2022/2023 FINANCIAL YEAR (REF: 3.10.1.1)</p>	
<p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p>	
<p>1. That Management should ensure that the IDP be reviewed to confirm that it contains outcome indicators linked to output indicators. In achieving this imperative, management should consider the requirements enshrined in Section 41 of the Municipal Systems Act, 32 of 2000 as well as the definition and purpose of outcome indicators explicated in the OPMS policy of the municipality. The difference between the output and outcome indicators should also be appreciated, in that, the outcome indicators (OPMS, 2020) entail the quality and impact of programs and / or projects implemented by the municipality in pursuance of the strategic objectives of the municipality encapsulated in the IDP. The next cycle of the IDP review process for the 2023/24 financial year should prioritize the inclusion of the outcome indicators in the IDP.</p> <p>2. That Management should put measures in place to ensure that action plans devised to address prior year audit findings are effectively implemented. This may include:-</p> <ul style="list-style-type: none"> • Reporting of progress on the implementation of audit recommendation and management action plan to oversight structures monthly and quarterly to ensure that action plans are implemented timeously. <p>Interrogate the root causes of all the findings that were not fully resolved, devise action plans and implement processes to eradicate the weaknesses thereof.</p>	



Municipal Audit Committee Recommendations

Date of Meeting	Committee recommendations During 22/23
<p>25 OCTOBER 2022</p>	<ol style="list-style-type: none"> 3. That Management should ensure that technical indicator descriptions are defined for all KPIs included in the SDBIP. The suggested review should take effect as part of the mid-year SDBIP and budget review for adoption by council on or before 25 January 2023. 4. That Management should ensure that all aspects of the TIDs are adequately provided for, such as the short definition, purpose/importance of the KPI, calculation method and reporting cycle, etc. 5. That the SDBIP with technical indicator descriptions should be reviewed by internal audit for compliance and Smartness before approval by the council. 6. That a checklist should be considered by the PMS unit as part of the standard operating procedures for sign-off (by the PMS unit) to confirm that all compliance requirements and qualitative aspects of the performance planning information (i.e., alignment between all planning documents and Smartness thereof) have been ensured. 7. That a refresher conceptual training or workshopping of the OPMS policy should also be prioritized to impart knowledge with regard to the output versus outcome indicators in contrast to the strategic objective of the municipality. 8. That Management should ensure that all Key Performance Indicators conform to the SMART principle criteria as defined in the Municipal Systems Act, Municipal Planning, Performance Management Regulations and other applicable legislation such as FMPPI. This suggested review should take effect as part of the mid-year SDBIP and budget review for adoption by council on or before 25 January 2022. 9. That each KPI included in the SDBIP and the OP should be measurable, even the qualitative KPIs ones, as they can be measured by date. 10. Thank Management should consider reviewing the system of internal control around the process of developing the SDBIP and OP for the municipality. In that, control measures should be put in place to provide for comprehensive management review of the SDBIP and OPs to ensure that performance planning documents conform to section 41 of the Municipal Systems Act, Section 9 of the Municipal Planning, Performance Management Regulations and other applicable legislation. <p><u>FINAL INTERNAL AUDIT REPORT: SECTION 71 REPORT FOR QUARTER 4 FOR THE 2021/2022 FINANCIAL YEAR (REF:3.10.1.1)</u></p> <p>AGREED</p> <p>That report dated 30 September 2022 by the Chief Audit Executive (Ref: A3-2021/2022) considering the findings around the Final Internal Audit report on Audit of Section 71 (including Section 52 and Section 66) of the Municipal Finance Management Act for Quarter 4 of 2021/22 financial year be DEFERRED to the next meeting of the Audit Committee to allow for further deliberations with the Senior Manager: Budget Planning and Monitoring and the Chief Audit Executive.</p> <p><u>FOLLOW-UP REPORT ON THE AUDITOR GENERAL'S AUDIT ACTION PLAN FOR THE 2020/2021 FINANCIAL YEAR (REF:3.10.1.1)</u></p> <p>AGREED</p> <p>That the item considering the Follow-up Report on the Auditor General's Audit Action Plan for the 2020/2021 Financial Year be DEFERRED to the Audit Committee continuation meeting on Tuesday, 15 November 2022.</p> <p><u>CONSOLIDATED AUDIT COMMITTEE REPORT (REF:3.10.1.1)</u></p> <p>AGREED</p> <p>That the Item 4.3 to Item 4.17 on the Quarterly Report dated 21 October 2022 by the City Manager be DEFERRED to the Audit Committee continuation meeting on Tuesday, 15 November 2022.</p>
<p>15 NOVEMBER 2022</p>	<p><u>ENGAGEMENT PLANNING MEMORANDUM: GOVERNANCE MANAGEMENT AUDIT (REF:3.10.1.1)</u></p> <p>AGREED</p> <ol style="list-style-type: none"> (a) That the Engagement Planning Memorandum outlining the Governance Management Audit by the External Audit Service Provider: HDB Consulting, be NOTED. (b) That Audit Committee members forward their completed Audit Committee Self-Assessment Forms to the Chief Audit Executive. <p><u>ENGAGEMENT PLANNING MEMORANDUM: AUDIT OF RISK MANAGEMENT (REF:3.10.1.1)</u></p> <p>AGREED</p> <p>That the Engagement Planning Memorandum outlining the Audit of Risk Management by the External Audit Service Provider: HDB Consulting, be NOTED.</p> <p><u>CONSOLIDATED AUDIT COMMITTEE REPORT (REF:3.10.1.1)</u></p> <p>AGREED</p> <ol style="list-style-type: none"> (a) That Quarterly Consolidated Report dated 21 October 2022 by the City Manager be NOTED. That the City Manager ensure the following matters are reported on as part of the next consolidated report to the Audit Committee:- (b) That as a matter of urgency, the General Manager: Infrastructure Services, in conjunction with the Senior Manager: Water and Sanitation provide the Audit Committee with their detailed plan to address water leaks throughout the City; (c) That monthly Cost Driver Reports for the quarter by all General Managers must be contained in the City Manager's consolidated report monitoring overtime, acting allowances, secondments, standby allowances, vehicle repairs and accidents etc.; (d) That the City Manager include in his next report to the Audit Committee, his Consolidated Plan to Control Overtime and his Implementation Plan to Introduce the Shift System for all service delivery business units;



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15 NOVEMBER 2022	<p>(e) That the General Manager: Corporate Services include the Detailed Monthly Breakdown on Overtime by All Business Units for Quarter 1 (July 2022 to September 2022), including October 2022 and November 2022 for the 2022/2023 financial year as part of the City Manager's Consolidated Report to the Audit Committee;</p> <p>(f) That a detailed breakdown all Eskom and Umgeni payments in terms of the payments for current invoices and in terms of the payment arrangements be quantified for the current year to date as part of the consolidated report to the Audit Committee at its next meeting;</p> <p>(g) That a Communiqué be included on all Consolidated Billing Notices informing consumers that the locking of municipal meters with private locks is strictly prohibited as municipal meters are the property of the Msunduzi Municipality; and that consumers must be informed that the City Manager authorizes meter reading officials to cut private locks in order to access the meters for the monthly readings, without any compensation to the consumer;</p> <p>(h) Noting the problem with certain consumers locking meters, the City Manager take the relevant measures to introduce a considerably high fine for the locking of municipal meters with personal locks which prevents meter readers from taking readings, it being noted that this fine is to deter consumers from locking the meters;</p> <p>(i) That a detailed progress report on all SAP related costs to date and implications be included in the next report to the Audit Committee.</p> <p>(j) That the Ward Debt be reported to the Full Council on a monthly basis for the Party Whips of the Political Structures to address their respective constituents on municipal debt owing for municipal services, and that the Party Whips be requested to provide feedback to Council on their efforts in addressing their respective wards as political office bearers of Msunduzi Municipality in terms of the following Act:-</p> <p>Schedule 1 of the Municipal Systems Act 2000, the Preamble to which states the following:-</p> <p>"Councillors are elected to represent local communities on municipal councils, to ensure that municipalities have structured mechanisms of accountability to local communities, and to meet the priority needs of communities by providing services equitably, effectively and sustainably within the means of the municipality. In fulfilling this role, councillors must be accountable to local communities and report back at least quarterly to constituencies on council matters, including the performance of the municipality in terms of established indicators. In order to ensure that councillors fulfil their obligations to their communities, and support the achievement by the municipality of its objectives set out in Section 19 of the Act, ...".</p> <p>(k) That the Chief Audit Executive undertake spot audits as part of the 2023/2024 Annual Audit Plan on the 2022/2023 Maintenance Plans by all General Managers in consideration of their performance on the revised Financial Recovery Plan.</p> <p><u>PROGRESS REPORT ON THE ILLEGAL OCCUPANTS AT ALOE RIDGE (REF:13.2.3)</u></p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>(a) That the progress report dated 23 October 2022 by the Senior Manager: Human Settlements (Acting) on the Illegal Occupation at the Aloe Ridge Rental Units, be NOTED.</p> <p>(b) That the City Manager ensure that a further report detailing the total rentals generated from the Aloe Ridge Rental Units, in comparison with the total services consumed, with the total outstanding rentals due, together with the latest payment arrangement by the MEC for the settlement of these arrears.</p> <p><u>MARITZBURG UNITED FOOTBALL CLUB SPONSORSHIP (REF: 3.7.3.3)</u></p> <p>AGREED</p> <p>That the report dated 14 November 2022 by the City Manager considering the Maritzburg Unit Football Club Sponsorship be DEFERRED to the next meeting of the Audit Committee to allow the City Manager to be briefed thoroughly on the background to this item, and to obtain additional information to the report</p> <p><u>FINAL INTERNAL AUDIT REPORT ON NETWORK SECURITY REVIEW (REF:3.10.1.1)</u></p> <p>AGREED</p> <p>(a) That the ICT Strategy was updated at the ICT Steering Committee.</p> <p>(b) the Senior Manager: ICT was requested to provide committee with a Plan to Replace all Unsupported Software.</p> <p>(c) That the Senior Manager: ICT submit a detailed 5 Year and 10 Year Implementation Plan forecasting all network security and the ongoing administrative related matters.</p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the report dated 11 October 2022 by the Chief Audit Executive (Ref: ICT1-2021/2022) on the Final Internal Audit Report on Network Security Review be considered and that the City Manager ensure the following:-</p> <ol style="list-style-type: none"> 1. Management should ensure that security updates are installed. The installation of patches should be preceded by appropriate level testing. Network vulnerability scans should be conducted periodically and identified vulnerabilities prioritized, assigned an owner, and resolved timeously. 2. Vulnerability Management Program that will identify, rank, emphasize, improve, and rectify vulnerabilities that are found in software and networks should be implemented. 3. Management should consider upgrading the operating system and the database to the newer server versions which are still being supported by vendors. 4. Management should ensure that, if access using SNMP community strings is required, then only strong community strings should be chosen that are also not used for any other authentication. Furthermore, if SNMP service is not required it should be disabled. 5. Investigate the reason for the uses of insecure service on the various platforms; 6. Disabling the insecure services on the hosts and using more secure services; and



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<p>15 NOVEMBER 2022</p>	<ol style="list-style-type: none"> 7. Network vulnerability scans should be conducted periodically and identified vulnerabilities prioritized, assigned an owner, and resolved timeously. 8. Management should ensure that NTP mode 6 queries is restricted. 9. Furthermore, management should implement a vulnerability management software to proactively identify, prioritize and resolve network and software vulnerabilities. 10. Management should ensure that all SSL certificates are valid and signed by a trusted authority; 11. Consider performing periodic vulnerability scans to identify software vulnerabilities on hosts and systems; 12. Furthermore, management should ensure they apply remediation of vulnerabilities across all systems and hosts and not just the hosts raised in the findings; 13. Management should disable the deprecated SSLv2 and/or SSLv3 protocols in favour of the TLSv1+ protocols; and 14. Deploy (Ephemeral) Elliptic-Curve Diffie-Hellman (ECDHE) or use a 2048-bit or stronger Diffie-Hellman group. 15. Management should ensure that secure Terminal Services version is used on hosts/servers; 16. Enable Network Level Authentication (NLA) on the remote RDP server. This is generally done on the 'Remote' tab of the 'System' settings on Windows; and 17. Change RDP encryption level to FIPS Compliant. 18. Management should review the SMB configurations on servers in the network and ensure that they are securely configured. SMB signing should be enabled. On Windows, this is found in the policy setting 'Microsoft network server: Digitally sign communications (always)'. On Samba, the setting is called 'server signing'; and 19. Furthermore, management should implement a vulnerability management software to proactively identify, prioritise and resolve network and software vulnerabilities. 20. Review the source code of this page. Implement custom error pages. Consider implementing a mechanism to provide a unique error reference/identifier to the client (browser) while logging the details on the server side and not exposing them to the user; 21. Remove the private IP address from the HTTP response body. For comments, use JSP/ASP/PHP comment instead of HTML/JavaScript comment which can be seen by client browsers; 22. Ensure that a debug message does not reveal any unnecessary information during the debug process for the intended response; 9.1.23 Ensure that your web server, application server, load balancer, etc. is configured to suppress "X-Powered-By" headers; 24. The web server should be reconfigured to prevent/reduce leakage of sensitive information that could be used by attackers. The web server can be configured to prevent version information leakage from the SERVER header of its HTTP response; 25. Configure the server so it will not return those headers; and 26. It is recommended that management eliminate the information which permits the identification of software platform, technology, server, and operating system: HTTP server headers, HTML meta information, etc. 27. Management should disallow the use of weak encryption algorithms on the website; 28. Develop a security and configuration standard that defines expected security settings on websites. 29. Implement a central patch management system and upgrade the patch management processes. 30. Ensure that the HttpOnly flag is set for all cookies; 31. Ensure that the SameSite attribute is set to either 'lax' or ideally 'strict' for all cookies; and 32. Whenever a cookie contains sensitive information or is a session token, then it should always be passed using an encrypted channel. Ensure that the secure flag is set for cookies containing such sensitive information. 33. Management should consider using a different product, disable the service altogether or disconnect the systems from the network environment; and 34. Make sure that browsable directories do not leak confidential informative or give access to sensitive resources. Additionally, use access restrictions or disable directory indexing for any that do. 35. The network services currently enabled should be reviewed for appropriateness. Insecure services should be disabled or substituted with more secure alternatives, and the reasons for active services need to be documented; 36. Management should ensure that HTTP authentication is transmitted over HTTPS; 37. Document and enforce formal security standards for configuration of web servers. 38. Management should consider preventing their browsers from storing credentials into HTML forms by disabling the attribute autocomplete within the form tag or within relevant input tags (to protect specific individual fields). 39. Management should ensure that password settings are properly configured in line with best practices and Msunduzi policies to maintain the security of the environment. 40. Management should ensure that built-in administrator settings are properly configured in line with best practices. Administrator account should be renamed. 41. Management should develop a configuration standard which will include system configuration settings for database servers. Furthermore, the settings should be properly configured. 42. Management should ensure that Logs are regularly and formally reviewed, management should also ensure documentation is kept as evidence of review. 43. Management should ensure that password settings are properly configured in line with best practices and Msunduzi policies to maintain the security of the environment. 44. It is recommended that a carefully worded legal banner that warns against unauthorized access should be defined and configured. Furthermore, a Firewall Policy and Procedure should be formally defined and implemented. <p>FINAL INTERNAL AUDIT REPORT: SECTION 71 REPORT FOR QUARTER 4 FOR THE 2021/2022 FINANCIAL YEAR (REF:3.10.1.1)</p> <p>AGREED</p> <ol style="list-style-type: none"> (a) That report dated 30 September 2022 by the Chief Audit Executive (Ref: A3-2021/2022) considering the findings around the Final Internal Audit report on Audit of Section 71 (including Section 52 and Section 66) of the Municipal Finance Management Act for Quarter 4 of 2021/22 financial year be DEFERRED to the next meeting of the Audit Committee to allow for the submission of the Management Response. (b) That the City Manager in conjunction with the Chief Financial Officer ensure that all General Managers give a detailed monthly account for their allocated budget in terms of budget amounts spent, under expenditure and over expenditure, and that this account be included in the City Manager's Report to the next Audit Committee meeting.



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15 NOVEMBER 2022	<p><u>FINAL INTERNAL REPORT ON REVENUE MANAGEMENT (REF: 3.101.1.1)</u></p> <p>AGREED</p> <p>That the report dated 30 September 2022 by the Chief Audit Executive (Ref: AoP14 OF 2022/23) considering the Final Internal Report on Revenue Management be DEFERRED to the next meeting of the Audit Committee to allow for the submission of the Management Response.</p> <p><u>FOLLOW-UP REPORT ON THE AUDITOR GENERAL'S AUDIT ACTION PLAN FOR THE 2020/2021 FINANCIAL YEAR (REF:3.10.1.1)</u></p> <p>That the item considering the Follow-up Report on the Auditor General's Audit Action Plan for the 2020/2021 Financial Year be WITHDRAWN from the current agenda.</p> <p><u>INTERNAL AUDIT OF RATES FOR 2020/2021 FINANCIAL YEAR BY THE INTERNAL AUDIT UNIT (REF:14.2.3)</u></p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the status update report to the findings by the Internal Audit Unit on the Audit of Rates for the 202/2021 financial year as contained in the report dated 16 September 2022 incorporating recommendations of the Strategic Management Committee, be NOTED.</p> <p><u>OUTSTANDING MATTER: FLEET ITEMS TO BE STATIONARY AND BEYOND ECONOMICAL REPAIR UPDATE FOR THE REPORT DATED 28 MAY 2021 (REF:5.1.3.5)</u></p> <p>AGREED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the report dated 7 October 2022 considering the Msunuzuzi Municipality's Stationary Vehicle Fleet be considered and that the City Manager ensure the following:-</p> <ol style="list-style-type: none"> that the Disposal of Redundant Fleet Assets takes place once per annum. Ensure that any vehicle identified by General Managers as redundant, be authorized to relocate such vehicles to the Fleet Yard for the purposes of control, and that the movement of such vehicles be recorded correctly. Ensure that the withdrawal of assets from auction by any General Manager is avoided once the Disposal Process has begun. Make the relevant arrangements with Chief Financial Officer for the proceeds obtained from the Sale of Vehicles and Plant to be redirected to the Fleet Management Budget for the replacement plan for replacing vehicles. a Root Cause Analysis report is undertaken on all vehicles accidents for the month and incorporated into the Consolidated Report to the Audit Committee, including the monthly report of the Vehicle Incidents Committee. that all the relevant actions are instituted against General Manager for failure to control fleet allocated to their respective business units. takes the relevant measures to ensure that Fleet Management inspected vehicles allocated to all General Managers on a regular basis, and the relevant inspections are documented accordingly.
13 DECEMBER 2022	<p><u>FINAL INTERNAL REPORT ON REVENUE MANAGEMENT (REF: 3.101.1.1)</u></p> <p>AGREED</p> <p>That the report dated 30 September 2022 by the Chief Audit Executive (Ref: AoP14 OF 2022/23) considering the Final Internal Report on Revenue Management be DEFERRED to the next meeting of the Audit Committee to allow for the submission of Management Comments and the Action Plan to address the audit findings.</p> <p><u>FINAL INTERNAL AUDIT REPORT: SECTION 71 REPORT FOR QUARTER 4 FOR THE 2021/2022 FINANCIAL YEAR (REF:3.10.1.1)</u></p> <p>AGREED</p> <p>That report dated 30 September 2022 by the Chief Audit Executive (Ref: A3-2021/2022) considering the findings around the Final Internal Audit report on Audit of Section 71 (including Section 52 and Section 66) of the Municipal Finance Management Act for Quarter 4 of 2021/22 financial year be DEFERRED to the next meeting of the Audit Committee to allow for the submission of Management Comments and the Action Plan to address the audit findings.</p> <p><u>FOLLOW-UP REPORT ON THE AUDITOR GENERAL'S AUDIT ACTION PLAN FOR THE 2020/2021 FINANCIAL YEAR (REF:3.10.1.1)</u></p> <p>AGREED</p> <p>That the item considering the Follow-up Report on the Auditor General's Audit Action Plan for the 2020/2021 Financial Year be WITHDRAWN from the current agenda.</p> <p><u>REPORT OF THE AUDIT COMMITTEE ON THE STATUS UPDATE ON THE 2022/2023 FINANCIAL YEAR ANNUAL AUDIT PLAN (REF: 3.10.1.1)</u></p> <p>AGREED</p> <p>That the Status Update and Implementation of the Internal Audit Plan for the 2022/2023 Financial Year as contained in the report dated 6 December 2022 by the Chief Audit Executive (Ref: SU 3. 2022/2023), be noted.</p> <p><u>MARITZBURG UNITED FOOTBALL CLUB SPONSORSHIP (REF: 3.7.3.3)</u></p> <p>AGREED</p> <p>That the report dated 14 November 2022 by the City Manager considering the Maritzburg United Football Club Sponsorship be NOTED.</p>



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13 DECEMBER 2022	<p><u>PRESENTATION OF THE SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN FOR QUARTER 1 PROJECTION OF REVENUE BY EACH SOURCE - BUDGET YEAR 2022 / 2023</u></p> <p>AGREED</p> <p>That the presentation on the Quarter One projection on the Service Delivery and Budget Implementation Plan and Operation Plan, be NOTED.</p> <p><u>PRESENTATION ON OVERTIME FOR ALL BUSINESS UNITS: OCTOBER 2022 AND NOVEMBER 2022</u></p> <p>AGREED</p> <p>That the presentation on the Overtime for All Business Units for the months of October 2022 and November 2022, be NOTED.</p> <p><u>REPORT ON RISK MANAGEMENT POLICY REVIEW (REF: 3.10.2.5)</u></p> <p>AGREED</p> <p>That the report dated 5 December 2022 incorporating recommendations of the Risk Management Committee considering the Risk Management Policy be DEFERRED to the next meeting of the Audit Committee to allow the Chief Risk Officer to revise the report to include the proposed changes in terms of the previous Policy in order for the Audit Committee to clearly see which portions on the previous Policy had been amended.</p> <p><u>REPORT ON RISK MANAGEMENT METHODOLOGY REVIEW (REF: 3.10.2.5)</u></p> <p>AGREED</p> <p>That the report dated 5 December 2022 incorporating recommendations of the Risk Management Committee considering the Risk Management Methodology Review be DEFERRED to the next meeting of the Audit Committee to allow the Chief Risk Officer to revise the report to include the proposed changes in terms of the previous Policy in order for the Audit Committee to clearly see which portions on the previous Policy had been amended.</p> <p><u>REPORT ON RISK MANAGEMENT CHARTER REVIEW (REF:3.10.2.5)</u></p> <p>AGREED</p> <p>That the report dated 5 December 2022 incorporating recommendations of the Risk Management Committee considering the Risk Management Charter Review be DEFERRED to the next meeting of the Audit Committee to allow the Chief Risk Officer to revise the report to include the proposed changes in terms of the previous Policy in order for the Audit Committee to clearly see which portions on the previous Policy had been amended.</p> <p><u>OUTSTANDING MATTERS REPORTS: 2021</u></p> <p>AGREED</p> <p>(a) That the report dated as at 7 February 2022 by the General Manager: Corporate Services Business on the Outstanding Matters Report for 2021, be NOTED.</p> <p>(b) That the City Manager provide the Audit Committee with a summary of all cleared outstanding matters reports for 2021 and 2022, together with close out reports and portfolio of evidence files (for verification by the Office of the Chief Audit Executive) at its next meeting on Tuesday, 28 February 2023.</p> <p><u>OUTSTANDING MATTERS REPORTS: 2022</u></p> <p>AGREED</p> <p>That the report dated as at 5 December 2022 by the General Manager: Corporate Services Business on the Outstanding Matters Report for 2022, be NOTED.</p>
18 JANUARY 2023	<p><u>AUDITOR GENERAL ACTION PLAN (3.10.R)</u></p> <p>RESOLVED</p> <p>That the Audit Action Plan that has been developed to address the audit findings raised by Auditor General on the annual financial statements and annual performance report for the year ended 30 June 2022 be noted.</p> <p>That the Chief Financial Officer submits a revenue presentation to the next Audit Committee meeting.</p> <p><u>MID-TERM BUDGET AND PERFORMANCE ASSESSMENT REVIEW (3.10.R)</u></p> <p>RESOLVED</p> <p>That the following resolutions of the Operational Management Committee be noted:</p> <p>(a) That the report on the Section 72 of the Municipal Finance Management Act (Act 56 of 2003 as amended), in respect of the Budget Performance and Performance Assessment review for 2022/23 be NOTED.</p>



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18 JANUARY 2023	<p>(b) That in line with S72(3)(a) of the Municipal Finance Management Act (act 56 of 2003 as amended), the Adjustment Budget is necessary wherein Expenditure is adjusted downwards in light of the difficulty in achieving initial target as per S17(1)(a) of realistically anticipated revenue.</p> <p>(c) That operation Qoqimali be given necessary attention in order to maximize collection of overdue debt thereby reducing creditors balance and gradually create reserves.</p> <p>(d) That respective General Managers to put in place stringent measures to curb escalating overtime costs and that instead savings derived be channeled towards costs drivers e.g. Electricity Bulk Purchase, Security Services, Darville/Lynnfield Sewer management, Fuel/Diesel bulk purchase.</p> <p>(e) Therefore, it is recommended that council approves the re-allocation of these savings as per resolution (d) above towards the cost drivers that have been identified as under-budgeted during the mid- year performance assessment.</p> <p>(f) That the Service Delivery and Budget Implementation Plan be adjusted in accordance with the Budget Adjustment for 2022/2023 Financial Year.</p> <p>(g) That the Performance agreements be amended in line with the amended Service Delivery and Budget Implementation Plan.</p> <p><u>MSUNDUZI MUNICIPALITY ANNUAL REPORT 2021/22 FINANCIAL YEAR</u></p> <p>RESOLVED</p> <p>That the Msunduzi Municipality Annual report for the 2021/22 financial year be noted.</p> <p>That the Msunduzi Municipality Annual report for the 2021/22 financial year be forwarded to the Municipal Public Accounts Committee (MPAC) for the oversight process to commence.</p>
27 FEBRUARY 2023	<p><u>STATUS OF FINANCIAL EXPERT SUPPORT AS AT 31 JANUARY 2023: KWAZULU-NATAL PROVINCE: COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS (COGTA)</u></p> <p>RESOLVED</p> <p>(a) That the Presentation on the Status of Financial Expert Support as at 31 January 2023 by the Financial Expert: Department of Cooperative Governance and Traditional Affairs be noted, and that regular progress reports be submitted to the Audit Committee.</p> <p>(b) That the COGTA Financial Expert and Performance Management Expert submit a report to the Audit Committee reconciling issues addressed by the Department of Cooperative Governance and Traditional Affairs with the Msunduzi Municipality Internal Audit Unit.</p> <p>(c) That the City Manager ensures that the status update report by the Ministerial Representative on the Interventions completed for the Msunduzi Municipality to date be submitted to the next meeting of the Audit Committee.</p> <p>(d) That the Senior Manager: Auditor General submit a progress report to the next meeting of the Audit Committee.</p> <p>(e) That the formalized engagement by the Department of Cooperative Governance and Traditional Affairs (COGTA) Director: Municipal Finance and the City Manager be submitted to the next meeting of the Audit Committee for information purposes outlining the establishment and terms of reference for this engagement.</p> <p><u>FINAL INTERNAL REPORT ON REVENUE MANAGEMENT (REF: 3.101.1.1)</u></p> <p>RESOLVED</p> <p>That the City Manager ensure that an Action Plan on the Final Internal Report on Revenue Management is submitted to the next meeting of the Audit Committee.</p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <ol style="list-style-type: none"> 1. That the findings around the Final Internal Audit report on Audit of Revenue Management as contained in the report dated 19 October 2023 by the Chief Audit Executive (Ref: A14-2021/2022), be approved. 2. That the Senior Manager: Revenue Management should ensure that:- <ol style="list-style-type: none"> 2.1 All revenue estimates are corrected in accordance with GRAP 3. 2.2 There are adequate and effective monitoring mechanisms over meter reading to ensure accurate billing and reduce the risk of significant revenue losses by the municipality. 2.3 The municipality has effective Revenue Collection Systems consistent with Section 95 of the Municipal Systems Act and the Municipality's Credit Control and Debt Collection Policy. 2.4 Meters where no movement has been identified are investigated and water charges estimated for that particular month until meter issues have been resolved. 2.5 There are adequate controls in place to identify errors and omissions in the billing process. 2.6 Revenue due to the municipality is calculated monthly and reviews are performed monthly to ensure that billing is complete and accurate. 2.7 Correct scaling is used to calculate the water in line with the approved tariffs. 2.8 Total consumption per month is appropriately and accurately calculated to provide a true reflection of the amount owing by the debtor. 2.9 Rates per month are appropriately and accurately calculated to provide a true reflection of the amount owing by the debtor. 2.10 The investment register is regularly updated with accurate, complete, and reliable lease information. <p><u>FINAL INTERNAL AUDIT REPORT: SECTION 71 REPORT FOR QUARTER 4 FOR THE 2021/2022 FINANCIAL YEAR (REF:3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <ol style="list-style-type: none"> 1. That the findings around the Final Internal Audit report on Audit of Section 71 (including Sections 52 and 66) of the Municipal Finance Management Act for Quarter 4 of the 2021/22 Financial Year as contained in the report dated 19 October 2022 by the Chief Audit Executive (Ref: A3-2021/2022). 2. That the Senior Manager: Budget Planning and Monitoring should ensure that:



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<p>27 FEBRUARY 2023</p>	<p>2.1 There is an adequate policy or Standard Operating Procedure in place, approved by the accounting authority/council, with clearly stated period of review detailing the following:</p> <ul style="list-style-type: none"> a) The process undertaken in preparing the Sections 52, 66, and 71 reports. b) The designated officials that take part in producing the reports as well as their duties and responsibilities. c) The items or contents of the report, that should be covered when reporting as per the requirements of Sections 52, 66, and 71 of the MFMA. d) Supporting documents required to verify the contents of the report. e) Monitoring of Compliance with MFMA when reporting. f) The reporting structures and committees that should see and recommend the reports for the approval by the Council. g) Submission due dates, manner of submission and acknowledgement or proof of submission. h) Corrective measures and consequence management where non-compliance has occurred and resulted in financial loss by the Municipality. <p>3. That the mayor should ensure that the Section 52 reports are tabled and presented to the Council within 30 days of the end of each quarter.</p> <p>4. That the Senior Manager: Budget Planning and Monitoring should ensure that the Section 71 report is signed and submitted to the City Hall information center no later than 10 working days after the end of each month for distribution to the relevant structures and officers.</p> <p>5. That the City Manager should sign the Section 71 and 52 report prior to its submission to the City Hall for distribution.</p> <p>6. That the Chief Financial Officer should engage Provincial Treasury with a view to understand their method of accountability for over and under expenditure on monthly basis.</p> <p>7. That the Chief Financial Officer should thereafter design and implement a Policy and Standard Operating Procedure that will facilitate monthly financial management reporting by the Budget Holders in order to ensure a month-end discipline in revenue collection and expenditure.</p> <p><u>UPDATED REPORT OF THE AUDIT COMMITTEE ON THE STATUS ON THE IMPLEMENTATION OF THE 2022/2023 FY AUDIT PLAN (REF: 3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <ul style="list-style-type: none"> (a) That the Status of the implementation of the Annual Internal Audit Plan for 2022/23 financial year as outlined in the report dated 16 February 2023 by the Chief Audit Executive (Ref: SU No.4 of 2022/23), be considered. (b) That ad hoc requests made to the Internal Audit Unit be approved. (c) That the adjustments in the Annual Internal Audit Plan for the 2022/23 financial year be approved. (d) That approval be granted for the additional budget to be quantified. <p><u>INTERNAL AUDIT CHARTER REVIEW AND AUDIT COMMITTEE CHARTER REVIEW (REF: 3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the Internal Audit and Audit Committee Charters Review as contained in the report dated 29 January 2023 by the Chief Audit Executive, be approved.</p> <p><u>REPORT TO THE AUDIT COMMITTEE ON THE ANTI-FRAUD AND CORRUPTION POLICY AND ANTI-FRAUD AND CORRUPTION STRATEGY REVIEW (REF: 3.10.1.1)</u></p> <p>RESOLVED</p> <p>That the City Manager in conjunction with the Chief Audit Executive and the General Manager: Corporate Services ensures that the Anti-Fraud and Corruption Policy and the Anti-Fraud and Corruption Strategy Review is workshopped to all staff (with emphasis on staff within the Budget and Treasury Office and Supply Chain Management; as well as all new employees), and that all staff must sign acknowledgement of these documents by way of the Attendance register and/or other Acknowledgement of Receipt document for filing purposes on personnel files.</p> <p>In support of the recommendations, it was further</p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the Anti-Fraud and Corruption Policy and the Anti-Fraud and Corruption Strategy as contained in the report dated 3 February 2023 by the Chief Audit Executive, be approved.</p> <p><u>FINAL INTERNAL AUDIT REPORT ON THE REVIEW OF THE 2021/2022 ANNUAL REPORT (REF: 3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the Final Internal Audit Report on the Review of the 2021/2022 Annual Report, as contained in the report dated 22 February 2023 by the Chief Audit Executive (Ref: AoPI 4 of 2022/23), be considered.</p> <p><u>FINAL INTERNAL AUDIT REPORT ON CUSTOMER REFUNDS (REF: 3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <ul style="list-style-type: none"> (a) That the Acting Manager: Utility Services should review all applications and supporting documentation accompanying the applications thoroughly to ensure accuracy and completeness of information received. That no applications should be approved and processed for payment where incomplete applications are received.



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27 FEBRUARY 2023	<p>(b) That the Senior Manager: Revenue and the Acting Manager: Utility Services should review the Refund Application form against the checklist to ensure that all necessary processes were followed and supporting documents attached; and should sign as the form as evidence thereof.</p> <p>(c) That the Senior Manager: Revenue should ensure that all Refund requests submitted to Internal audit are verified and signed off as evidence that they have been checked for accuracy and completeness.</p>
	<p>FINAL INTERNAL AUDIT REPORT ON AUDIT OF SUPPLY CHAIN MANAGEMENT (REF:3.10.2.5)</p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <ol style="list-style-type: none"> 1. That the Chief Financial Officer and Head of Supply Chain Management should ensure adequate retention of documents in line with the National Treasury guidelines. 2. That the Msunduzi Municipality's Records Management Policy should be updated to include the duration of the retention of records, the Treasury Regulation can be used as a guide. 3. That the strong room should be designed in such a way that it will safeguard and protect files as these documents are very critical. An alternative is to consider outsourcing the storage of files to an offsite location with adequate space and secure strong room. 4. That the Bid Evaluation Committee should ensure that the bidders that fail to submit a valid original or certified copy of their B-BBEE status verification or originally commissioned sworn affidavit are not scored points out of 20 for B-BBEE to ensure compliance with the Supply Chain Management Policy. 5. That the Bid Evaluation Committee Chairperson should confirm the validity of the certified B-BBEE verification Certificate/ sworn affidavit through obtaining the B-BBEE status level document from the bid document of the bidders that proceed to the stage of calculation of 80/20 points and verify that only bidders that complied are awarded points for B-BBEE. 6. That the Bid Adjudication Committee should review the scoring of B-BBEE points of the recommended bidders through obtaining the B-BBEE status level document in order to confirm that the bidder was awarded the B-BBEE status level points correctly. 7. That the Head of Supply Chain Management Unit should ensure that the functionality stipulated in bid documents is reviewed prior to issuing the documents to the bidders to ensure that it is aligned to the functionality approved by the BSC. 8. That prior to the commencement of the evaluation of bids, the BEC should confirm with the approved tender specification and bid document, the evaluation methods approved for the evaluation of bids to ensure that the evaluation is fair, transparent and complies with the preferential procurement regulations. 9. That the Head of Supply Chain Management Unit should circulate an addendum of the functionality to the prospective bidders if it is found before the closing date of the tender that the functionality in the bid document is not aligned to the approved specification. 10. That the Head of Supply Chain Management Unit should re-advertise the tender if it is found after the closing date that the functionality stipulated in the bid document is not aligned with the functionality approved by the Bid Specification Committee. 11. That the Manager: Demand and Acquisition should incorporate into the Supply Chain Management Tender Checklist that the declaration of Bidders Past Supply Chain Management Practices is checked for all bids received to ensure that bids of the bidders that have been convicted for fraud and corruption during the past five years are rejected. 12. That the Bid Evaluation Committee should inspect the data sheet 7: Declaration of bidders past supply chain management practices in conjunction with the National Treasury list of person prohibited from doing business with the public sector to ensure that bids of restricted bidders/suppliers are rejected during the evaluation in compliance with the MFMA. 13. That the Head of Supply Chain Management Unit should set deadlines for the submissions of the procurement plan and make follow up on the business units that have not submitted. 14. That the Head of Supply Chain Management Unit should report to the Accounting Officer all business units that did not submit. 15. That the Accounting Officer should ensure that all business units are included on the Procurement Plan all business units comply and submit procurement plans. Consequence management should be enforced for those who do not comply with the policy requirements. 16. That the Head of Supply Chain Management Unit should ensure that on the closing date of the tenders, the bid box is opened by two SCM officials and the officials sign the bids received register as proof. 17. That the Head of Supply Chain Management Unit should perform regular reviews on the opening registers against the bids received to ensure that the SCM process is constantly monitored and is in compliance with the Supply Chain Management Policy. 18. That the Head of Supply Chain Management Unit should review and approve the Supply Chain Management Tender Compliance checklist to ensure that the checks performed by the SCM official are accurate and comply with the Supply Chain Management Policy. 19. That within 10 working days after closure of the bid the Manager: Demand and Acquisition should publish the bids received register with the reference number of the bid, the description of the goods, services or infrastructure projects, names of all bidders, the BBBEE status level of contribution of all bidders on the Msunduzi Municipality website to ensure compliance with Section 75 of the Municipal Finance Management Act. 20. That the Bid Evaluation Committee Officer should ensure that the minutes, declarations and attendance registers for each meeting are properly filed in lever arch files in chronological order for ease of reference and audit trail. 21. That the Bid Evaluation Chairperson and Committee Officer should ensure that at each meeting, the minutes of meeting of the previous meeting are presented to the Bid Evaluation Committee, confirmed and signed by the Chairperson and members to ensure valid minutes are kept in the files. 22. That the Bid Evaluation Committee Officer should use electronic recorder to record the proceedings and decisions taken during BEC meetings to ensure that minutes of meeting are recorded accurately, reflect the decisions taken by the members and are complete. 23. That the Bid Evaluation Committee members should acknowledge and sign their appointment letters as members of the committee prior to assuming the role to ensure that there is consistency throughout the process of the appointment of members. 24. The Bid Evaluation Committee Chairperson should implement a system to ensure that the Bid Evaluation Report is aligned to evaluation proceedings and decisions taken by the committee members as per the record of minutes of meeting. 25. The Head of Supply Chain Management Unit should develop a risk register for each tender procurement to record the inherent risks identified, controls in place to mitigate the risk and action plans that will be implemented. 26. That the Head of Supply Chain Management Unit should file the risk register inside the SCM tender file to ensure that the risks are constantly monitored by Supply Chain Management officials, Bid Evaluation Committee and the Bid Adjudication Committee and they are mitigated timeously.



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27 FEBRUARY 2023	<p>27. The Head of Supply Chain Management Unit should ensure that the Supply Chain Management Risk Register is aligned to the Msunduzi Municipality Consolidated Risk Register detailing the risks related to Supply Chain Management and any evolving risks are updated on the risk register.</p> <p>28. That Chief Risk Officer has to assist Supply Chain Management with this function in the absence in the absence of the Supply Chain Management Risk personnel.</p> <p>29. That the Manager: Demand and Acquisition should ensure that the Supply Chain Management Policy is adhered to and that all goods and services that are procured under Section 36 Deviations are reported to Council within the prescribed time frame on the approved Supply Chain Management Policy.</p> <p>30. That the Manager: Demand and Acquisition should ensure that proper procurement type allocation is done upon receipt of the request to procure from the business units.</p> <p>31. That proper internal processes and compliance with Supply Chain Management Regulations to be ensured and followed once the procurement type allocation has been conducted.</p> <p>32. That The Bid Adjudication Committee Officer should ensure that the minutes, declarations and attendance registers for each meeting are properly filed in lever arch files in chronological order for ease of reference and audit trail.</p> <p>33. That the Bid Adjudication Committee Officer should ensure that at each meeting, the minutes of meeting of the previous meeting are presented to the Bid Adjudication Committee, confirmed and signed by the Chairperson and members to ensure valid minutes are kept in the files.</p> <p>34. That the Bid Adjudication Committee Officer should ensure that the members present for the meeting sign the attendance register and declare their interest and confidentiality using the prescribe form that serves as evidence that the quorum was met and the member's pledge to confidentiality and declaration of interest.</p> <p>35. That the Bid Adjudication Committee should incorporate in the minutes of meetings the discussions relating to commercial risks associated with the awarding and performance of the tender in order to ensure that the identified risks have action plans in place.</p> <p>36. That the Bid Evaluation Committee needs to strengthen their process of evaluation and procedures to ensure that all bidders are evaluated equally and fairly and that bidders are disqualified objectively, based on substance and evidence.</p> <p>37. That the Bid Adjudication Committee needs to enhance their oversight responsibilities to ensure that the validity for the elimination of bidders is based on substance with supporting evidence, scoring has been fair, consistent and correctly calculated and applied and the tender process complies with the Supply Chain Management Policy.</p> <p>38. That the Head of Supply Chain Management Unit should implement continuous awareness and training for the Bid Evaluation Committee and Bid Adjudication Committee members on the Supply Chain Management Policy to prevent non-compliance resulting from lack of awareness on the tender process.</p> <p><u>EVALUATION OF INTERNAL AUDIT AND AUDIT COMMITTEE (REF: 3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the Audit Committee and Internal Audit Activity Evaluation Tools be considered, and that further input for improvement of both tools be considered before submission to Council.</p> <p><u>FINAL INTERNAL AUDIT ON THE AUDITOR GENERAL ACTION PLAN FOR 2021/22 (REF: 3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the findings around the Final Internal Audit report on the Auditor General Action Plan 2021/2022, as contained in the report dated 22 February 2023 by the Chief Audit Executive (Ref:FUa4 of 2022/2023), be noted.</p> <p><u>AUDIT OF ASSET MANAGEMENT / ACCOUNTING – FEBRUARY 2023 (REF:3.10.1.1)</u></p> <p>RESOLVED</p> <p>That consideration of the item on the Audit of the Asset Management / Accounting: February 2023, be WITHDRAWN from the current agenda of the Audit Committee.</p> <p><u>REPORT ON RISK MANAGEMENT POLICY REVIEW (REF:3.10.2.5)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the Risk Management Policy review as outlined in the report dated 21 February 2023 by the Chief Risk Officer, be approved.</p> <p><u>REPORT ON RISK MANAGEMENT CHARTER REVIEW (REF: 3.10.2.5)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the Risk Management Charter review as outlined in the report dated 21 February 2023 by the Chief Risk Officer, be approved.</p> <p><u>REPORT ON RISK MANAGEMENT STRATEGY (REF:3.10.2.5)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the Risk Management Strategy as outlined in the report dated 21 February 2023 by the Chief Risk Officer, be approved.</p>



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27 FEBRUARY 2023	<p><u>PROGRESS ON THE IMPLEMENTATION OF THE RISK MANAGEMENT PLAN FOR 22/23 FINANCIAL YEAR (REF: 3.10.2.5)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the report dated 21 February 2023 by the Chief Risk Officer on the progress made on the Implementation of the Risk Management Plan for the 2022/2023 Financial Year, be noted enabling Council structures to exercise oversight role over Risk Management activities within Council.</p> <p><u>REPORT ON THE MSUNDUZI CONSOLIDATED RISK REGISTER (REF:3.10.2.5)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>(a) That General Managers and Senior Managers pay attention to risks with the residual risk rating at the critical and major level ensuring delegation and monitoring of other risks with relatively less ratings.</p> <p>(b) That the relevant structures of the Municipality support the Risk Management activity by securing the necessary resources in proportion to the size of the Municipality.</p> <p>(c) That the structures of the Municipality, internalize their Risk Management roles as per the Risk Management Policy and strive to stay true to their responsibilities at all times.</p> <p>(d) That the relevant General Manager take ownership of their own Risk Registers.</p> <p>(e) That the respective Risk Champions lead the Risk Management's efforts in their respective functional areas as stipulated in the municipal-wide Risk Management Policy.</p> <p>(f) That the Risk Management reports be tabled at the respective Portfolio Committees for information, discussion and noting purposes.</p> <p><u>FOLLOW-UP REPORT ON THE AUDITOR GENERAL'S AUDIT ACTION PLAN FOR THE 2020/2021 FINANCIAL YEAR (REF:3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the findings around the Final Internal Audit report on the Auditor General Action Plan 2021/2022, as outlined in the report dated 22 February 2023 by the Chief Audit Executive (Ref: FuA4 of 2022/23), be noted.</p> <p><u>ADOPTION OF THE INTERNAL AUDIT UNIT STRUCTURE OF 2021 AND PRIORITIZE CERTAIN POSTS FOR FILLING (REF: 3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>(a) That the 2021 Structure of the Internal Audit Unit as outlined in the report dated 20 February 2023 by the City Manager, be adopted.</p> <p>(b) That the proposed perceived grades for the Internal Audit Unit as benchmarked with Ethekwini Municipality, be approved.</p> <p>(c) That the City Manager's proposed priority posts for the Internal Audit Unit in line with the 2021 Structure; still to be approved by Council, be approved as follows:-</p> <ol style="list-style-type: none"> 1. 1 x Senior Audit Manager: Assurance 2. 3 x Senior Internal Auditor: Assurance 3. 1 x ICT Audit Specialist 4. 5 x Internal Auditor: Assurance 5. 1 x Senior Forensic Manager 6. 2 x Chief Forensic Investigator 7. 4 x Senior Forensic Investigator. <p>(d) That approval be granted for the advertisement of the prioritized Internal Audit Posts and the appointment on twenty-four (24) month contracts with an absorb to permanent positions once the job grading process has been finalized.</p> <p>(e) That approval be granted in principle that adequate financial resources be provided which will assist in the consulting activity aimed to focus on revenue and other areas to improve the audit outcomes.</p> <p><u>2023 PROCESS PLAN: FINAL DRAFT MSUNDUZI ORGANOGRAM (REF:4.2.1)</u></p> <p>RESOLVED</p> <p>That the report dated 23 February 2023 by the General Manager: Corporate Services on the 2023 Process Plan Final Draft Msunduzi Organogram, be NOTED.</p> <p><u>CONSOLIDATED REPORT BY THE CITY MANAGER (REF: 3.10.1.1)</u></p> <p>RESOLVED</p> <p>That consideration of the Consolidated Report by the City Manager for the Month of January 2023, be DEFERRED to a special meeting of the Audit Committee.</p> <p><u>OUTSTANDING MATTERS REPORTS: 2021</u></p> <p>RESOLVED</p> <p>That the Outstanding Matters Report 2021 dated 16 February 2023 by the Corporate Services Business Unit, be noted subject to the removal of the following:-</p>



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<p>27 FEBRUARY 2023</p>	<p>Item 16 (d): Electricity Losses Item 19 (e): Electricity Losses.</p> <p><u>ITEM 16 (D) AND ITEM 19 (E): OUTSTANDING MATTERS REPORT: 2021 (REF: 3.10.1.1)</u></p> <p>RESOLVED</p> <p>(a) That the report dated 26 October 2022 incorporating recommendations of the Strategic Management Committee considering the Electricity Revenue Management Turnaround Strategy to address Electricity Losses, be noted.</p> <p>(b) That the City Manager ensures that the General Manager: Electricity submits regular Executive Summaries on the progress made in addressing the recommendations outlined in the report referred to in (a) above.</p> <p><u>OUTSTANDING MATTERS REPORTS: 2022 (REF: 3.10.1.1)</u></p> <p>RESOLVED</p> <p>That the Outstanding Matters Report 2021 dated 16 February 2023 by the Corporate Services Business Unit, be noted.</p>
<p>28 MARCH 2023</p>	<p><u>REQUEST FOR UPDATE ON THE STATUS OF THE PAYMENT OF PENSION / PROVIDENT FUND BENEFITS TO EMPLOYEES ON THE PIETERMARITZBURG CORPORATION FUND</u></p> <p>RESOLVED</p> <p>That the Chief Audit Executive provide the Audit Committee at its next meeting with a progress report on the Independent Forensic Investigations into background that led to the Liquidation of the Pietermaritzburg Corporation Fund and the status of the payment of benefits to members and beneficiaries.</p> <p><u>REQUEST FOR UPDATE: LETTER BY NATIONAL TREASURY ON THE STOPPING OF FUNDS DUE TO UNDERPERFORMANCE ON THE MUNICIPAL INFRASTRUCTURE GRANT AND THE NEIGHBOURHOOD DEVELOPMENT PARTNERSHIP GRANT</u></p> <p>RESOLVED</p> <p>(a) That the City Manager ensure that the Chief Financial Officer in conjunction with the Senior Manager: Project Management Unit submit a comprehensive report to the Audit Committee meeting on 25 April 2023 on the expenditure patterns of Conditional Grants over the past three financial years being, 2019/2020, 2020/2021 and 2021/2022, with the relevant evidence that monies were spent on the projects that it was intended for.</p> <p>(b) That the City Manager ensure that the Chief Financial Officer in conjunction with the Senior Manager: Project Management Unit compiles a Creditors Checklist the perusal by the Audit Committee at its next meeting for all Conditional Grant Project invoices prior to payment.</p> <p>(c) That the City Manager issue a directive to all General Managers and to the Senior Manager: Project Management Unit that the Project Management Unit be authorized to plan for projects that are registered for funding; any exception to this instruction must be subject to disciplinary action and the relevant consequence management actions to be applied.</p> <p>(d) That the City Manager issue a directive to all General Managers and to the Senior Manager: Project Management Unit that funding must cease for all unregistered Conditional Grant projects, and that a list of all current unregistered projects for the 2022/2023 financial year be reported to the Audit Committee at its next meeting on 25 April 2023 with a view to preventing all unauthorized, irregular, fruitless and wasteful expenditure that could become possible findings by the Auditor General during its next auditing cycle.</p> <p>(e) That Chief Audit Executive in consultation with the City Manager, ensures that the detailed motivation to National Treasury on the following points be submitted to the Audit Committee at its next meeting on 25 April 2023 for information purposes:-</p> <ol style="list-style-type: none"> 1. Why expenditure reported as at 31 December 2022 is below 40 per cent for allocation less than R100 million and below 45 per cent for allocation above R100 million; 2. Progress report against approved projects (provide list/names of approved projects); 3. Representation on the cash coverage for grants transferred (Liquidity ratio); 4. Representation on the initial cash flow projections against actual performance; 5. Progress report on any approved rolled over for 2021/22 financial year; 6. Commitment that the allocated funds are committed and that they will be fully spent by the end of the financial year, 30 June 2023, i.e., Commitment that the municipality will not request rollover against the proposed stopped funds; 7. Representation on all projects awarded after the second quarter of the municipal financial year as at 31 December 2022; 8. Representation on any commitments made against Supply Chain Management Regulation 32 projects in terms of the Supply Chain Management policy and chapter 11 of the MFMA and progress made against these projects; 9. Declaration by the municipality on the amount that should be stopped by National Treasury; and 10. An acceleration plan against the 2022/23 approved implementation plan. <p><u>CONSOLIDATED AUDIT COMMITTEE REPORT FOR THE MONTH ENDING JANUARY 2023 (REF:3.10.1.1)</u></p> <p>RESOLVED</p> <p>(a) That the Audit Committee set aside a special meeting to address all critical issues currently affecting the Msunduzi Municipality, which is outside of the core focus of the Audit Committee, thereby offering assistance to management prior to such matters becoming possible findings raised by the Auditor General.</p> <p>(b) That the consolidated report dated 20 February 2023 by the City Manager for the month ending January 2023, be noted.</p> <p>(c) That an additional column titled "Achievements" be added to the Audit Committee Decision Tracker, together with a summary update on the progress or movement of addressing findings from one month to the next month.</p>



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28 MARCH 2023	<p>(d) That the General Manager: Corporate Services provides the Audit Committee with a report on the prioritization exercise of ICT Projects for the new financial year.</p> <p>(e) That the Chief Finance Officer ensure that strict timeframes are included on the Audit Action Plans.</p> <p>(f) That the City Manager ensure that the service delivery business units must be represented if they are unable to attend Audit Committee meetings.</p> <p>(e) That the Senior Manager: Water and Sanitation submits the Action Plan for the Water Meter Audit for the entire City, including Vulindlela to the next meeting of the Audit Committee, and that the Audit for Bulk Water Meters is prioritized for May 2023 to June 2023.</p> <p>(f) That timeframes be included on the updated Financial Recovery Plan which is overseen by the Office of the City Manager.</p> <p>(g) That the Senior Manager: ICT ensures that the ICT Strategies are updated on an annual basis.</p>
2 MAY 2023	<p><u>OUTSTANDING MATTERS REPORT</u></p> <p>RESOLVED</p> <p>That the City Manager compile an action plan to ensure that progress reports on all outstanding Audit Committee matters are submitted to the next meeting of the Audit Committee.</p> <p><u>REPORT BY THE OFFICE OF THE AUDITOR GENERAL (AGSA)</u></p> <p>RESOLVED</p> <p>That the item considering the Update by the Office of the Auditor General be DEFERRED to the next meeting of the Audit Committee.</p> <p><u>QUALITY REVIEW OF THE ANNUAL FINANCIAL STATEMENTS AT 28 FEBRUARY 2023 YTD (8 MONTHS OF THE 2023 FISCAL YEAR): BY AUDIT COMMITTEE MEMBER (MS GF NGXONGO)</u></p> <p>RESOLVED</p> <p>(a) That the Quality Review by the Audit Committee Member (Ms GF Ngxongo) on the Annual Financial Statements as at 28 February 2023 be noted.</p> <p>(b) That the City Manager ensure that the report by HTB Consulting together with the Quality Review of the Financial Statements as at 28 February 2023 (8 months of the Fiscal Year) by Audit Committee member (Ms GF Ngxongo) and the formalized response to these queries by the Chief Financial Officer be consolidated in the final report for the Audit Committee to review.</p> <p>(c) That the City Manager in conjunction with the Chief Financial Officer ensure that the first, second and third Levels of Control for Month-End Discipline be presented to next meeting of the Audit Committee for information.</p> <p>(d) That the City Manager in conjunction with the Chief Financial Officer ensure that the relevant procedures for the capturing of all newly acquired municipal assets onto the Assets Register be closely monitored and verified to ensure that all fields and entries are captured correctly.</p> <p>(e) That the names of the officials responsible for the contracts listed under the amounts of the R 2,9 million for Expired Contracts and R 48 million on Non-compliance as stipulated under Note 63 for Prior Period Errors be submitted to the Audit Committee with reasons for their non-compliance and failure to monitor these contracts.</p> <p><u>REPORT TO THE AUDIT COMMITTEE ON THE STATUS UPDATE ON THE IMPLEMENTATION OF ANNUAL AUDIT PLAN FOR THE 2022/2023 FINANCIAL YEAR (REF:3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the dated 20 April 2023 by the Chief Audit Executive (Ref: SU No.5 of 2022/23) considering the Status Update on the Implementation of the Annual Audit Plan for the 2022/2023 Financial Year, be noted.</p> <p><u>FINAL INTERNAL AUDIT REPORT ON AUDIT OF ASSET ACCOUNTING (REF: 3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>(a) That the Chief Financial Officer ensure that the Senior Manager: Assets and Liabilities must perform random sample checks/review of the information recorded in the fixed assets register on monthly basis to ensure that data integrity is maintained.</p> <p>(b) That Chief Financial Officer ensure that the Asset Clerks must ensure that checks between the information recorded during the annual physical verifications is checked against what is on the fixed asset register, and any differences confirmed and timeously updated.</p> <p>(c) That Chief Financial Officer ensure that the assets recorded in the Fixed Asset Register should be supported by relevant supporting documents.</p> <p>(d) That the Chief Financial Officer ensure that the Senior Manager: Assets and Liabilities or delegated senior official should thoroughly review all the transactions posted on SAP and recorded in the FAR for accuracy and completeness.</p> <p>(e) That the Chief Financial Officer ensure that the information recorded on the "tagging form" should correspond to the evidence attached to it.</p> <p>(f) That the Chief Financial Officer and Senior Manager: Assets and Liabilities should ensure adequate retention of documents in line with the National Treasury guidelines.</p> <p>(g) That the City Manager ensure that the Msunduzi Municipality's Records Management Policy should be updated to include the duration of the retention of records, the Treasury Regulation can be used as a guide.</p> <p>(h) That the City Manager ensure that Management should ensure that there are proper timeframes and that maintenance is prioritized accordingly.</p> <p>(i) That the City Manager ensure that regular maintenance should be planned to avoid faults and further damages to municipal infrastructure.</p> <p>(j) That the City Manager ensure that Maintenance Plans should be aligned to the annual budget to ensure that maintenance is not only planned but is also actually done.</p> <p>(k) That the City Manager ensure that Maintenance Plans should be regularly reviewed and any issues and concerns raised with Council especially issues pertaining to funding and aging infrastructure.</p> <p>(l) That the Chief Financial Officer ensures that the Senior Manager: Asset and Liabilities should thoroughly review all the transactions posted on SAP and recorded in the FAR for accuracy and completeness.</p> <p>(m) That the Chief Financial Officer ensure that the Senior Manager: Assets and Liabilities must ensure that Asset reconciliations are prepared timely and reviewed monthly.</p> <p>(n) That the City Manager and Chief Financial Officer ensure that the preparer, reviewer and the approver must all insert the date when they sign the monthly reconciliations.</p>



Municipal Audit Committee Recommendations

Date of Meeting	Committee recommendations During 22/23
2 MAY 2023	<p>(o) That the Chief Financial Officer ensure timely processing of financial transactions to ensure complete and accurate financial records.</p> <p>(p) That the Chief Financial Officer ensure that the previous month's closing balances for monthly reconciliations must be used as opening balances for the following month's reconciliations.</p> <p>(q) That the Chief Financial Officer ensure that the Asset Clerks should ensure that they capture all the required information on the Asset Control forms prior to updating on the Fixed Asset Register.</p> <p>(r) That the Chief Financial Officer ensure that the Asset Controller should carry out detailed reviews on a daily/weekly basis and ensure that the forms have been completed adequately.</p> <p>(s) That the Chief Financial Officer ensure that the official issuing the Asset Number should not be the same person capturing / recording the asset additions / acquisition into the fixed asset register.</p> <p>(t) That the Chief Financial Officer ensure that the Asset Control Forms should provide the space for the signing of by a senior official who reviews the completeness of the asset control forms and approves/reviews the recording of new asset into the asset register.</p> <p>(u) That the Chief Financial Officer ensure that the Asset Control Forms are reviewed by the Senior Manager: Assets and Liabilities to ensure that they are still relevant to be used by the Municipality as a control mechanism and that they are adequately completed, signed and filed.</p> <p>(v) That the City Manager ensure that Management must facilitate reviews and monitoring of updating the system with the assets additions.</p> <p><u>FINAL INTERNAL AUDIT PROGRESS REPORT ON AUDIT OF ACTION PLAN ON 2021/22 AUDITOR GENERAL FINDINGS (REF: 3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the report dated 26 April 2023 by the Chief Audit Executive (Ref: FuA5 of 2022/23) considering the findings on the Final Internal Audit progress report on Audit of Action Plan on 2021/22 Auditor General Findings be noted.</p> <p><u>CONSOLIDATED AUDIT COMMITTEE REPORT (REF:3.10.1.1)</u></p> <p>RESOLVED</p> <p>(a) That the Consolidated Report dated 17 April 2023 by the City Manager for the Quarter ending 31 March 2023 be NOTED.</p> <p>(b) That, at the request of the Senior Manager: Supply Chain Management, the report dated 13 April 2023 by the Manager: Supply Chain Management: Annexure F: entitled Irregular Expenditure for the Third Quarter of the 2022/2023 Financial Year, be WITHDRAWN from the current agenda.</p> <p>(c) That the City Manager prepare an educational campaign fact sheet for the next meeting of the Msunduzi Full Council educating consumers on the culture of non-payment of municipal services and the importance of paying for municipal services which must be circulated to all wards by the respective Ward Councillors.</p> <p>(d) That the Chief Audit Executive conduct a detailed audit on the decreasing trend of the total municipal bills issued on a monthly basis over past financial year to-date to determine the root cause of the decrease in the number of consumer accounts on the billing system.</p> <p>(e) That the Chief Audit Executive conduct a detailed audit on the Eskom and Umgeni invoices over the last financial year to-date versus the total water and electricity consumed versus the total electricity and water revenue received over the same period, in order to obtain detailed comparisons in what Eskom and Umgeni are charging the Municipality compared to what Msunduzi Municipality is charging its consumers; further depicting where the losses to Council lie in terms of electricity and water charges, consumption and revenue.</p> <p>(f) That the City Manager ensure that the report on all unbilled accounts on SAP be submitted to the next meeting of the Audit Committee, together with a detailed confirmation on the total unbilled properties on the General Valuation Roll.</p> <p>(g) That the City Manager ensure that the Policy for the Purchasing of all municipal vehicles, plant and equipment be amended to include the respective Maintenance Plans, and that a copy of this Policy be circulated to the Audit Committee for information.</p> <p>(h) That the City Manager ensure that the Senior Manager: ICT submits the Revised ICT Strategies to the next meeting of the Audit Committee.</p> <p><u>ICT AUDIT ACTION PLAN PROGRESS REPORT UPDATE (REF: 5.1.3.1)</u></p> <p>RESOLVED</p> <p>(a) That the report dated 12 April 2023 by the Senior Manager: ICT considering the Status of the ICT AG Action Plan be noted.</p> <p>(b) That it be noted that the Remediation of the following ICT findings is pending budget :-</p> <p style="padding-left: 40px;">Finding no. 43 - ICT priority projects not timeously executed as planned in the ICT strategy.</p> <p style="padding-left: 40px;">Finding no. 79 - Large cyber-attack surface due to significantly high number of vulnerabilities due to old network and server equipment that needs to be replaced.</p> <p>(c) That it be noted that those findings without financial implications will be remediated by no later than 30 June 2023.</p> <p><u>LEGAL SERVICES AUDIT ACTION PLAN PROGRESS (REF: 10.4.1)</u></p> <p>RESOLVED</p> <p>That the progress made to providing legal support to the Audit Action Plans of Business Units to address material irregularities as outlined in the report dated 14 April 2023 by the General Manager: Corporate Services titled Legal Services Audit Action Plan Progress, be noted.</p> <p><u>RISK MANAGEMENT MONTHLY ACTIVITIES: FEBRUARY 2023 (REF: 3.10.2.5)</u></p> <p>RESOLVED</p> <p>(a) That the report dated 30 March 2023 incorporating recommendations of the Operational Management Committee considering the Risk Management Monthly Activities for February 2023, be noted.</p>



Municipal Audit Committee Recommendations

Date of Meeting	Committee recommendations During 22/23
2 MAY 2023	<p>(b) That the Chief Risk Officer submit a report to the next meeting of the Audit Committee outlining the Top Twenty (20) Risks for Msunduzi Municipality together with the appropriate actions to be mitigated.</p> <p><u>QUARTER 3 2023 PROGRESS REPORT ON THE 2022/2023 SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) AND OPERATIONAL PLAN (OP) (REF: 10.4.1)</u></p> <p>RESOLVED</p> <p>(a) That the report dated 20 April 2023 by the Senior Manager: Strategic Planning (Ref: 10) on the Quarter 3 2023 Progress Report on the 2022/2023 Service Delivery and Budget Implementation Plan (SDBIP) and Operational Plan (OP), be noted.</p> <p>(b) That Quarter 3 2023 Progress Report on the 2022/2023 Service Delivery and Budget Implementation Plan (SDBIP) and Operational Plan (OP) be forwarded to the Internal Audit Unit to conduct a performance audit on the audited results.</p> <p>(c) That it be noted that all business units utilize the Report as a management tool to identify early warning signs and apply the appropriate corrective measures for the 2022/2023 financial year.</p>
27 JUNE 2023	<p><u>REPORT BY THE OFFICE OF THE AUDITOR GENERAL (AGSA)</u></p> <p>RESOLVED</p> <p>That the item considering the report by the Office of the Auditor General (AGSA) be DEFERRED to the next meeting of the Audit Committee.</p> <p><u>AUDIT COMMITTEE ANNUAL PLAN AND CALENDAR OF ACTIVITIES FOR THE 2023/2024 FINANCIAL YEAR (REF: 3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the Audit Committee Annual Plan and Calendar of Activities for the 2023/2024 Financial Year as contained in the report dated 1 June 2023 by the Chairperson of the Audit Committee (Mr VE Dlamini) (Ref: 03/2022-23) be approved.</p> <p><u>FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF RISK MANAGEMENT FOR THE 2022/2023 FINANCIAL YEAR (REF: 3.10.1.1)</u></p> <p>RESOLVED</p> <p>(a) That as a matter of urgency, the City Manager ensure that the Business Continuity Plan for the Msunduzi Municipality is submitted to the next meeting of the Audit Committee.</p> <p>(b) That the City Manager ensure that Risk Registers are compiled for each business unit, and that the Chief Risk Officer must co-ordinate this process with the relevant Risk Champions from each business unit.</p> <p>(c) That the City Manager ensure that the status of appointing Risk Champions for each business unit be reported on at the next meeting of the Audit Committee.</p> <p>(d) That the City Manager ensure that the Top Twenty Risks for the Municipality be identified and be submitted to the next meeting of the Audit Committee.</p> <p>It was thereafter</p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <ol style="list-style-type: none"> 1. That the Audit Committee Consider the findings around the Final Internal Audit report on the Audit of Risk Management for the 2022/23 Financial year. 2. That the Chief Risk Officer and the Risk Management Committee should ensure that all Risk Management Strategic documents are reviewed in line with the latest legislative requirements and best practices. The content of the documents should also be reviewed to ensure quality to avoid grammatical errors as (errors) have a potential of distorting the context of the subject matter. 3. That the Chief Risk Officer/Accounting Officer should ensure that all policies relating to risk management are approved by council annually. 4. That once approved, the Accounting Officer ensure that all documents should be workshopped to all employees of the municipality for effective implementation and accountability. 5. That the Chief Risk Officer and the Risk Management Committee should ensure that all Risk Management Strategic documents are reviewed and that risk categories are well-defined and that the Risk register is comprehensive and in line with the Methodology in terms of risk categories. 6. That the Accounting Officer should ensure that the Risk Management function is adequately resourced in terms of capacity i.e., warm bodies (skills and competencies) tools and techniques. This will ensure that the municipality has and maintains an effective Risk Management Program that adequately supports the strategy. 7. That the Chief Risk Officer should ensure that a report on the Progress of the Implementation of the Risk Management Implementation Plan is submitted at least quarterly to oversight structures for consideration and corrective measures where required. 8. That progress on the implementation of the Risk Management Implementation Plan should be a standing agenda item in the Risk Management Committee meetings. 9. That for the Function to be effective and efficient, it should have enough capacity within the Risk Management Function in order to perform all day-to-day activities and also report effectively. 10. That the Accounting Officer should expedite the process of Review and Approval of the Organogram to ensure that the Risk Management Function is independent of the Internal Audit Function and, that it is adequately resourced in terms of capacity (warm bodies) to ensure optimized functionality, segregation of duties and accountability within the function. 11. That the Accounting Officer should ensure that an Independent Chairperson of the Risk Committee is appointed. 12. That the Chief Risk Officer should ensure that all members of the Risk Committee are adequately trained, and that recurring risk awareness workshops are conducted to recognize new approaches and developments in risk management and the committee members are kept abreast to allow effective functioning of the Committee. 13. That the Members Performance Agreements should include Key Performance Indicators that are in line with the Committees Roles and Responsibilities to enforce implementation of the Strategy, Policies and accountability. 14. That in the context of the above, the Chief Risk Officer (through the office of the City Manager) should coordinate a Performance Evaluation Process for the Risk Committee Members, and this should be done in conjunction with the Chairperson of the Audit Committee as amongst the evaluation panel.



Municipal Audit Committee Recommendations

Date of Meeting	Committee recommendations During 22/23
27 JUNE 2023	<p>15. That the Accounting Officer should expedite the process of appointing an Independent Risk Committee Chairperson to ensure that Risk Committee functions effectively.</p> <p>16. That the Accounting officer should ensure that Risk Committee members possess the relevant skills and competencies to discharge their roles and responsibilities effectively. This can be achieved through coordinated recurring training and awareness workshops by the Chief Risk Officer.</p> <p>17. That the Chief Risk Officer and the Risk Management Committee should ensure that, as part of its due diligence, the Risk Committee performs periodic evaluation of the Risk Management Unit based on the Annual Risk Implementation Plan.</p> <p>18. That the Risk Management Strategy and or Methodology should be reviewed to incorporate a requirement for Periodic Risk Maturity Assessments and the resultant report be shared with Strategic Management Committee, Risk Committee, Audit Committee and the Council for ratification and decision. The Performance Evaluation of the Risk Management Unit and Risk Maturity Assessment should be infused into the Annual Risk Management Plan.</p> <p>19. That the Accounting officer should ensure that there is full participation from all officials involved in the Risk Management Program of the municipality.</p> <p>20. That the Chief Risk Officer should ensure that Risk Champions are adequately capacitated to discharge their responsibilities effectively, and that recurring Risk Awareness workshops are conducted periodically.</p> <p>21. That the Performance Agreements of the Risk Champions should encompass Key Performance indicators that are in line with the Committees' roles and responsibilities to enforce the implementation of strategy, policies and accountability.</p> <p>22. That Risk Management should be a standing item in all business unit meetings wherein the following matters are discussed, without limitation:</p> <p>Emerging risks Progress relating to risk implementation in all business units. Upcoming activities involving risk, i.e., workshops.</p> <p>23. That the Chief Risk Officer should review the strategic documents with respect to the roles and responsibilities of officials to include identification of Risk Indicators to effectively monitor and evaluate risks. Furthermore, the Risk Methodology or Strategy should include the process of identification and approval (by the Risk Committee and Council) of risk indicators for the Municipality.</p> <p>24. That the Accounting Officer should ensure that Performance Agreements of officials include key indicators related to Risk Management. This will assist the Municipality in ensuring that the Risk Strategy is implemented accordingly and that the Municipality has and maintains an effective Risk Management program.</p> <p>25. That the Chief Risk Officer and the Risk Management Committee should ensure that the Risk Appetite is reviewed in line with the stipulations enshrined in the Methodology and Risk Policy. In principle, the Risk Appetite and Tolerance Framework should be reviewed annually and be reviewed by the Risk Committee recommended for approval by Council.</p> <p>26. That the Annual Risk Management Plan should be reviewed to ensure that it coincides with the core responsibilities enshrined in the Risk Committee Charter, Risk Policy and Risk Strategy of the Municipality. This Risk Committee is responsible for ensuring this alignment.</p> <p>27. That the Chief Risk Officer and the Risk Management Committee should ensure that the Risk Management Implementation Plan is implemented accordingly.</p> <p>28. That the Risk Management Implementation dates for workshops should be incorporated into the institutional calendar.</p> <p>29. That the Accounting Officer should prioritize the Performance Review of the Chief Risk Officer and thereafter consider various alternative co-sourcing the risk management function or build internal capacity i.e. human and other resources) to capacitate the risk management unit - a cost versus benefit analysis should inform this decision.</p> <p>30. That the Risk Management Committee, through the Chief Risk Officer, should ensure that a report on the progress of the implementation of the Risk Management Implementation Plan is submitted at least quarterly to the oversight structures for consideration and corrective measures where required.</p> <p>31. That the City Manager should ensure that the Performance Evaluation of the Chief Risk Officer is conducted to determine the effectiveness and success in executing Risk Management responsibilities being carried out.</p> <p>32. That the Accounting Officer is to create a conducive environment for the Chief Risk Officer to attend all strategic and governance meetings within the Municipality as standard practice (not as and when required to do so). This will benefit the Municipality from a risk assessment and contribution by the Chief Risk Officer on strategic decisions taken by the Municipality. This practice should be incorporated in the Risk Methodology of the Municipality and be monitored by the Risk Committee.</p> <p>33. That the Chief Risk Officer should ensure that training and workshops on Risk Management are done to raise awareness of Risk Management activities in the Municipality.</p> <p>34. That the Chief Risk Officer and the Risk Management Committee should ensure that all Risk Management Strategic documents are reviewed to incorporate risk categories. This will ensure that the Risk Register is comprehensive in terms of risk perspectives engulfing the Municipality (internally and externally) and that the risk identification and measurement process is in line with the Methodology.</p> <p>35. That the Accounting officer should ensure that, amid the financial constraints engulfing the Municipality, a reasonably appropriate budget is allocated to the Risk Management program of the Municipality. This inputs into the budget should be premised on the Annual Risk Management Plan linked to the Risk Management Program of the Municipality.</p> <p>36. That the Chief Risk Officer and Risk Committee are better placed to drive this process with practical value-add propositions to influence a reasonable amount of budget allocations to the risk unit, otherwise as it is the Municipality is deprived of the Strategic Value Enterprise Risk Management.</p> <p>37. That the Chief Risk Officer should explore the possibility to utilize the Risk Governor Tool to implement the Risk Management Program of the Municipality, this may include engaging the service provider to provide training to the unit and management at large.</p> <p>38. However, that considerations to explore the usage of the Tool should include, amongst other, the ability to Automate and Map-out Risk Management responsibilities organization-wide whilst ensuring ready and easy access by users, storing and securing of information, user assistance, ability to produce business intelligence reports including dashboards, adaptability to the Information Technology (IT) infrastructure of the Municipality, uploading and storing of evidential documents for reported statuses especially for risk mitigation strategies, ability to manage emerging risks, etc.</p> <p>39. That in the event that the Tool is unable to respond to the above and other user requirements, the Chief Risk Officer should also consider other alternative software systems available in the market, and this should be considered during the budget process as the draft budget process is presumably underway.</p>



Municipal Audit Committee Recommendations

Date of Meeting	Committee recommendations During 22/23
27 JUNE 2023	<p>40. That the Chief Risk Officer and the Risk Management Committee should ensure that the timing of risk management workshops is aligned to allow consideration thereof in the annual budget process and integrated development plan review. This can be achieved by infusing risk assessment dates in the IDP and budget process plan of the municipality.</p> <p>41. That the Risk Assessment workshop dates should be incorporated into the institutional calendar to ensure that everyone is in attendance and participating in the Risk Assessment Process.</p> <p>42. That the Chief Risk Officer and the Risk Management Committee should ensure strict adherence to the Risk Assessment Calendar.</p> <p>43. That the Chief Risk Officer and managers should ensure that Risk Mitigation Strategies are set for all risks with residual risks above moderate, i.e. above the set risk appetite. The Chief Risk Officer and the Risk Committee should ensure that this principle is adhered to.</p> <p>44. That the Chief Risk Officer and Risk Management Committee should ensure that Risk Mitigation Strategies developed have a date by which implementation of the strategies is expected.</p> <p>45. That the Accounting Officer should ensure that an Independent Chairperson is appointed.</p> <p>46. That the Chief Risk Officer should ensure that all officials including Risk Champions and members of the risk committee are adequately capacitated, and that recurring risk awareness workshops are conducted.</p> <p>47. That Performance Agreements of all officials participating in the Risk Management Program should include Key Performance Indicators that are in line with the respective roles and responsibilities to enforce implementation of strategy, policies and accountability.</p> <p>48. That the Chief Risk Officer and Risk Committee should explore the full utilization of the Risk Governor to implement the risk management program of the municipality (see point 14, para 7.3).</p> <p>49. That the Chief Risk Officer should also consider other computer software system that will suit the needs of the Organization.</p> <p>50. That the Accounting Officer should continue ensuring rigorous implementation of the Municipality's formal system of Consequence Management to ensure it is effective.</p> <p>51. That a report (with statistics, sanctions and implementation status) should be produced for this purpose (as referred to in (50) above) for consumption by the Risk Committee and Council. The same report should serve as input in the Annual Report of the Municipality.</p> <p>52. That the Chief Audit Executive will ensure that the combined Risk Assurance Plan is developed and implemented accordingly. This will assist the Municipality in ensuring that the efforts of the "three-lines of defense, i.e. Management, Internal Audit and External Audit, including Council Structures" are practically synchronized to support the strategy of the Municipality from a good governance perspective.</p> <p>53. That the Chief Risk Officer should take Internal Audit reports into consideration when updating the Risk Register in terms of emerging risks and necessary adjustments of the residual risk as a consequence of negative or positive internal audit outcomes.</p> <p>54. That the Chief Risk Officer and Risk Management Committee should ensure that risk reporting templates are developed and form part of the Risk Management Methodology.</p> <p>55. That the approved Risk Management Methodology and templates should be workshopped to relevant official for effective implementation and accountability.</p> <p>56. That the Accounting Officer ensures that there is a formally structured way to evaluate the performance of the risk management function and reporting thereof.</p> <p>57. That the Chief Risk Officer should ensure that risk maturity recommendations form part of the Risk Management Plan and progress on the implementation of the Plan should be reported at quarterly to the Risk Management Committee.</p> <p>58. That the Chief Risk Officer should ensure that all officials are adequately trained, and recurring risk awareness workshops are conducted.</p> <p>60. That the Accounting Officer should ensure that the Risk Management reporting requirements are adhered to and apply Consequence Management for non-compliance thereof.</p> <p>61. That the Accounting officer should ensure that there is full participation from all officials involved in the risk management function.</p> <p>62. That Performance Agreements for the Risk Champions should include Key Performance Indicators that are in line with the Committees roles and responsibilities to enforce implementation of strategy, policies, and accountability.</p> <p>63. That Risk Management should be a standing item in all business units' meetings where in the following will be discussed, but not limited to.</p> <p>Emerging risks Progress relating to risk implementation in all business units. Upcoming activities involving risk, i.e., workshops.</p> <p>64. That the Chief Audit Executive and the Audit committee should ensure that the Risk Management activity is audited by Internal Audit at least annually. This should include review of the credibility of risk reporting information on implementation of the Risk Management Plan and Risk Strategies.</p> <p>65. That the Accounting Officer should ensure that Section 56 Managers (through the Risk Champions) prepare Risk Status Reports for submission to the Chief Risk Officer. To this end, the Performance Agreements of Section 56 Managers and Senior Managers should include Key Performance Indicators to enforce implementation of the strategy, policies, and accountability.</p>
	<p><u>FINAL INTERNAL AUDIT REPORT ON THE HIGH LEVEL REVIEW OF THE INTERIM FINANCIAL STATEMENTS FOR THE PERIOD ENDED 28 FEBRUARY 2023 (REF: 3.10.1.1)</u></p>
	<p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p>
	<p>That the Final Internal Audit Report on the High Level Review of the Interim Financial Statements for period ended 28 February 2023 as contained in the report dated 5 June 2023 by the Chief Audit Executive (Ref: Ad-hoc 7 of 2022/23) be considered.</p>
	<p><u>FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF FIRE AND RESCUE SERVICES (REF: 3.10.1.1)</u></p>
	<p>RESOLVED</p>
	<p>That the Municipal Manager ensure that the Deputy Municipal Manager: Community Services submit the Action Plan Template addressing the findings contained in the report dated 5 June 2023 by the Chief Audit Executive (Ref: A10 of 2022/23) on the Final Internal Audit Report of the Audit of Fire and Rescue Services to the next meeting of the Audit Committee.</p>



Municipal Audit Committee Recommendations

Date of Meeting	Committee recommendations During 22/23
27 JUNE 2023	<p>It was thereafter</p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the Final Internal Audit report on the Audit of the Fire and Rescue Services as contained in the report dated 5 June 2023 by the Chief Audit Executive (Ref: A10 of 2022/23) be approved and that the Municipal Manager ensure the implementation of the following recommendations:-</p> <ol style="list-style-type: none"> 1. That Management should ensure that the Fire and Rescue Policies and Procedures are reviewed and revised for current practices and processes. 2. That the updated Policies and Procedures be reviewed and approved by Council. 3. That the approved Policies and Procedures be circulated to staff and that staff be workshopped on the new additions or new updates. 4. That Budgets/Memo's should be prepared on an annual basis, after careful consideration of inputs from all business units, to ensure delivery of the strategic objectives of the Department. 5. That Budgets include a 3 to 5 years' projection to allow for the provisioning of funding for future expenditure. 6. That Budgets be reviewed by the Chief Fire Officer, Senior Manager: Public Safety and Disaster Management and the General Manager: Community Services prior to submission to Msunduzi Management for inclusion in the Municipality budget submission. 7. That the Human Resources Unit are to follow Council Policy in order to ensure that SVA Forms of vacant posts are advertised and filled within the approved policy timelines. 8. That the budget should be set aside to ensure that vacant priority posts are filled to ensure compliance with the South African National Standards (SANS). 9. That the SANS 10090:2003 Manning requirements should be maintained at all times to ensure compliance. 10. That overtime trend reviews so that the Cost of Overtime versus Filling of Posts can be considered. 11. That a Training Plan/Calendar should be developed and aligned to the staff Personal Development Plan. 12. That Staff should be consulted and registered for relevant training in advance, allowing for alternative arrangements to be made in the staff's absence. 13. That the Training Plan / Calendar should be tracked to ensure that staff have attended the prescribed training. 14. That minimum stock of critical protective firefighting clothing should be maintained on hand. 15. That annual budgets should provide for the procurement and maintenance of stock of protective firefighting clothing. 16. That Asset Maintenance Plans should be compiled on an annual basis, taking into account the Original Equipment Manufacturer minimum maintenance requirements and warranty information. 17. That the Asset Maintenance Plan should be reviewed by the Manager: Fleet Management or Chief Fire Officer and Senior Manager to ensure completeness. 18. That a spreadsheet / calendar should be compiled and aligned to the asset maintenance plan and include warranty information. 19. That the spreadsheet / calendar should be reviewed on a monthly basis by the Maintenance Manager to ensure that all planned maintenance work is carried out. 20. That incidents should be reviewed and final reports completed by the Officer in Charge within 8 days of the incident. 21. That Divisional Officers are to ensure completeness of the fire reports within 10 days of incident. 22. That monthly reports of Incomplete Fire Reports are to be submitted to the Chief Fire Officer by the Manager: Emergency Control Centre (ECC). 23. That Management should identify critical positions that will affect the continuous, effective functioning on the Unit. 24. That Management should understand the capabilities needed for successful performance of the critical positions identified. 25. That Resourcing Strategies should be identified, approved and implemented, including developing internal talent pools, on boarding and recruitment. 26. That the approved resourcing strategies should be documented in a Succession Plan. 27. That deviations from the SANS 90010:2003 response times should be thoroughly investigated by the Fire Officer. 28. That Mitigation Strategies should be implemented to ensure that response times are within the required standards. 29. That recurring poor response times should be reviewed, analyzed and root causes identified for corrective action. 30. That staff should be advised on the importance of capturing relevant information into the ESS System. 31. That staff should be trained on the capturing of information/ data on the ESS System. 32. That the Fire Officer should ensure that all information is captured accurately on ESS System prior to uploading the final report and closing the incident. 33. That the SANS 10090:2003 Manning requirements should be maintained at all times to ensure compliance. 34. That the Accounting Officer and General Manager: Community Services should increase capacity within the Fire and Rescue Services Unit. 35. That the Divisional Officer must ensure that staff complement is conforming to the Minimum Manning Policy at all times. 36. That supervisory controls to be strengthened to ensure that minimum manning level is achieved at all times. 37. That the Accounting Officer and General Manager: Community Services should ensure that the vacant critical posts within the Fire and Rescue Services Unit are made priority posts and the filling of these posts are executed as soon as possible. 38. That once the critical operational posts are filled, management should ensure that overtime is only employed when necessary in order to achieve the objectives of the Cost Containment Regulations. 39. That the Accounting Officer should consider reallocation of additional funds into the Fire and Rescue Services repair and maintenance budget to effect the repairs of critical frontline firefighting fleet. 40. That the Accounting Officer should authorize the repairs of the critical frontline firefighting fleet as urgent in order for the procurement process to be expedited. 41. That the Accounting Officer should ensure that procurement and payment delays are addressed and resolved in order to fast track the repair process. 42. That the Asset Management Maintenance Plan should be compiled and duly approved. 43. That the Accounting Officer, General Manager: Community Services, Senior Manager: Public Safety Enforcement and Disaster Management, Chief Fire Officer and Assistant Chief Fire Officer: Special Projects and Compliance should ensure that SACM and SANS requirements regarding vehicle availability are complied with at all times. 44. That the Accounting Officer should consider reallocation of additional funds into the Fire and Rescue Services repair and maintenance budget to effect the repairs of airport fire engines.



Municipal Audit Committee Recommendations

Date of Meeting	Committee recommendations During 22/23
27 JUNE 2023	<p>45. That the Accounting Officer should authorize the repairs of airport fire engine as urgent in order for the procurement process to be expedited.</p> <p>46. That the Accounting Officer should ensure that procurement and payment delays are addressed and resolved in order to fast track the repair process.</p> <p>47. That the Asset Management Maintenance Plan should be compiled and duly approved.</p> <p>48. That the Accounting Officer should ensure that the draft Progressive Attainment Plan be approved and implemented.</p> <p>49. That the Accounting Officer and General Manager: Community Services should ensure that Reasonable budget should be allocated for appropriate and critical training for the Unit especially the frontline firefighters.</p> <p>50. That supervisory controls in relation to compliance with mandatory training requirements be strengthened.</p> <p>51. That Management should ensure that all training-related information is stored in an organized manner and can be easily accessible for audit purposes.</p> <p>52. That staff should be advised on the importance of capturing relevant information on ESS System.</p> <p>53. That fields not deemed necessary should be removed from the ESS System.</p> <p>54. That supervisory controls over completion of incidents on ESS System to be strengthened.</p>
	<p><u>STATUS UPDATE ON THE IMPLEMENTATION OF THE 2022/2023 FINANCIAL YEAR ANNUAL AUDIT PLAN (REF: 3.10.1.1)</u></p> <p>RESOLVED</p> <p>That the Status of the Implementation of the Annual Internal Audit Plan for the 2022/23 Financial Year as contained in the report dated 12 June 2023 and 15 June 2023; respectively by the Chief Audit Executive (Ref: SU No.6 of 2022/23) be noted.</p>
	<p><u>THREE YEAR ROLLING AUDIT PLAN FOR 2023/24, 2024/25, 2025/26 FINANCIAL YEARS AND ANNUAL AUDIT PLAN FOR 2023/2024 (REF: 3.10.1.1)</u></p> <p>RESOLVED</p> <p>That as a matter of urgency, the Municipal Manager appoint a Specialist to automate all overtime claims to the SAP Payroll System instead of the manual generation of overtime claims which was open to severe abuse and lack of monitoring mechanisms; providing the Audit Committee with regular updates on this request.</p> <p>It was further</p>
	<p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the Three Year Rolling Audit Plan for the 2023/2024, 2024/2025, 2025/2026 Financial Years and the Annual Audit Plan of 2023/2024 as detailed in the report dated 15 June 2023 by the Chief Audit Executive (Ref: P No. 1 of 2023/24) be approved.</p>
	<p><u>CONSOLIDATED AUDIT COMMITTEE REPORT (REF:3.10.1.1)</u></p> <p>RESOLVED</p> <p>(a) That the consolidated Audit Committee report dated 20 June 2023 by the City Manager for the month of May 2023 be noted.</p> <p>(b) That the report dated 1 March 2023 by the Senior Manager: ICT on the ICT Bio-Metric Time and Attendance Project be noted.</p> <p>(c) That the report dated 12 June 2023 by the Senior Manager: ICT on the Reviewing of the ICT Policies and Procedures be noted.</p> <p>(d) That the report dated 11 June 2023 by the Senior Manager: ICT on the Revised ICT Strategy Plan and Implementation be noted.</p> <p>(e) The City Manager devise a plan benefitting from the Load Shedding Times to act upon hot-spot areas to disconnect all illegal electricity connections thereby reducing financial losses in revenue and the protection of the electricity infrastructure against tampering and theft.</p> <p>(f) That as a matter of priority, the City Manager ensures that regular progress reports on the Implementation and Roll-out of STS Compliant Electricity Meters be incorporated as part of the consolidated report to the Audit Committee.</p> <p>(g) That the City Manager provide the Audit Committee at its next meeting with a proposed strategy, direction and revised budget for the Safe City Entity to roll out this initiative to all areas within the municipal jurisdiction, with the aim of gathering evidence in all hot-spot areas that had illegal connections, tampering and theft of electricity infrastructure (as referred to in (e) above.</p> <p>(h) That the City Manager and Chief Financial Officer ensures that a detailed report is provide to the next meeting of the Audit Committee on all new modules that have been loaded and all issues that were flagged and repaired on the SAP System, together with a list of all missing modules.</p>
	<p><u>REQUEST FOR THE P.O.E FOR THE AUDIT OF PERFORMANCE INFORMATION FOR MID-TERM OF 2022/2023 FINANCIAL YEAR (REF:3.10.1.1)</u></p> <p>RESOLVED</p> <p>That the Memorandum dated 25 May 2023 by the City Manager on the request for the P.O.E for the Audit of Performance Information for Mid-Term of 2022/23 financial year be noted.</p>
	<p><u>REQUEST FOR EXTENSION TO SUBMIT A REPORT WITH TOP TWENTY KEY RISKS FOR THE MUNICIPALITY (REF: 3.10.1.1)</u></p> <p>RESOLVED</p> <p>That the Memorandum dated 5 May 2023 by the City Manager on the request for an Extension to submit a report to the Audit Committee on the Top Twenty Key Risks for the Municipality be noted.</p>



Municipal Audit Committee Recommendations

Date of Meeting	Committee recommendations During 22/23
27 JUNE 2023	<p><u>CORPORATE SERVICES: HR AUDIT ACTION PLAN PROGRESS REPORT (REF: 3.7.1 (22/23))</u></p> <p>RESOLVED</p> <p>That the report dated 24 April 2023 by the Senior Manager: Human Resource Management on the HR Audit Action Plan Progress Report be noted.</p> <p><u>BUDGET AND TREASURY: ANNUAL FINANCIAL STATEMENTS (AFS) IMPLEMENTATION PLAN AND READINESS PROGRAMME FOR THE YEAR ENDING 30 JUNE 2023 (REF: NOT BOOKED IN)</u></p> <p>The Senior Manager: Financial Governance and Performance Management was urged to encourage Management to adhere to the deadlines. He was requested to inform the Audit Committee of any problems that might be encountered in the meeting the deadline.</p> <p>RESOLVED</p> <p>That the report and presentation dated 7 June 2023 by the Senior Manager: Financial Governance and Performance Management outlining the Annual Financial Statements (AFS) Implementation Plan and Readiness Programme for the year ending 30 June 2023 be noted.</p> <p><u>RISK MANAGEMENT FUNCTION: REPORT ON THE MONTHLY ACTIVITIES OF THE RISK MANAGEMENT UNIT: MARCH 2023 (REF: 3.10.2.5)</u></p> <p>RESOLVED</p> <p>That the report dated 8 June 2023 incorporating recommendations of the City Manager on the Monthly Activities of the Risk Management Unit for the month of March 2023 be noted.</p> <p><u>RISK MANAGEMENT FUNCTION: REPORT ON THE MONTHLY ACTIVITIES OF THE RISK MANAGEMENT UNIT: APRIL 2023 (REF: 3.10.2.5)</u></p> <p>RESOLVED</p> <p>That the report dated 8 June 2023 incorporating recommendations of the City Manager on the Monthly Activities of the Risk Management Unit for the month of April 2023 be noted.</p> <p><u>RISK MANAGEMENT FUNCTION: PROGRESS ON THE IMPLEMENTATION OF THE RISK MANAGEMENT PLAN FOR THE 2022/2023 FINANCIAL YEAR (REF: 3.10.2.5)</u></p> <p>RESOLVED</p> <p>That the report dated 10 May 2023 incorporating recommendations of the Risk Management Committee on the progress on the implementation of the Risk Management Plan for the 2022/2023 Financial year be approved.</p> <p><u>RISK MANAGEMENT FUNCTION: REPORT TO REQUEST THE COUNCIL TO AUTHORISE THE ACCOUNTING OFFICER TO IDENTIFY AND APPROACH A SUITABLE CANDIDATE TO CHAIR THE RISK MANAGEMENT COMMITTEE (REF: 3.10.2.5)</u></p> <p>RESOLVED</p> <p>That the report dated 9 May 2023 incorporating recommendations by the Risk Management Committee on the Appointment of</p> <p><u>RISK MANAGEMENT: OUTCOME OF THE REQUEST FOR THE SUPPORT OF THE MUNICIPAL RISK MANAGEMENT FUNCTION FROM PROVINCIAL TREASURY (REF: 3.10.2.5)</u></p> <p>RESOLVED</p> <p>That the progress made in the solicitation of support for the Risk Management Function from Provincial Treasury be noted as detailed in the report dated 15 June 2023 incorporating recommendations of the Risk Management Committee be noted.</p> <p><u>RISK MANAGEMENT: PROGRESS ON THE IMPLEMENTATION OF THE RISK MANAGEMENT PLAN FOR THE 2022/2023 FINANCIAL YEAR (REF: 3.10.2.5)</u></p> <p>RESOLVED</p> <p>That the report dated 15 June 2023 incorporating recommendations of the Risk Management Committee in respect of the progress on the Implementation of the Risk Management Plan for the 2022/2023 Financial Year be noted as part of the oversight role for the Audit Committee.</p> <p><u>RISK MANAGEMENT: FIRST QUARTER REPORT ON THE PROGRESS OF MITIGATION STRATEGIES ON MUNICIPAL STRATEGIC RISKS (REF: 3.10.2.5)</u></p> <p>RESOLVED</p> <p>(a) That the City Manager ensures that the Senior Manager: Strategic Planning engages with the Chief Risk Officer during the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and Strategic Risk processes to ensure that these process are streamlined and aligned to avoid duplication of efforts and reducing administrative burden to the Municipality.</p>



Municipal Audit Committee Recommendations

Date of Meeting	Committee recommendations During 22/23
27 JUNE 2023	<p>(b) That the Accounting Officer and General Managers must set a tone at the top for Risk Management Activities to be taken seriously and cooperated with.</p> <p>(c) That the Council Structures consider the progress made by management's efforts to improve the effect of the Strategic Risks to the Municipality's Strategic Objectives.</p> <p>(d) That the oversight structures play their role in examining the progress made and provide guidance.</p> <p>(e) That the Accounting Officer ensures that Senior Management carefully craft Mitigation Strategies in order to achieve the desired results by considering all elements involved e.g. availability of resources, inter dependences etc.</p> <p>(f) That Accounting Officer ensures that the Performance Manager in consultation with the Chief Risk officer includes risk management responsibilities and performance in mitigating the risks in the Performance Management or scorecard of all General Managers and Senior Managers.</p> <p>(g) That the Accounting Officer ensures that the program of actions by management and performance indicators of General Managers are reviewed to ensure alignment with the SMART principles.</p> <p><u>LEGAL SERVICES AUDIT ACTION PLAN (REF: 6.R)</u></p> <p>RESOLVED</p> <p>That the progress made in providing legal support to the action plans of business units to address the three material irregularities as detailed in the report dated 15 June 2023 by the Senior Manager: Legal Services be noted.</p> <p><u>REPORT BY THE OFFICE OF THE AUDITOR GENERAL (AGSA)</u></p> <p>Concern was raised over the non-attendance of representatives of the Office of the Auditor General (AGSA). It was indicated that the Office of the Auditor General must indicate their challenges if there were any regarding their attendance at Msunduzi Municipality Audit Committee meetings.</p> <p>Due to the unavailability of representatives from the Office of the Auditor General (AGSA), it was</p> <p>RESOLVED</p> <p>That the item considering the report by the Office of the Auditor General (AGSA) be DEFERRED to the next meeting of the Audit Committee.</p> <p><u>FINAL INTERNAL AUDIT REPORT ON AUDIT OF THE ACTION PLAN EMANATING FROM THE AUDITOR GENERAL FINDINGS FOR THE FINANCIAL YEAR ENDED ON 30 JUNE 2022 (REF: 3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the findings around the Final Internal Audit report on Audit of the Audit Action Plan emanating from the Auditor General findings for the financial year ended 30 June 2022 and the concerns of the Status on the Implementation of the Audit Action Plan and the overall opinion of Internal Audit as detailed in Paragraph 6 in the report dated 6 July 2023 by the Chief Audit Executive (Ref: FuA5 of 2022/23) as reflected below; be considered:</p>
25 JULY 2023	<p>"Progress in resolving issues is very slow and is indicative of the fact that management effort is minimal. The fact that 82% of audit findings are repeat clearly shows that the management action plans are not addressing the root causes but address the symptoms. The design and the operation of the system of internal control remain highly inadequate and highly ineffective".</p> <p><u>FINAL INTERNAL AUDIT REPORT ON FOLLOW-UP AUDIT ON FLEET MANAGEMENT: BUDGET AND TREASURY AND INFRASTRUCTURE SERVICES (REF: 3.10.1.1)</u></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the findings around the Final Internal Audit report on Follow-up audit on Fleet Management as contained in the report dated 5 July 2023 by the Chief Audit Executive. (Ref: FuA1 of 2022/23) be considered and that the Municipal Manager ensure the following:-</p> <p>8.1.1 That the Deputy Municipal Manager: Corporate Services ensure the verifying of the approval of Fleet Management Policy to the minutes and/or recording of Council meeting held and correct the resolution accordingly.</p> <p>8.1.2 That if the Policy was not approved by the Council, Fleet Management Unit re-submit the Fleet Management Policy for approved by Council.</p> <p>8.1.3 That the Fleet Management Policy to be circulated to all municipal employees.</p> <p>8.1.4 That the Accounting Officer and Chief Financial Officer should increase capacity within the Fleet Management Unit, specifically the position of Fleet Officers.</p> <p>8.1.5 That the Accounting Officer implement consequence management against municipal employees violating the provisions of Fleet Management Policy.</p> <p>8.1.6 That the Accounting Officer ensures that Fleet Master Plan should be developed, and conditional assessment done on the municipality's fleet.</p> <p>8.1.7 That the Accounting Officer ensures that A Fleet Maintenance Plan should be developed, monitored on regular basis and strictly implemented.</p> <p>8.1.8 That the Accounting Officer fast track the development of the module within SAP for Fleet Management (including repairs and maintenance).</p> <p>8.1.9 That the Accounting Officer ensure that Deputy Municipal Managers be advised by Fleet and/or Mechanical Workshops Units on areas of non-compliance/vehicle abuse/negligence.</p> <p>8.1.10 That the Accounting Officer and Deputy Municipal Managers to implement consequence management against employees (from Drivers to Deputy Municipal Managers where relevant) should the cause of breakdown be assessed as driver negligence and abuse.</p> <p>8.1.11 That in cases where the Accounting Officer and Deputy Municipal Managers fail to implement consequence management against employees, Council implement disciplinary proceedings against the Accounting Officer and the Deputy Municipal Managers respectively in terms of the Local Government: Disciplinary Regulations for Senior Managers of 2010.</p> <p>8.1.12 That the Accounting Officer ensure that workshops on the Fleet Management Policy be conducted with all employees who are authorized to drive municipal vehicles and should sign an attendance register as proof of their attendance.</p> <p>8.1.13 That the Accounting Officer and Deputy Municipal Managers of respective business units to implement consequence management against employees (from Drivers to Deputy Municipal Managers where relevant) should the accident reporting procedures not be adhered to.</p> <p>8.1.14 the Accounting Officer ensure that positions of the Fleet Officer in various Business Units should be prioritized for evaluation and be filled.</p> <p>8.1.15 the Accounting Officer ensure that workshops on Fleet Management Policy be conducted.</p> <p>8.1.16 That the Accounting Officer ensure that Deputy Municipal Managers of relevant business units to submit a schedule in terms of Section 3.5.2 of the Fleet Management Policy to Fleet Management. Updated schedule should also be submitted to the Fleet Management Unit whenever there is a change in vehicle allocation.</p> <p>8.1.17 the Accounting Officer ensure that an exercise be performed to ensure that the fleet register is complete, accurate and valid.</p> <p>8.1.18 That the Accounting Officer ensure that fleet that are not in use be de-registered from e-Natis.</p> <p>8.1.19 Fast track the development of the module within SAP for fleet management (including license renewal, COF and COR).</p>



Municipal Audit Committee Recommendations

Date of Meeting	Committee recommendations During 22/23
25 JULY 2023	<p>8.1.20 That the Accounting Officer ensure that the Fleet Management Unit should ensure that there is an effective record keeping system in place.</p> <p>8.1.21 That the Accounting Officer ensure that control measures should be reinforced for strict adherence to ensure that adequate and reliable supporting documentation is maintained for all fleet management matters.</p> <p>8.1.22 That the Accounting Officer should implement consequence management against drivers/custodians who fail to ensure vehicles have a valid license disc that is displayed at all times.</p> <p>8.1.23 That the Accounting Officer should implement consequence management against drivers/custodians who fail to ensure vehicles are sent in for COR/COF.</p> <p>8.1.24 That heads of business units and drivers/custodians must ensure that logbooks and trip authority sheets are completed in terms of the Fleet Management Policy.</p> <p>8.1.25 That the Accounting Officer and Deputy Municipal Managers of respective business units to implement consequence management against employees (from Drivers to General Managers where relevant) for non-compliance with Fleet Management Policy.</p> <p>8.1.26 That employees who are required by virtue of their job description to drive a municipal vehicle must undergo the Light Motor Vehicle and Heavy Motor Vehicle (where applicable) driving assessment with the Municipal Traffic Unit before appointment is finalized.</p> <p>8.1.27 That heads of business units and drivers/custodians must ensure that an ID tag is obtained and only used by whom the tag was issued for. If a driver did not pass the driving assessment, he/she must be booked in for a re-test.</p> <p>8.1.28 That the Accounting Officer and Chief Financial Officer should increase capacity within the Fleet Management Unit, specifically the position of Fleet Officers, to conduct random check on drivers.</p> <p>8.1.29 That the Accounting Officer ensure that an investigation to be carried out to establish whether the transaction entered into with Mpofana Municipality constituted unauthorized, irregular and/or fruitless and wasteful expenditure.</p> <p>FINAL INTERNAL AUDIT REPORT ON SAFE CITY (REF: 3.10.1.1)</p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>That the findings around the Final Internal Audit report on Safe City as contained in the report dated 26 July 2023 by the Chief Audit Executive (Ref: FuA1 of 2022/23) be considered and that the Municipal Manager ensure the following:-</p> <p>9.1.1 That Management ensure that all policies are regularly reviewed and updated where necessary.</p> <p>9.1.2 That as best as practical, a Standardized Review Clause be inserted in the Policy for the annual review and update.</p> <p>9.1.3 That amendments to policies be adequately controlled by the policy custodians.</p> <p>9.1.4 That staff be informed and trained in revised policies.</p> <p>9.1.5 That the above contract and expenditure incurred should be recorded as irregular expenditure and disclosed in the annual financial statements for 2022/23.</p> <p>9.1.6 That consequence management to be implemented in accordance with National Treasury Instruction Note 10.</p> <p>9.1.7 That City Senior Management and the Safe City Board ensure that all procurement undertaken by Safe City be in compliance with Supply Chain Management Policy.</p> <p>9.1.8 That Senior Management and the Safe City Board revise the Policy to be aligned with practice.</p> <p>9.1.9 That provisions of the Policy should be re-communicated to all relevant parties to ensure compliance.</p> <p>9.1.10 That Senior management and the Board should review whether the amount meets the definition of irregular expenditure. Should this be determined to be the case, the expenditure on this contract must be included in the Irregular Expenditure Register and an investigation must be undertaken.</p> <p>9.1.11 That the transactions listed above and other goods or services which were purchased from service providers that are not registered in the Central Supplier Database should be disclosed as irregular in the annual financial statements for 2022/23.</p> <p>9.1.12 That the Board of Safe City must report in in writing, to the Mayor and Municipal Manager of the entity's parent municipality and the Auditor General as required by Section 102 of the Municipal Finance Management Act.</p> <p>9.1.13 That consequence management should be implemented for any non-compliance.</p> <p>9.1.14 That senior management and the Board should revise the policy to be aligned with practice.</p> <p>9.1.15 That the transactions listed above and other goods or services which were purchased without following the Supply Chain Management processes should be disclosed in the annual financial statements for 2022/23.</p> <p>9.1.16 That the Board of Safe City must report in in writing, to the Mayor and Municipal Manager of the entity's parent municipality and the Auditor General as required by Section 102 of the Municipal Finance Management Act.</p> <p>9.1.17 That Management should ensure that payments are made only on valid tax invoices.</p> <p>9.1.18 That supervisory control over payments to be strengthened.</p> <p>9.1.19 That the payments listed above and other goods or services which were purchased without a valid tax invoice be disclosed in the annual financial statements for 2022/23.</p> <p>9.1.20 That senior management and the Board should ensure the Service Level Agreement be complied with and the invoice be sent timeously to the municipality.</p> <p>9.1.21 That the Accounting Officer must ensure compliance with the Municipal Finance Management Act in regard to the Safe City Entity to settle all invoices submitted within 30 days.</p> <p>9.1.22 That Management should conduct robust risk management processes and identify sound implementing strategies to address the risks of poor response rate.</p> <p>9.1.23 That the APP should be reviewed by the board and aligned to strategic mandate and approved budgets.</p> <p>9.1.24 That a detailed performance audit should be conducted to assess effectiveness, efficiency, economy of utilization of resources.</p> <p>9.1.25 That Management should design mitigating and or compensating controls to improve response rates viz forming alliance partners, community forum involvement, fundraising initiatives, etc.</p> <p>9.1.26 That Management should engage with key stakeholders, i.e. SAPS, Traffic and Security to express the concern of unfavourable response rate and brainstorm to come up with a solution to improve response rate.</p> <p>9.1.27 That Senior management and the board must assume responsibility for the governance of stakeholder relationships by setting the direction for how stakeholder relationships should be approached and conducted in the organization.</p> <p>9.1.28 That the Accounting Officer should assist in facilitating engagement and collaboration between its stakeholders.</p> <p>9.1.29 That the Board of Safe City should engage with the District or Cluster Commander on the issue of lack of response.</p>



Municipal Audit Committee Recommendations

Date of Meeting	Committee recommendations During 22/23
25 JULY 2023	<p>9.1.30 That Senior management and the Board should engage the South African Police Services (SAPS) regarding putting in place processes for managing the SAPS official on duty as well as any absenteeism that may occur.</p> <p>9.1.31 That the Accounting Officer should assist in facilitating engagement and collaboration between Safe City and South African Police Services (SAPS).</p> <p>9.1.32 That Senior management and the Board should ensure that the crime statistics, specifically the statistics regarding the out of camera areas with the highest crime rates, are identified and form the basis of the expansion plan in the Safe City Strategic Business Plan.</p> <p>9.1.33 That Senior management and the Board should ensure that the expansion of camera surveillance is included in the Annual Performance Plan as well as the annual budget to ensure this is prioritized.</p> <p>9.1.34 That Senior management and the Board should engage South African Police Services (SAPS) and other key stakeholders to ensure there is a coordinated effort in preventing and responding to crime, especially in areas that are out of the camera surveillance.</p> <p>9.1.35 That Senior Management and the Board should ensure that once funding is received from Msunduzi Municipality, new cameras will be installed in areas deemed as hotspots.</p> <p>9.1.36 That Senior management and the Board should conduct an analysis to understand the root causes of in camera crime not detected by the control room operators.</p> <p>9.1.37 That Senior management and the Board should ensure that sufficient and appropriate trainings are provided to all operators.</p> <p>9.1.38 That Consequence management should be implemented for incidents in cameras not detected by control operators due to negligence.</p> <p>9.1.39 That If the current practice is to be continued, management should:</p> <ul style="list-style-type: none"> a) Update its policy to align to its practice. b) Have all employees to sign a memorandum of understanding as acknowledgement and agreement that bonus will be paid in December annually. <p>9.1.40 That provisions of the Policy should be re-communicated to all relevant parties to ensure compliance.</p> <p>9.1.41 That provisions of the Policy should be strictly adhered to.</p> <p>9.1.42 That supervisory controls over leave management to be strengthened and that consequence management to be undertaken for any non-compliance.</p>
	<p><u>AMENDMENT OF ANNUAL AUDIT PLAN FOR THE 2023/2024 FINANCIAL YEAR (REF: 3.10.1.1)</u></p>
	<p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p>
	<p>That the revised Annual Audit Action Plan for the 2023/2324 Financial Year as contained in the report dated 19 July 2023 by the Chief Audit Executive (Ref: P No.2 of 2023/24) be APPROVED.</p>
	<p><u>CONSOLIDATED REPORT BY THE MUNICIPAL MANAGER ON THE FOLLOWING URGENT MATTERS REQUESTED BY THE AUDIT COMMITTEE (REF: 3.10.1.1)</u></p>
	<p>RESOLVED</p>
	<p>That the report dated 20 June 2023 by the City Manager on urgent outstanding matters raised by the Audit Committee, be DEFFERED to the next meeting of the Audit Committee.</p>
	<p><u>CONFIDENTIAL REMEDIAL REPORT ON THE FIREARMS MANAGEMENT AND COMPLIANCE IMPLEMENTATION PLAN (ANNEXURE A) (REF: 3.10.1.1)</u></p>
	<p>DATE OF NEXT MEETING and CLOSURE</p>
	<p>It was requested that the report on Non-Revenue Water must be submitted to the next meeting of the Audit Committee.</p>
	<p>Committee Members confirmed that the Audit Committee meeting scheduled for Tuesday, 22 August 2023 must be set aside to deal with the Annual Financial Statements, and if time allowed, the Committee could give consideration to the Consolidated Report on Urgent Outstanding Matters.</p>



APPENDIX H: PUBLIC PRIVATE PARTNERSHIP

Information related to the largest projects, agreements and contracts. Information related to Public Private Partnerships (PPP) in the municipality and its duration. Specific detail pertaining to the responsible departments for managing and implementing the rollout of these projects is to be provided. Msunduzi Municipality does not have Public private Partnerships.

APPENDIX I: SERVICE PROVIDER PERFORMANCE SCHEDULE



CONTRACT NUMBER	CONTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (Yes / No)	ANNUAL TARGET GET 21/22 FY	ACTUAL 21/22 FY	TARGET MET (1 - Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 22/23 FY	ACTUAL 22/23FY	TARGET MET (1 - Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
SS 23-R of 2021	Royal Security cc	Rate Based	Appointment of a Panel of Security Service Providers for the Provision of Security Services	Yes	Security Services as per allocated site to ensure safeguarding of municipal property	Security Services conducted as per terms and conditions of contract	4	Security Services as per allocated site to ensure safeguarding of municipal property	Security Services conducted as per terms and conditions of contract	4	Its supply and service contract and the service is as and when required. No complaints been received from user department therefore the deliverables are satisfactory.
SS 23-R of 2021	Mabotwane Security Services	Rate Based	Appointment of a Panel of Security Service Providers for the Provision of Security Services	Yes	Security Services as per allocated site to ensure safe guiding of municipal property	Security Services conducted as per terms and conditions of contract	4	Security Services as per allocated site to ensure safe guiding of municipal property	Security Services conducted as per terms and conditions of contract	4	Security Services conducted as per terms and conditions of contract, however, Non payment of security was Noted by the municipality
SS 23-R of 2021	Unitrade 1047 (Pty) Ltd t/a Isidingo Security	Rate Based	Appointment of a Panel of Security Service Providers for the Provision of Security Services	Yes	Security Services as per allocated site to ensure safe guiding of municipal property	Security Services conducted as per terms and conditions of contract	4	Security Services as per allocated site to ensure safe guiding of municipal property	Security Services conducted as per terms and conditions of contract	4	Its supply and service contract and the service is as and when required. No complaints been received from user department therefore the deliverables are satisfactory.
SCM66of12/13	Basfour 170 Cc	163,343,535.12	WIREWALL RETIFICATION PROJECT	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
SCM49of15/16	SLB CONSULTING/BMK CONSULTING	821,104,246.83	Signal Hill/Peace Valley 3 Integrated Residential Development Programme	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	PHASE 1 completed project closed out, balance of project to be paid by DOHS.
SCM13of16/17	Makhaotse Narasimulu And	32,625,359.84	Appointment of an implementing agent site11	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going, however, the agreements has been changed from Bilateral to Tripartite Agreements therefore going forward all payments will be done by Dohs



CONTRACT NUMBER	CONTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (Yes / No)	ANNUAL TARGET GET 21/22 FY	ACTUAL 21/22 FY	TARGET MET (1 - Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 22/23 FY	ACTUAL 22/23FY	TARGET MET (1 - Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
SCM16of17/18	Isikhungusethu Environmental	1,937,837.48	Land prep for transf.-Military veterans	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
SCM16of15/16	Makhaotse Narasimulu And	55,361,117.12	IMPLEMENTATING AGENT OF 416 LOW COST THAMBOVILLE HOUSING PROJECT	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme but payment will be processed by DOHS
SCM55of18/19	Isibuko Development Planners	1,394,022.10	Operation Sukuma sakhawulo Woodlands housing project	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
SCM9of16/17	MASEKO HLONGWA AND ASSOCIATES	3,326,590.00	Implementing Agent for Harewood Human Settlement Project	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
SCM62of13/14	MOSEGEDI AND ASSOCIATE	1,330,636.00	Implementing Agent for KWA 30 Housing Project	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
SCM63of13/14	MOSEGEDI AND ASSOCIATE	3,326,590.00	Implementing Agent for Khalanyoni Housing Project	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Project still on planning stage. GP registration still outstanding
SCM51of20/21	NoBLE HOUSING ASSOCIATION	1,000,000.00	Msunduzi Municipality Social Housing	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	No contract, agreement is being vetted by the municipal legal department
SCM51-20/21	LITADOX NPC	1,000,000.00	Rollout of the Msunduzi Municipality Social Housing Pipeline	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	No contract, agreement is being vetted by the municipal legal department



CONTRACT NUMBER	CONTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (Yes / No)	ANNUAL TARGET GET 21/22 FY	ACTUAL 21/22 FY	TARGET MET (1 - Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 22/23 FY	ACTUAL 22/23FY	TARGET MET (1 - Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
SCM51of20/21	LITADOX NPC	1,000,000.00	Msunduzi Municipality Social Housing	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	No contract, agreement is being vetted by the municipal legal department
SCM51of20/21	DANGALAZA CONSTRUCTION AND CIVILS	1,000,000.00	Msunduzi Municipality Social Housing	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	No contract, agreement is being vetted by the municipal legal department
SCM34of18/19	Mdali Projects	2,145,812.76	Implementing Agent for Human Settlements Projects	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
SCM34of18/19	mabune consulting	536,453.19	Implementing Agent for Human Settlements Projects	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
SCM34of18/19	ZAMAHLOBO TRADING	4,559,451.84	Construction of 80 ijikajoe Temporary Structures	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
scm66of12/13	Basfour 170 Cc	4,000,000.00	Implementing Project for Fairfield Housing Project	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going and paid by DOHS however some parts to implemented by the Municipality
SCM34OF18/19	SAM GCABA CONSULTING	6,430,425.82	Construction of approximately 2000 houses Ethembeni	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
SCM12of16/17	mabune consulting	7,012,460.00	Feasible study & Planning for BhubhoNo 1400 low houses & 600 site for GAP	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme



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SCM34of18/19	Groundwork Project	337,983,166.40	Implementing Agent for the Construction of 760 CRU Housing Project	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	PHASE 1 completed, phase 2 to commence however the municipality is sorting issues raised by the members of the community.
SS34of18/19	MN AFRICA CONSULTING ENGINEERS	537,753.20	Infrastructure Services of Break New Ground And Infrastructure Services	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
SCM34of18/19	Map Africa Consulting Engineering	3,713,968.00	Planning services for Mantshaheni Township from contract SC-M34of18/19 AD-HOC	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
SCM34of18/19	Basfour 170 Cc	50,348,162.47	Planning, design and construction of 405 housing units and 20 temporal structures for the Glenwood Q-Sec-tion Housing Project	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	SLA Stage
SCM34of18/19	mabune consulting	19,943,886.83	Planning, design and construction of 157 housing units and 20 temporal structures for the Happy Valley Housing Project	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	SLA Stage
SCM34of18/19	Basfour 170 Cc	13,584,260.86	Planning, design and construction of 281 infrastructure services and 30 housing units for the North east sector housing project Housing Project	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	SLA Stage
SCM34of18/19	Majimntana Trading Enterprise	37,311,933.00	Undertake detailed planning services for Ward 28 Fountain road human settlements	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	SLA Stage
SCM34of18/19	Map Africa Consulting Engineering	1,000,000.00	Planning, design and provision of interim basic infrastructure services for the Mkonteni Saccas informal settlements Housing Project	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	SLA Stage



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SCM34of18/19	Groundwork Project	1,000,000.00	Tenant management- for Jika Joe CRU project for the existing rental stock	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Implementa- tion of Housing Project as per Bilateral/ Tripartite agreement	Project on plan- ning stage	4	SLA Stage
SCM34of18/19	SCIP ENGINEER- ING GROUP	20,508,429.70	Construction for Bak- erville Hlests Phase 1 For 115 Housing Units: Military Veter	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Implementa- tion of Housing Project as per Bilateral/ Tripartite agreement	Project on plan- ning stage	4	SLA Stage
SCM 34of18/19	Sarkum Bevcon JV	1,961,580.00	Construction of Imbali Mens Hostel	Yes	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Implementa- tion of Housing Project as per Bilateral/ Tripartite agreement	Project on plan- ning stage	4	Project on planning stage
SCM50OF18/19	MEDIA WORKS INTERACTIVE TUTOR KZN	172,500.00	Adult Education & Training AET leve 1-4F or 30 Employees	Yes	Provision of adult training for municipal em- ployees as per the specification and timeframes	Training is conducted as per the speci- fication	4	Provision of adult training for municipal employees as per the spec- ification and timeframes	Training is conducted as per the speci- fication	4	Contract extended to finalise training already allocated
SCM48of18/19	SPECCOM	10,000,000.00	Supply and Delivery of Desktops and Comput- er Peripherals	Yes	Supply and delivery of computers and peripherals as per specification	Computer are delivered as per the speci- fication	4	Supply and delivery of computers and periph- erals as per specification	Computer are delivered as per the specifica- tion	4	Contract is Not being utilized by end user.
SCM19of19/20	BLACK HEEL ENTERPRISES	600,000.00	Supply & Delivery of heavy duty brush- cutters with safety harnesses	Yes	Supply and de- livery of heavy duty brush cut- ters as per the specification	brush cutters delivered as per the speci- fication	4	Supply and delivery of heavy duty brush cutters as per the specification	brush cutters delivered as per the specifica- tion	4	Non delivery due to price increase was Noted on the contract
E6 of 2019	Arb Electrical Wholesalers Pty/td	3,000,000.00	Supply & delivery of electric lamps & acces- sories	Yes	Supply and delivery of electric lamps and accesso- ries as per the specification	lamps and accessories were delivered as per the specification	4	Supply and delivery of electric lamps and accesso- ries as per the specification	lamps and accessories were delivered as per the spec- ification	4	Service is satisfac- tory
E6 of 2019	MOKSA ELEC- TRICAL	2,000,000.00	Supply & delivery of electric lamps & acces- sories	Yes	Supply and delivery of electric lamps and accesso- ries as per the specification	lamps and accessories were delivered as per the specification	4	Supply and delivery of electric lamps and accesso- ries as per the specification	lamps and accessories were delivered as per the spec- ification	4	Service is satisfac- tory



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SS6 of 2019	SEBATA CREATIVE CONSULTING	7,408,954.74	Cleaning of municipal Offices	Yes	Provision of cleaning services as per specification	Cleaning is provided as per the specification	4	Provision of cleaning services as per specification	Cleaning is provided as per the specification	3	End User requests that we do a walk about as cleaning has deteriorated and some functions has Not been fulfilled.
SS51 of 2019	L N FORCE	3,000,000.00	Electrical Maintenance and Refurb to all Municipal Facilities	Yes	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Service is satisfactory
SS51 of 2019	Eudemonia Electrical Projects CC	3,000,000.00	Electrical Maintenance and Refurb to all Municipal Facilities	Yes	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Service is satisfactory
SS51 of 2019	Ugesi Contractors Cc	4,200,000.00	Electrical Maintenance and Refurb to all Municipal Facilities	Yes	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Service is satisfactory
SS51 of 2019	ORACLE ENERGY AND POWER	3,000,000.00	Electrical Maintenance and Refurb to all Municipal Facilities	Yes	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Service is satisfactory
SS51 of 2019	LENADO PROJECTS	3,000,000.00	Electrical Maintenance and Refurb to all Municipal Facilities	Yes	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Service is satisfactory
SS51 of 2019	FULLSERVE SERVICES	3,000,000.00	Electrical Maintenance and Refurb to all Municipal Facilities	Yes	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Service is satisfactory



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SS1 of 2019	NFB PIPING SYSTEMS	5,000,000.00	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks	Yes	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Service is satisfactory
SS1 of 2019	V K Distributors	10,000,000.00	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks	Yes	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Service is satisfactory
SS10 of 2019	THROUGH IT ALL SIGNS	1,000,000.00	MANUFACTURE, SUPPLY AND DELIVERY OF ROAD TRAFFIC SIGNS	Yes	Manufacture, supply, delivery of road traffic signs as per the specification	road traffic signs were delivered as per the specification	4	Manufacture, supply, delivery of road traffic signs as per the specification	road traffic signs were delivered as per the specification	4	Service is satisfactory
SS 1 of 2019	Kfc Engineering And Industrial	1,000,000.00	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks	Yes	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Service is satisfactory
SS 1 of 2019	GENJI OPERATIONAL DEVELOPMENT	1,000,000.00	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks	Yes	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Service is satisfactory
SCM33of19/20	Everybodys Books Cc	1,000,000.00	SUPPLY AND DELIVERY OF BOOKS AND RELATED ITEMS	Yes	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as when as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Service is satisfactory



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E42 OF 2019	Staweway Switchboards (Pty) Ltd	5,000,000.00	Manufacture, Supply, Delivery of Medium Volt Pole Mounted Auto Reclosers	Yes	Manufacture, supply, delivery of medium volt pole mounted auto reclosers as per the specification	medium volt pole mounted auto reclosers delivered as per the specification	4	Manufacture, supply, delivery of medium volt pole mounted auto reclosers as per the specification	medium volt pole mounted auto reclosers delivered as per the specification	4	Service is satisfactory
SS6 of 2020	GREAT SHIFT TRADING 137	1,000,000.00	New Installation, Maintenance & Refurbish to Fire Fighting Equipment & Detection	Yes	New Installation, Maintenance & Refurbish to Fire Fighting Equipment & Detection as per the specification	Fire Fighting Equipment & Detection delivered as per the specification	4	New Installation, Maintenance & Refurbish to Fire Fighting Equipment & Detection as per the specification	Fire Fighting Equipment & Detection delivered as per the specification	4	Service is satisfactory
SCM33of19/20	Booktalk	1,000,000.00	Supply and Delivery of Books and Related items	Yes	Supply and Delivery of books and related items as when required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as when required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Service is satisfactory
SS6 of 2021	SEBATA CREATIVE CONSULTING	1,000,000.00	Cleaning Services and Ad-hoc Mkondeni, Markert, Tourism & Airport	Yes	Provision of cleaning services as per specification	Cleaning is provided as per the specification	4	Provision of cleaning services as per specification	Cleaning is provided as per the specification	4	Service is satisfactory
	V K Distributors	3,000,000.00	Supply & Delivery of water meters, dirt traps, stand pipes and plastic storage	Yes	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges were delivered as per the specification	4	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges were delivered as per the specification	4	Service is satisfactory
SS 1 of 2019	Kfc Engineering And Industrial	6,000,000.00	Supply & Delivery of water meters, dirt traps, stand pipes and plastic storage	Yes	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges were delivered as per the specification	4	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges were delivered as per the specification	4	Service is satisfactory



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SS 1 of 2019	Elster Kent Metering (Pty) Ltd	3,000,000.00	Supply & Delivery of water meters, dirt traps, stand pipes and plastic storage	Yes	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Service is satisfactory
E8 OF 2020	Conlog	8,000,000.00	Supply and Delivery of Electricity Meter for Domestic & small Power user	Yes	Supply and Delivery of Electricity Meter for Domestic & small Power user as per the specification	Electricity Meter for Domestic & small Power user as per the specification	4	Supply and Delivery of Electricity Meter for Domestic & small Power user as per the specification	Electricity Meter for Domestic & small Power user as per the specification	4	Service is satisfactory
SS1 of 2019	P K Valves CC	8,000,000.00	Supply & Delivery of water meters, dirt traps, stand pipes and plastic storage	Yes	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Service is satisfactory
SS6 OF 2021	SEBATA CREATIVE CONSULTING	243,216.00	Provide cleaning services at GreaterEdendale Vulindlela Development Initiati	Yes	Provision of cleaning services as per the specification	Cleaning is provided as per the specification	4	Provision of cleaning services as per the specification	Cleaning is provided as per the specification	4	Cleaning Service is conducted satisfactory
SS6 OF 2021	SEBATA CREATIVE CONSULTING	624,348.00	Provide cleaning services at Fire And Rescue Services	Yes	Provision of cleaning services as per the specification	Cleaning is provided as per the specification	4	Provision of cleaning services as per the specification	Cleaning is provided as per the specification	4	Cleaning Service is conducted satisfactory
SCM53of20/21	Pamoja Asset Management (Pty) Ltd	1.00	supplementary panel of service providers for fundraising	Yes	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	Project Not allocated
SCM53of20/21	Bvi Consulting Engineers	1.00	supplementary panel of service providers	Yes	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	Project Not allocated
SCM53of20/21	MAFUMU CONSULTING	1.00	supplementary panel of service providers	Yes	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	Project Not allocated



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SCM18o120/21	SIMPULWAZI ENGINEERS	1.00	Consultants to undertake fundraising and project management	Yes	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	Project Not allocated
SCM53o120/21	ZINGENI CONSULTING	1.00	supplementary panel of service providers	Yes	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	Project Not allocated
SCM53o120/21	CWANINGA GROUP	1.00	supplementary panel of service providers	Yes	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	Project Not allocated
SCM53o120/21	Impande Consulting Engineers Pty Lt	1.00	supplementary panel of service providers	Yes	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	Project Not allocated
SCM53o120/21	AFRICANDO CIVIL AND PROJECT	1.00	supplementary panel of service providers	Yes	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	Project Not allocated
SCM53o120/21	Pamoja Asset Management (Pty) Ltd	1.00	supplementary panel of service providers	Yes	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	Project Not allocated
SCM53o120/21	MASALA RAMABULANA HOLDINGS	1.00	supplementary panel of service providers	Yes	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	Project Not allocated
SCM78o120/21	ALTRON NEXUS	4,000,000.00	Maintenance & Support for the Alcatel Omnip-CX enterprise Pabx, heat call logging	Yes	Maintenance & Support for the Alcatel Omnip-CX enterprise Pabx, heat call logging as per the specification	No orders issued	N/A	Maintenance & Support for the Alcatel Omnip-CX enterprise Pabx, heat call logging as per the specification	No orders issued	N/A	Orders Not issued



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SCM5R0f21/22	NTE Consulting	1,437,678.48	Contractor to provide airfield lighting maintenance & repairs at PMB airport	Yes	airfield lighting maintenance & repairs at PMB airport as per the specification	Repairs are delivered as per the specification	4	airfield lighting maintenance & repairs at PMB airport as per the specification	Repairs are delivered as per the specification	4	Services satisfactory
SCM01o121/22	Kwaj investment	1,000,000.00	Supply and Installation of Road Studs within the Msunduzi Municipality's area	Yes	Supply and Installation of Road Studs as per the specification	Installation of Road Studs are delivered as per the specification	4	Supply and Installation of Road Studs as per the specification	Installation of Road Studs are delivered as per the specification	4	Services satisfactory
SCM67o120/21	Izingodla Engineering (PTY) Ltd	1.00	Electrical consultants for infrastructure e services	Yes	Panel of electrical consultants as and when required	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work Not allocated
SCM67o120/21	MUTEO CONSULTING	Rates based	Electrical Consultant to audit Approximately 13044 prepaid meters in various wards in the Msunduzi Municipality Electricity area of Supply	Yes	Panel of electrical consultants as and when required	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work in progress as per the specification.
SCM67o120/21	A-M Consulting	Rates based	Electrical Consultant to audit Approximately 17328 prepaid meters in various wards in the Msunduzi Municipality Electricity area of Supply	Yes	Panel of electrical consultants as and when required	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work in progress as per the specification.
SCM67o120/21	MN AFRICA CONSULTING ENGINEERS	Rate Based	Electrical Consultant to audit Approximately 22607 prepaid meters in various wards in the Msunduzi Municipality Electricity area of Supply	Yes	Panel of electrical consultants as and when required	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work in progress as per the specification.
SCM67o120/21	Nkanyezi Consulting	Rate Based	Electrical Consultant to audit Approximately 12128 prepaid meters in various wards in the Msunduzi Municipality Electricity area of Supply	Yes	Panel of electrical consultants as and when required	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work in progress as per the specification.
SCM67o120/21	BI INFRASTRUCTURE CONSULTANTS	1.00	Electrical consultants for infrastructure e services	Yes	Panel of electrical consultants as and when required	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work Not allocated



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SCM67o120/21	THOKOMELA TRADING	1.00	Electrical consultants for infrastructure e services	Yes	Panel of electrical consultants as and when required	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work Not allocated
SCM67o120/21	AFRILECTICAL CONSULTING ENGINEERS	1.00	Electrical consultants for infrastructure e services	Yes	Panel of electrical consultants as and when required	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work Not allocated
E32 of 2020	ON POINT ON TIME SOLUTIONS	1.00	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING	Yes	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING AS PER THE SPECIFICATION	service delivered as per the specification	4	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING AS PER THE SPECIFICATION	service delivered as per the specification	4	Performance satisfactory
E32 of 2020	Imbawula Technical	1.00	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING	Yes	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING AS PER THE SPECIFICATION	service delivered as per the specification	4	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING AS PER THE SPECIFICATION	service delivered as per the specification	4	Performance satisfactory
E32 of 2020	KHULE DKS TRADING ENTERPRISE	1.00	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING	Yes	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING AS PER THE SPECIFICATION	service delivered as per the specification	4	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING AS PER THE SPECIFICATION	service delivered as per the specification	4	Performance satisfactory



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SCM19of21/22	AMAVELI TRADING	500,000.00	Precast concrete plinths for mini-substations and ring main units	Yes	supply and delivery of Precast concrete plinths for mini-substations and ring main units as per the specification	service delivered as per the specification	4	supply and delivery of Precast concrete plinths for mini-substations and ring main units as per the specification	service delivered as per the specification	4	No expenditure
SCM19of21/22	ILITHA	500,000.00	Precast concrete plinths for mini-substations and ring main units	Yes	supply and delivery of Precast concrete plinths for mini-substations and ring main units as per the specification	service delivered as per the specification	4	supply and delivery of Precast concrete plinths for mini-substations and ring main units as per the specification	service delivered as per the specification	4	No expenditure
E23 of 2019	Silicon Engineering (Pty) Ltd	1,000,000.00	Supply & Delivery of Switch Tripping Units (Battery & Battery Chargers)	Yes	Supply & Delivery of Switch Tripping Units (Battery & Battery Chargers) as per the specification	service delivered as per the specification	4	Supply & Delivery of Switch Tripping Units (Battery & Battery Chargers) as per the specification	service delivered as per the specification	4	Performance satisfactory
E23 of 2019	MEMOTEK TRADING	1,000,000.00	Supply & Delivery of Switch Tripping Units (Battery & Battery Chargers)	Yes	Supply & Delivery of Switch Tripping Units (Battery & Battery Chargers) as per the specification	service delivered as per the specification	4	Supply & Delivery of Switch Tripping Units (Battery & Battery Chargers) as per the specification	service delivered as per the specification	4	Performance satisfactory
SCM03of21/22	JBC MEDIA GROUP	1.00	Expression of interest for management of outdoor signs Msunduzi Municipality	Yes	Expression of interest for management of outdoor signs for the Msunduzi Municipality as per terms of reference	SLA at legal for vetting	N/A	Expression of Interest for management of outdoor signs for the Msunduzi Municipality as per terms of reference	SLA finalization	N/A	Finalisation of SLA
SCM81of20/21	SYDWALT	1.00	A panel of service providers for fundraising	Yes	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	Project Not allocated



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SCM810f20/21	TSEBULO MIN-ERALS	1.00	A panel of service providers for fundraising	Yes	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	Project Not allocated
SCM810f20/21	Vumesa (Pty) Ltd	1.00	A panel of service providers for fundraising	Yes	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	Project Not allocated
SCM810f20/21	ASANDE PRO-JECTS	1.00	A panel of service providers for fundraising	Yes	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project Not allocated	N/A	Project Not allocated
SCM300f20/21	Adams Booksellers Pty Ltd	70,817.70	Supply & delivery of books, audio-visual materials, magazines, educational toys	Yes	Supply and Delivery of books and related items as when required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as when required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Service is satisfactory
SCM300f20/21	Bible Centre	1.00	Supply & delivery of books, audio-visual materials, magazines, educational toys	Yes	Supply and Delivery of books and related items as when required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as when required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	No orders have been issued as yet
SCM300f20/21	Bks Educational Suppliers Cc	90,118.26	Supply & delivery of books, audio-visual materials, magazines, educational toys	Yes	Supply and Delivery of books and related items as when required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as when required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Service is satisfactory



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SCM300f20/21	Cascades Book-shop Cc	106,588.40	Supply & delivery of books, audio-visual materials, magazines, educational toys	Yes	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Service is satisfactory
SCM300f20/21	Durban North Books Cc	1.00	Supply & delivery of books, audio-visual materials, magazines, educational toys	Yes	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	No orders have been issued as yet
SCM300f20/21	MOSALA-MASEDI PUBLISHERS & BOOK	1.00	Supply & delivery of books, audio-visual materials, magazines, educational toys	Yes	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	No orders have been issued as yet
SCM300f20/21	PILLOW BOOKS	1.00	Supply & delivery of books, audio-visual materials, magazines, educational toys	Yes	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	No orders have been issued as yet
SCM300f20/21	Qualibooks Naledi Pty Ltd	79,958.21	Supply & delivery of books, audio-visual materials, magazines, educational toys	Yes	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Service is satisfactory



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SCM300t20/21	Quartz Trading Cc	48,793.48	Supply & delivery of books, audio-visual materials, magazines, educational toys	Yes	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Service is satisfactory
SCM300t20/21	REX BOOKS	1.00	Supply & delivery of books, audio-visual materials, magazines, educational toys	Yes	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	No orders have been issued as yet
SCM300t20/21	SIKHUKHULA TRADING ENTERPRISE	1.00	Supply & delivery of books, audio-visual materials, magazines, educational toys	Yes	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	No orders have been issued as yet
SCM300t20/21	Van Schaik Bookstore	1.00	Supply & delivery of books, audio-visual materials, magazines, educational toys	Yes	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	No orders have been issued as yet
SCM300t20/21	VUGA BOOKSELLERS	1.00	Supply & delivery of books, audio-visual materials, magazines, educational toys	Yes	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	No orders have been issued as yet



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SCM33of19/20	Early Readers	74,168.70	Supply & delivery of books, audio-visual materials, magazines, educational toys	Yes	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Supply and Delivery of books and related items as required as per the specification	Books and related items are delivered as per the specification and some service providers are Not yet allocated	4	Service is satisfactory
SCM49of21/22	SPECCOM	10,000,000.00	support & maintenance of current enterprise WMMWARE servers & Install new software	Yes	support & maintenance of enterprise WMMWARE servers & Install new software as per specification	Service is delivered as per the specification	4	support & maintenance of enterprise WMMWARE servers & Install new software as per specification	Service is delivered as per the specification	4	Service is satisfactory
E11R of 2020	Corpclo 1678 t/a	1.00	Sale of Assorted Strap Metal & Conductors	Yes	Collect and sale assorted strap metal & conductors as per condition of contract	assorted strap metal & conductors are sold as per condition of contract	4	Collect and sale assorted strap metal & conductors as per condition of contract	assorted strap metal & conductors are sold as per condition of contract	4	No orders have been issued as yet
E11R of 2020	SHOBOLOZI PRO-JECTS	1.00	Sale of Assorted Strap Metal & Conductors	Yes	Collect and sale assorted strap metal & conductors as per condition of contract	assorted strap metal & conductors are sold as per condition of contract	4	Collect and sale assorted strap metal & conductors as per condition of contract	assorted strap metal & conductors are sold as per condition of contract	4	No orders have been issued as yet
SCM26of19/20	Gahlabsa Trading CC	1,000,000.00	Supply and Delivery of Tractor Driven Slasher Mowers	Yes	Supply and Delivery of Tractor Driven Slasher Mowers as per the specification	Tractor Driven Slasher Mowers delivered as per the specification	4	Supply and Delivery of Tractor Driven Slasher Mowers as per the specification	Tractor Driven Slasher Mowers delivered as per the specification	4	service satisfactory
SS1 OF 2019	SAKHIKHAYA SUPPLIERS	1,000,000.00	Supply & Delivery of water meters, dirt traps, stand pipes and plastic storage	Yes	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Service is satisfactory
SS6 OF 2022	BIDVEST STEINER	RATE BASED	HYGGEINE EQUIPMENT AT VARIOUS MUNICIPAL BUILDINGS	Yes	Provision of hygiene equipment and maintenance thereof for all municipal buildings	Hygiene equipment were provided, however, servicing of equipment were provided late and suspended	2	Provision of hygiene equipment and maintenance thereof for all municipal buildings	Hygiene equipment were provided, however, servicing of equipment were provided late and suspended	N/A	End user is satisfied with hygiene services.



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SS6 of 2022	SEBATA CREATIVE CONSULTING	287,301.60	Cleaning of Fleet Municipal Offices	Yes	Provision of cleaning services as per specification	Cleaning is provided as per the specification	4	Provision of cleaning services as per specification	Cleaning is provided as per the specification	4	End user is satisfied with cleaning services.
SCM28of21/22	Morar Incorporated	610,533.40	National Diploma: Public Finance Management & Administration (28-unit standards)	Yes	National Diploma: Public Finance Management & Administration (28-unit standards)	Training is provided as per the specification	4	Training is provided as per the specification	Training is provided as per the specification	4	End user is satisfied with cleaning services.
SCM28of21/22	Moloa Academy	249,485.20	Appointment of a Panel of Accredited Training Providers	Yes	Appointment of a Panel of Accredited Training Providers	Training is provided as per the specification	4	Training is provided as per the specification	Training is provided as per the specification	4	End user is satisfied with cleaning services.
SCM16of15/16	Makhaotse Narasimulu And	20,962,313.15	Upgrading of Moses Mabhidia Road from 6.5 to 7.5	Yes	Upgrading of Moses Mabhidia Road	Upgrading of Moses Mabhidia Road	3	Upgrading of Moses Mabhidia Road	15	5	contract expired
SCM16of15/16	Royal Haskoning Dhv (Pty) Ltd	20,700,000.00	Upgrading of Moses Mabhidia Road from 6.5 to 7.5 km	Yes	Upgrading of Moses Mabhidia Road	Upgrading of Moses Mabhidia Road	3	Upgrading of Moses Mabhidia Road	15	5	contract expired
SCM38of17/18	OMEGA DIGITAL SERVICES	2,734,375.13	CALL FOR SUPPLY,DEL,INSTALL OF NEW COMPREHENSIVE SOUND @ COUNCIL CHAMBER	Yes	SUPPLY,DEL,INSTALL MAINT OF NEW COMPREHENSIVE SOUND @ COUNCIL CHAMBER	SUPPLY,DEL,INSTALL MAINT OF NEW COMPREHENSIVE SOUND @ COUNCIL CHAMBER	3	SUPPLY,DEL,INSTALL MAINT OF NEW COMPREHENSIVE SOUND @ COUNCIL CHAMBER	20	5	contract expired
SCM3of18/19	Kay Kapakan Services	2,000,000.00	Supply & Del and hand-rails for bridges	Yes	Supply & Del and handrails for bridges	Supply & Del and handrails for bridges	3	Supply & Del and handrails for bridges	15	3	contract expired
SCM3of19/20	Sizakancane Trading Enterprise 75	1,000,000.00	Repairs to accident damaged vehicles	Yes	Repairs to accident damaged vehicles	Repairs to accident damaged vehicles	3	Repairs to accident damaged vehicles	16	3	contract expired
SCM3of19/20	PASCALINA	3,000,000.00	Repairs to accident damaged vehicles	Yes	Repairs to accident damaged vehicles	Repairs to accident damaged vehicles	3	Repairs to accident damaged vehicles	16	3	contract expired
SCM36of18/19	godide engineering services	1,175,060.00	Maint. Refurbishment and Repairs to water Sanitation Pump stations	Yes	Maint. Refurbishment and Repairs to water Sanitation Pump stations	Maint. Refurbishment and Repairs to water Sanitation Pump stations	3	Maint. Refurbishment and Repairs to water Sanitation Pump stations	14	3	contract expired
SCM10of19/20	KARA SA PTY LTD	18,940,317.43	Eradication of Conservancy Tanks in Ward 21 Edendale	Yes	Eradication of Conservancy Tanks in Ward 21 Edendale	Eradication of Conservancy Tanks in Ward 21 Edendale	3	Eradication of Conservancy Tanks in Ward 21 Edendale	14	3	contract expired



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12/S36-19/20	AFGRI EQUIPMENT	585,930.00	Supply and Delivery of Cylinder Mower	Yes	Supply and Delivery of Cylinder Mower	Supply and Delivery of Cylinder Mower	3	Supply and Delivery of Cylinder Mower	13	3	Work completed.
SCM31o16/17	VMPR Engineering (Pty) Ltd	1,000,000.00	Supply and Delivery of Traffic Signals	Yes	Supply and Delivery of Traffic Signals	Supply and Delivery of Traffic Signals	3	Supply and Delivery of Traffic Signals	17	3	contracts expired
SCM3of19/20	Olympus Enterprise Pty Ltd	1,000,000.00	Repairs to accident damaged vehicles	Yes	Repairs to accident damaged vehicles	Repairs to accident damaged vehicles	N/A	Repairs to accident damaged vehicles	N/A	N/A	contracts expired
SCM31o16/17	SILVER SOLUTIONS 2259	1,000,000.00	Supply and Delivery of Traffic Signals	Yes	Supply and Delivery of Traffic Signals	Supply and Delivery of Traffic Signals	3	Supply and Delivery of Traffic Signals	15	3	contracts expired
SCM12o20/21	HISSCO	1,241,039.00	panel of service providers for lease of X-ray security screening equipment	Yes	panel of service providers for lease of X-ray security screening equipment	panel of service providers for lease of X-ray security screening equipment	3	panel of service providers for lease of X-ray security screening equipment	14	3	Business unit satisfied with the services and the maintenance occurs every 3 months.
SCM8of20-21	XQZ IT CONSTRUCTION AND	1,000,000.00	Supply & Delivery of Covid-19 PPE and related items	Yes	Supply & Delivery of Covid-19 PPE and related items	Supply & Delivery of Covid-19 PPE and related items	3	Supply & Delivery of Covid-19 PPE and related items	13	4	contracts expired
SCM8of20-21	Senzangakhona industrial supplies	1,000,000.00	Supply & Delivery of Covid-19 PPE and related items	Yes	Supply & Delivery of Covid-19 PPE and related items	Supply & Delivery of Covid-19 PPE and related items	3	Supply & Delivery of Covid-19 PPE and related items	14	3	contracts expired
SCM8of20/21	IBUSAPHI TRADING	1,000,000.00	Supply & Delivery of PPE's and Related Items	Yes	Supply & Delivery of PPE's and Related Items	Supply & Delivery of Covid-19 PPE and related items	3	Supply & Delivery of Covid-19 PPE and related items	14	4	contracts expired
SCM8of20/21	THE SEED OF LIFE	1,000,000.00	Supply & Delivery of Covid-19 PPE and related items	Yes	Supply & Delivery of Covid-19 PPE and related items	Supply & Delivery of Covid-19 PPE and related items	3	Supply & Delivery of Covid-19 PPE and related items	11	4	contracts expired
SCM8of20/21	THE LAST ADAM T/A TLA Events	1,000,000.00	Supply & Delivery of Covid-19 PPE and related items	Yes	Supply & Delivery of Covid-19 PPE and related items	Supply & Delivery of Covid-19 PPE and related items	3	Supply & Delivery of Covid-19 PPE and related items	13	3	contracts expired
SCM8of20/21	SPRING LIGHTS 1217	1,000,000.00	Supply & Delivery of Covid-19 PPE and related items	Yes	Supply & Delivery of Covid-19 PPE and related items	Supply & Delivery of Covid-19 PPE and related items	3	Supply & Delivery of Covid-19 PPE and related items	9	4	contracts expired



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SCM8of20/21	QUI TRADING	1,000,000.00	Supply & Delivery of Covid-19 PPE and related items	Yes	Supply & Delivery of Covid-19 PPE and related items	Supply & Delivery of Covid-19 PPE and related items	3	Supply & Delivery of Covid-19 PPE and related items	11	4	contracts expired
SCM8of20/21	SINAWA MEDICAL AND SURGICAL	1,000,000.00	Supply & Delivery of Covid-19 PPE and related items	Yes	Supply & Delivery of Covid-19 PPE and related items	Supply & Delivery of Covid-19 PPE and related items	3	Supply & Delivery of Covid-19 PPE and related items	15	4	contracts expired
SCM8of20/21	MPUMELELO DLABA	1,000,000.00	Supply & Delivery of Covid-19 PPE and related items	Yes	Supply & Delivery of Covid-19 PPE and related items	Supply & Delivery of Covid-19 PPE and related items	3	Supply & Delivery of Covid-19 PPE and related items	11	3	contracts expired
SCM8of20/21	Kushj Traders CC	1,000,000.00	Supply & Delivery of Covid-19 PPE and related items	Yes	Supply & Delivery of Covid-19 PPE and related items	Supply & Delivery of Covid-19 PPE and related items	3	Supply & Delivery of Covid-19 PPE and related items	14	4	contracts expired
SCM8of20/21	NTONKULU TRADING ENTERPRISE	1,000,000.00	Supply & Delivery of Covid-19 PPE and related items	Yes	Supply & Delivery of Covid-19 PPE and related items	Supply & Delivery of Covid-19 PPE and related items	3	Supply & Delivery of Covid-19 PPE and related items	14	4	contracts expired
SCM8of20/21	STHENHLA INVESTMENTS	1,000,000.00	Supply & Delivery of Covid-19 PPE and related items	Yes	Supply & Delivery of Covid-19 PPE and related items	Supply & Delivery of Covid-19 PPE and related items	3	Supply & Delivery of Covid-19 PPE and related items	14	4	contracts expired
SCM8of20/21	Mboniseni Events And Project Manage	1,000,000.00	Supply & Delivery of Covid-19 PPE and related items	Yes	Supply & Delivery of Covid-19 PPE and related items	Supply & Delivery of Covid-19 PPE and related items	3	Supply & Delivery of Covid-19 PPE and related items	15	4	contracts expired
SCM8of20-21	MBONISENI GROUP	1,000,000.00	Supply & Delivery of Covid-19 PPE and related items	Yes	Supply & Delivery of Covid-19 PPE and related items	Supply & Delivery of Covid-19 PPE and related items	3	Supply & Delivery of Covid-19 PPE and related items	13	3	contracts expired
SCM4of18-19	Matthew Francis Inc	5,485,924.00	Provision of Legal Services to the Msunduzi Municipality	Yes	Provision of Legal Services to the Msunduzi Municipality	Provision of Legal Services to the Msunduzi Municipality	3	Provision of Legal Services to the Msunduzi Municipality	12	3	business unit satisfied with project , No comment reported from business unit
SCM4of18-19	Matthew Francis Inc	5 000 000	Provision of Legal Services to the Msunduzi Municipality	Yes	Provision of Legal Services to the Msunduzi Municipality	Provision of Legal Services to the Msunduzi Municipality	3	Provision of Legal Services to the Msunduzi Municipality	12	3	business unit satisfied with project , No comment reported from business unit



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SCM40o18-19	Matthew Francis Inc	1,412,212.75	Provision of Legal Services to the Msunduzi Municipality	Yes	Provision of Legal Services to the Msunduzi Municipality	Provision of Legal Services to the Msunduzi Municipality	3	Provision of Legal Services to the Msunduzi Municipality	14	3	business unit satisfied with project , No comment reported from business unit
SCM36o19/20	Regency Office Furniture	2,000,000.00	Supply & deliver sembling/inst furniture	Yes	Supply & deliver sembling/inst furniture	Supply & deliver sembling/inst furniture	3	Supply & deliver sembling/inst furniture	5	1	1. CPIX 5.9% price increase were given to a contractor 2.Contractor refused price increase and requested morthan 5.9% 3. since the contractor refused 5.9 % increase contractor its on hold
SCM36o19/20	SOMPHEK GENERAL TRADING	2,300,000.00	supply & deliver sembling/inst furniture	Yes	Supply & deliver sembling/inst furniture	Supply & deliver sembling/inst furniture	3	Supply & deliver sembling/inst furniture	17	5	service provider receive different invoices from different business units but service provider complaints about late payment from Msunduzi , No comment reported in lates deliveries made by service provider
SCM28o20/21	Mahlubi Transport and Plant Hire	13,842,412.10	Upgrade of Reservoir bulk Pipe Ward 6 & Upgrade of existing infrastructure	Yes	Upgrade of Reservoir bulk Pipe Ward 6 & Upgrade of existing infrastructure	Upgrade of Reservoir bulk Pipe Ward 6 & Upgrade of existing infrastructure	3	Upgrade of Reservoir bulk Pipe Ward 6 & Upgrade of existing infrastructure	13	5	Project completed.
SCM29o20/21	Mahlubi Transport and Plant Hire	8,463,790.42	Extension to Water reticulation in Ward3 Mvelweni and Baleni Vulindlela	Yes	Extension to Water reticulation in Ward3 Mvelweni and Baleni Vulindlela	Extension to Water reticulation in Ward3 Mvelweni and Baleni Vulindlela	3	Extension to Water reticulation in Ward3 Mvelweni and Baleni Vulindlela	12	3	Project completed
SCM40o18/19	Matthew Francis Inc	83,000,000.00	Edendale private land acquisition Initiative	Yes	Edendale private land acquisition Initiative	Edendale private land acquisition Initiative	3	Edendale private land acquisition Initiative	13	3	1.business unit satisfied with project , No comment reported 2. No complain reported
SCM40o18/19	Matthew Francis Inc	12,062,480.00	Edendale private land acquisition initiative and 2020 Business plan	Yes	Edendale private land acquisition initiative and 2020 Business plan	Edendale private land acquisition initiative and 2020 Business plan	3	Edendale private land acquisition initiative and 2020 Business plan	14	3	1.business unit satisfied with project 2. No complain reported recently from department
SCM32020-21	High End General And Construction	11,833,625.00	Upgrade of Mkhize Road	Yes	Upgrade of Mkhize Road	Upgrade of Mkhize Road	3	Upgrade of Mkhize Road	11	3	Project completed



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SCM74of20/21	EKHAYA SEARCH	4,000,000.00	Property Search Facility for Deeds Office Records	Yes	Property Search Facility for Deeds Office Records	Property Search Facility for Deeds Office Records	3	Property Search Facility for Deeds Office Records	16	3	1.business unit satisfied with project 2. No complain reported recently from department
SCM50of20/21	MEGA ROADS AND CIVILS	830,754.78	Application of Road Traffic Marking within the Msunduzi Area	Yes	Application of Road Traffic Marking within the Msunduzi Area	Application of Road Traffic Marking within the Msunduzi Area	3	Application of Road Traffic Marking within the Msunduzi Area	13	3	1.business unit satisfied with project 2. No complain reported recently from department
SCM8of20/21	Mystoz Trading And Projects CC	1,000,000.00	Supply & Delivery of Covid-19 PPE and related Items	Yes	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	13	4	contracts expired
SCM8of20/21	ORAP MEDICAL SUPPLIES	1,000,000.00	Supply & Delivery of Covid-19 PPE and related Items	Yes	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	16	4	contracts expired
scm 40 18/19	Matthew Francis Inc	5,931,852.80	Beneficiary audit & transfer of completed housing & registration of general plan	Yes	Beneficiary audit & transfer of completed housing & registration of general plan	Beneficiary audit & transfer of completed housing & registration of general plan	3	Beneficiary audit & transfer of completed housing & registration of general plan	11	3	business unit satisfied with project ,No complain reported recently from department
SCM40of18/19	Matthew Francis Inc	9,044,257.00	Provision of Legal Services to Msunduzi Municipality	Yes	Provision of Legal Services to Msunduzi Municipality	Provision of Legal Services to Msunduzi Municipality	3	Provision of Legal Services to Msunduzi Municipality	14	3	business unit satisfied with project , No comment reported from business unit
E46 OF 2020	Imbawula Technical	3,000,000.00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Yes	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	15	3	panel of contractors No allocation have been made on the contract
E46 OF 2020	Atam Electrical CC	3,000,000.00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Yes	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	13	4	panel of contractors No allocation have been made on the contract
E46 OF 2020	ARC ELECTRICAL	3,000,000.00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Yes	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	13	3	panel of contractors No allocation have been made on the contract



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E46 OF 2020	bytech	1,000,000.00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Yes	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	N/A	N/A	panel of contractors No allocation have been made on the contract
E46 of 2020	Dusi Electrical CC	3,000,000.00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Yes	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	N/A	N/A	panel of contractors No allocation have been made on the contract
E46 of 2020	LONDACORP TRADING	3,000,000.00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Yes	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	N/A	N/A	panel of contractors No allocation have been made on the contract
E46 OF 2020	ON POINT ON TIME SOLUTIONS	3,000,000.00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Yes	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	N/A	N/A	panel of contractors No allocation have been made on the contract
E46 OF 2020	Rock Powerline Electrical CC	3,000,000.00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Yes	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	N/A	N/A	panel of contractors No allocation have been made on the contract
E46 of 2020	ORACLE ENERGY AND POWER	3,000,000.00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Yes	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	N/A	N/A	panel of contractors No allocation have been made on the contract
E46 OF 2020	SURVALITE ELECTRICAL	3,000,000.00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Yes	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	13	3	business unit satisfied with project
E46 OF 2020	SXUZA CONTRACTORS	3,000,000.00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Yes	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	13	3	business unit satisfied with project



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E46 of 2020	THE LIGHTING SPECIALIST	3,000,000.00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Yes	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	15	3	panel of contractors No allocation have been made on the contract
SCM20o120/21	CONCOST CONSULTING	1.00	Provision of AD-Hoc Professional Quality Surveying services	Yes	Provision of AD-Hoc Professional Quality Surveying services	Provision of AD-Hoc Professional Quality Surveying services	3	Provision of AD-Hoc Professional Quality Surveying services	14	3	panel of contractors No allocation have been made on the contract
SCM20o120/21	THAPELO TLHAPANE HOLDINGS	1.00	Provision of AD-Hoc Professional Quality Surveying services	Yes	Provision of AD-Hoc Professional Quality Surveying services	Provision of AD-Hoc Professional Quality Surveying services	3	Provision of AD-Hoc Professional Quality Surveying services	12	3	panel of contractors No allocation have been made on the contract
SCM20o120/21	M POWER CONSULTING	1.00	Provision of AD-Hoc Professional Quality Surveying services	Yes	Provision of AD-Hoc Professional Quality Surveying services	Provision of AD-Hoc Professional Quality Surveying services	3	Provision of AD-Hoc Professional Quality Surveying services	11	3	panel of contractors No allocation have been made on the contract
SS80 of 2021	Kushj Traders CC	3,000,000.00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Yes	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	1	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	6	1	service provider requested high percentage in price increase so Stores department procure stock by using under 30 000 process
SS80 of 2021	NEW HEIGHTS 1466	3,000,000.00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Yes	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	12	3	service provider requested high percentage in price increase so Stores department procure stock by using under 30 000 process
SS80 of 2021	Ricky'S Electrical CC	3,000,000.00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Yes	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	13	3	service provider requested high percentage in price increase so Stores department procure stock by using under 30 000 process
SS80 of 2021	High Voltage Trading (Pty) Ltd	3,000,000.00	Supply of stationery, tools & equipment's, cleaning detergent, weed killing & pool	Yes	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	14	3	service provider requested high percentage in price increase so Stores department procure stock by using under 30 000 process



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SS80 of 2021	PLATINUM MEDICAL AND	3,000,000.00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Yes	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	14	3	service provider requested high percentage in price increase so Stores department procure stock by using under 30 000 process
SS80 of 2021	Actaforce CC	3,000,000.00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Yes	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	11	3	service provider requested high percentage in price increase so Stores department procure stock by using under 30 000 process
SS80 of 2021	GRAEME BERTHA GROUP	3,000,000.00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Yes	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	14	3	service provider requested high percentage in price increase so Stores department procure stock by using under 30 000 process
SS80 of 2021	PASCALINA	3,000,000.00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Yes	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	13	3	service provider requested high percentage in price increase so Stores department procure stock by using under 30 000 process
SCM42of20/21	ETERNITY STAR INVESTMENTS 231	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	13	3	panel of contractors No allocation have been made on the contract
SCM42of20/21	ORO MANAGEMENT SERVICES	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process
SCM42of20/21	JAMJO CIVILS	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process
SCM42of20/21	SIZABONKE CIVILS	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process



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SCM42o120/21	LEOMAT PLANT HIRE & CONST(D-BN)	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process
SCM42o120/21	MVEZO PLANT AND CIVILS	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process
SCM42o120/21	MUDZUSI WAWHUTALI CIVILS	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process
SCM42o120/21	MAGNACORP 485	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process
SCM42o120/21	VELI'S HIRING AND DECOR SERVICES	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process
SCM42o120/21	SHIKANI TRADING	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process
SCM42o120/21	Kulu Civils And Project Managers CC	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process
SCM42o120/21	Egweni Engineering	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process



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SCM42of20/21	R AND B PIPE-LINE CONTRACTORS	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process
SCM42of20/21	SSR SECURITY AND CLEANING SERVICES	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process
SCM42of20/21	IZINYONI TRADING 154	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process
SCM42of20/21	PHUMELELA DLOMO CONSTRUCTION	1.00	Construction & maintenance of water & sanitation infrastructure projects	Yes	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	Panel of contractors , new contracts to be allocated after adjudication process
Q12/697-2122	InsideData south (pty) ltd	35.503.68	Print and Delivery of Pay Slips	Yes	Print and Delivery of Pay Slips	Print and Delivery of Pay Slips	3	Print and Delivery of Pay Slips	13	3	contract about expire
SS80 of 2021	QUI TRADING	3,000,000.00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Yes	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	14	3	service provider requested high percentage in price increase so Stores department procure stock by using under 30 000 process
SS80 of 2021	Ilungelo Construction Cc	3,000,000.00	Supply of stationery, tools & equipment's, cleaning detergent, weed killing & pool	Yes	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	12	3	service provider requested high percentage in price increase so Stores department procure stock by using under 30 000 process
SS80 of 2021	Senzangakhona industrial supplies	3,000,000.00	Supply of stationery, tools & equipment's, cleaning detergent, weed killing & pool	Yes	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	15	3	service provider requested high percentage in price increase so Stores department procure stock by using under 30 000 process



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SS80 of 2021	ThokozaNobuntu Multi Purpose	3,000,000.00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Yes	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	12	3	service provider requested high percentage in price increase so Stores department procure stock by using under 30 000 process
SS80 of 2021	Midlands Chemicals t/a Gt Chemicals	3,000,000.00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Yes	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	12	3	service provider requested high percentage in price increase so Stores department procure stock by using under 30 000 process
SS80 of 2021	GOLDEN-TOUCH TRADING 59	3,000,000.00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Yes	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	13	3	service provider requested high percentage in price increase so Stores department procure stock by using under 30 000 process
E47 of 2021	Imbawula Technical	1.00	The construction, upgrade of substations , transmission networks & civil works	Yes	The construction, upgrade of substations , transmission networks & civil works	The construction, upgrade of substations , transmission networks & civil works	3	The construction, upgrade of substations , transmission networks & civil works	N/A	N/A	panel of contractors No allocation have been made on the contract
E47 of 2021	thando's electrical	1.00	The construction, upgrade of substations , transmission networks & civil works	Yes	The construction, upgrade of substations , transmission networks & civil works	The construction, upgrade of substations , transmission networks & civil works	3	The construction, upgrade of substations , transmission networks & civil works	N/A	N/A	panel of contractors No allocation have been made on the contract
E47 of 2021	LONDACORP TRADING	1.00	The construction, upgrade of substations , transmission networks & civil works	Yes	The construction, upgrade of substations , transmission networks & civil works	The construction, upgrade of substations , transmission networks & civil works	3	The construction, upgrade of substations , transmission networks & civil works	N/A	N/A	panel of contractors No allocation have been made on the contract
E47 of 2021	BEST GUYS CONTRACTORS	1.00	The construction, upgrade of substations , transmission networks & civil works	Yes	The construction, upgrade of substations , transmission networks & civil works	The construction, upgrade of substations , transmission networks & civil works	3	The construction, upgrade of substations , transmission networks & civil works	N/A	N/A	panel of contractors No allocation have been made on the contract
E47 of 2021	GUBHUZA 3 TRADING	1.00	The construction, upgrade of substations , transmission networks & civil works	Yes	The construction, upgrade of substations , transmission networks & civil works	The construction, upgrade of substations , transmission networks & civil works	3	The construction, upgrade of substations , transmission networks & civil works	N/A	N/A	panel of contractors No allocation have been made on the contract



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E47 of 2021	Rock Powerline Electrical CC	1.00	The construction, upgrade of substations , transmission networks & civil works	Yes	The construction, upgrade of substations , transmission networks & civil works	The construction, upgrade of substations , transmission networks & civil works	3	The construction, upgrade of substations , transmission networks & civil works	N/A	N/A	panel of contractors No allocation have been made on the contract
E47 of 2021	RAPHAHLELO AND ASSOCIATES	1.00	The construction, upgrade of substations , transmission networks & civil works	Yes	The construction, upgrade of substations , transmission networks & civil works	The construction, upgrade of substations , transmission networks & civil works	3	The construction, upgrade of substations , transmission networks & civil works	N/A	N/A	panel of contractors No allocation have been made on the contract
E47 of 2021	ARC ELECTRICAL	1.00	The construction, upgrade of substations , transmission networks & civil works	Yes	The construction, upgrade of substations , transmission networks & civil works	The construction, upgrade of substations , transmission networks & civil works	3	The construction, upgrade of substations , transmission networks & civil works	N/A	N/A	panel of contractors No allocation have been made on the contract
E47 of 2021	AMPCOR KHA-NYISA	1.00	The construction, upgrade of substations , transmission networks & civil works	Yes	The construction, upgrade of substations , transmission networks & civil works	The construction, upgrade of substations , transmission networks & civil works	3	The construction, upgrade of substations , transmission networks & civil works	N/A	N/A	panel of contractors No allocation have been made on the contract
E47 of 2021	Secrete Steps Trading(pty)ltd	1.00	The construction, upgrade of substations , transmission networks & civil works	Yes	The construction, upgrade of substations , transmission networks & civil works	The construction, upgrade of substations , transmission networks & civil works	3	The construction, upgrade of substations , transmission networks & civil works	N/A	N/A	panel of contractors No allocation have been made on the contract
SCM69of20/21	Bell Equipment Sales S.A Ltd	7,820,500.00	One new landfill compactor to the Msunduzi Municipality	Yes	One new landfill compactor to the Msunduzi Municipality	One new landfill compactor to the Msunduzi Municipality	3	One new landfill compactor to the Msunduzi Municipality	12	3	business unit satisfied with project No complains reported
E15 of 2020	Landis And Gyr Pty) Ltd	628,500.00	Electrical meters, current transformers and test block	Yes	Electrical meters, current transformers and test block	Electrical meters, current transformers and test block	3	Electrical meters, current transformers and test block	14	3	business unit satisfied with project No complains reported
E15 of 2020	ONTEC SYSTEMS	2,000,000.00	Electrical meters, current transformers and test block	Yes	Electrical meters, current transformers and test block	Electrical meters, current transformers and test block	3	Electrical meters, current transformers and test block	12	3	business unit satisfied with project No complains reported
E34 of 2021	Secrete Steps Trading(pty)ltd	500,000.00	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	Yes	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	3	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	13	3	business unit satisfied with project No complains reported



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E34 of 2021	EDGE LINE ENGINEERING	1.00	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	Yes	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	3	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	13	3	business unit satisfied with project No complains reported
RT57-2016	Barloworld South Africa t/a	824,611.96	Supply & delivery of Caterpillar 426F2 AC Backhoe Loader	Yes	Supply & delivery of Caterpillar 426F2 AC Backhoe Loader	Supply & delivery of Caterpillar 426F2 AC Backhoe Loader	3	Supply & delivery of Caterpillar 426F2 AC Backhoe Loader	13	3	business unit satisfied with project No complains reported
SCM44o12/22	Sivest Sa (Pty) Ltd	465,000.00	Review of Home Based Policies with Land Use Scheme 2018 & SPLUMA 2013	Yes	Review of Home Based Policies with Land Use Scheme 2018 & SPLUMA 2013	Review of Home Based Policies with Land Use Scheme 2018 & SPLUMA 2013	3	Review of Home Based Policies with Land Use Scheme 2018 & SPLUMA 2013	12	3	business unit satisfied with project No complains reported
SCM15o12/22	TPS DEVELOPMENT PROJECTS	1,240,000.00	Preparation of Precinct Plans for Sweetwaters	Yes	Preparation of Precinct Plans for Sweetwaters	Preparation of Precinct Plans for Sweetwaters	3	Preparation of Precinct Plans for Sweetwaters	15	3	contractor on site No complains so far and the business unit its happy with the progress
SCM16Rof2/2	MMELENI ST CIVIL AND	7,332,876.96	Construction of the Community Hall at Copsville	Yes	Construction of the Community Hall at Copsville	Construction of the Community Hall at Copsville	3	Construction of the Community Hall at Copsville	16	3	contractor on site No complains so far and the business unit its happy with the progress
SCM47o12/22	Topzinto Trading CC	1,000,000.00	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Yes	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	17	4	first phase of the project and verification completed, new project under adjudication
SCM47o12/22	Kwaj investment	1,000,000.00	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Yes	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	17	4	first phase of the project and verification completed, new project under adjudication
SCM47o12/22	Mathew Group	1,000,000.00	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Yes	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	17	4	first phase of the project and verification completed, new project under adjudication



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SCM47o121/22	Mthombo Awushi	1,000,000.00	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Yes	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	17	4	first phase of the project and verification completed, new project under adjudication
SCM47o121/22	NCM Engineering	1,000,000.00	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Yes	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	17	4	first phase of the project and verification completed, new project under adjudication
SCM47o121/22	Sihlahiyahluma construction	1,000,000.00	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Yes	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	17	4	first phase of the project and verification completed, new project under adjudication
SCM47o121/22	Umngazi Group	1,000,000.00	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Yes	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	17	4	first phase of the project and verification completed, new project under adjudication
SCM47o121/22	Yabanathi Projects	1,000,000.00	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Yes	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	17	4	first phase of the project and verification completed, new project under adjudication
SCM47o121/22	Gravity Engineering	1,000,000.00	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Yes	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIBD Grade 2CE to 5CE)	17	4	first phase of the project and verification completed, new project under adjudication
SCM 21 OF 22/23	Gabhuza 3 trading (Pty)Ltd	17 153 242.05	Sweetweters bulk infrastructure - installation of low and medium voltage cable between crossways primary substation and proposed new substation located at Sweetwaters	Yes	Sweetweters bulk infrastructure - installation of low and medium voltage cable between crossways primary substation and proposed new substation located at Sweetwaters	Sweetweters bulk infrastructure - installation of low and medium voltage cable between crossways primary substation and proposed new substation located at Sweetwaters	N/A	Sweetweters bulk infrastructure - installation of low and medium voltage cable between crossways primary substation and proposed new substation located at Sweetwaters	N/A	N/A	Business Unit is happy with progress, No complain reported



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SCM 22 OF 22/23	Gabhuza 3 trading (Pty)Ltd	21 561 905,36	Installation of medium voltage cables between pine primary substation Mayors walk/exchange,Zwartkop/bridge,Morcom/purification and proposed new substation located at Mpumuza,Sweetwaters	Yes	Installation of medium voltage cables between pine primary substation Mayors walk/exchange,Zwartkop/bridge,Morcom/purification and proposed new substation located at Mpumuza,Sweetwaters	Installation of medium voltage cables between pine primary substation Mayors walk/exchange,Zwartkop/bridge,Morcom/purification and proposed new substation located at Mpumuza,Sweetwaters	N/A	Installation of medium voltage cables between pine primary substation Mayors walk/exchange,Zwartkop/bridge,Morcom/purification and proposed new substation located at Mpumuza,Sweetwaters	15	4	Business Unit is happy with progress No issues reported
SS76R of 2020	Dusi Electrical CC	Rate Based	New Installation, maintenance and refurbishment of uninterrupted power systems in municipal facilities	Yes	Installation, maintenance and refurbishment of UPS.	Installation, maintenance and refurbishment of UPS.	4	Installation, maintenance and refurbishment of UPS.	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending to date stands at R8000,00
SS 29 of 2020 (Section A)	Ubhaqa Air Conditioning	Rate Based	Installation, maintenance and refurbishment to mechanical equipment for council CBD	Yes	Section A maintenance of mechanical equipment	Performed as per the contract specifications.	4	Section A maintenance of mechanical equipment	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending to date stands at R2 767 055,03
SS 29 of 2020 (Section B)	Intathakusa Projects 11/07 Pty Ltd	Rate Based	Installation, maintenance and refurbishment to mechanical equipment for council-Northern Areas	Yes	Section B maintenance of mechanical equipment	Performed as per the contract specifications.	4	Section B maintenance of mechanical equipment	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending to date stands at R127 310,00



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SS 29 of 2020 (Section C)	Intathakusa Projects 11/07 Pty Ltd	Rate Based	Installation, maintenance and refurbishment to mechanical equipment for council-Vulindlela areas	Yes	Section C maintenance of mechanical equipment	Performed as per the contract specifications.	4	Section C maintenance of mechanical equipment	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending to date stands at
SLA Melco	Melco Elevator (South Africa)	Rate Based	Maintain and Repair Lift Installations in Galleway Buildings	Yes	Maintain and repair of lift	Performed as per the contract specifications.	4	Maintain and repair of lift	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. New contracts created on SAP system to monitor spending moving forward
SLA-KONE ELE	Kone Elevators Sa (Pty)Ltd	3,768,622.09	Maintenance And Repair Of Service Lifts In Library, City Hall And Harry Gwala	Yes	Maintain and repair of lift	Performed as per the contract specifications.	4	Maintain and repair of lift	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. New contracts created on SAP system to monitor spending moving forward.
SLA-SCHINDLE	Schindler Lifts (Sa) (Pty) Ltd	1,824,627.47	Maintenance and Repair Services for the Professor Nyembezi Building, The Tatham Art Gallery	Yes	Maintain and repair of lift	Performed as per the contract specifications.	4	Maintain and repair of lift	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. New contracts created on SAP system to monitor spending moving forward



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E43 of 2021	Gubhuza 3 Trading	Rate Based	DESIGN, MANUFACTURE, SUPPLY, DELIVERY AN MAINTENANCE OF INDOOR	Yes	Design, manufacture, supply and delivery of indoor structures	Performed as per the contract specifications.	4	Design, manufacture, supply and delivery of indoor structures	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM.
E43 of 2021	JOCASTRO WESTERN CAPE	Rate Based	DESIGN, MANUFACTURE, SUPPLY, DELIVERY AN MAINTENANCE OF INDOOR	Yes	Design, manufacture, supply and delivery of indoor structures	Performed as per the contract specifications.	4	Design, manufacture, supply and delivery of indoor structures	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending to date R8 971 168,10
SCM25OF18/19	Conrite Walls (Pty) Ltd	12,000,000.00	Supply and delivery of VIP top structures	Yes	Supply and delivery VIP top structures	Performed as per the contract specifications.	N/A	Supply and delivery VIP top structures	Performed as per the contract specifications.	N/A	No performance issues reported. Spending at financial year end at R62 192 162,00
SCM42-18/19	ACKIN INVESTMENTS 2108	14,481,909.50	Rehabilitation of water infrastructure edendale and Northdale	Yes	Refurbish water infrastructure in Northdale	Performed as per the contract specifications with delays caused by suspension of work on site due to Non-payment as per the GCC.	3	Refurbish water infrastructure in Northdale	Performed as per the contract specifications with delays caused by suspension of work on site due to Non-payment as per the GCC.	3	Currently contract suspended. Awaiting business unit for update once the legal teams between municipality and contractor have come to an agreement. Spending at R4 672 619,46
SCM 22 of 20/21	Rapid Recruiting Pty Ltd	Rate Based	Collection and delivery, sorting, drawing of matrix for advertised vacancies and reference checks of recommended candidates for Msunduzi Municipality	No	Candidate verification	Performed as per the terms and conditions on contract	4	Candidate verification	Performed as per the terms and conditions on contract	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM.



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SCM 7R of 20/21	Wilson and Pass Incorporated	Rate Based	Appointment of Professional Environmental Management Consultant company specialising in landfill management and restoration for a period of 3 years	Yes	Consulting services for the management of the Landfill site	Performed as per the terms and conditions on contract	4	Performed as per the terms and conditions on contract	Performed as per the terms and conditions on contract	4	Required documentation submitted timeously, regular communication with project manager regarding scope and payment. No performance issues were raised by the business unit. Spending to date at R7 936 852,24
SS 66 OF 2019	TRILLIONAIRE PROJECTS	Rate Based	Supply and Delivery of Emergency Relief Items for Disaster Management	Yes	Supply and deliver emergency relief items	Performed as per contract conditions	4	Supply and deliver emergency relief items	Performed as per contract conditions	4	Contract due to expire 13 July 2023. Business unit and supplier Notified. Spending prior to expiry at R819 493,86
SS 66 OF 2019	Zain Brothers Cc	Rate Based	Supply and Delivery of Emergency Relief Items for Disaster Management	Yes	Supply and deliver emergency relief items	Performed as per contract conditions	4	Supply and deliver emergency relief items	Performed as per contract conditions	4	Contract due to expire 13 July 2023. Business unit and supplier Notified. Spending prior to expiry at R1 869 705,04
SS71 of 2020	SPECIALIST SYSTEM	Rate Based	Supply, Installation, Commission & Repairs to Water & Sanitation Telemetry	Yes	Supply, Installation, Commission & Repairs to Water & Sanitation Telemetry	Performed as per contract conditions	4	Supply, Installation, Commission & Repairs to Water & Sanitation Telemetry	Performed as per contract conditions	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending at R1 049 152,57
SS77 of 2020	omap lift and reach	Rate Based	Maintenance and Refurbishment of Goods Hoist, Hydraulic and Lifting Equipment	Yes	Maintenance and Refurbishment of Goods Hoist, Hydraulic and Lifting Equipment	Performed as per contract conditions	4	Maintenance and Refurbishment of Goods Hoist, Hydraulic and Lifting Equipment	Performed as per contract conditions	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending to date at R350 896,47



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SS52 of 2020	Servipro 100 CC	Rate Based	New Installation, Maintenance & Refurbish to standby generators	Yes	New Installation, Maintenance & Refurbish to standby generators	Performed as per contract conditions	4	New Installation, Maintenance & Refurbish to standby generators	Performed as per contract conditions	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending to date at R842 628,28
SS37 of 2020	MZAMO EMIHLE TRADING ENTERPRISES	1,500,000.00	Hiring of Portable Chemical Project	Yes	Hiring of Portable Chemical Project	Performed as per contract conditions	4	Hiring of Portable Chemical Project	Performed as per contract conditions	4	No performance issues reported. Spending to date at R2 045 572,00
SCM5of2021	Bonakude Consulting (Pty)Ltd	Rate Based	Render Internal Audit and other Related Professional Services	Yes	Render Internal Audit and other Related Professional Services	Failed to perform as per contract conditioned	2	Render Internal Audit and other Related Professional Services	Failed to perform as per contract conditioned	2	No performance issues reported. Spending to date at R1 229 832,57
SCM5of2021	ubuntu business advisory	Rate Based	Render Internal Audit and other Related Professional Services	Yes	Render Internal Audit and other Related Professional Services	Performed as per contract conditions	4	Render Internal Audit and other Related Professional Services	Performed as per contract conditions	4	No performance issues reported. Spending to date at R1 229 831,57
SCM5of2021	HTB CONSULTING	Rate Based	Render Internal Audit and other Related Professional Services	Yes	Render Internal Audit and other Related Professional Services	Performed as per contract conditions	4	Render Internal Audit and other Related Professional Services	Performed as per contract conditions	4	No performance issues reported. Spending to date R2 345 487,40
E37 of 2020	Duzi Electrical CC	Rate Based	Install, Maintenance, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Yes	Install, Maintenance, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Performed as per contract conditions	4	Install, Maintenance, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R13 615 452,88
E37 of 2020	LONDACORP TRADING	Rate Based	Install, Maintenance, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Yes	Install, Maintenance, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Performed as per contract conditions	4	Install, Maintenance, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R10 939 609,39
E37 of 2020	blytech	Rate Based	Install, Maintenance, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Yes	Install, Maintenance, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Performed as per contract conditions	4	Install, Maintenance, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date R8 433 453,89



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E37 of 2020	Mzunguzwa Projects CC	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R7 477 115,84
E37 of 2020	Rock Powerline Electrical CC	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R16 869 854,98
E37 of 2020	Atam Electrical CC	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R8 079 912,56
E37 of 2020	Isizwe Electropak	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R3 309 128,28
E37 of 2020	Eudemonia Electrical Projects CC	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	3	Install, Main-ta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	3	No performance issues reported. Spending to date at R4 476 181,84
E37 of 2020	ARC ELECTRICAL	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R5 738 246,87
E37 of 2020	S M L TRANS-PORT SERVICES	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R2 620 602,86



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SCM12o21/22	Daleka Trading Enterprise	R8,543,025.70	Construction of Ward 13 Community Hall	No	Construction of Ward 13 Community Hall	Delays were experienced due to the community unrest. Project timelines was added.	3	Construction of Ward 13 Community Hall	The Contractor was scheduled to start beginning of June but was delayed for three weeks due to unrest. The site clearance resumed on Monday 20 June 2022..	4	Work continuous on site slow progress is Noted. No other performance issues were Noted and reported by the BU. Spending to date at R3 116 077,35
SCM57OF2021	SAKHIKHAYA SUPPLIERS	7,600,000.00	Install/replace of domestic & standpipe metres within Msunduzi Municipal	Yes	Install/replace of domestic & standpipe metres within Msunduzi Municipal	Performed as per contract conditions	4	Install/replace of domestic & standpipe metres within Msunduzi Municipal	Performed as per contract conditions	4	No performance issues received Nor reported by the business unit to SCM. Spending to date R21 543 565,72
SCM83o120/21	sizwentsa-lubagobodo advisory	Rate Based	Enterprise Resource Planning System To The Internal Audit Unit	Yes	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Contract rotation and monitoring done by the internal auditing unit. No performance issues reported. Spending to date at R268 056 ,00
SCM83o120/21	SAB AND T CHARTERED ACCOUNTANTS	Rate Based	Enterprise Resource Planning System To The Internal Audit Unit	Yes	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Contract rotation and monitoring done by the internal auditing unit.
SCM8320/21	OLIX TECHNOLOGIES	Rate Based	Enterprise Resource Planning System To The Internal Audit Unit	Yes	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Contract rotation and monitoring done by the internal auditing unit. No performance issues reported. Spending to date at R17 569 820,00
SCM83o120/21	ARMS-AUDIT AND RISK MANAGEMENT	Rate Based	Enterprise Resource Planning System To The Internal Audit Unit	Yes	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Contract rotation and monitoring done by the internal auditing unit. No spending to date.
SLA LEASE	Capital City Housing NPC	Rate Based	Accommodation at Acacia Park	No	Management of Acacia park	Performed as per the lease conditions	4	Management of Acacia park	Performed as per the lease conditions	4	No performance issues reported by business unit. Spending to date at R3 146 013,60



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SCM33o21/22	ACUTE Innovation	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM33o21/22	PFUKANI-KUSILE CONSULTING	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM33o21/22	Markewicz Red-man Partnership	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM33o21/22	ASANDE PRO-JECTS	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM33o21/22	Isibuko Development Planners	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	4 No performance issues received from contract custodians. All progress reports submitted timeously. No spending to date.	No allocation to date.
SCM33o21/22	Sivest Sa (Pty) Ltd	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM33o21/22	Iyer Urban Design Studio Cc	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM33o21/22	Smecc South Africa (Pty)Ltd	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM33o21/22	Isikhungusethu Environmental	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM47o20/21	JTN CONSULTING	Rate Based	Construction of Water Reticulation Pipelines in Ezinketheni Ward 29 & 30	Yes	Consultancy	Awarded 2022	N/A	Consultancy	Performed as per specification	4 No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment to date R3 052 470,61	No allocation to date.



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SCM47o120/21	MVULO CONSULTING ENGINEERS	Rate Based	Construction of Sewer reticulation Pipelines in Ward 18 (Shenstone Ambleton)	Yes	Consultancy	Awarded 2022	N/A	Consultancy	Performed as per specification	4	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. Spending to date R2 333 378,10
SCM47o120/21	MABALENGWE ENGINEERS	Rate Based	Elimination of Conservancy Tanks & Sewer Reticulation Pipelines Ward 12 & 21	Yes	Consultancy	Awarded 2022	N/A	Consultancy	Performed as per specification	4	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. Spending to date R3 859 705,78
SCM47o120/21	Impande Consulting Engineers Pty Lt	Rate Based	Construction of Sewer reticulation Pipelines in Ward 13 (Shenstone Ambleton)	Yes	Consultancy	Awarded 2022	N/A	Consultancy	Performed as per specification	4	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. Spending to date R2 040 187,20
SCM47o120/21	mbona saunders and wilum	Rate Based	Emergency replacement of Darville Sewer Outfall in Ward 35 and 36	Yes	Consultancy	Awarded 2022	N/A	Consultancy	Performed as per specification	4	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. Spending to date R8 651 467,64
SCM47o120/21	LINGELA CONSULTING ENGINEERS	Rate Based	Upgrade to the bulk inlet water pipeline to Reservoir 15 in Ward 4 and 5	Yes	Consultancy	Awarded 2022	N/A	Consultancy	Performed as per specification	4	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. Spending to date R3 864 625,65



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SCM47o120/21	UMZUZO INFRA-STRUCTURE PTY LTD	R5,046,099	Planning design and construction monitoring of water and sanitation infrastructure within Msunduzi	Yes	Consultancy	Awarded 2022	N/A	Consultancy		N/A	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. Spending to date
SCM47o120/21	MZOLO CONSULTING	R7,999,773.75	Installation of boreholes, water tanks on galvanised stands and reticulation for nineteen boreholes within Vulindlela	No	Consultancy	Allocated 2023	N/A	Consultancy	New allocation	New allocation	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. No spending to date
SCM23o122/23	ASANDE PRO-JECTS	R800 000, 00	Detailed Flood Risk and Vulnerability Assessment of Msunduzi Municipality	No	Consultancy	Awarded 2022	N/A	Consultancy	Flood risk assessment	1	Last letter of cancellation drafted and sent to the service provider to cancel the contract. Close-out report submitted by the business unit. File closed. No spending on contract.
SCM 59 of 21/22	Lesmer DLMN JV	R21,199,268.42	The construction of Elandskop community hall and LIC sub project - ward 8	No	Construction of ward 8 community hall	Site handed over 25th October 2022	N/A	Construction of ward 8 community hall	Site handed over 25th October 2022	4	Suspension lifted by the contractor on the with letter dated 9th June 2023. Work continuous on site next progress meeting on the 4th July 2023. No performance issues were reported by the business unit.
SS50 of 2020	Mkhangiswa Trading enterprise	Rate Based	Replace and Repair Damaged Paving Slabs, Stormwater, Kerbs, Channels, etc. for the Msunduzi Municipality	Yes	Allocation is done as per required engagement	Service is delivered as per approved agreement	4	Allocation is done as per required engagement	Service is delivered as per approved agreement	4	No works and expenditure undertaken in 2022/2023 FY
SS50 of 2020	Mza Building	Rate Based	Replace and Repair Damaged Paving Slabs, Stormwater, Kerbs, Channels, etc. for the Msunduzi Municipality	Yes	Allocation is done as per required engagement	Service is delivered as per approved agreement	4	Allocation is done as per required engagement	Service is delivered as per approved agreement	4	No works and expenditure undertaken in 2022/2023 FY



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SS11 of 2020	23 Tenderers	Rate Based	Mechanical Plant Hire	Yes	Allocations are done as per required engagement	Service is delivered as per approved agreement	4	As and when required	As and when required	4	It is supply and delivery contract. Most companies are declining allocations due to Non-payments. Companies were rotated accordingly in 2022/23 Fiscal year
SS78 of 2020	18 Tenderers	Rate based	Hire of Water Tankers (Drinking Water) Msunduzi Municipality	Yes	Allocations are done as per required engagement	Service is delivered as per approved agreement	4	As and when required	As and when required	4	Limited quantity of five (5) suppliers are appointed due to Financial constraints.
SLA	Freshmark Systems (Pty) Ltd	Rate based	Freshmark Trading Systems at the Municipal market under sole supplier	Yes	Service is per approved agreement	Service is delivered as per approved agreement	4	Service is per approved agreement	Service is delivered as per approved agreement	4	The project is underway and progressing successfully. The total expenditure for 2022/23 fiscal year is R826,395.68.
SS 8R OF 2020	Huboo (Pty) Ltd	Rate based	Supply and delivery of Concrete Sand, Quarry product and Sand Filler within the Msunduzi Municipality: Section 3, item 2(b)	Yes	Supply and delivery is per approved agreement	Service is delivered as per approved agreement	4	Supply and delivery is per approved agreement	Service is delivered as per approved agreement	4	It is as-and-when-required contract. The total expenditure for 2022/23 FY is R2,311,909.47
SS 8R OF 2020	Thasisela Trading	Rate based	Supply and delivery of Concrete Sand, Quarry product and Sand Filler within the Msunduzi Municipality: Section 2	Yes	Supply and delivery is per approved agreement	Service is delivered as per approved agreement	4	Supply and delivery is per approved agreement	Service is delivered as per approved agreement	4	It is as-and-when-required contract. The total expenditure for 2022/23 FY is R2,311,909.47
SS 8R OF 2020	RHADHANI Sand and Stone Supplies cc	Rate based	Supply and delivery of Concrete Sand, Quarry product and Sand Filler within the Msunduzi Municipality: Section 2	Yes	Supply and delivery is per approved agreement	Service is delivered as per approved agreement	4	Supply and delivery is per approved agreement	Service is delivered as per approved agreement	4	It is as-and-when-required contract. The total expenditure for 2022/23 FY is R1,346,008.00
SS 8R OF 2020	Masiqhame Trading 1244 cc	Rate based	Supply and delivery of Concrete Sand, Quarry product and Sand Filler within the Msunduzi Municipality: Section 2	Yes	Supply and delivery is per approved agreement	Service is delivered as per approved agreement	4	Supply and delivery is per approved agreement	Service is delivered as per approved agreement	4	It is as-and-when-required contract. No expenditure done for 2022/23 FY
SS 8R OF 2020	Surg SUT (Pty) Ltd	Rate based	Supply and delivery of Concrete Sand, Quarry product and Sand Filler within the Msunduzi Municipality: Section 2	Yes	Supply and delivery is per approved agreement	Service is delivered as per approved agreement	4	Supply and delivery is per approved agreement	Service is delivered as per approved agreement	4	It is as-and-when-required contract. No expenditure done for 2022/23 FY
E22 of 2019	Natal Forest Products (Pty) Ltd	Rate Based	Supply & Delivery of Creosoted Wooden Poles	Yes	Supply and delivery is per approved agreement	Service is delivered as per approved agreement	4	Supply and delivery is per approved agreement	Service is delivered as per approved agreement	4	No expenditure undertaken for 2022/23 FY



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E22 of 2019	Maqhlika Timbers (Pty) Ltd	Rate Based	Supply & Delivery of Creosoted Wooden Poles	Yes	Supply and delivery is per the approved agreement	Service is delivered as per the approved agreement	4	Supply and delivery is per the approved agreement	Service is delivered as per the approved agreement	4	Deliverables are satisfactory. Expenditure undertaken before 2022/23 FY is R756,955.77
SCM33of18/19	A K ESSACK MORGAN NAI-DOO & CO	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. No expenditure undertaken for 2022/23 FY
SCM33of18/19	ASMAL AND AS-MAL ATTORNEYS	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. The expenditure undertaken for 2022/23 FY is R74,165.61
SCM33of18/19	BATHO PELE LEGAL SERVICES	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. The expenditure undertaken for 2022/23 FY is R74,165.61
SCM33of18/19	Blake and Associates	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. No expenditure undertaken for 2022/23 FY
SCM33of18/19	Cajee Setsubi Chetty Inc	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. No expenditure undertaken for 2022/23 FY
SCM33of18/19	CREDIT INTELLIGENCE	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. No expenditure undertaken for 2022/23 FY.



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SCM33of18/19	DOUBLE M MEDPRAC SOLUTIONS	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. No expenditure undertaken for 2022/23 FY.
SCM33of18/19	Govinsamy Ndzingi and Govender	R5,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. The expenditure undertaken for 2022/23 FY is R97,341.31
SCM33of18/19	Grant Swanepoel Attorneys	R9,500,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. The expenditure undertaken for 2022/23 FY is R1,289,647.63
SCM33of18/19	Hahn Collections (PTY) LTD	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. No expenditure undertaken for 2022/23 FY
SCM33of18/19	IN QUEST COLLECTIONS	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. No expenditure undertaken for 2022/23 FY
SCM33of18/19	Matthew Francis Inc	R10,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. The expenditure undertaken for 2022/23 FY is R1,582,158.21
SCM33of18/19	MEDACO REVENUE SOLUTIONS	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. No expenditure undertaken for 2022/23 FY



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SCM33of18/19	REVENUE CONSULTING	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. The expenditure undertaken for 2022/23 FY is R62,863.90
SCM33of18/19	ASILI RISK MANAGEMENT	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. No expenditure undertaken for 2022/23 FY
SCM33of18/19	Mt Mtimandze Project And Consulting	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. No expenditure undertaken for 2022/23 FY
SCM33of18/19	New Integrated Credit	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. No expenditure undertaken for 2022/23 FY
SCM33of18/19	NITYISO CONSULTING	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. The expenditure undertaken for 2022/23 FY is R497,910.28
SCM33of18/19	SAKILO CREDIT MANAGEMENT (PTY)LTD	R5,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. The expenditure undertaken for 2022/23 FY is R974,462.58



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SCM33of18/19	Siva Chetty & Company	R19,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. The expenditure undertaken for 2022/23 FY is R4,678,571.10
SCM33of18/19	SL DEBT RECOVERY SA	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. No expenditure undertaken for 2022/23 FY
SCM33of18/19	TRANSACTION CAPITAL RECOVERIES	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. No expenditure undertaken for 2022/23 FY
SCM33of18/19	IDP TRACING SERVICES	R1,000,000.00	Panel of debt collectors	Yes	collection is performed as per engagement	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract was extended to end of June 2023. No expenditure undertaken for 2022/23 FY
SS56 of 2019	Ubhaqa Air Conditioning	R2,000,000.00	Mechanical & refrigeration Contract For Market	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	New tender process is underway. The tender was recommended re-advertisement. The expenditure undertaken for 2022/23 FY is R432,166.12
E12of2018	Arb Electrical Wholesalers Ptytd	R1,000,000.00	Supply & Del of load limiting miniature Circuit Breaker	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract and the service is as and when required. Progressing successful.
SS30-Rof2019	Fidelity Cash Solutions (Pty) Ltd	R2,000,000.00	Provision of Cash-in-Transit Services	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	The company is contracted to collect Cash-in-transit by the Council. The expenditure for 2022/23 FY is R559,134.98



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E14 of 2019	GUBHUZA 3 TRADING	R300,000.00	manufacture, supply, delivery & off-load of street light high mast / flood light f	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract. Deliverables are acceptable. The expenditure for 2022/23 FY is R1,587,695.00.
E10 of 2019	Arb Electrical Wholesalers Ptytd	R1,000,000.00	Supply and delivery of fibre glass extension ladders	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract as and when required. Deliverables are acceptable. No expenditure for 2022/23 FY
E3 of 2019	FINLEC	R23,100,000.00	Supply delivery & off-loading of medium Voltage (MV) Distribution Transformers	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract and the service is as and when required. Deliverables are satisfactory. The expenditure for 2022/23 FY is R811,231.65
E45of19/20	Arb Electrical Wholesalers Ptytd	R1,000,000.00	Supply and Delivery Tool & testing Equip	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract and the engagement is as and when required. SLA is submitted at Legal for vetting. Still awaiting for the finalisation of the SLA No expenditure for 2022/23 FY
E45 of 19/20	Kushj Traders CC	R1,000,000.00	Supply and Delivery Tool & testing Equip	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract and the engagement is as and when required. SLA is submitted at Legal for vetting. Still awaiting for the finalisation of the SLA No expenditure for 2022/23 FY
E45 of 19/20	MOKSA ELEC-TRICAL	R1,000,000.00	Supply and Delivery Tool & testing Equip	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract and the engagement is as and when required. SLA is submitted at Legal for vetting. Still awaiting for the finalisation of the SLA No expenditure for 2022/23 FY



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E45 of 19/20	MEMOTEK TRADING	R1,000,000.00	Supply and Delivery Tool & testing Equip	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract and the engagement is as and when required. SLA is submitted at Legal for vetting. Still awaiting for the finalisation of the SLA No expenditure for 2022/23 FY
E45 of 19/20	Hv Test PtyLtd	R1,000,000.00	Supply and Delivery Tool & testing Equip	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract and the engagement is as and when required. SLA is submitted at Legal for vetting. Still awaiting for the finalisation of the SLA No expenditure for 2022/23 FY
E45of19/20	IDUBE ELECTRICAL	R1,000,000.00	Supply and Delivery Tool & testing Equip	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract and the engagement is as and when required. SLA is submitted at Legal for vetting. Still awaiting for the finalisation of the SLA No expenditure for 2022/23 FY
4/S36-18/19	Metgovis (Pty)Ltd	R3,038,572.24	The Valuation Roll Management Software (METVAL) and METVAL System Support	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract and the service is as and when required. The expenditure for 2022/23 FY is R611,280.54
SS7 of 2018	Airflex Industrial Gases	R1,528,952.87	Supply & Delivery of Liquefied Petroleum Gas in Bulk	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract and the service . Tender process is underway. No expenditure undertaken.



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SLA	IMQS Software (Pty) Ltd	R1,427,100.76	Annual License and Software Maintenance	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract and the service is as and when required. The contract is underway and progressing successfully The expenditure for 2022/23 is R312,979.26
E2 of 2020	Aberdare Cables (Pty) Ltd	R180,000,000.00	Supply, delivery and offloading of Insulated Electrical Cables	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and delivery contract and the service is as and when required. No current purchasing orders been issued The expenditure for 2022/23 FY is R5,699,352.96.
SCM 14 of 18/19	Dr Kauffman and partners Inc.	R1,000,000.00	Provision for DiagNostic Chest X Ray	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract and the service is as and when required. It utilised when the municipality employs staff for X-rays. New tender process is underway No expenditure for 2022/23.
SLA	Air Traffic & Navigation Service	Rate Based	Air traffic Navigation Services Contract	Yes	Provide Air traffic Navigation Services as per SLA	Service was rendered as per terms and condition of the agreement	4	The service is as per the agreement	The service is delivered as per the programme	4	The service provider's performance is satisfactory The expenditure for 2022/23 FY is R4,058,159.28
SCM 18 OF 21/22	Siyaduma Signs (PTY)LTD	Rate Based	Design, Manufacture, Supply and installation of vehicle decals (branding) for Msunduzi Municipality vehicles and plant	Yes	The service is as per the agreement	The service is as per the agreement	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	The project is underway. SLA is drafted and still at Legal for vetting. Awaiting for the finalisation of the SLA. The expenditure for 2022/23 FY is R71,904.80
SS No E17 OF 2022	Natal Coastal Communications cc	Rate Based	Supply, Delivery, installation and Repairs to the Electricity Department Radio Communication infrastructure	Yes	The service is as per the agreement	The service is as per the agreement	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	The SLA is finalised. No expenditure for 2022/23



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SS No E50 OF 2022	ON Point On time Solutions	Rate Based	Repairs and maintenance of high voltage 33kv oil filled and 132kv XLPE underground cables	Yes	Repairs and maintenance of high voltage 33kv oil filled and 132kv XLPE underground cables	The service is as per the agreement	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	The project is progressing successfully. The expenditure for 2022/23 is R3,561,504.00
SS No E50 OF 2022	CBI Electric	Rate Based	Repairs and maintenance of high voltage 33kv oil filled and 132kv XLPE underground cables	Yes	Repairs and maintenance of high voltage 33kv oil filled and 132kv XLPE underground cables	The service is as per the agreement	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	The SLA is finalised. No expenditure for 2022/23
SCM 7 OF 2022	Arctpoint (Pty) Ltd T/A Civil Designer South Africa	Rate Based	The acquisition of licensing, servicing and training of civil designer software	Yes	The acquisition of licensing, servicing and training of civil designer software	The service is as per the agreement	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	The project is awarded and SLA is submitted at Legal for vetting.
SCM 34 OF 22/23	Contour Technology (PTY) LTD	Rate Based	Proposal Call for the Supply, Delivery, Installation & Commissioning of an Online Hosted Prepayment Electricity Vending & Revenue Management System for the Msunduzi Municipality	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	The project is awarded and SLA is underway.
SCM 40 OF 22/23	BPG MASS APPRAISALS (PTY) LTD	Rate Based	Compilation of the 2024 General Valuation Roll and Supplementary Valuation Roll 01 Project	Yes	The service is as per the agreement	The service is delivered as per the programme	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	The project is awarded and SLA is underway.
SS76R of 2020	Dusi Electrical CC	Rate Based	New Installation, maintenance and refurbishment of uninterruptible power systems in municipal facilities	Yes	Installation, maintenance and refurbishment of UPS.	Performed as per the contract specifications.	4	Installation, maintenance and refurbishment of UPS.	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending to date stands at R8000,00



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SS 29 of 2020 (Section A)	Ubhaqa Air Conditioning	Rate Based	Installation, maintenance and refurbishment to mechanical equipment for council CBD	Yes	Section A maintenance of mechanical equipment	Performed as per the contract specifications.	4	Section A maintenance of mechanical equipment	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending to date stands at R2 767 055,03
SS 29 of 2020 (Section B)	Intathakusa Projects 11/07 Pty Ltd	Rate Based	Installation, maintenance and refurbishment to mechanical equipment for council-Northern Areas	Yes	Section B maintenance of mechanical equipment	Performed as per the contract specifications.	4	Section B maintenance of mechanical equipment	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending to date stands at R127 310,00
SS 29 of 2020 (Section C)	Intathakusa Projects 11/07 Pty Ltd	Rate Based	Installation, maintenance and refurbishment to mechanical equipment for council-Vulindlela areas	Yes	Section C maintenance of mechanical equipment	Performed as per the contract specifications.	4	Section C maintenance of mechanical equipment	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending to date stands at
SLA Melco	Melco Elevator (South Africa)	Rate Based	Maintain and Repair Lift Installations in Galleway Buildings	Yes	Maintain and repair of lift	Performed as per the contract specifications.	4	Maintain and repair of lift	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. New contracts created on SAP system to monitor spending moving forward



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SLA-KONE ELE	Kone Elevators Sa (Pty)Ltd	3,768,622.09	Maintenance And Repair Of Service Lifts InLibrary,City Hall And Harry Gwala	Yes	Maintain and repair of lift	Performed as per the contract specifications.	4	Maintain and repair of lift	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. New contracts created on SAP system to monitor spending moving forward.
SLA-SCHINDLE	Schindler Lifts (Sa) (Pty) Ltd	1,824,627.47	Maintenance and Repair Services for the Professor Nyembezi Building, The Tatham Art Gallery	Yes	Maintain and repair of lift	Performed as per the contract specifications.	4	Maintain and repair of lift	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. New contracts created on SAP system to monitor spending moving forward
E43 of 2021	Gubhuza 3 Trading	Rate Based	DESIGN, MANUFACTURE, SUPPLY, DELIVERY AN MAINTENANCE OF INDOOR	Yes	Design, manufacture, supply and delivery of indoor structures	Performed as per the contract specifications.	4	Design, manufacture, supply and delivery of indoor structures	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM.
E43 of 2021	JOCASTRO WESTERN CAPE	Rate Based	DESIGN, MANUFACTURE, SUPPLY, DELIVERY AN MAINTENANCE OF INDOOR	Yes	Design, manufacture, supply and delivery of indoor structures	Performed as per the contract specifications.	4	Design, manufacture, supply and delivery of indoor structures	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending to date R8 971 168,10
SCM25OF18/19	Conrite Walls (Pty) Ltd	12,000,000.00	Supply and delivery of VIP top structures	Yes	Supply and delivery VIP top structures	Performed as per the contract specifications.	N/A	Supply and delivery VIP top structures	Performed as per the contract specifications.	N/A	No performance issues reported. Spending at financial year end at R62 192 162,00



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SCM42-18/19	ACKIN INVESTMENTS 2:108	14,481,909.50	Rehabilitation of water infrastructure edendale and Northdale	Yes	Refurbish water infrastructure in Northdale	Performed as per the contract specifications with delays caused by suspension of work on site due to Non-payment as per the GCC.	3	Refurbish water infrastructure in Northdale	Performed as per the contract specifications with delays caused by suspension of work on site due to Non-payment as per the GCC.	3	Currently contract suspended. Awaiting business unit for update once the legal teams between municipality and contractor have come to an agreement. Spending at R4 672 619,46
SCM 22 of 20/21	Rapid Recruiting Pty Ltd	Rate Based	Collection and delivery, sorting, drawing of matrix for advertised vacancies and reference checks of recommended candidates for Msunduzi Municipality	No	Candidate verification	Performed as per the terms and conditions on contract	4	Candidate verification	Performed as per the terms and conditions on contract	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM.
SCM 7R of 20/21	Wilson and Pass Incorporated	Rate Based	Appointment of Professional Environmental Management Consultant company specialising in landfill management and restoration for a period of 3 years	Yes	Consulting services for the management of the Landfill site	Performed as per the terms and conditions on contract	4	Performed as per the terms and conditions on contract	Performed as per the terms and conditions on contract	4	Required documentation submitted timely, regular communication with project manager regarding scope and payment. No performance issues were raised by the business unit. Spending to date at R7 936 852,24
SS 66 OF 2019	TRILLIONAIRE PROJECTS	Rate Based	Supply and Delivery of Emergency Relief Items for Disaster Management	Yes	Supply and deliver emergency relief items	Performed as per contract conditions	4	Supply and deliver emergency relief items	Performed as per contract conditions	4	Contract due to expire 13 July 2023. Business unit and supplier Notified. Spending prior to expiry at R819 493,86
SS 66 OF 2019	Zain Brothers Cc	Rate Based	Supply and Delivery of Emergency Relief Items for Disaster Management	Yes	Supply and deliver emergency relief items	Performed as per contract conditions	4	Supply and deliver emergency relief items	Performed as per contract conditions	4	Contract due to expire 13 July 2023. Business unit and supplier Notified. Spending prior to expiry at R1 869 705,04



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SS71 of 2020	SPECIALIST SYSTEM	Rate Based	Supply, Installation, Commission & Repairs to Water & Sanitation Telemetry	Yes	Supply, Installation, Commission & Repairs to Water & Sanitation Telemetry	Performed as per contract conditions	4	Supply, Installation, Commission & Repairs to Water & Sanitation Telemetry	Performed as per contract conditions	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending at R1 049 152,57
SS77 of 2020	omap lift and reach	Rate Based	Maintenance and Refurbishment of Goods Hoist, Hydraulic and Lifting Equipment	Yes	Maintenance and Refurbishment of Goods Hoist, Hydraulic and Lifting Equipment	Performed as per contract conditions	4	Maintenance and Refurbishment of Goods Hoist, Hydraulic and Lifting Equipment	Performed as per contract conditions	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending to date at R350 896,47
SS62 of 2020	Servipro 100 CC	Rate Based	New Installation, Maintenance & Refurbish to standby generators	Yes	New Installation, Maintenance & Refurbish to standby generators	Performed as per contract conditions	4	New Installation, Maintenance & Refurbish to standby generators	Performed as per contract conditions	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Spending to date at R842 628,28
SS37 of 2020	MZAMO EMIHLE TRADING ENTER-PRIS	1,500,000.00	Hiring of Portable Chemical Project	Yes	Hiring of Portable Chemical Project	Performed as per contract conditions	4	Hiring of Portable Chemical Project	Performed as per contract conditions	4	No performance issues reported. Spending to date at R2 045 572,00
SCM5of2021	Bonakude Consulting (Pty)Ltd	Rate Based	Render Internal Audit and other Related Professional Services	Yes	Render Internal Audit and other Related Professional Services	Failed to perform as per contract conditions	2	Render Internal Audit and other Related Professional Services	Failed to perform as per contract conditions	2	No performance issues reported. Spending to date at R1 229 832,57
SCM5of2021	ubuntu business advisory	Rate Based	Render Internal Audit and other Related Professional Services	Yes	Render Internal Audit and other Related Professional Services	Performed as per contract conditions	4	Render Internal Audit and other Related Professional Services	Performed as per contract conditions	4	No performance issues reported. Spending to date at R1 229 831,57
SCM5of2021	HTB CONSULTING	Rate Based	Render Internal Audit and other Related Professional Services	Yes	Render Internal Audit and other Related Professional Services	Performed as per contract conditions	4	Render Internal Audit and other Related Professional Services	Performed as per contract conditions	4	No performance issues reported. Spending to date R2 345 487,40



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E37 of 2020	Duzi Electrical CC	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R13 615 452,88
E37 of 2020	LONDACORP TRADING	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R10 939 609,39
E37 of 2020	biytech	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date R8 433 453,89
E37 of 2020	Mzungezwa Projects CC	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R7 477 115,84
E37 of 2020	Rock Power line Electrical CC	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R16 869 854,98
E37 of 2020	Atam Electrical CC	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R8 079 912,56
E37 of 2020	Isizwe Electropak	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec. Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R3 309 128,28



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E37 of 2020	Eudemonia Electrical Projects CC	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Performed as per contract conditions	3	Install, Main-ta, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Performed as per contract conditions	3	No performance issues reported. Spending to date at R4 476 181,84
E37 of 2020	ARC ELECTRICAL	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R5 738 246,87
E37 of 2020	S M L TRANS-PORT SERVICES	Rate Based	Install, Mainta, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Yes	Install, Mainta, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Performed as per contract conditions	4	Install, Main-ta, & repairs of Medium & low Voltage Elec, Sub-over, under & Customer	Performed as per contract conditions	4	No performance issues reported. Spending to date at R2 620 602,86
SCM12of21/22	Daleka Trading Enterprise	R8,543,025.70	Construction of Ward 13 Community Hall	No	Construction of Ward 13 Community Hall	Delays were experienced due to the community unrest. Project timelines was added.	3	Construction of Ward 13 Community Hall	The Contractor was scheduled to start beginning of June but was delayed for three weeks due to unrest. The site clearance resumed on site on Monday 20 June 2022.	4	Work continuous on site slow progress is Noted. No other performance issues were Noted and reported by the BU. Spending to date at R3 116 077,35
SCM57OF2021	SAKHIKHAYA SUPPLIERS	7,600,000.00	Install/replace of domestic & standpipe metres within Msunduzi Municipal	Yes	Install/replace of domestic & standpipe metres within Msunduzi Municipal	Performed as per contract conditions	4	Install/replace of domestic & standpipe metres within Msunduzi Municipal	Performed as per contract conditions	4	No performance issues received Nor reported by the business unit to SCM. Spending to date R21 543 565,72
SCM83of20/21	sizwentsa-lubagobodo advisory	Rate Based	Enterprise Resource Planning System To The Internal Audit Unit	Yes	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Contract rotation and monitoring done by the internal auditing unit. No performance issues reported. Spending to date at R268 056 ,00
SCM83of20/21	SAB AND T CHARTERED ACCOUNTANTS	Rate Based	Enterprise Resource Planning System To The Internal Audit Unit	Yes	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Contract rotation and monitoring done by the internal auditing unit.



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SCM8320/21	OLIX TECHNOLOGIES	Rate Based	Enterprise Resource Planning System To The Internal Audit Unit	Yes	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Contract rotation and monitoring done by the internal auditing unit. No performance issues reported. Spending to date at R17 569 820,00
SCM8320/21	ARMS-AUDIT AND RISK MANAGEMENT	Rate Based	Enterprise Resource Planning System To The Internal Audit Unit	Yes	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Enterprise Resource Planning System To The Internal Audit Unit	Measured by the business unit	N/A	Contract rotation and monitoring done by the internal auditing unit. No spending to date.
SLA LEASE	Capital City Housing NPC	Rate Based	Accommodation at Acacia Park	No	Management of Acacia park	Performed as per the lease conditions	4	Management of Acacia park	Performed as per the lease conditions	4	No performance issues reported by business unit. Spending to date at R3 146 013,60
SCM330f21/22	ACUTE INNOVATION	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM330f21/22	PFUKANI-KUSILE CONSULTING	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM330f21/22	Markewicz Redman Partnership	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM330f21/22	ASANDE PROJEKTS	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM330f21/22	Isibuko Development Planners	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	4	No performance issues received from contract custodians. All progress reports submitted timeously. No spending to date.
SCM330f21/22	Sivest Sa (Pty) Ltd	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM330f21/22	Iyer Urban Design Studio Cc	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.



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SCM33o12/22	Simec South Africa (Pty)Ltd	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM33o12/22	Isikhungusethu Environmental	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	Yes	Consultancy	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No allocation to date.
SCM47o120/21	JTN CONSULTING	Rate Based	Construction of Water Reticulation Pipelines in Ezinketheni Ward 29 & 30	Yes	Consultancy	Awarded 2022	N/A	Consultancy	Performed as per specification	4	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. Spending to date R3 052 470,61
SCM47o120/21	MVULO CONSULTING ENGINEERS	Rate Based	Construction of Sewer reticulation Pipelines in Ward 18 (Shenstone Ambleton)	Yes	Consultancy	Awarded 2022	N/A	Consultancy	Performed as per specification	4	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. Spending to date R2 333 378,10
SCM47o120/21	MABALENGWE ENGINEERS	Rate Based	Elimination of Conservancy Tanks & Sewer Reticulation Pipelines Ward 12 & 21	Yes	Consultancy	Awarded 2022	N/A	Consultancy	Performed as per specification	4	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. Spending to date R3 859 705,78
SCM47o120/21	Impande Consulting Engineers Pty Lt	Rate Based	Construction of Sewer reticulation Pipelines in Ward 13 (Shenstone Ambleton)	Yes	Consultancy	Awarded 2022	N/A	Consultancy	Performed as per specification	4	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. Spending to date R2 040 187,20



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SCM47of20/21	mbona saunders and wilum	Rate Based	Emergency replacement of Darvile Sewer Outfall in Ward 35 and 36	Yes	Consultancy	Awarded 2022	N/A	Consultancy	Performed as per specification	4	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. Spending to date R8 651 467,64
SCM47of20/21	LINGELA CONSULTING ENGINEERS	Rate Based	Upgrade to the bulk inlet water pipeline to Reservoir 15 in Ward 4 and 5	Yes	Consultancy	Awarded 2022	N/A	Consultancy	Performed as per specification	4	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. Spending to date R3 864 625,65
SCM47of20/21	UMZUZO INFRA-STRUCTURE PTY LTD	R5,046,099	Planning design and construction monitoring of water and sanitation infrastructure within Msunduzi	Yes	Consultancy	Awarded 2022	N/A	Consultancy		N/A	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. Spending to date
SCM47of20/21	MZOLO CONSULTING	R7,999,773.75	Installation of boreholes, water tanks on galvanised stands and reticulation for nineteen boreholes within Vulindlela	No	Consultancy	Allocated 2023	N/A	Consultancy	New allocation	New allocation	No performance issues received from contract custodians. Business unit requested to submit monthly progress reports and performance assessment reports. No spending to date
SCM23of22/23	ASANDE PRO-JECTS	R800 000, 00	Detailed Flood Risk and Vulnerability Assessment of Msunduzi Municipality	No	Consultancy	Awarded 2022	N/A	Consultancy	Flood risk assessment	1	Last letter of cancellation drafted and sent to the service provider to cancel the contract. Close-out report submitted by the business unit. File closed. No spending on contract.



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SCM 59 of 21/22	Lesmer DLMN JV	R21,199,268.42	The construction of Elandskop community hall and LIC sub project- ward 8	No	Construction of ward 8 community hall	Site handed over 25th October 2022	N/A	Construction of ward 8 community hall	Site handed over 25th October 2022	4	Suspension lifted by the contractor on the with letter dated 9th June 2023. Work continuous on site next progress meeting on the 4th July 2023. No performance issues were reported by the business unit.
SCM48of16/17	Tis Infrastructure Projects	R3,578,800.76	Upgrading of Gravel Road Ward 7	Yes	project management for upgrade of road ward 7	upgrade of ward 7 road from gravel to surface	3	project management for upgrade of road ward 7	upgrade of ward 7 road from gravel to surface	3	The contractor's performance is satisfactory. Project Now on construction phase
SCM48-16/17	Emzansi Engineers	R2,205,000.00	Upgrading of Gravel Rd Ward 6	Yes	project management for upgrade of road ward 6 Vulindlela	upgrade of ward 6 road from gravel to surface	3	project management for upgrade of road ward 6	upgrade of ward 6 road from gravel to surface	3	The contractor's performance is satisfactory. Project on Design phase.
SCM48of16/17	MARISWE	R1,539,359.22	Construction of Ward 34 Madiba Hall	Yes	project management for construction of Madiba Hall	construction of Madiba Hall	3	project management for construction of Madiba Hall	construction of Madiba Hall	3	The contractor's performance is satisfactory. Project on construction phase
SCM48of16/17	HN CONSULTING ENGINEERS (PTY) LTD	R4,312,412.05	Desilting of camps drift canal	Yes	project management for Desilting of camps drift canal	Camps Drift desilting	3	project management for Desilting of camps drift canal	Camps Drift desilting	3	The contractor's performance is satisfactory. Project Now on construction phase
E1 of 2019	Kushj Traders CC	rates based	Supply & Del of Electrical Distribution Installation materials	Yes	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory
E1 of 2019	Arb Electrical Wholesalers Ptytd	rates based	Supply & Del of Electrical Distribution Installation materials	Yes	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory
E1 of 2019	MEMOTEK TRADING	rates based	Supply & Del of Electrical Distribution Installation materials	Yes	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory
E1 of 2019	Ricky'S Electrical CC	rates based	Supply & Del of Electrical Distribution Installation materials	Yes	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory



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E1 of 2019	High Voltage Trading (Pty) Ltd	rates based	Supply & Del of Electrical Distribution Installation materials	Yes	supply and delivery of installation materials when required	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory
SCM11of19/20	PEGASYS	R8,260,000.00	IRPTN Business Planning and Financial	Yes	conduct business and financial planning for IRPTN	business and financial planning for IRPTN	3	conduct business and financial planning for IRPTN	business and financial planning for IRPTN	3	the contract has been extended to 21 May 2024. The contractor's performance is satisfactory
E14 of 2019	ACTOM	rates based	Supply & Del Off loading of Street light High Mast/Floodlight fitting & luminari	Yes	Supply & Del Off loading of Street light High Mast/Floodlight fitting & luminari as when required	Supply & Del Off loading of Street light High Mast/Floodlight fitting & luminari	3	Supply & Del Off loading of Street light High Mast/Floodlight fitting & luminari as when required	Supply & Del Off loading of Street light High Mast/Floodlight fitting & luminari	3	The contractor's performance is satisfactory
SCM48of16/17	Emzansi Engineers	R1,388,563.79	UPGRADE OF CALUZA ROAD WARD 20	Yes	UPGRADE OF CALUZA ROAD WARD 20 AS PER PROGRAM	UPGRADE OF CALUZA ROAD WARD 20	3	UPGRADE OF CALUZA ROAD WARD 20 AS PER PROGRAM	UPGRADE OF CALUZA ROAD WARD 20	3	The contractor's performance is satisfactory
SCM48of17/18	HN CONSULTING ENGINEERS (PTY) LTD	R1,022,093.10	Upgrade of Peace Valley III Greater Edendale	Yes	Upgrade of Peace Valley III Greater Edendale as per program	Upgrade of Peace Valley III Greater Edendale	3	Upgrade of Peace Valley III Greater Edendale as per program	Upgrade of Peace Valley III Greater Edendale	3	The contractor's performance is satisfactory
SS 55 of 2020	Chashsaza	R 12 477 369.74	upgrade of gravel road in Vulindlela ward 9 Sithole road	Yes	upgrade of gravel road in Vulindlela ward 9 Sithole road as per program	upgrade of gravel road in Vulindlela ward 9 Sithole road	3	upgrade of gravel road in Vulindlela ward 9 Sithole road as per program	upgrade of gravel road in Vulindlela ward 9 Sithole road	3	The contractors performance is satisfactory
E1 of 2019	MANVI ENTERPRISES	rates based	Supply and delivery of electrical distribution & installation materials	Yes	supply and delivery of installation materials when required	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory
E1 of 2019	SOLTANY TRADING	R1,000,000.00	Supply and delivery of electrical distribution & installation materials	Yes	supply and delivery of installation materials when required	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory
E1 of 2019	Senzangakhona industrial supplies	R1,000,000.00	electrical distribution and installation materials	Yes	supply and delivery of installation materials when required	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory



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SCM48of16/17	Emzansi Engineers	R1,673,206.26	Community Hall Ward 5 Mbizana Hall	Yes	project management for construction of Community Hall Ward 5 Mbizana Hall as per program	project management for construction of Community Hall Ward 5 Mbizana Hall as per program	3	project management for construction of Community Hall Ward 5 Mbizana Hall as per program	project management for construction of Community Hall Ward 5 Mbizana Hall	3	The contractor's performance is satisfactory. Project in construction phase
SCM48of16/17	HN CONSULTING ENGINEERS (PTY) LTD	R1,676,321.92	Design & Supervision of Ward 13 Community Hall	Yes	project management for construction of Community Hall Ward 13 as per program	project management for construction of Community Hall Ward 13	3	project management for construction of Community Hall Ward 13 as per program	project management for construction of Community Hall Ward 13	3	The contractor's performance is satisfactory
SCM48of16/17	Makhaotse Narasimulu And	R1,999,371.60	Consulting for the Sithole Road Ward 9	Yes	contract management for construction of Sithole Road Ward 9 as per the program	contract management for construction of Sithole Road Ward 9	3	contract management for construction of Sithole Road Ward 9 as per the program	contract management for construction of Sithole Road Ward 9	3	The contractor's performance is satisfactory. Project is Now in construction phase
E19 of 2019	Ce Electrical Contracting & Engineer	rates based	Supply and Delivery of Top Boxes and Domestic Power Distribution Units	Yes	Supply and Delivery of Top Boxes and Domestic Power Distribution Units as when required	Supply and Delivery of Top Boxes and Domestic Power Distribution Units	3	Supply and Delivery of Top Boxes and Domestic Power Distribution Units as when required	Supply and Delivery of Top Boxes and Domestic Power Distribution Units	3	The contractor's performance is satisfactory
SS28 of 2020	Senzangakhona industrial supplies	rates based	Supply & Delivery Of Uniforms (Fire, Safety, Emergency, Security)	Yes	Supply & Delivery Of Uniforms (Fire, Safety, Emergency, Security)	Supply & Delivery Of Uniforms (Fire, Safety, Emergency, Security)	3	Supply & Delivery Of Uniforms (Fire, Safety, Emergency, Security)	Supply & Delivery Of Uniforms (Fire, Safety, Emergency, Security)	3	The contractor's performance is satisfactory
SS28 of 2020	Sparks And Ellis (Pty) Ltd	rates based	Supply & Delivery Of Uniforms (Fire, Safety, Emergency, Security)	Yes	contract management for construction of Sithole Road Ward 9 as per the program	contract management for construction of Sithole Road Ward 9	3	contract management for construction of Sithole Road Ward 9 as per the program	contract management for construction of Sithole Road Ward 9	3	contractors performance is satisfactory
SS28 of 2020	F G Uniforms Cc	rates based	Supply & Delivery Of Uniforms (Fire, Safety, Emergency, Security)	Yes	contract management for construction of Sithole Road Ward 9 as per the program	contract management for construction of Sithole Road Ward 9	3	contract management for construction of Sithole Road Ward 9 as per the program	contract management for construction of Sithole Road Ward 9	3	The contractor's performance is satisfactory



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SS28 of 2020	VANGUARD FIRE AND SAFETY	rates based	Supply & Delivery Of Uniforms (Fire, Safety, Emergency, Security)	Yes	contract management for construction of Sithole Road Ward 9 as per the program	contract management for construction of Sithole Road Ward 9	3	contract management for construction of Sithole Road Ward 9 as per the program	contract management for construction of Sithole Road Ward 9	3	The contractor's performance is satisfactory
SS28 of 2020	IMVELO CENTRICS	rates based	Supply & Delivery Of Uniforms (Fire, Safety, Emergency, Security)	Yes	contract management for construction of Sithole Road Ward 9 as per the program	contract management for construction of Sithole Road Ward 9	3	contract management for construction of Sithole Road Ward 9 as per the program	contract management for construction of Sithole Road Ward 9	3	The contractor's performance is satisfactory
SS 1 of 2019	Diya Valves International Cc	rates based	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks	Yes	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as when required	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks	3	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as when required	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks	3	The contractor's performance is satisfactory
SCM48of16/17	Emzansi Engineers	R3,104,777.55	Upgrade of Ashdown/old Edendale Road	Yes	project management for Upgrade of Ashdown/old Edendale Road as per program	Upgrade of Ashdown/old Edendale Road	3	project management for Upgrade of Ashdown/old Edendale Road as per program	Upgrade of Ashdown/old Edendale Road	3	Phase 1 has been completed successfully
SCM35of2021	High End General And Construction	R48,448,412.70	Specialist Contractor for the Desilting of Camp Drift Canal	Yes	Desilting of Camp Drift Canal as per program	Desilting of Camp Drift Canal	3	Desilting of Camp Drift Canal as per program	Desilting of Camp Drift Canal	3	The contractor's performance is satisfactory
E32 of 2020	L N FORCE	rates based	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING	Yes	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING AS WHEN REQUIRED	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING	3	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING AS WHEN REQUIRED	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING	3	The contractor's performance is satisfactory
SS5 of 2021	Oti Petrosmart (Pty) Ltd	rates based	Provision and Maintenance of Fuel Management System	Yes	Provision and Maintenance of Fuel Management System as per SLA	Provision and Maintenance of Fuel Management System	3	Provision and Maintenance of Fuel Management System as per SLA	Provision and Maintenance of Fuel Management System	3	the user department is Not happy with the performance of the contractor.



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SS28 of 2019	MEGAPHASE TRADING 380	rates based	Supply and Delivery of Uniforms for Public Safety	Yes	Supply and Delivery of Uniforms for Public Safety as when required	Supply and Delivery of Uniforms for Public Safety	3	Supply and Delivery of Uniforms for Public Safety as when required	Supply and Delivery of Uniforms for Public Safety	3	The contractor's performance is satisfactory
E15 of 2020	Pinnaculum Energy	rates based	Supply and Delivery of Electricity meter Current Transformers and Test Blocks	Yes	Supply and Delivery of Electricity meter Current Transformers and Test Blocks as when required	Supply and Delivery of Electricity meter Current Transformers and Test Blocks	3	Supply and Delivery of Electricity meter Current Transformers and Test Blocks as when required	Supply and Delivery of Electricity meter Current Transformers and Test Blocks	3	The contractor's performance is satisfactory
E15 of 2020	MEMOTEK TRADING	rates based	Supply and Delivery of Electrical Meters Transformers and Test Block	Yes	Supply and Delivery of Electricity meter Current Transformers and Test Blocks as when required	Supply and Delivery of Electricity meter Current Transformers and Test Blocks	3	Supply and Delivery of Electricity meter Current Transformers and Test Blocks as when required	Supply and Delivery of Electricity meter Current Transformers and Test Blocks	3	The contractor's performance is satisfactory
SCM61of20/21	Hi Glen Construction And Plant Hire	R7,649,000.00	Construction of Mbizane Community Hall in Ward 5	Yes	Construction of Mbizane Community Hall in Ward 5 as per program	Construction of Mbizane Community Hall in Ward 5	3	Construction of Mbizane Community Hall in Ward 5 as per program	Construction of Mbizane Community Hall in Ward 5	3	The contractor's performance is satisfactory
SCM48of16/17	MARISWE	R500,000.00	Consultant to do detailed design of Easterning road	Yes	Consultant to do detailed design of Easterning road	Consultant to do detailed design of Easterning road	3	Consultant to do detailed design of Easterning road	Consultant to do detailed design of Easterning road	3	The contractor's performance is satisfactory
SCM48of16/17	Makhaotse Narasimulu And	R2,242,292.25	Consulting for the Baleni Gravel Road	Yes	construction management of upgrade of Baleni road	Consulting for the Baleni Gravel Road	3	construction management of upgrade of Baleni road	Consulting for the Baleni Gravel Road	3	The contractor's performance is satisfactory
SS55 of 2020	CHASHAZA	R7,735,097.20	Patchwork Call Centre EDENDALE	Yes	Patchwork Call Centre EDENDALE as per call center list	Patchwork Call Centre EDENDALE	3	Patchwork Call Centre EDENDALE as per call center list	Patchwork Call Centre EDENDALE	3	contract completed
SCM35OF21/22	HEIDELBERG GRAPHIC SYSTEMS	R1,166,272.00	Purchase of High Speed Cutter Machine	No	supply and delivery of High Speed Cutter Machine	Purchase of High Speed Cutter Machine	3	supply and delivery of High Speed Cutter Machine	Purchase of High Speed Cutter Machine	3	contract completed
SS55of2020	High End General And Construction	R780,839.94	SMOKEVILLE ROAD CALUZA	No	upgrade of Smokeville road as per program	upgrade of smokeville road	3	upgrade of Smokeville road as per program	upgrade of smokeville road	3	project completed



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SS55 of 2020	Daleka Trading Enterprise CC	R6,162,000.00	PATCHWORK CALL CENTRE LIST WITHIN CBD SURROUNDINGS & EDENDALE	Yes	PATCHWORK CALL CENTRE LIST WITHIN CBD SURROUNDINGS & EDENDALE	PATCHWORK CALL CENTRE LIST WITHIN CBD SURROUNDINGS & EDENDALE	3	PATCHWORK CALL CENTRE LIST WITHIN CBD SURROUNDINGS & EDENDALE	PATCHWORK CALL CENTRE LIST WITHIN CBD SURROUNDINGS & EDENDALE	3	contractors performance is poor the business unit has laid a complain to scm about the poor performance of the contract. Scm has sent a Notice to the contractor advising of such.
SS55 of 2020	SiNthando Construction CC	R12,666.49	UPGRADE OF ROAD IN VULINDLELA WARD 7	No	UPGRADE OF ROAD IN VULINDLELA WARD 7 as per program	UPGRADE OF ROAD IN VULINDLELA WARD 7	3	UPGRADE OF ROAD IN VULINDLELA WARD 7 as per program	UPGRADE OF ROAD IN VULINDLELA WARD 7	3	contractors performance is satisfactory
SS55 of 2020	High End General And Construction	12 825 .74	UPGRADE OF ROAD IN VULINDLELA WARD 8	No	UPGRADE OF ROAD IN VULINDLELA WARD 8 AS PER PRO-GRAMM	UPGRADE OF ROAD IN VULINDLELA WARD 8	3	UPGRADE OF ROAD IN VULINDLELA WARD 8 AS PER PRO-GRAMM	UPGRADE OF ROAD IN VULINDLELA WARD 8	3	contractors performance is satisfactory
SS55 of 2020	Daleka Trading Enterprise CC	R 11 791 162.98	UPGRADE OF VULINDLELA ROAD D1138 WARD 4	No	UPGRADE OF VULINDLELA ROAD D1138 WARD 4 AS PER PRO-GRAMM	UPGRADE OF VULINDLELA ROAD D1138 WARD 4	3	UPGRADE OF VULINDLELA ROAD D1138 WARD 4 AS PER PRO-GRAMM	UPGRADE OF VULINDLELA ROAD D1138 WARD 4	3	the contractor is currently busy with earthworks however the progress is very low, and meeting was held with the contractor to discuss progress. And the contractor promised that they will improve.
SS5 of 2022	DIA Champion/Dia Petroleum	rates based	supply and delivery of Fuel and provision of Bowsers	Yes	supply and delivery of Fuel and provision of Bowsers as per SLA	supply and delivery of Fuel and provision of Bowsers	3	supply and delivery of Fuel and provision of Bowsers as per SLA	supply and delivery of Fuel and provision of Bowsers	3	contractors performance is satisfactory
SS52 of 2020	Generator World	rates based	maintenance and refurbishment to standbu generators	Yes	maintenance and refurbishment to standbu generators as per program	maintenance and refurbishment to standbu generators	3	maintenance and refurbishment to standbu generators	maintenance and refurbishment to standbu generators	3	contractors performance is poor and the user department is considering termination of the contract.
SS10 of 2021	THIHLI TRADING ENTERPRISE	rates based	Supply and Deliver Black Refuse Bags Clear Recycling Bags	Yes	Supply and Deliver Black Refuse Bags Clear Recycling Bags as per SLA	Supply and Deliver Black Refuse Bags Clear Recycling Bags	3	Supply and Deliver Black Refuse Bags Clear Recycling Bags as per SLA	Supply and Deliver Black Refuse Bags Clear Recycling Bags	3	the business unit is Not happy with the performance of the contractor



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SS55 of 2020	High End General And Construction	R 6872825	Rehabilitation of Mimosa Road	No	Rehabilitation of Mimosa Road as per program	Rehabilitation of Mimosa Road	3	Rehabilitation of Mimosa Road as per program	Rehabilitation of Mimosa Road	3	project completed
SS55 of 2020	Daleka Trading Enterprise CC	R 1880000	Water Tar and Concrete Reinstatements And Surface Repairs within CBD	No	Water Tar and Concrete Reinstatements And Surface Repairs within CBD as per Program	Water Tar and Concrete Reinstatements And Surface Repairs within CBD	3	Water Tar and Concrete Reinstatements And Surface Repairs within CBD as per Program	Water Tar and Concrete Reinstatements And Surface Repairs within CBD	3	progress on site is slow and the contractor has promised to recover progress by bringing in more resources
SS55 of 2020	MUWARA'S CONTRACTING SERVICES	R 1880000	Water Tar and Concrete Reinstatements And Surface Repairs within CBD	No	Water Tar and Concrete Reinstatements And Surface Repairs within CBD as per Program	Water Tar and Concrete Reinstatements And Surface Repairs within CBD	3	Water Tar and Concrete Reinstatements And Surface Repairs within CBD as per Program	Water Tar and Concrete Reinstatements And Surface Repairs within CBD	3	contractors performance is satisfactory
SS55 of 2020	High End General And Construction	R 12242425.75	Re-Construction of Nhlazatshe Road (1000M X 5.5M)	Yes	Re-Construction of Nhlazatshe Road (1000M X 5.5M) as per Program	Re-Construction of Nhlazatshe Road (1000M X 5.5M)	3	Re-Construction of Nhlazatshe Road (1000M X 5.5M) as per Program	Re-Construction of Nhlazatshe Road (1000M X 5.5M)	3	contractors performance is satisfactory
SS55 of 2020	CHASHAZA	8,335,097.20	Repairs (Patchworks) of Roads in CBD Surrounding Areas	No	Repairs (Patchworks) of Roads in CBD Surrounding Areas as per Program	Repairs (Patchworks) of Roads in CBD Surrounding Areas		Repairs (Patchworks) of Roads in CBD Surrounding Areas as per Program	Repairs (Patchworks) of Roads in CBD Surrounding Areas	3	project completed
SS55of2020	High End General And Construction	R 12 740146.01	APPOINTMENT OF A CONTRACTOR FOR HEAVY REHABILITATION OF NEWA ROAD, MARGARATE ROAD, GREENPOINT ROAD, POLY PLACE, BUSHBUCK RIDGE AND CLAYTON AVENUE IN WARD 37	No	APPOINTMENT OF A CONTRACTOR FOR HEAVY REHABILITATION OF NEWA ROAD, MARGARATE ROAD, GREENPOINT ROAD, POLY PLACE, BUSHBUCK RIDGE AND CLAYTON AVENUE IN WARD 37 AS PER PROGRAM	APPOINTMENT OF A CONTRACTOR FOR HEAVY REHABILITATION OF NEWA ROAD, MARGARATE ROAD, GREENPOINT ROAD, POLY PLACE, BUSHBUCK RIDGE AND CLAYTON AVENUE IN WARD 37	3	APPOINTMENT OF A CONTRACTOR FOR HEAVY REHABILITATION OF NEWA ROAD, MARGARATE ROAD, GREENPOINT ROAD, POLY PLACE, BUSHBUCK RIDGE AND CLAYTON AVENUE IN WARD 37 AS PER PROGRAM	APPOINTMENT OF A CONTRACTOR FOR HEAVY REHABILITATION OF NEWA ROAD, MARGARATE ROAD, GREENPOINT ROAD, POLY PLACE, BUSHBUCK RIDGE AND CLAYTON AVENUE IN WARD 37	3	contractors performance is satisfactory



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SS55 of 2020	MJUWARA'S CONTRACTING SERVICES	R 368 152	APPOINTMENT OF A CONTRACTOR TO UNDERTAKE REPAIRS TO LOW LEVEL CROSSING, ROAD Z228 UNIT EE, WARD 14.	No	APPOINTMENT OF A CONTRACTOR TO UNDERTAKE REPAIRS TO LOW LEVEL CROSSING, ROAD Z228 UNIT EE, WARD 14. AS PER PROGRAMM	APPOINTMENT OF A CONTRACTOR TO UNDERTAKE REPAIRS TO LOW LEVEL CROSSING, ROAD Z228 UNIT EE, WARD 14. AS PER PROGRAMM	0	APPOINTMENT OF A CONTRACTOR TO UNDERTAKE REPAIRS TO LOW LEVEL CROSSING, ROAD Z228 UNIT EE, WARD 14. AS PER PROGRAMM	APPOINTMENT OF A CONTRACTOR TO UNDERTAKE REPAIRS TO LOW LEVEL CROSSING, ROAD Z228 UNIT EE, WARD 14.	0	Project has Not yet started
SS55 of 2020	High End General And Construction	R 438 400.00	UPGRADE OF CANILISATION OF STREAMS/BANKS PROTECTION ZONE 4	No	UPGRADE OF CANILISATION OF STREAMS/BANKS PROTECTION ZONE 4 as per program	UPGRADE OF CANILISATION OF STREAMS/BANKS PROTECTION ZONE 4	0	UPGRADE OF CANILISATION OF STREAMS/BANKS PROTECTION ZONE 4 as per program	UPGRADE OF CANILISATION OF STREAMS/BANKS PROTECTION ZONE 4	0	project Not yet started
SS 55 of 2020	High End General And Construction	R 15 000 000.00	rehabilitation of Grimthrope road in Lincoln meade	No	rehabilitation of Grimthrope road in Lincoln meade as per program	rehabilitation of Grimthrope road in Lincoln meade	3	rehabilitation of Grimthrope road in Lincoln meade as per program	rehabilitation of Grimthrope road in Lincoln meade	3	the contractor is currently busy with layer works and the performance is satisfactory
SS55 of 2020	High End General And Construction	R 12740146.01	Heavy Rehab of Ward 37 Newa Rd, Margaret Rd, Greenpoint Rd, Poly Place, Bushbuc	Yes	Heavy Rehab of Ward 37 Newa Rd, Margaret Rd, Greenpoint Rd, Poly Place, Bushbuc as per Program	Heavy Rehab of Ward 37 Newa Rd, Margaret Rd, Greenpoint Rd, Poly Place, Bushbuc	3	Heavy Rehab of Ward 37 Newa Rd, Margaret Rd, Greenpoint Rd, Poly Place, Bushbuc as per Program	Heavy Rehab of Ward 37 Newa Rd, Margaret Rd, Greenpoint Rd, Poly Place, Bushbuc	3	the contractor is currently busy with layer works and the performance is satisfactory
MOA	SOUTH AFRICAN WEATHER SERVICE	Rate Based	Aviation auto weather station's Maintenance	Yes	Aviation auto weather station's Maintenance	Service was rendered as per terms and condition of the agreement	4	Aviation auto weather station's Maintenance	Service was rendered as per terms and condition of the agreement	4	The service provider's performance is satisfactory
SCM11of20/21	Reshebie Aviation and Protection	Rate Based	Provision of Security Services at Pietermaritzburg airport	Yes	Provide Security Services at the Pietermaritzburg Airport, as per terms and conditions of the contract	Service was rendered as per terms and condition of the agreement	4	Provide Security Services at the Pietermaritzburg Airport, as per terms and conditions of the contract	Service was rendered as per terms and condition of the agreement	4	No performance issues were reported by the business unit.
SCM55of20/21	AFROCENTRIC INTELLECTUAL PROPERTY	Rate Based	Supply maintenance of mimecast email security, email continuity/ email disast	Yes	maintain mimecast email security, email continuity/email disast	Service was rendered as per terms and condition of the agreement	4	maintain mimecast email security, email continuity/email disast	Service was rendered as per terms and condition of the agreement	4	The service providers performance is satisfactory



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4S/36-21/22	Adroit Technologies	Rate Based	Software Upgrade and Maintenance of Scada System	Yes	Maintenance of SCADA System	Service was rendered as per terms and condition of the agreement	4	Maintenance of SCADA System	Service was rendered as per terms and condition of the agreement	4	The service providers performance is satisfactory
11/S36-20/21	IRON MOUNTAIN SOUTH AFRICA	Rate Based	Service Provider for the storage of documentation for the Msunduzi Municipality	Yes	Provide Storage for Municipal documents	Storage space provided	4	Provide Storage for Municipal documents	Storage space provided	4	No performance issues were reported by the business unit.
SS6 OF 2021	SEBATA CREATIVE CONSULTING	Rate Based	Cleaning Service for Library Buildings	Yes	Provide Cleaning Services to Library Buildings	Service provided as per terms and conditions on the contract	5	Provide Cleaning Services to Library Buildings	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
SCM48of20/21	City Of Choice Travel And Tours	Rate Based	Travel Agent Services To The Msunduzi Municipality	Yes	Travel Agent Services To The Msunduzi Municipality	Service provided as per terms and conditions on the contract	4	Travel Agent Services To The Msunduzi Municipality	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
SCM48of20/21	TOURVEST TRAVEL SERVICES	Rate Based	Travel Agent Services To The Msunduzi Municipality	Yes	Travel Agent Services To The Msunduzi Municipality	Service provided as per terms and conditions on the contract	4	Travel Agent Services To The Msunduzi Municipality	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
SCM39of19/20	Firststrand Bank Ltd	Rate Based	Appointment of the main banker & provision of other banking services	Yes	Provide banking services	Service provided as per terms and conditions on the contract	4	Provide banking services	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
SCM19of20/21	GEOAFRIKA TECHNOLOGIES	Rate Based	Develop and maintain a cadastral database for Msunduzi & acquisition of Gis software	Yes	Develop and maintain cadastral database	Database developed and maintain	5	Develop and maintain cadastral database	Database developed and maintain	5	The service providers performance is satisfactory
SCM17of20/21	SERENITY FINANCIAL SERVICES	Rate Based	Short term insurance broking services for Msunduzi Municipality	Yes	Provide insurance broking services for Msunduzi Municipality	Service provided as per terms and conditions on the contract	4	Provide insurance broking services for Msunduzi Municipality	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
8/S36of21/22	SIEMENS MOBILITY	R1,000,000.00	Supply and Delivery of Traffic Signal Controllers	Yes	Supply goods as and when required	Goods supplied as per contract	4	Supply goods as and when required	Goods supplied as per contract	4	The service providers performance is satisfactory
8/S36of21/22	Syntel (Pty) Ltd	R1,000,000.00	Supply and Delivery of Traffic Signal Controllers	Yes	Supply goods as and when required	Goods supplied as per contract	4	Supply goods as and when required	Goods supplied as per contract	4	The service providers performance is satisfactory
SS72 OF 2019	MZA	R135,222.90	Revamp at Steenbok 2,101, Erica 202	No	N/A	N/A	N/A	Revamp at Steenbok 2,101, Erica 202	Service provided as per terms and conditions on the contract	4	The performance of a contractor met all the contractual requirements of the contract for this project.



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SS72 OF 2019	MZA	R305,930.19	The Refurbishment of Northdale sportsground	No	N/A	N/A	N/A	The Refurbishment of Northdale sportsground	Service provided as per terms and conditions on the contract	4	The performance of a contractor met all the contractual requirements of the contract for this project.
SS72 OF 2019	Jeambas	R155,031.27	Repairs to Imbali Unit 1 Hall	No	N/A	N/A	N/A	Repairs to Imbali Unit 1 Hall	Service provided as per terms and conditions on the contract	4	Project Completed
SS72 OF 2019	Jeambas	R585,354.30	The renovations of staff offices at the Electricity Department	No	N/A	N/A	N/A	The renovations of staff offices at the Electricity Department	Service provided as per terms and conditions on the contract	4	Project Completed
SS72 OF 2019	Jeambas	R222,399.87	The partitioning of staff offices at the 4th floor AS Chetty building	No	N/A	N/A	N/A	The partitioning of staff offices at the 4th floor AS Chetty building	Service provided as per terms and conditions on the contract	4	Project Completed
SS72 OF 2019	Gaba and kk	R106,426.10	Repairs to eastwood hall	No	N/A	N/A	N/A	Repairs to eastwood hall	Service provided as per terms and conditions on the contract	4	Project Completed
SS72 OF 2019	Gaba and kk	R250,647.42	Waterproofing of roof at Riverside substation	No	N/A	N/A	N/A	Waterproofing of roof at Riverside substation	Service provided as per terms and conditions on the contract	4	Project Completed
SS72 OF 2019	Gaba and kk	R2,771,445.63	Waterproofing at Bessie Head Library	No	N/A	N/A	N/A	Waterproofing at Bessie Head Library	Service provided as per terms and conditions on the contract	4	Project Completed
Contract No. 2S36 OF 22/23	Total Client Service	Rate Based	Appointment of a Service Provider for the Traffic Contravention System	Yes	N/A	N/A	N/A	Provide Services as per terms and conditions of the contract	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
Contract No. 9/S36 of 22/23	Mark Webber t/a The Clockmaker	Rate Based	Appointment of a Servicing And Maintenance of The City Hall Clock	Yes	N/A	N/A	N/A	Provide Services as per terms and conditions of the contract	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
Q12/791of22	Fig Retief t/a Neorick	R120,080.00	Upgrading Software, Maintenance and Licensing of Metbanks system	N/A	N/A	N/A	N/A	Provide Services as per terms and conditions of the contract	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory



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SS72 OF 2019	Dilmar Investments	R944,997.11	ReNovations of All Area Based Management Offices (ABM Offices)	No	N/A	N/A	N/A	ReNovations of All Area Based Management Offices (ABM Offices)	Service provided as per terms and conditions on the contract	4	Project Completed
SS72 OF 2019	Hi Glen Construction And Plant Hire	R1,053,501.10	Tatham Art Galley Refurbishment	No	N/A	N/A	N/A	Tatham Art Galley Refurbishment	Service provided Not meeting the terms and conditions on the contract	1	The Contractors performance is Not satisfactory
SS72 OF 2019	Intubayoluntu Project And contr	R2,608,233.86	Supply and Installation of Fencing at Heroes' Acre	No	N/A	N/A	N/A	Supply and Installation of Fencing at Heroes' Acre	Service provided as per terms and conditions on the contract	4	Project has been halted
SS72 OF 2019	Intubayoluntu Project And contr	R28,065.06	Repairs to Imbali Unit 14 Hall	No	N/A	N/A	N/A	Repairs to Imbali Unit 14 Hall	Service provided as per terms and conditions on the contract	4	Project Completed
SS72 OF 2019	Intubayoluntu Project And contr	R26,188.99	Repairs to Thamboville Hall	No	N/A	N/A	N/A	Repairs to Thamboville Hall	Service provided as per terms and conditions on the contract	4	Project Completed
SS72 OF 2019	Jeambas Marketing And Distribution	R961,522.58	Sobantu Hall Roof Repairs	No	N/A	N/A	N/A	Sobantu Hall Roof Repairs	Service provided as per terms and conditions on the contract	4	The Contractors performance is Not satisfactory
SS72 OF 2019	Gabas Construction	R2,076,785.57	Refurb at AS Chetty Centre	No	N/A	N/A	N/A	Refurb at AS Chetty Centre	Service provided as per terms and conditions on the contract	4	The Contractors performance is Not satisfactory
SS72 OF 2019	Gabas Construction	R281,980.78	Edendale YMCA Hall Fence Clearview	No	N/A	N/A	N/A	Edendale YMCA Hall Fence Clearview	Service provided as per terms and conditions on the contract	4	The Contractors performance is Not satisfactory
Contract No. 3S36 OF 22/23	Sysman Vunumphelo	Rate Based	Appointment of a Service Provider for the Specialised Software Service Level Maintenance and Licencing Agreement for the Emergency Control Centre (ECC)	Yes	N/A	N/A	N/A	Maintenance and Licencing Agreement for the Emergency Control Centre (ECC)	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
SCM 22 of 17/18	Mobile telephone networks pty ltd(MTN)	Rate based	Mobile telephone fee	Yes	To provide the municipality with the Mobile Telephone Service fee	Achieved	4	To provide the municipality with the Mobile Telephone Service fee	Achieved	4	The performance of a supplier meets all the contractual requirements of the contract thus far.



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SCM 03 OF 18/19	Daleka trading enterprise	Rates based	Supply, installation and maintenance of guardrails and handrails for bridges with Pietermaritzburg	Yes	Supply, installation and maintenance of guardrails and handrails for bridges with Pietermaritzburg.	Achieved	4	Supply, installation and maintenance of guardrails and handrails for bridges with Pietermaritzburg.	Achieved	4	The contract has expired and the business unit was advised to renew the contract
SCM 47 OF 16/17	Emzansi engineers	Rates based	Provision of adhoc professional engineering and allied services for Non revenue water reduction vulindlela water supply	Yes	Provision of adhoc professional engineering and allied services for Non revenue water reduction vulindlela water supply	Achieved	4	Provision of adhoc professional engineering and allied services for Non revenue water reduction vulindlela water supply	Achieved	4	The consultant has completed the project and the Performance of the Consultant met all the Contractual requirements of the contract and Project.
SS 4 of 2019; sec 2	Powabatt fitment Centre	Rates based	Supply and delivery of Batteries	Yes	The contract is and when required contract	Achieved	4	The contract is and when required contract	Achieved	4	The performance of the service provider is satisfactory. However the service provider has impose a credit limit of R20 000.00 due to Non payment.
E38 OF 2021	Atam Electrical CC	Rates based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	Achieved	5	The contract is and when required contract	Achieved	4	The contractor is currently busy with Chota Motala 3 and West street and the performance of the contractor is satisfactory.
E38 OF 2021	Blytech	Rates based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	Achieved	5	The contract is and when required contract	Achieved	4	The contractor was allocated to do Church Street 1 and 2 street lights.
E38 OF 2021	Thando's electrical	Rates based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	Achieved	5	The contract is and when required contract	Achieved	4	The contractor was allocated Murray road and Roberts road street lights.
E38 OF 2021	Zama Traffic Signals Cc	Rates based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	Achieved	5	The contract is and when required contract	Achieved	4	The contractor was allocated Victoria road 1 and 2 street light and the performance of the contractor is satisfactory.
E38 OF 2021	THE LIGHTING SPECIALIST	Rates based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	Achieved	5	The contract is and when required contract	Achieved	4	The contractor was allocated to do Hesketh 1 and 2 street lights.



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E38 OF 2021	DUZI ELECTRICAL CONTRACTORS	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	Achieved	5	The contract is and when required contract	Achieved	4	The contractor was allocated to do Chota motala 1 and 2 Street light.
E38 OF 2021	ARC ELECTRICAL	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	Achieved	5	The contract is and when required contract	Achieved	4	The performance of the contractor is satisfactory.
E38 OF 2021	K M PROJECTS 121	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	Achieved	4	The contract is and when required contract	N/A	N/A	The performance of the contractor is satisfactory.
E38 OF 2021	USIBALWETHU TRADING	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	Achieved	4	The contract is and when required contract	Achieved	4	The contractor was allocated Chief Albet Luthuli Street 1 and 2 street light and the performance of the contractor is satisfactory.
E38 OF 2021	ULUBANZI CONSTRUCTION & PROJECTS	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	N/A	N/A	The contract is and when required contract	N/A	N/A	The contractor was allocated Alexandra road 1, 2 and Naville road, street light and the performance of the contractor is satisfactory.
E38 OF 2021	LENADO PROJECTS	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	N/A	N/A	The contract is and when required contract	N/A	N/A	The performance of the contractor is satisfactory.
E38 OF 2021	POWER SYSTEMS ELECTRICAL	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	N/A	N/A	The contract is and when required contract	N/A	N/A	The contractor was allocated Rigde road and King Edward road street light . The performance of the contractor is satisfactory.
E38 OF 2021	NOTHANI ENGINEERING	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	N/A	N/A	The contract is and when required contract	N/A	N/A	The performance of the contractor is satisfactory.
E38 OF 2021	L N FORCE	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	N/A	N/A	The contract is and when required contract	N/A	N/A	The contractor was allocated Boffosh street 1 and 2 street light . The performance of the contractor is satisfactory.



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E38 OF 2021	HLONOFATSO TRADING ENTERPRISE	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	N/A	N/A	The contract is and when required contract	N/A	N/A	The contractor was allocated Manning avenue 1 and 2 street lights and the performance of the contractor is satisfactory.
E38 OF 2021	Rock Power line Electrical CC	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	N/A	N/A	The contract is and when required contract	N/A	N/A	The contractor was allocated Orتمان road and Town Bush Road performance of the contractor is satisfactory.
E38 OF 2021	W AND A ADVANCED PROJECTS	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	N/A	N/A	The contract is and when required contract	N/A	N/A	The contractor was allocated How-ick Road 1 and 2 street light and the performance of the contractor is satisfactory.
E38 OF 2021	ULUBANZI CONSTRUCTION & PROJECTS	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	N/A	N/A	The contract is and when required contract	N/A	N/A	The performance of the contractor is satisfactory.
E38 OF 2021	LENADO PROJECTS	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	N/A	N/A	The contract is and when required contract	N/A	N/A	The performance of the contractor is satisfactory.
E38 OF 2021	MEGATEST	Rates based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	Yes	The contract is and when required contract	N/A	N/A	The contract is and when required contract	N/A	N/A	The contractor was allocated to do alan Paton 1 and 2 Street lights performance of the contractor is satisfactory.
E38 OF 2021	Secrete Steps Trading(pty)ltd	Rates based	The Replacement of Lamps and Luminares Maintenance of Outdoor Lighting Installation	Yes	The contract is and when required contract	Achieved	4	The contract is and when required contract	Achieved	4	The contractor was allocated Langalibalele street 1 and 2 Street lights and the performance of the contractor is satisfactory.
E38 OF 2021	Imbawula Technical	Rates based	The Replacement of Lamps and Luminares Maintenance of Outdoor Lighting Installation	Yes	The contract is and when required contract	Achieved	4	The contract is and when required contract	Achieved	4	The contractor was allocated to do Masukwana 1 and 2 street lights and the performance of the contractor is satisfactory.



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SCM 41 of 18/19	Afrostructure	R 54 551 115.86	Construction of the copesville reservoir rising main and pump station and associated scour lines in ward 30 Ezinketheni	Yes	Construction of the copesville reservoir rising main and pump station and associated scour lines in ward 30 Ezinketheni	Not Achieved	4	Construction of the copesville reservoir rising main and pump station and associated scour lines in ward 30 Ezinketheni	Achieved	4	The performance of a contractor met all the contractual requirements of the contract. Ø355 PVC pipe for the gravity main laid and tested - 1097 of 1218m in total. Ø500 steel pipe laid - 1237m of 1302m. Ø400 upvc 20ML scour line- 720m of 800m. Ø355 upvc 12ML scour line- 348m of 600m. Telemetry relocated from old pump station to adjacent building. Reservoir floor complete. Reinforcement for reservoir walls has commenced. Project Completion Construction - 60% and Expenditure to Date 45.26%.
SCM 47 OF 16/17	Nelson Allopi	Rates based	The Design, Planning and the construction monitoring of 5,0 ml reservoir 10a and associated pump station in ward 7 and upgrade of water reticulation within ward 39, vullindlela	Yes	100% completion of Reinforcement for the first lift by 30 June 2019	Not Achieved	1	Pumpstation and Telemetry works to commence by 30 June 2020	Achieved	4	The consultant has completed the project and the Performance of the Consultant met all the Contractual requirements of the contract and Project.
SCM47of16/17	Joat Consulting (Pty) Ltd	R13,291,087.03	Reduction of Non Water Revenue in theMsunduzi Mun Phase 2	Yes	Adhoc contract	Achieved	4	Reduction of Non Water Revenue in theMsunduzi Mun Phase 2	Achieved	4	The performance of the consultants is satisfactory. The
SCM47of16/17	Kamawewe Development Consultants CC	R 4 116 008.00	Vullindlela Res.12 Bulk water supply project WARD 3	Yes	Adhoc contract	Achieved	1	Vullindlela Res.12 Bulk water supply project WARD 3	Achieved	4	The performance of the consultants is satisfactory
SCM47of16/17	Emzansi Engineers	R1,204,892.49	Rehab Willowfontein Pump Station Mechanical and Electrical	Yes	Adhoc contract	Achieved	N/A	Rehab Willowfontein Pump Station Mechanical and Electrical	Achieved	4	The performance of the consultants is satisfactory



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SCM47-16/17	Emzansi Engineers	1819417.36	Professional Civil Engineering Services for Msunduzi River Pipe Bridge	Yes	Adhoc contract	Achieved	N/A	Professional Civil Engineering Services for Msunduzi River Pipe Bridge	Achieved	4	The performance of the consultants is satisfactory
SCM47-16/17	Bigen Africa Services PtyLtd	R49 9895.00	Master Plan for Willofontein and Surround Ward 14	Yes	Adhoc contract	Achieved	N/A	Master Plan for Willofontein and Surround Ward 14	Achieved	4	The consultant has completed the project and the Performance of the Consultant met all the Contractual requirements of the contract and Project.
SS4 of 2019	Amalande Construction	R 1 000 000.00	Section A-Supply and Delivery of New Tyr Repairing and Retreading of Tyres	Yes	Adhoc contract	Achieved	N/A	Adhoc contract	Achieved	4	The contract has expired. And the new one is still on the tender process
SCM 54-18/19	Dynamic Dashing Solution	R3,116,115	Panel of Financial Consultant	Yes	The consultant is assisting with the preparation of 2020/21 budget	Achieved	N/A	The consultant is assisting with the preparation of 2020/21 budget	Achieved	4	The consultant had completed the assignment of the preparation of Budget 20/21.
SCM 54-18/19	Bonakude Consulting (Pty)Ltd	Rates Based	Panel of Financial Consultant	Yes	Audit Support Related to Revenue Cycle for the 21/22 financial year.	Achieved	N/A	Audit Support Related to Revenue Cycle for the 21/22 financial year.	Achieved	4	The Consultant was engaged on the 11th of July 2022 for this particular Assignment on a 12months contract period. Contract management and the project champion are currently drafting a Service level Agreement in order to mitigate any risks that may arise during the contract period.



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SCM 40 OF 20/21	Inkonka Civils	R 9 461 094.39	Construction of Community Hall in Macdiba Ward 34	Yes	N/A	N/A	N/A	The contractors achieved it targets inters of physical progress on Site	Achieved	3	The contractor has adoned the site and a Notice to remedy default has been issued by Contract management the contractor failed to return to site within the 14days that was granted and the contractor did Not respond to the letter that was sent by contract management. The Project has been terminated and the letter was sent to the contractor. Contract management is currently busy with the blacklist of the contractor. The contractor's Performance Unsatisfactory Performance did Not meet most contractual requirements and contains serious problem(s) for which corrective actions were ineffective.
SCM 24 OF 19/20	SiNothando Construction cc	R13 528 399.67	Upgrading of Gravel Road in Peace Valley III Phase 1B under ward 26	Yes	Upgrading of Gravel Road in Peace Valley III Phase 1 B under ward 26	Achieved	5	Upgrading of Gravel Road in Peace Valley III Phase 1B under ward 26	Achieved	4	The contractor is has completed the project. The Contractual performance of contractor contains some minor problems for which corrective action taken by the contractor appear or were satisfactory.
E36 of 2016	Imbawula Technical	R9,000,000.00	Cable or Equipment Testing and Fault Location	Yes	Cable or Equipment Testing and Fault Location	Achieved	5	Cable or Equipment Testing and Fault Location	Achieved	4	The Service provider meet all the contractual deliverables of the contract.
SCM47of16/17	Preben Naidoo And Associates Cc	R10,891,007.80	Copesville satellite reservoir	Yes	Copesville satellite reservoir	Achieved	5	Copesville satellite reservoir	Achieved	4	The consultants meet all the contractual deliverables of the contract.
SCM47of16/17	MZOLO CONSULTING	R6,921,106.44	Sewer Mid block for ward 15 Imballi	Yes	Sewer Mid block for ward 15 Imballi	Achieved	5	Sewer Mid block for ward 15 Imballi	Achieved	4	The consultant has successfully completed this project.



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SS25 of 2016	SBD BUSINESS SYSTEMS	R25,000,000.00	Supply, Deliver, Install, Commission and Maintain Multi-Function Printer	Yes	Supply, Deliver, Install, Commission and Maintain Multi-Function Printer	Achieved	5	Supply, Deliver, Install, Commission and Maintain Multi-Function Printer	Achieved	4	The consultants meet all the contractual deliverables of the contract.
SCM47of16/17	Impande Consulting Engineers Pty Lt	R5,533,862.76	Slangspruit/Ambleton Sanitation Water Reticulation	Yes	Slangspruit/Ambleton Sanitation Water Reticulation	Achieved	5	Slangspruit/Ambleton Sanitation Water Reticulation	Achieved	5	The consultants meet all the contractual deliverables of the contract.
SCM47of16/17	Makhaotse Narasimulu And	R9,444,291.37	Ward 16 & 21 Sanitation Water sanitation	Yes	Ward 16 & 21 Sanitation Water sanitation	Achieved	5	Ward 16 & 21 Sanitation Water sanitation	Achieved	5	The consultants meet all the contractual deliverables of the contract.
SCM47of16/17	Tis Infrastructure Projects	R2,681,264.36	Midblock Eradication Imbali Ward 19 Imbali Ward 19	Yes	Midblock Eradication Imbali Ward 19 Imbali Ward 19	Achieved	5	Midblock Eradication Imbali Ward 19 Imbali Ward 19	Achieved	4	The consultants meet all the contractual deliverables of the contract.
SCM47of16/17	JTN CONSULTING	R2,941,480.60	Greater Ezinketheni Reticulation Project PRJ 062 Ward 29 and 30	Yes	Greater Ezinketheni Reticulation Project PRJ 062 Ward 29 and 30	Achieved	5	Greater Ezinketheni Reticulation Project PRJ 062 Ward 29 and 30	Achieved	4	The consultants meet all the contractual deliverables of the contract.
SCM47of16/17	ECA CONSULTING	R9,636,713.77	Sinathingi Outfall Sewer	Yes	Sinathingi Outfall Sewer	Achieved	5	Sinathingi Outfall Sewer	Achieved	4	The consultants meet all the contractual deliverables of the contract.
SCM47of16/17	Kamawewe Development Consultants CC	R8,288,602.04	Vulindlela Res.12 Bulk water supply proj WARD 6	Yes	Vulindlela Res.12 Bulk water supply proj WARD 6	Achieved	5	Vulindlela Res.12 Bulk water supply proj WARD 6	Achieved	4	The consultants meet all the contractual deliverables of the contract.
SCM47of16/17	Tis Infrastructure Projects	R5,183,885.28	Elimination of conservancy tanks in Edendale Ward 21	Yes	Elimination of conservancy tanks in Edendale Ward 21	Achieved	5	Elimination of conservancy tanks in Edendale Ward 21	Achieved	4	The consultants meet all the contractual deliverables of the contract.
SCM47of16/17	Joat Consulting (Pty) Ltd	R57,935,216.16	Reduction of Non Water Revenue in the Msunduzi Mun Phase 2	Yes	Reduction of Non Water Revenue in the Msunduzi Mun Phase 2	Achieved	5	Reduction of Non Water Revenue in the Msunduzi Mun Phase 2	Achieved	4	The consultants meet all the contractual deliverables of the contract.
SCM47of16/17	Kamawewe Development Consultants CC	R5,775,420.99	Vulindlela Res.12 Bulk water supply proj WARD 3	Yes	Vulindlela Res.12 Bulk water supply proj WARD 3	Achieved	5	Vulindlela Res.12 Bulk water supply proj WARD 3	Achieved	4	The consultants meet all the contractual deliverables of the contract.



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E33 OF 2020	ON POINT ON TIME SOLUTIONS	R5,100,000.00	Maintenance, repairs and replacement of vandalised Transmission towers	Yes	Maintenance, repairs and replacement of vandalised Transmission towers	Achieved	N/A	Maintenance, repairs and replacement of vandalised Transmission towers	Achieved	4	The contractor has successfully completed the project.
SCM47of16/17	mbona saunders and wium	R249,088.88	Darvill Sewer Outfall	Yes	Darvill Sewer Outfall	Achieved	N/A	Darvill Sewer Outfall	Achieved	4	The consultant has successfully completed the project.
E5 OF 2021	Stateway Switchboards (Pty) Ltd	R 300 000.00	Stateway Switchboards (Pty) Ltd	Yes	Stateway Switchboards (Pty) Ltd	Achieved	N/A	Stateway Switchboards (Pty) Ltd	Achieved	4	The performance of a contractor meets all the contractual requirements of the contract for the project.
SCM54of18/19	DYNAMIC DASHING SOLUTION	R 3 116 115.00	Predation of The 20/21 budget	Yes	Predation of The 20/21 budget	Achieved	N/A	Predation of The 20/21 budget	Achieved	4	The Consultant has Completed the assignment
SCM54of18/19	DYNAMIC DASHING SOLUTION	R 99 001.00	Predation of Monthly mSCOA data strings	Yes	Predation of Monthly mSCOA data strings	Achieved	N/A	Predation of Monthly mSCOA data strings	Achieved	4	The consultant had completed the assignment for the Monthly MSCOA data Strings last Financial Year.
SCM54of18/19	DYNAMIC DASHING SOLUTION	R 743 158.00	Predation of financial recovery plan	Yes	Predation of financial recovery plan	Achieved	N/A	Predation of financial recovery plan	Achieved	4	The Consultant has Completed the assignment
SCM54of18/19	BONAKUDE	R 172 053.20	Review of annual financial Statements	Yes	Review of annual financial Statements	Achieved	4	Review of annual financial Statements	N/A	N/A	The Consultant has Completed the assignment
SCM54of18/19	DYNAMIC DASHING SOLUTION	R 3 220 971.75	Year-end processes related to GRAP compliant for 20/21 including AG support	Yes	Year-end processes related to GRAP compliant for 20/21 including AG support	Achieved	4	Year-end processes related to GRAP compliant for 20/21 including AG support	N/A	N/A	The Consultant has Completed the assignment
SCM54of18/19	SIZAYO BUSINESS	R 330 694.00	Review of annual financial Statements to ensure compliance with Grap standards	Yes	Review of annual financial Statements to ensure compliance with Grap standards	Achieved	4	Review of annual financial Statements to ensure compliance with Grap standards	N/A	N/A	The Consultant has Completed the assignment
SCM54of18/19	DYNAMIC DASHING SOLUTION	R 3 113 295.35	Processes related to GRAP Complaint for the 21/22 financial year (Fixed Asset Register)	Yes	Processes related to GRAP Complaint for the 21/22 financial year (Fixed Asset Register)	Achieved	4	Processes related to GRAP Complaint for the 21/22 financial year (Fixed Asset Register)	Achieved	4	The performance of a contractor met all the contractual requirements of the contract for this project.



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SCM54o18/19	Dynamic Dashing Solution	Rates based	Panel of Financial Consultant	Yes	Panel of Financial Consultant	N/A	N/A	Panel of Financial Consultant	N/A	N/A	The performance of a consultant is reported per project or assignment
SCM54o18/19	Bonakude Consulting (Pty)Ltd	Rates based	Panel of Financial Consultant	Yes	Panel of Financial Consultant	N/A	N/A	Panel of Financial Consultant	N/A	N/A	The performance of a consultant is reported per project or assignment
SCM54o18/19	Invictus Consulting	Rates based	Panel of Financial Consultant	Yes	Panel of Financial Consultant	N/A	N/A	Panel of Financial Consultant	N/A	N/A	Not yet allocated work
SCM54o18/19	Altimax Training Academy Pty Ltd	Rates based	Panel of Financial Consultant	Yes	Panel of Financial Consultant	N/A	N/A	Panel of Financial Consultant	N/A	N/A	Not yet allocated work
SCM54o18/19	INSPIRED FINANCIAL MANAGEMENT	Rates based	Panel of Financial Consultant	Yes	Panel of Financial Consultant	N/A	N/A	Panel of Financial Consultant	N/A	N/A	Not yet allocated work
SCM54o18/19	JLS Financial Management Services	Rates based	Panel of Financial Consultant	Yes	Panel of Financial Consultant	N/A	N/A	Panel of Financial Consultant	N/A	N/A	Not yet allocated work
SCM54o18/19	POOVEN CHETTY AND ASSOCIATES	Rates based	Panel of Financial Consultant	Yes	Panel of Financial Consultant	N/A	N/A	Panel of Financial Consultant	N/A	N/A	Not yet allocated work
SCM54o18/19	SIZAYO BUSINESS SERVICES	Rates based	Panel of Financial Consultant	Yes	Panel of Financial Consultant	N/A	N/A	Panel of Financial Consultant	N/A	N/A	The performance of a consultant is reported per project or assignment
SCM54o18/19	THINK 99 INVESTMENTS	Rates based	Panel of Financial Consultant	Yes	Panel of Financial Consultant	N/A	N/A	Panel of Financial Consultant	N/A	N/A	Not yet allocated work
SCM54o18/19	XJM CONSULTANTS	Rates based	Panel of Financial Consultant	Yes	Panel of Financial Consultant	N/A	N/A	Panel of Financial Consultant	N/A	N/A	The performance of a consultant is reported per project or assignment
SS36OF21/22	ATC INDUSTRIES	1,215,219.00	Traffic Signal Repairs	Yes	Traffic Signal Repairs	Achieved	4	Traffic Signal Repairs	Achieved	4	The Service provider meet all the contractual deliverables of the contract.
E13 of 2021	SILVER SOLUTIONS 435	R500,000.00	Virgin transformer oil and regenerated transformer oil	Yes	Virgin transformer oil and regenerated transformer oil	Achieved	4	Virgin transformer oil and regenerated transformer oil	Achieved	4	The Service provider meet all the contractual deliverables of the contract.



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SCM 6 of 21/22	XB Contraction cc	R4,959,665.00	The appointment of a contractor via open tender towards the upgrade go 0,5 km long Makhathini access road from dirt to willofountain ward(14)	No	The appointment of a contractor via open tender towards the upgrade go 0,5 km long Makhathini access road from dirt to willofountain ward(14)	Not Achieved	2	The appointment of a contractor via open tender towards the upgrade go 0,5 km long Makhathini access road from dirt to willofountain ward(14)	N/A	2	The Contract has expired last year on the 24th of October 2022 . However the project is under forensic investigation, the contractor is still on site busy with the remedial works, apparently the road was washed off by harvey rainfall.
SCM 58 of 21/22	NAP HOLDINGS (PTY)Ltd	R14 186 271.11	Appointment of a contractor for the construction of community Hall in Thembalihle ward 38 Pietermaritzburg	No	Appointment of a contractor for the construction of community Hall in Thembalihle ward 38 Pietermaritzburg	Achieved	4	Appointment of a contractor for the construction of community Hall in Thembalihle ward 38 Pietermaritzburg	Achieved	4	The Contractor meet all the contractual deliverables of the contract. However the contractor is struggling to get payments on time. Currently the contractor is busy with brick laying at 80% complete, steel structural work is at 100% complete , retaining wall at 50% complete, floor slab is at 80% and the roofing is at 85% complete. Physical progress on site is at 75%, expenditure claimed but Not paid is at 60% and Expenditure claimed and paid is at 30%.



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SCM 57 of 21/22	RAPHALELO AND ASSOCIATES	R38,844,093.80	Appointment of a service provider for the high and medium voltage network construction, upgrade, refurbishment and commissioning of Eastwood primary substation.	No	Appointment of a service provider for the high and medium voltage network construction, upgrade, refurbishment and commissioning of Eastwood primary substation.	N/A	N/A	Appointment of a service provider for the high and medium voltage network construction, upgrade, refurbishment and commissioning of Eastwood primary substation.	N/A	N/A	The Service provider meet all the contractual deliverables of the contract. Trenching for Auxiliary transformer 1&2 100% completed Trenching for Step down transformer 1&2 100% Completed Cleaning of sleeve outlets to transformer 1&2 100% Completed Damaged clamps removal on MV structure 100% Completed Shower tiles and mosaic installation 100% Completed Measurement of doors 100% completed Galvanising of Earth-bars and copper pipes 100% completed.



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SCM 27 R of 21/22	Hi Glen Construction	R11 230 385 .95	The appointment of a contractor for the construction of the Community Hall in Kwamafunze Ward 7	No	The appointment of a contractor for the construction of the Community Hall in Kwamafunze Ward 7	Not Achieved	3	The appointment of a contractor for the construction of the Community Hall in Kwamafunze Ward 7	partially Achieved	3	The Contractor officially moved to site on the 6th of September 2022.as at the 29th of May 2023 the Site establishment is at 100%.Settling out is at 100%, Topsoil stripping is at 100% with regards to the Hall Construction . Platform cut to spoil is at 100%, Platform cut to fill is at 100% and Excavation to base and footing is at 100% Retaining Wall No1 ,No2 and N03 the laying of Blocks are at 70% Complete and the Retaining wall concrete infill are at 70% complete. When comparing the current progress on site to the original programme. the contractor has fallen approximately 24 weeks behind their original programme. The main reasons for the contractor falling behind are , plant Not arriving on time onto site, Christmas break , abnormal rain days that had stopped work onsite abd the cash flow problems due to outstanding payments from other projects that they are involved with.

APPENDIX J: DISCLOSURE OF FINANCIAL INTEREST

MSUNDUZI MUNICIPALITY COUNCILLOR'S DISCLOSURE & DECLARATION OF INTERESTS (2022 -2023 FY)

MSUNDUZI MUNICIPALITY COUNCILLOR'S DISCLOSURE & DECLARATION OF INTERESTS 2022/2023 FINANCIAL YEAR

NO.	SURNAME	NAME	DESIGNATION	DATE OF DISCLOSURE & DECLARATION	SHARES & SECURITIES IN ANY COMPANY (YES/NIL)	MEMBERSHIP OF ANY CLOSED CORPORATION (YES/NIL)	INTERESTS IN ANY TRUST (YES/NIL)	DIRECTORSHIPS (YES/NIL)	PARTNERSHIPS (YES/NIL)	FINANCIAL INTERESTS IN ANY BUSINESS UNDERTAKING (YES/NIL)	ADDITIONAL INTERESTS			
											EMPLOYED (YES/NO)	OWNER-SHIP / INTEREST IN PROPERTIES (YES/NIL)	PENSION (YES/NIL)	SUBSIDY / GRANT / SPONSORSHIP (YES/NIL)
1	BUTHELEZI	SIMPHIWE SAMUEL	WARD COUNCILLOR	22/12/2022	YES	YES	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
	THEBOLLA	MZIMKHULU MESHACK	MAYOR	22-Jan-22	NIL	YES	NIL	NIL	NIL	NIL	NO	YES	NIL	NIL
2	SHEZI	MBONGENI JETRO	PR COUNCILLOR	N/A	NIL	NIL	NIL	NIL	NIL	NIL	N/A	YES	NIL	NIL
3	CHONCO	SIBUSISO DESMOND	PR COUNCILLOR	22/12/2022	NIL	YES	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
4	NKABINI	SINOTHI JEROME	PR COUNCILLOR	22/12/2022	YES	YES	NIL	NIL	NIL	NIL	NIL	YES	YES	NIL
5	ZUMA	S'BONGUMUSA	PR COUNCILLOR	22/12/2022	NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
6	CELE	THOLAKELE NELISWE	PR COUNCILLOR	22/12/2022	NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
8	MPULO	MTHESTHO EPHRAIM	PR COUNCILLOR	26/11/2022	NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
9	MASOEU	NKOSINATHI PATRIC	WARD COUNCILLOR	26/11/2022	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
10	PHUNGULA	NOMATHEMBA AUTRIN	PR COUNCILLOR	26/11/2022	NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
11	NAIKER	MAGALINGEN LUCKY	WARD COUNCILLOR	26/11/2022	NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
12	NGWENYA	PERCIVAL VUSI	WARD COUNCILLOR	24/11/2022	NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
13	MPULO	SANELE PROTAS	PR COUNCILLOR	08/12/2022	NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
14	NGUBO	ZINHLE	PR COUNCILLOR	08/12/2022	NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
15	LYNE	SANDRA PATRICIA	PR COUNCILLOR	24/11/2022	NIL	NIL	NIL	NIL	NIL	NIL	NIL	YES	NIL	NIL
16	MNCUBE	NOMUSA WENDY	PR COUNCILLOR	24/11/2022	NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
17	MAPHANGA	PETTY NELISWE	PR COUNCILLOR	24/11/2022	NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
18	MKHIZE	DORCAS SIBONGILE	PR COUNCILLOR	22/12/2022	NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	YES	NIL
19	ZUMA	SANELE RUSSEL	WARD COUNCILLOR	22/12/2022	YES	YES	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
20	NDULI	MDUDUZI CLIVE	PR COUNCILLOR	22/12/2022	NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
21	PHUNGULA	VICTORIA MAVIE	PR COUNCILLOR	22/12/2022	YES	NIL	NIL	YES	NIL	NIL	NO	NIL	NIL	NIL
22	ADAMS	RANDALL	PR COUNCILLOR	08/12/2022	YES	NIL	NIL	NIL	YES	NIL	NO	NIL	NIL	NIL
23	NDLOVU	SINENHLANHLA LOVE-JOY	PR COUNCILLOR	08/12/2022	NIL	YES	NIL	NIL	NIL	NIL	YES	NIL	NIL	NIL
24	MKIZE	BEATRICE NOMBUYISELO	PR COUNCILLOR	08/12/2022	NIL	YES	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
25	RAM	ROY	WARD COUNCILLOR	08/12/2022	YES	YES	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
26	BHENGU	MSAWAKHE	WARD COUNCILLOR	24/11/2022	NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
27	MNCWANGO	GLADNESS SIBONGILE	WARD COUNCILLOR	24/11/2022	NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
28	ZONDI	HAMILTON MLUNGISI	WARD COUNCILLOR	24/11/2022	YES	NIL	NIL	YES	NIL	YES	NIL	NIL	NIL	NIL
29	MKHIZE	BHEKUKWENZA ALLISON	PR COUNCILLOR	24/11/2021	NIL	NIL	NIL	NIL	NIL	NIL	YES	NIL	NIL	NIL
30	NGUBANE	MSHUSHI AUBREY	WARD COUNCILLOR	24/11/2021	NIL	NIL	NIL	NIL	NIL	NIL	YES	NIL	NIL	NIL
31	MNWABE	STANLEY NTUTHUKO	PR COUNCILLOR	22/12/2021	YES	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
32	MAGUBANE	ZWELINJANI HENRY	PR COUNCILLOR	22/12/2021	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	YES
33	MAJOLA	NOMAGUGU EUNICE	PR COUNCILLOR	24/11/2021	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
34	PHUNGULA	SIPHIWE	WARD COUNCILLOR	26/11/2021	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
35	DLELA	NOMALADY ELEANOR	PR COUNCILLOR	26/11/2021	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	YES	NIL
36	MAJOLA	JEROME SIBONGISENI	PR COUNCILLOR	26/11/2021	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
37	NGUBANE	THEMBA CYRIL	WARD COUNCILLOR	26/11/2021	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
38	MIDDLETON	GARTH	WARD COUNCILLOR	26/11/2021	YES	NIL	NIL	YES	NIL	NIL	YES	YES	NIL	NIL





APPENDIX K: REVENUE COLLECTION PERFORMANCE

This Appendix relates to information on revenue collected by votes, based on prior year and current year actual collections. This information is covered in the AFS under the cash flow section for the whole Municipality.



APPENDIX L: CONDITIONAL GRANTS RECEIVED:

Provincial grant especially for Housing related projects is often not placed on gazette so that Council could budget appropriately in terms medium-term expenditure framework. However, engagements are ongoing with the related department to ensure that process is streamlined properly.

PERFORMANCE OF GRANTS

GRANT PERFORMANCE R'000					
Description	2021/22	2022/23	2023/24 Variance	Adjustement Budget	Actual
	Actual	Actual	Original Budget		
National and Provincial Grants as per DoRa					
National Grants	979 566	1 052 859	1 118 516	-	392 591
Equitable Share	616 262	696 056	767 222	-	319 676
Expanded Public Works Programme	3 516	5 228	4 979	-	128
Finance Management Grant	1 900	1 950	1 950	-	413
Integrated National Electrification Programme	11 230	27 380	7 000	-	2 575
Municipal Disaster Response Grant	-	620	-	-	-
Municipal Infrastructure Grant	209 331	227 126	248 759	-	63 197
Neighbourhood Development Partnership Grant	35 000	34 499	33 606	-	-
Public Transportation Infrastructure Grant	62 346	-	-	-	-
Water Services Infrastructure Grant	39 981	60 000	50 000	-	4 658
Energy Efficiency and Demand Management	-	-	5 000	-	1 945
Provincial Grants	70 836	148 291	168 319	-	20 677
Eastwood Primary Substation	9 079	16 130	-	-	-
Greater Edendale Development Initiative	5 768	101 434	-	-	-
Housing Accreditation	6 449	3 249	700	-	722
Housing Projects	9 106	2 051	149 390	-	17 868
Informal Economy Infrastructure Development	1 700	66	1 000	-	17 868
Jika Joe Community Residential Units	20 895	5 022	-	-	-
LG Seta	-	168	-	-	-
Library	15 781	16 172	13 658	-	2 046
Operation Dlusumlando	1 087	-	-	-	-
Pietermaritzburg Airport	326	2 875	3 000	-	-
Tatham Art Gallery	503	439	420	-	-
Youth Enterprise Park	140	198	-	-	-
Corridor Development	-	487	151	-	41
District Municipality	-	-	-	-	-
N/A	-	-	-	-	-
Other Grant Providers	-	-	-	-	-
Total Grant and Subsidies	1 050 402	1 201 150	1 286 835	-	413 269

COMMENT ON THE PERFORMANCE OF BUDGET PLANNING IMPLEMENTATION & MONITORING

The expenditure on Municipal Infrastructure Grant and Water Services Infrastructure Grant expenditure was almost 100%, both grants collectively contribute a major portion of the Grants. The position of Senior Manager PMU has since been filled which may results into an improvement on both grants.

The municipality received 100% of the Equitable Share which means Council was able to meet all the conditions as per MFMA requirements.



APPENDIX M: CAPITAL EXPENDITURE – NEW & UPGRADE/ RENEWAL PROGRAMMES: INCLUDING MIG

The Municipality in the 2022/2023 financial year ensured that MIG is monitored through weekly CAPEX and MIG meetings that track and help accelerate MIG expenditure in the Municipality for the 2022/2023 financial year. The total Municipal Infrastructure Grant (MIG) allocation inclusive of the MIG Capital Budget and the MIG Administrative costs was R 240 892 650.00 and was totally spent on the following projects:

MUNICIPAL INFRASTRUCTURE GRANT (MIG)* EXPENDITURE 2022/23 ON SERVICE BACKLOGS R227 153 000						
Details	Budget	Adjustment Budget	Actual	Variance		Major conditions applied by donor (continue below if necessary)
				Budget	Adjustment Budget	
Water & Sanitation	R124 041 518	R123 909 343	R123 882 639	R 0.00	R 0.00	
Roads & Stormwater	R46 408 341	R46 408 341	R46 408 341	R 0.00	R 0.00	
Community Facility	R31 847 531	R31 847 531	R31 847 531	R 0.00	R 0.00	
Sport Facility	Nil	Nil	Nil	R 0.00	R 0.00	
Cemetery	R7 475 000	R7 475 000	R7 475 000	R 0.00	R 0.00	
Electrification	R10 535 478	R10 535 478	R10 535 478	R 0.00	R 0.00	
PMU Top Slice	R6 845 132	R6 977 307	R6 977 307	R 0.00	R 0.00	
Other Specified	N/A	N/A	N/A	N/A	N/A	
Total	R227 153 000	R227 153 000	R227 126 295	R 0.00	R 0.00	

Currently the Municipality has contractual commitments and will start budgeting for Operations and Maintenance in 2024/2025 Financial Year.

APPENDIX N: CAPITAL PROGRAMME BY PROJECT CURRENT YEAR

This Appendix relates to all capital projects in the current financial year, indicating the adjusted budget, actual in the current year and the variance between the two.

Project / Vote Number	Project Description	Funder	Balance 01 07 2022	Alloc 22 23/Funds received	Interest earned on advanced funding	Amended balance	VAT recovered from NT grants (Circular 58)	JUNE 2023 ACTUAL REPORTING ON EXPENDITURE		TOTAL ACTUAL EXPENDITURE TO DATE - JULY TO JUNE 2023 INCLUDING VAT
								ACTUAL SPENT	ACTUAL SPENT	
* O/604285.A8H.000 PGOPR:H:MRC:MUNICIPAL RUNNING COST	EDENDALE PRIVATE LAND INITIATIVE - OPERATING COSTS - DOHS	DOHS	13,121,774	-	706,360	16,951,590	-	6,180,466	6,180,466	14,670,904
* I/604285.005 PGCAP-Z2:GREATER EDENDALE PROJECTS	EDENDALE PRIVATE LAND INITIATIVE - CAPITAL COSTS - DOHS	DOHS	92,868,623	1,498,779	5,901,257	97,145,203	-	20,212,780	20,212,780	86,762,867
TOTAL FOR GREATER EDENDALE PROJECTS			105,990,396	1,498,779	6,607,617	114,096,793	-	26,393,246	26,393,246	101,453,772
PERCENTAGE PROJECTED AND SPENT : GREATER EDENDALE PROJECTS										
OTHER PROJECTS										
* I/604548.006 CGTAC-Z3:YOUTH ENTERPRISE PARK	YOUTH ENTERPRISE PARK-CAPITAL	COGTA	190,805	-	10,084	200,889	-	5,359	5,359	197,683
* I/604241.005 COGTA-ZA:UPGRADE OF HEROES ACRE MEMORIAL	CORRIDOR DEVELOPMENT - CAPITAL	COGTA	6,606,654	-	442,004	7,048,659	-	283,000	283,000	487,435
* I/604508.009 PRVOT:Z4:NEW AIRPORT FENCE	PMB AIRPORT-FENCING	KZN TREASURY	-	2,000,000	20,436	2,020,436	-	-	-	1,907,189
* I/604508.010 PRVOT:Z4:DRAINAGE SYSTEM-RUNWAY	PMB AIRPORT- DRAINAGE SYSTEM	KZN TREASURY	-	1,000,000	-	1,000,000	-	59,644	59,644	918,629
* A/604508.A24.A60 PRVOT:Z4:NEW:MACHINERY & EQUIP	PMB AIRPORT-SLASHER	KZN TREASURY	47,442	-	1,411	48,853	-	-	-	48,853
* O/604247.D34.Y02 PRVOT:Z4:MEIG	MUNICIPAL EMPLOYMENT INITIATIVE	EDTEA	-	2,000,000	76,549	2,076,549	-	-	-	-
* I/604241.003 EDTEAZ4:INFORMAL ECONOMY INFRASTRUCTURE	INFORMAL ECONOMY INFRASTRUCTURE DEVELOPMENT	EDTEA	81,854	-	4,795	86,649	-	-	-	66,415
TOTAL FOR OTHER PROJECTS			6,926,756	5,000,000	555,279	12,482,034	-	348,003	348,003	3,626,204
PERCENTAGE PROJECTED AND SPENT: OTHER PROJECTS										
NDPG PROJECTS										
* I/604241.002 NDPG:Z2:Edendale Town Centre: Promenade1	NDPG- E/DALE TOWN CENTRE: PROMENADE 1	NAT TREASURY	-	1,707,108	-	1,707,108	-	1,478,255	1,478,255	1,478,255
* I/604241.016 NDPG: Z4: ISF: CAMPSDRIFT DESILTING	NDPG-G- CAMPSDRIFT DESILTING	NAT TREASURY	70,701	32,792,893	-	32,792,309	4,038,669	7,257,735	7,257,735	33,021,161
* I/604241.021 NDPG:Z2:OLD EDENDALE ROAD UPGRADE	NDPG-OLD EDENDALE ROAD UPGRADE	NAT TREASURY	1	- 1	-	(0)	-	(2,411,444)	(2,411,444)	-
* I/604241.019 NDPG:Z4:CIVIC ZONE PHASE 1:MARKET STALLS	NDPG-CIVIC ZONE MARKET STALLS	NAT TREASURY	-	-	-	-	-	(1,513,149)	(1,513,149)	-
TOTAL FOR NDPG PROJECTS			70,702	34,500,000	-	34,499,416	4,038,669	4,811,397	4,811,397	34,499,416
PERCENTAGE PROJECTED AND SPENT : NDPG PROJECTS										





Project / Vote Number	Project Description	Funder	Balance 01 07 2022	Alloc 22 23/Funds received	Interest earned on advanced funding	Amended balance	VAT recovered from NT grants (Circular 58)	JUNE 2023 ACTUAL		TOTAL ACTUAL EXPENDITURE TO DATE - JULY TO JUNE 2023 INCLUDING VAT
								REPORTING ON EXPENDITURE	ACTUAL SPENT	
HOUSING PROJECTS										
* O/604560.G32.X40.J ISUP.Z2:BHOHONONO	BHOHONONO	DOHS	-	1,221,030	-	1,221,030	-	-	-	1,221,030
* O/604560.G32.X40.H ISUP.Z2:HAREWOOD INFORMAL SETTLM UPG	HAREWOOD INFORMAL SETTLEMENT UPGRADE	DOHS	-	829,665	-	829,665	-	-	-	829,665
* I/604560.006 HSE.Z4:DOHS JIKA JOE HOUSING DEVELOPM UNITS	KHALANYONI	DOHS	-	45,112,439	-	45,112,439	-	-	-	-
	KWA 30	DOHS	-	13,282,976	-	13,282,976	-	-	-	-
	JIKA JOE COMMUNITY RESIDENTIAL UNITS	DOHS	-	5,021,543	-	4,366,559	-	-	-	4,366,559
TOTAL FOR HOUSING PROJECTS			-	65,467,652	-	64,812,668	-	-	-	6,417,254
PERCENTAGE PROJECTED AND SPENT : HOUSING PROJECTS										
									0.00%	9.90%
TATHAM ART GALLERY PROJECTS										
* O/604480.B9H.000 ART:AH:MUNICIPAL RUNNING COST	TAG OP: OPERATING	ARTS AND CULTURE	19,154	92,477	14,395	126,026	-	-	75,366	91,266
* A/604480.5Z4.A53 ART:Z4:NEW:FURNITURE & EQUIPMENT	TAG CP: CAPITAL	ARTS AND CULTURE	-	106,000	-	106,000	-	-	46,000	46,000
* A/604480.5Z4.A61 ART:Z4:NEW:TRANSPORT ASSETS	TAG CP: CAPITAL	ARTS AND CULTURE	-	270,000	-	270,000	-	-	248,780	248,780
* A/604480.5Z4.A60 ART:Z4:NEW:MACHINERY & EQUIP AIR COND	TAG CP: CAPITAL	ARTS AND CULTURE	19,647	70,523	13,656	103,826	-	-	-	52,999
TOTAL FOR TAG PROJECTS			38,801	539,000	28,051	605,851	-	-	370,146	439,045
PERCENTAGE PROJECTED AND SPENT : TAG PROJECTS										
									61.10%	72.47%
SUB TOTAL - SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES										
			113,026,655	107,005,431	7,190,947	226,496,763	4,038,669		31,922,792	146,415,691
PERCENTAGE PROJECTED AND SPENT : SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES										
									14.09%	64.64%
GRANT FUNDED PROJECTS FOR GENERAL MANAGER - INFRASTRUCTURE SERVICES - MR SABELO HLELO (ACTING)										



Project / Vote Number	Project Description	Funder	Balance 01 07 2022	Alloc 22 23/Funds received	Interest earned on advanced funding	Amended balance	VAT recovered from NT grants (Circular 58)	JUNE 2023 ACTUAL REPORTING ON EXPENDITURE		TOTAL ACTUAL EXPENDITURE TO DATE - JULY TO JUNE 2023 INCLUDING VAT
								ACTUAL SPENT	ACTUAL SPENT	
WSIG/DISASTER RESPONSE PROJECTS										
* I/504787.036 WSIG:Z1:VULINDELELA PHASE 3 (Planning & D	WSIG- VULINDELELA PHASE 3	NATIONAL TREASURY	-	4,444,736		4,444,736	579,694	153,157	4,444,320	
* P/504202.007 WSIG:Z1:GREATER MSUNDUZI VIP TOILETS	WSIG- GREATER MSUNDUZI VIP TOILETS	NATIONAL TREASURY	13,590	55,555,264		55,555,264	7,065,532	23,141,280	55,555,264	
* I/504202.026 MDRG:Z5:LINCON-HOLLINGWOOD PUMP STATION	MDRG:LINCON-HOLLINGWOOD PUMP STATION	PROVINCIAL TREASURY	160,681	-		160,681	20,958	-	160,681	
* I/504202.027 MDRG:Z3:WILLOWFONTEIN CLINIC SEWER PIPE	MDRG:WILLOWFONTEIN CLINIC SEWER PIPE	PROVINCIAL TREASURY	122,334	-		122,334	-	-	122,334	
* I/504202.028 MDRG:Z5:SOBANTU PUMP STATION	MDRG:SOBANTU PUMP STATION	PROVINCIAL TREASURY	194,350	-		194,350	25,350	-	194,350	
* I/504202.029 MDRG:Z4:GRANGE PAROGON STEEL STRUCTURE	MDRG:GRANGE PAROGON STEEL STRUCTURE	PROVINCIAL TREASURY	45,000	-		45,000	-	-	45,000	
* I/504787.038 MDRG:Z3:GRT EDENDALE RESEVOIR WARD 17	MDRG:GRT EDENDALE RESEVOIR WARD 17	PROVINCIAL TREASURY	97,635	-		97,635	12,735	-	97,635	
TOTAL FOR WSIG/DISASTER RESPONSE PROJECTS			638,715	60,000,000	-	60,620,000	7,704,269	23,294,437	60,619,584	
PERCENTAGE PROJECTED AND SPENT : WSIG/DISASTER RESPONSE PROJECTS								38.43%	100.00%	
SUB TOTAL - INFRASTRUCTURE SERVICES			638,715	60,000,000	-	60,620,000	7,704,269	23,294,437	60,619,584	
PERCENTAGE PROJECTED AND SPENT : INFRASTRUCTURE								38.43%	100.00%	
GRANT FUNDED PROJECTS FOR GENERAL MANAGER - ELECTRICITY - MR NGANGENKOSI MPISI										
ELECTRICITY GRANTS										
* I/704062.002 INEP-Z5:MKHONDENI	INEP-MKHONDENI	NATIONAL TREASURY	-	-		-	-	(811,232)	-	
* I/704062.010 INEP-Z1:SWEETWATER BULK INSTAL & NETWK	INEP-SWEETWATER BULK INSTAL & NETWK	NATIONAL TREASURY	-	14,515,000		14,515,000	1,913,264	547,040	14,884,079	
* I/704062.012 INEP-Z1:MPUMUZA INSTAL & NETWK UPGD	INEP-MPUMUZA INSTAL & NETWK UPGD	NATIONAL TREASURY	-	9,199,000		9,199,000	1,323,257	-	9,504,369	
* I/704062.020 INEP-Z1:PHAYIPHINI INFILLS	INEP-PHAYIPHINI	NATIONAL TREASURY	-	5,440,000		5,440,000	182,501	811,232	2,991,195	
* I/704062.021 CGTAC:Z1:EASTWOOD 132/1KV PRIMARY SUB	EASTWOOD PRIMARY SUBSTATION	COGTA	6,077,724	10,000,000	470,070	16,547,794	-	5,566,145	16,130,468	
TOTAL FOR ELECTRICITY PROJECTS			6,077,724	39,154,000	470,070	45,701,793	3,419,023	6,113,185	43,510,111	
SUB TOTAL - ELECTRICITY SERVICES			6,077,724	39,154,000	470,070	45,701,793	3,419,023	6,113,185	43,510,111	
PERCENTAGE PROJECTED AND SPENT : ELECTRICITY PROJECTS								13.38%	95.20%	
GRANT FUNDED PROJECTS FOR GENERAL MANAGER - COMMUNITY SERVICES - MR MBONGENI MATHE										



Project / Vote Number	Project Description	Funder	Balance 01 07 2022	Alloc 22 23/Funds received	Interest earned on advanced funding	Amended balance	VAT recovered from NT grants (Circular 58)	JUNE 2023 ACTUAL REPORTING ON EXPENDITURE		TOTAL ACTUAL EXPENDITURE TO DATE - JULY TO JUNE 2023 INCLUDING VAT
								ACTUAL SPENT	ACTUAL SPENT	
LIBRARY										
	INTEREST : OPERATING FUNDS	ARTS AND CULTURE	-	-	429,936	129,936	-	-	-	-
* M/404513.QAH.E27 CLSG:AH:NIF:BUILD & OTHER STRUCT:PL	REPAIRS-BUILDINGS/VEHICLES/GENERATOR	ARTS AND CULTURE	-	4,350,000	-	4,350,000	-	3,647,124	-	4,220,206
	CAPITAL	ARTS AND CULTURE	-	-	-	7,000,000	-	-	-	-
* O/404513.QAH.000	OPERATING COSTS	ARTS AND CULTURE	512,207	11,596,000	-	12,408,207	-	1,793,087	-	11,952,180
CLSG:AH:MRC:MUNICIPAL RUNNING COST			512,207	15,946,000	429,936	23,888,143	-	5,440,212	-	16,172,386
TOTAL FOR LIBRARY PROJECTS										
PERCENTAGE PROJECTED AND SPENT: LIBRARY PROJECTS										
OTHER GRANTS										
* O/402284.LAH.000	EXPANDED PUBLIC WORKS PROGRAMME	NATIONAL TREASURY	-	5,231,000	-	5,231,000	-	199,301	-	5,228,151
IGM:AH:MRC:MUNICIPAL RUNNING COST			-	5,231,000	-	5,231,000	-	199,301	-	5,228,151
TOTAL FOR OTHER GRANTS										
PERCENTAGE PROJECTED AND SPENT : OTHER GRANTS										
SUB TOTAL - COMMUNITY SERVICES										
PERCENTAGE SPENT : COMMUNITY SERVICES										
GRANT FUNDED PROJECTS FOR GENERAL MANAGER - BUDGET AND TREASURY OFFICE -MS NELISIWE NGCOBO										
FINANCE MANAGEMENT GRANT										
* O/202035.GAH.000	APPOINTMENT OF AT LEAST 5 INTERNS/SUPPORT IMPLEMENTATION OF CORRECTIVE ACTIONS TO ADDRESS AUDIT FINDINGS, VALUER, SOFTWARE LICENCES	NATIONAL TREASURY	-	1,950,000	-	1,950,000	102,555	125,153	-	1,950,000
LGFG:AH:MRC:MUNICIPAL RUNNING COST			-	1,950,000	-	1,950,000	102,555	125,153	-	1,950,000
TOTAL FOR FINANCE MANAGEMENT GRANT										
SUB TOTAL - FINANCE										
PERCENTAGE PROJECTED AND SPENT : FINANCE										
GRANT FUNDED PROJECTS FOR GENERAL MANAGER - CORPORATE SERVICES -MS MOSA MOLAPO										



APPENDIX O: CAPITAL PROGRAMME BY PROJECT BY WARD CURRENT YEAR

This Appendix relates to all capital projects per ward in the current financial year, and indicates if work was completed or not.

Top Four Service Delivery Priorities Per Ward 2022/2023 Financial Year (Highest Priority First)

Ward Name (No)	No.	Priority Name	Progress 2022/2023
1	1	Upgrading of roads (D352 Road)	I/504125.042 MIG:Z1:UPGR GRV ROADS-VUL-WARD 1
	2	Water pipes and substation	N/A
	3	Revamping of community halls	N/A
	4	Sporting facilities	N/A
2	1	Upgrade of gravel roads	I/504125.047 MIG:Z1:UPGR GRV RD-VULINDLELA WARD 2
	2	Crossways substation maintenance	N/A
	3	Servitude clearance	N/A
	4		N/A
3	1	Tarring of Mbongwa Road at Msunduzi area (Public Road with High Traffic Volume).	N/A
	2	Upgrading of roads in all VDs of the Ward	N/A
	3	Construction of a clinic at Mpande area	N/A
	4	Construction of RDP houses	N/A
4	1	Upgrading of roads at KwaShange	I/504125.029 MIG:Z1:UPGR GRV ROADS-VULINDLELA-WARD 4
	2	Water extension pipe at Ndeleshane, Eshowe and Shange	N/A
	3	Henley Dam bridge	N/A
	4	Rehabilitation of D2341 Mvundlweni	N/A
5	1	Upgrading of roads	I/504125.043 MIG:Z1:UPGR GRV ROADS-VUL-WARD 5
	2	Concreting of roads	N/A
	3	Rehabilitation of Hall	N/A
	4	Public lighting maintenace	N/A
6	1	Reconstruction of roads	N/A
	2	Construction of KwaDeda Community hall	N/A
	3	Ntembeni and Qanda Network Ariel	N/A
	4	Public lighting maintenace	N/A
7	1	Tarring of roads	I/504125.031 MIG:Z1:UPGR GRV ROADS-VULINDLELA-WARD 7
	2	Zinqamu paving and Market stalls.	
	3	Rehabilitation of Mbabane Hall	I/403243.008 MIG:Z1:WARD 7 COMMUNITY HALL
	4	Public lighting maintenace	N/A
8	1	Upgrading of access roads	N/A
	2	Rehabilitation of hall	I/403243.011 MIG:Z1:WARD 8 COMMUNITY HALL
	3	Public lighting maintenance	N/A
	4		N/A
9	1	Upgrading of roads	I/504125.033 MIG:Z1: UPGR GRV ROADS-VULINDLELA-WARD 9
	2	Ngcedomhlophe Community Hall	N/A
	3	Councillors Office	N/A
	4	Public lighting maintenace	N/A
10	1	Sewer Pipe	I/504202.016 MIG:Z2: VULINDLELA H/HOLD SANITATION-W10
	2	Upgrade of access roads	N/A
	3	School Children Foot Bridge	N/A
	4	Public lighting maintenance	N/A
11	1	Rehabilitation of roads	N/A
	2	Public lighting maintenance	N/A
	3	4 room RDP houses	N/A
	4	Water –upper snathing Tafuleni	N/A
12	1	Roads maintenance	N/A
	2	Rehabilitation of YMCA Hall	N/A
	3	Rehabilitation of Sports facilities	N/A
	4	Public lighting maintenance	N/A
13	1	Fixing of Street Lights in Slangspruit, France, Westgate and Buffer area	N/A
	2	Maintenance of gravel roads in Kwa Nyamazane	N/A
	3	Resurfacing of Main Road in France area	N/A
	4	Rehabilitation of Hall	I/403243.012 MIG:Z3:WARD 13 COMMUNITY HALL
14	1	Resurfacing of roads	I/504125.037 MIG:Z2:UPGR GRV ROADS-WILLOWF
	2	Steady supply of water and Sanitation	N/A
	3	Upgrading of Sporting facilities	N/A
	4	RDP housing	



Top Four Service Delivery Priorities Per Ward 2022/2023 Financial Year (Highest Priority First)

Ward Name (No)	No.	Priority Name	Progress 2022/2023
15	1	Streetlights Installation and Repairs	N/A
	2	Speed Humps (Unit 18, Mlahlankosi Road) and construction of walk-way in Unit 18.	N/A
	3	Construction of outside gym at Chakide Road open space	N/A
	4	Rehabilitation of roads	N/A
16	1	Roads maintenance	N/A
	2	High Mast Lights in Unit J Area	N/A
	3	Construction of speed humps	N/A
	4	Unit J Hall maintenance	N/A
17	1	Construction of sanitation facilities/ sewer lines	N/A
	2	Fixing of roads which are severely damaged	N/A
	3	Construction of sport facility	N/A
	4	Public lighting maintenance	N/A
18	1	Sanitation (Sewage pipe)	N/A
	2	Mpumelelo Multi-purpose and Skills Development centre (in Umvuzo omdala)	N/A
	3	Construction of France Main Community hall	N/A
	4	Tarred/Concrete road (Thornville area main roads)	N/A
19	1	Construction of Library (Imbali 1 next to Rise and Shine private crèche)	N/A
	2	Agricultural Assistance (Slangspruit)	N/A
	3	Rehabilitation of Roads	N/A
	4	Clinic (Funulwazi)	N/A
20	1	Fixing of roads	N/A
	2	Housing of 1000 Units in Harewood, Smero and Caluza	O/604560.G32.X40.H ISUP:Z2:HAREWOOD INFORMAL SETTL UPG
	3	Construction of Bridge	N/A
	4	Caluza Clinic (Additional parking)	N/A
21	1	Renovation of Sports Ground	N/A
	2	Sewage (or Sewage system)	N/A
	3	Clinic	N/A
	4	Library	N/A
22	1	Construction of library in Imbali Unit 3	N/A
	2	Roads maintenance	I/604241.021 NDPG:Z2:OLD EDENDALE ROAD UPGRADE
	3	RDP houses and sewerage system in Machibisa, Laycentre area and Slovo	N/A
	4	Edendale Hospital (maintenance and refurbishment)	N/A
23	1	Transit Area Sewer and Storm-water Upgrade	N/A
	2	Ashdown Sports Arena (Ashdown Hall and Ashdown Stadium Upgrade)	N/A
	3	Ashdown Storm-water Upgrade	N/A
	4	Rehabilitation of Roads	N/A
24	1	Upgrading, Renovation and Furnishing of Oribi and Grange Hall.	I/403243.010 MIG:Z4:WARD 24 COMMUNITY HALL
	2	Railway line to be fenced by Transnet at Southlands, Bisley and Fairmead.	N/A
	3	Speed Humps	N/A
	4	Rehabilitation of Roads	N/A
25	1	Electricity System Replacement And Upgrade	N/A
	2	Water And Sanitation Upgrade	N/A
	3	Upgrading Of Storm Water Drainage	N/A
	4	Roads Resurfacing	N/A
26	1	RDP Houses in Peacevalley 3 for the existing approved housing list.	N/A
	2	Upgrade and widening of Mayors Walk/Zwartkop Rds.	N/A
	3	Upgrade, replacement and maintenance of current water and electricity infrastructure and inclusion of a reserve reservoir next to DV Harris Balancing (Napierville reservoir)	N/A
	4	Community Hall	N/A
27	1	Extension of tarred surfaces to the gutters	N/A
	2	Multi-purpose disaster and community Centre	N/A
	3	Rehabilitation of Hall	N/A
	4	Community centre at 128/130 Pine Street including old taxi rank on the corner of Havelock road.	N/A
28	1	Substations maintenance and written feedback to be submitted to councillor, consistently	N/A
	2	Erection of speed humps	N/A
	3	Sewer /storm water drains management	N/A
	4	Resurfacing of roads	N/A
29	1	Housing Project of 3000 units for Pakisi and Masons	N/A
	2	Upgrading of Copesville Sports Ground	N/A
	3	Rehabilitation of Roads	N/A
	4	The underground electricity cable from Northdale Substation to Amethyst Alabaster Substation in Copesville	N/A


Top Four Service Delivery Priorities Per Ward 2022/2023 Financial Year (Highest Priority First)

Ward Name (No)	No.	Priority Name	Progress 2022/2023
30	1	Relocation of Informal Settlement at Khan Road	N/A
	2	Rehabilitation of Roads	N/A
	3	Refurbishment and Maintenance of Sports Facilities – Protea Grounds	N/A
	4	New Fencing with a gate at Sohan Crescent Reservoir and Maintenance at Sohan Crescent Reservoir	N/A
31	1	Water Upgrade	N/A
	2	Electricity upgrade	N/A
	3	Replacement of Street Lights	N/A
	4	Resurfacing of roads	N/A
32	1	Housing	N/A
	2	Second road exit from woodlands	N/A
	3	Upgrade Northdale sewer & water systems	N/A
	4	Roads Resurfacing	N/A
33	1	Manor Flats - Transfer of ownership	N/A
	2	Installation of Solar Street Lights	N/A
	3	Sportsfield where Shacks were demolished	N/A
	4	Rehabilitation of Roads	N/A
34	1	4 high mast lights	N/A
	2	Finishing of Speed Humps for the whole of Ward 34	N/A
	3	Panorama Entrance Park for Kids	N/A
	4	Rehabilitation of Roads	N/A
35	1	Nie Radebe Sport Field precinct/including tennis /basketball court	N/A
	2	Sewer Pipes expansion	N/A
	3	Sobantu Hall- Mfenendala Community Hall	N/A
	4	Rehabilitation of Roads	N/A
36	1	Road Resurfacing	N/A
	2	Upgrade and increase capacity all electrical sub-stations to prevent frequent outages.	N/A
	3	Renew all ageing pipelines to prevent constant leaks and outages.	N/A
	4	Proper and controlled student accommodation to be provided by the University/ Government	N/A
37	1	SACCA INFORMAL SETTLEMENT (Mkondeni/Shortts Retreat Road)	N/A
	2	Ashburton and Lynnfield park (Upgrading of water pipes)	N/A
	3	Ashburton /Lynnfield park (Rehabilitation of roads and storm water drains)	N/A
	4	Epworth (Upgrading and maintenance of the main sewer system)	N/A
38	1	North East Sector Tar Road	N/A
	2	Sports ground grass planting and fencing	N/A
	3	Thembalihle Community Hall	I/403243.007 MIG:Z5:WARD 38 COMMUNITY HALL
	4	Rehabilitation of roads	N/A
39	1	Road tarring and concreting	N/A
	2	OSS Housing Project	N/A
	3	Upgrade of Ncwadi Water Scheme Booster Pumps	I/504787.030 MIG:Z1:NCWADI PHASE 2A
	4	Renovations of Halls	N/A
40	1	Renovation of Halls	N/A
	2	High mast lights and Streetlight	N/A
	3	Upgrade of gravel Roads	N/A
	4	RDP Houses	O/604560.G32.X40.J ISUP:Z2:BHOBHONONO
41	1	Sewer Unit 14	N/A
	2	High Mastlights – Unit 14/ Unit 2/ Unit 13	N/A
	3	Rehabilitation of Roads Unit 14/ Unit 13/ Unit 2	N/A
	4	RDP Houses Unit 13/ Unit 14	N/A



APPENDIX R: DECLARATION OF LOANS AND GRANTS MADE BY THE MUNICIPALITY

The Long-term Loans register is monitored on a monthly basis to ensure loan repayments/commitments are met (paid) when they are due in accordance with the loan agreements.

The long-term loans balance as at 30 June is R124 581 611.76 the loans are repaid on a quarterly basis, and twice yearly.

The table below is a summary of DBSA long-term loans as at 30 June 2023.

LOAN #	PROJECT #	LOAN DATE	REDEMPTION DATE	PERIOD/YEARS	LOAN AMOUNT	CAPITAL BUDGET	PURPOSE OF LOAN
103059/1	61000812	04/11/2008	31/12/2023	15	64 000 000.00	4 129 159.16	Infrastructure Programme Phase VIII
103059/2	61000813	04/11/2008	31/12/2023	15	16 000 000.00	828 355.01	Infrastructure Programme Phase VIII
103594/1	61000957	21/08/2009	31/12/2024	15	112 500 000.00	21 855 991.95	Infrastructure Programme Phase XI
103594/2	61000958	21/08/2009	31/12/2024	15	37 500 000.00	5 635 446.78	Infrastructure Programme Phase XI
103721	61001014	24/02/2010	31/03/2025	15	200 000 000.00	45 261 864.32	Infrastructure Programme Phase X
-	61007262	27/02/2015	31/03/2025	10	250 000 000.00	46 870 794.54	Electrical Infrastructure Programme
					770 000 000.00	124 581 611.76	

APPENDIX T: NATIONAL AND PROVINCIAL OUTCOME FOR LOCAL GOVERNMENT

This Appendix covers information not addressed in any of the other areas of the Annual Report, relating to municipal powers and functions that can be used by the National and Provincial Spheres to monitor and evaluate service delivery performance. This should indicate the progress to date, numbers and percentage achieved

OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			REASON FOR DEVIATION	COR-RECTIVE MEASURE	TIMEFRAME TO IMPLEMENT COR-RECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT						
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)									ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	COR-RECTIVE MEASURE	TIME- FRAME TO IMPLEMENT COR-RECTIVE MEASURES	SOURCE DOCUMENT	
																					Date of final Draft budget for 2022/23 FY & two outer years prepared & submitted to SMC by the 31st of March 2022
B & T 01	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	IDP/Budget process plan	Date of Final Draft budget for 2022/23 FY & two outer years prepared	Date of final Draft budget for 2022/23 FY & two outer years prepared & submitted to SMC by the 31st of March 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	Final Draft Budget	B & T 01	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	IDP/Budget process plan	Date of Final Draft budget for 2022/23 FY & two outer years prepared	Date of Final Draft budget for 2023/24 FY & two outer years prepared & submitted to SMC by the 31st of March 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	SMC RESOLUTION
B & T 02	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	IDP/Budget process plan	Date of Uploading of MSCOA Budget data strings into the NT portal for the 2022/23 FY completed by the 30th of June 2022	Date of Uploading of MSCOA Budget data strings into the NT portal for the 2022/23 FY completed by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	Final Draft Budget	B & T 02	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	IDP/Budget process plan	Date of Uploading of MSCOA Budget data strings into the NT portal for the 2023/24 FY completed by the 30th of June 2023	Date of Uploading of MSCOA Budget data strings into the NT portal for the 2023/24 FY completed by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	SMC RESOLUTION
B & T 03	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	IDP/Budget process plan	Date of Summary of the approved budget and tariff	Date of Summary of the approved budget and tariff of the 2022/23 FY advertised by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	Approved Budget	B & T 03	NKPA 4 - MUNICIPAL VIABILITY	IDP/Budget process plan	Date of the approved budget and tariff	Date of the approved budget and tariff of the 2022/23 FY advertised by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	SMC REPORTS
B & T 04	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial reporting	12 x S71 reports produced and submitted to SMC by the 30th of June 2022	11 x S71 reports produced and submitted to SMC by the 30th of June 2022	2 (70% - 99%)	N/A	Schedule to be finalised around 22nd July 2022	N/A	N/A	S71 Monthly Reports & SMC Resolutions	B & T 04	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Financial reporting	11 x S71 reports produced and submitted to SMC by the 30th of May 2023	11 x S71 reports produced and tariff of charges for the 2022/23 FY advertised by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	SMC RESOLUTION
B & T 05	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial reporting	4 x Quarterly report (or Section 52(d) submitted to SMC by the 30th of June 2022)	3 x Quarterly report (or Section 52(d) and submitted to SMC by the 30th of June 2022)	2 (70% - 99%)	N/A	Schedule to be finalised around 22nd July 2022	N/A	N/A	Quarterly Report	B & T 05	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Financial reporting	4 x Quarterly reports produced and submitted to SMC by the 30th of June 2023	4 x Quarterly reports produced and tariff of charges for the 2022/23 FY advertised by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	SMC RESOLUTION





PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT																
ANNUAL 2022/2023 FY PROGRESS REPORT																
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	PRO-GRAMME	NATIONAL KEY PERFORMANCE AREA	OP REFERENCE	SOURCE DOCUMENT	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	REASON FOR DEVIATION	ACTUAL (1,2,3,4,5, Not Applicable)	CORRECTIVE MEASURE	REASON FOR DEVIATION	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	
																ANNUAL TARGET
EXP 01	FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Expenditure Management	12 x monthly reports on Fruitless and Wasteful Expenditure for 2022/23 FY prepared & submitted to SMC by the 10th of June 2022	Expenditure Management	FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	EXP 01	Monthly Report	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	12x monthly reports on Fruitless and Wasteful Expenditure prepared & submitted to SMC by the 31st of May 2023	Monthly OMC Report.
EXP 02	FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Expenditure Management	12 x Monthly reports on suppliers not paid within 30 days for 21/22 FY prepared & submitted to SMC by the 30th of June 2022	Expenditure Management	FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	EXP 02	Monthly Report	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	12 x Monthly reports on suppliers not paid within 30 days for 22/23 FY prepared & submitted to SMC by the 31st of May 2023	N/A	
EXP 03	FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Expenditure Management	90% of all creditors must be paid within 30 day	Expenditure Management	FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	EXP 03	Creditors age analysis	N/A	N/A	N/A	2 (70% - 99%)	N/A	N/A	90% of all creditors must be paid within 30 days from date of receipt of invoice by Expenditure Management unit from suppliers by the 10th of June 2022	Monthly OMC Report on Creditors Age Analysis.	
EXP 04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Expenditure Management	Annual Review of Procedures Manuals	Expenditure Management	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	EXP 04	Payroll Manual	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	Annual Review of Procedures Manuals (Payment of Creditors & Payroll Manual) completed and submitted to SMC by the 30th of June 2022	Procedure manual	



PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT		ANNUAL 2022/2023 FY PROGRESS REPORT											
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	REASON FOR DEVIATION	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
REV 01	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Adoption of Revenue related policies	Revenue Management policies (Credit Control, Tariffs, Indigent, Rates, Customer care, Disputes, Accounts Resolution, Refunds, Disputes Impairment Policy and Debt Write off) for the 22/23 FY reviewed and submitted to SMC for onward transmission to Council for approval by the 31st June 2022	SMC Resolution	N/A	N/A	N/A	100% of all Revenue Management policies (Credit Control, Tariffs, Indigent, Rates and Debt Write off) for the 22/23 FY reviewed and submitted to SMC for onward transmission to Council for approval by the 31st June 2022	100% of all Revenue Management policies (Credit Control, Tariffs, Indigent, Rates, Customer care, Disputes, Accounts Resolution, Refunds, Disputes Impairment Policy and Debt Write off) for the 22/23 FY reviewed and submitted to SMC for onward transmission to Council for approval by the 31st June 2022	3 (100% - 129%)	N/A	N/A	N/A
REV 02	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Revenue management	12 x monthly debtors age analysis reports for the 21/22 FY prepared & submitted to SMC by the 30th of June 2022	Debt Age Analysis	N/A	N/A	N/A	12 x monthly debtors age analysis reports for the 21/22 FY prepared & submitted to SMC by the 30th of June 2022	11 x monthly debtors age analysis reports for the 22/23 FY prepared & submitted to SMC by the 31st of May 2023	N/A	N/A	N/A	Monthly age analysis report, SMC report
REV 03	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Revenue Management	85% Monthly collection rate of current debt achieved for the 21/22 FY by the 30th of June 2022	Debt Age Analysis	N/A	N/A	N/A	85% Monthly collection rate of current debt achieved for the 21/22 FY by the 30th of June 2022	94% Monthly collection rate of current debt achieved for the 22/23 FY by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	Monthly age analysis report, SMC report



PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT													
ANNUAL 2022/2023 FY PROGRESS REPORT													
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT				
									ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE
REV 04	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Revenue Management	1% Monthly collection rate of arrears debt achieved for the 21/22 FY by the 30th of June 2022	Debt Age Analysis	REV 05	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Revenue Management	10% Monthly collection rate of arrears debt achieved for the 22/23 FY by the 31st of May 2023	1 (69% & below)	Covid 19 affected many consumers within the Municipality. Poor payment patterns of those who do make payments	Revenue Enhancement Team that sits weekly and chaired by the City Manager. Weekly Revenue Collection meetings chaired by Chief Financial Officer. Increased Water Restrictions and Electricity Disconnections. Weekly Monitoring of the Debt Collectors Progress Made. Operation of small is underway collecting the high arrears debt.	6/30/2023	Monthly analysis report, SMC report
REV 06	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Revenue Management	75% of all electricity and water meters read on a monthly basis for the 21/22 FY by the 30th of June 2022	No Submission from the Business Unit	REV 06	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Revenue Management	75% of all electricity and water meters read on a monthly basis for the 22/23 FY by the 30th of June 2023	3 (100% - 129%)	NA	NA	NA	Monthly meter reading stats, SMC report
REV 05	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Revenue Management	12 x monthly progress reports on disconnection and reconnection rates for the 21/22 FY prepared & submitted to SMC by the 30th of June 2022	No Submission from the Business Unit	REV 06	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Revenue Management	11 x monthly progress reports on disconnection and reconnection rates for the 22/23 FY prepared & submitted to SMC by the 31st of May 2023	3 (100% - 129%)	NA	NA	NA	Monthly disconnection and reconnections, SMC report



PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT																						
ANNUAL 2022/2023 FY PROGRESS REPORT																						
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT							
PERFORMANCE REPORTING 2024/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT		ANNUAL 2021/2022 FY PROGRESS REPORT		ANNUAL 2022/2023 FY PROGRESS REPORT		ANNUAL 2022/2023 FY PROGRESS REPORT		ANNUAL 2022/2023 FY PROGRESS REPORT		ANNUAL 2022/2023 FY PROGRESS REPORT		ANNUAL 2022/2023 FY PROGRESS REPORT		ANNUAL 2022/2023 FY PROGRESS REPORT								
ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
12 x monthly progress reports on Council rental stock for the 21/22 FY prepared	11 x monthly progress reports on Council rental stock for the 22/23 FY prepared & submitted to SMC by the 30th of June 2022	2 (70% - 99%)	No Submission from the Business Unit	No Submission from the Business Unit	No Submission from the Business Unit	No Submission from the Business Unit	REV 07	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Revenue Management	11 x monthly progress reports on Council rental stock for the 22/23 FY	NA	NA	11 x monthly progress reports on Council rental stock for the 22/23 FY prepared & submitted to SMC by the 31st of May 2023	Monthly housing report, SMC report	REV 07	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Revenue Management	11 x monthly progress reports on Council rental stock for the 22/23 FY	NA	NA	11 x monthly progress reports on Council rental stock for the 22/23 FY prepared & submitted to SMC by the 31st of May 2023	Monthly housing report, SMC report
N/A	N/A	N/A	N/A	N/A	N/A	N/A	SCM 01	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Supply Chain Management	Supply chain management Policy 2022/2023 reviewed	N/A	N/A	Supply chain management Policy 2022/2023 reviewed and submitted to SMC for approval by Council by the 31st of March 2022	N/A	SCM 01	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Supply Chain Management	Supply chain management Policy 2022/2023 reviewed	N/A	N/A	Supply chain management Policy 2022/2023 reviewed and submitted to SMC for approval by Council by the 31st of March 2023	N/A
N/A	N/A	N/A	N/A	N/A	N/A	N/A	SCM 02	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Supply Chain Management	Procurement Plan for the 2022/2023 financial year prepared	N/A	N/A	Procurement Plan for the 2022/2023 financial year prepared and submitted to SMC for approval by Council by the 30th of June 2022	N/A	SCM 02	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Supply Chain Management	Procurement Plan for the 2023/2024 financial year prepared and submitted to SMC for approval by Council by the 30th of June 2023	N/A	N/A	Procurement Plan for the 2023/2024 financial year prepared and submitted to SMC for approval by Council by the 30th of June 2023	N/A
N/A	N/A	N/A	N/A	N/A	N/A	N/A	SCM 03	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Supply Chain Management	4 x quarterly progress reports on procurement plan produced and submitted to SMC by the 30th of June 2022	N/A	N/A	4 x quarterly progress reports on the implementation of the 2021/2022 approved procurement plan produced and submitted to SMC by the 30th of June 2022	N/A	SCM 03	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Supply Chain Management	4 x quarterly progress reports on the implementation of the 2022/2023 approved procurement plan produced and submitted to SMC by the 30th of June 2023	N/A	N/A	4 x quarterly progress reports on the implementation of the 2022/2023 approved procurement plan produced and submitted to SMC by the 30th of June 2023	N/A



PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT		ANNUAL 2021/2022 FY PROGRESS REPORT							ANNUAL 2022/2023 FY PROGRESS REPORT										
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	ACTUAL (1,2,3,4,5, Not Applicable)	ANNUAL ACTUAL	ANNUAL TARGET	
																			ACTUAL (1,2,3,4,5, Not Applicable)
SCM 04	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Supply Chain Management	12 x Monthly progress reports on Tenders awarded, deviations and inventory management for the 21/22 FY prepared and submitted to SMC by the 30th of June 2022	N/A	N/A	N/A	SMC RESOLUTIONS	SCM 04	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Supply Chain Management	11 x Monthly progress reports on Tenders awarded, deviations and inventory management for the 22/23 FY prepared and submitted to SMC by the 31st of May 2023	N/A	N/A	N/A	N/A	3 (100% - 129%)	11 x Monthly progress reports on Tenders awarded, deviations and inventory management for the 22/23 FY prepared and submitted to SMC by the 31st of May 2023	11 x Monthly progress reports on Tenders awarded, deviations and inventory management for the 22/23 FY prepared and submitted to SMC by the 31st of May 2023	
SCM 05	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Supply Chain Management	12 x contract management monthly progress reports for the 20/21 FY prepared and submitted to SMC by the 30th of June 2022	N/A	N/A	N/A	SMC RESOLUTIONS	SCM 05	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Supply Chain Management	11 x contract management monthly progress reports for the 22/23 FY prepared and submitted to SMC by the 31st of May 2023	N/A	N/A	N/A	N/A	3 (100% - 129%)	N/A	11 x contract management monthly progress reports for the 22/23 FY prepared and submitted to SMC by the 31st of May 2023	11 x contract management monthly progress reports for the 22/23 FY prepared and submitted to SMC by the 31st of May 2023
SCM 06	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Supply Chain Management	4 x quarterly SMC progress reports on Irregular Expenditure in the 21/22 FY prepared and submitted to SMC by the 30th of June 2022 (as and when identified)	N/A	N/A	N/A	SMC RESOLUTIONS	SCM 06	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Supply Chain Management	4 x quarterly SMC progress reports on Irregular Expenditure in the 22/23 FY prepared and submitted to SMC by the 30th of June 2023 (as and when identified)	N/A	N/A	N/A	N/A	3 (100% - 129%)	N/A	4 x quarterly SMC progress reports on Irregular Expenditure in the 22/23 FY prepared and submitted to SMC by the 30th of June 2023 (as and when identified)	4 x quarterly SMC progress reports on Irregular Expenditure in the 22/23 FY prepared and submitted to SMC by the 30th of June 2023 (as and when identified)
SCM 07	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Supply Chain Management	Average of 90 days taken to award tenders as per the approved procurement plan for the 21/22 FY by the 30th of June 2022	N/A	Deal with issues faced by Bid Committees	Quarter 1-2022/2023 Financial Year	Contract Register	SCM 07	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Supply Chain Management	Average of 90 days taken to award tenders as per the approved procurement plan for the 22/23 FY by the 30th of June 2023	N/A	N/A	N/A	N/A	2 (70% - 99%)	Average of 90 days taken to award tenders as per the approved procurement plan for the 22/23 FY by the 30th of June 2023	Average of 90 days taken to award tenders as per the approved procurement plan for the 22/23 FY by the 30th of June 2023	



PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT																
ANNUAL 2022/2023 FY PROGRESS REPORT																
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT							
										ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE
A & LM01	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	Asset Management Policy for the 2021/2022 Financial Year reviewed and submitted to SMC for approval by Council by the 31st of March 2023	Reviewed Asset management policy and Council resolution	A & LM01	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	Asset Management Policy for the 2021/2022 Financial Year reviewed and submitted to SMC for approval by Council by the 31st of March 2023	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	Asset management policy and Council resolution
A & LM02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	1 x report prepared and submitted to SMC on the 100% review of all Council assets' useful lives by the 31st of July 2022	N/A	A & LM02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	1 x report prepared and submitted to SMC on the 100% review of all Council assets' useful lives by the 31st of July 2022	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	SMC report and resolution
A & LM03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	1 x progress report on the valuation of all Council Investment Property Assets at year end for the 21/22 FY prepared and submitted to SMC by the 31st of July 2022	Investment valuation report and SMC resolution	A & LM03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	1 x progress report on the valuation of all Council Investment Property Assets at year end for the 21/22 FY prepared and submitted to SMC by the 31st of July 2022	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	SMC report and resolution
A & LM04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	1 x report on the assessment of the cost to rehabilitate the Land fill site prepared and submitted to SMC for the 21/22 FY by the 31st of July 2022 by Community services and processing on the financial system by the Assets department.	Cost to rehabilitate Land fill site SMC report	A & LM04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	1 x report on the assessment of the cost to rehabilitate the Land fill site prepared and submitted to SMC for the 21/22 FY by the 31st of July 2022 by Community services and processing on the financial system by the Assets department.	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	SMC report and resolution



PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT															
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	REASON FOR DEVIATION	ANNUAL 2021/2022 FY PROGRESS REPORT							
								ANNUAL TARGET	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT		
								ANNUAL TARGET	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT		
A & LM05	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	1 x progress report on the physical verification of all Council assets for the 21/22 FY prepared and submitted to SMC for onward transmission to council by the 30th of June 2022	Physical verification close out report and SMC resolution	N/A	N/A	N/A	1 x progress report on the physical verification of all Council assets for the 21/22 FY prepared and submitted to SMC for onward transmission to council by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	SMC report and resolution
A & LM06	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	1 x report prepared and submitted to SMC on the assessment of all Council assets assessed for impairment at year end by the 30th of June 2022	Conditional assessment report and SMC resolution	N/A	N/A	N/A	1 x report prepared and submitted to SMC on the assessment of all Council assets assessed for impairment at year end by the 31st of July 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	SMC report and resolution
A & LM07	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Assets and Liabilities	12 x report prepared and submitted to SMC on depreciation processed monthly	Monthly insurance report and SMC resolution	N/A	N/A	N/A	11 x report prepared and submitted to SMC on depreciation processed monthly by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	SMC report and resolution
A & LM08	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Assets and Liabilities	12 x monthly progress reports on the management of insurance claims for the 21/22 FY submitted to SMC by the 30th of June 2022	Monthly insurance report and SMC resolution	N/A	N/A	N/A	11 x monthly progress reports on the management of insurance claims for the 22/23 FY submitted to SMC by the 31st of May 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	SMC report and resolution
A & LM09	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	Msunduzi Municipality Insurance Policy for the 21/22 FY reviewed and submitted to SMC for approval by Council by the 31st of March 2022	Reviewed Insurance Council resolution	N/A	N/A	N/A	Msunduzi Municipality Insurance Policy for the 22/23 FY reviewed and submitted to SMC for approval by Council by the 31st of March 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	Asset management policy and Council resolution



PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT										
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2022/2023 FY PROGRESS REPORT			SOURCE DOCUMENT
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	
A & LM11	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	New Plant and Vehicles	5 x Vehicles Purchased and Delivered for Msunduzi Municipality for the 21/22 FY by the 31st of May 2022	5 x Vehicles Purchased and Delivered for Msunduzi Municipality for the 22/23 FY by the 31st of May 2023	3 (100% - 129%)	N/A	N/A	More funds were made available for the procurement of additional vehicles	N/A	Invoices/ Asset register extracts.
A & LM12	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Fleet Licencing	5 x new vehicles registered in the municipality's name/asset register by the 30th June 2022 (5 Vehicles registered, NPC90, 7502, 20, 4015, 4003)	12 x new vehicles registered in the municipality's name/asset register by the 30th June 2023	3 (100% - 129%)	N/A	N/A	More funds were made available for the procurement of additional vehicles	N/A	N/A
A & LM13	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Fleet Licencing	100% licencing of all vehicles that are due for licencing per Enatis printout in the 21/22 FY by the 30th June 2022	100% licencing of all vehicles that are due for licencing per Enatis printout in the 22/23 FY by the 30th June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	SMC report and resolution
A & LM14	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	VALUATION ROLL MAINTANANCE	Average of 30 days taken to investigate valuation queries for the 21/22FY by the 30th of June 2022	Average of 30 days taken to investigate valuation queries for the 22/23FY by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	Queries register
A & LM15	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	VALUATION ROLL MAINTANANCE	1 x Supplementary valuation roll prepared and published in accordance with s78 of the MPRA for the 21/22 FY by the 31st of May 2022	1 x Supplementary valuation roll prepared and published in accordance with s78 of the MPRA for the 22/23 FY by the 31st of May 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	Advert



PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT										
ANNUAL 2022/2023 FY PROGRESS REPORT										
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
A & LM17	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	RATES CLEARANCE APPLICATIONS	95% rates clearance applications processed within 3 days of receipt in the 21/22 FY	95% rates clearance applications processed within 3 days of receipt in the 22/23 FY by the 30th of June 2023	95% rates clearance applications processed within 3 days of receipt in the 22/23 FY by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	SMC Report
FG & PM 01	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Financial reporting	11 x Monthly Cash flow reports for the 22/23 FY prepared and submitted to OMC by the 31st of May 2023	11 x Monthly Cash flow reports for the 22/23 FY prepared and submitted to OMC by the 31st of May 2023	11 x Monthly Cash flow reports for the 22/23 FY prepared and submitted to OMC by the 31st of May 2023	3 (100% - 129%)	N/A	N/A	N/A	SMC & OMC Report
FG & PM 02	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Financial reporting	11 x Monthly VAT returns prepared and submitted to SARS	11 x Monthly VAT returns prepared and submitted to SARS	11 x Monthly VAT returns prepared and submitted to SARS by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	VAT Return
FG & PM 03	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Financial reporting	11 x Monthly loan register reports prepared and submitted to OMC by the 30th of June 2023	11 x Monthly loan register reports prepared and submitted to OMC by the 30th of June 2023	11 x Monthly loan register reports prepared and submitted to OMC by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	SMC & OMC Report
FG & PM 04	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Financial reporting	1 x reviewed financial delegations report prepared and submitted to SMC by 31st of May 2022	1 x reviewed financial delegations report prepared and submitted to SMC by 31st of May 2022	1 x reviewed financial delegations report prepared and submitted to SMC by 31st of May 2022	3 (100% - 129%)	N/A	N/A	N/A	SMC & OMC Report



PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT		ANNUAL 2022/2023 FY PROGRESS REPORT						INDICATOR	PRO-GRAMME	NATIONAL KEY PERFORMANCE AREA	OP REFERENCE	SOURCE DOCUMENT	TIMEFRA ME TO IMPL EMENT COR- RECTIVE MEASURES	COR- RECTIVE MEASURE	REASON FOR DEVIATION	ACTUAL (1,2,3,4,5, Not Applicable)	COR- RECTIVE MEASURE	TIME- FRAME TO IMPL EMENT COR- RECTIVE MEASURES	SOURCE DOCUMENT
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	INDICATOR	PRO-GRAMME	NATIONAL KEY PERFORMANCE AREA	OP REFERENCE	SOURCE DOCUMENT	TIMEFRA ME TO IMPL EMENT COR- RECTIVE MEASURES												
FG & PM 05	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Financial reporting	Financial reporting	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	FG & PM 05	Annual 22/23 FY Budget Plan Report	N/A	N/A	N/A	N/A	3 (100% - 129%)	3 x Financial governance policies for the 22/23 FY (Cash management, Reserves and funding, Borrowings and policy) reviewed and submitted to OMC for approval by Council by the 31st of May 2023	N/A	N/A	3 (100% - 129%)	N/A	N/A	SMC & OMC Report	
FG & PM 06	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Financial reporting	Financial reporting	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	FG & PM 06	Monthly Financial Ratio Report	N/A	N/A	N/A	N/A	3 (100% - 129%)	11 x Monthly ratios reports for the 22/23 FY prepared and submitted to OMC by the 31st of May 2023	N/A	N/A	3 (100% - 129%)	N/A	N/A	SMC & OMC Report	
FG & PM 07	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Financial reporting	Financial reporting	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	FG & PM 07	Monthly AG Audit Action Plan	N/A	N/A	N/A	N/A	3 (100% - 129%)	10 x Monthly AG audit action plan progress reports for the 22/23 FY prepared and submitted to OMC by the 31st of May 2023	N/A	N/A	3 (100% - 129%)	N/A	N/A	SMC & OMC Report	
FG & PM 08	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Financial reporting	Financial reporting	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	FG & PM 08	AG Action Plan	N/A	N/A	N/A	N/A	3 (100% - 129%)	1 x AG audit action plan for the 2021 FY prepared and submitted to SMC within 60 days after receiving signed AG reports	N/A	N/A	3 (100% - 129%)	N/A	N/A	AG Action Plan	
FG & PM 09	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Compliance Checklist	Compliance Checklist	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	FG & PM 09	Monthly MFMA Report	N/A	N/A	N/A	N/A	3 (100% - 129%)	11 x Monthly MFMA Legislative compliance checklist reports for the 22/23 FY prepared and submitted to OMC by the 30th of June 2023	N/A	N/A	3 (100% - 129%)	N/A	N/A	SMC & OMC Report	



PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2022/2023 FY PROGRESS REPORT														
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY PROGRESS REPORT			ANNUAL 2022/2023 FY PROGRESS REPORT			SOURCE DOCUMENT				
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES					
PSDM 01	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Public Safety & Law Enforcement	190 x road safety awareness sessions conducted by the 30th of June 2023	156 x road safety awareness session conducted by the 30th of June 2022	227 x Road safety awareness session conducted by the 21/22 FY by the 30th of June 2022	4 (130% -149%)	No Response	N/A	N/A	School Road Safety & Education Report				
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
				4 x Quarterly Reports on the fire arm verification conducted in Compliance with Fire Arms Controls Act submitted to SMC by the 30th of June 2022	4 x Quarterly Reports on the fire arm verification conducted in Compliance with Fire Arms Controls Act submitted to SMC by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	4 x Quarterly Reports on the fire arm verification conducted in Compliance with Fire Arms Controls Act submitted to SMC by the 30th of June 2023	3 (100% - 129%)	N/A	4 x Quarterly Reports submitted SMC
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
PSDM 02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Public Safety & Law Enforcement	2 x Physical Fire arm verifications conducted on all arms and ammunition issued to Msunduzi Municipality staff by the 30th June 2022	2 x Physical Fire arm verifications conducted on all arms and ammunition issued to Msunduzi Municipality staff by the 30th June 2022	2 x Physical Fire arm verifications conducted on all arms and ammunition issued to Msunduzi Municipality staff by the 30th June 2022	3 (100% - 129%)	N/A	N/A	N/A	SMC REPORT				
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
				2 x Physical Fire arm verifications conducted on all arms and ammunition issued to Msunduzi Municipality staff by the 30th June 2022	2 x Physical Fire arm verifications conducted on all arms and ammunition issued to Msunduzi Municipality staff by the 30th June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	2 x Physical Fire arm verifications on all Firearms and ammunition issued to Msunduzi Municipality staff and submit report to SMC by the 30th of June 2023	1 (69% & below)	Due to insufficient documents produced as the portfolio of evidence to support the physical Fire arm verifications	To ensure that valid and credible documents are produced as the portfolio of evidence to support the physical Fire arm verifications which the actuals achieved
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
PSDM 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Public Safety & Law Enforcement	2 x Fire Arm Training	2 x Fire Arm Training / Fire Arm Refresher Courses for all municipal fire arm holders by the 31st of January 2022	2 x Fire Arm Training / Fire Arm Refresher Courses for all municipal fire arm holders by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	Attendance registers				
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
				2 x Fire Arm Training / Fire Arm Refresher Courses for all municipal fire arm holders by the 31st of January 2022	2 x Fire Arm Training / Fire Arm Refresher Courses for all municipal fire arm holders by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	2 x Fire Arm Training courses for all municipal fire arm holders by the 31st of January 2023	2 (70% - 99%)	Service Provider not paid by Msunduzi Municipality	Msunduzi Municipality Service Provider
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
PSDM 04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Public Safety & Law Enforcement	4 x Disaster Management Advisory Forums	4 x Disaster Management Advisory Forums meeting facilitated by the 1st of May 2021	4 x Disaster Management Advisory Forums meeting facilitated by the 1st of June 2022	3 (100% - 129%)	N/A	N/A	N/A	Minutes of meetings				
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
				4 x Disaster Management Advisory Forums meetings facilitated by the 1st of May 2021	4 x Disaster Management Advisory Forums meetings facilitated by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	4 x Disaster Management Advisory Forums meetings by the 30th of June 2023	3 (100% - 129%)	N/A	Disaster Management Advisory Forums meetings by the 30th of June 2023
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
PSDM 05	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	DISASTER MANAGEMENT	4 x Disaster Management Advisory Forums	4 x Disaster Management Advisory Forums meeting facilitated by the 1st of May 2021	4 x Disaster Management Advisory Forums meeting facilitated by the 1st of June 2022	3 (100% - 129%)	N/A	N/A	N/A	Minutes of meetings				
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
				4 x Disaster Management Advisory Forums meetings facilitated by the 1st of May 2021	4 x Disaster Management Advisory Forums meetings by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	4 x Disaster Management Advisory Forums meetings by the 30th of June 2023	3 (100% - 129%)	N/A	Disaster Management Advisory Forums meetings by the 30th of June 2023
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	

COMMUNITY SERVICES



COMMUNITY SERVICES																		
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2022/2023 FY PROGRESS REPORT															
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	REASON FOR DEV-ATION	COR-RECTIVE MEASURE	TIMEFRAME TO IMPL-EMENT COR-RECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	REASON FOR DEV-ATION	COR-RECTIVE MEASURE	TIMEFRAME TO IMPL-EMENT COR-RECTIVE MEASURES	SOURCE DOCUMENT	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)
PSDM 06	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANI-ZATIONAL DEVELOPMENT	DISASTER MANAGE-MENT	24 Hours turn around time to respond to disaster related incidents reported according to the Approved DM plan/strategy by the 30th of June 2022	N/A	N/A	N/A	RISK AS-SESSMENT FILE	PS & DM 06	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANI-ZATIONAL DEVELOPMENT	DISASTER MANAGE-MENT	24 Hours turn around time to respond to disaster related incidents reported according to the Approved DM plan/strategy by the 30th of June 2023	N/A	N/A	N/A	N/A	24 Hours turn around time to respond to disaster related incidents reported according to the Approved DM plan/strategy by the 30th of June 2023	3 (100% - 129%)	N/A
PSDM 07	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANI-ZATIONAL DEVELOPMENT	DISASTER MANAGE-MENT	Reviewed Disaster Management Plan prepared and submitted to SMC for approval by Council by the 31st of December 2021	N/A	N/A	N/A	Report Submitted to SMC & Approved	PS & DM 07	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANI-ZATIONAL DEVELOPMENT	DISASTER MANAGE-MENT	Reviewed Disaster Management Plan NOT prepared and submitted to SMC for approval by Council by the 31st of December 2022	1 (69% & below)	N/A	N/A	N/A	Reviewed Disaster Management Plan NOT prepared and submitted to SMC for approval by Council by the 31st of December 2022	3 (100% - 129%)	N/A
PSDM 08	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANI-ZATIONAL DEVELOPMENT	DISASTER MANAGE-MENT	24 x Disaster awareness Campaigns (1 campaign per high risk areas, 1 public education campaign) conducted by the 30th of June 2022	N/A	N/A	N/A	POE FILE REGISTER, CHECK SHEET	PS & DM 08	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANI-ZATIONAL DEVELOPMENT	DISASTER MANAGE-MENT	12 x Disaster awareness Campaigns per high risk areas held by the 30th of June 2023	N/A	N/A	N/A	N/A	12 x Disaster awareness Campaigns per high risk areas conducted held by the 30th of June 2023	3 (100% - 129%)	N/A
PSDM 08	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANI-ZATIONAL DEVELOPMENT	DISASTER MANAGE-MENT	24 x Disaster awareness Campaigns (1 campaign per high risk areas, 1 public education campaign) conducted by the 30th of June 2022	N/A	N/A	N/A	POE FILE REGISTER, CHECK SHEET	PS & DM 09	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANI-ZATIONAL DEVELOPMENT	DISASTER MANAGE-MENT	12 x Disaster public education campaign held by the 30th of June 2023	N/A	N/A	N/A	N/A	12 x Disaster public education campaign held by the 30th of June 2023	3 (100% - 129%)	N/A
PSDM 10	NKPA 5 - GOOD GOV-ERNANCE & PUBLIC PARTICI-PATION	FIRE & RESCUE	48 x Major Hazard Visitation conducted in the 21/22 FY by the 30th of June 2022	N/A	N/A	N/A	ATTENDANCE REGISTERS	PS & DM 10	NKPA 5 - GOOD GOV-ERNANCE & PUBLIC PARTICI-PATION	FIRE & RESCUE	8 x Major Hazard Visitation conducted	N/A	N/A	N/A	N/A	50 x Major Hazard Visitation conducted by the 30th of June 2023	3 (100% - 129%)	N/A



COMMUNITY SERVICES											
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT											
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2021/2022 FY PROGRESS REPORT			REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)					
ABM 04	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Public Participation	1 x public participation policy presentations	1 x public participation policy presentations conducted in the 21/22 FY for each of the 39 ward committees of council by the 30th June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	public participation registers	ABM 04
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	ABM 05
ABM 06	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	HIV/AIDS & SOCIAL SERVICES	8 x Ten Days HIV/AIDS Counselling Course Training	8 x Ten Days HIV/AIDS Counselling Course Training conducted as per Training Schedule in the 21/22 FY by the 30th June 2021	2 (70% - 99%)	Backlog due to Covid 19 regulations	Will be covered in the next financial year 2022/23	2022/2022 financial year	HIV/AIDS&Soc Serv Register	ABM 06	
ABM 07	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	HIV/AIDS & SOCIAL SERVICES	120 x Ward visits conducted	120 x Ward visits conducted in the 21/22 FY to support HIV/AIDS Groups by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	HIV/AIDS Soc Serv Register	ABM 07	
ABM 08	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	HIV/AIDS & SOCIAL SERVICES	300 x HIV/AIDS and Social support programmes	300 x HIV/AIDS and Social support programmes conducted in the 21/22 FY to be coordinated by the 30th of June 2022	4 (130% - 149%)	No Response	N/A	N/A	HIV/AIDS Soc Serv Register	ABM 08	

PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT											
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT			REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)					
ABM 04	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Public Participation	public participation policy presentations (to ward Committees)	41 x public participation policy presentations (to ward Committees) by 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	public participation registers	ABM 04
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	ABM 05
ABM 06	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	HIV/AIDS & SOCIAL SERVICES	11 x Ten Days HIV/AIDS Counselling Course Training	11 x Ten Days HIV/AIDS Counselling Course Training conducted by the 30th of June 2023	3 (100% - 129%)	Insufficient documents do not reflect the 12 x Reports conducted	To include the 9 x outstanding Reports to the POE	23/24 FY	Ward Audit File	N/A	N/A
ABM 07	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	HIV/AIDS & SOCIAL SERVICES	180 x Ward visits to support HIV/AIDS Groups	180 x Ward visits to support HIV/AIDS Groups by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	HIV/AIDS Soc Serv Register	ABM 07
ABM 08	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	HIV/AIDS & SOCIAL SERVICES	420 x HIV/AIDS and Social support programmes	420 x HIV/AIDS and Social support programmes coordinated by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	HIV/AIDS Soc Serv Register	ABM 08



COMMUNITY SERVICES																			
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT				ANNUAL 2022/2023 FY PROGRESS REPORT															
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	ACTUAL (1,2,3,4,5, Not Applicable)	
												ANNUAL ACTUAL	ANNUAL ACTUAL						
ABM 09	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Halls	Msunduzi Halls Maintenance plan reviewed	N/A	N/A	N/A	N/A	ABM 09	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Halls	Reviewed Msunduzi Municipality Halls Maintenance plan submitted to SMC by the 31st of December 2021	3 (100% - 129%)	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A

CORPORATE SERVICES																			
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT				ANNUAL 2022/2023 FY PROGRESS REPORT															
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	ACTUAL (1,2,3,4,5, Not Applicable)	
												ANNUAL ACTUAL	ANNUAL ACTUAL						
LGL 01	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Governance	4 X BYLAWS (Electricity Bylaws, Tariff Bylaws, Property Rates Bylaws, Indigent Bylaws) submitted to SMC	N/A	N/A	N/A	COUNCIL RESOLUTIONS	LGL 01	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Governance	5 X BYLAWS (Public Library Bylaws, Public Health Bylaws, Rules of order Bylaws, General By-laws & Street Trading Bylaws) submitted to SMC	4 (130% - 149%)	4 (130% - 149%)	Reason for over-achievement: 2 additional which is the Market Bylaw and the Public Open Spaces.	N/A	N/A	N/A	N/A	N/A
LGL 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Legal Representation	Legal briefs attended to within 15 working days in accordance with the approved legal briefing procedure by the 30th of June 2022	Due to the work load as 1. The vacancy rate has increased in the Business Unit 2. Staff shortage as some staff took ill	Legal brief has been completed.	Completed during the month of July 2022	LEGAL COMMENTS/ADVICES & WORKFLOW TEMPLATE	LGL 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Legal Representation	Legal briefs attended to within 15 working days in accordance with the approved legal briefing procedure by the 30th of June 2023	3 (100% - 129%)	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	



CORPORATE SERVICES																				
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2022/2023 FY PROGRESS REPORT				ANNUAL 2022/2023 FY PROGRESS REPORT																
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	REASON FOR DEVIATION	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5 Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	SOURCE DOCUMENT	
												ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5 Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	SOURCE DOCUMENT	
N/A	N/A	N/A	N/A	N/A	LGL 07	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANISATIONAL DEVELOPMENT	Legal Representation	3 x Seminars conducted for Peace Officers in Criminal Prosecutions relating to law enforcement, OMC in civil litigation and OMC in labour relations by the 30th of June 2023	N/A	N/A	N/A	N/A	3 x Seminars conducted for Peace Officers in Criminal Prosecutions relating to law enforcement, OMC in civil litigation and OMC in labour relations by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	Agenda for seminar (if applicable) & register of the attendees
SAS 01	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Improving Corporate services risk and Compliance and Risk Reduction	All minutes of Council and Council meetings compiled within seven (7) working days after the meetings by the 30th of June 2022	N/A	SAS 01	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Improving Corporate services risk and Compliance and Risk Reduction	All minutes of Council and Council meetings compiled within seven (7) working days after the meetings by the 30th of June 2022	22/23 FY	To ensure that minutes are compiled within the stipulated timeframe	Due to Council sitting on the last Wednesday of the month	N/A	Some minutes of Council and Council committee meetings compiled within seven (7) working days after the meetings by the 30th of June 2022	2 (70% - 99%)	30-Aug-2022 - The minutes were completed ahead of time: however, signatures in time were not appended in time. 31-Aug-2022 - Most of the vacancies are filled	30-Aug-2022 - Ensure that the two (2) required signatures are attached in time	1-Sep-23	SIGNED COUNCIL MINUTES	N/A	
SAS 02	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Improving Corporate Services Compliance and Risk Reduction	44 x weekly schedules of Portfolio Committee and other committee meetings prepared and published on Friday by the 30th of June 2022	N/A	SAS 02	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Improving Corporate Services Compliance and Risk Reduction	44 x weekly schedules of Portfolio Committee and other committee meetings prepared and published on Friday by the 30th of June 2022	N/A	N/A	N/A	N/A	44 x weekly schedules of Portfolio Committee and other committee meetings prepared and published on Friday by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	COPIES OF WEEKLY ENDAR POSTED



ANNUAL REPORT 2022/2023

CORPORATE SERVICES																		
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT						ANNUAL 2022/2023 FY PROGRESS REPORT								
				OP REFERENCE	SOURCE DOCUMENT	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	REASON FOR DEVIATION	CORRECTIVE MEASURE	ACTUAL (1,2,3,4,5, Not Applicable)	ANNUAL ACTUAL	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
SAS 03	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Improving Corporate Services Compliance and Risk Reduction	12 x monthly schedules of Portfolio Committee and other committee meetings prepared and published on Corporate Communication in the last week of every month by the 30th of June 2022	SAS 03	Monthly Schedules	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	12 x monthly schedules of Portfolio Committee and other committee meetings prepared and published on Corporate Communication in the last week of every month by the 30th of June 2023	N/A	N/A	N/A	N/A	N/A	
SAS 04	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Improving Corporate Services Compliance and Risk Reduction	All book work and lithographic printing completed	SAS 04	Incoming job register	N/A	2 (70% - 99%)	Some book work and lithographic printing completed within 10 days of receipt of the request by the 30th of June 2022	N/A	N/A	N/A	2 (70% - 99%)	All book work and lithographic printing completed within 10 days of receipt of the request by the 30th of June 2023	N/A	N/A	N/A	N/A	
SAS 05	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Improving Corporate Services Compliance and Risk Reduction	Employee to be seconded to carry out the function	SAS 05	SMC Reports	N/A	1 (69% & below)	Currently there is no employee to do the function	N/A	N/A	N/A	4 x quarterly reports on the implementation of EXCO & Full Council Resolutions prepared & submitted to SMC by the 30th of June 2022	N/A	N/A	N/A	N/A	N/A	
ICT01	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	ICT GOVERNANCE	To implement Disaster Recovery Test in the first quarter of the new FY	ICT 02	Signed Disaster Recovery Test Plan, DR Test Change Control DR Corp Comm	N/A	2 (70% - 99%)	The DR Test conducted failed due to stage 6 of load shedding which presented many challenges for ICT infrastructure.	N/A	N/A	N/A	1 x Disaster Recovery Test signed and actual implementation started off by the 30th June 2022	N/A	N/A	N/A	N/A	N/A	



CORPORATE SERVICES

PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT		ANNUAL 2021/2022 FY PROGRESS REPORT										ANNUAL 2022/2023 FY PROGRESS REPORT												
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	REASON FOR DEV-ATION	COR-RECTIVE MEASURE	TIMEFRAME TO IMPL-EMENT COR-RECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	REASON FOR DEV-ATION	COR-RECTIVE MEASURE	TIMEFRAME TO IMPL-EMENT COR-RECTIVE MEASURES	SOURCE DOCUMENT	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5 Not Applicable)	REASON FOR DEV-ATION	COR-RECTIVE MEASURE	TIMEFRAME TO IMPL-EMENT COR-RECTIVE MEASURES	SOURCE DOCUMENT		
																							ANNUAL TARGET	ANNUAL ACTUAL
ICT02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	ICT GOVERNANCE	Signed SLA's for ALL Business systems (IOS, Freshmark, FCS, Weighbridge, Evaluation System, SCADA Water, SCADA Electricity) and Monthly SLA meeting for all business systems by the 31st of December 2021	Signed SLA's for ALL Business systems (IOS, Freshmark, FCS, Weighbridge, Evaluation System, SCADA Water, SCADA Electricity) and Monthly SLA meeting for all business systems by the 31st of December 2021	3 (100% - 129%)	N/A	Steering Committee Meetings to be scheduled in advanced.	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Signed SLA's for Business Systems	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ICT03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	ICT GOVERNANCE	4 x ICT Steering Committee Meetings conducted by the 30th of June 2022	3 x ICT Steering Committee Meetings conducted by the 30th of June 2022	2 (70% - 99%)	N/A	During the 3rd Quarter no ICT Steering Committee meeting was conducted	N/A	N/A	N/A	N/A	N/A	N/A	30-Sep	3 x ICT Steering Committee minutes	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A
ICT05	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	ICT SECURITY OPERATIONS	1 x Vulnerability assessments conducted and gaps identified addressed by the 31st of March 2022	1 x Vulnerability assessment conducted and some gaps identified addressed by the 31st of March 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Vulnerability Assessment report.	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	
ICT06	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	ICT PROJECTS	100% of computers with Office 365 installed with OneDrive	100% of (licensed) computers with Office 365 installed with OneDrive by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OneDrive installation report	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	
ICT07	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	ICT OPERATIONS	Fire suppression, extinguishers and Air-conditions serviced	Fire suppression, extinguishers and Air-conditions serviced at Mkhondeni & AS Chetty Data Centres by the 31st of December 2021	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Stop-offs for Fire suppression, Air-cons, Extinguishers all serviced	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	



CORPORATE SERVICES																				
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT				ANNUAL 2022/2023 FY PROGRESS REPORT																
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROJECTS	INDICATOR	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	REASON FOR DEVATION	ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2022/2023 FY PROGRESS REPORT					
												ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5 Not Applicable)	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5 Not Applicable)	REASON FOR DEVATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES
N/A	N/A	N/A	N/A	N/A	ICT 04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	ICT PROJECTS	Council Committees fully digitised	N/A	N/A	N/A	N/A	N/A	N/A	2 (70% - 99%)	Council Committees Not fully digitised by the 30th of June 2023	Not all Council Committees were digitised. Delays due to unpaid service provider and the Adobe Misuruzi account being suspended contributed to the delay of this project.	The project is in progress and will continue to roll it out. Installation of the Adobe report generators (GW's, SW's etc.) is in progress. Once completed, training will be conducted.	3 months	Digitization progress report
N/A	N/A	N/A	N/A	N/A	ICT 05	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	ICT PROJECTS	100% Manual forms converted to electronic forms	N/A	N/A	N/A	N/A	N/A	N/A	2 (70% - 99%)	75% Manual forms converted to electronic forms as identified for Human Resource and ICT by the 30th of June 2023.	25% of manual forms not converted as identified for Finance. Technical issues arose during the project implementation. The service provider couldn't resolve all issues identified on time. Further delays were caused by unavailable tools and licensing.	To continue with the development of the forms and implementation	6 months	OMC Report detailing the Project progress.
N/A	N/A	N/A	N/A	N/A	ICT 07	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	ICT OPERATIONS	100% of the Computer budget spent	N/A	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	100% of the Computer budget spent by 30th June 2023			N/A	Computer Purchase Order



CORPORATE SERVICES													
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2021/2022 FY PROGRESS REPORT						PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT				
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL 2021/2022 FY PROGRESS REPORT			CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	REASON FOR DEVIATION	CORRECTIVE MEASURE	ACTUAL (1,2,3,4,5, Not Applicable)	
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)							
HR 01	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Workplace Skills plan	1 x Report on the Workplace Skills Plan 22/23 FY prepared and submitted to LGSETA by the 30th of April 2022	1 x Report on the Workplace Skills Plan 23/24 FY prepared and submitted to LGSETA by the 30th of April 2023	N/A	N/A	1 x Report on the Workplace Skills Plan 23/24 FY prepared and submitted to LGSETA by the 30th of April 2023	N/A	N/A	N/A	N/A	3 (100% - 129%)	
HR 02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Workplace Skills plan	450 x employees trained by Accredited training providers according to PDPs received from Business Units and in accordance to the approved 21/22 Workplace Skills Plan by the 30th of June 2022	243 x employees trained by Accredited training providers according to PDPs received from Business Units and in accordance to the approved 21/22 Workplace Skills Plan by the 30th of June 2022	N/A	N/A	Facilitation of 141 employees trained by Accredited training providers according to PDPs received from Business Units and in accordance to the approved 22/23 Workplace Skills Plan by the 30th of June 2023	N/A	N/A	Trainings could not be facilitated as anticipated due to budgetary constraints which includes user departments unbudgeting for the trainings.	The KPI will be revised at Mid-term to ensure that it incorporates corporate workshops conducted by National Treasury, COGTA, SALGA, MISA and the National School of Government, because these workshops play a significant role in Skills Development.	N/A	1 (69% & below)
HR 04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Leadership Programme	1 x Learnership implemented	1 x Learnership implemented as per LGSETA Sector Plan by the 30th of June 2022	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4 (130% - 149%)



CORPORATE SERVICES

PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT													
OP REF-ERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICA-TOR	ANNUAL 2021/2022 FY PROGRESS			ANNUAL 2022/2023 FY PROGRESS REPORT									
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5 Not Applicable)	REASON FOR DEVI-ATION	COR-RECTIVE MEAS-URE	TIME- FRAME TO IMPL-EMENT COR-RECTIVE MEASURES	SOURCE DOCU-MENT						
OP REF-ERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICA-TOR	TIMEFRAME TO IMPL-EMENT COR-RECTIVE MEASURES	SOURCE DOCUMENT	OP REF-ERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICA-TOR	REASON FOR DEVI-ATION	COR-RECTIVE MEAS-URE	TIME- FRAME TO IMPL-EMENT COR-RECTIVE MEASURES	SOURCE DOCU-MENT			
OP REF-ERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICA-TOR	REASON FOR DEVI-ATION	COR-RECTIVE MEASURE	TIMEFRAME TO IMPL-EMENT COR-RECTIVE MEASURES	SOURCE DOCUMENT	OP REF-ERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICA-TOR	REASON FOR DEVI-ATION	COR-RECTIVE MEAS-URE	TIME- FRAME TO IMPL-EMENT COR-RECTIVE MEASURES	SOURCE DOCU-MENT	
HR 05	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANIZA-TIONAL DEVELOPMENT	Occupation-al Health & Safety	3 x Employee Assistance and Wellness Programme facilitated by the 30th of June 2022	3 x Employee Assistance and Wellness Programme facilitated by the 30th of June 2022	2 (70% - 69%)	2 (70% - 69%)	Registers and photos.	HR 07	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANIZA-TIONAL DEVELOPMENT	Occupation-al Health & Safety	3 x Employee Assistance and Wellness Programme facilitated by the 31st of March 2022, and 6 May 2022. Unable to secure a venue to accommodate employees as City Hall was fully booked. City Hall was a suitable venue to accommodate all men working for the municipality.	N/A	N/A	N/A	N/A	N/A
HR 06	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANIZA-TIONAL DEVELOPMENT	Occupation-al Health & Safety	3 x Institutional Occupational Health and Safety Committee Workshops facilitated for prioritized Business Units by the 30th of June 2022	3 x Institutional Occupational Health and Safety Committee Workshops facilitated for prioritized Business Units by the 30th of June 2022	3 (100% - 129%)	3 (100% - 129%)	Registers of Workshops held on 20 October 2021, 9 February 2022 & 6 April 2022	HR 10	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANIZA-TIONAL DEVELOPMENT	Occupation-al Health & Safety	4 x Institutional Health & Safety and WCA Workshops to be facilitated for prioritized Business Units by the 30th of June 2023	N/A	N/A	N/A	N/A	N/A
HR 07	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANIZA-TIONAL DEVELOPMENT	Occupation-al Health & Safety	3 x Injury on Duty Compliance Workshops facilitated for prioritized Business Units by the 30th of June 2022	3 x Injury on Duty Compliance Workshops facilitated for prioritized Business Units by the 30th of June 2022	3 (100% - 129%)	3 (100% - 129%)	Registers of Workshops held on 20 October 2021, 9 February 2022 and 15 June 2022	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
HR 08	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANIZA-TIONAL DEVELOPMENT	Organizational Development	Change management strategy by Council approved by Council the 30th of June 2022	Change management strategy by Council NOT approved by the 30th of June 2022	1 (69% & below)	1 (69% & below)	NIL as Draft Change Management Strategy is not yet completed	HR 04	NKPA 1 - MUNICIPAL TRANSFOR-MATION & ORGANIZA-TIONAL DEVELOPMENT	Organizational Development	Change management strategy by Council to be approved by 30th of June 2023	N/A	N/A	N/A	N/A	N/A



CORPORATE SERVICES													
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT													
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL 2021/2022 FY PROGRESS REPORT			REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	ANNUAL 2022/2023 FY PROGRESS REPORT		
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)					ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)
HR 09	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Organisational Development	6 x Policy workshop for employees conducted by the 30th of June 2022	N/A	6 x Policy workshop for employees conducted by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	Additional workshops requested by Unions to allow time to engage the policies.	N/A	N/A	Policy registers and Notices
HR 10	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Organisational Development	2 x City Manager Road shows held by the 30th of June 2022	N/A	2 x City Manager Road shows held by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	The Office of the Municipal Manager arranged 1 Pep Talk/ Road show	N/A	2 (70% - 99%)	Attend-ance Registers
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	The report has had to be amended so it talks to the intended output	N/A	2 (70% - 99%)	Progress Reports
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Incapacity Policy report reviewed and submitted to SMC by the 30th of September 2022	N/A	3 (100% - 129%)	Policy report, SMC Agenda
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Standard Operating Procedure on Pre-Employment Medical Screening was submitted to SMC by the 30th of September 2022	N/A	2 (70% - 99%)	SOP



OFFICE OF THE CITY MANAGER																				
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT		PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT		SOURCE DOCUMENT	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES											
				ANNUAL TARGET	ANNUAL ACTUAL	REASON FOR DEVIATION	CORRECTIVE MEASURE			OP REFERENCE	SOURCE DOCUMENT	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	REASON FOR DEVIATION	CORRECTIVE MEASURE	ANNUAL ACTUAL	REASON FOR DEVIATION	CORRECTIVE MEASURE		
																			ACTUAL (1,2,3,4,5, Not Applicable)	ACTUAL (1,2,3,4,5, Not Applicable)
OCM 12	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency Levels of Corporate Services	12 x Workshops on Customer Service Charters and Principles (CBU, Corporate Infrastructure Services, Economic Development, Community Financial Services) conducted by the Msunduzi Batho Pele forum by the 30th of June 2022	12 x Workshops on Customer Service Charters and Principles (CBU, Corporate Infrastructure Services, Economic Development, Community Financial Services) conducted by the Msunduzi Batho Pele forum by the 30th of June 2022	N/A	N/A	N/A	Invitation, Agenda, Attendance Register and Minutes	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
OCM 13	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency Levels of Corporate Services	6 x bi-monthly meetings of the Msunduzi Batho Pele forum to monitor the implementation of Batho Pele Principles and Customer Service Charter conducted by the 30th of June 2022	6 x bi-monthly meetings of the Msunduzi Batho Pele forum to monitor the implementation of Batho Pele Principles and Customer Service Charter conducted by the 30th of June 2022	N/A	N/A	Invitation, Agenda, Attendance Register and Minutes	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6 x bi-monthly meetings of the Msunduzi Batho Pele forum to monitor the implementation of Batho Pele Principles and Customer Service Charter conducted by the 30th of May 2023
OCM 14	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency Levels of Corporate Services	1 x Report on the reviewed Monitoring tool for implementation of Batho Pele Principles and submitted to SMC for approval by the 31st of August 2021	1 x Report on the reviewed Monitoring tool for implementation of Batho Pele Principles and submitted to SMC for approval by the 31st of August 2021	N/A	N/A	SMC Report & Resolution	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1 x Report on the reviewed Monitoring tool for implementation of Batho Pele Principles developed and submitted to SMC for approval by the 31st of July 2022



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PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT																
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT					
											ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	FRAME TO IMPLEMENT CORRECTIVE MEASURES
OCM 15	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency Levels of Call Centre Management Staff	2 x Customer Care / Batho Pele workshops or training for call centre and switchboard staff facilitated by the Batho Pele Sub-Unit in the month of April 2022	N/A	N/A	Invitation, Agenda, Register and Minutes	OCM 05	N/A	Increase Performance and Efficiency Levels of Call Centre Management Staff	2 x Customer Care / Batho Pele workshops or training for call centre and switchboard staff facilitated by the Batho Pele Sub-Unit in the month of April 2022	2 x Customer Care / Batho Pele workshops or training for call centre and switchboard staff facilitated by the Batho Pele Office by the 30th of April 2023	3 (100% - 129%)	N/A	N/A	N/A	INVITATION, AGENDA, MINUTES & ATTENDANCE REGISTER
OCM 16	#REF!	#REF!	11 x Monthly Consolidated Report on the Service Delivery Department Complaints submitted to SMC by 30th of June 2022	N/A	N/A	SMC Report & Resolution	OCM 07	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improved Customer Care	12 x Monthly Consolidated Report on the Service Delivery Department Complaints submitted to SMC by 30th of June 2023	12 x Monthly Consolidated Report on the Service Delivery Department Complaints submitted to SMC by 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	Consolidated Report & SMC Resolution
OCM 17	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Employee Long Service Recognition Program	Annual Presentation of Long Serving employees Submitted	N/A	N/A	Pictures and Full Council Minutes	OCM 08	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Employee Long Service Recognition Program	Annual Presentation of Long Serving employees submitted to Council by the 30th of June 2022	Annual Presentation of Long Serving employees submitted to Council by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	Report & Pictures
OCM 18	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Customer Care Policy	Date of approval of the Customer Care Policy by Full Council submitted	N/A	N/A	Full Council Report & Resolution	N/A	N/A	Customer Care Policy	The report was submitted for consideration at the following meeting scheduled for the 29th of June 2022.	The Customer Care Policy was considered by the Full Council at its meeting in the month of May 2022.	2 (70% - 89%)	N/A	N/A	N/A	N/A



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OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT				PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT												
				ANNUAL 2021/2022 FY PROGRESS REPORT				ANNUAL 2022/2023 FY PROGRESS REPORT												
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES
OCM 28	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	CALL CENTRE STANDARD OPERATING PROCEDURE	1 x Approved Standard Operating Procedure	N/A	N/A	1 x Approved Standard Operating Procedure for the Call Centre By the 31st of December 2022	N/A	Removed -	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OCM 02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency Levels of Corporate Services	12 x Workshop on Customer Care Policy as well as Dress Code and Name Policy (CBU, Corporate Services, Infrastructure Services, Economic Development, Community Services, Financial Services) conducted by the Msunduzi Batho Pele forum by the 30th of June 2023	12 x Workshop on Customer Care Policy as well as Dress Code and Name Policy (CBU, Corporate Services, Infrastructure Services, Economic Development, Community Services, Financial Services) conducted by the Msunduzi Batho Pele forum by the 30th of June 2023	N/A	N/A	129%	N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OCM 06	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency Levels of Call Centre Management Staff	1 x Customer Care / Batho Pele workshops or training for Revenue Frontline staff were facilitated by the Batho Pele Office by the 30th of May 2023	1 x Customer Care / Batho Pele workshops or training for Revenue Frontline staff were facilitated by the Batho Pele Office by the 30th of May 2023	N/A	N/A	129%	N/A	N/A	N/A	N/A	N/A



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PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2022/2023 FY PROGRESS REPORT															
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	REASON FOR DEVIATION	ANNUAL 2021/2022 FY PROGRESS			ANNUAL 2022/2023 FY PROGRESS			
												ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	
N/A	N/A	N/A	N/A	N/A	OCM 09	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	CALL CENTRE STANDARD OPERATING PROCEDURE	Standard Operating Procedure for the Call Centre submitted to SMC for onward transmission to Full Council for approval by the 31st of December 2022	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	SOP Report and SMC Resolution
N/A	N/A	N/A	N/A	N/A	OCM 10	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	SWITCH BOARD STANDARD OPERATING PROCEDURE	Standard Operating Procedure for the Switch Board submitted to SMC for onward transmission to Full Council for approval by the 31st of December 2022	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	SOP Report and SMC Resolution
N/A	N/A	N/A	N/A	N/A	OCM 11	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Municipal Publications	12 x Internal Newsletters developed & published on Corporate Communications by the 30th of June 2023	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	Email and newsletter
N/A	N/A	N/A	N/A	N/A	OCM 12	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Municipal Publications	12 x Monthly Msunduzi News dispatch publication and published by the 30th of June 2023	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	Email and newsletter



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PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT																													
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2021/2022 FY PROGRESS REPORT						ANNUAL 2022/2023 FY PROGRESS REPORT																			
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT								
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OCM 13	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Communications Strategy	Review and submission of Communications Strategy to the Strategic Management Committee for approval by 31st of August 2022	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	Review and submission of Communications Strategy to the Strategic Management Committee for approval by 31st of August 2022	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	Report and Resolution
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OCM 14	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Communication Policy	Review and submission of Communications Policy to the Strategic Management Committee for approval by 31st of August 2022	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	Review and submission of Communications Policy to the Strategic Management Committee for approval by 31st of August 2022	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	Report and Resolution
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OCM 15	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Social media policy	Review and submission of Social Media Policy to the Strategic Management Committee for approval by the 30th September 2022	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	Review and submission of Corporate Identity and Branding Policy to the Strategic Management Committee for approval by the 30th September 2022	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	Report and Resolution
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OCM 16	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Corporate Image and Identity Policy	Review and submission of Corporate Identity and Branding Policy to the Strategic Management Committee for approval by the 30th September 2022	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	Review and submission of Corporate Identity and Branding Policy to the Strategic Management Committee for approval by the 30th September 2022	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	Report and Resolution



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PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2022/2023 FY PROGRESS REPORT															
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	REASON FOR DEVIATION	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
												ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)				
N/A	N/A	N/A	N/A	N/A	OCM 17	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Media Relations Programme	12 x Monthly Media analyses report compiled and submitted to the SMC for approval by the 30th of June 2023.	N/A	N/A	N/A	N/A	12 x Monthly media analyses report compiled and submitted to the SMC for approval by the 30th of June 2023.	3 (100% - 129%)	N/A	N/A	N/A	Report and Resolution
N/A	N/A	N/A	N/A	N/A	OCM 18	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Communications Strategy programme	Development and submission of Communications Activity plan to the Strategic Management Committee for approval by 31st of July 2022	N/A	N/A	N/A	N/A	Development and submission of Communications Activity plan to the Strategic Management Committee for approval by 31st of July 2022	3 (100% - 129%)	N/A	N/A	N/A	Report and Resolution
N/A	N/A	N/A	N/A	N/A	OCM 19	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Communications Strategy programme	Development and submission of Communications Activity plan to the Strategic Management Committee for approval by 30th of June 2023	N/A	N/A	N/A	N/A	Development and submission of Communications Activity plan to the Strategic Management Committee for approval by 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	Report and Resolution
N/A	N/A	N/A	N/A	N/A	OCM 20	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Communications Strategy programme	100% implementation of quarter 4 targets in the Communications Activity Plan 2022/2023 by the 30th of June 2023	N/A	N/A	N/A	N/A	90% implementation of quarter 4 targets in the Communications Activity Plan 2022/2023 by the 30th of June 2023	2 (70% - 99%)	The cost contain discountages the use of paid advertising and the use of media statements, media state-ments was intensified and free newspaper, radio and television interviews in order to profile the Municipality.	The use of weekly Radio interviews on radio, television and the use of media statements, media state-ments was intensified and free newspaper, radio and television interviews in order to profile the Municipality.	30 July 2023.	Activity plan and portfolio of evidence



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OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT						PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT								
				CORRECTIVE MEASURE	REASON FOR DEVIATION	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
PS 01	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Mayoral Special Programmes	Annual Calendar of events for Mayoral Special Projects	N/A	N/A	N/A	No POE or reasons for deviation submitted	PS 15	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	MAYORAL SPECIAL PROGRAMMES	Annual Calendar of Events for Mayoral Special Projects	1 69% & below	N/A	Score reduced as no POE was submitted.	N/A	N/A		
PS 02	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Mayoral Special Programmes	100% implementation of Mayoral Special Programmes	N/A	N/A	N/A	No POE or reasons for deviation submitted	PS 16	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	MAYORAL SPECIAL PROGRAMMES	100% implementation of Mayoral Special Programmes	1 69% & below	N/A	There are not funds available to fully implement the MSP as per the Annual Calendar. 02 June 2023-meeting with DSAC.	N/A	MSP Monthly Reports		
PS 03	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Mayoral Special Programmes	12 x Monthly reports on Mayoral Special projects	N/A	N/A	N/A	No POE or reasons for deviation submitted	PS 17	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	MAYORAL SPECIAL PROGRAMMES	6 x Monthly reports on Mayoral Special Projects prepared and submitted	1 69% & below	N/A	Score reduced because submitted POE is incomplete, there is no evidence the reports were submitted to CBU MANCO	N/A	Monthly MSP Reports		
PS 04	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Mayoral Special Programmes	4x Quarterly Reports on the Back to Basics to Basics	N/A	N/A	N/A	No POE or reasons for deviation submitted	PS 07	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	SPEAKERS OFFICE	492 x Monthly Reports on the Back to Basics to Basics	1 69% & below	N/A	Score reduced because submitted POE is incomplete, there is no evidence the reports were submitted to CBU MANCO	N/A	Councillor's report.		



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PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT																									
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL 2021/2022 FY PROGRESS REPORT						ANNUAL 2022/2023 FY PROGRESS REPORT															
				REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT										
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)																			
PS 10	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	MPAC	1 approved Oversight Report	Approved Oversight Report 20/21 FY made public (published on municipal website) within seven days of approval of Oversight Report by the 7th of April 2022	Approved Oversight Report 20/21 FY NOT made public (published on municipal website) within seven days of approval of Oversight Report by the 7th of April 2022	2 (70% - 99%)	Delays due to the Internal Audit report submission from Audit General and covid regulations	The issues highlighted are beyond the units control	N/A	N/A	Oversight Report & SMC Resolutions	PS 03	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	MPAC	1 approved Oversight Report	Approved Oversight Report 21/22 FY made public (published on municipal website) within seven days of approval of Oversight Report on 31 March 2023	3 (100% - 129%)	N/A	N/A	Approved Oversight Report 21/22 FY made public (published on municipal website) within seven days of approval of Oversight Report on 31 March 2023	3 (100% - 129%)	N/A	Email confirmation and link to website attached.		
PS 11	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	MPAC	12 x MPAC Monthly Reports	12 x MPAC Monthly Reports 21/22 FY prepared and submitted to Full Council by the 30th of June 2022	3 x MPAC Monthly Reports 21/22 FY prepared and submitted to Full Council by the 30th of June 2022	N/A	MPAC meeting postponed due to special Council meeting requested by Speaker	Ensure meeting and report to such meeting is done and sent to Council in July Council meeting	N/A	Resolution from Council on the report by MPAC, with recommendations	PS 04	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	MPAC	12 x MPAC Monthly Reports	12 x MPAC Monthly Reports 22/23 FY prepared and submitted to Full Council by the 30th of June 2023	2 (70% - 99%)	10 MPAC Reports submitted - 8 monthly Oversight Reports. Full Council did not sit at the end of December. Oversight meetings commenced in February. Minutes of April MPAC meeting were not ready in time for Full Council.	N/A	In January the Oversight Process Plan for the Annual Report for 2021/22 Financial Year. Report for 2021/22 Financial Year was submitted to Full Council. In March the Oversight Report for 2021/2022 Financial Year was submitted to Full Council. Report for April will be combined with report for May.	N/A	10 MPAC Reports submitted - 8 monthly Oversight Reports. Full Council did not sit at the end of December. Oversight meetings commenced in February. Minutes of April MPAC meeting were not ready in time for Full Council.	N/A	10 MPAC Reports submitted - 8 monthly Oversight Reports. Full Council did not sit at the end of December. Oversight meetings commenced in February. Minutes of April MPAC meeting were not ready in time for Full Council.	N/A	Oversight Process Plan for 2021/22 Financial Year. Report for 2021/22 Financial Year. Email sent requesting April MPAC minutes
PS 12	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	MPAC	100% of Adhoc Reports	100% of Adhoc MPAC reports for the 21/22 FY prepared and submitted to Full Council by the 30th of June 2022	100% of Adhoc MPAC reports for the 21/22 FY prepared and submitted to Full Council by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	PS 05	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	MPAC	100% of Adhoc Reports	100% of Adhoc MPAC reports for the 22/23 FY prepared and submitted to Full Council by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	100% of Adhoc MPAC reports for the 22/23 FY prepared and submitted to Full Council by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	Adhoc MPAC reports for 22/23 FY		



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PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2022/2023 FY PROGRESS REPORT															
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT									
									ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT			
PS 13	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	MPAC	MPAC Annual 22/23 FY Workplan	Annual 21/22 FY Workplan	PS 06	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	MPAC	MPAC Annual 22/23 FY Workplan	N/A	N/A	1 (100% - 129%)	N/A	Delay incurred with the Workplan as a result of timeframes within the schedule	Will be presented at the Full Council meeting to be held on 28 July 2023	30-Jul	N/A	N/A	
PS 14	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	SPEAKERS OFFICE	41 x monthly Reports on the Back to Basics	492 x Monthly Reports on the Back to Basics National CoGTA Template 21/22 FY prepared and submitted to Council by the 30th of June 2022	PS 07	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	SPEAKERS OFFICE	492 x Monthly Reports on the Back to Basics National CoGTA Template 22/23 FY prepared and submitted to Council by the 30th of June 2023	N/A	N/A	1 (69% & below)	N/A	Late or no submissions of meeting minutes to Ward Assistants and Councilors the importance of timely submissions.	Constantly remind and reiterate to Ward Assistants and Councilors the importance of timely submissions.	30-Sep-23	N/A	Councilor's report.	
PS 15	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	SPEAKERS OFFICE	Annual Schedule of Meetings	Annual schedule of meetings 2022/2023 FY (ward committees & community meetings) NOT submitted to CoGTA by the 30th of June 2022	PS 08	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	SPEAKERS OFFICE	Annual Schedule of Meetings	N/A	N/A	3 (100% - 129%)	N/A	Annual schedule of meetings 2023/2024 FY (ward committees & community meetings) submitted to CoGTA by the 30th of June 2023	N/A	N/A	N/A	N/A	Annual schedule of meetings and Sub-mission Email
PS 16	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	SPEAKERS OFFICE	Monthly Reports on the Ward Committee Meetings	492 x Monthly Reports on the functioning/status of ward committees received by the Office of the Speaker from Ward Assistants before the 21st of every month by the 30th of June 2022	N/A	N/A	N/A	492 x Monthly Reports on the functioning/status of ward committees received by the Office of the Speaker from Ward Assistants before the 21st of every month by the 30th of June 2022	N/A	N/A	1 (69% & below)	N/A	No POE or reasons for deviation submitted	N/A	N/A	N/A	N/A	N/A



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PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT																			
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	REASON FOR DEV-ATION	CORRECTIVE MEASURE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT							
												ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEV-ATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT																			
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	REASON FOR DEV-ATION	CORRECTIVE MEASURE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2021/2022 FY PROGRESS REPORT							
												ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)					
PS 17	NKPA 5 - GOOD GOV-ERNANCE & PUBLIC PARTICIPA-TION	SPEAKERS OFFICE	Minutes of Community Meetings	No POE or reasons for deviation submitted	N/A	N/A	N/A	N/A	PS 10	GOOD GOV-ERNANCE & PUBLIC PARTICIPA-TION	SPEAKERS OFFICE	Minutes of Community Meetings	164 x Minutes of community meetings from each of the 41 Ward assistants submitted to the Office of the Speaker within 5 days after date of meeting by the 30th of June 2022	164 x Minutes of community meetings from each of the 41 Ward assistants submitted to the Office of the Speaker within 5 days after date of meeting by the 30th of June 2023	1 (69% & below)	Late or no submissions of minutes to Ward Assistant. Hence target not met.	Constantly remind and reiterate to Ward Assistants and Co-ordinators the importance of timely submissions.	30-Sep-23	agenda, attendance register, & meeting minutes.
PS 18	NKPA 5 - GOOD GOV-ERNANCE & PUBLIC PARTICIPA-TION	SPEAKERS OFFICE	Ward Committee Meetings	No POE or reasons for deviation submitted	N/A	N/A	N/A	N/A	PS 11	GOOD GOV-ERNANCE & PUBLIC PARTICIPA-TION	SPEAKERS OFFICE	Ward Committee Meetings	492 x ward committee meetings held by the 30th of June 2022	448 x ward committee meetings held by the 30th of June 2023	2 (70% - 99%)	Late or no submissions of minutes to Ward Assistant. Hence target not met.	Constantly remind and reiterate to Ward Assistants and Co-ordinators the importance of timely submissions.	N/A	agenda, attendance register, & meeting minutes.
PS 19	NKPA 5 - GOOD GOV-ERNANCE & PUBLIC PARTICIPA-TION	SPEAKERS OFFICE	12 x monthly reports on the functioning of the Speaker's Office submitted to Full Council	No POE or reasons for deviation submitted	N/A	N/A	N/A	N/A	PS 12	GOOD GOV-ERNANCE & PUBLIC PARTICIPA-TION	SPEAKERS OFFICE	7 x monthly reports on the functioning of the Speaker's Office submitted to Full Council	11 x monthly reports on the functioning of the Speaker's Office submitted to Full Council by the 30th of June 2023	5 (150% - 167%)	The Speaker was able to prepare reports on a monthly basis for Full Council on the Back-to-Basics and functioning of the office.	N/A	Speaker's Back to Basic Report.		
PS 20	NKPA 5 - GOOD GOV-ERNANCE & PUBLIC PARTICIPA-TION	SPEAKERS OFFICE	Whipery meetings facilitated	No POE or reasons for deviation submitted	N/A	N/A	N/A	N/A	PS 13	GOOD GOV-ERNANCE & PUBLIC PARTICIPA-TION	SPEAKERS OFFICE	Whipery meetings facilitated	1 x Whipery Meetings facilitated for the 22/23 FY by the 30 June 2023	1 (69% & below)	Meetings did not sit as per schedule in order to meet the target. Ensure adherence to the schedule of meetings	Adjust the timeframe the meeting sit at in order to meet the target. Ensure adherence to the schedule of meetings	30-Sep-23	meeting minutes.	



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PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2021/2022 FY PROGRESS REPORT															
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	ANNUAL 2021/2022 FY PROGRESS REPORT						
												ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)				
PS 21	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	SPEAKERS OFFICE	Establishment of the Public Place and Street Naming Committee	No POE or reasons for deviation submitted	PS 14	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	SPEAKERS OFFICE	Establishment of the Public Place and Street Naming Committee	N/A	N/A	N/A	Establishment of the Public Place and Street Naming Committee by the 30th of June 2022	3 (100% - 129%)	The Public Place and Street Naming Committee was established in 2020 after the passing of the policy by Council. On the 28th of April 2023, the Council also passed the working documents of this committee. The Committee has been fully functional with 9x Public Place and Street Naming Meetings facilitated for the 22/23 FY by 30th of June 2023	N/A	N/A	N/A	agenda, attendance register, & meeting minutes.
N/A	N/A	N/A	N/A	N/A	PS 18	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	YOUTH OFFICE	Monthly Reports on the Soccer Training Sessions conducted by the 30th of June 2023	N/A	N/A	N/A	5x Monthly Reports on the Soccer Training Sessions conducted by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	5x Monthly Reports	
N/A	N/A	N/A	N/A	N/A	PS 19	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	YOUTH OFFICE	Monthly Reports on the Aerobics sessions conducted by the 30th of June 2023	N/A	N/A	N/A	5x Monthly Reports on Aerobics sessions conducted by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	5x Monthly Reports	
N/A	N/A	N/A	N/A	N/A	PS 20	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	YOUTH OFFICE	Mayoral Games Report	N/A	N/A	N/A	1x Report on Mayoral Games conducted by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	1x Report on Mayoral Games	



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PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT																
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT						ANNUAL 2021/2022 FY PROGRESS REPORT						
				OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)		
N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	YOUTH OFFICE	5 x Monthly school visits conducted	PS 21	N/A	N/A	N/A	N/A	N/A	5 x Monthly School Visits conducted by the 30th of June 2023	1 x Monthly School Visits conducted by the 30th of June 2023	1 (69% & below)	Score reduced because the submitted POE is incomplete and suggests that only 1 school visits was conducted	N/A	N/A	YOUTH Office Monthly Report and Attendance Register
N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	YOUTH OFFICE	1 x Report on the awards programme facilitated for Top 10 High Achievers by the 30th of June 2023	PS 22	N/A	N/A	N/A	N/A	N/A	1 x Report on the Awards Programme facilitated for Top 10 High Achievers by the 30th of June 2023	1 x Report on the Awards Programme facilitated for Top 10 High Achievers by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A certificate of recognition
N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	YOUTH OFFICE	1 x Report on the bursary programme	PS 23	N/A	N/A	N/A	N/A	N/A	1 x Report on the Registration Fee Assistance Program completed by 30th June 2023	1 x Report on the Registration Fee Assistance Program completed by 30th June 2023	3 (100% - 129%)	Event did not take place due to financial implications but a report in that regard was prepared	N/A	N/A	Registration Fee Assistance Program Report
N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	YOUTH OFFICE	1 x Back to School Campaign	PS 24	N/A	N/A	N/A	N/A	N/A	1 x Back to School Programme conducted by 30th of June 2023	0 x Back to School Programme conducted by 30th of June 2023	1 (69% & below)	event didn't take place due to financial implications	N/A	N/A	Report on Back to School Programme
N/A	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	YOUTH OFFICE	Monthly reports on Fairs conducted and submitted to CBU MANCO	PS 25	N/A	N/A	N/A	N/A	N/A	3 x Monthly Business Fairs conducted and submitted to CBU MANCO by the 30th of June 2023	0 x Monthly Business Fairs conducted and submitted to CBU MANCO by the 30th of June 2023	1 (69% & below)	Score reduced because the submitted POE does not speak to the target and Actual and that suggests that no Business Fairs took place.	N/A	N/A	Monthly report on business fairs



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PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2022/2023 FY PROGRESS REPORT							
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	CORRECTIVE MEASURE	REASON FOR DEVILATION	ACTUAL (1,2,3,4,5, Not Applicable)	ANNUAL ACTUAL	ANNUAL TARGET
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	50x monthly report on Business follow-up site visits from 1st February to 30th June 2023	50x monthly report on Business follow-up site visits from 1st February to 30th June 2023
IA01	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Assurance Services	Completion of internal audit assignments as per approved Annual Audit Plan	31-Jul-22	Two audits that could not be finalised by 30 June 2022 have been carried over to July 2022	2 (70% - 99%)	23 audits could not be completed as the Unit had to prioritize adhoc requests by the CFO for consumer refunds & audit of the GM as the ACM wanted to discuss the report with Council before 30 June 2022.	N/A	92% Completion of internal audit assignments as per approved Annual Audit Plan 2020/21 by the 30th of June 2022	100% Completion of internal audit assignments as per approved Annual Audit Plan
N/A	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	YOUTH OFFICE	Monthly report on Business follow-up site visits conducted	N/A	N/A	N/A	N/A	N/A	1x monthly report on 18 business follow-up site visits conducted and submitted to CBU MANCO by the 30th of June 2023	1x monthly report on 18 business follow-up site visits conducted and submitted to CBU MANCO by the 30th of June 2023
N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Assurance Services	All internal audit assignments completed as per timeframes in the Annual Audit Plan by the 30th of June 2023	31-Aug-23	2 (70% - 99%)	26 audit assignments were planned as at 30 June 2023. 7 adhoc requests by MM & CFO. 17 planned audit assignments were completed. 7 audits carried forward from 2021/22 annual plan were completed. 3 planned audits were removed from the approved annual plan. 7 adhoc audit assignments were completed & 5 planned audit assignments were in progress as at 30 June 2023. In total 31 audit assignments were completed as at 30 June 2023.	Apart from the fact that we had to accommodate the request by MM & CFO on adhoc assignment to July to more delays were caused by our client's availability due to sick leave & compulsory leave. On our side there were instances of delay due to sick leave by staff members	26 audit assignments were planned as at 30 June 2023. 7 adhoc requests by MM & CFO. 17 planned audit assignments were completed. 7 audits carried forward from 2021/22 annual plan were completed. 3 planned audits were removed from the approved annual plan. 7 adhoc audit assignments were completed & 5 planned audit assignments were in progress as at 30 June 2023. In total 31 audit assignments were completed as at 30 June 2023.	26 audit assignments were planned as at 30 June 2023. 7 adhoc requests by MM & CFO. 17 planned audit assignments were completed. 7 audits carried forward from 2021/22 annual plan were completed. 3 planned audits were removed from the approved annual plan. 7 adhoc audit assignments were completed & 5 planned audit assignments were in progress as at 30 June 2023. In total 31 audit assignments were completed as at 30 June 2023.	
N/A	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	YOUTH OFFICE	Monthly report on Business follow-up site visits conducted	N/A	N/A	N/A	N/A	N/A	50x monthly report on Business follow-up site visits from 1st February to 30th June 2023	50x monthly report on Business follow-up site visits from 1st February to 30th June 2023
N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Assurance Services	All internal audit assignments completed as per timeframes in the Annual Audit Plan by the 30th of June 2023	31-Aug-23	2 (70% - 99%)	26 audit assignments were planned as at 30 June 2023. 7 adhoc requests by MM & CFO. 17 planned audit assignments were completed. 7 audits carried forward from 2021/22 annual plan were completed. 3 planned audits were removed from the approved annual plan. 7 adhoc audit assignments were completed & 5 planned audit assignments were in progress as at 30 June 2023. In total 31 audit assignments were completed as at 30 June 2023.	Apart from the fact that we had to accommodate the request by MM & CFO on adhoc assignment to July to more delays were caused by our client's availability due to sick leave & compulsory leave. On our side there were instances of delay due to sick leave by staff members	26 audit assignments were planned as at 30 June 2023. 7 adhoc requests by MM & CFO. 17 planned audit assignments were completed. 7 audits carried forward from 2021/22 annual plan were completed. 3 planned audits were removed from the approved annual plan. 7 adhoc audit assignments were completed & 5 planned audit assignments were in progress as at 30 June 2023. In total 31 audit assignments were completed as at 30 June 2023.	26 audit assignments were planned as at 30 June 2023. 7 adhoc requests by MM & CFO. 17 planned audit assignments were completed. 7 audits carried forward from 2021/22 annual plan were completed. 3 planned audits were removed from the approved annual plan. 7 adhoc audit assignments were completed & 5 planned audit assignments were in progress as at 30 June 2023. In total 31 audit assignments were completed as at 30 June 2023.	



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PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT													
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT						ANNUAL 2022/2023 FY PROGRESS REPORT			
				REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES
IA02	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Assurance Services	Development & submission of the Three Year Audit Rolling Plan for 2022/23, 2023/24 & 2024/5 and Annual Audit Plan for 2022/23 FY to the Audit Committee for approval by the 30 June 2022	ANNUAL TARGET	Developed & submitted the Three Year Audit Rolling Plan for 2022/23, 2023/24 & 2024/5 and Annual Audit Plan for 2022/23 FY to the Audit Committee for approval by the 30 June 2022	ANNUAL ACTUAL	3 (100% - 129%)	ACTUAL (1,2,3,4,5, Not Applicable)	N/A	N/A	N/A	N/A	Report to Audit Committee & Audit Committee meeting Agenda
				TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	Report & Audit Committee resolution	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IA03	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Audit Committee	Development & submission of an Audit Committee Annual Work Plan & Calendar of activities for 2022/23 FY to the Audit Committee and Council for approval by the 30 June 2022	ANNUAL TARGET	Developed & submitted the Audit Committee Annual Work Plan & Calendar of activities for 2022/23 FY to the Audit Committee and Council for approval by the 30 June 2022	ANNUAL ACTUAL	3 (100% - 129%)	ACTUAL (1,2,3,4,5, Not Applicable)	N/A	N/A	N/A	N/A	Report to Audit Committee & Audit Committee meeting Agenda
				TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	Report & Audit Committee resolution	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IA04	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Assurance Services	COVID 19 infections in the Unit during December 2021 & in January & February 2022 the Manager.	ANNUAL TARGET	4 x Internal Audit Quarterly reports prepared and submitted to the Audit Committee on its first meeting after the end of each quarter preceded by the 30th June 2022	ANNUAL ACTUAL	3 x Internal Audit Quarterly reports prepared and submitted to the Audit Committee on its first meeting after the end of each quarter preceded by the 30th June 2022	ACTUAL (1,2,3,4,5, Not Applicable)	2 (70% - 99%)	CONVENING OF SPECIAL AUDIT COMMITTEE MEETINGS HAS RESULTED IN THE COMPLETION OF ADDITIONAL REPORTS TO BE TABLED AT THOSE MEETINGS.	N/A	N/A	Internal quarterly Reports & Audit Committee meeting Agenda
				TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	Quartely status reports	N/A	Quartely report for quarter ending 30 June 2022 will be done in August 2022	N/A	Quartely reports will be done for the Audit Committee meetings	N/A	N/A	N/A	N/A



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PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT															
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT						
									ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT															
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2021/2022 FY PROGRESS REPORT						
									ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
OCM 02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	Draft SDBIP submitted to IDP unit for onward transmission to Full Council by the 31st of March 2022	Draft SDBIP Email Correspondence submitted to IDP unit	SP 15	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	Draft SDBIP submitted to IDP unit	Draft SDBIP 2023/2024 submitted to the IDP unit by the 31st of March 2023	N/A	2 (70% - 99%)	Draft Budget and IDP of had to be tabled first then the Draft was to follow	Draft SDBIP was submitted to the IDP by the 31st of May 2023	N/A	email of Submission to the IDP unit
OCM 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	Final Draft performance management framework reviewed and submitted to SMC by the 31st of May 2022	Draft Policy submitted to SMC	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2 (70% - 99%)	Submitted in June additional information from the new staffing regulations had to be added	N/A	N/A
OCM 04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	Approved SDBIP made public on municipal website within 14 days after the approval by the mayor	Website Link	SP 14	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	Approved SDBIP made public on municipal website within 14 days after the approval by the mayor	SDBIP & OP 2023/2024 posted on the Msunduzi Municipal Website 14 days after approval by the Mayor	N/A	3 (100% - 129%)	Approved SDBIP made public on municipal website within 14 days after the approval by the mayor	N/A	N/A	Link to website
OCM 05	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	8 X SDBIP & OP monthly reports submitted to the SMC (End of July, August, October, November, January, February, April, May) by the 30th of June 2022	8 x monthly reports, SMC agenda and resolutions	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	8 X SDBIP & OP monthly reports submitted to the SMC (End of July, August, October, November, January, February, April, May) by the 30th of June 2022	N/A	N/A
OCM 06	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	4 X SDBIP & OP quarterly reports submitted to the OMC (Annual of 19/20 FY & Q1, Q2, Q3 of 20/21 FY) by the 30th of April 2022	4 x Quarterly SDBIP reports SMC agenda and resolutions	SP 17	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	4 X SDBIP & OP quarterly reports submitted to the SMC (Annual of 21/22 FY & Q1, Q2, Q3 of 22/23 FY) by the 30th of April 2023	4 X SDBIP & OP 2022/2023 quarterly reports submitted to the SMC (Annual of 21/22 FY & Q1, Q2, Q3 of 22/23 FY) by the 30th of April 2023	N/A	2 (70% - 99%)	O2 Report was late due to late mission of POEs from departments even if there are late POEs and it will be reported as such	N/A	N/A	4 X SDBIP & OP 2022/2023 quarterly reports submitted to the SMC (Annual of 21/22 FY & Q1, Q2, Q3 of 22/23 FY) by the 30th of April 2023



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PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT																					
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2021/2022 FY PROGRESS REPORT						ANNUAL 2022/2023 FY PROGRESS REPORT											
				REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT			
OCM 07	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Performance Management Reporting	Date of submission of Annual Performance Report 2020/2021	N/A	N/A	N/A	Letter of Receipt from AG	SP 18	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	Annual Performance Report 2021/2022 submitted to the Auditor General by the 31st August 2022	3 (100% - 129%)	N/A	N/A	N/A	Annual Performance Report 2021/2022 submitted to the Auditor General by the 31st August 2022	3 (100% - 129%)	N/A	N/A	Acknowledgement of receipt by AG Email Correspondence	
OCM 08	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Performance Management Reporting	Date of Mid-Year Performance review 2020/2021 submitted	N/A	N/A	N/A	Mid-Year Performance review 2021/2022	N/A	N/A	N/A	Mid-Year Performance review submitted to Council by the 25th of January 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OCM 09	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Performance Management Reporting	Annual Report 2020/2021	N/A	N/A	N/A	Annual Report, Full Council Agenda	SP 21	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	Annual Report 2021/2022 tabled in Council by the 31st of January 2021	2 (70% - 99%)	N/A	N/A	N/A	Annual Report 2021/2022 tabled in Council by the 31st of January 2023	3 (100% - 129%)	N/A	N/A	N/A	Misunduzi AR Council Resolution Extract-IA Report on the AR
OCM 10	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Individual Performance Management	6 x signed 2021/2022 performance agreements	N/A	N/A	N/A	6 x signed performance agreements	SP 22	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Individual Performance Management	6 x signed 2022/2023 performance agreements for S54/56 Managers submitted within 14 days of the Approval of SDBIP	2 (70% - 99%)	N/A	N/A	N/A	6 x signed performance agreements for S54/56 Managers submitted to MEC	3 (100% - 129%)	N/A	N/A	N/A	Confirmation Email Link to Municipal Website
OCM 11	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Service Provider Performance Assessment	2 x Service Provider Performance Assessments conducted by the 28th of February 2022	N/A	N/A	N/A	2 x Service Provider Performance Assessments	N/A	N/A	N/A	2 x Service Provider Performance Assessments conducted by the 28th of February 2022	3 (100% - 129%)	N/A	N/A	N/A	Adjusted SDBIP 22/23 FY submitted to Council within 28 days after the approval of the adjusted Budget	N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	SP 20	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	Adjusted SDBIP 22/23 FY submitted to Council within 28 days after the approval of the adjusted Budget	N/A	N/A	N/A	Adjusted SDBIP 22/23 FY submitted to Council	2 (70% - 99%)	N/A	N/A	N/A	The SDBIP had to include the submission from the PMS CoG-TA support prior to the submission to Council	Adjustment SDBIP 22/23 and Council Resolution



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES

PERFORMANCE REPORTING 2021/2022 FY PROGRESS REPORT		ANNUAL 2022/2023 FY PROGRESS REPORT															
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	TIME-FRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	ANNUAL 2022/2023 FY PROGRESS REPORT			REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME-FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
											ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)				
HS 27	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	Obtain Environmental Authorisation	Obtain Environmental Authorisation for EDTEA by the 30th of June 2022	HS 26	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	SPLUMA MPT approval for Township Establishment obtained by the 30th of June 2023	7/31/2022	Amend the incorrect property description and resubmit for approval by EDTEA	N/A	2 (70% - 99%)	Spluma MPT Approval obtained with condition by the 30th of June 2023	2 (70% - 99%)	Conditions to be amended for the SPLUMA approval granted by MPT	31-Jul-23	Progress report & Email correspondence regarding the MPT meeting
HS 22	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	Obtain Environmental Authorisation	Obtain Environmental Authorisation for EDTEA by the 30th of June 2022	HS 22	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	SPLUMA MPT approval for Township Establishment obtained by the 30th of June 2022	31-Jul-22	Fast track preparation of advert pack and obtaining of additional studies on on-site burials that needed to be undertaken to allow for SPLUMA progress. Final SPLUMA application at town planning. Preparation of advert pack in progress	N/A	2 (70% - 99%)	Draft General Plan submitted to Surveyor General's Office for approval by the 30th of June 2023	2 (70% - 99%)	Approval of General Plan has not been granted by the Surveyor General's Office. Awaiting Approval	31-Jul-23	Progress report
HS 20	NKPA 2 - BASIC SERVICE DELIVERY	Municipal Rental Stock	100% of all reported maintenance complaints for rental housing units processed & completed by the 30th of June 2022	100% of all reported maintenance complaints for rental housing units processed & completed by the 30th of June 2022	HS 34	NKPA 2 - BASIC SERVICE DELIVERY	Municipal Rental Stock	100% of all reported maintenance complaints for rental housing units processed & completed by the 30th of June 2023	N/A	Copy of maintenance schedule	N/A	3 (100% - 129%)	100% of all reported maintenance complaints for rental housing units processed & completed by the 30th of June 2022	1 (69% & below)	The hand over to Building Section could not be verified	23/24 FY	List of all complaints handed to Building Section



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES																			
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2022/2023 FY PROGRESS REPORT			ANNUAL 2022/2023 FY PROGRESS REPORT																
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	REASON FOR DEVIATION	ANNUAL 2021/2022 FY PROGRESS			ANNUAL 2022/2023 FY PROGRESS				
												ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)		
HS 29	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	Submission of Environmental Impact Assessment	Correspondence from the Department of Human Settlements dated 29 June 2022.	HS 30	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	Submission of Environmental Impact Assessment	N/A	N/A	N/A	3 (100% - 129%)	3 (100% - 129%)	3 (100% - 129%)	Submission of Environmental Impact Assessment (Shamang Housing Project) to EDTEA by the 30th of June 2023	N/A	N/A	N/A	Proof of submission to EDTEA
N/A	N/A	N/A	N/A	N/A	HS 18	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	SPLUMA MPT approval for Township Establishment obtained by the 30th of June 2023	N/A	N/A	N/A	1 (69% & below)	1 (69% & below)	1 (69% & below)	SPLUMA MPT approval for Township Establishment (Vellwood Place) NOT obtained by the 30th of June 2023	N/A	N/A	N/A	Project Progress Report dated June 2023
N/A	N/A	N/A	N/A	N/A	HS 19	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	Submission of Environmental Impact Assessment to EDTEA by the 30th of June 2023	N/A	N/A	N/A	3 (100% - 129%)	3 (100% - 129%)	3 (100% - 129%)	Submission of Environmental Impact Assessment (Glenwood South East Sector) to EDTEA by the 30th of June 2023	N/A	N/A	N/A	Environmental Authorisation approval from EDTEA
N/A	N/A	N/A	N/A	N/A	HS 21	NKPA 2 - BASIC SERVICE DELIVERY	HUMAN SETTLEMENTS	Submission of Environmental Impact Assessment to Town Planning Department for consideration by the 30th of June 2023	N/A	N/A	N/A	1 (69% & below)	1 (69% & below)	1 (69% & below)	Submit SPLUMA application to Town Planning Department for consideration by the 30th of June 2023	N/A	N/A	N/A	Progress Report & Email Correspondence



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES																	
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT						ANNUAL 2022/2023 FY PROGRESS REPORT							
				SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	CORRECTIVE MEASURE	TIME-FRAME TO IMPLEMENT CORRECTIVE MEASURES	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME-FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT			
															ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)
DS 07	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	SMMES and Cooperative development	8 x Skills Development and Training workshops facilitated for SMMES and Co-ops by the 30th of June 2022	Attendance registers 12 May 2022, 30 March 2022, 21 February 2022, 06 January 2022, 15 December 2021, 25 October 2021, 14 September 2021	DS 05	3 - LOCAL ECONOMIC DEVELOPMENT	SMMES and Cooperative development	12 x Skills Development and Training workshops facilitated for SMMES and Co-ops by the 30th of June 2022	N/A	N/A	N/A	12 x Skills Development and Training workshops facilitated for SMMES and Co-ops by the 30th of June 2022	3 (100% - 129%)	The Business facilitated more trainings and workshops than anticipated due to lot of programmes planned by various stakeholders i.e. SANRAL and EDTEA.	N/A	N/A	Attendance Registers and photos
				8 x Skills Development and Training workshops facilitated for SMMES and Co-ops by the 30th of June 2022	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	16 x Skills Development and Training workshops facilitated for SMMES and Co-ops by the 30th of June 2023	3 (100% - 129%)	
DS 08	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	SMMES and Cooperative development	80x Cooperatives or SMMES supported and visited	Copy of Log sheets	DS 06	3 - LOCAL ECONOMIC DEVELOPMENT	SMMES and Cooperative development	80 Cooperatives and SMMES supported and visited by the 30th of June 2022	N/A	N/A	N/A	80 x SMMES and Cooperatives supported and visited by the 30th of June 2023	3 (100% - 129%)		N/A	N/A	Copy of log sheets
			80 Cooperatives and SMMES supported and visited by the 30th of June 2022	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	92 x SMMES and Cooperatives supported and visited by the 30th of June 2023	3 (100% - 129%)		N/A
DS 09	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	SMMES and Cooperative development	60 Cooperatives and SMMES mentored	Spreadsheet of businesses assisted and mentored	DS 07	3 - LOCAL ECONOMIC DEVELOPMENT	SMMES and Cooperative development	60 Cooperatives and SMMES assisted and mentored by the 30th of June 2022	N/A	N/A	N/A	60 Cooperatives and SMMES assisted and mentored by the 30th of June 2023	5 (167%)	This is due to an increase of newly registered businesses that required a mentorship as well as facilitation of Operation Vula Fund Guidelines.	N/A	N/A	A list of businesses assisted and mentored.
			60 Cooperatives and SMMES assisted and mentored by the 30th of June 2022	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	120 Cooperatives and SMMES assisted and mentored by the 30th of June 2023	5 (167%)		N/A
DS 20	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Business Development	4 x Red Tape Reduction Workshops conducted	N/A	DS 17	3 - LOCAL ECONOMIC DEVELOPMENT	Business Development	4 x Red Tape Reduction Workshops conducted by the 30th of June 2022	N/A	N/A	N/A	4 x Red Tape Reduction Workshops conducted by the 30th of June 2023	3 (100% - 129%)		N/A	N/A	SMC Annual Report
			4 x Red Tape Reduction Workshops conducted by the 30th of June 2022	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4 x Red Tape Reduction Workshops conducted by the 30th of June 2023	3 (100% - 129%)		N/A
DS 15	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Economic Development	4 x LED Forum meetings held	Minutes Attendance Registers	DS 12	3 - LOCAL ECONOMIC DEVELOPMENT	Economic Development	4 x LED Forum meetings held by the 30th of June 2022	N/A	N/A	N/A	4 x LED Forum meetings held with internal and external stakeholders by the 30th of June 2023	3 (100% - 129%)		N/A	N/A	Invitations, Agendas, Minutes and Attendance Registers.
			4 x LED Forum meetings held by the 30th of June 2022	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4 x LED Forum meetings held with internal and external stakeholders by the 30th of June 2023	3 (100% - 129%)		N/A



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES

PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT		ANNUAL 2022/2023 FY PROGRESS REPORT														
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT					
											ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES
DS 10	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Informal Economy support	Final Database for Informal economy for zone 3, 17, 18 & 19 submitted to the General Manager by the 30th of June 2022	To change the target at midterm review	Dec-22	Database and Report	DS 08	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Informal Economy support	Final Database for Informal economy for Zone 4, 17, 18, 19, 33, 35, 36, 37 & 38 submitted to the General Manager by the 30th of June 2023	N/A	N/A	3 (100% - 129%)	N/A	N/A	A copy of the report for the GM Lists and Database
DS 11	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Street Trading Support	4 x Skills Development and Training workshops facilitated for Informal Traders by the 30th of June 2022	N/A	N/A	Attendance registers	DS 09	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Street Trading Support	4 x Skills Development and Training workshop facilitated for Informal Traders by the 30th of June 2023	N/A	N/A	3 (100% - 129%)	N/A	N/A	Attendance registers
DS 16	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Business Development	8 x Development Facilitation Committee meetings conducted by the 30th of June 2022	N/A	N/A	SMC Report	DS 14	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Business Development	12 x Development Facilitation Committee Meetings conducted by the 30th of June 2023	N/A	N/A	4 (130% - 149%)	N/A	N/A	SMC Report



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES																	
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	TIME-FRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	REASON FOR DEVIATION	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT						
								ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURES	TIME-FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
DS 25	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Special Projects	Finalization of sale/lease agreements for strategic sites in consultation with Legal Services by the 30th of June 2022	3x SLAs & BSC Reports	N/A	N/A	N/A	5 x Strategic Land parcels prepared for disposal by the 30th of June 2022	6 x Strategic Land parcels prepared for disposal by the 30th of June 2022	3 (100% - 129%)	N/A	Finalization of sale/lease agreements for strategic sites in consultation with Legal Services by the 30th of June 2023	1 (69% & below)	The process was put on hold due to PIPFA adjustments. Bidders received through competitive bid did not meet the specifications criteria. Disposal thereafter be carried out.	30-Sep-23	SMC Resolution	
DS 21	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Business Licensing	520 x Businesses visited and registered	N/A	N/A	N/A	N/A	520 x Businesses registered in the Business database by the 30th of June 2022	763 x Businesses registered in the Business database by the 30th of June 2022	5 (150% - 167%)	N/A	600 x Businesses registered in the Business database by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	Schedule of Business Registration	
DS 22	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Business Licensing	100% Business Licensing Applications processed	N/A	N/A	N/A	N/A	100% Business Licensing Applications processed within 21 days in terms of Business Act for the 21/22 FY by the 30th of June 2022	100% Business Licensing Applications processed within 21 days in terms of Business Act for the 22/23 FY by the 30th of June 2022	5 (150% - 167%)	N/A	100% Business Licensing Applications processed within 21 days in terms of Business Act for the 22/23 FY by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	Schedule of Business Licence Applications received and processed	
DS 23	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Business Licensing	580 Businesses inspected	N/A	N/A	N/A	N/A	580 x Businesses inspected for compliance and validity of Business Licenses in terms of the Business Act for 21/22 FY by the 30th of June 2022	868 x Businesses inspected for compliance and validity of Business Licenses in terms of the Business Act for 21/22 FY by the 30th of June 2022	5 (150% - 167%)	N/A	600 x Businesses inspected for compliance and validity of Business Licenses in terms of the Business Act for the 22/23 FY by the 30th of June 2023	5 (150% - 167%)	Target exceeded due to the blitz and operations carried out	N/A	Schedule of Business Licenses visited for compliance. Comp. Notices and Prosecutions issued	



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES

PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT		ANNUAL 2022/2023 FY PROGRESS REPORT																				
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	CORRECTIVE MEASURE	REASON FOR DEVIATION	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	REASON FOR DEVIATION	ACTUAL (1,2,3,4,5, Not Applicable)	ANNUAL ACTUAL	ANNUAL TARGET	ANNUAL ACTUAL	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	
																						ANNUAL ACTUAL
DS 01	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Special Projects: NDPG	50 000 cubic metres desilted from the Duzi River by the 30th of June 2022	Progress report	DS 01	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Special Projects: NDPG	50 000 cubic metres desilted from the Duzi River by the 30th of June 2023	N/A	N/A	N/A	N/A	N/A	5 (150% - 167%)	112 000 cubic metres desilted from the Duzi River by the 30th of June 2023	50 000 cubic metres desilted from the Duzi River by the 30th of June 2023	Over-achieved due to expanded scope of work	N/A	N/A	N/A	N/A	PROGRESS REPORT
DS 12	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Street Trading Support	40 x Street Traders in the CBD precinct formalised	List formalized businesses	DS 10	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Street Trading Support	40 x Street Traders in the CBD precinct formalised	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	40 x Street Traders in the CBD precinct formalised	40 x Street Traders in the CBD precinct formalised		N/A	N/A	N/A	N/A	A list of Traders formalized.
DS 14	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Informal Economy Support & Development	4 x Skills Development and Support workshop facilitated	Attendance registers	DS 11	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Informal Economy Support & Development	4 x Skills Development and Support workshop facilitated	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	4 x Skills Development and Support workshop facilitated	4 x Skills Development and Support workshop facilitated		N/A	N/A	N/A	N/A	Attendance registers
DS 30	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Street Trading Support	50 x Illegal Street Traders removed	List of Illegal Street Traders removed	DS 13	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Street Trading Support	50 x Illegal Street Traders removed	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	50 x Illegal Street Traders removed	50 x Illegal Street Traders removed		N/A	N/A	N/A	N/A	List of Illegal Traders removed.
DS 17	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Business Development	1 x Report on database collected on new investments in the city	SMC Report	DS 15	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Business Development	1 x Report on database collected on new investments in the city	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	10 x Database collected on new investments in the city	10 x Database collected on new investments in the city		N/A	N/A	N/A	N/A	SMC Report



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES																
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2022/2023 FY PROGRESS REPORT													
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT							
									ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	
N/A	N/A	N/A	N/A	N/A	DS 21	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Business Licensing	12 x Awareness campaigns on business licensing for informal economy	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	Attendee register and Photos
TP & EM 11	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	17 000 sites baited and/or treated for Vector Control in the FY by the 30th June 2022	N/A	TP & EM 15	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	17000 sites baited and/or treated for Vector Control by the 30th of June 2023	N/A	N/A	N/A	1 (69% & below)	Due to delays in the procurement of rodenticides	Additional baiting to be carried out in the new financial year	30-Sep-23	Vector Control File
TP & EM 12	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	960 Food samples and swabs taken & analysed in the FY by the 30th of June 2022	N/A	TP & EM 16	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	960 Food samples and swabs taken & analysed by the 30th of June 2023	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	Laboratory file
TP & EM 13	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	1020 Water samples taken & analysed (Potable water)	N/A	TP & EM 17	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	1020 water samples taken & analysed for Water Quality Control in the FY by the 30th of June 2022	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	Laboratory file
TP & EM 14	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	800 Water samples taken & analysed (Raw water)	N/A	TP & EM 18	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	800 water samples taken & analysed for Water Quality Control in the FY by the 30th of June 2022	N/A	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	Laboratory file



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES																																	
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT				PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT				PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT																					
				SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	CORRECTIVE MEASURE	TIME-TO-IMPLEMENT CORRECTIVE MEASURES	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME-TO-IMPLEMENT CORRECTIVE MEASURES	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME-TO-IMPLEMENT CORRECTIVE MEASURES	REASON FOR DEVIATION																
																		ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)							
TP & EM 15	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	36 x real time (continuous) quantitative air quality reports of criteria and other pollutants produced and submitted to SMC in the FY by the 30th June 2022	TP & EM 19	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	Air quality monitoring files			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	36 x real time (continuous) quantitative air quality reports of criteria and other pollutants produced and submitted to SMC by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	36 x real time (continuous) quantitative air quality reports of criteria and other pollutants produced and submitted to SMC by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	Air quality monitoring files
TP & EM 01	NKPA 6 - CROSS CUTTING	LAND USE MANAGEMENT SYSTEM	Final draft Single Land Use Scheme for Municipality prepared and submitted by the 31st of December 2021	SDCEHL	NKPA 6 - CROSS CUTTING	Implementation of the Land Use Management Framework N/A	Final draft Single Land Use Scheme for Municipality prepared and submitted by the 31st of December 2021			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100% Land Use Scheme amendments implemented by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	100% Land Use Scheme amendments implemented by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	Council resolution and revised Land Use Scheme	
TP & EM 28	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	8 200 (commercial & residential) premises inspected annually for Environmental Health compliance by the 30th of June 2022	TP & EM 30	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	Cyberfox -Environmental health information system			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8 200 (commercial & residential) premises inspected for Environmental Health compliance by the 30th of June 2023	5 (150% - 167%)	Target exceeded due to the blitz operations carried out	N/A	N/A	N/A	N/A	12 248 (commercial & residential) premises inspected for Environmental Health compliance by the 30th of June 2023	5 (150% - 167%)	Target exceeded due to the blitz operations carried out	N/A	N/A	N/A	N/A	Cyberfox -Environmental health information system
TP & EM 29	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	2 600 food premises inspected annually for Environmental Health compliance by the 30th of June 2022	TP & EM 31	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	Cyberfox -Environmental health information system			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2 600 food premises inspected for Environmental Health compliance by the 30th of June 2023	4 (130% - 149%)	Target exceeded due to the blitz operations carried out	N/A	N/A	N/A	N/A	3 446 food premises inspected for Environmental Health compliance by the 30th of June 2023	4 (130% - 149%)	Target exceeded due to the blitz operations carried out	N/A	N/A	N/A	N/A	Cyberfox -Environmental health information system
TP & EM 30	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	500 HCRW premises (pharmacies, surgeries, hospitals) inspected annually for Environmental Health compliance by the 30th of June 2022	TP & EM 32	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	Cyberfox -Environmental health information system			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	500 HCRW premises (pharmacies, surgeries, hospitals) inspected for Environmental Health compliance by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	649 HCRW premises (pharmacies, surgeries, hospitals) inspected for Environmental Health compliance by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	Cyberfox -Environmental health information system	



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES														
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2022/2023 FY PROGRESS REPORT			ANNUAL 2022/2023 FY PROGRESS REPORT											
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT					
									ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES
TP&EM 31	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	500 POC premises (leeches, old age homes, nursing facilities) inspected annually for Environmental Health compliance by the 30th of June 2022	Cyberfox -Environmental health information system	TP & EM 33	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	500 POC premises (leeches, old age homes, nursing facilities) inspected annually for Environmental Health compliance by the 30th of June 2023	500 POC premises (leeches, old age homes, nursing facilities) inspected annually for Environmental Health compliance by the 30th of June 2023	4 (130% -149%)	Target exceeded due to the blitz operations carried out	N/A	N/A	Cyberfox -Environmental health information system
TP&EM 32	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	3000 TOB premises inspected annually for Environmental Health compliance by the 30th of June 2022	N/A	TP & EM 34	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	3000 TOB premises inspected annually for Environmental Health compliance by the 30th of June 2023	5 (150% -167%)	Target exceeded due to the blitz operations carried out	N/A	N/A	Cyberfox -Environmental health information system	
TP&EM 33	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	100% public complaints investigated/responded to within 5 working days of receipt of the complaint by the 30th of June 2022	N/A	TP & EM 35	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	100% public complaints investigated/responded to within 5 working days of receipt of the complaint by the 30th of June 2022	3 (100% -129%)	N/A	N/A	N/A	Complaints register and file	
TP&EM 34	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	200 Air Pollution Industries/Institutions inspected annually for air pollution compliance by the 30th of June 2022	N/A	TP & EM 36	NKPA 6 - CROSS CUTTING	Safeguarding the environment for the optimal health of the Community	200 Air Pollution Industries/Institutions inspected annually for air pollution compliance by the 30th of June 2022	216 Air Pollution Industries/Institutions inspected for air pollution compliance by the 30th of June 2023	3 (100% -129%)	N/A	N/A	N/A	Cyberfox -Environmental health information system



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES

PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2022/2023 FY PROGRESS REPORT																		
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	CORRECTIVE MEASURE	REASON FOR DEVIATION	ANNUAL 2022/2023 FY PROGRESS REPORT								
													ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)						
TP&EM 19	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Building plans	80% of building plans in the 21/22 FY assessed	Building plans register	TP & EM 21	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Building plans	80% of building plans in the 22/23 FY assessed within 8 working days upon receipt by town Planning by the 30th of June 2023	N/A	N/A	N/A	N/A	270% - 99%	60% (80 out of 141) of building plans in the 22/23 FY assessed within 8 working days upon receipt by town Planning by the 30th of June 2023	3 (100% - 129%)	20% of building plans were delayed by the architect	31-Aug-23	The remaining buildings are to be re-registered as new submissions in the next financial year	N/A	N/A	Building plans register
TP&EM 39	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Optimize system, processes and structure	Average of 30 days taken to process new way leave applications by the Panel from receipt of the application by the 30th of June 2022	Wayleaves register	TP & EM 25	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Improving ICT systems in the City	Wayleaves applications processed within 30 days by the 30th of June 2023	N/A	N/A	N/A	N/A	3 (100% - 129%)	Wayleaves processed within 30 days by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	Wayleaves Register
TP&EM 40	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Optimize system, processes and structure	98% of building plan applications were processed within one working day of receipt by June 2021	Building plans spreadsheet	TP & EM 24	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Enhancing a development service of the City	95% of Building Plans to be cleared within 3 working days by the 30th of June 2023	N/A	N/A	N/A	N/A	3 (100% - 129%)	96% of building plans cleared within 3 working days by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	Building Plan register
TP&EM 21	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Optimize system, processes and structure	95% of Building Plan applications <500m2 processed by the Approval Committee within an average of 21 days from the date of receipt of the application by the 30th of June 2022	Building Plan Register	TP & EM 41	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Optimize system, processes and structure	95% of Building Plan applications <500m2 processed by the plan Approval Committee within an average of 21 days from the date of receipt of the application by the 30th of June 2022	N/A	N/A	N/A	N/A	3 (100% - 129%)	95% of Building Plan applications <500m2 processed by the plan Approval Committee within an average of 21 days from the date of receipt of the application by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	Building Control Information for 2022 to 2023 (626)



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES

PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2022/2023 FY PROGRESS REPORT		ANNUAL 2022/2023 FY PROGRESS REPORT													
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	
															ANNUAL TARGET
TP & EM 07	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	GEVDI	1 x Progress Report on Tranche 3 Edendale Land Acquisition and Expropriation submitted to SMC by 30th of June 2022	Progress Report on Tranche 3 Edendale Land Acquisition and Expropriation	TP & EM 11	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Land Acquisition	1 x Progress Report on Tranche 3 Edendale Land Acquisition and Expropriation submitted to SMC by 30th of June 2023	N/A	N/A	N/A	N/A	N/A	Tranche 3 Expropriation Report, Tranche 3 Progress Report, Tranche 3 Expropriation TEC Submission	
TP & EM 08	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	GEVDI	1 x Adoption Report on the Edendale Town Centre Civic Zone Feasibility Study submitted 30th of June 2022	BAC report	TP & EM 12	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Feasibility Study	1 x Adoption Report on the Edendale Town Centre Civic Zone Feasibility Study submitted to SMC by 30th of June 2023	N/A	22/23 FY	Interested stakeholders for the ICT hub need time to prepare a business plan and the time is needed to resolve departments challenges with their commitments. A report prepared and submitted to BAC for the extension of time on the project due to project requirements being extended and interested parties requiring assistance with business plan completion	N/A	N/A	1 x Adoption Report on the Edendale Town Centre Civic Zone Feasibility Study submitted to SMC by 30th of June 2023	Adoption Report on the Edendale Town Centre Civic Zone Feasibility Study
TP & EM 41	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	PROFES-SIONAL SERVICE TO DEVELOPMENTS	Various professional advise was provided to both public and private sector in the 21/22 FY	Spluma tracking register	TP & EM 26	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Professional Support to Land Developments	An average 30 days to assess land development applications by the 30th of June 2023	N/A	N/A	N/A	N/A	N/A	3 (100% - 129%)	Professional Support to Land Developments



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES																	
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY PROGRESS REPORT			REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME-FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA					
				ANNUAL 2021/2022 FY PROGRESS REPORT									ANNUAL ACTUAL	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME-FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)											
N/A	N/A	N/A	N/A	Final draft of the reviewed homebased business policies submitted to SMC by the 30th of June 2023	Final draft of the reviewed homebased business policies submitted to SMC by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	Final Draft policies and SMC resolution	TP & EM 01	NKPA 6 - CROSS CUTTING						
N/A	N/A	N/A	N/A	Review of Msunduzi Home Based Business Policies	Final Draft Sweetwaters and Taylors Halt Centres Precinct Plan	N/A	N/A	N/A	N/A	TP & EM 02	NKPA 6 - CROSS CUTTING						
N/A	N/A	N/A	N/A	Preparation of the Sweetwaters and Taylors Halt Centres Precinct Plan	Final Draft Sweetwaters and Taylors Halt Centres Precinct Plan and Implementation prepared by the 30th of June 2023	N/A	N/A	N/A	N/A	TP & EM 03	NKPA 6 - CROSS CUTTING						
N/A	N/A	N/A	N/A	Preparation of the Raising Urban Design Framework	Final Draft Raising Urban Design Framework prepared and submitted to SMC by the 30th of June 2023	N/A	N/A	N/A	N/A	TP & EM 03	NKPA 6 - CROSS CUTTING						
N/A	N/A	N/A	N/A	Final Draft Raising Urban Design Framework prepared and submitted to SMC by the 30th of June 2023	Final Draft Raising Urban Design Framework NOT prepared and submitted to SMC by the 30th of June 2023	1 (69% & below)	N/A	N/A	Phase 6 & 7 documents	TP & EM 03	NKPA 6 - CROSS CUTTING						
N/A	N/A	N/A	N/A	Final Draft Raising Urban Design Framework prepared and submitted to SMC by the 30th of June 2023	Final Draft Raising Urban Design Framework NOT prepared and submitted to SMC by the 30th of June 2023	1 (69% & below)	N/A	N/A	Phase 6 & 7 documents	TP & EM 03	NKPA 6 - CROSS CUTTING						



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES

OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT												
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT				
															ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)		
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	80% of building plans in the 22/23 FY assessed within 8 working days upon receipt by Environmental Management by the 30th of June 2023	100% (110/110) of building plans in the 22/23 FY assessed within 8 working days upon receipt by Environmental Management by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	Monthly stats
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	80% of SPLUMA applications in the 22/23 FY assessed within 8 working days upon receipt by Environmental Management by the 30th of June 2023	100% (233/233) of SPLUMA applications in the 22/23 FY assessed within 8 working days upon receipt by Environmental Management by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	Monthly stats
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	95% of environmental reports reviewed within 30 days of receipt by Environmental Management by the 30th of June 2023	100% (13/13) of environmental reports reviewed within 30 days of receipt by Environmental Management by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	List of Environmental reports reviewed
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Draft Report of phase 1 of the Detailed Flood Risk and Vulnerability Assessment of Msunduzi Municipality submitted to the Environmental Management Unit by the 30th of June 2023	Draft Report of phase 1 of the Detailed Flood Risk and Vulnerability Assessment of Msunduzi Municipality NOT submitted to the Environmental Management Unit by the 30th of June 2023	1 (69% & below)	N/A	N/A	N/A	Poor performance of the SCM appointed service provider and failure of the service provider to adhere to targets and deadlines on the signed SLA.



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES																								
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT		REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT										
				ANNUAL TARGET	ANNUAL ACTUAL									ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT					
																			ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME TO IMPLEMENT CORRECTIVE MEASURES
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	TP & EM 13	NKPA 6 - CROSS CUTTING ISSUES	Township Establishment	Draft bulk Services Investigations completed and Submitted to the Municipality by the 30th of June 2023	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	Bulk Water, Roads and Stormwater Sewer, and Electricity Infrastructure Services Reports		
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	TP & EM 14	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Land Expropriation	1 x MEC Expropriation Application submitted to Department of Human Settlements by the 30th of June 2023	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	Tranche 2 Expropriation MEC Submission	
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	TP & EM 22	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Town Planning Enforcement	80% of Town Planning enforcement complaints resolved within 14 days by the 30th of June 2023	N/A	N/A	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Complaints Register
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	TP & EM 23	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Improving Land Management Systems	4 x data update completed, loaded into the GIS system and circulated to relevant departments by the 30th of June 2023	N/A	N/A	2 (70% - 99%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Invoices for most quarters took a long to be paid the budget was affected for the project payments sent to creditors



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES																	
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2022/2023 FY PROGRESS REPORT														
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	ANNUAL 2022/2023 FY PROGRESS REPORT						
											ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
N/A	N/A	N/A	N/A	N/A	TP & EM 28	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Optimize system, procedures and processes for Outdoor Advertising Signage	95% of all Billboards or Ground Signs applications on Council owned property processed (approved or declined) within 60 days of receipt of applications by the 30th of June 2023	N/A	N/A	N/A	95% of all Billboards or Ground Signs applications on Council owned property processed (approved or declined) within 60 days of receipt of applications by the 30th of June 2023	1 (69% & below)	95% tenants that were handed over could not be verified	Ensure that all relevant documents are in order so as to enhance the validity and credibility of the actual achieved	23/24 FY	Signage Register
N/A	N/A	N/A	N/A	N/A	TP & EM 29	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Signage compliance and reduce risk.	144 illegal Signage contraventions conducted for illegal Signage works by the 30th of June 2023	N/A	N/A	N/A	132 illegal Signage contraventions inspections conducted for illegal Signage works by the 30th of June 2023	2 (70% - 99%)	Shortfall of 12 contraventions due to staff capacity issues as inspectors also had to attend other duties	The adoption of the new structure will assist as the staffing issues will be addressed	31-Dec-23	Signage Register
GE 01	NKPA 2 - BASIC SERVICE DELIVERY	Community Outreach and Education Programme	11 x Msunduzi Art Exhibitions held	12 x Msunduzi Art Exhibitions held by the 30th of June 2022	11 x Msunduzi Art Exhibitions held by the 30th of June 2022	3 (100% - 129%)	One extra exhibition scheduled	N/A	N/A	N/A	N/A	20 x Exhibition based Education Activities conducted by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	20 x Exhibition based Education Activities conducted by the 30th of June 2023	Register, Photos



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES																					
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT			CORRECTIVE MEASURE	TIME-FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT									
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME-FRAME TO IMPLEMENT CORRECTIVE MEASURES				SOURCE DOCUMENT								
														ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME-FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	
CE 10	NKPA 2 - BASIC SERVICE DELIVERY	Community Outreach and Education Programme	16 x Artists' Forums conducted by the 30th of June 2022	16 x Artists' Forums Facilitated by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	registers	CE 24	NKPA 6 - CROSS CUTTING	Community Outreach and Education Programme	19 x Artists' Forums conducted by the 30th of June 2023	19 x Artists' Forums conducted by the 30th of June 2023	1 (69% & below)	Challenges are experienced in producing POE documents for the forums as some attendees do not sign the register. The POPI Act has to be considered as photographs infringe the personal privacy of those who attend.	Ensure that a delegated person attends to the signing of the register of attendees. Additional POE documents to be included such as the lesson plan structure and summary reports on monthly activities in order to increase the completeness and credibility of the POE.	23/24 FY	Register
CE 11	NKPA 2 - BASIC SERVICE DELIVERY	Community Outreach and Education Programme	16 x Art Classes for the Youth conducted by the 30th of June 2022	16 x Art Classes for the Youth Facilitated by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	registers	CE 25	NKPA 6 - CROSS CUTTING	Community Outreach and Education Programme	26 x Art Classes for the Youth conducted by the 30th of June 2023	17 x Art Classes for the Youth conducted by the 30th of June 2023	1 (69% & below)	Challenges are experienced in producing POE documents for the art classes as some attendees do not sign the register. The POPI Act has to be considered as photographs intrude the personal privacy of those who attend.	Ensure that a delegated person attends to the signing of the register of attendees. Additional POE documents to be included such as the lesson plan structure and summary reports on monthly activities in order to increase the completeness and credibility of the POE.	23/24 FY	Register



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES

PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2022/2023 FY PROGRESS REPORT		ANNUAL 2022/2023 FY PROGRESS REPORT														
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	REASON FOR DEVIATION	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
CE 12	NKPA 2 - BASIC SERVICE DELIVERY	Community Outreach and Education Programme	3 x Editions of the Outline produced and printed by the 30th of June 2022	Outline document	CE 26	NKPA 6 - CROSS CUTTING	N/A	N/A	N/A	3 x Editions of the Outline produced and printed by the 30th of June 2022	3 (100% - 129%)		N/A	N/A	N/A	Copies of Editions of the Outline
N/A	N/A	N/A	N/A	N/A	CE 01	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	N/A	N/A	N/A	4.9km of fencing illuminated at the airport by the 30th of June 2023	4km of fencing illuminated at the airport by the 30th of June 2023	2 (70% - 99%)	The remaining metres of fence could not be completed due to the allocated budget being insufficient	Additional budget sourced for the 23/24 FY	30-Sep-23	Close out report
N/A	N/A	N/A	N/A	N/A	CE 02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	N/A	N/A	N/A	Back-up water system installed and fully operational at the airport by the 30th of June 2023	Back-up water system installed and fully operational at the airport by the 30th of June 2023	3 (100% - 129%)		N/A	N/A	Close out report
N/A	N/A	N/A	N/A	N/A	CE 04	NKPA 6 - CROSS CUTTING	N/A	N/A	N/A	12 x installations of additional CCTV cameras completed and monitored by the 30th of June 2023	0 x installations of additional CCTV cameras completed and monitored by the 30th of June 2023	1 (69% & below)	No installations took place as the approved supplier cancelled the contract forward-ed to carry over CAPEX-R650 000 to the 2023/24 FY	The matter has been referred back to BAC. Motivation forward-ed to carry over CAPEX-R650 000 to the 2023/24 FY	31-Jul-23	Letter of Cancellation and Motivation to carry over CAPEX
N/A	N/A	N/A	N/A	N/A	CE 05	NKPA 6 - CROSS CUTTING	N/A	N/A	N/A	12 x Monthly stock count reports submitted by the 30th of June 2023	12 x Monthly stock count reports submitted by the 30th of June 2023	3 (100% - 129%)		N/A	N/A	Reports
N/A	N/A	N/A	N/A	N/A	CE 06	NKPA 6 - CROSS CUTTING	N/A	N/A	N/A	12 x monthly financial reconciliation reports by the 30th of June 2023	12 x monthly financial reconciliation reports by the 30th of June 2023	3 (100% - 129%)		N/A	N/A	Reports



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES																	
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT			REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT				
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)								
														ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	12 x monthly system reconciliation reports by the 30th of June 2023	12 x monthly system reconciliation reports by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	Reports
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12 x operational inspection checklist submitted by the 30th of June 2023	12 x operational inspection checklist submitted by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	Inspection checklist
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1 x Management Review report and presentation on Compliance and operational efficiency by the 31st of December 2022	1 x Management Review report and presentation on Compliance and operational efficiency by the 31st of December 2022	3 (100% - 129%)	N/A	N/A	Management Review Report
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	1x full scale Emergency Simulation Exercise conducted at the Airport by the 31st of December 2022	1x full scale Emergency Simulation Exercise conducted at the Airport by the 31st of December 2022	3 (100% - 129%)	N/A	N/A	Emergency exercise report, register, photos



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES															
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2021/2022 FY PROGRESS REPORT												
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT			
												ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	CE 19	NKPA 6 - CROSS CUTTING	Crime, Sub Station and Monitoring through CCTV Camera	4 x Quarterly Reports on the operational and financial performance of Sale City prepared and submitted to the SM: City Entities within 7 days after the quarter transmission to the Audit Committee by the 30th of April 2023 (Q4 of Annual 21/22 FY, Q1 of 22/23 FY, Q2 of 22/23 FY & Q3 of 22/23 FY)	4 x Quarterly Reports on the operational and financial performance of Sale City prepared and submitted to the SM: City Entities within 7 days after the quarter transmission to the Audit Committee by the 30th of April 2023 (Q4 of Annual 21/22 FY, Q1 of 22/23 FY, Q2 of 22/23 FY & Q3 of 22/23 FY)	3 (100% - 129%)	N/A	Quarterly Reports submitted to Audit Committee
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	CE 20	NKPA 6 - CROSS CUTTING	Crime, Sub Station and Monitoring through CCTV Camera	12 x Monthly meetings with internal stakeholders by the 30th of June 2023	12 x Monthly meetings with internal stakeholders by the 30th of June 2023	3 (100% - 129%)	N/A	Minutes of Internal Stakeholder meetings
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	CE 27	NKPA 6 - CROSS CUTTING	NKPA 2 - BASIC SERVICE DELIVERY	10 x activities commemorating National special days	5 x activity commemorating National special days by the 30th of June 2023	1 (69% & below)	N/A	Photos, Register



SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES													
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT			REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)				
N/A	N/A	N/A	N/A	N/A	N/A	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

INFRASTRUCTURE SERVICES													
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT			REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)				
MW 01	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Enhance infrastructure services processes	30 days turnaround time on council vehicle repairs	30 days turnaround time in the 21/22 FY achieved on council vehicles repairs completed by the 30th of June 2022	30 days turnaround time in the 21/22 FY NOT achieved on council vehicles repairs completed by the 30th of June 2022	1 (69% & below)	30 days turnaround time in the 22/23 FY NOT achieved on council repairs completed by the 30th of June 2023	30 days turnaround time in the 22/23 FY NOT achieved on council repairs completed by the 30th of June 2023	1 (69% & below)	Unavailability of funds in most departments for complete the process of repairs.	Follow up with business units on funds to complete repairs	31-Jul-23	Monthly reports and Daily stats
MW 02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Enhance infrastructure services processes	1 day turnaround time on council vehicle services	1 day turnaround time in the 21/22 FY achieved on council vehicle services completed by the 30th of June 2022	1 day turnaround time in the 21/22 FY achieved on council vehicle services completed by the 30th of June 2022	3 (100% - 129%)	1 day turnaround time in the 22/23 FY achieved on council vehicle services completed by the 30th of June 2023	1 day turnaround time in the 22/23 FY NOT achieved on council vehicle services completed by the 30th of June 2023	1 (69% & below)	POE SUBMITTED IS NOT CATEGORIZED PER TARGET THUS RECORDING OF DOWN-TURN-ROUNDED TIME FOR EACH TARGET ITEM PLANT, VEHICLES, SERVICES AND REPAIRS	DEVELOP A SYSTEM THAT WILL ALLOW FOR THE RECORDING OF TURN-ROUNDED TIME FOR EACH TARGET ITEM PLANT, VEHICLES, SERVICES AND REPAIRS	30-Sep-23	Monthly reports and Daily stats



INFRASTRUCTURE SERVICES																
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY PROGRESS REPORT			CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	ANNUAL 2022/2023 FY PROGRESS REPORT				
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)						REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	
																ANNUAL TARGET
MW 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Enhance infrastructure services processes	60 days turnaround time on council plant repairs	60 days turnaround time on council plant repairs (in days)	Average turnaround time on repairs (in days)	N/A	N/A	Monthly reports and paid up invoices	MW 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	60 days turnaround time in the 22/23 FY achieved on council plant repairs completed by the 30th of June 2023 (Plant vehicles received vs 1 Plant vehicles serviced)	1 (69% & below)	POE SUBMITTED IS NOT CATEGORIZED AS RISE PER TARGET. THIS IS DIFFICULT TO VERIFY DUE TO TURNAROUND GRADED	DEVELOP A SYSTEM THAT WILL ALLOW FOR THE RECORDING OF TURNAROUND TIME FOR EACH TARGET IE. PLANT, VEHICLE, SERVICES AND REPAIRS	30-Sep-23	Monthly reports and Daily stats
MW 04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Enhance infrastructure services processes	1 day turnaround time on council plant services	1 day turnaround time in the 22/23 FY achieved on council plant services completed by the 30th of June 2022 (Number of plant received vs number of plant serviced)	Average turnaround time on repairs (in days)	N/A	N/A	Service record and job cards	MW 04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	1 day turnaround time in the 22/23 FY achieved on council plant services completed by the 30th of June 2023 (Number of vehicles received vs number of vehicles serviced)	1 (69% & below)	No POE submitted.	DEVELOP A SYSTEM THAT WILL ALLOW FOR THE RECORDING OF TURNAROUND TIME FOR EACH TARGET IE. PLANT, VEHICLE, SERVICES AND REPAIRS	30-Sep-23	Monthly reports and Daily stats
N/A	N/A	N/A	N/A	N/A	MACHINERY & EQUIPMENT	N/A	N/A	N/A	W&S 15	NKPA 2 - BASIC SERVICE DELIVERY	3 TLB's delivered by the 31st of March 2023	1 (69% & below)	Insufficient budget to purchase TLB	Project will be motivated for at Mid-Year review as there is no Capital Allocation for fleet in the approved 2023-2024 budget.	Feb-24	Delivery Note



INFRASTRUCTURE SERVICES																					
PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT																					
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT				SOURCE DOCUMENT								
									ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION		CORRECTIVE MEASURES	FRAME TO IMPLEMENT CORRECTIVE MEASURES						
PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT																					
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	INDICATOR	ANNUAL 2021/2022 FY PROGRESS REPORT				SOURCE DOCUMENT								
									ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION		CORRECTIVE MEASURE	TIME TO IMPLEMENT CORRECTIVE MEASURES						
N/A	N/A	N/A	N/A	N/A	W&S 16	NKPA 2 - BASIC SERVICE DELIVERY	TRANSPORT ASSETS	Delivery of 1 TLB	N/A	N/A	N/A	N/A	N/A	1 TLB delivered by the 31st of March 2023	1 TLB NOT delivered by the 31st of March 2023	1 (69% & below)	Insufficient budget to purchase TLB	Project will be motivated for at Mid-Year review as there is no Capital Allocation for fleet in the approved 2023-2024 budget.	Feb-24	Email correspondence from Finance	
N/A	N/A	N/A	N/A	N/A	W&S 17	NKPA 2 - BASIC SERVICE DELIVERY	TRANSPORT ASSETS	Delivery of 4 x bakkies and 280 lockers	N/A	N/A	N/A	N/A	N/A	4 x bakkies and 280 lockers delivered by the 30th of April 2023	0 x bakkies delivered and 30 lockers delivered by the 30th of May 2023	1 (69% & below)	Non-payment of vehicles that were ordered by Mid-Year review as there is no Capital Allocation for fleet in the approved 2023-2024 budget.	N/A	Feb-24	Email correspondence from Finance	
N/A	N/A	N/A	N/A	N/A	W&S 18	NKPA 2 - BASIC SERVICE DELIVERY	MACHINERY & EQUIPMENT	Delivery of 1 x high pressure cleaner	N/A	N/A	N/A	N/A	N/A	1 x high pressure cleaner delivered by the 30th of April 2023	1 x high pressure cleaner NOT delivered by the 30th of April 2023	1 (69% & below)	Budget is unavailable. Unable to purchase high pressure cleaner	Project will be motivated for at Mid-Year review as there is no Capital Allocation for fleet in the approved 2023-2024 budget.	Feb-24	Email correspondence from Finance	
N/A	N/A	N/A	N/A	N/A	R&T 14	NKPA 2 - BASIC SERVICE DELIVERY	CONCRETE MACHINERY & EQUIPMENT	2 x new road markings paint Spray machines delivered by the 30 June 2023	N/A	N/A	N/A	N/A	N/A	2 x new road markings paint Spray machines delivered by the 30 June 2023	2 x new road markings paint Spray machines delivered by the 30 June 2023	1 (69% & below)	No supplier tendered for the contract.	Re-advertise in the new financial year 2023/24	N/A	31-Dec-23	Tender closing register



PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT																										
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT						CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL 2022/2023 FY PROGRESS REPORT						
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)																				
				ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)																				
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	31-Dec-23	BAC Resolution							Software for roads design and the analysis of traffic counts and traffic impact assessments purchased and installed by the 31st of May 2023.	No Acceptable tender received	N/A	N/A	N/A	Monthly report on Infrastructure Capital projects expenditure
PMO 08	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Project Management support	Monthly reports	12 x Monthly reports on Expenditure (MIG/ OGF Budget) submitted by the 15th of every month to General Manager. Infrastructure Services by the 15th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	PMO 09	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Project Management support	Monthly progress meetings held once a month with project managers to discuss (MIG Budget) by the 30th of June 2022	12 x Monthly reports on Expenditure (MIG/ OGF Budget) submitted by the 15th of every month to General Manager. Infrastructure Services by the 15th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	Monthly progress meetings held once a month with project managers to discuss (MIG Budget) by the 30th of June 2022		
PMO 09	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Project Management support	Monthly progress meetings held	12 x Monthly progress meetings held once a month with project managers to discuss (MIG Budget) by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	PMO 10	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Project Management support	Monthly progress meetings held once a month with project managers to discuss (MIG Budget) by the 30th of June 2022	12 x Monthly progress meetings held once a month with project managers to discuss (MIG Budget) by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	Monthly progress meetings held once a month with project managers to discuss (MIG Budget) by the 30th of June 2022		
PMO 10	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Project Management support	Monthly DORA reports	12 x Monthly DORA reports for EPWP prepared and submitted to the City Manager by the 15th of every month by the 30th of June 2022	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	PMO 11	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Project Management support	Monthly DORA reports for EPWP prepared and submitted to the City Manager by the 15th of every month by the 15th of June 2023	12 x Monthly DORA reports for EPWP prepared and submitted to the City Manager by the 15th of every month by the 15th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	Monthly DORA reports for EPWP prepared and submitted to the City Manager by the 15th of every month by the 15th of June 2023		



INFRASTRUCTURE SERVICES																												
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2021/2022 FY PROGRESS REPORT			PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT																		
				REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT										
																			ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)							
PMO 11	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Project Management Support	Monthly Expenditure & Revenue reports	N/A	N/A	N/A	12 x Monthly Expenditure and Revenue (E&R) reports verified & submitted by 15th of every month to COGTA by the 15th of June 2022	3 (100% - 129%)	N/A	Monthly Expenditure and Revenue (E&R) report	PMO 12	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Project Management Support	12 x Monthly Expenditure and Revenue (E&R) reports verified & submitted by 15th of every month to COGTA	N/A	N/A	12 x Monthly Expenditure and Revenue (E&R) reports verified & submitted by 15th of every month to COGTA by the 15th of June 2023	3 (100% - 129%)	N/A	Monthly Expenditure and Revenue (E&R) report	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
PMO 12	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Project Management support	Notes on Annual Financial Statements	N/A	N/A	N/A	12 x Notes to the Annual financial statements completed and submitted to the Budget & Treasury Business unit by the 15th of every month by the 15th of June 2022	3 (100% - 129%)	N/A	Interim Annual Financial Statements	PMO 13	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Project Management support	12 x Notes to the Annual financial statements completed and submitted to the Budget & Treasury Business unit by the 15th of every month	N/A	N/A	12 x Notes to the Annual financial statements completed and submitted to the Budget & Treasury Business unit by the 15th of June 2023	3 (100% - 129%)	N/A	Notes to the annual financial statements	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

ELECTRICITY SUPPLY SERVICES																													
OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	PERFORMANCE REPORTING 2021/2022 FY - ANNUAL 2021/2022 FY PROGRESS REPORT			ANNUAL 2021/2022 FY PROGRESS REPORT			PERFORMANCE REPORTING 2022/2023 FY - ANNUAL 2022/2023 FY PROGRESS REPORT																			
				REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT	OP REFERENCE	NATIONAL KEY PERFORMANCE AREA	PRO-GRAMME	INDICATOR	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIME FRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT											
																			ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)								
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1 (69% & below)	N/A	Report NOT submitted to SMC on approval of EG tariff from NERSA by the 30th of June 2023.	Report submitted to SMC on approval of EG tariff from NERSA by the 30th of June 2023.	Delay in receiving feedback on tariff application from NERSA	Submit approval on SMC in the next financial year and improve relations/communication between the Municipality and NERSA	30-Sep-23	Email correspondence, approval letter from NERSA	N/A	N/A	N/A	N/A



CHAPTER 8: CONSOLIDATED ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2023

Section 67(1)(a)(iv) states that audited financial statements for the financial year must be reported on. Financial statements to be displayed within the municipality/municipal entity Annual Report include:

Summary of operating results presented by the CFO, including

- Operating revenue
- Operating expenditure
- Operating results per service
- Capital expenditure and financing
- External loans, investments and cash
- Statement of financial position
- Statement of financial performance
- Statement of changes in net assets
- Cash-flow statement
- Accounting policies
- Notes to financial statements



CONSOLIDATED ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2023

General Information

Legal form of entity	Category B Municipality in terms of section 12 of the Local Government : Municipal Structures Act, 1998 (Act 117 of 1998) read with section 155(1) of the Constitution of the Republic of South Africa (Act 108 of 1996) and Municipal Finance Management Act No. 56 of 2003.
Nature of business and principal activities	The primary function of Msunduzi Local Municipality is to provide basic services i.e. water, electricity, sanitation and refuse to the Msunduzi jurisdiction. Msunduzi Local Municipality is controlled by a Mayor, Deputy Mayor, Speaker, Chief Whip, ten Executive Committee members, the Accounting Officer and five General Managers who contribute to day- to-day management.
Legislation governing the municipality's operations	Municipal Finance Management Act (Act 56 of 2003) The Constitution of the Republic of South Africa (Act 108 of 1996) Municipal Structures Act (Act 117 of 1998) Municipal Systems Act (Act 32 of 2000) Municipal Property Rates Act (Act 6 of 2004) Division of Revenue Act (Act 1 of 2007) Municipal Demarcation Act (Act 27 of 1998)
Executive Committee	Mayor - Mzimkhulu Thebolla Deputy Mayor - Mxolisi Mkhize Bongani Dumsani Mbona Bongumusa Nhlabathi Ntombizethu Precious Sokhela Phumelele Phahla Prudence Nokuthula Msimang Ross Strachan Thinasonke Dennis Ntombela Zanele Ngcobo
Councillors	Speaker - Nomagugu Eunice Majola Chief Whip - Sandile Dlamini Municipal Public Accounts Committee Chairperson - Zwelinjani Magubane Autrina Nomathemba Phungula Beatrice Nombuyiselo Mkize Bhekukwenza Mkhize Bukelani Ephraim Zuma Dorcas Mkhize Douglas Leslie Roberts Dumisani Bernard Phungula Edit Elliott Garth F.W. Middleton Gladness Mncwango Godman Dlamini Hamilton Zondi Haroon Kemp Jabulisile Joyce Ngubo Khulekani Msomi Kwazikwakhe Madonda Mabhungu Moses Mkhize Majola Sibingiseni Jerome Mbongeni Jetro Shezi Mbusiswa Hencefort Mkhize Mduduzi Clive Nduli Mduduzi Caswell Mshengu Michael Bhekabantu Zuma Mphilisi Instance Ndlovu Msawakhe Bhengu Mshushisi Ngubane Mthetho Ephraim Mpulo Mysie Mbuto Nkosinathi Masoeu Nkosinathi Mbanjwa Nomalady Dlela Nomfundo Ndlovu Nomusa Wendy Mncube Philisiwe Sithole Phumlani Gabuza Pretty Nelisiwe Maphanga Rachel Soobiah Randall John Adams Regina Zinhle Ngubo



Grading of local authority	Reginald Xolani Khanyile
Accounting Officer	Renisha Singh
Chief Finance Officer (CFO)	Rienus Niemand
Registered office	Rooksana Ahmed
	Roy Ram
	Sandile Gcabashe
	Sandra Patricia Lyne
	Sanele Protas Mpulo
	Sanele Russel Zuma
	Sbongumusa Zuma
	Sibusiso Alfred Mkhize
	Sibusiso Chonco
	Sibusiso Richard Ntuli
	Simphiwe Buthelezi
	Sinenhlanhla Love-Joy Ndlovu
	Sinothi Jerome Nkabini
	Siphamandla Madlala
	Siphwiwe Phungula
	Skhanyiso Makhaye
	Stanley Ntuthuko Mncwabe
	Suraya Reddy
	Tandanam Ntombela
	Thandiwe Mkhize
	Themba Cyril Ngubane
	Thembile Precious Mzila
	Thembinkosi Zondi
	Tholakele Cele
	Tholakele Ignatia Dlamini
	Victoria Mavie Phungula
	Vusi Percival Ngwenya
	Category - B
Business address	Lulamile Houghton Mapholoba
	Nelisiwe Margaret Ngcobo
	The City Hall
	260 Church Street
	Pietermaritzburg
	3201
Postal address	The City Hall
	260 Church Street
	Pietermaritzburg
	3201
	The City Hall
	Private Bag X321
	Pietermaritzburg
	3200
Controlling entity	Msunduzi Local Municipality
Economic entity	Safe City Msunduzi NPC
Bankers	First National Bank
Auditors	The Auditor General of South Africa
Telephone	(033) 392 2002
Facsimile	(033) 392 2208



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ABBREVIATIONS

ASB	Accounting Standards Board
COID	Compensation for Occupational Injuries and Diseases
CPI	Consumer Price Index
CRR	Capital Replacement Reserve
DBSA	Development Bank of South Africa
FNB	First National Bank
GRAP	Generally Recognised Accounting Practice
HDF	Housing Development Fund
IAS	International Accounting Standards
IPSAS	International Public Sector Accounting Standards
KZN	Kwazulu Natal
ME's	Municipal Entities
MFMA	Municipal Finance Management Act
MIG	Municipal Infrastructure Grant
NATIS	National Traffic Information System
NJMPF	Natal Joint Municipal Pension Fund
NPA	Natal Provincial Administration
PAYE	Pay As You Earn
UIF	Unemployment Insurance Fund
VAT	Value Added Taxation



ACCOUNTING OFFICER'S RESPONSIBILITIES AND APPROVAL

The accounting officer is required by the Municipal Finance Management Act (Act 56 of 2003), to maintain adequate accounting records and is responsible for the content and integrity of the consolidated annual financial statements and related financial information included in this report. It is the responsibility of the accounting officer to ensure that the consolidated annual financial statements fairly present the state of affairs of the Municipality as at the end of the financial year and the results of its operations and cash flows for the period then ended. The external auditors are engaged to express an independent opinion on the consolidated annual financial statements and were given unrestricted access to all financial records and related data.

The consolidated annual financial statements have been prepared in accordance with Standards of Generally Recognised Accounting Practice (GRAP) including any interpretations, guidelines and directives issued by the Accounting Standards Board.

The consolidated annual financial statements are based upon appropriate accounting policies consistently applied and supported by reasonable and prudent judgements and estimates.

The accounting officer acknowledges that he is ultimately responsible for the system of internal financial control established by the Municipality and places considerable importance on maintaining a strong control environment. To enable the accounting officer to meet these responsibilities, the accounting officer sets standards for internal control aimed at reducing the risk of error or deficit in a cost effective manner. The standards include the proper delegation of responsibilities within a clearly defined framework, effective accounting procedures and adequate segregation of duties to ensure an acceptable level of risk. These controls are monitored throughout the Municipality and all employees are required to maintain the highest ethical standards in ensuring the Municipality's business is conducted in a manner that in all reasonable circumstances is above reproach. The focus of risk management in the Municipality is on identifying, assessing, managing and monitoring all known forms of risk across the Municipality. While operating risk cannot be fully eliminated, the Municipality endeavours to minimise it by ensuring that appropriate infrastructure, controls, systems and ethical behaviour are applied and managed within predetermined procedures and constraints.

The accounting officer is of the opinion, based on the information and explanations given by management, that the system of internal control provides reasonable assurance that the financial records may be relied on for the preparation of the consolidated annual financial statements. However, any system of internal financial control can provide only reasonable, and not absolute assurance against material misstatement or deficit.

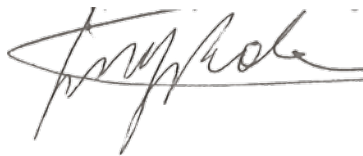
The accounting officer has reviewed the Municipality's cash flow forecast for the year to 30 June 2024 and in the light of this review and the current financial position, he is satisfied that the Municipality has or has access to adequate resources to continue in operational existence for the foreseeable future.

Although the accounting officer is primarily responsible for the financial affairs of the Municipality, he is supported by the Municipality's audit committee, internal and external auditors.

The external auditors are responsible for independently reviewing and reporting on the Municipality's consolidated annual financial statements. The consolidated annual financial statements have been examined by the Municipality's internal auditors.

I certify that the salaries, allowances and benefits of councillors as disclosed in note 52 of these annual financial statements are within the upper limits of the framework envisaged in section 219 of the Constitution, read with Remuneration of Public Officer Bearer Act and the Minister of Provincial and Local Governments determination in accordance with this Act.

The consolidated annual financial statements set out on pages 359 - 500, which have been prepared on the going concern basis, were approved by the accounting officer on 29 September 2023 and were signed on its behalf by:



Lulamile Houghton Mapholoba
Accounting Officer

Pietermaritzburg
Friday, 29 September 2023



STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2023

Figures in Rand	Note(s)	Economic entity		Controlling entity	
		2023	2022 Restated*	2023	2022 Restated*
Assets					
Current Assets					
Inventory	3	420 123 352	368 995 193	420 123 352	368 995 193
Short term investment	4	23 254 864	32 670 009	23 254 864	32 670 009
Other debtors	5	97 088 066	21 303 154	97 085 566	21 300 654
Statutory receivables	6	765 103 881	604 467 215	765 103 881	604 467 215
Consumer debtors	7	2 157 209 998	1 792 986 775	2 157 209 998	1 792 986 775
Cash and cash equivalents	8	515 708 361	290 433 199	511 402 009	289 152 840
		3 978 488 522	3 110 855 545	3 974 179 670	3 109 572 686
Non-Current Assets					
Agricultural assets	9	75 800 000	80 200 000	75 800 000	80 200 000
Living resources	10	575 890	696 179	575 890	696 179
Heritage assets	11	274 718 370	273 093 520	274 718 370	273 093 520
Intangible assets	12	23 913 257	20 954 448	23 913 257	20 954 448
Investment property	13	953 062 121	923 509 345	953 062 121	923 509 345
Property, plant and equipment	14	7 051 890 213	6 916 083 764	7 044 166 606	6 907 493 444
		8 379 959 851	8 214 537 256	8 372 236 244	8 205 946 936
Total Assets		12 358 448 373	11 325 392 801	12 346 415 914	11 315 519 622
Liabilities					
Current Liabilities					
Consumer deposits	15	142 078 762	132 962 378	142 078 762	132 962 378
Other financial liabilities	16	74 270 955	79 162 900	74 270 955	79 162 900
Transfers payable (non-exchange)	17	15 568 203	20 091 631	15 568 203	20 091 631
Payables from exchange transactions	18	2 487 809 580	1 927 324 295	2 487 458 256	1 930 522 573
Provisions	19	9 678 230	8 304 273	8 979 751	7 591 978
Employee benefit obligation	20	49 265 001	41 526 001	49 265 001	41 526 001
Unspent conditional grants and receipts	21	175 932 858	136 087 525	175 932 858	136 087 525
VAT payable	22	185 455 081	178 500 383	185 012 600	178 088 885
		3 140 058 670	2 523 959 386	3 138 566 386	2 526 033 871
Non-Current Liabilities					
Other financial liabilities	16	50 310 656	124 581 612	50 310 656	124 581 612
Employee benefit obligation	20	545 988 000	589 320 000	545 988 000	589 320 000
Provisions	19	62 175 173	61 113 708	62 175 173	61 113 708
		658 473 829	775 015 320	658 473 829	775 015 320
Total Liabilities		3 798 532 499	3 298 974 706	3 797 040 215	3 301 049 191
Net Assets		8 559 915 874	8 026 418 095	8 549 375 699	8 014 470 431
Accumulated surplus	23	8 340 176 442	7 824 587 043	8 329 636 267	7 812 639 379
Capital replacement reserve	24	4 605 111	785 902	4 605 111	785 902
Housing development fund	25	110 558 452	105 694 250	110 558 452	105 694 250
Revaluation reserve	26	104 575 869	95 350 900	104 575 869	95 350 900
Total Net Assets		8 559 915 874	8 026 418 095	8 549 375 699	8 014 470 431



STATEMENT OF FINANCIAL PERFORMANCE

Figures in Rand	Note(s)	Economic entity		Controlling entity	
		2023	2022 Restated*	2023	2022 Restated*
Revenue					
Revenue from exchange transactions					
Agency services	27	2 598 950	2 139 483	2 598 950	2 139 483
Interest - consumer debtors and receivables	28	158 697 404	167 310 101	158 697 404	167 310 101
Interest received - bank, call and investment accounts	29	17 130 388	10 535 026	16 957 185	10 445 070
Licences and permits	30	2 415 456	984 210	2 415 456	984 210
Operational revenue	31	57 528 560	54 566 408	57 528 560	54 551 729
Rental of facilities and equipment	32	20 071 337	26 116 658	20 071 337	26 116 658
Rendering of services	33	10 544 479	11 233 135	10 544 479	11 233 135
Sale of goods	34	432 437	240 905	431 344	240 065
Service charges	35	3 870 280 075	3 850 723 446	3 870 497 198	3 850 924 842
Total revenue from exchange transactions		4 139 699 086	4 123 849 372	4 139 741 913	4 123 945 293
Revenue from non-exchange transactions					
Taxation revenue					
Property rates	36	1 370 173 435	1 212 899 921	1 370 173 435	1 212 899 921
Interest from non-exchange receivables	37	63 180 751	55 782 645	63 180 751	55 782 645
Transfer revenue					
Fines, penalties and forfeits	38	20 129 365	14 488 973	20 129 365	14 488 973
Government grants and subsidies	39	1 126 070 597	1 050 402 242	1 126 070 597	1 050 402 242
Other transfers	40	1 600	60 000	1 600	60 000
Total revenue from non-exchange transactions		2 579 555 748	2 333 633 781	2 579 555 748	2 333 633 781
Total revenue		6 719 254 834	6 457 483 153	6 719 297 661	6 457 579 074
Expenditure					
Bad debts written off	41	(26 721 381)	(75 248 154)	(26 721 381)	(75 248 154)
Bulk purchases	42	(2 350 400 905)	(2 212 724 552)	(2 350 400 905)	(2 212 724 552)
Debt impairment	43	(71 195 569)	(776 532 709)	(71 195 569)	(776 532 709)
Depreciation and amortisation	44	(338 298 854)	(366 625 069)	(337 452 386)	(365 699 314)
Employee related costs	45	(1 575 156 248)	(1 495 951 534)	(1 563 267 990)	(1 484 501 752)
Finance costs	46	(143 221 894)	(26 915 534)	(143 221 894)	(26 915 534)
General expenses	47	(797 653 124)	(693 543 156)	(797 503 868)	(693 346 998)
Inventory consumed	48	(739 394 758)	(821 836 199)	(739 336 381)	(821 790 405)
Operational costs	49	(144 228 340)	(121 203 109)	(143 042 617)	(120 297 625)
Operating leases	50	(32 594 720)	(29 180 975)	(32 572 655)	(29 162 299)
Remuneration of councillors	51	(51 817 505)	(49 417 027)	(51 817 505)	(49 417 027)
Transfers and subsidies	52	(16 684 363)	(19 914 314)	(29 562 255)	(32 331 203)
Total expenditure		(6 287 367 661)	(6 689 092 332)	(6 286 095 406)	(6 687 967 572)
Operating surplus (deficit)		431 887 173	(231 609 179)	433 202 255	(230 388 498)
Actuarial gains	53	83 941 891	1 504 320	83 941 891	1 504 320
Fair value adjustments on investment property	54	28 124 701	14 807 164	28 124 701	14 807 164
Fair value on agricultural assets	55	(4 400 000)	(16 100 000)	(4 400 000)	(16 100 000)
Gains on disposal of assets		407 678	4 179 142	500 085	4 361 951
Impairment loss	56	(13 231 516)	(6 911 518)	(13 231 516)	(6 911 518)
Inventory losses	57	(2 457 117)	(1 089 538)	(2 457 117)	(1 089 538)
		92 385 637	(3 610 430)	92 478 044	(3 427 621)
Surplus (deficit) for the year		524 272 810	(235 219 609)	525 680 299	(233 816 119)



STATEMENT OF CHANGES IN NET ASSETS

Figures in Rand	Revaluation reserve	Housing development fund	Capital replacement fund	Total Reserves	Accumulation surplus / deficit	Total net assets
Economic entity						
Balance at 01 July 2021	95 137 597	95 126 533	724 892	190 989 022	7 994 189 679	8 185 178 701
Changes in net assets						
Revaluation of heritage assets	213 303	-	-	213 303	-	213 303
Transfer to HDF	-	8 769 553	-	8 769 553	-	8 769 553
Prior year adjustment	-	-	-	-	67 476 147	67 476 147
Net income (losses) recognised directly in net assets	213 303	8 769 553	-	8 982 856	67 476 147	76 459 003
Deficit for the year	-	-	-	-	(235 219 609)	(235 219 609)
Total recognised income and expenses for the year	213 303	8 769 553	-	8 982 856	(167 743 462)	(158 760 606)
Interest earned on investment	-	1 798 164	61 010	1 859 174	(1 859 174)	-
Total changes	213 303	10 567 717	61 010	10 842 030	(169 602 636)	(158 760 606)
Restated* Balance at 01 July 2022	95 350 900	105 694 250	785 902	201 831 052	7 824 587 043	8 026 418 095
Changes in net assets						
Revaluation of heritage assets	9 224 969	-	-	9 224 969	-	9 224 969
Transfer to CRR	-	-	3 692 592	3 692 592	(3 692 592)	-
Net income (losses) recognised directly in net assets	9 224 969	-	3 692 592	12 917 561	(3 692 592)	9 224 969
Surplus for the year	-	-	-	-	524 272 810	524 272 810
Total recognised income and expenses for the year	9 224 969	-	3 692 592	12 917 561	520 580 218	533 497 779
Interest earned on investment	-	4 864 202	126 617	4 990 819	(4 990 819)	-
Total changes	9 224 969	4 864 202	3 819 209	17 908 380	515 589 399	533 497 779
Balance at 30 June 2023	104 575 869	110 558 452	4 605 111	219 739 432	8 340 176 442	8 559 915 874
Note(s)	26	25	24		23	
Controlling entity						
Balance at 01 July 2021	95 137 597	95 126 533	724 892	190 989 022	7 980 838 526	8 171 827 548
Changes in net assets						
Revaluation of heritage assets	213 303	-	-	213 303	-	213 303
Transfer to HDF	-	8 769 552	-	8 769 552	-	8 769 552
Prior year adjustment	-	-	-	-	67 476 147	67 476 147
Net income (losses) recognised directly in net assets	213 303	8 769 552	-	8 982 855	67 476 147	76 459 002
Deficit for the year	-	-	-	-	(233 816 119)	(233 816 119)
Total recognised income and expenses for the 12 months	213 303	8 769 552	-	8 982 855	(166 339 972)	(157 357 117)
Interest earned on investment	-	1 798 165	61 010	1 859 175	(1 859 175)	-
Total changes	213 303	10 567 717	61 010	10 842 030	(168 199 147)	(157 357 117)
Restated* Balance at 01 July 2022	95 350 900	105 694 250	785 902	201 831 052	7 812 639 379	8 014 470 431
Changes in net assets						
Revaluation of heritage assets	9 224 969	-	-	9 224 969	-	9 224 969
Transfer to CRR	-	-	3 692 592	3 692 592	(3 692 592)	-
Net income (losses) recognised directly in net assets	9 224 969	-	3 692 592	12 917 561	(3 692 592)	9 224 969
Surplus for the year	-	-	-	-	525 680 299	525 680 299
Total recognised income and expenses for the year	9 224 969	-	3 692 592	12 917 561	521 987 707	534 905 268
Interest earned on investment	-	4 864 202	126 617	4 990 819	(4 990 819)	-
Total changes	9 224 969	4 864 202	3 819 209	17 908 380	516 996 888	534 905 268
Balance at 30 June 2023	104 575 869	110 558 452	4 605 111	219 739 432	8 329 636 267	8 549 375 699
Note(s)	26	25	24		23	



CASH FLOW STATEMENT

Figures in Rand	Note(s)	Economic entity		Controlling entity	
		2023	2022 Restated*	2023	2022 Restated*
Cash flows from operating activities					
Receipts					
Sale of goods and services		3 522 709 749	3 219 558 029	3 522 925 779	3 219 743 906
Property rates and fines		1 337 835 114	1 172 527 371	1 337 835 114	1 172 527 371
Interest income		16 881 664	10 326 314	16 708 461	10 236 357
Interest received - consumer debtors		26 310 741	23 341 885	26 310 741	23 341 885
Government grants		1 165 915 926	1 015 885 607	1 165 915 926	1 015 885 607
		<u>6 069 653 194</u>	<u>5 441 639 206</u>	<u>6 069 696 021</u>	<u>5 441 735 126</u>
Payments					
Employee costs		(1 581 587 263)	(1 496 562 837)	(1 569 684 417)	(1 485 173 691)
Suppliers		(3 675 452 882)	(3 382 240 308)	(3 690 496 713)	(3 393 323 880)
Finance costs		(18 837 253)	(27 182 033)	(18 837 253)	(27 182 033)
		<u>(5 275 877 398)</u>	<u>(4 905 985 178)</u>	<u>(5 279 018 383)</u>	<u>(4 905 679 604)</u>
Net cash flows from operating activities	58	<u>793 775 796</u>	<u>535 654 028</u>	<u>790 677 638</u>	<u>536 055 522</u>
Cash flows from investing activities					
Purchase of property, plant and equipment	14	(489 613 621)	(511 184 424)	(489 541 456)	(511 018 557)
Proceeds from sale of property, plant and equipment	14	3 343 347	5 871 697	3 343 347	5 825 155
Purchase of investment property	13	(4 366 559)	(16 768 574)	(4 366 559)	(16 768 574)
Purchase of intangible assets	12	(8 116 044)	(2 528 200)	(8 116 044)	(2 528 200)
(Increase)/decrease in short term investment		9 415 144	(358 575)	9 415 144	(358 575)
Net cash flows from investing activities		<u>(489 337 733)</u>	<u>(524 968 076)</u>	<u>(489 265 568)</u>	<u>(524 848 751)</u>
Cash flows from financing activities					
Repayment of other financial liabilities		(79 162 901)	(81 573 484)	(79 162 901)	(81 573 483)
Net increase/(decrease) in cash and cash equivalents		<u>225 275 162</u>	<u>(70 887 532)</u>	<u>222 249 169</u>	<u>(70 366 712)</u>
Cash and cash equivalents at the beginning of the year		290 433 199	361 320 731	289 152 840	359 519 552
Cash and cash equivalents at the end of the year	8	<u>515 708 361</u>	<u>290 433 199</u>	<u>511 402 009</u>	<u>289 152 840</u>

* See Note 74 & 72 & 73



STATEMENT OF COMPARISON OF BUDGET AND ACTUAL AMOUNTS

Budget on Accrual Basis						
Figures in Rand	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Reference
Economic entity						
Statement of Financial Performance						
Revenue by Source						
Property rates	1 427 088 861	-	1 427 088 861	1 370 173 436	(56 915 425)	Refer to Note 81 for variance analysis comparison
Service charges - electricity revenue	3 183 149 702	-	3 183 149 702	2 724 322 508	(458 827 194)	
Service charges - water revenue	819 610 456	-	819 610 456	824 368 756	4 758 300	
Service charges - sanitation revenue	174 568 855	-	174 568 855	197 959 736	23 390 881	
Service charges - refuse revenue	129 665 201	-	129 665 201	123 629 075	(6 036 126)	
Rental of facilities and equipment	37 424 363	-	37 424 363	20 071 337	(17 353 026)	
Interest received - external investments	17 030 213	-	17 030 213	17 130 387	100 174	
Interest received - outstanding debtors	225 217 621	-	225 217 621	221 878 154	(3 339 467)	
Fines, Penalties and Forfeits	2 004 874	-	2 004 874	20 129 365	18 124 491	
Licences and permits	1 500 001	-	1 500 001	2 415 456	915 455	
Agency services	668 028	-	668 028	2 598 950	1 930 922	
Transfers and subsidies	855 842 086	(44 855 969)	810 986 117	801 751 325	(9 234 792)	
Other revenue	177 000 000	-	177 000 000	68 507 076	(108 492 924)	
Gains	-	-	-	28 532 378	28 532 378	
Total Revenue (excluding capital transfers and contributions)	7 050 770 261	(44 855 969)	7 005 914 292	6 423 467 939	(582 446 353)	
Expenditure by type						
Employee related costs	(1 579 699 178)	53 194 944	(1 526 504 234)	(1 478 590 480)	47 913 754	
Remuneration of councillors	(59 431 218)	-	(59 431 218)	(51 817 507)	7 613 711	
Debt impairment	(300 000 000)	110 000 000	(190 000 000)	(71 195 569)	118 804 431	
Depreciation & asset impairment	(441 964 213)	(607 775)	(442 571 988)	(351 530 370)	91 041 618	
Finance charges	(94 217 139)	(52 831 380)	(147 048 519)	(143 221 895)	3 826 624	
Bulk purchases	(2 200 000 000)	(165 000 000)	(2 365 000 000)	(2 350 400 905)	14 599 095	
Inventory consumed	(871 509 197)	102 187 572	(769 321 625)	(739 394 758)	29 926 867	
Contracted services	(664 656 777)	(168 495 964)	(833 152 741)	(799 704 057)	33 448 684	
Transfers and subsidies	(63 469 171)	38 226 894	(25 242 277)	(16 684 363)	8 557 914	
Other expenditure	(180 000 000)	(29 508 640)	(209 508 640)	(187 396 000)	22 112 640	
Losses	-	(50 000 000)	(50 000 000)	(33 578 495)	16 421 505	
Total expenditure	(6 454 946 893)	(162 834 349)	(6 617 781 242)	(6 223 514 399)	394 266 843	
Operating surplus	595 823 368	(207 690 318)	388 133 050	199 953 540	(188 179 510)	
Transfers and subsidies - capital (monetary allocations) (National / Provincial and District)	446 431 109	(8 833 867)	437 597 242	324 319 270	(113 277 972)	
Surplus before taxation	1 042 254 477	(216 524 185)	825 730 292	524 272 810	(301 457 482)	
Actual Amount on Comparable Basis as Presented in the Budget and Actual Comparative Statement	1 042 254 477	(216 524 185)	825 730 292	524 272 810	(301 457 482)	

**Budget on Accrual Basis**

Figures in Rand	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Reference
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Statement of Financial Position**Assets****Current Assets**

Inventory	173 496 047	1 480 623	174 976 670	420 123 352	245 146 682	Refer to Note 81 for variance analysis comparison
Consumer debtors	1 781 691 206	640 132 167	2 421 823 373	2 157 209 999	(264 613 374)	
Other debtors	-	48 957 644	48 957 644	862 191 947	813 234 303	
Cash	134 860 115	229 212 063	364 072 178	538 963 224	174 891 046	
	2 090 047 368	919 782 497	3 009 829 865	3 978 488 522	968 658 657	

Non-Current Assets

Investment property	821 671 435	-	821 671 435	953 062 121	131 390 686
Property, plant and equipment	7 125 684 086	(300 000 000)	6 825 684 086	7 051 890 212	226 206 126
Biological	1 070 250	-	1 070 250	575 890	(494 360)
Intangible	30 700 413	-	30 700 413	23 913 257	(6 787 156)
Other non-current assets	360 375 179	-	360 375 179	350 518 371	(9 856 808)
	8 339 501 363	(300 000 000)	8 039 501 363	8 379 959 851	340 458 488
Total Assets	10 429 548 731	619 782 497	11 049 331 228	12 358 448 373	1 309 117 145

Liabilities**Current Liabilities**

Borrowing	101 622 095	79 162 900	180 784 995	74 270 955	(106 514 040)
Consumer deposits	114 344 431	18 617 947	132 962 378	142 078 763	9 116 385
Trade and other payables	1 106 988 000	1 073 389 562	2 180 377 562	2 864 765 721	684 388 159
Provisions	140 397 812	-	140 397 812	58 943 231	(81 454 581)
	1 463 352 338	1 171 170 409	2 634 522 747	3 140 058 670	505 535 923

Non-Current Liabilities

Borrowing	499 353 485	124 581 612	623 935 097	50 310 656	(573 624 441)
Provisions	809 779 414	650 433 708	1 460 213 122	608 163 173	(852 049 949)
	1 309 132 899	775 015 320	2 084 148 219	658 473 829	(1 425 674 390)
Total Liabilities	2 772 485 237	1 946 185 729	4 718 670 966	3 798 532 499	(920 138 467)
Net Assets	7 657 063 494	(1 326 403 232)	6 330 660 262	8 559 915 874	2 229 255 612

Net Assets**Net Assets Attributable to Owners of Controlling Entity****Reserves**

Reserves	-	201 831 052	201 831 052	219 739 432	17 908 380
Accumulated surplus	7 657 063 494	(1 528 234 284)	6 128 829 210	8 340 176 442	2 211 347 232
Total Net Assets	7 657 063 494	(1 326 403 232)	6 330 660 262	8 559 915 874	2 229 255 612



Budget on Accrual Basis

Figures in Rand	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Reference
Cash Flow Statement						
Cash flows from operating activities						
Receipts						
Property rates	1 284 379 975	57 083 554	1 341 463 529	1 335 259 494	(6 204 035)	Refer to Note 81 for variance analysis comparison
Service charges	3 876 294 795	172 279 767	4 048 574 562	3 515 631 940	(532 942 622)	
Other revenue	915 670 004	56 219 827	971 889 831	9 653 430	(962 236 401)	
Transfer and subsidies - operational	855 842 085	(44 855 970)	810 986 115	795 621 362	(15 364 753)	
Transfer and subsidies - capital	446 431 109	(31 451 896)	414 979 213	370 294 564	(44 684 649)	
Interest	17 030 213	-	17 030 213	43 192 404	26 162 191	
	7 395 648 181	209 275 282	7 604 923 463	6 069 653 194	(1 535 270 269)	
Payments						
Suppliers and employees	(6 605 694 257)	(192 812 514)	(6 798 506 771)	(5 231 355 788)	1 567 150 983	
Finance charges	(94 217 139)	57 168 620	(37 048 519)	(18 837 253)	18 211 266	
Transfers and grants	(63 469 171)	22 583 120	(40 886 051)	(25 684 363)	15 201 688	
	(6 763 380 567)	(113 060 774)	(6 876 441 341)	(5 275 877 404)	1 600 563 937	
Net cash flows from operating activities	632 267 614	96 214 508	728 482 122	793 775 790	65 293 668	
Proceeds on disposal of PPE	-	3 692 592	3 692 592	3 343 347	(349 245)	
Decrease/(Increase in non current assets	-	-	-	9 415 145	9 415 145	
Capital assets	(835 918 465)	202 269 121	(633 649 344)	(502 096 219)	131 553 125	
Net cash flows from investing activities	(835 918 465)	205 961 713	(629 956 752)	(489 337 727)	140 619 025	
Cash flows from financing activities						
Borrowing long term/refinancing	300 000 000	(300 000 000)	-	-	-	
Repayment of borrowing	(23 606 032)	-	(23 606 032)	(79 162 901)	(55 556 869)	
Net cash flows from financing activities	276 393 968	(300 000 000)	(23 606 032)	(79 162 901)	(55 556 869)	
Net increase/(decrease) in cash and cash equivalents	72 743 117	2 176 221	74 919 338	225 275 162	150 355 824	
Cash and cash equivalents at the beginning of the year	62 117 000	227 035 840	289 152 840	290 433 199	1 280 359	
Cash and cash equivalents at the end of the year	134 860 117	229 212 061	364 072 178	515 708 361	151 636 183	

The latest audited information is used as a basis to project the figures in the statement of financial position, the original budget figures were based on the 2021 audited figures. Creditors increased by R600 million between 2021 and 2022, and there was also an upward adjustment on operating expenditure which had to be considered as part of the projections.

**Budget on Accrual Basis**

Figures in Rand	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Reference
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Controlling entity**Statement of Financial Performance****Revenue by Source**

Property rates	1 427 088 861	-	1 427 088 861	1 309 839 919	(117 248 942)	Refer to Note 81 for variance analysis comparison
Service charges - electricity revenue	3 183 149 702	-	3 183 149 702	2 569 458 238	(613 691 464)	
Service charges - water revenue	819 610 456	-	819 610 456	756 447 154	(63 163 302)	
Service charges - sanitation revenue	174 568 855	-	174 568 855	185 327 649	10 758 794	
Service charges - refuse revenue	129 665 201	-	129 665 201	119 999 296	(9 665 905)	
Rental of facilities and equipment	37 424 363	-	37 424 363	20 071 337	(17 353 026)	
Interest received - external investments	17 030 213	-	17 030 213	16 957 185	(73 028)	
Interest received - outstanding debtors	225 217 621	-	225 217 621	221 878 154	(3 339 467)	
Fines, Penalties and Forfeits	2 004 874	-	2 004 874	20 129 365	18 124 491	
Licences and permits	1 500 001	-	1 500 001	2 415 456	915 455	
Agency services	668 028	-	668 028	2 598 950	1 930 922	
Transfers and subsidies	855 842 085	(44 855 970)	810 986 115	801 751 325	(9 234 790)	
Other revenue	177 000 000	-	177 000 000	68 698 061	(108 301 939)	
Gains	-	-	-	29 235 545	29 235 545	
Total Revenue (excluding capital transfers and contributions)	7 050 770 260	(44 855 970)	7 005 914 290	6 124 807 634	(881 106 656)	

Expenditure By Type

Employee related costs	(1 579 699 178)	65 270 169	(1 514 429 009)	(1 468 307 824)	46 121 185	
Remuneration of councillors	(59 431 218)	-	(59 431 218)	(51 817 507)	7 613 711	
Debt Impairment	(300 000 000)	-	(300 000 000)	(71 195 569)	228 804 431	
Depreciation & asset impairment	(441 964 213)	226 422	(441 737 791)	(343 141 320)	98 596 471	
Finance charges	(94 217 139)	57 168 620	(37 048 519)	(18 698 174)	18 350 345	
Bulk purchases	(2 200 000 000)	(165 000 000)	(2 365 000 000)	(2 350 400 905)	14 599 095	
Inventory consumed	(871 509 197)	102 187 572	(769 321 625)	(739 093 226)	30 228 399	
Contracted services	(664 656 777)	(167 481 586)	(832 138 363)	(799 050 664)	33 087 699	
Transfers and subsidies	(63 469 171)	22 583 121	(40 886 050)	(29 480 784)	11 405 266	
Other expenditure	(180 000 000)	(27 788 665)	(207 788 665)	(182 105 716)	25 682 949	
Losses	-	(50 000 000)	(50 000 000)	(33 578 498)	16 421 502	
Total expenditure	(6 454 946 893)	(162 834 347)	(6 617 781 240)	(6 086 870 187)	530 911 053	
Operating surplus	595 823 367	(207 690 317)	388 133 050	37 937 447	(350 195 603)	
Transfers and subsidies - capital (monetary allocations) (National / Provincial and District)	446 431 109	(8 833 867)	437 597 242	399 398 784	(38 198 458)	
Surplus before taxation	1 042 254 476	(216 524 184)	825 730 292	437 336 231	(388 394 061)	
Surplus/(Deficit) for the year	1 042 254 476	(216 524 184)	825 730 292	437 336 231	(388 394 061)	



Budget on Accrual Basis

Figures in Rand	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Reference
Statement of Financial Position						
Assets						
Current Assets						
Inventory	173 496 047	1 480 623	174 976 670	418 670 675	243 694 005	Refer to Note 81 for variance analysis comparison
Consumer debtors	1 781 691 206	640 132 167	2 421 823 373	1 916 875 136	(504 948 237)	
Other debtors	-	48 957 644	48 957 644	726 174 417	677 216 773	
Cash	134 860 115	229 212 063	364 072 178	534 656 873	170 584 695	
	2 090 047 368	919 782 497	3 009 829 865	3 596 377 101	586 547 236	
Non-Current Assets						
Investment property	821 671 435	-	821 671 435	953 062 121	131 390 686	
Property, plant and equipment	7 125 684 086	(300 000 000)	6 825 684 086	7 091 455 208	265 771 122	
Biological	1 070 250	-	1 070 250	575 890	(494 360)	
Intangible	30 700 413	-	30 700 413	23 913 257	(6 787 156)	
Other non-current assets	360 375 179	-	360 375 179	357 682 095	(2 693 084)	
	8 339 501 363	(300 000 000)	8 039 501 363	8 426 688 571	387 187 208	
Total Assets	10 429 548 731	619 782 497	11 049 331 228	12 023 065 672	973 734 444	
Liabilities						
Current Liabilities						
Borrowing	101 622 095	79 162 900	180 784 995	74 270 955	(106 514 040)	
Consumer deposits	114 344 430	18 617 947	132 962 377	142 078 763	9 116 386	
Trade and other payables	1 106 988 000	1 073 389 562	2 180 377 562	2 628 759 884	448 382 322	
Provisions	140 397 812	-	140 397 812	58 244 752	(82 153 060)	
	1 463 352 337	1 171 170 409	2 634 522 746	2 903 354 354	268 831 608	
Non-Current Liabilities						
Borrowing	499 353 485	124 581 612	623 935 097	50 310 656	(573 624 441)	
Provisions	809 779 415	650 433 708	1 460 213 123	608 163 173	(852 049 950)	
	1 309 132 900	775 015 320	2 084 148 220	658 473 829	(1 425 674 391)	
Total Liabilities	2 772 485 237	1 946 185 729	4 718 670 966	3 561 828 183	(1 156 842 783)	
Net Assets	7 657 063 494	(1 326 403 232)	6 330 660 262	8 461 237 489	2 130 577 227	
Net Assets						
Net Assets Attributable to Owners of Controlling Entity						
Reserves						
Reserves	-	201 831 052	201 831 052	219 739 432	17 908 380	
Accumulated surplus	7 657 063 494	(1 528 234 284)	6 128 829 210	8 241 498 057	2 112 668 847	
Total Net Assets	7 657 063 494	(1 326 403 232)	6 330 660 262	8 461 237 489	2 130 577 227	



Budget on Accrual Basis						
Figures in Rand	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Reference
Cash Flow Statement						
Cash flows from operating activities						
Receipts						
Property rates	1 284 379 975	57 083 554	1 341 463 529	1 335 259 494	(6 204 035)	Refer to Note 81 for variance analysis comparison
Service charges	3 876 294 795	172 279 767	4 048 574 562	3 515 849 064	(532 725 498)	
Other revenue	915 670 004	56 219 827	971 889 831	85 170 550	(886 719 281)	
Transfers and subsidies - operational	855 842 085	(44 855 970)	810 986 115	795 621 362	(15 364 753)	
Transfers and subsidies - capital	446 431 109	(31 451 896)	414 979 213	370 294 564	(44 684 649)	
Interest	17 030 213	-	17 030 213	43 019 202	25 988 989	
	7 395 648 181	209 275 282	7 604 923 463	6 145 214 236	(1 459 709 227)	
Payments						
Suppliers and employees	(6 605 694 257)	(192 812 515)	(6 798 506 772)	(5 271 800 960)	1 526 705 812	
Finance charges	(94 217 139)	57 168 620	(37 048 519)	(18 810 775)	18 237 744	
Transfers and grants	(63 469 171)	22 583 121	(40 886 050)	(22 074 959)	18 811 091	
	(6 763 380 567)	(113 060 774)	(6 876 441 341)	(5 312 686 694)	1 563 754 647	
Net cash flows from operating activities	632 267 614	96 214 508	728 482 122	832 527 542	104 045 420	
Cash flows from investing activities						
Proceeds on disposal of PPE	-	3 692 592	3 692 592	3 343 347	(349 245)	
Decrease/(increase) in current assets	-	-	-	9 415 144	9 415 144	
Capital assets	(835 918 465)	202 269 121	(633 649 344)	(543 873 963)	89 775 381	
Net cash flows from investing activities	(835 918 465)	205 961 713	(629 956 752)	(531 115 472)	98 841 280	
Cash flows from financing activities						
Borrowing long term/refinancing	300 000 000	(300 000 000)	-	-	-	
Repayment of borrowing	(23 606 032)	-	(23 606 032)	(79 162 901)	(55 556 869)	
Net cash flows from financing activities	276 393 968	(300 000 000)	(23 606 032)	(79 162 901)	(55 556 869)	
Net increase/(decrease) in cash and cash equivalents	72 743 117	2 176 221	74 919 338	222 249 169	147 329 831	
Cash and cash equivalents at the beginning of the year	62 117 000	227 035 840	289 152 840	289 152 840	-	
Cash and cash equivalents at the end of the year	134 860 117	229 212 061	364 072 178	511 402 009	147 329 831	

The latest audited information is used as a basis to project the figures in the statement of financial position, the original budget figures were based on the 2021 audited figures. Creditors increased by R600 million between 2021 and 2022, and there was also an upward adjustment on operating expenditure which had to be considered as part of the projections.



ACCOUNTING POLICIES

1. Presentation of Consolidated Annual Financial Statements

The consolidated annual financial statements have been prepared in accordance with the Standards of Generally Recognised Accounting Practice (GRAP), issued by the Accounting Standards Board in accordance with Section 122(3) of the Municipal Finance Management Act (Act 56 of 2003). The reporting framework is as prescribed by the Accounting Standards Board in Directive 5.

These consolidated annual financial statements have been prepared on an accrual basis of accounting and are in accordance with historical cost convention as the basis of measurement, unless specified otherwise.

A summary of the significant accounting policies, which have been consistently applied in the preparation of these consolidated annual financial statements, are disclosed below.

These accounting policies are consistent with the previous period.

1.1 Presentation currency

These consolidated annual financial statements are presented in South African Rand, which is the functional currency of the economic entity.

1.2 Going concern assumption

These consolidated annual financial statements have been prepared based on the expectation that the economic entity will continue to operate as a going concern for at least the next 12 months.

1.3 Materiality

Material omissions or misstatements of items are material if they could, individually or collectively, influence the decisions or assessments of users made on the basis of the financial statements. Materiality depends on the nature or size of the omission or misstatement judged in the surrounding circumstances. The nature or size of the information item, or a combination of both, could be the determining factor.

Assessing whether an omission or misstatement could influence decisions of users, and so be material, requires consideration of the characteristics of those users. The conceptual framework for the Preparation and Presentation of Financial Statements states that users are assumed to have a reasonable knowledge of government, its activities, accounting and a willingness to study the information with reasonable diligence. Therefore, the assessment takes into account how users with such attributes could reasonably be expected to be influenced in making and evaluating decisions.

1.4 Significant judgments and sources of estimation uncertainty

In preparing the consolidated annual financial statements, management is required to make estimates and assumptions that affect the amounts represented in the consolidated annual financial statements and related disclosures. Use of available information and the application of judgement is inherent in the formation of estimates. Actual results in the future could differ from these estimates which may be material to the consolidated annual financial statements. Significant judgements include:

Allowance for slow moving, damaged and obsolete inventories

An allowance for inventories to write inventories down to the lower of cost or net realisable value. Management have made estimates of the selling price and direct cost to sell on certain inventory items. The write down is included in the in the inventory losses note 57.

Fair value estimation investment property

The fair value of investment property reflect market conditions at the end of the reporting period.

The fair value of investment property reflects, among other things, rental revenue from current leases and reasonable and supportable assumptions that represent what knowledgeable, willing parties would assume about rental revenue from future leases in the light of current conditions

Impairment testing

The recoverable amounts of cash-generating units and individual assets have been determined based on the higher of value- in-use calculations and fair values less costs to sell. These calculations require the use of estimates and assumptions.

The economic entity reviews and tests the carrying value of assets when events or changes in circumstances suggest that the carrying amount may not be recoverable. Assets are grouped at the lowest level for which identifiable cash flows are largely independent of cash flows of other assets and liabilities. If there are indications that impairment may have occurred, estimates are prepared of expected future cash flows for each group of assets. Expected future cash flows used to determine the value in use of goodwill and tangible assets are inherently uncertain and could materially change over time. They are significantly affected by a number of factors including economic factors.

Provisions

Provisions were raised and management determined an estimate based on the information available. Additional disclosure of these estimates of provisions are included in note 19 - Provisions.

Useful lives of property, plant and equipment

The municipality's management determines the estimated useful lives and related depreciation charges for all assets. These estimates are based on the National Treasury Guideline. This estimate is based on the industry norm. Management will increase the depreciation charge where useful lives are less than previously estimated useful lives.



Post retirement benefits

The present value of the post retirement obligation depends on a number of factors that are determined on an actuarial basis using a number of assumptions. The assumptions used in determining the net cost (income) include the discount rate. Any changes in these assumptions will impact on the carrying amount of post retirement obligations.

Other key assumptions for pension obligations are based on current market conditions. Additional information is disclosed in Note 20 - Employee benefits obligations.

Effective interest rate

The economic entity used the prime interest rate to discount future cash flows.

Debt Impairment

On consumer debtors and statutory receivables impairment loss is recognised in surplus and deficit when there is an objective evidence that debtors are impaired. The impairment is measured as the difference between the carrying amount and the present value of estimated future cash flows discounted at the effective interest rate, computed at initial recognition unless if the effect of discounting is immaterial.

1.5 Agricultural assets

The Municipality recognises agricultural assets or agricultural produce when, and only when:

- the entity controls the asset as a result of past events;
- it is probable that future economic benefits or service potential associated with the asset will flow to the economic entity; and
- the fair value or cost of the asset can be measured reliably.

Agricultural assets are measured at their fair value less costs to sell.

A gain or loss arising on initial recognition of agricultural assets or agricultural produce at fair value less costs to sell and from a change in fair value less costs to sell of agricultural assets is included in surplus or deficit for the period in which it arises.

Where market determined prices or values are not available, the present value of the expected net cash inflows from the asset, discounted at a current market-determined pre-tax rate where applicable is used to determine fair value.

The plantation harvested is derecognised at its fair value less costs to sell at the point of harvest.

1.6 Investment property

Investment property is property (land or a building - or part of a building - or both) held to earn rentals or for capital appreciation or both, rather than for:

- use in the production or supply of goods or services, or for
- administrative purposes, or
- sale in the ordinary course of operations.

Owner-occupied property is property held for use in the production or supply of goods or services or for administrative purposes.

Investment property is recognised as an asset when it is probable that the future economic benefits or service potential that are associated with the investment property will flow to the economic entity, and the cost or fair value of the investment property can be measured reliably.

Investment property is initially recognised at cost. Transaction costs are included in the initial measurement.

Where investment property is acquired through a non-exchange transaction, its cost is its fair value as at the date of acquisition.

Costs include costs incurred initially and costs incurred subsequently to add to, or to replace a part of, or service a property. If a replacement part is recognised in the carrying amount of the investment property, the carrying amount of the replaced part is derecognised.

Fair value

Subsequent to initial measurement investment property is measured at fair value. The fair value of investment property reflects market conditions at the reporting date.

A gain or loss arising from a change in fair value is included in net surplus or deficit for the period in which it arises.

If the municipality determines that the fair value of an investment property under construction is not reliably determinable but expects the fair value of the property to be reliably measurable when construction is complete, it measures that investment property under construction at cost until either its fair value becomes reliably determinable or construction is completed (whichever is earlier). If the entity determines that the fair value of an investment property (other than an investment property under construction) is not reliably determinable on a continuing basis, the entity measures that investment property using the cost model (as per the accounting policy on property, plant and equipment). The residual value of the investment property is then assumed to be zero. The entity applies the cost model (as per the accounting policy on property, plant and equipment) until disposal of the investment property.

Once the municipality becomes able to measure reliably the fair value of an investment property under construction that has previously been measured at cost, it measures that property at its fair value. Once construction of that property is complete, it is presumed that fair value can be measured reliably. If this is not the case, the property is accounted for using the cost model in accordance with the accounting policy on property, plant and equipment.



1.7 Property, plant and equipment

Property, plant and equipment are tangible non-current assets (including infrastructure assets) that are held for use in the production or supply of goods or services, rental to others, or for administrative purposes, and are expected to be used during more than one period.

The cost of an item of property, plant and equipment is recognised as an asset when:

- it is probable that future economic benefits or service potential associated with the item will flow to the economic entity; and
- the cost of the item can be measured reliably.

Property, plant and equipment is initially measured at cost.

The cost of an item of property, plant and equipment is the purchase price and other costs attributable to bring the asset to the location and condition necessary for it to be capable of operating in the manner intended by management. Trade discounts and rebates are deducted in arriving at the cost.

Where an asset is acquired through a non-exchange transaction, its cost is its fair value as at date of acquisition.

Where an item of property, plant and equipment is acquired in exchange for a non-monetary asset or monetary assets, or a combination of monetary and non-monetary assets, the asset acquired is initially measured at fair value (the cost). If the acquired item's fair value was not determinable, its deemed cost is the carrying amount of the asset(s) given up.

When significant components of an item of property, plant and equipment have different useful lives, they are accounted for as separate items (major components) of property, plant and equipment.

Costs include costs incurred initially to acquire or construct an item of property, plant and equipment and costs incurred subsequently to add to, replace part of, or service it. If a replacement cost is recognised in the carrying amount of an item of property, plant and equipment, the carrying amount of the replaced part is derecognised.

The initial estimate of the costs of dismantling and removing the item and restoring the site on which it is located is also included in the cost of property, plant and equipment, where the entity is obligated to incur such expenditure, and where the obligation arises as a result of acquiring the asset or using it for purposes other than the production of inventories.

Recognition of costs in the carrying amount of an item of property, plant and equipment ceases when the item is in the location and condition necessary for it to be capable of operating in the manner intended by management.

Items such as spare parts, standby equipment and servicing equipment are recognised when they meet the definition of property, plant and equipment.

Major inspection costs which are a condition of continuing use of an item of property, plant and equipment and which meet the recognition criteria above are included as a replacement in the cost of the item of property, plant and equipment. Any remaining inspection costs from the previous inspection are derecognised.

Property, plant and equipment is carried at cost less accumulated depreciation and any impairment losses.

Property, plant and equipment are depreciated on the straight line basis over their expected useful lives to their estimated residual value.

The useful lives of items of property, plant and equipment have been assessed as follows:

Item	Depreciation method	Average useful life
Land		Infinite
Buildings	Straight line	5-50 years
Roads	Straight line	5-50 years
Plant and machinery	Straight line	5-15 years
Furniture and fixtures	Straight line	7-10 years
Motor vehicles	Straight line	5-10 years
System security	Straight line	5-10 years
Storm water drainage	Straight line	25 - 50 years
Airport Infrastructure	Straight line	20 years
Solid waste infrastructure	Straight line	5-10 years
Water and sanitation	Straight line	10 - 50 years
Major substations : buildings	Straight line	5-50 years
Transformers and related equipment	Straight line	50 years
Mains	Straight line	45 years
Street lighting	Straight line	50 years
Recreational facilities	Straight line	5-50 years
Fresh produce and other markets	Straight line	5-50 years
Fire engines	Straight line	20 years
Landfill site	Straight line	5-50 years
Transport facilities	Straight line	5-50 years
Fencing	Straight line	10 years
Heavy and mobile plant	Straight line	10-15 years
Bins and containers	Straight line	5-10 years



Item	Depreciation method	Average useful life
Office equipment	Straight line	5 - 10 years
Emergency equipment	Straight line	5 - 15 years
Electricity	Straight line	5 - 50 years
Security System	Straight line	5 - 10 years

The depreciable amount of an asset is allocated on a systematic basis over its useful life.

Each part of an item of property, plant and equipment with a cost that is significant in relation to the total cost of the item is depreciated separately.

The depreciation method used reflects the pattern in which the asset's future economic benefits or service potential are expected to be consumed by the economic entity. The depreciation method applied to an asset is reviewed at least at each reporting date and, if there has been a significant change in the expected pattern of consumption of the future economic benefits or service potential embodied in the asset, the method is changed to reflect the changed pattern. Such a change is accounted for as a change in an accounting estimate.

The economic entity assesses at each reporting date whether there is any indication that the economic entity expectations about the residual value and the useful life of an asset have changed since the preceding reporting date. If any such indication exists, the economic entity revises the expected useful life and/or residual value accordingly. The change is accounted for as a change in an accounting estimate.

The depreciation charge for each period is recognised in surplus or deficit unless it is included in the carrying amount of another asset.

Items of property, plant and equipment are derecognised when the asset is disposed of or when there are no further economic benefits or service potential expected from the use of the asset.

The gain or loss arising from the derecognition of an item of property, plant and equipment is included in surplus or deficit when the item is derecognised. The gain or loss arising from the derecognition of an item of property, plant and equipment is determined as the difference between the net disposal proceeds, if any, and the carrying amount of the item.

The economic entity separately discloses expenditure to repair and maintain property, plant and equipment in the notes to the financial statements (see note 14).

The economic entity discloses relevant information relating to assets under construction or development, in the notes to the financial statements (see note 14).

1.8 Intangible assets

An asset is identifiable if it either:

- is separable, i.e. is capable of being separated or divided from an entity and sold, transferred, licensed, rented or exchanged, either individually or together with a related contract, identifiable assets or liability, regardless of whether the entity intends to do so; or
- arises from binding arrangements (including rights from contracts), regardless of whether those rights are transferable or separable from the economic entity or from other rights and obligations.

A binding arrangement describes an arrangement that confers similar rights and obligations on the parties to it as if it were in the form of a contract.

An intangible asset is recognised when:

- it is probable that the expected future economic benefits or service potential that are attributable to the asset will flow to the economic entity; and
- the cost or fair value of the asset can be measured reliably.

The economic entity assesses the probability of expected future economic benefits or service potential using reasonable and supportable assumptions that represent management's best estimate of the set of economic conditions that will exist over the useful life of the asset.

Where an intangible asset is acquired through a non-exchange transaction, its initial cost at the date of acquisition is measured at its fair value as at that date.

Expenditure on research (or on the research phase of an internal project) is recognised as an expense when it is incurred.

An intangible asset arising from development (or from the development phase of an internal project) is recognised when:

- it is technically feasible to complete the asset so that it will be available for use or sale.
- there is an intention to complete and use or sell it.
- there is an ability to use or sell it.
- it will generate probable future economic benefits or service potential.
- there are available technical, financial and other resources to complete the development and to use or sell the asset.
- the expenditure attributable to the asset during its development can be measured reliably.

Intangible assets are carried at cost less any accumulated amortisation and any impairment losses.

An intangible asset is regarded as having an indefinite useful life when, based on all relevant factors, there is no foreseeable limit to the period over which the asset is expected to generate net cash inflows or service potential. Amortisation is not provided for these intangible assets, but they are tested for impairment annually and whenever there is an indication that the asset may be impaired. For all other intangible assets amortisation is provided on a straight line basis over their useful life.



The amortisation period and the amortisation method for intangible assets are reviewed at each reporting date.

Reassessing the useful life of an intangible asset with a finite useful life after it was classified as indefinite is an indicator that the asset may be impaired. As a result the asset is tested for impairment and the remaining carrying amount is amortised over its useful life.

Amortisation is provided to write down the intangible assets, on a straight line basis, to their residual values as follows:

Item	Depreciation method	Average useful life
Computer software	Straight line	3-5 years
Servitudes		Indefinite

Intangible assets are derecognised:

- on disposal; or
- when no future economic benefits or service potential are expected from its use or disposal.

The gain or loss arising from the derecognition of intangible assets is included in surplus or deficit when the asset is derecognised.

1.9 Heritage assets

Carrying amount is the amount at which an asset is recognised after deducting accumulated impairment losses except for Artworks and jewellery.

Class of heritage assets means a grouping of heritage assets of a similar nature or function in an economic entity's operations that is shown as a single item for the purpose of disclosure in the consolidated annual financial statements.

Heritage assets are assets that have a cultural, environmental, historical, natural, scientific, technological or artistic significance and are held indefinitely for the benefit of present and future generations.

An impairment loss of a cash-generating asset is the amount by which the carrying amount of an asset exceeds its recoverable amount.

An impairment loss of a non-cash-generating asset is the amount by which the carrying amount of an asset exceeds its recoverable service amount.

An inalienable item is an asset that a economic entity is required by law or otherwise to retain indefinitely and cannot be disposed of without consent.

Recoverable amount is the higher of a cash-generating asset's net selling price and its value in use.

Recoverable service amount is the higher of a non-cash-generating asset's fair value less costs to sell and its value in use.

Value in use of a cash-generating asset is the present value of the future cash flows expected to be derived from an asset or cash-generating unit.

The economic entity separately discloses expenditure to repair and maintain heritage assets in the notes to the financial statements (see note 11).

Recognition

The economic entity recognises a heritage asset as an asset if it is probable that future economic benefits or service potential associated with the asset will flow to the economic entity, and the cost or fair value of the asset can be measured reliably.

Initial measurement

Heritage assets are measured at cost.

Where a heritage asset is acquired through a non-exchange transaction, its cost is measured at its fair value as at the date of acquisition.

Subsequent measurement

After recognition as an asset, all classes of heritage assets are carried at its cost less any accumulated impairment losses except for artworks and jewellery.

The Municipality measures artworks and jewellery using revaluation model.

After recognition as an asset, artworks and jewellery, whose fair value can be measured reliably, are carried at a revalued amount, being its fair value at the date of the revaluation less any subsequent impairment losses.

If artworks carrying amount is increased as a result of a revaluation, the increase is credited directly to a revaluation surplus. However, the increase is recognised in surplus or deficit to the extent that it reverses a revaluation decrease of the same heritage asset previously recognised in surplus or deficit.

If artworks and jewellery carrying amount is decreased as a result of a revaluation, the decrease is recognised in surplus or deficit. However, the decrease is debited directly to a revaluation surplus to the extent of any credit balance existing in the revaluation surplus in respect of that heritage asset.

Impairment

The economic entity assesses at each reporting date whether there is an indication that heritage assets may be impaired. If any such indication exists, the economic entity estimates the recoverable amount or the recoverable service amount of the heritage asset.



Derecognition

The economic entity derecognises heritage asset on disposal, or when no future economic benefits or service potential are expected from its use or disposal.

The gain or loss arising from the derecognition of a heritage asset is included in surplus or deficit when the item is derecognised .

1.10 Financial instruments

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or a residual interest of another entity.

The amortised cost of a financial asset or financial liability is the amount at which the financial asset or financial liability is measured at initial recognition minus principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between that initial amount and the maturity amount, and minus any reduction (directly or through the use of an allowance account) for impairment or uncollectibility.

The effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument or, when appropriate, a shorter period to the net carrying amount of the financial asset or financial liability.

At each reporting date conditions for impairment are conducted.

Classification

The municipality has the following types of financial assets (classes and category) as reflected on the face of the Statement of Financial Position or in the notes thereto:

Class	Category
Receivables from exchange transactions	Financial asset measured at amortised cost
Short term investments	Financial asset measured at amortised cost
Cash and cash equivalents	Financial asset measured at amortised cost
Other financial assets	Financial asset measured at amortised cost
Consumer debtors	Financial asset measured at amortised cost

The municipality has the following types of financial liabilities (classes and category) as reflected on the face of the Statement of Financial Position or in the notes thereto:

Class	Category
Payables from exchange transactions	Financial liability measured at amortised cost
Consumer deposits	Financial liability measured at amortised cost
Other financial liabilities	Financial liability measured at amortised cost

Initial recognition

The municipality recognises a financial asset or a financial liability in its statement of financial position when the municipality becomes a party to the contractual provisions of the instrument.

The municipality recognises financial assets using trade date accounting.

Initial measurement of financial assets and financial liabilities

The municipality measures a financial asset and financial liability initially at its fair value plus transaction costs that are directly attributable to the acquisition or issue of the financial asset or financial liability.

Subsequent measurement of financial assets and financial liabilities

The municipality measures all financial assets and financial liabilities after initial recognition using the financial instruments at amortised cost.

All financial assets measured at amortised cost, are subject to an impairment review.

Derecognition

Financial assets

The municipality derecognises financial assets using trade date accounting. The municipality derecognises a financial asset only when:

- the contractual rights to the cash flows from the financial asset expire, are settled or waived;
- the municipality transfers to another party substantially all of the risks and rewards of ownership of the financial asset; or
- the municipality, despite having retained some significant risks and rewards of ownership of the financial asset, has transferred control of the asset to another party and the other party has the practical ability to sell the asset in its entirety to an unrelated third party, and is able to exercise that ability unilaterally and without needing to impose additional restrictions on the transfer. In this case, the municipality :
 - derecognise the asset; and
 - recognise separately any rights and obligations created or retained in the transfer.



On derecognition of a financial asset in its entirety, the difference between the carrying amount and the sum of the consideration received is recognised in surplus or deficit.

Financial liabilities

The municipality removes a financial liability (or a part of a financial liability) from its statement of financial position when it is extinguished — i.e. when the obligation specified in the contract is discharged, cancelled, expires or waived.

1.11 Statutory receivables

Identification

Statutory receivables are receivables that arise from legislation, supporting regulations, or similar means, and require settlement by another entity in cash or another financial asset.

Carrying amount is the amount at which an asset is recognised in the statement of financial position.

The cost method is the method used to account for statutory receivables that requires such receivables to be measured at their transaction amount, plus any accrued interest or other charges (where applicable) and, less any accumulated impairment losses and any amounts derecognised.

Nominal interest rate is the interest rate and/or basis specified in legislation, supporting regulations or similar means.

The transaction amount (for purposes of this Standard) for a statutory receivable means the amount specified in, or calculated, levied or charged in accordance with, legislation, supporting regulations, or similar means.

Recognition

The economic entity recognises statutory receivables as follows:

- if the transaction is an exchange transaction, using the policy on 1.19 - Revenue from exchange transactions;
- if the transaction is a non-exchange transaction, using the policy on 1.20 - Revenue from non-exchange transactions (Taxes and transfers); or
- if the transaction is not within the scope of the policies listed in the above or another Standard of GRAP, the receivable is recognised when the definition of an asset is met and, when it is probable that the future economic benefits or service potential associated with the asset will flow to the entity and the transaction amount can be measured reliably.

Initial measurement

The economic entity initially measures statutory receivables at their transaction amount.

Subsequent measurement

The economic entity measures statutory receivables after initial recognition using the cost method. Under the cost method, the initial measurement of the receivable is changed subsequent to initial recognition to reflect any:

- interest or other charges that may have accrued on the receivable (where applicable);
- impairment losses; and
- amounts derecognised.

Accrued interest

Where the economic entity levies interest on the outstanding balance of statutory receivables, it adjusts the transaction amount after initial recognition to reflect any accrued interest. Accrued interest is calculated using the nominal interest rate.

Interest on statutory receivables is recognised as revenue in accordance with the policy on Revenue from exchange transactions or the policy on Revenue from non-exchange transactions (Taxes and transfers), whichever is applicable.

Other charges

Where the economic entity is required or entitled in terms of legislation, supporting regulations, by-laws or similar means to levy additional charges on overdue or unpaid amounts, and such charges are levied, the entity applies the principles as stated in “Accrued interest” above, as well as the relevant policy on Revenue from exchange transactions or the policy on Revenue from non-exchange transactions (Taxes and transfers).

Impairment losses

The economic entity assesses at each reporting date whether there is any indication that a statutory receivable, or a group of statutory receivables, may be impaired.

If there is an indication that a statutory receivable, or a group of statutory receivables, may be impaired, the economic entity measures the impairment loss as the difference between the estimated future cash flows and the carrying amount. Where the carrying amount is higher than the estimated future cash flows, the carrying amount of the statutory receivable, or group of statutory receivables is reduced through the use of an allowance account. The amount of the losses are recognised in surplus or deficit.



Derecognition

The economic entity derecognises a statutory receivable, or a part thereof, when:

- the rights to the cash flows from the receivable are settled, expire or are waived;
- the economic entity transfers to another party substantially all of the risks and rewards of ownership of the receivable; or
- the economic entity, despite having retained some significant risks and rewards of ownership of the receivable, has transferred control of the receivable to another party and the other party has the practical ability to sell the receivable in its entirety to an unrelated third party, and is able to exercise that ability unilaterally and without needing to impose additional restrictions on the transfer. In this case, the municipality:
 - derecognise the receivable; and
 - recognise separately any rights and obligations created or retained in the transfer.

The carrying amounts of any statutory receivables transferred are allocated between the rights or obligations retained and those transferred on the basis of their relative fair values at the transfer date. The entity considers whether any newly created rights and obligations are within the scope of the Standard of GRAP on Financial Instruments or another Standard of GRAP. Any difference between the consideration received and the amounts derecognised and, those amounts recognised, are recognised in surplus or deficit in the period of the transfer.

1.12 Income Tax

The Municipality is exempted from income tax in terms of section 10(1)(a) of the Income Tax Act.

1.13 Leases

A lease is classified as a finance lease if it transfers substantially all the risks and rewards incidental to ownership to the lessee. A lease is classified as an operating lease if it does not transfer substantially all the risks and rewards incidental to ownership.

Operating leases - lessor

Operating lease revenue is recognised as revenue on a straight-line basis over the lease term.

Initial direct costs incurred in negotiating and arranging operating leases are added to the carrying amount of the leased asset and recognised as an expense over the lease term on the same basis as the lease revenue.

Income for leases is disclosed under revenue in statement of financial performance.

Operating leases - lessee

Operating lease payments are recognised as an expense on a straight-line basis over the lease term. The difference between the amounts recognised as an expense and the contractual payments are recognised as an operating lease asset or liability.

1.14 Inventory

Inventory are initially measured at cost except where inventory are acquired through a non-exchange transaction, then their costs are their fair value as at the date of acquisition.

Subsequently inventory are measured at lower of cost and net realisable value except for land which is carried at current replacement cost.

Inventory are measured at the lower of cost and net realisable value where they are held for;

- distribution at no charge or for a nominal charge; or
- consumption in the production process of goods to be distributed at no charge or for a nominal charge.

Net realisable value is the estimated selling price in the ordinary course of operations less the estimated costs of completion and the estimated costs necessary to make the sale, exchange or distribution.

The cost of inventory comprises of all costs of purchase, costs of conversion and other costs incurred in bringing the inventory to their present location and condition.

The cost of inventory of items that are not ordinarily interchangeable and goods or services produced and segregated for specific projects is assigned using specific identification of the individual costs.

The cost of inventory is assigned using the weighted average cost formula. The same cost formula is used for all inventory having a similar nature and use to the economic entity.

When inventory are sold, the carrying amounts of those inventory are recognised as an expense in the period in which the related revenue is recognised. If there is no related revenue, the expenses are recognised when the goods are distributed, or related services are rendered. The amount of any write-down of inventory to net realisable value and all losses of inventory are recognised as an expense in the period the write-down or loss occurs. The amount of any reversal of any write-down of inventory, arising from an increase in net realisable value, are recognised as a reduction in the amount of inventory recognised as an expense in the period in which the reversal occurs.

Inventories contain land that has been designated for the purposes of housing developments by the Municipality. The land is initially measured at cost. The land shall be subsequently measured at its current replacement cost. The Municipality shall derecognise the land it no longer controls.

1.15 Impairment of non-cash-generating assets

Cash-generating assets are assets used with the objective of generating a commercial return. Commercial return means that positive cash flows are expected to be significantly higher than the cost of the asset.



Non-cash-generating assets are assets other than cash-generating assets.

Impairment is a loss in the future economic benefits or service potential of an asset, over and above the systematic recognition of the loss of the asset's future economic benefits or service potential through depreciation (amortisation).

Carrying amount is the amount at which an asset is recognised in the statement of financial position after deducting any accumulated depreciation and accumulated impairment losses thereon.

A cash-generating unit is the smallest identifiable group of assets managed with the objective of generating a commercial return that generates cash inflows from continuing use that are largely independent of the cash inflows from other assets or groups of assets.

Costs of disposal are incremental costs directly attributable to the disposal of an asset, excluding finance costs and income tax expense.

Depreciation (Amortisation) is the systematic allocation of the depreciable amount of an asset over its useful life.

Fair value less costs to sell is the amount obtainable from the sale of an asset in an arm's length transaction between knowledgeable, willing parties, less the costs of disposal.

Recoverable service amount is the higher of a non-cash-generating asset's fair value less costs to sell and its value in use. Useful life is either:

- the period of time over which an asset is expected to be used by the economic entity; or
- the number of production or similar units expected to be obtained from the asset by the economic entity.

Designation

At initial recognition, the economic entity designates an asset as non-cash-generating, or as cash-generating. The designation is made on the basis of an economic entity's objective of using the asset.

The economic entity designates an asset or a cash-generating unit as cash-generating when:

- its objective is to use the asset or a cash-generating unit in a manner that generates a commercial return; such that
- the asset or cash-generating unit will generate positive cash flows, from continuing use and its ultimate disposal, that are expected to be significantly higher than the cost of the asset.

The economic entity designates an asset as non-cash-generating when its objective is not to use the asset to generate a commercial return but to deliver services.

Identification

When the carrying amount of a non-cash-generating asset exceeds its recoverable service amount, it is impaired.

The economic entity assesses at each reporting date whether there is any indication that a non-cash-generating asset may be impaired. If any such indication exists, the economic entity estimates the recoverable service amount of the asset.

Value in use

Value in use of non-cash-generating assets is the present value of the non-cash-generating assets remaining service potential. The present value of the remaining service potential of a non-cash-generating assets is determined using the depreciated replacement cost approach.

Depreciated replacement cost approach

The present value of the remaining service potential of a non-cash-generating asset is determined as the depreciated replacement cost of the asset. The replacement cost of an asset is the cost to replace the asset's gross service potential. This cost is depreciated to reflect the asset in its used condition. An asset may be replaced either through reproduction (replication) of the existing asset or through replacement of its gross service potential. The depreciated replacement cost is measured as the current reproduction or replacement cost of the asset, whichever is lower, less accumulated depreciation calculated on the basis of such cost, to reflect the already consumed or expired service potential of the asset.

The replacement cost and reproduction cost of an asset is determined on an "optimised" basis. The rationale is that the economic entity would not replace or reproduce the asset with a like asset if the asset to be replaced or reproduced is an overdesigned or overcapacity asset. Overdesigned assets contain features which are unnecessary for the goods or services the asset provides. Overcapacity assets are assets that have a greater capacity than is necessary to meet the demand for goods or services the asset provides. The determination of the replacement cost or reproduction cost of an asset on an optimised basis thus reflects the service potential required of the asset.

Recognition and measurement

If the recoverable service amount of a non-cash-generating asset is less than its carrying amount, the carrying amount of the asset is reduced to its recoverable service amount. This reduction is an impairment loss.

An impairment loss is recognised immediately in surplus or deficit.

Any impairment loss of a revalued non-cash-generating asset is treated as a revaluation decrease.

When the amount estimated for an impairment loss is greater than the carrying amount of the non-cash-generating asset to which it relates, the economic entity recognises a liability only to the extent that is a requirement in the Standards of GRAP.

After the recognition of an impairment loss, the depreciation (amortisation) charge for the non-cash-generating asset is adjusted in future periods to allocate the non-cash-generating asset's revised carrying amount, less its residual value (if any), on a systematic basis over its remaining useful life.



Reversal of an impairment loss

The economic entity assesses at each reporting date whether there is any indication that an impairment loss recognised in prior periods for a non-cash-generating asset may no longer exist or may have decreased. If any such indication exists, the economic entity estimates the recoverable service amount of that asset.

An impairment loss recognised in prior periods for a non-cash-generating asset is reversed if there has been a change in the estimates used to determine the asset's recoverable service amount since the last impairment loss was recognised. The carrying amount of the asset is increased to its recoverable service amount. The increase is a reversal of an impairment loss. The increased carrying amount of an asset attributable to a reversal of an impairment loss does not exceed the carrying amount that would have been determined (net of depreciation or amortisation) had no impairment loss been recognised for the asset in prior periods.

A reversal of an impairment loss for a non-cash-generating asset is recognised immediately in surplus or deficit. Any reversal of an impairment loss of a revalued non-cash-generating asset is treated as a revaluation increase.

After a reversal of an impairment loss is recognised, the depreciation (amortisation) charge for the non-cash-generating asset is adjusted in future periods to allocate the non-cash-generating asset's revised carrying amount, less its residual value (if any), on a systematic basis over its remaining useful life.

1.16 Employee benefits

Employee benefits are all forms of consideration given by the municipality in exchange for service rendered by employees. Termination benefits are employee benefits payable as a result of either:

- The municipality's decision to terminate an employee's employment before the normal retirement date; or
- an employee's decision to accept voluntary redundancy in exchange for those benefits.

Other long-term employee benefits are employee benefits (other than post-employment benefits and termination benefits) that are not due to be settled within twelve months after the end of the period in which the employees render the related service.

Vested employee benefits are employee benefits that are not conditional on future employment.

Composite social security programmes are established by legislation and operate as multi-employer plans to provide post-employment benefits as well as to provide benefits that are not consideration in exchange for service rendered by employees.

A constructive obligation is an obligation that derives from the municipality's actions where by an established pattern of past practice, published policies or a sufficiently specific current statement, the municipality has indicated to other parties that it will accept certain responsibilities and as a result, the entity has created a valid expectation on the part of those other parties that it will discharge those responsibilities.

Short-term employee benefits

Short-term employee benefits are employee benefits (other than termination benefits) that are due to be settled within twelve months after the end of the period in which the employees render the related service.

Short-term employee benefits include items such as:

- wages, salaries and social security contributions;
- short-term compensated absences (such as paid annual leave and paid sick leave) where the compensation for the absences is due to be settled within twelve months after the end of the reporting period in which the employees render the related employee service;
- bonus, incentive and performance related payments payable within twelve months after the end of the reporting period in which the employees render the related service; and
- non-monetary benefits (for example, medical care, and free or subsidised goods or services such as housing, cars and cellphones) for current employees.

When an employee has rendered service to the municipality during a reporting period, the entity recognises the undiscounted amount of short-term employee benefits expected to be paid in exchange for that service:

- as a liability (accrued expense), after deducting any amount already paid. If the amount already paid exceeds the undiscounted amount of the benefits, the entity recognises that excess as an asset (prepaid expense) to the extent that the prepayment will lead to, for example, a reduction in future payments or a cash refund; and
- as an expense, unless another Standard requires or permits the inclusion of the benefits in the cost of an asset.

The expected cost of compensated absences is recognised as an expense as the employees render services that increase their entitlement or, in the case of non-accumulating absences, when the absence occurs. The municipality measures the expected cost of accumulating compensated absences as the additional amount that the municipality expects to pay as a result of the unused entitlement that has accumulated at the reporting date.

Post-employment benefits

Post-employment benefits are employee benefits (other than termination benefits) which are payable after the completion of employment.

Post-employment benefit plans are formal or informal arrangements under which the entity provides post-employment benefits for one or more employees.

Multi-employer plans are defined contribution plans (other than state plans and composite social security programmes) or defined benefit plans (other than state plans) that pool the assets contributed by various entities that are not under common control and use those assets to provide benefits to employees of more than one entity, on the basis that contribution and benefit levels are determined without regard to the identity of the entity that employs the employees concerned.



The municipality provides retirement benefits for its employees and councillors. Payments to defined contribution retirement benefit plans are charged as an expense as they fall due.

Payments made to industry-managed (or state plans) retirement benefit schemes are dealt with as defined contribution plans where the municipality's obligation under the schemes is equivalent to those arising in a defined contribution retirement benefit plan.

The Natal Joint Provident is a defined contribution plan. The contributions to fund obligations for the payment of retirement benefits are charged against income in the year they become payable.

The Municipality pays contributions to publicly or privately administered pension insurance plans on a mandatory, contractual or voluntary basis. The Municipality has no further payment obligations once the contributions have been paid. The contributions are recognized as an employee benefit expense when they are due. Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in the future payments is available.

Multi-employer plans and/or State plans and/or Composite social security programmes

The municipality classifies a multi-employer plan and/or state plans and/or composite social security programmes as a defined contribution plan.

Where a plan is a defined contribution plan, the municipality accounts for it in the same way as for any other defined contribution plan.

Post-employment benefits: Defined contribution plans

Defined contribution plans are post-employment benefit plans under which the entity pays fixed contributions into a separate fund and will have no legal or constructive obligation to pay further contributions if the fund does not hold sufficient assets to pay all employee benefits relating to employee service in the current and prior periods.

When an employee has rendered service to the entity during a reporting period, the entity recognises the contribution payable to a defined contribution plan in exchange for that service:

- as a liability (accrued expense), after deducting any contribution already paid. If the contribution already paid exceeds the contribution due for service before the reporting date, the municipality recognises that excess as an asset (prepaid expense) to the extent that the prepayment will lead to, for example, a reduction in future payments or a cash refund; and
- as an expense, unless another Standard requires or permits the inclusion of the contribution in the cost of an asset.

Post-employment benefits: Defined benefit plans

Defined benefit plans are post-employment benefit plans other than defined contribution plans.

Actuarial gains and losses comprise experience adjustments (the effects of differences between the previous actuarial assumptions and what has actually occurred) and the effects of changes in actuarial assumptions. In measuring its defined benefit liability the municipality recognises actuarial gains and losses in surplus or deficit in the reporting period in which they occur.

Current service cost is the increase in the present value of the defined benefit obligation resulting from employee service in the current period.

Interest cost is the increase during a period in the present value of a defined benefit obligation which arises because the benefits are one period closer to settlement.

Past service cost is the change in the present value of the defined benefit obligation for employee service in prior periods, resulting in the current period from the introduction of, or changes to, post-employment benefits or other long-term employee benefits. Past service cost may be either positive (when benefits are introduced or changed so that the present value of the defined benefit obligation increases) or negative (when existing benefits are changed so that the present value of the defined benefit obligation decreases). In measuring its defined benefit liability the entity recognise past service cost as an expense in the reporting period in which the plan is amended.

Plan assets comprise assets held by a long-term employee benefit fund and qualifying insurance policies.

The present value of a defined benefit obligation is the present value, less the fair value of plan assets (if any), of expected future payments required to settle the obligation resulting from employee service in the current and prior periods.

The municipality recognises the net total of the following amounts in surplus or deficit, except to the extent that another Standard requires or permits their inclusion in the cost of an asset:

- current service cost;
- interest cost;
- the expected return on any plan assets and on any reimbursement rights;
- actuarial gains and losses;
- past service cost;
- the effect of any curtailments or settlements; and
- the effect of applying the limit on a defined benefit asset (negative defined benefit liability).

The municipality uses the Projected Unit Credit Method to determine the present value of its defined benefit obligations and the related current service cost and, where applicable, past service cost. The Projected Unit Credit Method (sometimes known as the accrued benefit method pro-rated on service or as the benefit/years of service method) sees each period of service as giving rise to an additional unit of benefit entitlement and measures each unit separately to build up the final obligation.

Actuarial valuations are conducted on an annual basis by independent actuaries separately for each plan. The results of the valuation are updated for any material transactions and other material changes in circumstances (including changes in market prices and interest rates) up to the reporting date.



The entity recognises gains or losses on the curtailment or settlement of a defined benefit plan when the curtailment or settlement occurs. The gain or loss on a curtailment or settlement comprises:

- any resulting change in the present value of the defined benefit obligation; and
- any resulting change in the fair value of the plan assets.

Actuarial assumptions

Actuarial assumptions are unbiased and mutually compatible.

Financial assumptions are based on market expectations, at the reporting date, for the period over which the obligations are to be settled.

The rate used to discount post-employment benefit obligations (both funded and unfunded) reflect the time value of money. The currency and term of the financial instrument selected to reflect the time value of money is consistent with the currency and estimated term of the post-employment benefit obligations.

Post-employment benefit obligations are measured on a basis that reflects:

- estimated future salary increases;
- the benefits set out in the terms of the plan (or resulting from any constructive obligation that goes beyond those terms) at the reporting date; and
- estimated future changes in the level of any state benefits that affect the benefits payable under a defined benefit plan, if, and only if, either:
 - those changes were enacted before the reporting date; or
 - past history, or other reliable evidence, indicates that those state benefits will change in some predictable manner, for example, in line with future changes in general price levels or general salary levels.

Assumptions about medical costs take account of estimated future changes in the cost of medical services, resulting from both inflation and specific changes in medical costs.

Pension obligations

The Municipality's employees contribute to 5 different Pension Funds, of which the Natal Joint Provident and Retirement Pension Funds cater for the majority of the staff.

The following are defined contribution funds

- Government Employees Pension Fund,
- Municipal Councillors Pension Fund
- Natal Joint Pension Fund
- Natal Joint Provident Fund and
- South African Local Authorities Pension Fund

Actuarial valuations are conducted on an annual basis by independent actuaries separately for each plan. The results of the valuation are updated for any material transactions and other material changes in circumstances (including changes in market prices and interest rates) up to the reporting date.

Past-service costs are recognised immediately against revenue.

The municipality does not apply "defined benefit accounting" to the defined benefit funds to which it is a member where these funds are classified in terms of GRAP 25 as multi-employer plans, as sufficient information is not available to apply the principles involved. The City contributes to the defined benefit plans, which are governed by the Pension Fund Act of 1956 due to the nature of these funds and the fact that there is no consistent and reliable basis for allocating the obligation. Plan assets and cost to individual entities participating in the plan, these funds are accounted for as defined contribution funds in terms of paragraph 31 of GRAP 25, the total contributions are included in employee related costs. As a result, GRAP 25 is applied and such funds are accounted for as defined contribution funds. The Municipality's participation in these plans is limited to the obligation of its own employees.

The NJMPF Superannuation and Retirement funds have been treated as defined contribution plans although they are defined benefit funds.

Other post retirement obligations

The municipality provides post-retirement health care benefits, upon retirement to some retirees.

The entitlement to post-retirement health care benefits is based on the employee remaining in service up to retirement age and the completion of a minimum service period. The expected costs of these benefits are accrued over the period of employment. Independent qualified actuaries carry out valuations of these obligations. The municipality also provides a gratuity and housing subsidy on retirement to certain employees. An annual charge to income is made to cover both these liabilities.

The amount recognised as a liability for other long-term employee benefits is the net total of the following amounts:

- the present value of the defined benefit obligation at the reporting date;
- minus the fair value at the reporting date of plan assets (if any) out of which the obligations are to be settled directly.

The municipality shall recognise the net total of the following amounts as expense or revenue, except to the extent that another Standard requires or permits their inclusion in the cost of an asset:

- current service cost;
- interest cost;
- the expected return on any plan assets and on any reimbursement right recognised as an asset;



- actuarial gains and losses, which shall all be recognised immediately;
- past service cost, which shall all be recognised immediately; and
- the effect of any curtailments or settlements.

1.17 Provisions and contingencies

Provisions are recognised when:

- the economic entity has a present obligation as a result of a past event;
- it is probable that an outflow of resources embodying economic benefits or service potential will be required to settle the obligation; and
- a reliable estimate can be made of the obligation.

The amount of a provision is the best estimate of the expenditure expected to be required to settle the present obligation at the reporting date.

Where the effect of time value of money is material, the amount of a provision is the present value of the expenditures expected to be required to settle the obligation.

Where the effect is material, non-current provisions are discounted to their present value using a prevailing prime rate at year end which reflects the market's current assessment of the time value of money, adjusted for risks specific to the liability. The municipality uses the prevailing prime rate at year end.

Where some or all of the expenditure required to settle a provision is expected to be reimbursed by another party, the reimbursement is recognised when, and only when, it is virtually certain that reimbursement will be received if the economic entity settles the obligation. The reimbursement is treated as a separate asset. The amount recognised for the reimbursement does not exceed the amount of the provision.

Provisions are reviewed at each reporting date and adjusted to reflect the current best estimate. Provisions are reversed if it is no longer probable that an outflow of resources embodying economic benefits or service potential will be required, to settle the obligation.

Future events that may affect the amount required to settle an obligation shall be reflected in the amount of a provision where there is sufficient evidence of occurrence.

Where discounting is used, the carrying amount of a provision increases in each period to reflect the passage of time. This increase is recognised as an interest expense.

A provision is used only for expenditures for which the provision was originally recognised. Provisions are not recognised for future operating surplus (deficit).

Contingent assets and contingent liabilities are not recognised. Contingencies are disclosed in note 64.

A contingent asset is a possible asset that arises from past events, and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the entity.

A contingent asset is disclosed where an inflow of economic benefits or service potential is probable.

Contingent assets are assessed continually to ensure that developments are appropriately reflected in the financial statements. If it has become virtually certain that an inflow of economic benefits or service potential will arise and the asset's value can be measured reliably, the asset and the related revenue are recognised in the financial statements of the period in which the change occurs.

A contingent liability is:

- a possible obligation that arises from past events, and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the entity; or
- a present obligation that arises from past events but is not recognised because:
 - it is not probable that an outflow of resources embodying economic benefits or service potential will be required to settle the obligation; or
 - the amount of the obligation cannot be measured with sufficient reliability.

A contingent liability is disclosed unless the possibility of an outflow of resources embodying economic benefits or service potential is remote.

Contingent liabilities are assessed continually to determine whether an outflow of resources embodying economic benefits or service potential has become probable. If it becomes probable that an outflow of future economic benefits or service potential will be required for an item previously dealt with as a contingent liability, a provision is recognised in the financial statements of the period in which the change in probability occurs, except in the extremely rare circumstances where no reliable estimate can be made.

1.18 Commitments

A commitment is a binding agreement to undertake operating and capital expenditure at some set time in the future which has not yet become an actual liability.

Items are classified as commitments when the municipality has committed itself to future transactions that will normally result in the outflow of cash.

Capital expenditure is expenditure incurred to purchase, upgrade or construct physical assets (for e.g. buildings) for which there will be a long-term benefit. Long-term is defined as longer than one year.

Operational expenditure is expenditure incurred to purchase goods or services for which there will be a short-term benefit and which has been incurred in the normal course of business. Short-term is defined as less than one year.



An approved and contracted for commitment is where the expenditure has been approved and the contract has been awarded, service level agreement signed (where applicable) or any other pertinent authorisation has been granted at the end of the financial year/reporting date.

An approved and not yet contracted for commitment is where the expenditure has been approved and the contract has been awarded but awaiting finalisation of the service level agreement (where applicable) or any other authorisation pertinent to the contract at the end of the financial year/reporting date.

1.19 Revenue from exchange transactions

Revenue is the gross inflow of economic benefits or service potential during the reporting period when those inflows result in an increase in net assets, other than increases relating to contributions from owners.

An exchange transaction is one in which the municipality receives assets or services, or has liabilities extinguished, and directly gives approximately equal value (primarily in the form of goods, services or use of assets) to the other party in exchange.

Fair value is the amount for which an asset could be exchanged, or a liability settled, between knowledgeable, willing parties in an arm's length transaction.

Measurement

Revenue is measured at the fair value of the consideration received or receivable, net of trade discounts and volume rebates.

Sale of goods

Revenue from the sale of goods is recognised when all the following conditions have been satisfied:

- the economic entity has transferred to the purchaser the significant risks and rewards of ownership of the goods;
- the economic entity retains neither continuing managerial involvement to the degree usually associated with ownership nor effective control over the goods sold;
- the amount of revenue can be measured reliably;
- it is probable that the economic benefits or service potential associated with the transaction will flow to the economic entity; and
- the costs incurred or to be incurred in respect of the transaction can be measured reliably.

Rendering of services

When the outcome of a transaction involving the rendering of services can be estimated reliably, revenue associated with the transaction is recognised by reference to the stage of completion of the transaction at the reporting date. The outcome of a transaction can be estimated reliably when all the following conditions are satisfied:

- the amount of revenue can be measured reliably;
- it is probable that the economic benefits or service potential associated with the transaction will flow to the economic entity;
- the stage of completion of the transaction at the reporting date can be measured reliably; and
- the costs incurred for the transaction and the costs to complete the transaction can be measured reliably.

When the outcome of the transaction involving the rendering of services cannot be estimated reliably, revenue is recognised only to the extent of the expenses recognised that are recoverable.

Interest

Revenue arising from the use by others of municipality assets yielding interest or similar distributions is recognised when:

- It is probable that the economic benefits or service potential associated with the transaction will flow to the municipality, and
- The amount of the revenue can be measured reliably.

Interest is recognised, in surplus or deficit, using the effective interest rate method.

Service fees included in the price of the product are recognised as revenue over the period during which the service is performed.

1.20 Revenue from non-exchange transactions

Revenue comprises gross inflows of economic benefits or service potential received and receivable by an municipality, which represents an increase in net assets, other than increases relating to contributions from owners.

Conditions on transferred assets are stipulations that specify that the future economic benefits or service potential embodied in the asset is required to be consumed by the recipient as specified or future economic benefits or service potential must be returned to the transferor.

Control of an asset arise when the municipality can use or otherwise benefit from the asset in pursuit of its objectives and can exclude or otherwise regulate the access of others to that benefit.

Exchange transactions are transactions in which one entity receives assets or services, or has liabilities extinguished, and directly gives approximately equal value (primarily in the form of cash, goods, services, or use of assets) to another entity in exchange.

Expenses paid through the tax system are amounts that are available to beneficiaries regardless of whether or not they pay taxes.

Fines are economic benefits or service potential received or receivable by entities, as determined by a court or other law enforcement body, as a consequence of the breach of laws or regulations.



Non-exchange transactions are transactions that are not exchange transactions. In a non-exchange transaction, an municipality either receives value from another municipality without directly giving approximately equal value in exchange, or gives value to another municipality without directly receiving approximately equal value in exchange.

Restrictions on transferred assets are stipulations that limit or direct the purposes for which a transferred asset may be used, but do not specify that future economic benefits or service potential is required to be returned to the transferor if not deployed as specified.

Stipulations on transferred assets are terms in laws or regulation, or a binding arrangement, imposed upon the use of a transferred asset by entities external to the reporting municipality.

Tax expenditures are preferential provisions of the tax law that provide certain taxpayers with concessions that are not available to others.

The taxable event is the event that the government, legislature or other authority has determined will be subject to taxation. Taxes are economic benefits or service potential compulsorily paid or payable to entities, in accordance with laws and or regulations, established to provide revenue to government. Taxes do not include fines or other penalties imposed for breaches of the law.

Transfers are inflows of future economic benefits or service potential from non-exchange transactions, other than taxes.

Recognition

An inflow of resources from a non-exchange transaction recognised as an asset is recognised as revenue, except to the extent that a liability is also recognised in respect of the same inflow.

When the municipality satisfies a present obligation recognised as a liability in respect of an inflow of resources from a non-exchange transaction recognised as an asset, it reduces the carrying amount of the liability recognised and recognises an amount of revenue equal to that reduction.

Revenue received from conditional grants, donations and other funding are recognised as revenue to the extent that the municipality has complied with the criteria, conditions or obligations embodied in the grant agreement. To the extent that the criteria, conditions or obligations have not been met a liability is recognised.

Measurement

Revenue from a non-exchange transaction is measured at the amount of the increase in net assets recognised by the municipality.

When, as a result of a non-exchange transaction, the municipality recognises an asset, it also recognises revenue equivalent to the amount of the asset measured at its fair value as at the date of acquisition, unless it is also required to recognise a liability. Where a liability is required to be recognised it will be measured as the best estimate of the amount required to settle the obligation at the reporting date, and the amount of the increase in net assets, if any, recognised as revenue. When a liability is subsequently reduced, because the taxable event occurs or a condition is satisfied, the amount of the reduction in the liability is recognised as revenue.

Taxes

The municipality recognises an asset in respect of taxes when the taxable event occurs and the asset recognition criteria are met.

Resources arising from taxes satisfy the definition of an asset when the municipality controls the resources as a result of a past event (the taxable event) and expects to receive future economic benefits or service potential from those resources. Resources arising from taxes satisfy the criteria for recognition as an asset when it is probable that the inflow of resources will occur and their fair value can be reliably measured. The degree of probability attached to the inflow of resources is determined on the basis of evidence available at the time of initial recognition, which includes, but is not limited to, disclosure of the taxable event by the taxpayer.

The municipality analyses the taxation laws to determine what the taxable events are for the various taxes levied. The taxable event for income tax is the earning of assessable income during the taxation period by the taxpayer.

The taxable event for value added tax is the undertaking of taxable activity during the taxation period by the taxpayer. The taxable event for customs duty is the movement of dutiable goods or services across the customs boundary.

The taxable event for estate duty is the death of a person owning taxable property.

The taxable event for property tax is the passing of the date on which the tax is levied, or the period for which the tax is levied, if the tax is levied on a periodic basis.

Taxation revenue is determined at a gross amount. It is not reduced for expenses paid through the tax system.

Transfers

Apart from Services in kind, which are not recognised, the municipality recognises an asset in respect of transfers when the transferred resources meet the definition of an asset and satisfy the criteria for recognition as an asset.

Transferred assets are measured at their fair value as at the date of acquisition.

Debt forgiveness and assumption of liabilities

The municipality recognise revenue in respect of debt forgiveness when the former debt no longer meets the definition of a liability or satisfies the criteria for recognition as a liability, provided that the debt forgiveness does not satisfy the definition of a contribution from owners.

Revenue arising from debt forgiveness is measured at the carrying amount of debt forgiven.



Fines

Fines are recognised as revenue when the receivable meets the definition of an asset and satisfies the criteria for recognition as an asset.

Assets arising from fines are measured at the best estimate of the inflow of resources to the municipality.

Where the municipality collects fines in the capacity of an agent, the fine will not be revenue of the collecting entity.

Gifts and donations, including goods in-kind

Gifts and donations, including goods in kind, are recognised as assets and revenue when it is probable that the future economic benefits or service potential will flow to the municipality and the fair value of the assets can be measured reliably.

Services in-kind

Except for financial guarantee contracts, the municipality recognise services in-kind that are significant to its operations and/or service delivery objectives as assets and recognise the related revenue when it is probable that the future economic benefits or service potential will flow to the municipality and the fair value of the assets can be measured reliably.

Where services in-kind are not significant to the municipality's operations and/or service delivery objectives and/or do not satisfy the criteria for recognition, the municipality disclose the nature and type of services in-kind received during the reporting period.

1.21 Bad debts written off

Before any debt is written off it is proved that the debt has become irrecoverable.

Irrecoverable debt is debt which can not be traced successfully; and after all reasonable steps were taken to recover the debt. Bad debt write offs are considered in terms of cost benefit; when it becomes too costly to recover and the chances of collecting the debt are remote, a write off is considered.

The identified bad debts to be written off are presented to council for approval.

1.22 Investment income

Investment income is recognised on a time-proportion basis using the effective interest method.

1.23 Borrowing costs

Borrowing costs are interest and other expenses incurred by the municipality in connection with the borrowing of funds. Borrowing costs are recognised as an expense in the period in which they are incurred.

1.24 Accounting by principals and agents

Identification

An agent is an entity that has been directed by another entity (a principal), through a binding arrangement, to undertake transactions with third parties on behalf of the principal and for the benefit of the principal.

A principal is an entity that directs another entity (an agent), through a binding arrangement, to undertake transactions with third parties on its behalf and for its own benefit.

A principal-agent arrangement results from a binding arrangement in which one entity (an agent), undertakes transactions with third parties on behalf, and for the benefit of, another entity (the principal).

Identifying whether an entity is a principal or an agent

When the municipality is party to a principal-agent arrangement, it assesses whether it is the principal or the agent in accounting for revenue, expenses, assets and/or liabilities that result from transactions with third parties undertaken in terms of the arrangement.

The assessment of whether an municipality is a principal or an agent requires the municipality to assess whether the transactions it undertakes with third parties are for the benefit of another entity or for its own benefit.

Binding arrangement

The economic entity assesses whether it is an agent or a principal by assessing the rights and obligations of the various parties established in the binding arrangement.

Where the terms of a binding arrangement are modified, the parties to the arrangement re-assess whether they act as a principal or an agent.

Assessing which entity benefits from the transactions with third parties

When the economic entity in a principal-agent arrangement concludes that it undertakes transactions with third parties for the benefit of another entity, then it is the agent. If the economic entity concludes that it is not the agent, then it is the principal in the transactions (Refer to Note 69).



The economic entity is an agent when, in relation to transactions with third parties, all three of the following criteria are present:

- It does not have the power to determine the significant terms and conditions of the transaction.
- It does not have the ability to use all, or substantially all, of the resources that result from the transaction for its own benefit.
- It is not exposed to variability in the results of the transaction.

Where the economic entity has been granted specific powers in terms of legislation to direct the terms and conditions of particular transactions, it is not required to consider the criteria of whether it does not have the power to determine the significant terms and conditions of the transaction, to conclude that is an agent. The economic entity applies judgement in determining whether such powers exist and whether they are relevant in assessing whether the economic entity is an agent.

Recognition

The economic entity, as a principal, recognises revenue and expenses that arise from transactions with third parties in a principal-agent arrangement in accordance with the requirements Standards of GRAP.

The economic entity, as an agent, recognises only that portion of the revenue and expenses it receives or incurs in executing the transactions on behalf of the principal in accordance with the requirements of Standards of GRAP.

1.25 Comparative figures

Where necessary, comparative figures have been reclassified to conform to changes in presentation in the current year. When the presentation or classification of items in the annual financial statements is amended, prior period comparative amounts are restated. The nature and reason for the reclassification is disclosed. Where accounting errors have been identified in the current year, the correction is made retrospectively as far as is practicable, and the prior year comparatives are restated accordingly. Where there has been a change in accounting policy in the current year, the adjustment is made retrospectively as far as is practicable, and the prior year comparatives are restated accordingly.

1.26 Unauthorised expenditure

Unauthorised expenditure means:

- overspending of a vote or a main division within a vote; and
- expenditure not in accordance with the purpose of a vote or, in the case of a main division, not in accordance with the purpose of the main division.

All expenditure relating to unauthorised expenditure is disclosed in a note to the financial statements as an expense in the period that the expenditure is incurred.

1.27 Fruitless and wasteful expenditure

Fruitless expenditure means expenditure which was made in vain and would have been avoided had reasonable care been exercised.

All expenditure relating to fruitless and wasteful expenditure is disclosed in the notes to the financial statement in the period that the expenditure is incurred. The expenditure is classified in accordance with the nature of the expense, and where recovered, it is subsequently accounted for as revenue in the statement of financial performance.

1.28 Irregular expenditure

Irregular expenditure is expenditure that is contrary to the Municipal Finance Management Act (Act No.56 of 2003), the Municipal Systems Act (Act No.32 of 2000), and the Public Office Bearers Act (Act No. 20 of 1998) or is in contravention of the economic entity's supply chain management policy. Irregular expenditure is accounted for as expenditure in the Statement of Financial Performance and where recovered, it is subsequently accounted for as revenue in the Statement of Financial Performance.

Irregular expenditure is disclosed inclusive of VAT.

Irregular expenditure that was incurred and identified during the current financial year and which was not condoned by the National Treasury or the relevant authority is recorded appropriately in the irregular expenditure register. If liability for the irregular expenditure can be attributed to a person, a debt account must be created if such a person is liable in law. Immediate steps must thereafter be taken to recover the amount from the person concerned. If recovery is not possible, the municipal council may write off the amount as debt impairment and disclose such in the relevant note to the financial statements. The irregular expenditure register must also be updated accordingly. If the irregular expenditure has not been condoned and no person is liable in law, the expenditure related thereto must remain against the relevant programme/expenditure item, be disclosed as such in the note to the financial statements and updated accordingly in the irregular expenditure register.

1.29 Housing development fund

The Housing Development Fund was established in terms of the Housing Act, (Act No. 107 of 1997). Loans from national and provincial government used to finance housing selling schemes undertaken by the municipality were extinguished on 1 April 1998 and transferred to a Housing Development Fund. Housing selling schemes, both complete and in progress as at 1 April 1998, were also transferred to the Housing Development Fund. In terms of the Housing Act, all proceeds from housing developments, which include rental income and sales of houses, must be paid into the Housing Development Fund. Monies standing to the credit of the Housing Development Fund can be used only to finance housing developments within the municipal area subject to the approval of the Provincial MEC responsible for housing.



1.30 Internal reserves

Capital replacement reserve (CRR)

The CRR is an asset financing source that represents an alternative to the other funding sources available to the Municipality namely external loans (interest bearing borrowings) and government grants & subsidies.

Subsequent to the implementation of GRAP in 2008, Reserves and Funds had to be discontinued as they are not permissible in terms of GRAP. However, the National Treasury determined that the CRR is one of the few funds and reserves that are allowed.

As a matter of principle, the focus is the manner in which these reserves are created and accounted for, which in this instance the capital replacement of major components of Infrastructure Assets in the event of technical failure. For accounting purposes, the CRR will be created by transferring amounts out of Accumulated surpluses/deficits to the respective reserve account, or vice versa, in the Statement of Changes in Net Assets. The net effect of these transfers will be nil in the Statement of Changes in Net Assets, and will not affect the value of reserves in totality. It is the requirement of GRAP that no transactions should be accounted for, directly to the Statement of Changes in Net Assets other than those specifically allowed in terms of GRAP, i.e. Revaluation Surplus Reserve. Therefore, situations should be avoided where reserves are created and accounted for, by taking amounts directly to the Statement of Changes in Net Assets thereby circumventing the Statement of Financial Performance.

The CRR will only be utilised for the purpose of purchasing items of property, plant and equipment for the municipality and will not be used for the maintenance of such items.

Self - Insurance reserve

The municipality has a Self-Insurance Reserve to set aside amounts to offset potential losses or claims that cannot be insured externally. The self-insurance scheme has a policy that is aligned with the practice in the insurance industry. The balance of the self-insurance reserve is determined based on surpluses accumulated since inception.

The municipality operates a self-insurance scheme under the Self-Insurance Reserve, which has a policy that is aligned with the practice in the insurance industry. The balance of the Self-Insurance Reserve is determined based on surpluses accumulated since inception.

Compensation for occupational injuries and diseases (COID) reserve

The Compensation for Occupational Injuries and Diseases Act (Act 130 of 1993) is to provide for payment of medical treatment and compensation for disablement caused by occupational injuries or diseases sustained or contracted by employees in the course of their employment, or for death resulting from such injuries or diseases. The contribution to the COID fund is 0.75% of the salary expense. The municipality is an exempt employer in terms of Section 84 (1) (a)(ii) & (2) and as such does not pay any assessments to the COID Commissioner. In terms of the exempt status the municipality is mandated to establish its own fund and administers this fund in terms of the COID Act.

1.31 Revaluation reserve

The increase arising from the revaluation of property, plant and equipment is credited to a revaluation reserve. The revaluation surplus is realised upon disposal of artworks and jewellery. On disposal, the net revaluation surplus is transferred to the accumulated surplus/deficit while gains or losses on disposal, based on revalued amounts, are credited or charged to the statement of financial performance.

1.32 Segment information

A segment is an activity of an entity:

- that generates economic benefits or service potential (including economic benefits or service potential relating to transactions between activities of the same entity);
- whose results are regularly reviewed by management to make decisions about resources to be allocated to that activity and in assessing its performance; and
- for which separate financial information is available.

Reportable segments are the actual segments which are reported on in the segment report. They are the segments identified above or alternatively an aggregation of two or more of those segments where the aggregation criteria are met.

Measurement

The amount of each segment item reported is the measure reported to management for the purposes of making decisions about allocating resources to the segment and assessing its performance. Adjustments and eliminations made in preparing the entity's financial statements and allocations of revenues and expenses are included in determining reported segment surplus or deficit only if they are included in the measure of the segment's surplus or deficit that is used by management. Similarly, only those assets and liabilities that are included in the measures of the segment's assets and segment's liabilities that are used by management are reported for that segment. If amounts are allocated to reported segment surplus or deficit, assets or liabilities, those amounts are allocated on a reasonable basis.

If management uses only one measure of a segment's surplus or deficit, the segment's assets or the segment's liabilities in assessing segment performance and deciding how to allocate resources, segment surplus or deficit, assets and liabilities are reported in terms of that measure. If management uses more than one measure of a segment's surplus or deficit, the segment's assets or the segment's liabilities, the reported measures are those that management believes are determined in accordance with the measurement principles most consistent with those used in measuring the corresponding amounts in the entity's financial statements.

1.33 Budget information

Municipalities are typically subject to budgetary limits in the form of appropriations or budget authorisations (or equivalent), which is given effect through authorising legislation, appropriation or similar.



General purpose financial reporting by a economic entity shall provide information on whether resources were obtained and used in accordance with the legally adopted budget.

The approved budget is prepared on a accrual basis and presented by functional classification linked to performance outcome objectives.

The approved budget covers the fiscal period from 2022/07/01 to 2023/06/30.

The budget for the economic entity includes all the entities approved budgets under its control.

The consolidated annual financial statements and the budget are on the same basis of accounting therefore a comparison with the budgeted amounts for the reporting period have been included in the Statement of comparison of budget and actual amounts.

Deviations between budget and actual amounts exceeding 10 percent are obtained monthly for the preparation of the Section 71 reporting and used during the audit process.

The threshold for which reasons for variances are provided is 10% and above.

1.34 Related parties

A related party is a person or an entity with the ability to control or jointly control the other party, or exercise significant influence over the other party, or vice versa, or an entity that is subject to common control, or joint control.

Control is the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities.

A related party transaction is a transfer of resources, services or obligations between the reporting entity and a related party, regardless of whether a price is charged.

Significant influence is the power to participate in the financial and operating policy decisions of an entity, but is not control over those policies.

Management are those persons responsible for planning, directing and controlling the activities of the economic entity, including those charged with the governance of the economic entity in accordance with legislation, in instances where they are required to perform such functions.

Close members of the family of a person are considered to be those family members who may be expected to influence, or be influenced by, that management in their dealings with the economic entity.

1.35 Events after reporting date

Events after reporting date are those events, both favourable and unfavourable, that occur between the reporting date and the date when the financial statements are authorised for issue. Two types of events can be identified:

- those that provide evidence of conditions that existed at the reporting date (adjusting events after the reporting date); and
- those that are indicative of conditions that arose after the reporting date (non-adjusting events after the reporting date).

The economic entity will adjust the amount recognised in the financial statements to reflect adjusting events after the reporting date once the event occurred.

The economic entity will disclose the nature of the event and an estimate of its financial effect or a statement that such estimate cannot be made in respect of all material non-adjusting events, where non-disclosure could influence the economic decisions of users taken on the basis of the financial statements.

1.36 Living resources

Living resources(Game animals) are those resources that undergo biological transformation.

Non-living resources are those resources, other than living resources, that occur naturally and have not been extracted. Agricultural activity is the management by an economic entity of the biological transformation and harvest of biological assets for:

- (a) sale;
- (b) distribution at no charge or for a nominal charge; or
- (c) conversion into agriculture produce or into additional biological assets for sale or distribution at no charge or for a nominal charge.

A bearer plant is a living plant that:

- (a) is used in the production or supply of agricultural produce;
- (b) is expected to bear produce for more than one period; and
- (c) has a remote likelihood of being sold as agricultural produce, except for incidental scrap sales.

Biological transformation (for purposes of this Standard) comprises the processes of growth, degeneration, production, and procreation that cause qualitative or quantitative changes in a living resource.

Carrying amount is the amount at which an asset is recognised after deducting any accumulated depreciation and accumulated impairment losses.

Cost is the amount of cash or cash equivalents paid or the fair value of the other consideration given to acquire an asset at the time of its acquisition or development and, where applicable, the amount attributed to the asset when initially recognised in accordance with the specific requirements of other Standards of GRAP.



Depreciation is the systematic allocation of the depreciable amount of an asset over its useful life. Depreciable amount is the cost of an asset, or other amount substituted for cost, less its residual value.

Fair value is the amount for which an asset could be exchanged, or a liability settled, between knowledgeable, willing parties in an arm's length transaction.

Group of resources means a grouping of living of a similar nature or function in an entity's operations that is shown as a single item for the purpose of disclosure in the consolidated annual financial statements.

The residual value of an asset is the estimated amount that an economic entity would currently obtain from disposal of the asset, after deducting the estimated costs of disposal, if the asset was already of the age and in the condition expected at the end of its useful life.

Useful life is the period over which an asset is expected to be available for use by an economic entity, or the number of production or similar units expected to be obtained from the asset by an economic entity.

Recognition

A living resource is recognised as an asset if it is probable that future economic benefits or service potential associated with the asset will flow to the economic entity, and the cost or fair value of the asset can be measured reliably.

Where the economic entity is required in terms of legislation or similar means to manage a living resource, but it does not meet the definition of an asset because control of the resource cannot be demonstrated, relevant information are disclosed in the notes to the consolidated annual financial statements.

Where the economic entity holds a living resource that meets the definition of an asset, but which does not meet the recognition criteria, relevant information are disclosed in the notes to the consolidated annual financial statements. When the information about the cost or fair value of the living resource becomes available, the economic entity recognise, from that date, the living resource and apply the measurement principles.

Measurement at recognition

A living resource that qualifies for recognition as an asset is measured at its cost.

Where a living resource is acquired through a non-exchange transaction, its cost is measured at its fair value as at the date of acquisition.

The cost of a living resource comprises its purchase price, including import duties and non-refundable purchase taxes, and any costs directly attributable to bringing the living resource to the location and condition necessary for it to be capable of operating in the manner intended by management.

Measurement after recognition Cost model

After recognition as an asset, a group of living resources are carried at its cost less any accumulated depreciation and any accumulated impairment losses.

Depreciation

Living resources are depreciated and the depreciation charge for each period is recognised in surplus or deficit unless it is included in the carrying amount of another asset, where appropriate.

The depreciable amount of a living resource is allocated on a systematic basis over its useful life.

The economic entity assesses at each reporting date whether there is any indication that the entity's expectations about the residual value and the useful life of a living resource have changed since the preceding reporting date. If any such indication exists, the economic entity revises the expected useful life and/or residual value accordingly. The change(s) is accounted for as a change in an accounting estimate.

In assessing whether there is any indication that the expected useful life of the living resource has changed, the economic entity considers the following indications:

- (a) The use of the living resource has changed, because of the following:
 - The economic entity has changed the manner in which the living resource is used.
 - The economic entity has made a decision to dispose of the living resource in a future reporting period(s) such that this decision changes the expected period over which the living resource will be used.
 - Legislation, government policy or similar means have been amended or implemented during the reporting period that have, or will, change the use of the living resource.
 - The living resource was idle or retired from use during the reporting period.
- (b) The living resource is approaching the end of its previously expected useful life.
- (c) There is evidence that the condition of the living resource improved or declined based on assessments undertaken during the reporting period.
- (d) The living resource is assessed as being impaired.

In assessing whether there is any indication that the expected residual value of the living resource has changed, the economic entity considers whether there has been any change in the expected timing of disposal of the living resource, as well as any relevant indicators as noted above.

The depreciation method used reflects the pattern in which the future economic benefits or service potential of the living resource is expected to be consumed by the entity.



The depreciation method applied to a living resource is reviewed at least at each reporting date and, if there has been a significant change in the expected pattern of consumption of the future economic benefits or service potential embodied in the living resource, the method is changed to reflect the changed pattern. Such a change is accounted for as a change in an accounting estimate.

The useful lives of items of living resources have been assessed as follows:

Item	Depreciation method	Average useful life
Giraffe	Straight-line	25 years
Zebra	Straight-line	30 years
Blue Wildebeest	Straight-line	20 years
Inyala	Straight-line	20 years
Impala	Straight-line	15 years
Bush buck	Straight-line	15 years
Reed buck	Straight-line	15 years

Impairment

The economic entity assesses at each reporting date whether there is an indication that the living resource may be impaired. If any such indication exists, the economic entity estimates the recoverable amount or the recoverable service amount of the living resource.

Compensation from third parties for living resources that have been impaired, lost or given up, is included in surplus or deficit when the compensation becomes receivable.

Transfers

Transfers from living resources are made when the particular asset no longer meets the definition of a living resource and/or is no longer within the scope of this accounting policy.

Transfers to living resources are made when the asset meets the definition of a living resource.

Derecognition

The carrying amount of a living resource is derecognised on disposal, or when no future economic benefits or service potential are expected from its use or disposal.

The gain or loss arising from the derecognition of a living resource is included in surplus or deficit when the item is derecognised.

1.37 Value Added Tax (VAT)

VAT is payable on the receipt and payment basis.

The transaction date is referred to as the "time of supply". Time of supply applies to certain supplies as the prevailing rate of VAT on that date will apply to the transaction concerned.

- before 1 April 2018 – a VAT rate of 14% will apply;
- on or after 1 April 2018 – a VAT rate of 15% will apply.

1.38 Expenditure

An expense is a decrease in the net financial position of the entity, other than decreases arising from ownership distributions. An expense arises from exchange and non-exchange transactions, other events such as unrealised increases and decreases in the value of assets and the consumption of assets through depreciation and erosion of service potential and ability to generate economic benefits through impairments.

An expense may arise from individual transactions or groups of transactions.

Expenses are recognised in the statement of financial performance when a decrease in future economic benefits or service potential related to a decrease in an asset or an increase of a liability has arisen that can be measured reliably. The recognition of expenses occurs simultaneously with the recognition of an increase in liabilities or a decrease in assets

Expenses encompasses losses as well as those expenses that arise in the course of the operating activities of the municipality

Losses represent other items that meet the definition of expenses and may, or may not, arise in the course of the operating activities of the entity. Losses represent decreases in economic benefits or service potential and as such, they are no different in nature from other expenses.



NOTES TO THE CONSOLIDATED ANNUAL FINANCIAL STATEMENTS

2. New standards and interpretations

2.1 Standards and interpretations issued, but not yet effective

The economic entity has not applied the following standards and interpretations, which have been published for the economic entity's accounting periods beginning on or after 01 July 2023 or later periods:

Standard/ Interpretation:	Effective date: Years beginning on or after	Expected impact:
• GRAP 25 (as revised): Employee Benefits	01 April 2023	Not expected to impact results but may result in additional disclosure.
• GRAP 104 (as revised): Financial Instruments	01 April 2025	The Municipality is currently assessing the impact and it is expected to be impact is material.
• iGRAP 21: The Effect of Past Decisions on Materiality	01 April 2023	Unlikely there will be a material impact.
• GRAP 2020: Improvements to the standards of GRAP 2020	01 April 2023	Unlikely there will be a material impact.
• GRAP 1 (amended): Presentation of Financial Statements	01 April 2023	Unlikely there will be a material impact.

Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
3. Inventory					
Consumable stores		56 349 571	34 059 979	56 349 571	34 059 979
Materials and supplies		55 549 249	41 310 862	55 549 249	41 310 862
Water for distribution		1 348 308	1 620 082	1 348 308	1 620 082
Land inventory		306 876 224	292 004 270	306 876 224	292 004 270
		420 123 352	368 995 193	420 123 352	368 995 193

Inventory are recorded using the weighted average cost method. Inventory expensed during the year R739 394 758 : (R821 836 199)

Inventory are carried at lower of cost or net realisable value except for land carried at current replacement cost. Inventory losses - consumables for the year (R 2 457 117) (2022 : (R1 089 538)).

Consumable stores comprises mainly of fuel inventory, stationery, detergents and street fittings amongst other items.

Inventory pledged as security

No inventory was pledged as security for either overdraft facilities or any financial liabilities of the municipality.

4. Short term investment

Compensation for Occupational Injuries and Diseases Investment (COID)	23 254 864	32 670 009	23 254 864	32 670 009
Reconciliation of short term investment				
Opening balance	32 670 009	32 311 434	32 670 009	32 311 434
Interest on maturity	2 172 556	1 688 272	2 172 556	1 688 272
Redemption	(34 842 565)	(33 999 706)	(34 842 565)	(33 999 706)
Re-investment	23 254 864	32 670 009	23 254 864	32 670 009
Closing balance	23 254 864	32 670 009	23 254 864	32 670 009

COID short term investment invested at 9,25 % (2022: 6,65%).

The current fixed deposit was invested with Standard Bank and will mature on the 1st of April 2024.

The 12 month fixed deposit is re-invested annually.

5. Other debtors

Net balance				
Accrued revenue	15 060	12 648	15 060	12 648
Advance payments	2 500	2 500	-	-
Advance payment: land expropriation acquisition GEVDI	75 518 214	-	75 518 214	-
Cashier's shortages	-	22 268	-	22 268
Forestry receivable	13 058 187	13 058 187	13 058 187	13 058 187
Independent Development Trust	-	-	-	-
Interest accrual on bank and call accounts	339 894	67 841	339 894	67 841
Interest accrual on investment	548 082	571 412	548 082	571 412



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Library receivable		7 000 000	7 000 000	7 000 000	7 000 000
Overtime recovery		64 398	74 398	64 398	74 398
Prepaid electricity		448 685	381 481	448 685	381 481
Staff deductions - debit order		93 046	112 419	93 046	112 419
		97 088 066	21 303 154	97 085 566	21 300 654
Gross balance					
Accrued revenue		15 060	12 648	15 060	12 648
Advance payments		2 500	2 500	-	-
Advance payment: land expropriation acquisition GEVDI		75 518 214	-	75 518 214	-
Cashier's shortages		22 268	22 268	22 268	22 268
Forestry receivable		13 058 187	13 058 187	13 058 187	13 058 187
Independent Development Trust		108 836 507	108 836 507	108 836 507	108 836 507
Interest accrual on bank and call accounts		339 894	67 841	339 894	67 841
Interest accrual on investment		548 082	571 412	548 082	571 412
Land sale debtors		66 386	66 386	66 386	66 386
Library receivable		7 000 000	7 000 000	7 000 000	7 000 000
Overtime recovery		64 398	74 398	64 398	74 398
Prepaid electricity		448 685	381 481	448 685	381 481
Staff deductions - debit order		93 046	112 419	93 046	112 419
		206 013 227	130 206 047	206 010 727	130 203 547
Less: Allowance for impairment					
Independent Development Trust		(108 836 507)	(108 836 507)	(108 836 507)	(108 836 507)
Land sale debtors		(66 386)	(66 386)	(66 386)	(66 386)
Cashier's shortages		(22 268)	-	(22 268)	-
		(108 925 161)	(108 902 893)	(108 925 161)	(108 902 893)

Other debtors pledged as security

There are no other debtors pledged as security for any financial liabilities of the municipality.

Credit quality of other debtors

The credit quality of other debtors are neither past due nor impaired except for land sale debtors, and IDT.

There is an ongoing dispute between IDT and Msunduzi Local Municipality on an amount that was paid by Msunduzi Local Municipality to IDT for the implementation of infrastructure projects. IDT was appointed as an implementing agent and advance payments were made to IDT during 2011/12 and 2012/13 financial years. The projects were implemented; however, IDT was unable to account for work amounting to R108 836 507. The receivable has been fully impaired since IDT is disputing the receivable.

During the year ended, the municipality has sought advice from attorneys on the further progression of the matter, upon which it was decided that an expert be procured. Said expert was indeed contracted, and a report has been produced. The municipality is currently considering its claim particulars in light of the expert report. Further pre-trial process relating to discovery of documents and expert witness will be the next step.

Other debtors past due but not impaired

Other which are past due and not impaired. At 30 June 2023 R20 058 187 (2022: R13 080 455).

Other debtors impaired

The amount of the provision was R108 925 161 as of 30 June 2023 (2022: R108 902 893).

6. Statutory receivables

Net balance					
Consumer debtors - rates		763 639 957	601 927 146	763 639 957	601 927 146
Fines		1 463 924	2 540 069	1 463 924	2 540 069
		765 103 881	604 467 215	765 103 881	604 467 215

Statutory receivables included in receivables from non-exchange transactions above are as follows:

Consumer debtors - rates		763 639 957	601 927 146	763 639 957	601 927 146
Fines		1 463 924	2 540 069	1 463 924	2 540 069
		765 103 881	604 467 215	765 103 881	604 467 215



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Gross balances					
Consumer debtors - rates		1 469 918 782	1 371 824 090	1 469 918 782	1 371 824 090
Fines		124 299 753	106 746 008	124 299 753	106 746 008
		1 594 218 535	1 478 570 098	1 594 218 535	1 478 570 098
Less: Allowance for impairment					
Consumer debtors - rates		(706 278 825)	(769 896 944)	(706 278 825)	(769 896 944)
Fines		(122 835 829)	(104 205 939)	(122 835 829)	(104 205 939)
		(829 114 654)	(874 102 883)	(829 114 654)	(874 102 883)
Total Consumer debtors - rates					
Current		109 497 499	106 455 264	109 497 499	106 455 264
0 - 30 days		43 580 352	66 938 737	43 580 352	66 938 737
31 - 60 days		33 920 231	31 807 172	33 920 231	31 807 172
61 - 90 days		28 316 949	29 394 937	28 316 949	29 394 937
91 - 120 days		28 416 729	32 477 466	28 416 729	32 477 466
121 - 365 days		214 152 399	214 431 109	214 152 399	214 431 109
> 365 days		1 012 034 623	890 319 405	1 012 034 623	890 319 405
		1 469 918 782	1 371 824 090	1 469 918 782	1 371 824 090
Fines					
Current (0-30 days)		574 450	722 700	574 450	722 700
31 - 60 days		1 093 550	1 763 500	1 093 550	1 763 500
61 - 90 days		4 188 980	3 921 490	4 188 980	3 921 490
91 - 120 days		5 697 420	3 135 300	5 697 420	3 135 300
121 - 365 days		7 016 150	3 373 650	7 016 150	3 373 650
> 365 days		105 729 203	93 829 368	105 729 203	93 829 368
		124 299 753	106 746 008	124 299 753	106 746 008
Summary of debtors by customer classification - rates					
Industrial/Commercial					
Current		37 668 589	34 178 270	37 668 589	34 178 270
0 - 30 days		11 338 291	12 842 555	11 338 291	12 842 555
31 - 60 days		7 750 107	7 578 423	7 750 107	7 578 423
61 - 90 days		5 858 822	7 378 916	5 858 822	7 378 916
91 - 120 days		5 839 053	11 196 463	5 839 053	11 196 463
121 - 365 days		43 007 242	54 693 432	43 007 242	54 693 432
> 365 days		151 255 136	169 898 883	151 255 136	169 898 883
		262 717 240	297 766 942	262 717 240	297 766 942
Government					
Current		15 102 902	11 620 510	15 102 902	11 620 510
0 - 30 days		4 634 838	16 507 733	4 634 838	16 507 733
31 - 60 days		3 306 501	3 547 242	3 306 501	3 547 242
61 - 90 days		2 846 184	3 003 294	2 846 184	3 003 294
91 - 120 days		2 709 625	2 784 051	2 709 625	2 784 051
121 - 365 days		20 017 364	19 995 487	20 017 364	19 995 487
> 365 days		59 411 580	74 630 492	59 411 580	74 630 492
		108 028 994	132 088 809	108 028 994	132 088 809
Consumers					
Current		56 726 008	60 656 484	56 726 008	60 656 484
0 - 30 days		27 607 222	37 588 449	27 607 222	37 588 449
31 - 60 days		22 863 623	20 681 507	22 863 623	20 681 507
61 - 90 days		19 611 943	19 012 727	19 611 943	19 012 727
91 - 120 days		19 868 050	18 496 952	19 868 050	18 496 952
121 - 365 days		151 127 794	139 742 190	151 127 794	139 742 190
> 365 days		740 893 107	645 790 030	740 893 107	645 790 030
		1 038 697 747	941 968 339	1 038 697 747	941 968 339



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Reconciliation of allowance for impairment - Statutory receivables					
Balance at beginning of the year		(874 102 883)	(694 879 480)	(874 102 883)	(694 879 480)
(Increase)/decrease in impairment contribution		44 988 230	(179 223 403)	44 988 230	(179 223 403)
Balance at end of year		(829 114 653)	(874 102 883)	(829 114 653)	(874 102 883)
Consumer debtors - rates					
Balance at beginning of the year		(769 896 944)	(603 590 181)	(769 896 944)	(603 590 181)
(Increase)/decrease in impairment contribution		63 618 120	(166 306 763)	63 618 120	(166 306 763)
Balance at end of year		(706 278 824)	(769 896 944)	(706 278 824)	(769 896 944)
Fines					
Balance at beginning of the year		(104 205 939)	(91 289 299)	(104 205 939)	(91 289 299)
(Increase)/decrease in impairment contribution		(18 629 890)	(12 916 640)	(18 629 890)	(12 916 640)
Balance at end of year		(122 835 829)	(104 205 939)	(122 835 829)	(104 205 939)

Statutory receivables general information

Transaction(s) arising from statute

Traffic fines

The two types of traffic fines that are issued are:

- Traffic fines issued in terms of the Administrative Adjudication of Road Traffic Offences Act (AARTO Act).
- Traffic fines issued in terms of the Criminal Procedures Act.

Property rates

The Municipal Property Rates Act No. 06 of 2004 governs property rates billed. The Act regulates, the power of the municipality to impose rates on properties; to exclude certain properties from rating in the national interest; to make provisions for the municipality to implement a transparent and fair system of exemptions, reductions and rebates through the municipalities rates policy, making provisions for fair and equitable valuation methods of properties and to make provisions for objections and appeals.

Determination of transaction amount

Traffic fines

Traffic fines are issued in terms of the AARTO Act by way of notices to offenders which specify the value of the fine that must be paid, along with any discount that can be applied if the fine is paid within a specific period of time.

Traffic fines issued in terms of the Criminal Procedures Act are usually issued by way of notice to offenders, and can:

- indicate the value of the fine to be paid, and that certain reductions could be made to the value of the fine payable and how, or the circumstances under which, such reductions can be applied, or
- indicate that the offender must appear in Court on a specified date (in these instances, the value of the fine may or may not be indicated but this is often only determined after a separate legal process).

Property rates

Property rates are levied in terms of the municipality's rates policy, which is aligned to the Municipal Property Rates Act No. 6 of 2004.

The amount of rates levied by the municipality on properties, is the rate randage

- On the market value of the property;
- In the case of public service infrastructure, on the market value of the public service infrastructure less 30% of that value as contemplated in section 17(1)(a) of the Municipal Property Rates Act of 2004 or on such a lower percentage as the minister determines in terms of section 17(4) of the Municipal Property Rates Act of 2004;
- In the case of property to which section 17(1) (h), of the Municipal Property Rates Act of 2004, applies on the market value of the property less the amount stated in that section, or on such amount as the Minister may determine.

Refer to Note 36 for rate randages.

Interest or other charges levied/charged

Traffic fines

No interest is levied on traffic fines.



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022

Property rates

The following are charges that may be charged in addition to rates levied:

- Interest on outstanding rates billed:
Interest shall be charged on all rates arrears in terms of section 64(g) of the Municipal Finance Management Act and the Municipal Systems Act.

The municipality has a Credit control policy that is approved by council. The credit control policy states that amounts on accounts, which remain unpaid after the due date shall attract interest irrespective of the reasons for non-payment. Interest will be charged at a rate of 7%, which is the annual interest rate as per approved tariff register.

- In addition to interest charged in respect of any property, collection charges shall accrue as follows:
As from the last working day, an amount representing ten per cent (10%) of the capital amount of the rates then in arrear in terms of Section 75A 1(b) of the Municipal Systems Act;

On the grant of a court order, a further amount representing ten per cent (10%) of the capital amount of the rates then in arrear in terms of Section 75A 1(b) of the Municipal Systems Act.

Basis used to assess and test whether a statutory receivable is impaired

Traffic fines

The municipality assesses at each reporting date whether there is any indication that the traffic fines receivable is impaired. If impairment indicators exist, an impairment loss is measured as the difference between the recoverable amount and the carrying amount. Past payment trends are used to calculate the recoverable amount given the uncertainty around the payment patterns of traffic fines.

Property rates

Impairment regarding property rates are assessed collectively in terms of the municipality's impairment policy. Each debtor is classified into their risk profiles based on total services outstanding.

The difference between the carrying-value at reporting date less the present value of expected future cash flows, determines if impairment needs to be provided for. This is in terms of GRAP 108.

Discount rate not applied to the estimated future cash flows

Considering the fact that traffic fines payments are short term in nature discounting is not performed as it is immaterial.

Statutory receivables past due but not impaired

Statutory receivables which are past due and not impaired. At 30 June 2023 R103 623 967 (2022: R111 407 821).

Statutory receivables impaired

The amount of the provision is R829 114 653 as of 30 June 2023 (2022: R874 102 883).

Factors the entity considered in assessing statutory receivables impaired

Traffic fines

Past history patterns and peculiarity of traffic fines.

Collection rates

Property rates

Past history payment of debtors and the debtors risk profiling. Accounts outstanding that are above a million are considered material and are assessed separately based on their recovery of debt.

There are no statutory receivables pledged as security for any liability.

7. Consumer debtors

Gross balances

Electricity	875 490 340	856 847 392	875 490 340	856 847 392
Other service charges	286 385 036	304 099 117	286 385 036	304 099 117
Property rental	59 892 590	55 962 639	59 892 590	55 962 639
Refuse	258 154 726	238 154 310	258 154 726	238 154 310
Sanitation	479 709 272	444 046 136	479 709 272	444 046 136
Water	3 130 817 455	2 710 955 071	3 130 817 455	2 710 955 071
	5 090 449 419	4 610 064 665	5 090 449 419	4 610 064 665



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Less: Allowance for impairment					
Electricity		(259 045 032)	(255 542 998)	(259 045 032)	(255 542 998)
Other service charges		(175 279 560)	(216 558 467)	(175 279 560)	(216 558 467)
Property rental		(33 500 040)	(36 139 491)	(33 500 040)	(36 139 491)
Refuse		(155 952 283)	(159 099 137)	(155 952 283)	(159 099 137)
Sanitation		(274 605 106)	(277 255 402)	(274 605 106)	(277 255 402)
Water		(2 034 857 400)	(1 872 482 395)	(2 034 857 400)	(1 872 482 395)
		(2 933 239 421)	(2 817 077 890)	(2 933 239 421)	(2 817 077 890)
Net balance					
Electricity		616 445 308	601 304 394	616 445 308	601 304 394
Other service charges		111 105 476	87 540 650	111 105 476	87 540 650
Property rental		26 392 550	19 823 148	26 392 550	19 823 148
Refuse		102 202 443	79 055 173	102 202 443	79 055 173
Sanitation		205 104 166	166 790 734	205 104 166	166 790 734
Water		1 095 960 055	838 472 676	1 095 960 055	838 472 676
		2 157 209 998	1 792 986 775	2 157 209 998	1 792 986 775
Electricity					
Current		182 644 312	209 203 858	182 644 312	209 203 858
0 -30 days		94 573 922	80 955 264	94 573 922	80 965 264
31 - 60 days		28 082 334	38 780 567	28 082 334	38 780 567
61 - 90 days		20 543 814	14 983 633	20 543 814	14 983 633
91 - 120 days		22 036 253	14 054 130	22 036 253	14 054 130
121 - 365 days		113 775 110	87 463 422	113 775 110	87 463 422
> 365 days		413 834 595	411 396 518	413 834 595	411 396 518
		875 490 340	856 837 392	875 490 340	856 847 392
Water					
Current		90 138 847	93 874 840	90 138 847	93 874 840
0 -30 days		62 482 172	58 922 907	62 482 172	58 922 907
31 - 60 days		70 638 321	51 211 613	70 638 321	51 211 613
61 - 90 days		49 859 924	46 404 252	49 859 924	46 404 252
91 - 120 days		55 008 436	56 168 447	55 008 436	56 168 447
121 - 365 days		499 821 309	338 327 010	499 821 309	338 327 010
> 365 days		2 302 868 446	2 066 046 002	2 302 868 446	2 066 046 002
		3 130 817 455	2 710 955 071	3 130 817 455	2 710 955 071
Sanitation					
Current		21 532 008	20 037 733	21 532 008	20 037 733
0 -30 days		10 588 984	10 251 044	10 588 984	10 251 044
31 - 60 days		8 333 694	7 558 552	8 333 694	7 558 552
61 - 90 days		7 433 172	7 026 897	7 433 172	7 026 897
91 - 120 days		7 460 012	7 099 319	7 460 012	7 099 319
121 - 365 days		53 675 856	50 486 258	53 675 856	50 486 258
> 365 days		370 685 546	341 586 333	370 685 546	341 586 333
		479 709 272	444 046 136	479 709 272	444 046 136
Other service charges					
Current		9 918 162	1 521 420	9 918 162	1 521 420
0 -30 days		1 247 143	1 274 951	1 247 143	1 274 951
31 - 60 days		1 017 201	983 711	1 017 201	983 711
61 - 90 days		1 270 413	1 274 788	1 270 413	1 274 788
91 - 120 days		1 392 114	1 502 785	1 392 114	1 502 785
121 - 365 days		7 877 030	10 426 185	7 877 030	10 426 185
> 365 days		263 662 973	287 115 277	263 662 973	287 115 277
		286 385 036	304 099 117	286 385 036	304 099 117



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Refuse					
Current		10 096 078	13 282 767	10 096 078	13 282 767
0 -30 days		5 625 331	5 490 510	5 625 331	5 490 510
31 - 60 days		4 345 697	4 115 105	4 345 697	4 115 105
61 - 90 days		4 165 525	3 792 624	4 165 525	3 792 624
91 - 120 days		4 282 057	3 693 553	4 282 057	3 693 553
121 - 365 days		29 411 807	27 002 298	29 411 807	27 002 298
> 365 days		200 228 231	180 777 453	200 228 231	180 777 453
		258 154 726	238 154 310	258 154 726	238 154 310
Property rental					
Current		1 534 509	1 691 558	1 534 509	1 691 558
0 -30 days		2 452 360	2 968 599	2 452 360	2 968 599
31 - 60 days		851 800	177 353	851 800	177 353
61 - 90 days		837 126	795 689	837 126	795 689
91 - 120 days		691 405	50 155	691 405	50 155
121 - 365 days		5 478 981	7 063 761	5 478 981	7 063 761
> 365 days		48 046 409	43 215 524	48 046 409	43 215 524
		59 892 590	55 962 639	59 892 590	55 962 639
Summary of debtors by customer classification					
Consumers					
Current		125 351 985	140 544 744	125 351 984	140 544 744
0 -30 days		92 413 993	86 193 179	92 413 993	86 193 179
31 - 60 days		93 534 108	68 121 260	93 534 108	68 121 260
61 - 90 days		68 563 930	60 349 393	68 563 930	60 349 393
91 - 120 days		73 230 514	68 997 541	73 230 514	68 997 541
121 - 365 days		622 913 862	430 178 377	622 913 862	430 178 377
> 365 days		3 340 067 968	3 029 072 965	3 340 067 968	3 029 072 965
		4 416 076 360	3 883 457 459	4 416 076 359	3 883 457 459
Industrial/ commercial					
Current		167 956 761	165 969 053	167 956 761	165 969 053
0 -30 days		64 863 215	61 033 275	64 863 215	61 033 275
31 - 60 days		16 323 281	31 926 600	16 323 281	31 926 600
61 - 90 days		13 998 911	11 763 952	13 998 911	11 763 952
91 - 120 days		15 960 787	11 715 911	15 960 787	11 715 911
121 - 365 days		80 334 324	77 825 329	80 334 324	77 825 329
> 365 days		236 992 908	252 950 389	236 992 908	252 950 389
		596 430 187	613 184 509	596 430 187	613 184 509
National and provincial government					
Current		22 555 170	33 098 380	22 555 170	33 098 380
0 -30 days		19 692 705	12 646 822	19 692 705	12 646 822
31 - 60 days		3 411 658	2 779 040	3 411 658	2 779 040
61 - 90 days		1 547 133	2 164 539	1 547 133	2 164 539
91 - 120 days		1 678 975	1 854 937	1 678 975	1 854 937
121 - 365 days		6 791 907	12 765 227	6 791 907	12 765 227
> 365 days		22 265 325	48 113 752	22 265 325	48 113 752
		77 942 873	113 422 697	77 942 873	113 422 697
Total					
Current		315 863 915	339 612 177	315 863 915	339 612 177
0 -30 days		176 969 913	159 873 276	176 969 913	159 873 276
31 - 60 days		113 269 046	102 826 900	113 269 046	102 826 900
61 - 90 days		84 109 973	74 277 884	84 109 973	74 277 884
91 - 120 days		90 870 276	82 568 389	90 870 276	82 568 389
121 - 365 days		710 040 093	520 768 934	710 040 093	520 768 934
> 365 days		3 599 326 203	3 330 137 105	3 599 326 203	3 330 137 105
		5 090 449 419	4 610 064 665	5 090 449 419	4 610 064 665



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Less: Allowance for Impairment					
Less allowance for Impairment		(2 933 239 421)	(2 817 077 890)	(2 933 239 421)	(2 817 077 890)
Reconciliation of allowance for impairment					
Balance at beginning of the year		(2 817 077 890)	(2 056 489 128)	(2 817 077 890)	(2 056 489 128)
Contributions to allowance		(116 161 531)	(760 588 762)	(116 161 531)	(760 588 762)
Balance at end of year		(2 933 239 421)	(2 817 077 890)	(2 933 239 421)	(2 817 077 890)

For bad credit written off refer to Note 41.

Consumer debtors pledged as security

There are no consumer debtors pledged as security for overdraft facilities of the municipality.

Consumer debtors past due but not impaired

Consumer debtors which are past due and not impaired. At 30 June 2023 R49 285 588 (2022: R75 098 936)

Consumer debtors impaired

Consumer debtors impaired R2 933 239 421 (2022: R2 817 077 890).

8. Cash and cash equivalents

Cash and cash equivalents consist of:

Cash on hand	29 638	35 927	25 776	27 945
Bank balances	186 165 059	65 146 047	186 075 948	65 068 507
Short-term deposits	329 513 664	225 251 225	325 300 285	224 056 388
	515 708 361	290 433 199	511 402 009	289 152 840

Average rate of return is based on average interest rate on all bank and investment accounts 8.20 % (2022:4.32%) Due to the short term nature of these investments, no amortisation was performed.

No cash and cash equivalents were pledged as security for any financial liabilities.

No restrictions exist with regard to the use of cash except for unspent conditional grants and receipts.

The municipality had the following bank and investment accounts

Account number / description	Bank statement balances		Cash book balances	
	30 June 2023	30 June 2022	30 June 2023	30 June 2022
FNB - No: 50941827782 (Primary) Demand deposit	165 454 243	51 681 911	157 148 585	48 478 608
FNB - No: 50940058750 (Electronic Transfers) Demand deposit	-	-	288 303	(18 687)
FNB - No: 50941840627 (Market) Demand deposit	5 290 128	2 897 380	5 290 128	2 897 380
FNB - No: 62069378539 (Oribi Airport)	12 669 988	979 964	12 669 988	979 964
FNB - No: 62003432846 (Salaries PACs No 1) Demand deposit	70 939	742 313	70 939	742 313
FNB - No: 62006041157 (Post Office) Demand deposit	-	-	10 608 004	11 988 931
FNB - No: 62035467978 (Safe City Primary) Demand deposit	89 111	77 540	89 111	77 540
FNB - No: 62045272143 (Traffic fines) Demand deposit	-	-	-	-
FNB - No: 62548639725 (Airport Development Fund) Call account	26 202	24 529	26 202	24 529
FNB - No: 62548629403 (MIG Grant) Call account	26 705	9 682	26 705	9 682
FNB - No: 62548623231 (Unspent Conditional Grant) Call account	115 577 204	140 232 671	115 577 204	140 232 671
FNB - No: 62856957588 (Housing Projects: Principal-Agent) Call account	15 744 624	20 652 278	15 744 624	20 652 278
FNB - No: 62548634460 (Insurance Fund) Call account	7 248 160	573 884	7 248 160	573 884
FNB - No: 62548632901 (MHOA) Call account	51 674 829	48 986 857	51 674 829	48 986 856
FNB - No: 62548630822 (Housing Accreditation) Call account	11 395 583	10 667 245	11 395 583	10 667 245
FNB - No: 62551687563 (VAT Recovery Grant) Call account	944 741	884 443	944 741	884 443
FNB - No: 62531891879 (General Reserves) Call account	45 620 222	-	45 620 222	-
FNB - No: 62600253984 (VAT Refund - CRR) Call account	4 605 111	785 902	4 605 111	785 902
ABSA - No: 9317549203(7 Day Notice)	72 436 905	1 238 896	72 436 905	1 238 896
FNB - No: 62035942392 (Safe City) Call account	4 213 379	1 194 837	4 213 379	1 194 837
Total	513 088 074	281 630 332	515 678 723	290 397 272



9. Agricultural assets

Economic entity	2023			2022		
	Cost / Valuation	Fair value adjustments	Carrying value	Cost / Valuation	Fair value adjustments	Carrying value
Biological assets - Consumable	80 200 000	(4 400 000)	75 800 000	96 300 000	(16 100 000)	80 200 000

Controlling entity	2023			2022		
	Cost / Valuation	Fair value adjustments	Carrying value	Cost / Valuation	Fair value adjustments	Carrying value
Biological assets - Consumable	80 200 000	(4 400 000)	75 800 000	96 300 000	(16 100 000)	80 200 000

Reconciliation of agricultural assets - Economic entity - 2023

	Opening balance	Fair value adjustments	Total
Biological assets - Consumable	80 200 000	(4 400 000)	75 800 000

Reconciliation of agricultural assets - Economic entity - 2022

	Opening balance	Fair value adjustments	Total
Biological assets - Consumable	96 300 000	(16 100 000)	80 200 000

Reconciliation of Agricultural assets - Controlling entity - 2023

	Opening balance	Fair value adjustments	Total
Biological asset - Consumable	80 200 000	(4 400 000)	75 800 000

Reconciliation of Agricultural assets - Controlling entity - 2022

	Opening balance	Fair value adjustments	Total
Biological assets - Consumable	96 300 000	(16 100 000)	80 200 000

Non-financial information

The municipality owns a plantation forest that produces felled trees for timber production, separately disclosed as consumable biological assets.

There were no harvests of timber in the current year (2022: Nil).

A register containing the information required by section 63 of the Municipal Finance Management Act is available for inspection at the registered office of the municipality.

Refer to note 77 for risk management strategies on agricultural assets.

Pledged as security

No agricultural assets have been pledged as security.

Restrictions imposed by regulations

There are no agricultural assets whose use or capacity to sell is subject to restrictions imposed by regulations.

Methods and assumptions used in determining fair value

The valuation at 30 June 2023 was performed by Stephen de Klerk.

The decrease is as a result of the loss in value of the plantation not harvested on time and the increase in plantation costs.

Stephen de Klerk is a member of the South African Council for Property Valuers Profession (SACPVP), and has the required qualifications and expertise in the valuation of agricultural assets.

The valuations conform to South African Valuation Standards and were arrived at by reference to market evidence of transaction prices.

**10. Living resources**

Economic entity	2023			2022		
	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value
Game animals	988 150	(412 260)	575 890	1 110 250	(414 071)	696 179

Controlling entity	2023			2022		
	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value
Game animals	988 150	(412 260)	575 890	1 110 250	(414 071)	696 179

Reconciliation of living resources - Economic entity - 2023

	Opening balance	Increase due to birth	Decrease due to deaths	Depreciation	Total
Game animals	696 179	1 600	(69 017)	(52 872)	575 890

Reconciliation of living resources - Economic entity - 2022

	Opening balance	Increase due to births	Decrease due to deaths	Depreciation	Total
Game animals	743 574	60 000	(53 759)	(53 636)	696 179

Reconciliation of living resources - Controlling entity - 2023

	Opening balance	Increase due to births	Decrease due to deaths	Depreciation	Total
Game animals	696 179	1 600	(69 017)	(52 872)	575 890

Reconciliation of living resources - Controlling entity - 2022

	Opening balance	Increase due to births	Decrease due to deaths	Depreciation	Total
Game animals	743 574	60 000	(53 759)	(53 636)	696 179

Entity as custodian

Msunduzi Local Municipality does not have any custodial responsibility for game animals held on behalf of other entities, including the legislation or similar means that establishes the custodial responsibility over the living resources.

Living resources borrowed from other entities

There are no resources borrowed from other entities.

Living resources on loan to other entities

There are no living resources on loan to other entities.

Title restrictions

There are no living resources whose title is subject to restrictions.

Restrictions on use or capacity to sell

There are no living resources which are subject to restrictions on use or capacity to sell.

Pledged as security

No living resources have been pledged as security for any financial liabilities.

**Compensation from third parties**

There was no compensation from third parties for living resources that were impaired, lost or given up during the current financial year.

General Information

Msunduzi Local Municipality Bisley Nature Reserve's main purpose is the conservation of a representative system of biodiversity encompassing fauna, flora and unique scenery within the nature reserve. The municipality does not manage the reserve for reproduction of biodiversity.

The municipality is involved in biological transformation of fauna and flora primarily as a service to the community for the main purpose of recreation rather than for sale.

Other information

Msunduzi Local Municipality has elected the cost model to account for Living resources.

A physical verification of living resources was performed by the conservation department from 10 to 19 May 2023.

A register containing the information required by section 63 of the Municipal Finance Management Act is available for inspection at the registered office of the municipality.

The cost of the species was determined with reference to KZN Ezemvelo Wildlife auction prices.



11. Heritage assets

Economic entity	2023			2022		
	Cost / Valuation	Accumulated impairment losses	Carrying value	Cost / Valuation	Accumulated impairment losses	Carrying value
Crematoriums	9 359 518	(3 256 965)	6 102 553	9 359 518	(26 921)	9 332 597
Jewellery	1 380 000	-	1 380 000	1 185 000	-	1 185 000
Museums and art gallery	23 315 797	(340 927)	22 974 870	23 315 796	(42 806)	23 272 990
Parks	2 487 909	(1 185 172)	1 302 737	2 487 908	-	2 487 908
Stadiums	3 961 964	(2 069 239)	1 892 725	3 961 963	(49 755)	3 912 208
Other	2 095 896	(867 298)	1 228 598	2 095 896	-	2 095 896
Artworks	246 700 696	(6 863 809)	239 836 887	237 670 729	(6 863 808)	230 806 921
Total	289 301 780	(14 583 410)	274 718 370	280 076 810	(6 983 290)	273 093 520

Controlling entity	2023			2022		
	Cost / Valuation	Accumulated impairment losses	Carrying value	Cost / Valuation	Accumulated impairment losses	Carrying value
Crematoriums	9 359 518	(3 256 965)	6 102 553	9 359 518	(26 921)	9 332 597
Jewellery	1 380 000	-	1 380 000	1 185 000	-	1 185 000
Museums and art gallery	23 315 797	(340 927)	22 974 870	23 315 796	(42 806)	23 272 990
Parks	2 487 909	(1 185 172)	1 302 737	2 487 908	-	2 487 908
Stadiums	3 961 964	(2 069 239)	1 892 725	3 961 963	(49 755)	3 912 208
Other	2 095 896	(867 298)	1 228 598	2 095 896	-	2 095 896
Artworks	246 700 696	(6 863 809)	239 836 887	237 670 729	(6 863 808)	230 806 921
Total	289 301 780	(14 583 410)	274 718 370	280 076 810	(6 983 290)	273 093 520

Reconciliation of heritage assets Economic entity - 2023

	Opening balance	Revaluation increase	Impairment losses recognised	Total
Crematoriums	9 332 597	-	(3 230 044)	6 102 553
Jewellery	1 185 000	195 000	-	1 380 000
Museum and art gallery	23 272 990	-	(298 120)	22 974 870
Parks	2 487 908	-	-	1 302 737
Stadiums	3 912 208	-	-	1 892 725
Other	2 095 896	-	(867 298)	1 228 598
Artworks	230 806 921	9 029 966	-	239 836 887
	273 093 520	9 224 966	(4 395 462)	274 718 370

Reconciliation of heritage assets Economic entity - 2022

	Opening balance	Additions	Revaluation decrease	Impairment losses recognised	Total
Crematoriums	9 332 597	-	-	-	9 332 597
Jewellery	1 185 000	-	-	-	1 185 000
Museums and art gallery	23 272 990	-	-	-	23 272 990
Parks	2 487 908	-	-	-	2 487 908
Stadiums	3 912 208	-	-	-	3 912 208
Other	2 095 896	-	-	-	2 095 896
Artworks	230 619 885	336 000	(122 698)	(26 266)	230 806 921
	272 906 484	336 000	(122 698)	(26 266)	273 093 520


Reconciliation of heritage assets Controlling entity - 2023

	Opening balance	Revaluation increase	Impairment losses recognised	Total
Crematoriums	9 332 597	-	(3 230 044)	6 102 553
Jewellery	1 185 000	195 000	-	1 380 000
Museums and art gallery	23 272 990	-	(298 120)	22 974 870
Parks	2 487 908	-	-	1 302 737
Stadiums	3 912 208	-	-	1 892 725
Other	2 095 896	-	(867 298)	1 228 598
Artworks	230 806 921	9 029 966	-	239 836 887
	273 093 520	9 224 966	(4 395 462)	274 718 370

Reconciliation of heritage assets Controlling entity - 2022

	Opening balance	Additions	Revaluation decrease	Impairment losses recognised	Total
Crematoriums	9 332 597	-	-	-	9 332 597
Jewellery	1 185 000	-	-	-	1 185 000
Museums and art gallery	23 272 990	-	-	-	23 272 990
Parks	2 487 908	-	-	-	2 487 908
Stadiums	3 912 208	-	-	-	3 912 208
Other	2 095 896	-	-	-	2 095 896
Artworks	230 619 885	336 000	(122 698)	(26 266)	230 806 921
	272 906 484	336 000	(122 698)	(26 266)	273 093 520

Restrictions on heritage assets

There are no ownership and disposal restrictions on heritage assets.

There are no contractual commitments for the acquisitions, maintenance and restoration of heritage assets

Pledged as security

No heritage assets have been pledged as security for any financial liabilities.

Contractual commitments for the acquisition, maintenance and restoration of heritage assets

There are no contractual commitments for the acquisitions, maintenance and restoration of heritage assets.

Revaluations
Heritage assets

Artworks and jewellery whose fair value can be measured reliably are carried at the revalued amount, being their fair value at the date of valuation less any subsequent impairment losses.

Artworks have been valued as at 30 June 2023.

According to the municipality's accounting policy, artworks are revalued every 4 years.

Jewellery has been valued as at 30 June 2023.

According to the municipality's accounting policy, jewellery is revalued every 4 years.

The valuation of artworks was performed by Harriet Marry Gilfillan who is an independent professional appraiser and has experience in the valuation of artworks and jewellery.

The valuations were arrived at by reference to market analysis, market records and trends relating to each artist and type of artwork was researched in order to arrive at a fair value.

The increase in the values is as a result of current market records at auctions in recent years, the passage of time for artworks created by prominent artists and collections whose market has shifted from auction houses to specialist dealerships.



Heritage assets which fair values cannot be reliably measured

The following heritage assets were not recognised due to a reliable measurement not being possible on initial recognition is as follows:

Legal Deposit collection at the Bessie Head Library

In 1916, the Natal Society Library (now the Msunduzi Municipal Library – Bessie Head Library) was identified as one of five libraries in South Africa accorded Legal Deposit status. This privilege helped make it into one of South Africa’s major research and information libraries. Legal Deposit libraries play a unique and very important role as custodians, in perpetuity, of this country’s cultural wealth and information. They also have to make this information available, as widely as possible, to the citizens of South Africa. The Legal Deposit Collection has become an important asset. Since 1916, the Msunduzi Municipal Library has amassed a huge collection of South African books, pamphlets, periodicals, maps and newspapers which it has to preserve for future generations.

Expenditure incurred to repair and maintain heritage assets

There were no repairs and maintenance costs incurred in the current year.

Economic entity	2023			2022		
	Cost / Valuation	Accumulated amortisation and accumulated impairment	Carrying value	Cost / Valuation	Accumulated amortisation and accumulated impairment	Carrying value
Computer software, other	118 386 088	(95 276 677)	23 109 411	110 270 044	(90 119 442)	20 150 602
Servitudes	803 846	-	803 846	803 846	-	803 846
Total	119 189 934	(95 276 677)	23 913 257	111 073 890	(90 119 442)	20 954 448

Controlling entity	2023			2022		
	Cost / Valuation	Accumulated amortisation and accumulated impairment	Carrying value	Cost / Valuation	Accumulated amortisation and accumulated impairment	Carrying value
Computer software, other	118 386 088	(95 276 677)	23 109 411	110 270 044	(90 119 442)	20 150 602
Servitudes	803 846	-	803 846	803 846	-	803 846
Total	119 189 934	(95 276 677)	23 913 257	111 073 890	(90 119 442)	20 954 448

Reconciliation of intangible assets - Economic entity - 2023

	Opening balance	Additions	Amortisation	Total
Computer software, other	20 150 602	8 116 044	(5 157 235)	23 109 411
Servitudes	803 846	-	-	803 846
	20 954 448	8 116 044	(5 157 235)	23 913 257

Reconciliation of intangible assets - Economic entity - 2022

	Opening balance	Additions	Amortisation	Total
Computer software, other	23 659 725	2 528 200	(6 037 323)	20 150 602
Servitudes	803 846	-	-	803 846
	24 463 571	2 528 200	(6 037 323)	20 954 448

Reconciliation of intangible assets - Controlling entity - 2023

	Opening balance	Additions	Amortisation	Total
Computer software, other	20 150 602	8 116 044	(5 157 235)	23 109 411
Servitudes	803 846	-	-	803 846
	20 954 448	8 116 044	(5 157 235)	23 913 257


Reconciliation of intangible assets - Controlling entity - 2022

	Opening balance	Additions	Amortisation	Total
Computer software, other	23 659 725	2 528 200	(6 037 323)	20 150 602
Servitudes	803 846	-	-	803 846
	24 463 571	2 528 200	(6 037 323)	20 954 448

Pledged as security

No intangible assets have been pledged as security for any financial liabilities.

Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022

Intangible assets in the process of being constructed or developed
Cumulative expenditure recognised in the carrying value of Intangible assets

Opening balance	2 528 200	-	2 528 200	-
Additions	-	2 528 200	-	2 528 200
Transferred to completed assets	(2 528 200)	-	(2 528 200)	-
	-	2 528 200	-	2 528 200

Restricted title

There are no intangible assets whose title is restricted.

Details of valuation

Servitudes were assessed for impairment using the depreciated replacement cost method. The software was assessed for impairment based on utilisation by the municipality.

Servitudes have an infinite useful life as they are rights held by the municipality to property.

The software were assessed for impairment based on utilisation by the municipality.

13. Investment property

Economic entity	2023			2022		
	Valuation at the beginning of the year	Fair value adjustments/ Additions	Carrying value	Valuation at the beginning of the year	Fair value adjustments/ Additions	Carrying value
Investment property	923 509 345	29 552 776	953 062 121	892 583 607	30 925 738	923 509 345

Controlling entity	2023			2022		
	Valuation at the beginning of the year	Fair value adjustments/ Additions	Carrying value	Valuation at the beginning of the year	Fair value adjustments/ Additions	Carrying value
Land and buildings	923 509 345	29 552 776	953 062 121	892 583 607	30 925 738	923 509 345

Reconciliation of investment property - Economic entity - 2023

	Opening balance	Work in progress	Transfers	Fair value adjustments	Total
Investment property	923 509 346	4 366 558	(2 938 484)	28 124 701	953 062 121

Reconciliation of investment property - Economic entity - 2022

	Opening balance	Work in progress	Fair value adjustments	Total
Investment property	891 933 607	16 768 575	14 807 164	923 509 346

**Reconciliation of investment property - Controlling entity - 2023**

	Opening balance	Work in progress	Transfers	Fair value adjustments	Total
Land and buildings	923 509 345	4 366 559	(2 938 484)	28 124 701	953 062 121

Reconciliation of investment property - Controlling entity - 2022

	Opening balance	Work in progress	Fair value adjustments	Total
Land and buildings	891 933 606	16 768 574	14 807 164	923 509 345

Pledged as security

No investment property has been pledged as security for any financial liabilities.

Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022

Investment property in the process of being constructed or developed**Included within land and buildings**

Opening balance	32 209 847	15 441 272	32 209 847	15 441 272
Additions	4 366 559	16 768 574	4 366 559	16 768 574
Transferred to completed assets	(8 319 469)	-	(8 319 469)	-
	28 256 937	32 209 846	28 256 937	32 209 846

Carrying value of Investment property that is taking a significantly longer period of time to complete than expected

Jika Joe Housing	28 256 937	32 209 847	28 256 937	32 209 847
The project was delayed due to national steel and other raw material shortages, adverse weather conditions. The project is 99% complete and is expected to be complete by 30 September 2023.				
	28 256 937	32 209 847	28 256 937	32 209 847

A register containing the information required by section 63 of the Municipal Finance Management Act is available for inspection at the registered office of the municipality.

The valuation at 30 June 2023 was performed by Finley Hamilton an independent valuer.

Finley Hamilton has recent experience in location and category of the investment property being valued.

The valuation was based on open market value for existing use.

These assumptions are based on current market conditions.

Adjustments to the valuation is attributable to change in market value of investment property

The overall increase in the fair value adjustment of properties is in line with nominal property growth escalation in the market, and this is confirmed by the FNB residential price index as published from July 2022 to June 2023, averaging at 3%.

Finley Hamilton is a member of the South African Council for Property Valuers Profession (SACPVP), and has the required qualifications and expertise in the valuation of investment properties. The valuations conform to South African Valuation Standards and were arrived at by reference to market evidence of transaction prices for similar properties.

Investment property has been accounted for in terms of GRAP 16 and comprises both land and buildings owned by Msunduzi Municipality. Investment property is not depreciated but annually valued at year end in order to determine their fair value as prescribed in GRAP 16.

Amounts recognised in surplus or deficit

Rental revenue from Investment property	19 619 148	25 018 757	19 619 148	25 018 757
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The municipality does not hold any operating property interest.

There were no repairs, maintenance and direct operating expenses related to investment property incurred in the current year. Tenants are responsible for repairs and maintenance.

Included in Investment property is vacant land which has been invaded/illegally occupied. The land has a carrying value of R16 425 000 (2022 : R14 756 000).



The illegally occupied land is not considered impaired by management as the service potential is not considered affected as this land is addressed by the Rapid urbanisation management within the parameters of the approved land use scheme.

14. Property, plant and equipment

Economic entity	2023			2022		
	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value
Land and buildings	1 223 494 487	(352 812 445)	870 682 042	1 225 430 676	(339 573 641)	885 857 035
Infrastructure	9 523 389 447	(4 105 258 935)	5 418 130 512	9 041 856 197	(3 835 434 610)	5 206 421 587
Community	859 156 637	(413 149 118)	446 007 519	823 379 140	(394 679 914)	428 699 226
Other assets	1 016 433 551	(699 363 411)	317 070 140	1 089 760 127	(694 654 211)	395 105 916
Total	12 622 474 122	(5 570 583 909)	7 051 890 213	12 180 426 140	(5 264 342 376)	6 916 083 764

Controlling entity	2023			2022		
	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value
Land and buildings	1 223 494 487	(352 812 445)	870 682 042	1 225 430 676	(339 573 641)	885 857 035
Infrastructure	9 523 389 447	(4 105 258 935)	5 418 130 512	9 041 856 197	(3 835 434 610)	5 206 421 587
Community assets	859 156 637	(413 149 118)	446 007 519	823 379 140	(394 679 914)	428 699 226
Other assets	997 676 026	(688 329 493)	309 346 533	1 070 775 918	(684 260 322)	386 515 596
Total	12 603 716 597	(5 559 549 991)	7 044 166 606	12 161 441 931	(5 253 948 487)	6 907 493 444

Reconciliation of property, plant and equipment - Economic entity - 2023

	Opening balance	Additions	Disposals	Transfers	Work in progress	Depreciation progress	Impairment loss	Total
Land and buildings	885 857 035	-	-	(7 610 213)	5 674 024	(13 238 804)	-	870 682 042
Infrastructure	5 206 421 587	-	(802 837)	65 493 998	417 065 776	(266 685 915)	(3 362 097)	5 418 130 512
Community	428 699 226	-	-	(6 355 381)	42 132 878	(17 817 053)	(652 151)	446 007 519
Other assets	395 105 916	17 604 431	(2 063 816)	(58 606 024)	1 993 756	(35 346 975)	(1 617 148)	317 070 140
	6 916 083 764	17 604 431	(2 866 653)	(7 077 620)	466 866 434	(333 088 747)	(5 631 396)	7 051 890 213

Reconciliation of property, plant and equipment - Economic entity - 2022

	Opening balance	Additions	Disposals	Transfers	Work in progress	Depreciation	Impairment loss	Total
Land and buildings	906 432 234	-	-	(15 209 828)	8 332 128	(13 697 499)	-	885 857 035
Infrastructure	5 011 941 450	-	-	62 557 827	420 276 476	(284 769 768)	(3 584 398)	5 206 421 587
Community	434 478 194	-	-	(7 213 295)	19 700 761	(18 265 802)	(632)	428 699 226
Other assets	427 337 350	32 289 530	(1 561 673)	(47 939 761)	30 638 192	(43 801 197)	(1 856 525)	395 105 916
	6 780 189 228	32 289 530	(1 561 673)	(7 805 057)	478 947 557	(360 534 266)	(5 441 555)	6 916 083 764

Reconciliation of property, plant and equipment - Controlling entity - 2023

	Opening balance	Additions	Disposals	Transfers	Work in progress	Depreciation	Impairment loss	Total
Land and buildings	885 857 035	-	-	(7 610 213)	5 674 024	(13 238 804)	-	870 682 042
Infrastructure	5 206 421 587	-	(802 837)	65 493 998	417 065 776	(266 685 915)	(3 362 097)	5 418 130 512
Community assets	428 699 226	-	-	(6 355 381)	42 132 878	(17 817 053)	(652 151)	446 007 519
Other assets	386 515 596	17 532 269	(1 971 409)	(58 606 024)	1 993 756	(34 500 507)	(1 617 148)	309 346 533
	6 907 493 444	17 532 269	(2 774 246)	(7 077 620)	466 866 434	(332 242 279)	(5 631 396)	7 044 166 606

**Reconciliation of property, plant and equipment - Controlling entity - 2022**

	Opening balance	Additions	Disposals	Transfers	Work in progress	Depreciation	Impairment loss	Total
Land and buildings	906 432 234	-	-	(15 209 828)	8 332 128	(13 697 499)	-	885 857 035
Infrastructure	5 011 941 450	-	-	62 557 827	420 276 476	(284 769 768)	(3 584 398)	5 206 421 587
Community assets	434 478 194	-	-	(7 213 295)	19 700 761	(18 265 802)	(632)	428 699 226
Other assets	417 757 796	32 123 659	(1 332 323)	(47 939 761)	30 638 192	(42 875 442)	(1 856 525)	386 515 596
	6 770 609 674	32 123 659	(1 332 323)	(7 805 057)	478 947 557	(359 608 511)	(5 441 555)	6 907 493 444

Pledged as security

No property, plant and equipment has been pledged as security for any financial liabilities.

Other information

Refer to Appendix A for detailed property, plant and equipment schedule.

During the year the municipality undertook a conditional assessment of fixed assets, which culminated in the additional decreases/increases in remaining useful lives of assets.

The municipality applies the depreciated replacement cost method to calculate impairment.

Property plant and equipment were impaired by R5 356 396 (2022 : R6 885 251) as result of conditional assessment. A register containing the information required by section 63 of the Municipal Finance Management Act is available for inspection at the registered office of the municipality.

Invaded land

Included in Property, plant and equipment is vacant land which has been invaded/illegally occupied. The land has a carrying value of R25 222 261 (2022 : R25 222 261). The illegally occupied land is not considered impaired by management as the service potential is not considered affected as this land is addressed by the Rapid urbanisation management within the parameters of the approved land use scheme.

Reconciliation of Work-in-Progress Economic entity - 2023

	Included within land and buildings	Included within Infrastructure	Included within community assets	Included within other assets	Total
Opening balance	49 219 961	1 203 378 613	84 452 563	70 614 239	1 407 665 376
Additions	5 674 024	417 065 776	42 132 878	1 993 756	466 866 434
Transferred to completed assets	(17 555 913)	(535 834 272)	(36 630 084)	(68 345 539)	(658 365 808)
	37 338 072	1 084 610 117	89 955 357	4 262 456	1 216 166 002

Reconciliation of Work-in-Progress Economic entity - 2022

	Included within land and buildings	Included within Infrastructure	Included within community assets	Included within other assets	Total
Opening balance	57 979 823	997 590 841	76 706 893	87 915 807	1 220 193 364
Additions	8 332 128	420 276 475	19 700 761	30 638 193	478 947 557
Transferred to completed assets	(17 091 989)	(214 488 703)	(11 899 253)	(47 939 761)	(291 419 706)
	49 219 962	1 203 378 613	84 508 401	70 614 239	1 407 721 215

Reconciliation of Work-in-Progress Controlling entity - 2023

	Included within land and buildings	Included within Infrastructure	Included within community assets	Included within other assets	Total
Opening balance	49 219 961	1 203 378 613	84 452 563	70 614 239	1 407 665 376
Additions	5 674 024	417 065 776	42 132 878	1 993 756	466 866 434
Transferred to completed assets	(17 555 913)	(535 834 272)	(36 630 084)	(68 345 539)	(658 365 808)
	37 338 072	1 084 610 117	89 955 357	4 262 456	1 216 166 002


Reconciliation of Work-in-Progress Controlling entity - 2022

	Included within land and buildings	Included within Infrastructure	Included within community assets	Included within other assets	Total
Opening balance	57 979 823	997 590 841	76 706 893	87 915 807	1 220 193 364
Additions	8 332 128	420 276 475	19 700 761	30 638 193	478 947 557
Transferred to completed assets	(17 091 989)	(214 488 703)	(11 899 253)	(47 939 761)	(291 419 706)
	49 219 962	1 203 378 613	84 508 401	70 614 239	1 407 721 215

Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022

Expenditure incurred to repair and maintain property, plant and equipment included in Statement of Financial Performance

Buildings	138 997 474	128 498 443	138 997 474	128 498 443
Infrastructure assets	70 974 470	80 175 439	70 974 470	80 175 439
Other assets	41 714 733	30 277 767	41 714 733	30 215 690
	251 686 677	238 951 649	251 686 677	238 889 572

Repairs and maintenance on property, plant and equipment is included in General expenses, inventory consumed and operating leases.

Projects taking a significantly longer period of time to complete than expected	Reason for project taking long	2023	2022
IRPTN project	This is a multi year project. Phase 1 of the project has been completed and capitalised. b) Phase 2 of the project is currently at its design stages and has been delayed due to funding application processes for the grant.	71 935 584	299 050 735
Youth Enterprise Park Unit H	The project is complete and has been capitalised. The project is delayed due to snags currently being addressed by the service provider on site. The project is delayed due to snags currently being addressed by the service provider on site.	50 077 165	50 077 165
Upgrade road in Peace Valley Azalea PH2	The project is complete and has been capitalised. The project was delayed due to technical challenges with the service provider and the status is at 84%. The project will be completed in the next financial year.	-	19 100 402
Ward 3 Vulindlela Community hall ward 7	The project is complete and has been capitalised. The project was delayed due to rains experienced in November and December 2022. The expected date of completion is 30 September 2023.	5 798 578	921 607
Community hall ward 8	The project is delayed due to slow progress on site. The expected date of completion is 2 November 2023.	6 362 520	1 509 430
Edendale Town Centre	The project is delayed due to legal complexities, expropriation and relocation of Informal settlements. Construction has been done up the section affected by Land expropriation challenges.	8 092 247	3 100 603
Community hall ward 38	The project was delayed to due non availability of funds but has since resumed. The expected completion date is 30 September 2023.	8 032 810	1 360 625
		174 636 199	422 381 434

Projects halted	Reasons	2023	2022
The Hollingwood cemetery project	This project is halted due to non availability of funds.	4 874 038	4 874 038
Mayor's Walk road widening	This project is halted due to non availability of funds.	1 435 825	1 435 825
Community hall ward 24	This project is halted due to non availability of funds.	1 796 006	1 796 006
Design and construction of east ring road	The project is halted due to insufficient funding to start construction.	2 449 450	2 449 450
Techno Hub	The project has not commenced due to funding constraints. Only the preliminary designs were undertaken.	1 467 147	1 467 147
Connor -Ottos Bluff Road -link	This project is halted due to non availability of funds.	129 620	129 620
Supertube pump refurb at Alex Pool	The project is complete and has been capitalised.	-	989 049
		12 152 086	13 141 135



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
15. Consumer deposits					
Electricity		102 490 201	96 831 992	102 490 201	96 831 992
Landfill site		405 018	361 031	405 018	361 031
Market buyer's card		5 252 988	4 603 654	5 252 988	4 603 654
Refuse		56 155	38 155	56 155	38 155
Rental properties		3 061 921	2 821 334	3 061 921	2 821 334
Sewer		9 925	7 355	9 925	7 355
Valuation appeal		8 907	8 907	8 907	8 907
Water		30 793 647	28 289 950	30 793 647	28 289 950
		142 078 762	132 962 378	142 078 762	132 962 378
16. Other financial liabilities					
At amortised cost					
DBSA loan		124 581 611	203 744 512	124 581 611	203 744 512
DBSA - funding required for capital expenditure. Loans bear interest rates between 6.75% and 16.50% (2022: 6.75% and 16.50%). Loans are repayable over a period between 10 to 20 years, repayments are made quarterly and bi-annually.					
During the reporting period the municipality did not default on any of the interest or capital repayments of the external loans.					
Non-current liabilities					
At amortised cost		50 310 656	124 581 612	50 310 656	124 581 612
Current liabilities					
At amortised cost		74 270 955	79 162 900	74 270 955	79 162 900
Reconciliation of other financial liabilities					
Opening balance		203 744 512	285 317 996	203 744 512	285 317 996
Repayments		(79 162 901)	(81 573 484)	(79 162 901)	(81 573 484)
		124 581 611	203 744 512	124 581 611	203 744 512
17. Transfers payable (non-exchange)					
Advance receipts - Transfers		15 568 203	20 091 631	15 568 203	20 091 631
Beneficiary Audit and Transfers					
Balance at beginning of year		5 183 091	5 885 204	5 183 091	5 885 204
Current year interest received		323 012	207 483	323 012	207 483
Payments to date		(850 297)	(909 596)	(850 297)	(909 596)
Balance in terms for the advance receipt		4 655 806	5 183 091	4 655 806	5 183 091

Funding provided by Department of Human Settlements as part of the restoration programme to assist in fast tracking the issuing of title deeds to the people of Msunduzi. The arrangement is through the MOA in order for the Provincial Department to provide funding in advance to the Municipality for appointment of social facilitators and a panel of conveyancers to undertake this process Beneficiary Audit and Transfers.

The Beneficiary Audit and Transfers was a National Programme which was then delegated to the Municipality through Provincial Department of Human Settlements. The EEDBS was a National program which was delegated to Municipalities in order to ensure that restoration of title deeds for houses constructed in Pre 1994 through the Housing Subsidy Scheme It was an existing programme that was handed over to the Municipality and the Municipality provided with the funding. The Municipality has no power to determine the beneficiary list. The project is solely for the transfer of title deeds to rightful owners. Title deeds are legal documents which the Municipality is not allowed to sell to beneficiaries and neither can those be use by the Municipality for own use.

The Municipality is not exposed to variability of the transactions, The Provincial Department of Humans settlements is responsible for fulfilling all rights and obligations. Even in the event of disputes the Provincial Department and the court make the final determinations on who the beneficiaries will be.

Significantly the arrangement was for the Department to transfer funds into the Municipality in order for the Municipality to undertake beneficiary verification and transfers of completed housing units. The purpose of the Principal-Agent relationship with regards to the Beneficiary Audit and Transfers is to task the municipality to review all projects approved prior to 1994 and ensure that beneficiary verification in completed to facilitate transfers without the municipality being exposed to any risks associated with the implementation of the Programme.



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Military Veterans - Houses					
Balance at beginning of year		6 319 812	6 473 254	6 319 812	6 473 254
Payments to date		(2 874 304)	(153 442)	(2 874 304)	(153 442)
Balance in terms of the advance receipt		3 445 508	6 319 812	3 445 508	6 319 812

The arrangement between the Municipality and the Provincial Department of Human Settlements is to undertake planning and servicing of 180 proposed residential sites for the military veterans in the Msunduzi municipal area of jurisdiction. The department is responsible in fulfilling rights and obligations with respect to payment of service providers as well as processing of allocation of beneficiaries. The Municipality through the MOA signed between both parties undertook transactions with implementing agents on behalf of the department to get the sites ready for Human settlements projects (Military Veterans). The sites will be handed over to the Provincial Department of Human Settlement once ready for development and the Department will eventually hand over to beneficiaries as allocated by the Provincial Department.

Site 11

Balance at beginning of year	-	-	-	-
Current year receipts	382 113	7 221 824	382 113	7 221 824
Payments to date	(382 113)	(7 221 824)	(382 113)	(7 221 824)
Balance in terms of the advance receipt	-	-	-	-

Funding provided by Department of Human Settlements for the construction of 252 top structures in Woodlands Site 11 housing project in accordance with the technical specifications and drawings. The houses to be built already have beneficiaries as identified by the Department, the Municipality is merely assisting in the construction of the houses. The Municipality appointed the Implementing Agents through SCM processes which will facilitate the construction of the top structures, the specification was provided for by the Department of Human Settlements. Funding is not transferred into the Municipality but claimed as and when the work is completed by the Implementing Agents. The Provincial Department approves all payments prior to funding being transferred to the Municipality for payment of Implementing Agents.

Thamboville

Balance at beginning of year	-	-	-	-
Current year receipts	406 463	9 481 488	406 463	9 481 488
Payments to date	(406 463)	(9 481 488)	(406 463)	(9 481 488)
Balance in terms of the advance receipt	-	-	-	-

Funding provided by Department of Human Settlements for the construction of 416 top structures in Glenwood Thamboville housing project in accordance with the technical specifications and drawings. The houses to be built already have beneficiaries as identified by the Department, the Municipality is merely assisting in the construction of the houses. The Municipality appointed the Implementing Agents through SCM processes which will facilitate the construction of the top structures, the specification was provided for by the Department of Human Settlements. Funding is not transferred into the Municipality but claimed as and when the work is completed by the Implementing Agent. The Provincial Department approves all payments prior to funding being transferred to the Municipality for payment of Implementing Agents.

Title Deeds Restoration Programme

Balance at beginning of year	5 617 554	5 642 567	5 617 554	5 642 567
Payments to date	(1 121 839)	(25 013)	(1 121 839)	(25 013)
Balance in terms of the advance receipt	4 495 715	5 617 554	4 495 715	5 617 554

Funds provided by the Provincial Department of Human Settlements to assist the municipality to ensure that people approved through the enhanced extended discount benefit scheme and the housing delivery programme, their ownership is confirmed through this title deeds restoration grant.

The Municipality is not exposed to variability of the transactions, The Provincial Department of Humans settlements is responsible for fulfilling all rights and obligations. Even in the event of disputes the Provincial Department and the court make the final determinations on who the beneficiaries will be.

Significantly the arrangement was for the Department to transfer funds into the Municipality in order for the Municipality to undertake beneficiary verification and transfers of completed housing units. The purpose of the Principal-Agent relationship with regards to the Beneficiary Audit and Transfers is to task the Municipality to review all projects approved prior to 1994 and ensure that beneficiary verification is completed to facilitate transfers without the municipality being exposed to any risks associated with the implementation of the Programme.

Title Deeds Restoration Advertisement for Missing

Beneficiaries				
Balance at beginning of year	-	50	-	50
Inter project transfer	-	(50)	-	(50)
Balance in terms of the advance receipt	-	-	-	-

Funds provided by the Provincial Department of Human Settlements for services to be rendered in order to find missing beneficiaries for the Title Deeds Programme. The funding is solely for finding missing beneficiaries in order to fast track the Title deeds restoration programme. The department to provide the financial resources, monitor the project and accept forecasts, plans, milestones as well as project completion. However, the responsibility for day-to-day management of the project is delegated from the Department of Human Settlements to the Municipality to manage it based on the agreed upon objective.



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Title Deeds Activities					
Balance at beginning of year		2 971 174	3 713 968	2 971 174	3 713 968
Payments to date		-	(742 794)	-	(742 794)
Balance in terms of the advance receipt		2 971 174	2 971 174	2 971 174	2 971 174

Funds provided by the Provincial Department of Human Settlements for services to be rendered for the Title Deeds Programme. Significantly the arrangement was for the Department to transfer funds into the Municipality in order for the Municipality to undertake more activities for the Title deeds programme. The purpose of the Principal-Agent relationship for this Programme is to task the Municipality to review all projects approved prior to 1994 and ensure that beneficiary verification is completed to facilitate transfers without the Municipality being exposed to any risks associated with the implementation of the Programme.

Thembalihle

Balance at beginning of year	-	-	-	-
Current year receipts	-	4 261 940	-	4 261 940
Payments to date	-	(4 261 940)	-	(4 261 940)
Balance in terms of the advance receipt	-	-	-	-

The Thembalihle Housing Project is located in ward 38 of Msunduzi Municipality, the township was established in the late 1990's through a government initiated housing project. The Msunduzi Human Settlements Unit and the KZN Department of Human Settlements (DoHS) intend to develop the area and provide formal 40m2 houses for all the beneficiaries who were not able to build proper houses for themselves. The duration of the project is 36 months and the project is funded by the DoHS. The nature of the project to be implemented is called a consolidation whereby the new subsidy will be consolidated to the previously approved subsidy. ZML Africa Projects cc was then appointment for the construction of 804 units and 20 temporary structures. Funding is not transferred into the Municipality but claimed as and when the work is completed by the Implementing Agent. The Provincial Department approves all payments prior to funding being transferred to the Municipality for payment of Implementing Agents.

Happy Valley

Balance at beginning of year	-	-	-	-
Current year receipts	-	1 784 713	-	1 784 713
Payments to date	-	(1 784 713)	-	(1 784 713)
Balance in terms of the advance receipt	-	-	-	-

The Happy Valley Housing Project is located in ward 32 of Msunduzi Municipality, the township was established in the late 1990's through a government initiated housing project. The Msunduzi Human Settlements Unit and the KZN Department of Human Settlements intend to develop the area and provide formal 40m2 houses for all the beneficiaries who were not able to build proper houses for themselves. The project is funded by the DoHS. The nature of the project to be implemented is called a consolidation whereby the new subsidy will be consolidated to the previously approved subsidy. Ingerop (Pty) Ltd was then appointed for the construction of 158 units and 20 temporary structures. The main contractor for the project is Sakilo Group.

Q Section

Balance at beginning of year	-	-	-	-
Current year receipts	-	2 740 284	-	2 740 284
Payments to date	-	(2 740 284)	-	(2 740 284)
Balance in terms of the advance receipt	-	-	-	-

The Glenwood Q-Section Housing Project is located in ward 38 of Msunduzi Municipality, the township was established in the late 1990's through a government initiated housing project. The Msunduzi Human Settlements Unit and the KZN Department of Human Settlements intend to develop the area and provide formal 40m2 houses for all the beneficiaries who were not able to build proper houses for themselves. The duration of the project is 36 months and the project is funded by the DoHS. The nature of the project to be implemented is called a consolidation whereby the new subsidy will be consolidated to the previously approved subsidy. ZML Africa Projects CC was then appointed for the construction of 804 units and 20 temporary structures. The main contractor for the project is Mcebo's Trading.

18. Payables from exchange transactions

Trade payables	291 181 818	245 238 600	291 181 816	245 238 596
Accrued leave pay	144 725 623	148 301 281	144 374 301	147 949 191
Retention liability	33 763 376	22 666 648	33 763 376	22 666 648
Accruals	196 850 523	217 366 514	196 850 523	220 916 886
Credit balances in debtors	107 349 564	161 182 592	107 349 564	161 182 592
Accrued Interest	-	112 601	-	112 601
Advance payments	9 710 151	4 818 228	9 710 151	4 818 228
Auditor General	253 801	384 423	253 801	384 423
Water bulk purchases	716 067 635	570 802 929	716 067 635	570 802 929
Electricity bulk purchases	985 466 306	552 499 379	985 466 306	552 499 379
Unallocated deposits	2 380 783	2 507 785	2 380 783	2 507 785
Payroll related	-	1 383 315	-	1 383 315
Surety	60 000	60 000	60 000	60 000
	2 487 809 580	1 927 324 295	2 487 458 256	1 930 522 573



19. Provisions

Reconciliation of provisions - Economic entity - 2023

	Opening Balance	Additions	Utilised during the year	Change in discount factor	Reduction due to re-measurement	Total
Bonus	712 295	698 479	(712 295)	-	-	698 479
Landfill rehabilitation	68 705 686	-	-	11 017 502	(8 568 264)	71 154 924
	69 417 981	698 479	(712 295)	11 017 502	(8 568 264)	71 853 403

Reconciliation of provisions - Economic entity - 2022

	Opening Balance	Additions	Utilised during the year	Change in discount factor	Increase due to re-measurement	Total
Bonus	655 937	712 295	(655 937)	-	-	712 295
Landfill rehabilitation	61 822 545	-	-	16 592	6 866 549	68 705 686
Litigation	2 792 487	-	(2 792 487)	-	-	-
	65 270 969	712 295	(3 448 424)	16 592	6 866 549	69 417 981

Reconciliation of provisions - Controlling entity - 2023

	Opening Balance	Change in discount factor	Increase due to re-measurement	Total
Landfill rehabilitation	68 705 686	11 017 502	(8 568 264)	71 154 924

Reconciliation of provisions - Controlling entity - 2022

	Opening Balance	Utilised during the year	Change in discount factor	Increase due to re-measurement	Total
Litigation	2 792 487	(2 792 487)	-	-	-
Landfill rehabilitation	61 822 545	-	16 592	6 866 549	68 705 686
	64 615 032	(2 792 487)	16 592	6 866 549	68 705 686
Non-current liabilities		62 175 173	61 113 708	62 175 173	61 113 708
Current liabilities		9 678 230	8 304 273	8 979 751	7 591 978
		71 853 403	69 417 981	71 154 924	68 705 686

Bonus

The 13th cheque annual bonus is based on one month's cost to company for all employees in the company's payroll.

Landfill rehabilitation

The landfill rehabilitation provision represents management's best estimate of the municipality's rehabilitation liability based on a valuation provided by an external consultant on the remaining useful life of the landfill site.

One Pangea Expertise and Solutions was appointed to perform the annual valuation of the provision for the rehabilitation and closure costs of the New England Road landfill site.

At the end of the life of the landfill site, the municipality is expected to restore the landfill site to the condition it was before its use.

According to the National Environmental Management Act, Act 107 of 1998, the operation of a landfill results in an obligation to rehabilitate the landfill and prevent any further pollution after closure thereof. The landfill site provision was created to ensure that the site is environmentally and publicly acceptable and suited to the implementation of the proposed end-use. The estimated remaining life of the landfill site is 5,29 years.

The key assumptions used by the experts:

Net discount rate 4.87%

Average density of the waste 0.7 tonnes per cubic metres

Expected growth rate of waste generation 1.81%

Excavatable cover depth 2.5 metres

Cover to waste ratio 1.25



The municipality was declared to have been in breach of the Variation Waste Management Licence (WML) issued by the department of Economic Development, Tourism and Environmental Affairs (Kwa-Zulu Natal) on 3 July 2017, in respect of operation of the New England Road Landfill Site on Lot 1853 of the Farm Darvill No 15036, New England Road, Pietermaritzburg.

The High Court of South Africa issued a court order directing the Municipality to discharge its duty of care and remediation of environment as required by section 28(1) and (3) of the National Environmental Management Act 107 of 1998.

The municipality has ensured that it complies with the directives of the court order and with the prescripts of the WML. This has been done through an approved audit action plan which is a list of actions the municipality is required to undertake to be compliant with the WML. The implementation of the action plan is in progress enroute to compliance.

Litigation

Litigations against the Municipality recognized as provisions are those that the appointed attorneys have considered probable that the Municipality is liable and an outflow of economic benefits associated with the litigation is expected and the costs can be measured reliably.

Key assumptions provided by legal counsel are:

Net effective discount rate varies case by case and range from prime rate to 15.5%

Alien vegetation provision

According to the National Environmental Management Act, 1998 (Act No. 107 of 1998) the municipality was encouraged to recognise a provision in this regard.

The Department of Agriculture has since 2006 provided considerable support to the municipality in terms of clearing listed alien invasive plants.

The municipality's involvement and responsibility is effectively operational support to the Department of Agriculture for the clearing of listed alien invasive plants.

No work has been carried out during the current reporting period.

20. Employee benefit obligations

Defined contribution plan

The Council provides retirement benefits to its employees by contributing to either a Provident fund, Retirement Pension Fund or Superannuation Pension Fund. Membership to either a pension or provident fund is compulsory for all permanent employees. The majority of the members contribute to the Natal Joint Municipal Pension and Provident funds (NJMP). Other members contribute to the South African Local Authorities Pension Fund (SALA), Government Employees Pension Fund (GEPF) and Councillors Pension fund. The municipality's liability in these funds cannot be determined owing mainly to the assets not being allocated to each employer and one set of financial statements is being compiled for each fund and not for each contributing employer.

The majority of personnel are members of the following pension funds:

Kwa-Zulu-Natal Joint Municipal Provident Fund

An actuarial valuation was performed as at 31 March 2022 by SNG Argen Actuarial Solutions. The market value of the fund's assets was R8 945 924 000 as at 31 March 2022.

Results of the valuation

The Fund self-insures its risk benefits in excess of the full benefit. It therefore maintains a Risk Reserve Account as a measure of protection against volatility in claims experience. The amount of R22 059 000 required to be held in the Risk Reserve Account.

The Fund is financially sound as at the valuation date. Benefits of the fund:

- Pension age - 65 years.
- Earliest retirement age - 58 years (55 years if more than 10 years continuous service).
- Full benefit - Initial transfer plus member's contributions plus employer's contributions for full benefits plus investment earnings and bonuses.
- Member's portion of full benefits - Initial transfer plus member's contributions plus local authority's contributions for full benefits plus interim, special and final bonuses.
- Benefit on retirement after earliest retirement age or pension age - full benefit.
- Benefit on retirement because of ill health - full benefit.
- Benefit on death in service - Full benefit plus 0.7% of annual pensionable salary for each month of potential service to a maximum of 2.1 years' salary.

Benchmark

Investments

Domestic Investments R6 712 518 000
International Investments R2 515 169 000
Risk Reserve Account R20 563 000
Membership 18 227



Liabilities and reserves

Member share account R8 318 644 000
Reserves and accounts R604 364 000

Natal Joint Municipal Pension Fund: (Superannuation) actuarial valuation

An actuarial valuation was performed as at 31 March 2022 by SNG Argen Actuarial Solutions. The market value of the fund's assets was R15 464 085 000 as at 31 March 2022. The regulations of the fund have been amended with effect from 1 July 2004, so that the Committee of Management is able to levy a separate surcharge on local authorities which grant excessive salary increases, thereby causing a financial strain on the fund to the detriment of other stakeholders. The employers are no longer permitting members to join the Fund, so that it is effectively closed to new members. This means that the average age will increase over time which, in turn, means that the required rate of contribution will also increase. Thus, once the surcharge ceases, the underlying rate of contribution will not be sufficient to meet the cost of the benefits. It is necessary to set aside a reserve to hold assets equal to the expected shortfall. For this reason a Contribution Reserve is held equal to the present value of the shortfall in terms of the Financial Services Board's Circular PF117 for the 5 years to 2015 when it is expected that the surcharge will cease.

Benefits of the fund:

- Members Contributions - 9.25% of pensionable salaries.
- Pension age 65 years.
- Final average salary - average annual pensionable salaries during the last year of service.
- Pension on retirement at pension age - 2.2% of final average emoluments per year of continuous service.
- Lump sum on retirement at pension age - 8.25% of final average emoluments per year of service.
- Pension on retirement because of ill-health (minimum ten years continuous service) - pension as for retirement at pension age.
- Lump sum on retirement because of ill-health (minimum 10 years continuous service) - lump sum as for retirement at pension age.
- Lump sum on retirement because of ill health (less than ten years continuous service) - the greater of the resignation benefit or twice the members contributions.
- Surviving spouses pension on death in service - 1,2% of final average emoluments per year of continuous service that the member would have had at the pension age.
- Surviving spouses pension on death of pensioner - 1,2% (0,77% in the case of a pensioner who retired before 1 July 1999) of final average emoluments per year of continuous service.
- Lump sum on death in service - Annual pensionable emoluments.10.75% of final average salaries.
- Withdrawal - members contribution plus 5/12% for each month of continuous service (the addition is approximately equal to compound interest at 10% a year) and increased by 5% for each complete year of service up to a maximum of 20 years.

Benchmark

Investments

Domestic R11 532 968 000
International R4 078 383 000
Membership 3112

Liabilities and reserve

Accrued liability R12 377 381 000
Risk reserve R215 384 000
Prescribed minimum benefits R77 281 000
Contribution reserve R86 400 000
Balance of assets (R1 286 946 000)

Natal Joint Municipal Pension Fund: (Retirement) actuarial valuation

An actuarial valuation was performed at 31 March 2022 by SNG Argen Actuarial Solutions. The market value of the fund's assets was R5 346 445 000 as at 31 March 2022.

The regulations of the fund have been amended with effect from 1 July 2004, so that the Committee of Management is able to levy a separate surcharge on local authorities which grant excessive salary increases, thereby causing a financial strain on the fund to the detriment of other stakeholders

Legislation does not oblige a fund to hold a Solvency Reserve for purposes of financial soundness. However, being financially sound only on the "best estimate" basis means that there is still a 50% chance of the Fund being in deficit in the future. Provisions of PF 117, the Circular issued by the FSCA setting out the level of solvency reserves that the FSCA considers reasonable as well as the guidelines set out in PF Notice No. 2 of 2016 were applied.

Benefits of the fund:

- Members Contributions - 7 % of pensionable salaries.
- Pension age 65 years.
- Final average salary - average annual pensionable salaries during the last year of service.
- Pension on retirement at pension age - 2.1% of final average emoluments per year of continuous service.
- Lump sum on retirement at pension age - 5.5% of final average emoluments per year of service. Pension on retirement because of ill-health (minimum ten years continuous service) - pension as for retirement at pension age.
- Ill health retirement (minimum 10 years continuous service) - Same as normal retirement.
- Ill health retirement (less than ten years continuous service) - the greater of the of the resignation benefit or twice the member's contributions.
- Surviving spouses pension on death in service - 1,05% of final average pensionable salaries per year of continuous service at date of death and 75% of potential service to the pension age.
- Surviving spouses pension on death of pensioner - 1,2% (0,77% in the case of a pensioner who retired before 1 July 1999) of final average emoluments per year of continuous service.



- Lump sum on death in service - Annual pensionable emoluments.10.75% of final average salaries.
- Withdrawal - members contribution plus 5/12% for each month of continuous service (the addition is approximately equal to compound interest at 10% a year) and increased by 5% for each complete year of service up to a maximum of 20 years

Benchmark

Investments

Domestic R4 076 145 000
 International R1 329 401 000
 Membership 1 148

Liabilities and reserve

Accrued liability R3 891 213 000
 Risk reserve R88 869 000
 Prescribed minimum benefits R89 868 000
 Contribution reserve R12 654 000
 Balance of assets R725 370 000

The Municipality does not apply “defined benefit accounting” to the defined benefit funds to which it is a member where these funds are classified in terms of GRAP 25 as multi-employer plans, as sufficient information is not available to apply the principles involved. The City contributes to the defined benefit plans, which are governed by the Pension Fund Act of 1956 due to the nature of these funds and the fact that there is no consistent and reliable basis for allocating the obligation. Plan assets and cost to individual entities participating in the plan, these funds are accounted for as defined contribution funds in terms of paragraph 31 of GRAP 25, the total contributions are included in employee related costs. As a result, GRAP 25 is applied and such funds are accounted for as defined contribution funds. The Municipality’s participation in these plans is limited to the obligation of its own employees.

The NJMPF Superannuation and Retirement funds have been treated as defined contribution plans although they are defined benefit funds

Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
The employees of the Council as well as the Council as employer contribute to municipal pension, retirement and various provident funds as listed below:					
Councillors Pension Fund		4 788 410	5 849 913	4 788 410	5 849 913
Government Employees Pension Fund		2 119 448	2 519 591	2 119 448	2 519 591
Natal Joint Pension Fund		90 088 176	91 294 991	90 088 176	91 294 991
Natal Joint Provident Fund		154 843 123	134 596 112	154 843 123	134 596 112
South African Local Authorities Pension Fund		246 969	660 682	246 969	660 682
Momentum		1 153 203	1 109 311	-	-
		253 239 329	236 030 600	252 086 126	234 921 289

Post retirement medical aid plan

The amounts recognised in the Statement of Financial Position are as follows:

Carrying value

Long service awards	(85 820 000)	(83 588 000)	(85 820 000)	(83 588 000)
Post employment medical aid	(509 433 001)	(547 258 001)	(509 433 001)	(547 258 001)
	(595 253 001)	(630 846 001)	(595 253 001)	(630 846 001)
Non-current liabilities	(545 988 000)	(589 320 000)	(545 988 000)	(589 320 000)
Current liabilities	(49 265 001)	(41 526 001)	(49 265 001)	(41 526 001)
	(595 253 001)	(630 846 001)	(595 253 001)	(630 846 001)

Current

Long service awards	(17 747 000)	(11 458 000)	(17 747 000)	(11 458 000)
Post employment medical aid	(31 518 001)	(30 068 001)	(31 518 001)	(30 068 001)
	(49 265 001)	(41 526 001)	(49 265 001)	(41 526 001)

Non current

Long service awards	(68 073 000)	(72 130 000)	(68 073 000)	(72 130 000)
Post employment medical aid	(477 915 000)	(517 190 000)	(477 915 000)	(517 190 000)
	(545 988 000)	(589 320 000)	(545 988 000)	(589 320 000)



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Changes in the present value of post employment medical aid benefit obligation are as follows:					
Opening balance		(547 258 001)	(512 371 001)	(547 258 001)	(512 371 001)
Current service cost		(14 370 000)	(13 314 000)	(14 370 000)	(13 314 000)
Interest cost		(58 641 000)	(49 136 000)	(58 641 000)	(49 136 000)
Benefits paid		30 025 229	28 946 351	30 025 229	28 946 351
Actuarial gain/(loss)		80 810 771	(1 383 351)	80 810 771	(1 383 351)
		(509 433 001)	(547 258 001)	(509 433 001)	(547 258 001)

Changes in the present value of long service awards obligation are as follows:

Interest cost		(83 588 000)	(83 089 000)	(83 588 000)	(83 089 000)
Current service cost		(8 118 000)	(7 046 000)	(8 118 000)	(7 046 000)
Actuarial gain/(loss)		(7 527 000)	(7 212 000)	(7 527 000)	(7 212 000)
Benefits paid		3 131 120	2 887 671	3 131 120	2 887 671
		10 281 880	10 871 329	10 281 880	10 871 329
		(85 820 000)	(83 588 000)	(85 820 000)	(83 588 000)

The total post-employment medical aid benefit obligation decreased by R37 825 000 (7%) from the previous valuation attributed to the following reasons:

- An increase in the average age which means members are closer to retirement, which in turn results in less discounting.
- An increase in the average age also diminishes the likelihood of members to leave before retirement.
- The average in service non-member liability increased.
- The increase in the number of continuation members

The significant increase in the actuarial gain from the previous valuation is attributed chiefly to the net effect of changes in the net discount rates, subsidy inflationary increases lower than assumed, changes to membership profile different from assumed and actual benefits vested lower than expected.

The total long service awards liability increased by R2 232 000 (3%) due to the following reason:

- There are 159 more eligible employees compared to the previous year

Net expense recognised in the Statement of Financial Performance (Post employment medical aid)

Current service cost		(14 370 000)	(13 314 000)	(14 370 000)	(13 314 000)
Interest cost		(58 641 000)	(49 136 000)	(58 641 000)	(49 136 000)
Actuarial (loss)/gain		80 810 771	(1 383 351)	80 810 771	(1 383 351)
		7 799 771	(63 833 351)	7 799 771	(63 833 351)

Net expense recognised in the Statement of Financial Performance (Long service awards)

Interest cost		(8 118 000)	(7 046 000)	(8 118 000)	(7 046 000)
Current service cost		(7 527 000)	(7 212 000)	(7 527 000)	(7 212 000)
Actuarial/(loss)/gain		3 131 120	2 887 671	3 131 120	2 887 671
		(12 513 880)	(11 370 329)	(12 513 880)	(11 370 329)

Key assumptions used (post employment medical aid)

Assumptions used at the reporting date:

Discount rates used	12,23 %	11,01 %	12,23 %	11,01 %
Health care inflation rate	7,85 %	7,85 %	7,85 %	7,85 %
Maximum subsidy inflation rate	5,51 %	5,51 %	5,51 %	5,51 %
Proportion with a spouse dependent at retirement	60,00 %	60,00 %	60,00 %	60,00 %
Continuation of membership retirement	60,00 %	75,00 %	60,00 %	75,00 %

The average retirement age is: 62 years.

Mortality during employment: SA 85 -90.

Mortality post-employment: PA(90) -1 with a 1% mortality improvement p.a. from 2010

The projected unit credit method is used as the standard valuation methodology for the valuation of the liability at the reporting date.

Other assumptions

Assumed healthcare cost trends rates have a significant effect on the amounts recognised in surplus or deficit. A one percentage point change is assumed in healthcare care inflation and discount rates changes and would have the following effect liability:



	One percentage point increase	One percentage point decrease	One percentage point increase	One percentage point decrease
Health care inflation rate (8%/ -8% change)	547 762 000	467 564 000	547 762 000	467 564 000
Discount rate (-10%/12% change)	459 495 000	569 660 000	459 495 000	569 660 000

Amounts for the current and previous four years are as follows:

	2023	2022	2021	2020	2019
Defined benefit obligation	509 433 000	547 258 000	512 371 000	470 193 000	526 822 000
Surplus (deficit)	(509 433 000)	(547 258 000)	(512 371 000)	(470 193 000)	(526 822 000)
Experience adjustments on plan liabilities	(5 633 000)	3 760 000	(17 252 000)	(16 924 000)	(22 837 000)

Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Total contribution to medical aid (employer and employees)					
Bonitas		29 534 982	28 728 490	29 534 982	28 728 490
Discovery		387 970	454 933	387 970	454 933
Hosmed		540 550	450 184	540 550	450 184
Key Health		25 386 544	26 052 015	25 386 544	26 052 015
LA Health		96 004 164	86 366 118	96 004 164	86 366 118
Medshield		75 573	-	75 573	-
Profmed		-	60 660	-	60 660
Samwumed		3 440 764	3 570 012	3 440 764	3 570 012
		155 370 547	145 682 412	155 370 547	145 682 412

Experience adjustments are the effects of differences between the previous actuarial assumptions and what has actually occurred.

Key assumptions used (long service awards)

The long service awards provision represents the amount of money that should be set aside in present day terms to cover all expected long service awards for current employees.

The long service award provision is created to ensure adherence to SALGA collective agreement requirements. The liability was estimated by an Actuary in terms of GRAP 25 (Employee Benefits).

Long service awards payments are expected on the anniversary of appointment for all the qualifying employees.

At the reporting date there were no future events that could affect the future payment costs for long service awards.

As at 30 June 2023, the liability was estimated by experts, Arch Actuarial Consulting. The liability was as R85 820 000.

The key assumptions used by the experts were:

Net effective discount rate- 4.30%

Average retirement age- 62 years

Pre-retirement mortality- SA 85-90

The projected unit credit method is used as the standard valuation methodology for the valuation of the liability at the reporting date.

21. Unspent conditional grants and receipts

Unspent conditional grants and receipts comprises of:

Unspent conditional grants and receipts

Expanded Public Works Programme	2 849	-	2 849	-
Integrated National Electrification Programme	1 774 357	-	1 774 357	-
Municipal Infrastructure Grant	26 705	-	26 705	-
Neighbourhood Development Partnership Grant	-	70 702	-	70 702
Water Services Infrastructure Grant	417	18 715	417	18 715
Corridor Development (Heroes Acre Memorial Park)	6 561 224	6 606 654	6 561 224	6 606 654
Eastwood Primary Substation	417 326	6 077 724	417 326	6 077 724
Greater Edendale Development Initiative	87 742 535	105 990 396	87 742 535	105 990 396
Informal Economy Infrastructure Development	20 234	81 854	20 234	81 854
Housing Accreditation	10 834 860	8 832 225	10 834 860	8 832 225



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Library		7 715 758	7 512 207	7 715 758	7 512 207
Municipal Disaster Response Grant		-	620 000	-	620 000
Pietermaritzburg Airport		194 618	47 442	194 618	47 442
Tatham Art Gallery		166 806	38 801	166 806	38 801
Youth Enterprise Park		3 206	190 805	3 206	190 805
Upgrading of Informal Settlements		58 395 414	-	58 395 414	-
Municipal Employment Initiative		2 076 549	-	2 076 549	-
		175 932 858	136 087 525	175 932 858	136 087 525

Movement during the year

Balance at the beginning of the year	136 087 525	179 373 712	136 087 525	179 373 712
Funds returned to National Treasury	(90 000)	(469 000)	(90 000)	(469 000)
Current year receipts	461 241 994	395 037 710	461 241 994	395 037 710
Current year interest received	8 707 933	5 105 034	8 707 933	5 105 034
Transfer to MHOA (repayment of bridge funded INEP expenditure 2020/2021)	-	(8 769 502)	-	(8 769 502)
Transfer of savings on Operation Dlulisumlando to own revenue	-	(50 186)	-	(50 186)
Transfer of VAT on Jika Joe project to own revenue	(654 984)	(6 876 324)	(654 984)	(6 876 324)
Vat recovered from grant	(44 006 018)	(43 271 357)	(44 006 018)	(43 271 357)
Conditions met - transferred to revenue	(385 353 592)	(383 992 562)	(385 353 592)	(383 992 562)
	175 932 858	136 087 525	175 932 858	136 087 525

The extent of government grants recognised in the Statement of Financial Performance relates to the extent of the grant conditions having been met.

Refer to Appendix D for details of Unspent Conditional Grants, Receipts and Transfers from National, Provincial, Government and other departments.

See note 40 for reconciliation of grants from National/Provincial Government.

These amounts are invested in a ring-fenced investment until utilised.

22. VAT payable

VAT payable	185 455 081	178 500 383	185 012 600	178 088 885
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VAT Reconciliation

Accrued output tax	432 840 524	379 771 952	432 840 524	379 771 952
Accrued input tax	(246 824 035)	(193 817 832)	(246 824 035)	(193 817 832)
VAT refund (due)/payable (from)/to SARS	(561 408)	(7 453 737)	(1 003 889)	(7 865 235)
	185 455 081	178 500 383	185 012 600	178 088 885

VAT is claimed on a payment basis.

All VAT returns have been submitted by the due date throughout the year.

Only once an invoice is paid is VAT claimed and receivable from SARS.

23. Accumulated surplus

Ring-fenced internal funds and reserves within accumulated surplus - Economic entity - 2023

	Capital replacement reserve	Insurance reserve	COVID reserve	Total
Opening balance	7 791 343 150	573 884	32 670 009	7 824 587 043
Interest earned on COVID	(2 172 556)	-	2 172 556	-
Interest earned on insurance reserve	(74 276)	74 276	-	-
Interest earned on CRR	(126 616)	-	-	(126 616)
Interest on HDF	(4 864 203)	-	-	(4 864 203)
Transfer to/from COVID	11 587 700	-	(11 587 700)	-
Transfer to/from CRR	(3 692 592)	-	-	(3 692 592)
Transfer to/from Insurance reserve	(6 600 000)	6 600 000	-	-
Surplus	524 272 810	-	-	524 272 810
	8 309 673 417	7 248 160	23 254 865	8 340 176 442



Ring-fenced internal funds and reserves within accumulated surplus - Economic entity - 2022

	Accumulated Surplus	Insurance reserve	COID reserve	Total
Opening balance	7 950 924 511	10 953 735	32 311 434	7 994 189 680
Prior period error	67 476 146	-	-	67 476 146
Interest earned on COID	(1 688 272)	-	1 688 272	-
Interest earned on insurance reserve	(20 999)	20 999	-	-
Interest earned on CRR	(61 010)	-	-	(61 010)
Interest earned on HDF	(1 798 164)	-	-	(1 798 164)
Transfer out of insurance reserve	10 400 850	(10 400 850)	-	-
Transfer to/from COID	1 329 697	-	(1 329 697)	-
Deficit	(235 219 609)	-	-	(235 219 609)
	7 791 343 150	573 884	32 670 009	7 824 587 043

Ring-fenced internal funds and reserves within accumulated surplus - Controlling entity - 2023

	Accumulated surplus	Insurance reserve	COID reserve	Total
Opening balance	7 779 395 485	573 885	32 670 009	7 812 639 379
Interest earned on COID	(2 172 556)	-	2 172 556	-
Interest earned on insurance reserve	(74 276)	74 276	-	-
Interest earned on CRR	(126 617)	-	-	(126 617)
Interest on HDF	(4 864 203)	-	-	(4 864 203)
Transfer to/from COID	11 587 701	-	(11 587 701)	-
Transfer to/from CRR	(3 692 591)	-	-	(3 692 591)
Transfer to/from Insurance reserve	(6 600 000)	6 600 000	-	-
Surplus	525 680 299	-	-	525 680 299
	8 299 133 242	7 248 161	23 254 864	8 329 636 267

Ring-fenced internal funds and reserves within accumulated surplus - Controlling entity - June 2022

	Accumulated surplus	Insurance reserve	COID reserve	Total
Opening balance	7 937 573 357	10 953 735	32 311 434	7 980 838 526
Prior period error	67 476 147	-	-	67 476 147
Interest earned on COID	(1 688 272)	-	1 688 272	-
Interest earned on insurance reserve	(20 999)	20 999	-	-
Interest earned on CRR	(61 010)	-	-	(61 010)
Interest earned on HDF	(1 798 165)	-	-	(1 798 165)
Transfer out of insurance reserve	10 400 849	(10 400 849)	-	-
Transfer to/from COID	1 329 697	-	(1 329 697)	-
Deficit	(233 816 119)	-	-	(233 816 119)
	7 779 395 485	573 885	32 670 009	7 812 639 379

Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022

24. Capital replacement reserve

Based on the approval by the strategic management committee on the 7th April 2015 the CRR was created by transferring funds of R151 935 999 from the accumulated surplus. This reserve will be used for the funding of property, plant and equipment.

Included in the reserve is an amount of R126 617 (2022: R61 010) in respect to interest earned on the reserve.

The CRR is a cash backed reserve

Opening balance	785 902	724 892	785 902	724 892
Auction proceeds	3 692 592	-	3 692 592	-
Interest earned	126 617	61 010	126 617	61 010
	4 605 111	785 902	4 605 111	785 902



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
25. Housing development fund					
Accumulative HDF utilisation		76 301 560	71 437 358	76 301 560	71 437 358
Loans extinguished by Government on 1 April 1988		34 256 892	34 256 892	34 256 892	34 256 892
		110 558 452	105 694 250	110 558 452	105 694 250
26. Revaluation reserve					
Opening balance		95 350 900	95 137 597	95 350 900	95 137 597
Change during the year		9 224 969	213 303	9 224 969	213 303
		104 575 869	95 350 900	104 575 869	95 350 900
Heritage assets classes for artworks and jewellery have been revalued as at 30 June 2023 resulting in the increase of the revaluation reserve. The increase in the values is as a result of current market records at auctions in recent years, the passage of time for artworks created by prominent artists and collections whose market has shifted from auction houses to specialist dealerships.					
27. Agency services					
Commission earned on driver's licenses renewals		2 598 950	2 139 483	2 598 950	2 139 483
Refer to Note 70					
28. Interest - consumer debtors and receivables					
Electricity		1 421 756	12 089 216	1 421 756	12 089 216
Property rental		643 177	640 200	643 177	640 200
Sanitation		17 033 935	18 476 486	17 033 935	18 476 486
Service charges		4 726 907	11 398 085	4 726 907	11 398 085
Waste management		9 683 226	9 989 224	9 683 226	9 989 224
Water		125 188 403	114 716 890	125 188 403	114 716 890
		158 697 404	167 310 101	158 697 404	167 310 101
29. Interest received bank, call and investment accounts					
Bank		2 819 472	856 996	2 646 269	767 040
Short term investments		14 310 916	9 678 030	14 310 916	9 678 030
		17 130 388	10 535 026	16 957 185	10 445 070
30. Licences and permits					
Taxi ranks		412 712	196 978	412 712	196 978
Abnormal loads		1 620 871	628 730	1 620 871	628 730
Trading		325 175	113 761	325 175	113 761
Market porters		56 698	44 741	56 698	44 741
		2 415 456	984 210	2 415 456	984 210
31. Operational revenue					
Skills development levy		2 419 531	1 285 808	2 419 531	1 285 808
Breakages and losses recovered		4 346	6 786	4 346	6 786
Commission insurance		699 439	704 805	699 439	704 805
Incidental cash surplus		3 378	1 324	3 378	1 324
Commission - transaction handling fees		22 955 327	16 576 760	22 955 327	16 576 760
Insurance refund		-	14 679	-	-
Landing fees		3 113 053	2 090 039	3 113 053	2 090 039
Passenger levy		6 926 482	3 824 359	6 926 482	3 824 359
Collection charges		18 204 474	18 417 734	18 204 474	18 417 734
Administration and handling fees		2 389 076	2 294 054	2 389 076	2 294 054
Request for information - plan printing and duplicates		24 398	27 053	24 398	27 053
Bursary refund		788 203	19 317	788 203	19 317
Merchandising, jobbing and contracts		-	9 303 162	-	9 303 162
Staff recoveries		853	528	853	528
		57 528 560	54 566 408	57 528 560	54 551 729



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
32. Rental of facilities and equipment					
Premises					
Non-residential		11 184 992	17 986 626	11 184 992	17 986 626
Residential		8 434 156	7 733 481	8 434 156	7 733 481
		19 619 148	25 720 107	19 619 148	25 720 107
Facilities and equipment					
Rental of facilities		452 189	396 551	452 189	396 551
		20 071 337	26 116 658	20 071 337	26 116 658
33. Rendering of services					
Building plan approval		2 004 368	1 935 657	2 004 368	1 935 657
Cemetery and burial fees		3 983 251	5 190 053	3 983 251	5 190 053
Entrance fees		248 755	176 778	248 755	176 778
Fire services		286 098	811 125	286 098	811 125
Legal fees		318	23	318	23
Management fees		145 014	191 516	145 014	191 516
Parking fees		5 627	18 104	5 627	18 104
Rates clearance certificates		1 501 902	1 583 030	1 501 902	1 583 030
Sign application fee		1 417 450	746 666	1 417 450	746 666
Town planning and servitudes		928 275	568 452	928 275	568 452
Wayleave tariffs		23 421	11 731	23 421	11 731
		10 544 479	11 233 135	10 544 479	11 233 135
34. Sale of goods					
Cleaning and removal		67 225	54 128	67 225	54 128
Buyer's card		53 406	45 075	53 406	45 075
Demolition application fees		275	275	275	275
Laboratory services		11 042	-	11 042	-
Sale of DVDs		1 093	840	-	-
Sub-division and consolidation		131 201	50 511	131 201	50 511
Tender documents		148 109	62 885	148 109	62 885
Valuation services		16 294	16 574	16 294	16 574
Waste paper		3 792	10 617	3 792	10 617
		432 437	240 905	431 344	240 065
35. Service charges					
Sale of electricity		2 724 322 508	2 677 309 194	2 724 539 631	2 677 510 590
Sale of water		824 368 756	863 850 553	824 368 756	863 850 553
Sanitation		197 959 736	193 525 572	197 959 736	193 525 572
Refuse removal		123 629 075	116 038 127	123 629 075	116 038 127
		3 870 280 075	3 850 723 446	3 870 497 198	3 850 924 842
Reconciliation					
Gross revenue billed					
Sale of electricity		2 726 257 697	2 677 723 187	2 726 474 820	2 677 924 583
Sale of water		828 855 231	866 901 415	828 855 231	866 901 415
Sanitation		213 141 834	205 958 788	213 141 834	205 958 788
Refuse removal		124 693 013	116 007 705	124 693 013	116 007 705
		3 892 947 775	3 866 591 095	3 893 164 898	3 866 792 491
Less: Revenue foregone free basic services					
Sale of electricity		(1 935 189)	(413 993)	(1 935 189)	(413 993)
Sale of water		(4 486 475)	(3 050 862)	(4 486 475)	(3 050 862)
Sanitation		(15 182 098)	(12 433 216)	(15 182 098)	(12 433 216)
Refuse removal		(1 063 938)	30 422	(1 063 938)	30 422
Net Service charges		3 870 280 075	3 850 723 446	3 870 497 198	3 850 924 842



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
36. Property rates					
Rates per category					
Commercial		394 253 903	240 144 382	394 253 903	240 144 382
Farm properties		900 655	288 905	900 655	288 905
Unauthorised use		10 907 620	13 573 839	10 907 620	13 573 839
Small home business		98 643	-	98 643	-
Industrial		144 164 517	127 288 755	144 164 517	127 288 755
Public benefit organisation		2 437 606	2 215 484	2 437 606	2 215 484
Residential		681 021 703	704 630 454	681 021 703	704 630 454
Communal land - other		2 513 641	2 696 341	2 513 641	2 696 341
State		1 350 379	41 939	1 350 379	41 939
Mining		662 760	405 447	662 760	405 447
Public service purpose		131 862 008	121 614 375	131 862 008	121 614 375
		1 370 173 435	1 212 899 921	1 370 173 435	1 212 899 921
Reconciliation					
Gross revenue billed					
Property rates		1 463 268 315	1 298 698 745	1 463 268 315	1 298 698 745
		1 463 268 315	1 298 698 745	1 463 268 315	1 298 698 745
Less: Revenue foregone free basic services					
Rebates property rates		(93 094 880)	(85 798 824)	(93 094 880)	(85 798 824)
Net Property rates		1 370 173 435	1 212 899 921	1 370 173 435	1 212 899 921
Valuations					
Agriculture		453 752 000	452 132 000	453 752 000	462 382 000
Commercial/Mining/Industrial/Unauthorised		24 143 536 566	23 519 125 766	24 143 536 566	23 519 125 766
Municipal properties		974 000	974 000	974 000	974 000
Residential		49 653 513 073	49 457 005 473	49 653 513 073	49 540 309 473
Public Benefit Organisation		986 036 000	983 186 000	986 036 000	983 186 000
Public Service Infrastructure		215 375 935	215 354 635	215 375 935	215 354 635
Public Service Property		5 175 466 000	5 146 229 000	5 175 466 000	5 146 229 000
Vacant land		2 227 166 800	2 195 545 700	2 227 166 800	2 195 545 700
		82 855 820 374	81 969 552 574	82 855 820 374	82 063 106 574

Rate randage are as follows:

	Rate per category 2023	Rate per category 2022
Agriculture	0,0037	0,0034
Public Service Property	0,0263	0,0244
Residential	0,0150	0,0139
Rural communal land	0,0204	0,0189
Public Benefit Organisation	0,0037	0,0034
Public Service Infrastructure	0,0037	0,0034
Vacant land	0,0272	0,0252
Commercial	0,0263	0,0244
Mining	0,0263	0,0244
Industrial	0,0263	0,0244
Unauthorised	0,0467	0,0433
Municipal property	0,0263	0,0244
Sectional Title Garages	0,0150	0,0139

Valuations on land and buildings are performed every 4 years in terms of the Municipal Property Rates Act. The last general valuation came into effect on 1 July 2019. Interim/ Supplementary valuations are processed on an annual basis to take into account changes in individual property values due to alterations and subdivisions.

The Rural communal properties value has decreased to R Nil to accommodate the reallocation as per finding 3 (i) in the attached Outcome of Assessment of Municipalities in terms of Section 8 of the Local Government: Municipal Property Rates Act (The Act) by COGTA, which states the following; "Rural Communal Property" is listed as a category of rateable properties in the rates policy and resolution levying rates whilst it is not a legitimate use category in terms of section 8. Its definition in the rates policy indicates that its dominant use is residential yet it is rated at 1: 1.36 compared to residential properties. Either it must be rated like residential properties according to its dominant use or it must be categorised and rated like multiple purpose properties".



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
37. Interest from non-exchange receivables					
Property rates		63 180 751	55 782 645	63 180 751	55 782 645
38. Fines, penalties and forfeits					
Building fines		83 000	30 463	83 000	30 463
Law enforcement fines		666 028	299 018	666 028	299 018
Overdue books fines		72 947	8 398	72 947	8 398
Court traffic fines		19 302 890	14 127 350	19 302 890	14 127 350
Tender withdrawal penalties		4 500	23 744	4 500	23 744
		20 129 365	14 488 973	20 129 365	14 488 973
39. Government grants and subsidies					
Operating grants					
Equitable Share		696 056 000	616 262 000	696 056 000	616 262 000
Expanded Public Works Programme		5 228 151	3 516 014	5 228 151	3 516 014
Finance Management Grant		1 950 000	1 900 000	1 950 000	1 900 000
Municipal Infrastructure Grant		6 977 307	6 107 918	6 977 307	6 107 918
Public Transport Infrastructure Grant		-	23 042	-	23 042
Greater Edendale Development Initiative		14 670 904	3 222 622	14 670 904	3 222 622
Housing Projects		2 050 695	9 106 293	2 050 695	9 106 293
Library		16 172 386	15 381 529	16 172 386	15 381 529
Water Services Infrastructure Grant		55 555 264	19 986 410	55 555 264	19 986 410
Housing Accreditation		2 831 371	4 663 110	2 831 371	4 663 110
LG Seta		167 982	-	167 982	-
Operation Dlulisumlando		-	1 086 804	-	1 086 804
Tatham Art Gallery		91 266	421 883	91 266	421 883
		801 751 326	681 677 625	801 751 326	681 677 625
Capital grants					
Integrated National Electrification Programme		27 379 643	11 230 498	27 379 643	11 230 498
Municipal Infrastructure Grant		220 148 989	203 223 082	220 148 989	203 223 082
Neighbourhood Development Partnership Grant		34 499 416	34 999 545	34 499 416	34 999 545
Public Transport Infrastructure Grant		-	62 323 037	-	62 323 037
Water Services Infrastructure Grant		4 444 320	19 994 875	4 444 320	19 994 875
Eastwood Primary Substation		16 130 468	9 079 238	16 130 468	9 079 238
Greater Edendale Development Initiative		11 683 354	2 545 502	11 683 354	2 545 502
Housing Accreditation		417 555	1 785 915	417 555	1 785 915
Informal Economy Infrastructure Development		66 415	1 700 456	66 415	1 700 456
Jika Joe Community Residential Units		5 021 543	20 895 493	5 021 543	20 895 493
Municipal Disaster Response Grant		620 000	-	620 000	-
Library		-	399 257	-	399 257
Pietermaritzburg Airport		2 874 671	326 219	2 874 671	326 219
Tatham Art Gallery		347 779	81 475	347 779	81 475
Youth Enterprise Park		197 683	140 025	197 683	140 025
Corridor development		487 435	-	487 435	-
		324 319 271	368 724 617	324 319 271	368 724 617
		1 126 070 597	1 050 402 242	1 126 070 597	1 050 402 242
Government grants and subsidies					
Included in above are the following grants and subsidies received:					
Equitable share		696 056 000	616 262 000	696 056 000	616 262 000
Operating grants		98 329 452	62 501 911	98 329 452	62 501 911
VAT recovered - operating grants		7 365 875	2 913 714	7 365 875	2 913 714
VAT recovered - capital grants		37 295 127	47 233 968	37 295 127	47 233 968
Capital grants		287 024 143	321 490 649	287 024 143	321 490 649
		1 126 070 597	1 050 402 242	1 126 070 597	1 050 402 242



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022

Equitable Share

In terms of the Constitution, this grant is used to subsidise the provision of basic services to indigent community members.

In terms of section 227 of the Constitution, the Equitable Share grant provides funding for the municipality to deliver free basic services to poor households and subsidises the cost of administration and other core services for the municipality.

Expanded Public Works

Programme

Balance unspent at beginning of year	-	469 014	-	469 014
Funds returned to National Treasury	-	(469 000)	-	(469 000)
Current year receipts	5 231 000	3 516 000	5 231 000	3 516 000
VAT recovered from Grant	-	(41 692)	-	(41 692)
Conditions met - transferred to revenue	(5 228 151)	(3 474 322)	(5 228 151)	(3 474 322)
	2 849	-	2 849	-

Conditions still to be met - remain liabilities (see note 21).

The purpose of the grant is to incentivise municipalities to expand work creation efforts through the use of labour intensive delivery methods in the following identified focus areas, in compliance with the EPWP Guidelines:

- Road maintenance and the maintenance of buildings.
- Low traffic volume roads and rural roads.
- Basic services infrastructure, including water and sewer reticulation, sanitation and pipelines (excluding bulk infrastructure).
- Other economic and social infrastructure.
- Tourism and cultural industries.
- Waste management.
- Parks and beautification.
- Sustainable land-based livelihoods.
- Social services programmes.
- Community safety programmes.

The first tranche of the EPWP grant which was due on the 3rd of August 2022 was only received on the 4th of October 2022. On the 27th of October 2022, the Department of Public Works and Infrastructure sent a letter to the Municipality indicating their intention to delay the second tranche as the Municipality failed to send at least 25% of the first tranche that was received by the Municipality. The second tranche which was due to be received on the 2nd of November 2022, was only received on the 2nd of December 2022.

The third tranche of the EPWP grant which was due on the 1st of February 2023 was only received on the 24th of March 2023.

Finance Management Grant

Balance unspent at beginning of year	-	-	-	-
Current-year receipts	1 950 000	1 900 000	1 950 000	1 900 000
VAT recovered from Grant	(102 555)	(131 943)	(102 555)	(131 943)
Conditions met - transferred to revenue	(1 847 445)	(1 768 057)	(1 847 445)	(1 768 057)
	-	-	-	-

The purpose of this grant is to promote and support reforms in financial management by building capacity in municipalities to implement the Municipal Finance Management Act.

Integrated National Electrification Programme

Balance unspent at beginning of year	-	-	-	-
Current-year receipts	29 154 000	20 000 000	29 154 000	20 000 000
Transfer to MHOA (Repayment of bridge funded INEP expenditure for 2020/2021)	-	(8 769 502)	-	(8 769 502)
VAT recovered from grant	(3 419 023)	(849 504)	(3 419 023)	(849 504)
Conditions met - transferred to revenue	(23 960 620)	(10 380 994)	(23 960 620)	(10 380 994)
	1 774 357	-	1 774 357	-

Conditions still to be met - remain liabilities (see note 21).

The purpose of the grant is to implement the Integrated National Electrification Programme by providing capital subsidies to municipalities to address the electrification backlog in all existing and planned dwellings (including informal settlements, farm dwellings, new and existing dwellings) and the installation of relevant bulk infrastructure.

The 2nd tranche which was due on the 25th of October 2022, had not been received as at 31st October 2022, the reason being is that according to a memo from the Director General: Mineral and Energy resources, the municipality's expenditure is not in line with the condition for the second and subsequent transfer as outlined in the INEP grant framework and it is the Department's intention to withhold the second tranche. The second tranche was received on the 28th of November 2022.



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022

The 3rd tranche which was due on the 24th of February 2023 was only received on the 13th of March 2023. The 4th tranche which was due on the 20th of March 2023 was only received on the 30th of March 2023.

Delays in the approval of change control for moving funds from non-performing project to the other well-performing project resulted in funds not being spent on time and the approval is still pending from Department of Mineral Resources and Energy.

Municipal Disaster Response Grant

Balance unspent at beginning of year	620 000	-	620 000	-
Current-year receipts	-	620 000	-	620 000
VAT recovered from grant	(59 043)	-	(59 043)	-
Conditions met - transferred to revenue	(560 957)	-	(560 957)	-
	-	620 000	-	620 000

Conditions still to be met - remain liabilities (see note 21).

Funds received from Cooperative Governance and Traditional Affairs for responding to and providing response and relief measures for unforeseeable and unavoidable disasters within the municipal area.

This funding was transferred to the municipality on the 30th of June 2022.

Municipal Infrastructure Grant

Balance unspent at beginning of year	-	-	-	-
Current-year receipts	227 153 000	209 331 000	227 153 000	209 331 000
VAT recovered from grant	(28 741 502)	(24 823 847)	(28 741 502)	(24 823 847)
Conditions met - transferred to revenue	(198 384 793)	(184 507 153)	(198 384 793)	(184 507 153)
	26 705	-	26 705	-

Conditions still to be met - remain liabilities (see note 21).

The funding has been provided:

- For addressing specific capital projects for basic municipal infrastructure backlogs for poor households, micro enterprises and social institutions servicing poor communities.
- For the development of asset management plans for infrastructure servicing the poor.

During September 2022 the Department of Cooperative Governance indicated the intention to withhold the second tranche which was due on the 23rd of September 2022 as the municipality failed to spend at least 60% of the first tranche. A further letter was received in October 2022, indicating that the municipality has shown minimal improvement in terms of addressing the conditions as stipulated in September 2022 and it is their intention to further withhold the 2nd tranche. The second tranche was received on the 25th of November 2022.

The 3rd tranche which was due on the 9th of December 2022 was only received on the 10th of February 2023.

In February 2023 a memo was received from National Treasury of their intention to stop a portion of the 2022/2023 allocation due to under performance.

The 4th tranche which was due on the 24th of March 2023 was only received on the 30th of March 2023.

Neighbourhood Development Partnership Grant

Balance unspent at beginning of year	70 702	1 070 246	70 702	1 070 246
Current-year receipts	34 500 000	34 000 000	34 500 000	34 000 000
VAT recovered from grant	(4 038 669)	(4 565 158)	(4 038 669)	(4 565 158)
Conditions met - transferred to revenue	(30 460 748)	(30 434 386)	(30 460 748)	(30 434 386)
Funds returned to National Treasury	(71 285)	-	(71 285)	-
	-	70 702	-	70 702

Conditions still to be met - remain liabilities (see note 21).

Funding provided to plan, catalyse and invest in targeted locations in order to attract and sustain third party capital investments aimed at spatial transformation, that will improve the quality of life, and access to opportunities for residents in targeted locations, underserved neighbourhoods, generally townships and rural towns.

In February 2023 a memo was received from National Treasury of their intention to stop a portion of the 2022/2023 allocation due to under performance.

The 2nd tranche which was due on the 27th of March 2023 was only received on the 30th of March 2023.



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Public Transportation Infrastructure Grant					
Balance unspent at beginning of year		-	50 446 080	-	50 446 080
Current-year receipts		-	11 900 000	-	11 900 000
VAT recovered from grant		-	(7 873 890)	-	(7 873 890)
Conditions met - transferred to revenue		-	(54 472 190)	-	(54 472 190)
		-	-	-	-

Funding provided for accelerated planning, construction and improvement of public and non-motorised transport Infrastructure that form part of the municipal integrated public transport network (IPTN) and to support the planning, regulation, control, management and operations of fiscally and financially sustainable municipal public transport network services.

Water Services Infrastructure Grant

Balance unspent at beginning of year	18 715	-	18 715	-
Current-year receipts	60 000 000	40 000 000	60 000 000	40 000 000
Conditions met - transferred to revenue	(52 354 358)	(34 995 960)	(52 354 358)	(34 995 960)
Funds returned to National Treasury	(18 715)	-	(18 715)	-
VAT recovered from grant	(7 645 225)	(4 985 325)	(7 645 225)	(4 985 325)
	417	18 715	417	18 715

Conditions still to be met - remain liabilities (see note 21).

The purpose of the grant is:

- To facilitate the planning and implementation of various water and sanitation projects to accelerate backlog reduction and enhance the sustainability of services especially in rural areas.
- To provide basic and intermittent water and sanitation supply that ensure provision of services to identified and prioritised communities, including through spring protection and groundwater development.
- To support municipalities in implementing water conservation and water demand management (WC/WDM) projects.
- To support the close out of the existing bucket eradication programme intervention in formal residential areas.
- To support drought relief programmes in affected municipalities.

In October 2022 a memo was received from the Department of Water and Sanitation of their intention to withhold the second tranche due to non compliance with the provisions of the Division of Revenue Act including conditions of the framework as well as significant under expenditure on the first tranche, The 2nd tranche was due on the 27th of October 2022. The second tranche was received on the 11th of November 2022.

Greater Edendale Development Initiative

Balance unspent at beginning of year	105 990 396	99 595 433	105 990 396	99 595 433
Current year interest received	6 607 617	4 004 267	6 607 617	4 004 267
Current year receipts	1 498 779	8 158 820	1 498 779	8 158 820
Conditions met - transferred to revenue	(26 354 257)	(5 768 124)	(26 354 257)	(5 768 124)
	87 742 535	105 990 396	87 742 535	105 990 396

Conditions still to be met - remain liabilities (see note 21).

The funding was provided by the Department of Human Settlements for the following:

- To support GIS with the interrogation of housing layout against services in Edendale.
- To support the finalisation of the town planning scheme.
- For the development of an integrated land use management system for Edendale.
- For the valuation of properties as per the business plan.
- For advertising costs for expropriation of properties.
- For costs relating to tenure conflicts, cadastral and deed office rectification.
- For increasing the resources for sales administration with regard to drawing up, signing and managing sales agreements.
- For the provision of further training for personnel using GIS and property tracking systems.

Housing Accreditation

Balance unspent at beginning of year	8 832 225	10 064 740	8 832 225	10 064 740
Current year interest received	616 980	363 338	616 980	363 338
Conditions met - transferred to revenue	(3 248 926)	(6 449 025)	(3 248 926)	(6 449 025)
Current year receipts	4 634 581	4 853 172	4 634 581	4 853 172
	10 834 860	8 832 225	10 834 860	8 832 225

Conditions still to be met - remain liabilities (see note 21).

Funding provided for Level 1 accreditation subsidy for the operation of the Housing Delivery Unit within Msunduzi Municipality.



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Housing Projects					
Balance unspent at beginning of year		-	-	-	-
Current-year receipts		2 050 695	9 106 293	2 050 695	9 106 293
Conditions met - transferred to revenue		(2 050 695)	(9 106 293)	(2 050 695)	(9 106 293)
		-	-	-	-

Funding provided by Department of Human Settlements for implementation of Housing Projects as follows :

- Harewood Informal Settlement Upgrade Housing Project No K15020002 - Implementation of Stage 1 activities on 1000 housing units.
- The Kwa 30 Informal Settlement Upgrade Housing Project No K15080001 - Implementation of Stage 1 activities on 400 housing units.
- Khalanyoni Informal Settlement Upgrade Housing Project No K15080002 - Implementation of Stage 1 activities on 1000 housing units.
- Mkhondeni Informal Settlement Upgrade Housing Project No K20011125 - Implementation of Stage 1 activities on 2000 housing units.
- eThembeni IRDP Project No K15110002/1 - Implementation of Stage 1 activities on 2446 housing units.
- Bhobhonono and Masomini Housing project No K21080002 - Implementation of Stage 1 activities on 2000 housing units.
- Jika Joe Housing project - Social facilitation costs for 3015 dwellings.

Informal Economy Infrastructure Development

Balance unspent at beginning of year	81 854	1 719 951	81 854	1 719 951
Conditions met - transferred to revenue	(66 415)	(1 700 456)	(66 415)	(1 700 456)
Current year interest received	4 795	62 359	4 795	62 359
	20 234	81 854	20 234	81 854

Conditions still to be met - remain liabilities (see note 21).

Funding has been provided by the Department of Economic Development, Tourism and Environmental Affairs for the development of Informal economic infrastructure. Funding is to be used for the refurbishment of 250 existing informal trading stalls as well as the provision of additional support facilities and services in the Msunduzi Municipality CBD.

Jika Joe Community Residential Units

Balance unspent at beginning of year	-	7 909 450	-	7 909 450
Current-year receipts	5 021 543	12 986 042	5 021 543	12 986 042
Conditions met - transferred to revenue	(4 366 559)	(14 019 169)	(4 366 559)	(14 019 169)
Transfer to own revenue	(654 984)	(6 876 323)	(654 984)	(6 876 323)
	-	-	-	-

Funds provided by the Provincial Department of Human Settlements for the addressing of the housing backlog in the Municipality, and rental stock has been identified as a strategic intervention in addressing the formal accommodation needs. The Jika Joe project has been identified as a priority to address the Jika Joe informal settlement. The project also aims to relocate the residents from the existing Masukwana Street temporary housing and the removal of the structures.

Project funding for the Jika Joe project is inclusive of VAT. The Department of Human Settlements and Msunduzi Municipality on 25 February 2019 entered into an addendum to the memorandum of agreement for the adjustment of the Value added Tax from 14% to 15%. Provincial Treasury approved the rollover of unspent balances which was VAT on claims submitted to Department of Human Settlements in the 2019/ 2020 and 2020/2021 financial years. Council approved once the portion of the VAT on claims submitted is utilised in the project for prepaid water meters and temporary houses that were not funded by the Provincial Department of Human Settlements, the remaining balance be transferred to the Municipality as own revenue at the end of the financial year and subsequent years thereafter.

Library

Balance unspent at beginning of year	7 512 207	6 445 855	7 512 207	6 445 855
Current-year receipts	15 946 000	16 363 000	15 946 000	16 363 000
Conditions met - transferred to revenue	(16 172 386)	(15 780 786)	(16 172 386)	(15 780 786)
Current year interest received	429 937	484 138	429 937	484 138
	7 715 758	7 512 207	7 715 758	7 512 207

Conditions still to be met - remain liabilities (see note 21).

Funds provided by the Provincial Department of Arts and Culture for the provision of library services.



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Manaye Area Precinct Upgrade					
Balance unspent at beginning of year		-	761	-	761
Current year interest received		-	26	-	26
Transfer to Youth Enterprise Park		-	(787)	-	(787)
		-	-	-	-

Funds received from Cooperative Governance and Traditional Affairs for the Manaye Area Precinct Upgrade in order to assist the municipality in fulfilling the developmental mandate and achieving the outcome of improving the lives of the communities through the implementation of the Corridor Development Programme that contributes towards creating an enabling environment for economic growth and job creation.

Pietermaritzburg Airport

Balance unspent at beginning of year	47 442	359 982	47 442	359 982
Current-year receipts	3 000 000	-	3 000 000	-
Conditions met - transferred to revenue	(2 874 671)	(326 219)	(2 874 671)	(326 219)
Current year interest received	21 847	13 679	21 847	13 679
	194 618	47 442	194 618	47 442

Conditions still to be met - remain liabilities (see note 21).

The funding has been provided by the Economic Development, Tourism and Environmental Affairs for the improvement of the safety and security infrastructure of the Pietermaritzburg Airport.

Operation Dlulisumlando

Balance unspent at beginning of year	-	1 136 990	-	1 136 990
Transfer to own revenue	-	(50 186)	-	(50 186)
Conditions met - transferred to revenue	-	(1 086 804)	-	(1 086 804)
	-	-	-	-

Funds provided by the Office of the Premier to support the establishment and implementation of the Dlulisumlando Project, a national historical development initiative and imperative.

Tatham Art Gallery

Balance unspent at beginning of year	38 801	18 939	38 801	18 939
Current-year receipts	539 000	515 000	539 000	515 000
Conditions met - transferred to revenue	(439 045)	(503 358)	(439 045)	(503 358)
Current year interest received	28 050	8 220	28 050	8 220
	166 806	38 801	166 806	38 801

Conditions still to be met - remain liabilities (see note 21).

Funds provided by the Provincial Department of Arts and Culture for Tatham Art Gallery to provide financial support to the municipality with a focus on the development and maintenance of Museum care and the preservation of the cultural heritage.

Youth Enterprise Park

Balance unspent at beginning of year	190 805	136 270	190 805	136 270
Current-year receipts	-	188 382	-	188 382
Conditions met - transferred to revenue	(197 683)	(140 025)	(197 683)	(140 025)
Current year interest received	10 084	5 391	10 084	5 391
Transfer from Manaye	-	787	-	787
	3 206	190 805	3 206	190 805

Conditions still to be met - remain liabilities (see note 21).

Funds received from Cooperative Governance and Traditional Affairs for the Youth Enterprise Park which emerged to address the challenges of finding appropriate localities for businesses. The concept of the park will be to cluster a purpose built park of 30 to 50 container enterprises in a particular locality either in community, small town or rural district or as part of urban or rural renewal programmes. The programme will also offer on site training facilities and support micro enterprises that operate within the park. The idea is to create a purpose built precinct at scale where the local community is able to take up local economic community opportunities to establish businesses. The Youth Enterprise Park should fundamentally be able to reconnect the economy with communities whose needs offer economic opportunity for its local entrepreneurs.



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Eastwood Primary Substation					
Balance unspent at beginning of year		6 077 724	-	6 077 724	-
Conditions met - transferred to revenue		(16 130 468)	(9 079 238)	(16 130 468)	(9 079 238)
Current-year receipts		10 000 000	15 000 000	10 000 000	15 000 000
Current year interest received		470 070	156 962	470 070	156 962
		417 326	6 077 724	417 326	6 077 724

Conditions still to be met - remain liabilities (see note 21).

Funding has been provided by the Department of Cooperative Governance and Traditional Affairs for the electrification project - Eastwood 132/11kv primary substation infrastructure, building of 132kv over head lines and refurbishment of the 132kv primary substation.

Eastwood was established to cater for the local growth in the industrial network between Riverside and Northdale Substations including to cater for the residential areas in the vicinity. This project will relieve the loads on the Riverside and Northdale substation strengthening the network and allow for future load growth.

The refurbishment of the Eastwood primary substation into effective service will bring a lot of benefits to the Willowton industrial area and the surrounding residential area.

The unspent balance is due to interest accumulated from the Grant and approval to spend the funds has to be submitted to the funder.

Corridor Development (Heroes Acre Memorial Park)

Balance unspent at beginning of year		6 606 654	-	6 606 654	-
Current-year receipts		-	6 600 000	-	6 600 000
Current year interest received		442 004	6 654	442 004	6 654
Conditions met - transferred to revenue		(487 434)	-	(487 434)	-
		6 561 224	6 606 654	6 561 224	6 606 654

Conditions still to be met - remain liabilities (see note 21).

Funding has been provided by the Department of Cooperative Governance and Traditional Affairs.

The Heroes Acre Memorial Park is a symbol of bravery and selflessness for Moses Mabhida and Johnny Makhathini who played a significant role in the liberation struggle as exiled leaders of the South African Communist Party. In recognition of the liberation struggles, this project seeks to beautify, upkeep, maintain and repair the Heroes Acre as a place of honour, dignity and respect.

The project was approved on 10 June 2022 by Cooperative Governance and Traditional Affairs for implementation in the 2022/2023 financial year. This grant allocation has been gazetted in the Provincial gazette for the 2022/2023 financial year, however these funds were transferred to the Municipality on 23 June 2022.

LG Seta - Bursaries for employees

Balance unspent at beginning of year		-	-	-	-
Current-year receipts		167 982	-	167 982	-
Conditions met - transferred to revenue		(167 982)	-	(167 982)	-
		-	-	-	-

Funds received from Local Government SETA. This is a discretionary fund for bursary payments.

The LGSETA offers bursaries to both employees and unemployed youth to complete qualifications that are part of the LGSETA priority skills areas. The LGSETA pays the Municipality the funds so that we can pay this to the Educational Institute that the student is registered at. Msunduzi is their intermediary.

Upgrading of Informal Settlements

Balance unspent at beginning of year		-	-	-	-
Current-year receipts		58 395 414	-	58 395 414	-
		58 395 414	-	58 395 414	-

Conditions still to be met - remain liabilities (see note 21).

Funding provided by Department of Human Settlements for implementation of internal and external bulks services in housing projects as follows:

- Harewood Informal Settlement Upgrade Housing Project No K15080002 - implementation of internal and external bulks services
- The Kwa 30 Informal Settlement Upgrade Housing Project No K15080001 - implementation of internal and external bulks services



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Municipal Employment Initiative					
Balance unspent at beginning of year		-	-	-	-
Current-year receipts		2 000 000	-	2 000 000	-
Current year interest received		76 549	-	76 549	-
		2 076 549	-	2 076 549	-

Conditions still to be met - remain liabilities (see note 21).

Funds received from Economic Development, Tourism and Environmental Affairs for the implementation of a Municipal Employment Initiative whereby the municipality will identify, evaluate, fund and support informal, micro and small business enterprises in their area of jurisdiction through a fair and transparent process to create job opportunities and simulate local economic development within the formal and informal sectors that will target vulnerable groups in the rural and township areas.

40. Other transfers

Living resources (Non exchange)	1 600	60 000	1 600	60 000
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Other transfers - living resources relate to increases in game animals due to births.

41. Bad debts written off

Bad debts written off	26 721 381	75 248 154	26 721 381	75 248 154
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Prior to write off of bad debts it must be proved that the debt has become irrecoverable and all reasonable steps were taken to recover the debt.

42. Bulk purchases

Electricity	2 350 400 905	2 212 724 552	2 350 400 905	2 212 724 552
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43. Debt impairment

Contribution to debt impairment	71 195 569	776 532 709	71 195 569	776 532 709
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Reconciliation of debt impairment

Electricity	3 502 034	23 993 313	3 502 034	23 993 313
Rates	(63 618 119)	68 071 039	(63 618 119)	68 071 039
Refuse	(3 146 854)	36 640 457	(3 146 854)	36 640 457
Property rental	(43 918 358)	34 191 502	(43 918 358)	34 191 502
Sanitation	(2 650 295)	56 120 270	(2 650 295)	56 120 270
Water	162 375 004	544 599 488	162 375 004	544 599 488
Total consumer debtors	162 375 004	-	52 543 412	763 616 069
Cashier's shortages	22 267	-	22 267	-
Statutory receivables - traffic fines	18 629 890	12 916 640	18 629 890	12 916 640
	71 195 569	776 532 709	71 195 569	776 532 709

44. Depreciation and amortisation

Property, plant and equipment	333 088 747	360 534 110	332 242 279	359 608 355
Intangible assets	5 157 235	6 037 323	5 157 235	6 037 323
Living resources	52 872	53 636	52 872	53 636
	338 298 854	366 625 069	337 452 386	365 699 314

45. Employee related costs

Municipal Staff

Acting allowances	14 316 639	17 974 201	14 316 639	17 974 201
Basic salaries	912 055 469	843 139 140	904 392 805	835 802 279
Bargaining council	425 909	381 278	425 909	381 278
Bonus	67 418 695	67 535 064	66 803 239	66 883 799
Housing benefits and allowances	4 537 364	4 245 866	4 537 364	4 245 866
Leave pay provision	6 479 850	20 337 447	6 479 850	20 337 447
Long-service awards	28 603 973	27 822 576	28 603 973	27 822 576
Medical aid	72 860 434	66 719 141	71 777 112	65 682 745
Other allowances (tools, uniform, telephone etc)	5 459 518	19 411 873	5 353 318	19 324 073
Overtime payments	120 294 600	111 253 913	119 913 416	110 878 152



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Pension contribution		173 345 761	161 804 072	172 772 916	161 249 416
Post employment medical aid benefit		73 011 000	62 450 000	73 011 000	62 450 000
Scarcity allowance		7 924 699	7 398 257	7 924 699	7 398 257
SDL		11 675 878	11 143 625	11 574 457	11 045 996
Standby allowance		25 942 349	25 063 961	25 942 349	25 063 961
Travel/Motor vehicle allowance		30 296 954	28 825 601	30 194 954	28 723 601
UIF		7 366 115	6 867 820	7 284 592	6 789 092
WCA		947 995	1 593 326	895 782	1 538 779
		1 562 963 202	1 483 967 161	1 552 204 374	1 473 591 518

Remuneration of City Manager

Basic salary	915 206	1 045 975	915 206	1 045 975
Bargaining council	97	93	97	93
Contributions to UIF, medical and pension funds	193 810	190 516	193 810	190 516
Housing allowance	10 528	-	10 528	-
Leave gratuity	135 964	105 808	135 964	105 808
Phone allowance	19 800	-	19 800	-
Travelling allowance	96 861	-	96 861	-
	1 372 266	1 342 392	1 372 266	1 342 392

Remuneration of Chief Finance Officer

Acting allowance	139 334	69 667	139 334	69 667
Basic salary	1 189 101	1 228 641	1 189 101	1 228 641
Bargaining council	130	124	130	124
Bonus	60 000	60 000	60 000	60 000
Contributions to UIF, medical and pension funds	161 934	121 833	161 934	121 833
Housing allowance	180 000	180 000	180 000	180 000
Leave pay provision	(5 086)	19 462	(5 086)	19 462
Phone allowance	14 400	14 400	14 400	14 400
Travelling allowance	176 016	176 493	176 016	176 493
	1 915 829	1 870 620	1 915 829	1 870 620

Remuneration of Chief Audit Executive

Basic salary	1 259 037	1 200 226	1 259 037	1 200 226
Bargaining council	130	124	130	124
Bonus	104 920	100 019	104 920	100 019
Contributions to UIF, medical and pension funds	267 265	254 898	267 265	254 898
Housing allowance	12 141	11 574	12 141	11 574
Leave pay provision	(6 248)	14 288	(6 248)	14 288
Phone allowance	13 800	13 800	13 800	13 800
Travelling allowance	153 262	153 262	153 262	153 262
	1 804 307	1 748 191	1 804 307	1 748 191

Remuneration of General Manager : Corporate Services

Basic salary	1 311 588	1 304 980	1 311 588	1 304 980
Bargaining council	130	124	130	124
Bonus	90 000	90 000	90 000	90 000
Contributions to UIF, medical and pension funds	238 212	236 937	238 212	236 937
Phone allowance	20 400	20 400	20 400	20 400
Leave pay provision	(2 387)	811	(2 387)	811
Travelling allowance	127 251	127 251	127 251	127 251
	1 785 194	1 780 503	1 785 194	1 780 503



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Remuneration of General Manager: Safe City					
Basic salary		743 207	709 448	-	-
Bonus		61 697	61 697	-	-
Contributions to UIF, Medical and Pension Funds		33 093	30 689	-	-
Phone allowance		10 800	10 000	-	-
Car Allowance		30 000	30 000	-	-
		878 797	841 834	-	-
Remuneration of Board members: Safe City					
Basic salary		250 633	232 305	-	-
Remuneration of General Manager: Sustainable Development and City Enterprises					
Basic salary		1 017 935	958 373	1 017 935	958 373
Bargaining council		130	124	130	124
Contributions to UIF, medical and pension funds		62 209	59 318	62 209	59 318
Leave pay provision		(2 734)	11 511	(2 734)	11 511
Phone allowance		14 400	14 400	14 400	14 400
Travelling allowance		338 550	338 550	338 550	338 550
		1 430 490	1 382 276	1 430 490	1 382 276
Remuneration of General Manager: Community Services					
Acting allowance		-	3 698	-	3 698
Basic salary		1 290 708	1 354 200	1 290 708	1 354 200
Bargaining council		119	124	119	124
Contributions to UIF, medical and pension funds		23 121	15 111	23 121	15 111
Leave pay provision		-	5 600	-	5 600
Phone allowance		18 700	20 400	18 700	20 400
		1 332 648	1 399 133	1 332 648	1 399 133
Remuneration of General Manager: Infrastructure Services					
Basic salary		1 243 352	1 354 200	1 243 352	1 354 200
Bargaining council		130	124	130	124
Contributions to UIF, medical and pension funds		74 465	2 040	74 465	2 040
Leave pay provision		(2 730)	7 155	(2 730)	7 155
Phone allowance		8 700	23 600	8 700	23 600
Travelling allowance		98 965	-	98 965	-
		1 422 882	1 387 119	1 422 882	1 387 119
The General manager: Infrastructure services was appointed on the 1st of August 2022.					
City Manager		1 372 266	1 342 392	1 372 266	1 342 392
Chief Finance Officer		1 915 829	1 870 620	1 915 829	1 870 620
Chief Audit Executive		1 804 307	1 748 191	1 804 307	1 748 191
General Manager: Corporate Services		1 785 194	1 780 503	1 785 194	1 780 503
General Manager: Sustainable Development and City Enterprises		1 430 490	1 382 276	1 430 490	1 382 276
General Manager: Community Services		1 332 648	1 399 133	1 332 648	1 399 133
Remuneration of General Manager: Infrastructure Services		1 422 882	1 387 119	1 422 882	1 387 119
Board members: Safe City		250 633	232 305	-	-
General Manager: Safe City		878 797	841 834	-	-
Total section 57 employees		12 193 046	11 984 373	11 063 616	10 910 234
Municipal staff		1 562 963 202	1 483 967 161	1 552 204 374	1 473 591 518
		1 575 156 248	1 495 951 534	1 563 267 990	1 484 501 752



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
46. Finance costs					
Non-current borrowings		18 697 039	26 893 932	18 697 039	26 893 932
Trade and other payables		124 524 855	21 602	124 524 855	21 602
		143 221 894	26 915 534	143 221 894	26 915 534

The non-current borrowings finance costs relate to the DBSA loans (Refer to note 17 for further details)

47. General expenses

Air pollution monitoring		352 975	22 200	352 975	22 200
Air traffic control		4 058 159	4 244 614	4 058 159	4 244 614
Animal care		-	1 482 653	-	1 482 653
Artists and performers		286 016	17 408	286 016	17 408
Burial services		286 231	24 000	286 231	24 000
Business and financial management services		74 968 446	55 517 777	74 968 446	55 517 777
Cleaning services		6 329 286	6 961 976	6 329 286	6 961 976
Clearing and grass cutting services		5 534 892	6 134 225	5 534 892	6 134 225
Communications		3 348 220	982 583	3 348 220	982 583
Commission- prepaid electricity vendors		3 767 722	3 331 253	3 767 722	3 331 253
Connection/dis-connection		8 509 274	3 567 467	8 509 274	3 567 467
External security services		120 422 705	102 619 888	120 422 705	102 619 888
Graphic designers		71 905	85 110	71 905	85 110
Infrastructure and planning consultancy		12 006 713	10 229 560	12 006 713	10 229 560
Legal costs		43 078 559	35 918 458	43 078 559	35 912 958
Medical services		239 054	118 496	239 054	118 496
Organisational transformation		3 658 594	2 697 979	3 596 078	2 601 165
Outsourced repairs and maintenance		207 617 952	205 173 058	207 554 783	205 101 818
Project management		19 842 021	24 272 875	19 842 021	24 272 875
Professional valuation services		1 106 893	1 821 497	1 106 893	1 821 497
Quality control - bacteriological		23 571	66 709	-	44 105
Refuse removal		6 433 598	4 150 017	6 433 598	4 150 017
Research and advisory		-	640 605	-	640 605
Sewerage services		275 393 338	222 909 092	275 393 338	222 909 092
Transportation		317 000	553 656	317 000	553 656
		797 653 124	693 543 156	797 503 868	693 346 998

48. Inventory consumed

Consumables		105 925 987	81 858 511	105 867 610	81 812 717
Materials and supplies		4 368 543	2 494 935	4 368 543	2 494 935
Water		629 100 228	737 482 753	629 100 228	737 482 753
		739 394 758	821 836 199	739 336 381	821 790 405

49. Operational costs

Advertising		5 154 545	5 320 537	5 154 545	5 320 537
Bank charges		4 874 840	4 580 865	4 857 422	4 560 388
Bursaries (employees)		167 982	126 170	167 982	126 170
Catering municipal activities		1 636 360	1 504 018	1 636 360	1 504 018
Commission		14 220 787	14 155 299	14 220 787	14 155 299
Communication		11 080 539	5 724 335	11 028 855	5 669 994
Conferences and seminars		127 931	1 143 630	127 931	1 139 543
Drivers licenses and permits and other		1 995	1 746	1 995	1 746
Entertainment		27 850	16 957	27 850	16 957
External audit fees		15 615 568	12 599 152	15 093 684	12 136 245
External computer services		28 576 106	8 381 438	28 420 106	8 381 438
Insurance		11 040 940	13 429 031	10 608 979	13 071 919
Interest cost - provisions		7 591 978	6 680 957	7 591 978	6 680 957
IT expenses		26 700	25 484	26 700	25 484
Learnerships and internships		1 038 489	969 809	1 038 489	969 809
Motor vehicle expenses		4 576 567	5 205 515	4 573 619	5 202 774
Municipal services		17 081 773	11 856 671	17 081 773	11 856 671



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Office decorations		-	64 858	-	64 858
Printing, publication and books		2 043 310	3 661 560	2 043 310	3 661 560
Signage		-	292 750	-	292 750
Subscriptions and membership fees		9 316 337	16 444 415	9 316 337	16 444 415
Storage of files		-	3 924	-	3 924
Title deed search fees		-	543	-	543
Travel - local		2 984 118	492 208	2 984 118	492 208
Uniform and protective clothing		7 039 797	8 517 418	7 039 797	8 517 418
Parking fees		3 284	2 779	-	-
Postage and courier		544	1 040	-	-
		144 228 340	121 203 109	143 042 617	120 297 625
50. Operating leases					
Motor vehicles					
Contractual amounts		17 283 928	19 824 061	17 283 928	19 824 061
Equipment					
Contractual amounts		15 310 792	9 356 914	15 288 727	9 338 238
		32 594 720	29 180 975	32 572 655	29 162 299
51. Remuneration of councillors					
Mayor		1 436 209	1 368 792	1 436 209	1 368 792
Deputy Mayor		1 166 483	1 116 880	1 166 483	1 116 880
Speaker		1 168 643	1 110 085	1 168 643	1 110 085
Chief Whip		1 022 410	1 092 013	1 022 410	1 092 013
Executive Committee Members		8 140 598	8 239 202	8 140 598	8 239 202
Municipal Public Account Committee chairperson		996 508	1 022 587	996 508	1 022 587
Councillors		37 886 654	35 467 468	37 886 654	35 467 468
Total Remuneration of Councillors		51 817 505	49 417 027	51 817 505	49 417 027
Remuneration of Mayor					
Basic salary		1 159 587	1 100 919	1 159 587	1 100 919
Pension Contributions		173 938	165 138	173 938	165 138
Medical aid contributions		60 084	58 335	60 084	58 335
Phone allowance		42 600	44 400	42 600	44 400
		1 436 209	1 368 792	1 436 209	1 368 792
Remuneration of Deputy Mayor					
Basic salary		1 125 083	1 005 937	1 125 083	1 005 937
Medical aid contributions		-	16 844	-	16 844
Pension contributions		-	48 266	-	48 266
Phone allowance		41 400	45 833	41 400	45 833
		1 166 483	1 116 880	1 166 483	1 116 880
Remuneration of Speaker					
Basic salary		789 885	745 311	789 885	745 311
Medical aid contributions		54 693	52 515	54 693	52 515
Pension contributions		117 699	111 797	117 699	111 797
Phone allowance		42 600	44 400	42 600	44 400
Travelling allowance		163 766	156 062	163 766	156 062
		1 168 643	1 110 085	1 168 643	1 110 085
Remuneration of Chief Whip					
Basic salary		823 596	906 481	823 596	906 481
Medical aid contributions		25 729	24 995	25 729	24 995
Pension contributions		122 085	89 889	122 085	89 889
Phone allowance		51 000	36 333	51 000	36 333
Travelling allowance		-	34 315	-	34 315
		1 022 410	1 092 013	1 022 410	1 092 013



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Remuneration of Executive Committee Members					
Basic salary		6 807 100	6 581 685	6 807 100	6 581 685
Housing allowance		41 595	28 423	41 595	28 423
Medical aid contributions		253 024	236 802	253 024	236 802
Pension contributions		265 291	512 456	265 291	512 456
Phone allowance		372 406	275 133	372 406	275 133
Travelling allowance		401 182	604 703	401 182	604 703
		8 140 598	8 239 202	8 140 598	8 239 202
Remuneration of other councillors					
Basic salary		29 491 886	27 143 856	29 491 886	27 143 856
Housing allowance		39 020	71 416	39 020	71 416
Medical aid contributions		1 391 165	1 223 798	1 391 165	1 223 798
Pension contributions		1 816 014	2 079 085	1 816 014	2 079 085
Phone allowance		3 162 082	2 277 867	3 162 082	2 277 867
Travelling allowance		1 986 487	2 671 446	1 986 487	2 671 446
		37 886 654	35 467 468	37 886 654	35 467 468
Municipal Public Accounts Committee Chairperson					
Basic salary		911 004	829 210	911 004	829 210
Medical aid contributions		37 451	32 187	37 451	32 187
Pension contributions		-	43 326	-	43 326
Phone allowance		48 053	33 383	48 053	33 383
Travelling allowance		-	84 481	-	84 481
		996 508	1 022 587	996 508	1 022 587
Other information					
The Executive Mayor, Deputy Executive Mayor, Speaker and Mayoral Committee Members are full-time.					
52. Transfer and subsidies					
Grants paid to ME's					
Safe City Msunduzi NPC		-	-	12 877 892	12 416 889
Other subsidies					
Arbitration awards		8 372 710	8 318 074	8 372 710	8 318 074
Grant in aid		6 420 000	9 000 000	6 420 000	9 000 000
Injury on duty		1 689 068	1 811 361	1 689 068	1 811 361
Post retirement benefits		202 585	784 879	202 585	784 879
		16 684 363	19 914 314	16 684 363	19 914 314
		16 684 363	19 914 314	29 562 255	32 331 203
53. Actuarial gains/(losses)					
Long service		3 131 120	2 887 671	3 131 120	2 887 671
Post retirement benefit - medical aid		80 810 771	(1 383 351)	80 810 771	(1 383 351)
		83 941 891	1 504 320	83 941 891	1 504 320
Refer to Note 20					
54. Fair value adjustments on investment property					
Investment property (fair value model)		28 124 701	14 807 164	28 124 701	14 807 164
55. Fair value on agricultural assets					
Fair value on agricultural assets		(4 400 000)	(16 100 000)	(4 400 000)	(16 100 000)



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
56. Impairment loss					
Impairments					
Property, plant and equipment		(5 631 396)	(6 885 251)	(5 631 396)	(6 885 251)
The procedure used to determine if the asset was impaired was to physically inspect the asset and determine if the asset was impaired and what factors contributed to the impairment and then comparing the condition, age and cost of the asset to the current records in the asset register and if there was a change this was then adjusted.					
Heritage assets		(7 600 120)	(26 267)	(7 600 120)	(26 267)
A grading system which reflects the condition of each asset in relation to a monetary value whereby 0 indicated a 100% loss of value and 5 signified 100% retention of value with a sliding scale for the degree of damage apropos value was used to arrive at the impairment value.					
		(13 231 516)	(6 911 518)	(13 231 516)	(6 911 518)
57. Inventory losses					
Inventories losses		(2 457 117)	(1 089 538)	(2 457 117)	(1 089 538)
58. Cash generated from operations					
Surplus(deficit) for year		524 272 810	(235 219 609)	525 680 299	(233 816 119)
Adjustments for:					
Depreciation and amortisation		338 298 854	366 625 069	337 452 386	365 699 314
(Gain) /(loss) on sale of assets		(407 677)	(4 179 143)	(500 085)	(4 361 951)
Fair value adjustments		(28 124 701)	(14 807 164)	(28 124 701)	(14 807 164)
Impairment loss		13 231 516	6 911 518	13 231 516	6 911 518
Debt impairment		71 195 569	776 532 709	71 195 569	776 532 709
Bad debts written off		26 721 381	75 248 154	26 721 381	75 248 154
Movements in retirement benefit assets and liabilities		(35 593 000)	35 386 000	(35 593 000)	35 386 000
Movements in provisions		7 578 162	4 147 012	7 591 978	4 090 654
Fair value on agricultural assets		4 400 000	16 100 000	4 400 000	16 100 000
Inventory losses		2 457 117	1 089 538	2 457 117	1 089 538
Donations and transfers -non cash		(1 600)	(60 000)	(1 600)	(60 000)
Changes in working capital:					
Inventory		(43 569 158)	(10 136 169)	(43 569 158)	(10 136 168)
Other debtors		(75 807 181)	(7 346 922)	(75 807 181)	(7 346 922)
Consumer debtors		(507 106 135)	(875 590 712)	(507 106 135)	(875 590 712)
Statutory receivables		(115 648 437)	(110 644 168)	(115 648 437)	(110 644 168)
Payables from exchange transactions		560 485 289	537 013 745	556 935 685	537 184 135
VAT		6 954 698	(1 590 275)	6 923 715	(1 597 741)
Transfers payable (non-exchange)		(4 523 428)	(1 623 412)	(4 523 428)	(1 623 412)
Unspent conditional grants and receipts		39 845 333	(43 286 187)	39 845 333	(43 286 187)
Consumer deposits		9 116 384	12 314 492	9 116 384	12 314 492
HDF - housing operating fund		-	8 769 552	-	8 769 552
		793 775 796	535 654 028	790 677 638	536 055 522
59. Additional disclosure in terms of Municipal Finance Management Act					
Contributions to organised local government					
Current year subscription / fee		951 988	859 758	951 988	859 758
Amount paid - current year		(951 988)	(859 758)	(951 988)	(859 758)
		-	-	-	-
Audit fees					
Opening balance		334 281	210 569	334 281	210 569
Current year subscription / fee		15 615 568	12 599 148	15 093 684	12 136 245
Amount paid - current year		(15 394 871)	(12 264 867)	(14 872 987)	(11 801 964)
Amount paid - previous years		(334 281)	(210 569)	(334 281)	(210 569)
		220 697	334 281	220 697	334 281



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
PAYE and UIF					
Opening balance		17 290 420	15 757 828	17 290 420	15 757 828
Current year subscription / fee		222 296 321	212 782 250	220 847 140	211 333 069
Amount paid - current year		(222 938 618)	(211 249 658)	(221 489 437)	(209 800 477)
		16 648 123	17 290 420	16 648 123	17 290 420

Statutory payments are due by the 7th of the following month.

Pension and medical aid deductions

Opening balance		31 886 183	31 158 111	31 886 183	31 158 111
Current year subscription / fee		411 827 982	382 223 403	410 208 281	380 603 702
Amount paid - current year		(409 076 374)	(381 495 331)	(407 456 673)	(379 875 630)
		34 637 791	31 886 183	34 637 791	31 886 183

Total medical aid and pension contributions are payable by the 4th and 7th of the following month respectively.

VAT

VAT payable		(185 455 081)	(178 500 383)	(185 012 600)	(178 088 885)
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Councillors' arrear consumer accounts

The following Councillors had arrear accounts outstanding for more than 90 days.

30 June 2023	Outstanding more than 90 days
Mzimkhulu Thebolla	1 291
30 June 2022	Outstanding more than 90 days
Mzimkhulu Thebolla	605

Included in the consumer debtors impairment (Refer to note 7) is Councillors in arrears outstanding debt. The total councillors' impairment is Nil (2022: Nil)

Bad debts recognised in the Statement of Financial Performance relating to Councillors amounts to Nil (2022: Nil). Refer to note 42

60. Deviation from supply chain management regulations

Paragraph 12(1)(d)(i) of Government gazette No. 27636 issued on 30 May 2005 states that a supply chain management policy must provide for the procurement of goods and services by way of a competitive bidding process.

Regulation 36 of the Municipal SCM Regulations of 2005 permits the Accounting Officer to "dispense with official procurement processes established by the policy and to procure any required goods or services through any convenient process".

This would typically include urgent and emergency cases, single-source/sole providers of goods and services, and any other cases where it is impractical to follow normal SCM process. In the event of such a decision, the Accounting Officer is required to report this to the next council meeting for noting.

Deviations per category

Advertisements	981 573	998 767	981 573	998 767
Computer expenditure	3 972 543	-	3 972 543	-
Health and safety	-	597 934	-	597 934
Legal	1 690 225	1 464 360	1 690 225	1 464 360
Other	1 516 753	100 094	1 360 753	100 094
Repairs and maintenance	1 105 879	1 215 219	1 105 879	1 215 219
Repairs to motor vehicles	15 739 784	14 975 354	15 739 784	14 975 354
Rate based contracts	-	58 959 671	-	58 959 671
Service delivery	827 474	-	827 474	-
Uniforms	295 458	3 842 770	295 458	3 842 770
Forensic	3 267 196	-	3 267 196	-
	29 396 885	82 154 169	29 240 885	82 154 169



Contract number	Contract name	Description of contract	Reasons for deviation	2023 Contract amount
Database	Various companies	Repairs to motor vehicles	Strip and Quote in terms section 36(1)V " in any other exceptional case where it is impractical or impossible to follow the official procurement processes	15 739 784
Various orders	Various companies	Advertisement costs	Sole supplier	981 573
Contract no.4/S36 of 21/22	Adroit Technologies	Appointment of service provider for software upgrade and maintenance of the scada system appointment of service provider for software upgrade and maintenance of the scada system	The department is in possession of Adroit Technologies SCADA Software network that was developed and modeled using Adroit Technologies SCADA System which cannot be accessed using a different software. Instead purchasing software would be easier to upgrading the existing system.	840 561
Contract no.8/S36 of 21/22	Siemens Mobility (Pty) Ltd	Supply and delivery of traffic signal controllers	Due to Siemens Mobility (Pty) Ltd being the sole suppliers of Siemens Traffic Signal Controllers that are being utilized by the municipality.	266 048
Contract no.8/S36 of 21/22	Syntell (Pty) Ltd	Supply and delivery of traffic signal controllers	Due to Syntell (Pty) Ltd being the sole suppliers of Syntell Traffic Signal Controllers that are being utilized by the municipality.	561 426
Contract no.10/S36 of 21/22	Evaluations Property Enhanced Solution	Appointment of a service provider for the conclusion of G.V 2019 appeals	The appeals were conducted during the 1st wave of COVID 19 as a result, one of the appellants who has lodged about 74 appeals, was not able to attend as he had contracted the virus was admitted in hospital. The appellant has advised that he is still interested in pursuing his appeals as he is now fully recovered from COVID 19.	365 217
Contract no.14/s36 of 21/22	Govert Vet-ten Forensic Investigator	Appointment of an independent forensic consultant (expert)	To preserve evidence on allegations, only the forensic investigator that conducted the investigation can be consulted in disciplinary matters and attend meetings in criminal investigation. This therefore means that it is impractically impossible to follow the official procurement process.	2 229 458
	Diya Valves	Urgent water works to support service delivery	Emergency repairs to service delivery infrastructure	600 374
	Diya Valves	Emergency repairs - ward 17 pipe bridge	Emergency repairs to service delivery infrastructure	24 768
	Umgeni Water	Emergency repairs - ward 17 pipe bridge	Emergency repairs to service delivery infrastructure	60 132
	CAB 1983	Bulk printing of statement	Impractical to follow the official procurement processes	95 596
Contract no.1/S36 of 22/23	Zondle Assets Management	Appointment of burning and hoeing of fire breakings and fire standby services for the Msunduzi forestry	Due to the appointed service provider withdrawing from the contract. it is imperative to appoint the service provider for the fire breaks to ensure that the municipal forest remains compliant, meets the conditions of cover from the insurer and also to safeguard from the eminent threat of fire damage.	899 940
Contract no.3/S36 of 22/23	Sysman Vunumphelo	Appointment of a service provider for the specialised software service level maintenance and licensing agreement for the emergency control centre (ECC)	Sysman Vunumphelo are the sole custodians of the software that the municipality uses.	326 213
Contract no.5/S36 of 22/23	IMQS Software Pty Ltd	Annual license and software maintenance agreement (AL SMA)	IMQS Pty Ltd are the sole provider/supplier of this software as they were the developers of the software.	312 979
Contract no. 6/S36 of 22/23	OPTO Gauteng Pty Ltd	Weighbridge software system	Opto Pty Ltd has developed the Weighbridge System and is a sole provider to support this system.	215 675
Contract no. 7/S36 of 22/23	Nasa Industrial	Supply and delivery of protective clothing	Due to failure of a supplier to deliver the goods requested and the withdrawal of another supplier sighting sequential liquidation.	295 458
Contract no. 8/S36 of 22/23	Diya Valves Internationals	Supply and delivery of water and sanitation supplies	Due to failure of a supplier to deliver the goods requested.	326 355
Contract no. 9/S36 of 22/23	Mark Webber t/a The Clockmaker	Appointment of a service provider for the servicing and maintenance of the City Hall clock	Mark Webber is the only person known who has the required skills and expertise to carry out the servicing and maintenance of the City Hall clock which is a heritage building element.	94 250
Contract no. 10/ S36 of 22/23	Govert Vet-ten Forensic Investigator	Appointment of an independent forensic consultant (expert)	To preserve evidence on allegations, only the forensic investigator that conducted the investigation can be consulted in disciplinary matters and attend meetings in criminal investigations.	990 037
Contract no. 11/ S36 of 22/23	FIIQ (Pty) Ltd	Appointment of a cyber forensic investigation consultant	The deviation is requested due to the fact that this is a specialized service and the current panel of internal auditors do not possess this skill.	47 700



Contract number	Contract name	Description of contract	Reasons for deviation	2023 Contract amount
Contract no. 12/S36 of 22/23	Doble Engineering Africa (Pty) Ltd	The provision of support services on all doble instruments used by Msunduzi municipality	Sole supplier of software and hardware which the municipality uses.	151 315
13/S36 of 22/23	Lexis Nexis	The appointment of Lexis Nexis to provide a legal reseach database	Lexis Nexis are the sole provider of the service. The deviation is approved in terms of regulation 36(1)(ii) of the Municipal Finance Management Regulations	124 615
14/S36 of 22/23	Advocate Mlotshwa and Advocate Nkosi	Appointment of an evidence leader and presing officer for disciplinart proceedings	Due to the fact that the advocates appointed to prosecute and preside over disciplinary proceedings are appointed directly .This is an exceptional case where it is impractical or impossible to follow the official procurement processes	1 565 611
15/S36 of 22/23	Cyberfox	Supply, delivery, installation and commissioning of building plan management	Cyberfox are the sole custodians of the software that the Municipality uses. The system was developed by the service provider for the municipality and all upgrades can only be done by the service provider. It is impractical or impossible to follow the official procurement processes	2 125 800
2S36 of 22/23	Total Client Service	Appointment of a service provider for the traffic con-travention system	Total Client Servces are the sole custodians of the software that the Municipality uses. The deviation is approved in terms of regulation 36(1)(ii) of the Municipal Finance Management Regulations	
16/S36 of 22/23	Morar Incorporated	Supply, delivery, installation and commissioning of building plan management	Morar Incorporated prepare the report in its entirety and are required for the processes of consequence management and one of the recommendatio ns of the report was to institue disciplinary actions against implicated officials. In the event Morar is not engaged to provide the necessary information and evidence, the prosecutor will not be able to proceed with the matter as Morar remains central to finalisation of the disciplinary matters contained in their report. The deviation is approved in terms of regulation 36(1)(ii) of the Municipal Finance Management Regulations	
Contract	Mikros Traffic Monitoring KZN (Pty) Ltd	Supply of the Automatic number plate recognition system	Mikros is the only private company in KZN through its contract with RTI that has e- Natis.	156 000
				29 396 885

61. Supply Chain Management regulation 45 of the MFMA

Awards to close family members of persons in the service of the state.

Name of the service provider	Employee name	Job title	Organ of state	Amount paid
The Borain Brothers cc T/A Borain Leyland	Mchunu Nomvula Teressa	General Worker Infra Structure	Msunduzi Municipality	-
Mathew Francis Inc	Brenden Sivparsad	Senior Manager Water and Sanitation	Msunduzi Municipality	102 425 181
Eka GP Trading Enterprise	Nhlakanipho Wiseman Gini Dlamini	General Assistant Mechanical Workshop	Msunduzi Municipality	-
Valimbo Primary Co-Operative	Mzwenhlanhla Wiseman Khoza	General Assistant Waste Management	Msunduzi Municipality	-
Ekuseni Investment Holdings Gibb (Pty) Ltd	Sandile Dlamini, K. Pillay	Councillor Data Capturer	Department of Education	-
	P. Pillay	Educator	Department of Education	-
	Alan Moon	Head: Business Continuity	City of Cape Town	-
	John Watson	Director - Accounting Support and Reporting	National Treasury	-
	Leigh Stolworthy	Principle: Professional IRT System Planning	Department of Education	-
	Sonnika Cilliers	Educator	Department of Education	-
	Nokuthula Mkhize	Accounting Clerk	National Department of Water Affairs and Forestry	-
	Jeanne Mare	Senior Educator	Department of Education	-
	Imra Brink	Educator	Department of Education	-
	Nkosinathi Mzayiya	Correctional Officer	Department of Correctional Services	-
Jacqueline Gooch Unathi Lekonyana	Jacqueline Gooch	Head of Department	Department of Transport	-
	Unathi Lekonyana	Deputy Director: Grant Monitoring and Analysis	Monitoring and Analysis	-
Douglas Kiewiet	Douglas Kiewiet	Area Manager (North)	National Department of Water Affairs and Forestry	-



Name of the service provider	Employee name	Job title	Organ of state	Amount paid
	Rajiv Beharie	Senior Engineer	Eskom	
	M B Haq	Architect / Town Planner	City of Cape Town	-
Isibuko Development Planners	Mrs Hlongwa	Assistant Director	Department of Social Development	1 422 130
Ihawu Firearms Centre	IS - Affleck	Rifleman Parachute	SANDF Reserve Force	51 574
Govert Vetten	S. Vetten		Western Cape Department of Health	4 296 062
Mkholwa IT Services	Nombuso Mabizela	Chief Town Planner	Msunduzi Municipality	3 053 547
				111 248 495

Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022

62. Irregular expenditure

Opening balance as previously reported	674 171 832	567 849 687	672 391 933	566 089 144
Prior period error KSA reclassification	(21 353 619)	-	(21 353 619)	-
Prior period error Yashua Aqua Jet reclassification	(2 215 165)	-	(2 215 165)	-
Opening balance as restated	650 603 048	567 849 687	648 823 149	566 089 144
Add: Irregular expenditure - relating to prior year	-	26 072 428	-	26 072 427
Add: Irregular expenditure - relating to current year	59 899 325	80 249 717	59 889 157	80 230 362
Closing balance	710 502 373	674 171 832	708 712 306	672 391 933

Analysis of expenditure awaiting Council's decision for write off or recovery per age classification

2008/2009	4 689 501	4 689 501	4 689 501	4 689 501
2009/2010	6 277 108	6 277 108	6 277 108	6 277 108
2010/2011	4 084 312	4 084 312	4 084 312	4 084 312
2011/2012	43 930	43 930	43 930	43 930
2013/2014	12 650	12 650	12 650	12 650
2014/2015	814 711	814 711	814 711	814 711
2016/2017	173 135 231	173 135 231	173 135 231	173 135 231
2015/2016 and 2016/2017 written off	(66 475 518)	(66 475 518)	(66 475 518)	(66 475 518)
2017/2018	176 324 223	176 324 223	175 906 287	175 906 287
2018/2019 plus comparative periods identified in current year	226 367 643	226 367 643	226 367 643	226 367 643
2013/14, 2014/15, 2017/18 and 2018/19 written off	(73 052 938)	(73 052 938)	(73 052 938)	(73 052 938)
2019/2020	56 779 467	56 779 467	56 675 709	56 675 709
2019/2020 identified in 2020/2021	7 240 316	7 240 316	6 844 388	6 844 388
2020/2021	51 048 006	51 048 005	50 766 130	50 766 130
2020/21 identified in 2021/22	26 633 473	26 633 474	26 072 427	26 072 427
2021/2022	80 249 717	80 249 717	80 230 362	80 230 362
2022/2023	59 899 325	-	59 889 157	-
22/23 Prior year error (incorrect treatment amount should have been treated as fruitless and wasteful expenditure)	(21 353 619)	-	(21 353 619)	-
Prior year Error Yashua Aqua Jet reclassification	(2 215 165)	-	(2 215 165)	-
	710 502 373	674 171 832	708 712 306	672 391 933

Incidents/cases identified in the current year include those listed below:

Cases under investigation

Irregular expenditure has not been written off or condoned.

Section 32(4) of the Municipal Finance Management Act requires that Council can deal with these matters in the manner prescribed.

Irregular expenditure that was incurred and identified during the current financial year and which was not condoned by the National Treasury or the relevant authority is recorded appropriately in the irregular expenditure register. If liability for the irregular expenditure can be attributed to a person, a debt account must be created if such a person is liable in law. Immediate steps must thereafter be taken to recover the amount from the person concerned. If recovery is not possible, the municipal council may write off the amount as debt impairment and disclose such in the irregular expenditure note.

In the case of irregular and fruitless and wasteful expenditure, it is only after an investigation has been conducted that irregular expenditure can be certified as irrecoverable and written off by Council.

Municipal Supply Chain Management policies or by laws	59 899 325	80 249 717	59 889 157	80 230 362
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Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
63. Commitments					
Authorised capital expenditure					
Approved and contracted					
• Property, plant and equipment		265 523 475	301 772 284	265 523 475	301 772 284
Total capital commitments					
Already contracted for but not provided for		265 523 475	301 772 284	265 523 475	301 772 284
Authorised operational expenditure					
Already contracted for but not provided for					
• Approved and contracted		637 031 318	485 190 675	637 031 318	485 190 675
Total operational commitments					
Already contracted for but not provided for		637 031 318	485 190 675	637 031 318	485 190 675
Total commitments		902 554 793	786 962 959	902 554 793	786 962 959
The future commitments will be financed through council own funding, national and provincial grants in terms of DORA. Commitments are exclusive of Value Added Taxation.					
Operating leases - as lessee (expense)					
Minimum lease payments due					
- within one year		4 407 911	-	4 407 911	-
- in second to fifth year inclusive		8 815 822	-	8 815 822	-
		13 223 733	-	13 223 733	-

Operating lease payments represent rentals payable by the municipality for certain office equipment.

The previous contract expired on the 30th of June 2022 and extended on a month to month basis up to 30 June 2023. The new contract is effective from the 1st July 2023.

64. Contingencies

The municipality is defending various litigation and claim cases against it.

Should the litigation and claims against the municipality be successful the total estimated liability of all the cases is approximately R266 320 884 (2022 : R242 737 174).

Refer to Appendix E for further details.

Contingent assets

The Municipality has instituted claims in cases below:

- The Municipality is claiming from EOH Mthombo for the provision of services of installing the SAP system and ensuring that the system is fully functional and live. The municipality's claim is based on the following:
 - The breach of contract by EOH.
 - Failure to perform according to their skills and expertise.
 - and wilful misrepresentation.

The municipality is a plaintiff in the litigation case.

Should the litigation and claims be successful in favour of the Municipality, the total estimated cash inflow of these cases is approximately R190 472 807 (2022 : R190 472 807).

- Civil proceedings were instituted against Mr C.O. Lotz and Mr S.Hadebe in relation to salary payments to a manager that never reported for duty .

Should the litigation and claim be successful in favour of the Municipality, the total estimated cash inflow of this case is approximately R1 649 974 (2022 : R1 649 974)



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022

3. The Municipality is litigating Inzama Construction for harvesting timber from compartments not specified in the bid documents.

Should the litigation and claim be successful in favour of the Municipality, the total estimated cash inflow of this case is approximately R1 000 000 (2022 : Nil)

65. Unauthorised expenditure

Opening balance as previously reported	1 666 547 369	2 257 535 679	1 666 547 369	2 257 535 679
Opening balance as restated	1 666 547 369	2 257 535 679	1 666 547 369	2 257 535 679
Less: Amount written off - prior period	(1 666 547 369)	(1 101 117 445)	(1 666 547 369)	(1 101 117 445)
Expenditure identified - current year	-	510 129 135	-	510 129 135
Closing balance	-	1 666 547 369	-	1 666 547 369

The over expenditure incurred by municipal departments during the year is attributable to the following categories:

Non-cash	-	510 129 135	-	510 129 135
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Analysed as follows: non-cash

Bad debts written off	-	6 366 378	-	6 366 378
Debt impairment	-	503 762 757	-	503 762 757
	-	510 129 135	-	510 129 135

66. Fruitless and wasteful expenditure

Opening balance as restated	17 732 756	17 051 176	17 719 040	17 037 460
Add: fruitless and wasteful expenditure - relating to current year	153 182 256	681 580	153 182 256	681 580
Closing balance	170 915 012	17 732 756	170 901 296	17 719 040

Analysis of expenditure awaiting Council's decision for write off or recovery per age classification

2006/2007	92 967	92 967	92 967	92 967
2008/2009	15 167	15 167	15 167	15 167
2009/2010	2 696 668	2 696 668	2 696 668	2 696 668
2010/2011	235 478	235 478	235 478	235 478
2011/2012	879 143	879 143	879 143	879 143
2012/2013	36 490	36 490	36 490	36 490
2013/2014	162 279	162 279	162 279	162 279
2014/2015	449 104	449 104	449 104	449 104
2015/2016	242 977	242 977	242 977	242 977
2016/2017	11 469 254	11 469 254	11 455 538	11 455 538
2017/2018	16 744 573	16 744 573	16 744 573	16 744 573
2018/2019	3 542 655	3 542 655	3 542 655	3 542 655
2019/2020	7 941 214	7 941 214	7 941 214	7 941 214
2008/2009 to 2019/2020 written off	(34 571 804)	(34 571 804)	(34 571 804)	(34 571 804)
2020/2021	7 115 011	7 115 011	7 115 011	7 115 011
2021/2022	681 580	681 580	681 580	681 580
2022/2023	153 182 256	-	153 182 256	-
	170 915 012	17 732 756	170 901 296	17 719 040

Details of fruitless and wasteful expenditure

Cancellation of tenders	253 059	315 372	253 059	315 372
Interest on late payments : Eskom	1 134	1 515	1 134	1 515
Interest on Icon Construction	-	20 086	-	20 086
Salaries and wages for suspended employees with unresolved cases within prescribed timeframe	1 337 222	108 773	1 337 222	108 773
Abuse of vehicle; Overtime fraud and Absenteeism No: FI-08/2020-21	-	103 961	-	103 961
Fraudulent acting allowances and stand by allowances No: FI-04/2020-21	-	131 873	-	131 873
Abuse of vehicle; overtime fraud and absenteeism P.P. Khoza	532 350	-	532 350	-
Fraud Mr Rethabile P Molo	311 774	-	311 774	-
Irregularities on standby allowances Mr S.J. Zungu	24 197	-	24 197	-
Irregularities in appointment of Mr Sithembiso Wilson Mhlongo	567 618	-	567 618	-
Fraud Ms K. E Thenjwayo	1 283 213	-	1 283 213	-
Abuse of vehicle overtime fraud and absenteeism M.E. Manqele	648 365	-	648 365	-



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Khuselani security fruitless and wasteful expenditure - fraud AG findings		21 353 619	-	21 353 619	-
Stateway interest AG findings		34	-	34	-
Adroit interest AG findings		4 290	-	4 290	-
Air traffic AG findings		22 155	-	22 155	-
N.P. Memmela fraud		103 961	-	103 961	-
Mnembe, Mr Mngadi, Mr Safali and Malinga fraud		9 145	-	9 145	-
Yeshua Aquajet fraud		2 215 165	-	2 215 165	-
B.L. Mthethwa fraud		17 712	-	17 712	-
Eskom interest bulk		58 838 350	-	58 838 350	-
Umgeni interest bulk		65 658 893	-	65 658 893	-
		153 182 256	681 580	153 182 256	681 580

Fruitless and wasteful expenditure has not been written off or condoned.

Section 32(2)(b) of the Municipal Finance Management Act requires that Council can deal with these matters in the manner prescribed.

In the case of irregular and wasteful and fruitless expenditure, it is only after an investigation has been conducted that irregular expenditure can be certified as irrecoverable and written off by Council hence there is no movement between financial years 2008/2009 to 2021/2022 as the investigations are still open and as soon as they are closed Council will write off or condone this expenditure.

A system has been put in place to stream-line the payment process to ensure non occurrence of interest costs. Staff have been advised on possible recovery of costs due to negligence.

67. Electricity and water losses

Electricity losses					
Units purchased - kWh		1 670 147 995	1 716 486 536	1 670 147 995	1 716 486 536
Units sold - kWh		(1 264 248 956)	(1 290 028 774)	(1 264 248 956)	(1 290 028 774)
Loss - kWh		405 899 039	426 457 762	405 899 039	426 457 762
Electricity loss as a percentage		24,08	24,67	24,08	24,67
Costs per kWh in cents		1,36000	0,85000	1,36000	0,85000
Electricity losses in rand value		554 027 823	362 588 493	554 027 823	362 588 493

The significant electricity losses of 405 899 039 kWh occurred during the year under review, which resulted in material revenue losses to the municipality. The increase of losses from previous financial year may be as a result of the following: Some of the main contributing factors to increased electricity losses are:

Non –Technical Losses

- Illegal connections.
- Infrastructure vandalism.
- Metering inaccuracies (due to faulty meters).
- Unmetered energy (meter tempering or bypassing the meter at the customer meter).
- Revenue collection

Technical losses (these are inherent in the distribution networks and cannot be eliminated):

- Ageing infrastructure that results in increased power dissipation during transmission and distribution on lines, cables and transformers in the system.
- Overloading.

How are these non technical and technical losses being addressed

Strategy to minimize electricity losses has been developed and is being implemented in line with available resources.

Water losses

Units purchased (kl)		79 239 160	81 746 217	79 239 160	81 746 217
Units sold (kl)		(56 227 945)	(57 649 623)	(56 227 945)	(57 649 623)
Real losses (kl)		18 639 084	19 518 241	18 639 084	19 518 241
Apparent losses		4 732 131	4 578 353	4 372 131	4 578 353
Total water losses (kl)		23 011 215	24 096 594	23 011 215	24 096 594
Water loss as a percentage		29,04	29,50	29,04	29,50
Cost per kl in cents		8,365	9,981	8,365	9,981
Water loss in rand value		192 488 813	240 510 514	192 488 813	240 510 514



- MFMA circular dictates that real losses and apparent losses be considered jointly as total water losses.
- A calculated outcome of 23 011 215 kl was identified as a material water loss for the 2022/2023 year under review.
- Budgetary and personnel constraints to effectively and efficiently undertake maximum service delivery efforts.
- Resultant outcome was that there were frequent burst pipes.
- Many areas were without water for long periods of time due to the complexities of initiating repairs.
- Furthermore the slippery environmental conditions did not allow for reasonably quick repairs.
- In addition there were shortages of essential materials to undertake repairs timeously.
- Financial and personnel constraints to undertake re-active measures within the shortest time period.
- The recent flood damage has further weakened the Water Infrastructure thus resulting in more frequent bursts and subsequently increases in water losses
- The above items can be attributed to the physical water losses of 29,04 %.

Core water loss initiatives undertaken in 2022/23 financial year

- 52744 water meters were audited from July 2022 to June 2023 (Inventory and Inspection for accuracy and correct billing) in order to reduce estimations and improve billing.
- 2972 water meters (cumulative) were replaced by contractors in order to reduce estimations and improve billing. (Does not include in-house meter replacements).
- Leak detection and repairs has commenced for the 2022/23 financial year.
- Reactively responded to 1308 Burst pipes that were reported and repaired in the 2022/2023 financial year.
- Monthly water balances were undertaken in line with the International Water Association balance principles and guidelines.

The following core Non-Revenue Water Interventions are proposed for the 2023/24 financial year

Real Losses Interventions:

- Pressure reduction (rezoning).
- Pressure reduction (implementation).
- PRV (pressure reducing valves) optimization.
- Leak detection.
- Leak repair.
- Reservoir inspection and control valve optimization

Billing Improvement Interventions:

- Meter replacements 2972 units
- Burst pipes 1914 units
- Meter removed/ hard disconnection 1045 units
- Bulk Meter 296 units
- Direct/ Straight connection 311 units
- Meter tamperings 469 units
- Unable to locate water meter 4725 units
- Top consumer Investigation
- Meter reading accuracy
- Non-domestic meter replacement
- Domestic meter replacement

68. Non - compliance with Municipal Finance Management Act

The Municipality did not comply with section 65(2)(e) of the MFMA.

There were instances of non-compliance wherein some suppliers were not paid within 30 days.

69. Accounting by principals and agents

The Municipality is party to principal-agent arrangements.

Details of the arrangements are as follows:

Department of Human Settlements KwaZulu Natal (Housing Projects)

The Municipality is Level 1 accredited Municipality and in terms of the Implementation Protocol. Msunduzi Local Municipality is accredited in terms of section 10 of the Housing Act to Administer all the National programmes on behalf of the Provincial Department of Human Settlements. The Municipality is authorised within its municipal area to manage and administer all Housing programmes as per Para 7 of the Implementation Protocol.

Sale of Prepaid Electricity

The municipality utilises the service of an agent for provision of supply, delivery, installation and commissioning of an online hosted prepayment electricity vending and revenue management system for the Msunduzi Local Municipality.

There is a binding arrangement where Contour Technology (Pty) Ltd (agent) undertakes transactions with 3rd parties, on behalf of, and for benefit of, Msunduzi Local Municipality (principal).

Terms and conditions are as per the contract and no changes occurred during the reporting period.

No risks as the Municipality is able to access the Contour prepaid electricity and is able to reconcile monies paid to the municipality by the agent to the actual sales as per the reports for correctness.

**Department of Transport (Driver's licences)**

The municipality acts as an agent of the Kwa-Zulu Natal Department of Transport for the following services:

- Application for renewal of driving licence
- Issue of credit card format driving licence, including eye test and fingerprints
- Issue of duplicate credit card format driving licence, where required
- Renewal of credit card format driving licence, including eye test and fingerprints
- Issue of temporary driving licence
- Issue of professional driving permit, including eye test and fingerprints
- Issue of duplicate professional driving permit, where required
- Substitution of foreign driving licence and issue of credit card format driving licence card, including eye test and fingerprints
- Verification of driving licence particulars
- Referral of all queries to the Departmental employee specified by the RTI contact person within two working days of a query or lodging of a complaint or dispute.

The agreement is valid for the period from 1 November 2020 to 31 October 2023. Terms and conditions are as per the contract and no changes occurred during the reporting period.

The purpose of the principal-agent relationship is to ensure greater access to clients throughout the province. No significant risks have been identified in this relationship.

Municipality as an agent

Resources held on behalf of the principal(s), but recognised in the entity's own financial statements

There are no resources held on behalf of principals.

Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022

Revenue recognised

The aggregate amount of revenue that the entity recognised as compensation for the transactions carried out on behalf of the principals is show below

Driver's Licenses and professional driver's permits	2 598 950	2 139 483	2 598 950	2 139 483
Department of Human Settlements - accreditation fee	4 634 581	4 853 172	4 634 581	4 853 172

Liabilities and corresponding rights of reimbursement recognised as assets

There are no corresponding rights of reimbursement that have been recognised as assets.

Additional information to municipality as an agent**Revenue and expenses that relate to transactions with third parties undertaken in terms of the principal-agent arrangement**

Amount of revenue received on behalf of the principal during the reporting period

Driver's licences and Professional driver's permits	795 530	590 288	795 530	590 288
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Receivables and/or payables recognised based on the rights and obligations established in the binding arrangement(s)**Reconciliation of the carrying amount of payables****Department of Human Settlements (Housing Settlements)**

Opening balance	20 091 631	21 715 044	20 091 631	21 715 044
Amount transferred by the principal	788 576	25 490 248	788 576	25 490 248
Interest earned on behalf of the principal	323 012	207 482	323 012	207 482
Payments on behalf of the principal	(5 635 016)	(27 321 143)	(5 635 016)	(27 321 143)
	15 568 203	20 091 631	15 568 203	20 091 631

Department of Transport (Driver's licences)

Opening balance	240 397	135 090	240 397	135 090
Payment to principal	(240 397)	(135 090)	(240 397)	(135 090)
Revenue received on behalf of the principal (unpaid)	234 235	240 397	234 235	240 397
	234 235	240 397	234 235	240 397



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
All categories					
Opening balance		20 332 028	21 850 134	20 332 028	21 850 134
Amount transferred by the principal		788 576	25 490 248	788 576	25 490 248
Interest earned on behalf of the principal		323 012	207 482	323 012	207 482
Cash paid on behalf of the principal		(5 635 016)	(27 321 143)	(5 635 016)	(27 321 143)
Payment to principal		(240 397)	(135 090)	(240 397)	(135 090)
Revenue received on behalf of the principal (unpaid)		234 235	240 397	234 235	240 397
		15 802 438	20 332 028	15 802 438	20 332 028

Entity as principal

Resources (including assets and liabilities) of the entity under the custodianship of the agent

There are no municipal resources under the custodianship of the agent.

Fee paid

Fee paid as compensation to the agent -Prepaid electricity	3 767 722	3 331 253	3 767 722	3 331 253
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Resource and/or cost implications for the entity if the principal-agent arrangement is terminated

None

70. Related parties

Relationships

Municipal entity	Safe City Msunduzi NPC
Controlling entity	Msunduzi Local Municipality
Close family member of key management	Ekuseni Investment Holdings
Members of key management	City Manager: Lulamile H Mapholoba Chief Financial Officer: Nelisiwe M. Ngcobo General Manager Community Services: Mbongeni Mathe General Manager Corporate Services: Mosa L.I Molapo General Manager Infrastructure Services: Sabelo N Hlela General Manager Sustainable Development and City Enterprises: Felix Nxumalo Chief Audit Executive: Petrus J. Mahlaba General Manager : L. Holtzhausen (Safe City Msunduzi NPC) Finance Manager : L. Mavuso (Safe City Msunduzi NPC)
Safe City Msunduzi NPC - board of directors	Chairperson : D. Sokhela Vice Chairperson : G Moody Director : V. Biggs Director : R. Singh Director : S Ako-nai Director : K Basson

Councillor Sandile Dlamini is a brother of a Director of Ekuseni Investment holdings.

V. Biggs resigned from Safe City board on the 15th of August 2023.

In kind benefits

The salary and benefits of the Ministerial representative are paid by the Department of Cooperative Governance and Traditional Affairs. The municipality has not been charged for the services rendered by the Municipal representative.

Related party balances

Amounts included in Trade receivable (Trade Payable) regarding related parties

Matthew Francis Inc	(26 617 528)	(4 425 812)
Mkholwa IT Services	(202 674)	(784 731)
Safe City Msunduzi NPC	-	(3 569 856)

There are no guarantees given or received with regards to the related party balances outstanding. There are no commitments with regards to related parties.

There related party balances are unsecured.

The terms and conditions with related parties are on an arm's length basis. There is no specific provision with regards to the nature of the consideration to be provided in settlement of the related party balances.

Refer to note Note 60 for Councillors' arrear consumer accounts for further details on outstanding balances.



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Related party transactions					
Grants paid to related parties					
Safe City Msunduzi NPC - Safe City is an entity of the Municipality.				12 877 892	12 416 689
Services from related parties					
Matthew Francis Inc - The senior manager water and sanitation's spouse is a Director at Matthew Francis Inc. The law firm is a service provider				124 616 898	12 355 430
Mkholwa IT Services - chief town planner's spouse is a Director at Mkholwa IT services				2 283 829	2 227 738
Service charges paid received from related parties					
Safe City Msunduzi NPC - Safe City is an entity of the Municipality				217 123	201 396

Remuneration of management

Councillors

2023

Name	Basic salary	Phone allowance	Housing allowance	Travelling allowance	Pension	Medical Aid	Total
Mayor	1 159 587	42 600	-	-	173 938	60 084	1 436 209
Deputy mayor	1 125 083	41 400	-	-	-	-	1 166 483
Speaker	789 885	42 600	-	163 766	117 699	54 693	1 168 643
Chief whip	823 596	51 000	-	-	122 085	25 729	1 022 410
MPAC chair	911 004	48 053	-	-	-	37 451	996 508
Executive committee members	6 807 100	372 406	41 595	401 182	265 291	253 024	8 140 598
Other councillors	29 491 886	3 162 082	39 020	1 986 487	1 816 014	1 391 165	37 886 654
	41 108 141	3 760 141	80 615	2 551 435	2 495 027	1 822 146	51 817 505

2022

Name	Basic salary	Phone allowance	Housing allowance	Travelling allowance	Pension	Medical Aid	Motor vehicle allowance	Total
Mayor	1 100 919	44 400	-	-	165 138	58 335	-	1 368 792
Deputy mayor	1 005 937	45 833	-	-	48 266	16 844	-	1 116 880
Speaker	745 311	44 400	-	156 062	111 797	52 515	-	1 110 085
Chief whip	906 481	36 333	-	34 315	89 889	24 995	-	1 092 013
MPAC chair	829 210	33 383	-	-	43 326	32 187	84 481	1 022 587
Executive committee members	6 581 685	275 133	28 423	604 703	512 456	236 802	-	8 239 202
Other councillors	27 143 856	2 277 867	71 416	2 671 446	2 079 085	1 223 798	-	35 467 468
	38 313 399	2 757 349	99 839	3 466 526	3 049 957	1 645 476	84 481	49 417 027

Executive management

2023

Name	Basic salary	Phone allowance	Housing allowance	Travelling allowance	Pension	Medical aid	Acting allowance	Bonus	Other	Total
City Manager	915 206	19 800	10 528	99 210	157 175	34 864	-	-	135 483	1 372 266
Chief Financial Officer	1 189 101	14 400	180 000	176 016	115 937	43 871	139 334	60 000	(2 830)	1 915 829
Chief Audit Executive - Internal audit	1 259 037	13 800	12 141	153 262	226 627	38 513	-	104 920	(3 993)	1 804 307
General Manager: Corporate Services	1 311 588	20 400	-	127 251	236 086	-	-	90 000	(131)	1 785 194
General Manager: Sustainable Development and City Enterprises	1 017 935	14 400	-	338 550	-	60 084	-	-	(479)	1 430 490
General Manager: Community services	1 290 708	18 700	-	-	-	21 172	-	-	2 068	1 332 648
General manager: Infrastructure services	1 243 352	8 700	-	98 965	72 162	-	-	-	(297)	1 422 882



Name	Basic salary	Phone allowance	Housing allowance	Travelling allowance	Pension	Medical aid	Acting allowance	Bonus	Other	Total
Chairperson: D. Sokhela (Safe City Msunduzi NPC)	100 206	-	-	-	-	-	-	-	-	100 206
Vice Chairperson: G. Moody (Safe City Msunduzi NPC)	41 974	-	-	-	-	-	-	-	-	41 974
Director: R Singh (Safe City Msunduzi)	34 387	-	-	-	-	-	-	-	-	34 387
Director: S .Ako-nai (Safe City Msunduzi NPC)	31 742	-	-	-	-	-	-	-	-	31 742
Director: K. Basson (Safe City Msunduzi NPC)	42 324	-	-	-	-	-	-	-	-	42 324
General Manager: L. Holtzhausen	743 208	10 800	-	30 000	-	30 967	-	61 696	2 126	878 797
Finance Manager : L. Mavuso	467 399	10 200	-	24 000	35 055	30 967	-	38 950	2 125	608 696
	9 688 167	131 200	202 669	1 047 254	843 042	260 438	139 334	355 566	134 072	12 801 742

2022

Name	Basic salary	Phone allowance	Housing allowance	Travelling allowance	Pension	Medical aid	Acting allowance	Bonus	Other	Total
City Manager	1 045 975	-	-	-	189 008	-	-	-	107 409	1 342 392
Chief Financial Officer	1 228 641	14 400	180 000	176 493	119 792	-	69 667	60 000	21 627	1 870 620
Chief Audit Executive - Internal audit	1 200 226	13 800	11 574	153 262	216 041	36 817	-	100 019	16 452	1 748 191
General Manager: Corporate Services	1 304 980	20 400	-	127 251	234 897	-	-	90 000	2 975	1 780 503
General Manager: Sustainable Development and City Enterprises	958 373	14 400	-	338 550	-	57 277	-	-	13 676	1 382 276
General Manager: Community services	1 354 200	20 400	-	-	-	13 070	3 698	-	7 765	1 399 133
General manager: Infrastructure services	1 354 200	23 600	-	-	-	-	-	-	9 319	1 387 119
Chairperson : D. Sokhela (Safe City Msunduzi NPC)	73 974	-	-	-	-	-	-	-	-	73 974
Vice Chairperson : G. Moody (Safe City Msunduzi NPC)	41 971	-	-	-	-	-	-	-	-	41 971
Director : V. Biggs (Safe City Msunduzi NPC)	15 871	-	-	-	-	-	-	-	-	15 871
Director : R Singh (Safe City Msunduzi)	31 742	-	-	-	-	-	-	-	-	31 742
Director : S .Ako-nai (Safe City Msunduzi NPC)	31 742	-	-	-	-	-	-	-	-	31 742
Director : K. Basson (Safe City Msunduzi NPC)	37 005	-	-	-	-	-	-	-	-	37 005
General Manager : L. Holtzhausen	709 448	10 000	-	30 000	-	28 649	-	61 697	2 040	841 834
Finance Manager : L. Mavuso	442 723	8 600	-	24 000	33 204	28 649	-	35 865	2 125	575 166
	9 831 071	125 600	191 574	849 556	792 942	164 462	73 365	347 581	183 388	12 559 539

71. Events after the reporting date

South African Forestry Company SOC was appointed on the 24th of July 2023 for a period of three(3) years for the provision of total management for the Municipality's plantation.

72. Prior period error

Presented below are those items contained in the Statement of Financial Position, Statement of Financial Performance and Cash Flow statement that have been affected by prior-year adjustments:



Statement of Financial Position

Economic entity - 2022

	As previously reported	Correction of error	Change in accounting policy	Restated
Accumulated surplus	(7 265 348 361)	(332 008 633)	(227 230 049)	(7 824 587 043)
VAT payable	(178 523 315)	22 932	-	(178 500 383)
Consumer debtors	1 315 073 345	328 014 845	149 898 585	1 792 986 775
Statutory receivables	516 960 589	10 175 162	77 331 464	604 467 215
Inventories	367 397 459	1 597 734	-	368 995 193
Investment property	925 219 355	(1 710 010)	-	923 509 345
Property, Plant and equipment	6 917 056 197	(972 433)	-	6 916 083 764
Heritage assets	273 106 020	(12 500)	-	273 093 520
Payables from exchange transactions	(1 922 030 381)	(5 293 914)	-	(1 927 324 295)
Receivables from exchange transactions	21 116 337	186 817	-	21 303 154
	970 027 245	-	-	970 027 245

Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022

Accumulated surplus

As previously reported	-	(7 265 348 360)	-	(7 253 400 681)
Correction of prior year accruals	-	(69 743)	-	(69 743)
Correction of unclaimed Input VAT section 16(3) of the VAT Act	-	(66 305)	-	(66 305)
Reversal of adjustments relating to updated cutoff report	-	2 645 171	-	2 645 171
Correction of duplicated inventory losses	-	(1 597 733)	-	(1 597 733)
Correction investment property fair value - 2021/22	-	1 710 009	-	1 710 009
Rates adjustments 2021/22	-	13 173 236	-	13 173 236
Rates adjustments prior years	-	5 252 059	-	5 252 059
Correction of overbilled landfill site debtor	-	99 687	-	99 687
Assets value correction- review of remaining useful lives	-	(8 621)	-	(8 621)
Accounting for debtors with credit balances outstanding for more than 3 years	-	(5 978 913)	-	(5 978 913)
Correction of overbilled landfill site debtor	-	7 917	-	7 917
Accounting for cut off rental adjustment relating to 2020/21	-	(297 483)	-	(297 483)
Accounting for cut off rental adjustment relating to 2021/22	-	(627 877)	-	(627 877)
Reversal of prescribed debtors incorrectly written off	-	10 144 172	-	10 144 172
Derecognition of a duplicated asset	-	12 500	-	12 500
Raising receivable for overclaimed overtime	-	(74 398)	-	(74 398)
Raising of a councillor debtor for overpayment	-	(112 418)	-	(112 418)
Accounting for impairment movement due to change in accounting policy - refer to note 74	-	(227 230 049)	-	(227 230 049)
Correction of a duplicated Cyberfox accrual	-	(155 607)	-	(155 607)
Derecognition of duplicated assets	-	523 588	-	523 588
Accounting for manual adjustments that relate to prior years	-	12 477 239	-	12 477 239
Correction of bad debts reversals 2021/22	-	(9 314 363)	-	(9 314 363)
Accounting for rental adjustment in current relating to 2020/21	-	(9 056)	-	(9 056)
Accounting for rental adjustment in current relating to 2021/22	-	(73 473)	-	(73 473)
Accounting for revenue billed in the current year relating to 2021/22	-	(255 035 387)	-	(255 035 387)
Accounting for revenue billed in the current year relating to prior years	-	(94 076 269)	-	(94 076 269)
Depreciation correction for assets capitalised in the prior period	-	401 632	-	401 632
Accounting for property rates adjustments in current year but relating to 21/22	-	443 703	-	443 703
Accounting for rental adjustment in current relating to 2020/21	-	843 994	-	843 994
Accounting for manual adjustments processed in 23/24 but relating to prior years.	-	243 418	-	243 418
Accounting for property rates manual adjustments in 23/24 relating to prior years.	-	906 353	-	906 353
Correction of interest posted in 22/23 but relating to 21/22.	-	(19 296 180)	-	(19 296 180)
Correction of interest posted in 22/23 but relating to 21/22.	-	783 411	-	783 411
Accounting for manual adjustments processed in 22/23 relating to 21/22.	-	283 033	-	283 033
Accounting for manual adjustments posted in 22/23 relating to prior years	-	(8 082 777)	-	(8 082 777)
Correction of service charges adjustments in August 2023 relating prior years	-	(427 996)	-	(427 996)
Correction of service charges adjustments in August 2023 relating 2021/22	-	(571 986)	-	(571 986)



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Correction of interest adjustment posted in current year relating to 2021/22		-	(4 107 000)	-	(4 107 000)
Correction of interest adjustment posted in current year relating to prior years		-	(11 257 335)	-	(11 257 335)
Accounting for interest adjustments posted in 2023/24 relating to prior years		-	(8 758)	-	(8 758)
Accounting for interest adjustments posted in 2023/24 relating to 2021/22		-	10 021	-	10 021
Accounting for interest adjustment posted in current year relating to 2021/22		-	24 892	-	24 892
Accounting for interest adjustments posted in 2023/24 relating to 2021/22		-	33 015	-	33 015
Restatement of impairment 2021		-	(897 901 410)	-	(897 901 410)
Restatement of impairment 2022		-	926 895 540	-	926 895 525
Correction of payroll posting paid in 2022/23 but relating to 2021/22 financial year		-	1 383 316	-	1 383 316
Correction of transactions posted in July 2023 but relate to 2021/22		-	(4 746 460)	-	(4 746 460)
Correction of transactions posted in July 2023 but relate to prior years		-	3 535 172	-	3 535 172
Correction of work in progress - Shooting range		-	55 836	-	55 836
Restated		-	(7 824 587 043)	-	(7 812 639 379)
VAT payable					
As previously reported		-	(178 523 315)	-	(178 111 817)
Correction of prior year accruals		-	(5 996)	-	(5 996)
Correction of unclaimed Input VAT section 16(3) of the VAT Act		-	66 305	-	66 305
Correction of overbilled landfill site debtor		-	(14 036)	-	(14 036)
Correction of a duplicated Cyberfox accrual		-	(23 341)	-	(23 341)
Restated		-	(178 500 383)	-	(178 088 885)
Consumer debtors					
As previously reported		-	1 315 073 345	-	1 315 073 345
Reversal of adjustments relating to updated cutoff report		-	(2 645 161)	-	(2 645 161)
Correction of overbilled landfill site debtor		-	(86 685)	-	(86 685)
Correction of overbilled landfill site debtor		-	(6 885)	-	(6 885)
Accounting for cut off rental adjustment relating to 2020/21		-	297 483	-	297 483
Accounting for cut off rental adjustment relating to 2021/22		-	627 877	-	627 877
Accounting for impairment movement due to change in accounting policy - refer to note 74		-	149 898 585	-	149 898 585
Accounting for manual adjustments that relate to prior years		-	(12 477 238)	-	(12 477 238)
Correction of bad debts reversals 2021/22		-	9 278 477	-	9 278 477
Accounting for rental adjustment in current relating to 2020/21		-	9 056	-	9 056
Accounting for cut off rental adjustment relating to 2021/22		-	73 473	-	73 473
Accounting for revenue billed in the current year relating to 2021/22		-	239 750 192	-	239 750 192
Accounting for revenue billed in the current year relating to prior years		-	78 582 492	-	78 582 492
Correction of interest posted in 22/23 but relating to 21/22.		-	14 313 169	-	14 313 169
Re-allocation of bad debts written off relating to 21/22.		-	(783 411)	-	(783 411)
Accounting for manual adjustments processed in 22/23 relating to 21/22.		-	(283 033)	-	(283 033)
Accounting for manual adjustments posted in 22/23 relating to prior years		-	8 082 777	-	8 082 777
Correction of service charges adjustments in August 2023 relating prior years		-	427 996	-	427 996
Correction of service charges adjustments in August 2023 relating to 2021/22		-	564 572	-	564 572
Correction of interest adjustment posted in current year relating to 2021/22		-	3 496 532	-	3 496 532
Correction of interest adjustment posted in current year relating to prior years		-	9 226 277	-	9 226 277
Accounting for interest adjustments posted in 2023/24 relating to prior years		-	5 107	-	5 107
Accounting for interest adjustments posted in 2023/24 relating to 2021/22		-	(6 556)	-	(6 556)
Accounting for interest adjustment posted in current year relating to 2021/22		-	(20 317)	-	(20 317)
Accounting for interest adjustments posted in 2023/24 relating to 2021/2		-	(24 759)	-	(24 759)
Restatement of impairment 2021		-	739 132 171	-	739 132 171
Restatement of impairment 2022		-	(760 588 762)	-	(760 588 762)
Correction of transactions posted in July 2023 but relate to 2021/22		-	-	-	4 619 979
Correction of transactions posted in July 2023 but relate to prior years		-	-	-	(3 549 978)
Restated		-	1 791 916 774	-	1 792 986 775
Statutory receivables					
As previously reported		-	516 960 589	-	516 960 589
Rates adjustments 2021/22		-	(13 173 236)	-	(13 173 236)
Rates adjustments prior years		-	(5 252 059)	-	(5 252 059)
Accounting for impairment movement due to change in accounting policy - refer to note 74		-	77 331 464	-	77 331 464



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Correction of bad debts reversals 2021/22		-	35 887	-	35 887
Accounting for revenue billed in the current year relating to 2021/22		-	15 285 195	-	15 285 195
Accounting for revenue billed in the current year relating to prior years		-	15 493 777	-	15 493 777
Accounting for property rates adjustments in current year but relating to 21/22		-	(443 704)	-	(443 704)
Accounting for manual adjustments processed in 23/24 but relating to prior years.		-	(843 994)	-	(843 994)
Accounting for property rates manual adjustments in 23/24 relating to 21/22.		-	(243 418)	-	(243 418)
Accounting for property rates manual adjustments in 23/24 relating to prior years.		-	(906 353)	-	(906 353)
Correction of interest posted in 22/23 but relating to 21/22.		-	4 983 011	-	4 983 011
Correction of service charges adjustments in August 2023 relating to 2021/22		-	7 413	-	7 413
Correction of interest adjustment posted in current year relating to 2021/22		-	610 468	-	610 468
Correction of interest adjustment posted in current year relating to prior years		-	2 031 058	-	2 031 058
Accounting for interest adjustments posted in 2023/24 relating to prior years		-	3 652	-	3 652
Accounting for interest adjustments posted in 2023/24 relating to 2021/22		-	(3 465)	-	(3 465)
Accounting for interest adjustment posted in current year relating to 2021/22		-	(4 575)	-	(4 575)
Accounting for interest adjustments posted in 2023/24 relating to 2021/2		-	(8 256)	-	(8 256)
Restatement of impairment 2021		-	158 769 239	-	158 769 239
Restatement of impairment 2022		-	(166 306 763)	-	(166 306 763)
Correction of transactions posted in July 2023 but relate to 2021/22		-	126 480	-	126 480
Correction of transactions posted in July 2023 but relate to prior years		-	14 805	-	14 805
Restated		-	604 467 215	-	604 467 215
Inventories					
As previously reported		-	367 397 459	-	367 397 459
Correction of duplicated inventory losses		-	1 597 734	-	1 597 734
Restated		-	368 995 193	-	368 995 193
Payables from exchange transactions					
As previously reported		-	(1 922 030 381)	-	(1 925 228 675)
Correction of accrual - 2019/20		-	45 970	-	45 970
Correction of accruals - 2021/22		-	29 754	-	29 754
Accounting for debtors with credit balances outstanding for more than 3 years		-	5 978 913	-	5 978 913
Reversal of prescribed debtors incorrectly written off		-	(10 144 171)	-	(10 144 171)
Correction of a duplicated Cyberfox accrual		-	178 936	-	178 952
Correction of payroll posting paid in 2022/23 but relating to 2021/22 financial year.		-	(1 383 316)	-	(1 383 316)
Restated		-	(1 927 324 295)	-	(1 930 522 573)
Investment property					
As previously reported		-	925 219 355	-	925 219 355
Correction investment property fair value - 2021/22		-	(1 710 010)	-	(1 710 010)
Restated		-	923 509 345	-	923 509 345
Property, plant and equipment					
As previously reported		-	6 917 056 197	-	6 908 465 877
Assets value correction- review of remaining useful lives		-	8 622	-	8 622
Derecognition of duplicated assets		-	(523 587)	-	(523 587)
Depreciation correction for assets capitalised in the prior period		-	(401 632)	-	(401 632)
Correction of work in progress - Shooting range		-	(55 836)	-	(55 836)
Restated		-	6 916 083 764	-	6 907 493 444
				Transfers	Depreciation
Reconciliation of property, plant and equipment					
As previously reported				(6 361 363)	(361 052 205)
Reclassification				(1 443 694)	1 443 694
Restated				(7 805 057)	(359 608 511)



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Heritage assets					
As previously reported		-	273 106 020	-	273 106 020
Derecognition of a duplicated asset		-	(12 500)	-	(12 500)
Restated		-	273 093 520	-	273 093 520
Receivables from exchange transactions					
As previously reported		-	21 116 337	-	21 113 837
Raising receivable for overclaimed overtime		-	74 398	-	74 398
Raising of a councillor debtor for overpayment		-	90 405	-	90 405
Restated		-	21 281 140	-	21 278 640

Statement of Financial Performance

Economic entity - 2022

	As previously reported	Correction of error	Change in accounting policy	Re-classification	Restated
Deficit for the year	(726 982 160)	264 532 502	227 230 049	-	(235 219 609)
Service charges	3 619 669 817	231 053 629	-	-	3 850 723 446
Property rates	1 211 348 604	1 551 317	-	-	1 212 899 921
Interest consumer debtors and receivables	148 962 699	18 347 402	-	-	167 310 101
Bad debts written off	(83 779 107)	8 530 953	-	-	(75 248 154)
Bulk purchases	(2 950 207 305)	-	-	737 482 753	(2 212 724 552)
Operational costs	(121 311 526)	108 417	-	-	(121 203 109)
Inventory consumed	(84 353 446)	-	-	(737 482 753)	(821 836 199)
Fair value adjustments on investment property	16 517 173	(1 710 009)	-	-	14 807 164
Inventory losses	(2 687 271)	1 597 733	-	-	(1 089 538)
Remuneration of councillors	(49 529 446)	112 419	-	-	(49 417 027)
Rental of facilities and equipment	(25 415 308)	(701 350)	-	-	(26 116 658)
Debt impairment	(1 003 762 758)	-	227 230 049	-	(776 532 709)
General expenses	(693 572 911)	29 755	-	-	(693 543 156)
Employee related costs	(1 494 486 747)	(1 464 787)	-	-	(1 495 951 534)
Transfers and subsidies	(19 995 785)	81 471	-	-	(19 914 314)
Interest from non - exchange receivables	50 189 792	5 592 853	-	-	55 782 645
	(2 209 395 685)	527 662 305	454 460 098	-	(1 227 273 282)

Deficit for the year

As previously reported	-	(726 982 160)	-	(725 578 670)
Correction of 2021/22 accruals	-	29 754	-	29 754
Reversal of adjustments relating to updated cutoff report	-	(2 645 161)	-	(2 645 161)
Correction of duplicated inventory losses	-	1 597 733	-	1 597 733
Correction investment property fair value - 2021/22	-	(1 710 009)	-	(1 710 009)
Rates adjustments 2021/22	-	(13 173 236)	-	(13 173 236)
Accounting for cut off rental adjustment relating to 2021/22	-	627 877	-	627 877
Raising of a councillor debtor for overpayment	-	112 418	-	112 418
Accounting for impairment movement due to change in accounting policy - refer to note 74	-	227 230 049	-	227 230 049
Correction of a duplicated Cyberfox accrual	-	108 417	-	108 417
Accounting for manual adjustments that relate to 2021/22	-	(10 388 351)	-	(10 388 351)
Correction of bad debts reversals 2021/22	-	9 314 364	-	9 314 364
Accounting for cut off rental adjustment relating to 2021/22	-	73 473	-	73 473
Accounting for revenue billed in the current year relating to 2021/22	-	255 035 387	-	255 035 387
Accounting for revenue billed in the current year relating to 2021/22	-	(443 704)	-	(443 704)
Accounting for property rates manual adjustments in 23/24 relating to 21/22.	-	(243 418)	-	(243 418)
Correction of interest posted in 22/23 but relating to 21/22.	-	19 296 180	-	19 296 180
Re-allocation of bad debts written off relating to 21/22	-	(783 411)	-	(783 411)
Accounting for manual adjustments processed in 22/23 relating to 21/22	-	(283 031)	-	(283 031)
Correction of service charges adjustments in August 2023 relating to 2021/22	-	571 986	-	571 986
Correction of interest adjustment posted in current year relating to 2021/22	-	4 107 000	-	4 107 000
Accounting for interest adjustments posted in 2023/24 relating to 2021/22	-	(10 021)	-	(10 021)
Accounting for interest adjustment posted in current year relating to 2021/22	-	(24 890)	-	(24 890)



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Correction of payroll posting paid in 2022/23 but relating to 2021/22 financial year		-	(1 383 316)	-	(1 383 316)
Correction of transactions posted in July 2023 but relate to 2021/22-		4 746 461	-	4 746 461	-
Restated		-	(235 219 609)	-	(233 816 119)
General expenses					
As previously reported		-	(693 572 911)	-	(693 376 753)
Correction of 2021/22 accruals		-	29 754	-	29 754
Restated		-	(693 543 157)	-	(693 346 999)
Service charges					
As previously reported		-	3 619 669 817	-	3 619 871 213
Reversal of adjustments relating to updated cutoff report		-	(2 645 161)	-	(2 645 161)
Accounting for manual adjustments that relate to 2021/22		-	(10 388 351)	-	(10 388 351)
Accounting for revenue billed in the current year relating to 2021/22		-	239 750 192	-	239 750 192
Accounting for manual adjustments processed in 22/23 relating to 21/22.		-	(283 031)	-	(283 031)
Correction of transactions posted in July 2023 but relate to 2021/22		-	4 619 980	-	4 619 980
Restated		-	3 850 723 446	-	3 850 924 842
Property rates					
As previously reported		-	1 211 348 604	-	1 211 348 604
Rates adjustments 2021/22		-	(13 173 236)	-	(13 173 236)
Accounting for manual adjustments that relate to 2021/22		-	15 285 195	-	15 285 195
Accounting for property rates manual adjustments in current year but relating to 21/22.		-	(443 704)	-	(443 704)
Accounting for property rates manual adjustments in 23/24 relating to 21/22.		-	(243 418)	-	(243 418)
Correction of transactions posted in July 2023 but relate to 2021/22		-	126 480	-	126 480
Restated		-	1 212 899 921	-	1 212 899 921
Inventory losses					
As previously reported		-	(2 687 271)	-	(2 687 271)
Correction of duplicated inventory losses		-	1 597 733	-	1 597 733
Restated		-	(1 089 538)	-	(1 089 538)
Fair value adjustment on investment property					
As previously reported		-	16 517 173	-	16 517 173
Correction investment property fair value - 2021/22		-	(1 710 009)	-	(1 710 009)
Restated		-	14 807 164	-	14 807 164
Interest consumer debtors and receivables					
As previously reported		-	148 962 699	-	148 962 699
Correction of interest posted in 22/23 but relating to 21/22.		-	14 313 169	-	14 313 169
Correction of interest adjustments in August 2023 relating to 2021/22		-	564 572	-	564 572
Correction of interest adjustment posted in current year relating to 2021/22		-	3 496 532	-	3 496 532
Accounting for interest adjustments posted in 2023/24 relating to 2021/22		-	(6 556)	-	(6 556)
Accounting for interest adjustment posted in current year relating to 2021/22		-	(20 315)	-	(20 315)
Restated		-	167 310 101	-	167 310 101
Interest from non exchange receivables					
As previously reported		-	50 189 792	-	50 189 792
Correction of interest posted in 22/23 but relating to 21/22.		-	4 983 011	-	4 983 011
Correction of interest adjustments in August 2023 relating to 2021/22		-	7 413	-	7 413
Correction of interest adjustment posted in current year relating to 2021/22		-	610 468	-	610 468
Accounting for interest adjustments posted in 2023/24 relating to 2021/22		-	(8 039)	-	(8 039)
Restated		-	55 782 645	-	55 782 645
Remuneration of councillors					
As previously reported		-	(49 529 446)	-	(49 529 446)
Raising of a councillor debtor for overpayment		-	112 419	-	112 419
Restated		-	(49 417 027)	-	(49 417 027)



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022
Debt impairment					
As previously reported		-	(1 003 762 758)	-	(1 003 762 758)
Accounting for impairment movement due to change in accounting policy - refer to note 74		-	227 230 049	-	227 230 049
Restated		-	(776 532 709)	-	(776 532 709)
Rental of facilities and equipment					
As previously reported		-	(25 415 308)	-	(25 415 308)
Accounting for cut off rental adjustment relating to 2021/22		-	(701 350)	-	(701 350)
Restated		-	(26 116 658)	-	(26 116 658)
Operational costs					
As previously reported		-	(121 311 526)	-	(120 406 042)
Correction of a duplicated Cyberfox accrual		-	108 417	-	108 417
Restated		-	(121 203 109)	-	(120 297 625)
Bad debts written off					
As previously reported		-	(83 779 107)	-	(83 779 107)
Correction of bad debts reversals 2021/22		-	9 314 364	-	9 314 364
Re-allocation of bad debts written off relating to 21/22.		-	(783 411)	-	(783 411)
Restated		-	(75 248 154)	-	(75 248 154)
Employee related costs					
As previously reported		-	(1 494 486 747)	-	(1 483 036 965)
Correction of payroll posting paid in 2022/23 but relating to 2021/22 financial year		-	(1 464 787)	-	(1 464 787)
Restated		-	(1 495 951 534)	-	(1 484 501 752)
Transfers and subsidies					
As previously reported		-	(19 995 785)	-	(32 412 674)
Correction of payroll posting paid in 2022/23 but relating to 2021/22 financial year		-	81 471	-	81 471
Restated		-	(19 914 314)	-	(32 331 203)
Bulk purchases					
As previously reported		-	(2 950 207 305)	-	(2 950 207 305)
Reclassification to inventory consumed		-	737 482 753	-	737 482 753
Restated		-	(2 212 724 552)	-	(2 212 724 552)
Inventory consumed					
As previously reported		-	(84 353 446)	-	(83 307 652)
Reclassification from bulk purchases		-	(737 482 753)	-	(737 482 753)
Restated		-	(821 836 199)	-	(820 790 405)

Cash flow statement**Economic entity - 2022**

	As previously reported	Correction of error	Re-classification	Restated
Cash flow from operating activities				
Sale of goods and services	4 392 197 819	(112 420)	(1 172 527 371)	3 219 558 028
Property rates and fines	-	-	1 172 527 371	1 172 527 371
Employee costs	(1 496 593 784)	30 947	-	(1 496 562 837)
Suppliers	(3 382 238 686)	(1 620)	-	(3 382 240 306)
	(486 634 651)	(83 093)	-	(486 717 744)
Cash flow from investing activities				
Purchase of tangible non current assets	(528 036 097)	-	528 036 097	-
Purchase of property, plant and equipment	-	83 095	(511 267 523)	(511 184 428)
Purchase of investment property	-	-	(16 768 574)	(16 768 574)
	(528 036 097)	83 095	-	(527 953 002)



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022

The cashflow statement was recalculated due to corrections in the Statement of Financial Performance and Position.

73. Prior period error - disclosures

Presented below are those items contained in the disclosure notes that have been affected by prior-year adjustments:

The correction of the error(s) results in adjustments as follows:

Contingent assets

As previously reported	-	-	-	-
Recognition of EOH litigation	-	190 472 807	-	190 472 807
Restated	-	190 472 807	-	190 472 807

Refer to Note 65 Contingent asset.

Valuations

	Rural communal land	Agriculture	Residential	Public service infrastructure	Public service property	Vacant land
As previously reported	203 416 000	452 132 000	49 457 005 473	212 832 635	5 108 229 000	2 126 205 700
Reclassification	(203 416 000)	10 250 000	83 304 000	2 522 000	38 000 000	69 340 000
Restated	-	462 382 000	49 540 309 473	215 354 635	5 146 229 000	2 195 545 700

Reclassification is due to the Rural communal properties value being decreased to R Nil to accommodate the reallocation as per finding 3 (i) in the Outcome of Assessment of Municipalities in terms of Section 8 of the Local Government: Municipal Property Rates Act (The Act) by COGTA, which states the following;

“Rural Communal Property” is listed as a category of rateable properties in the rates policy and resolution levying rates whilst it is not a legitimate use category in terms of section 8. Its definition in the rates policy indicates that its dominant use is residential yet it is rated at 1: 1.36 compared to residential properties. Either it must be rated like residential properties according to its dominant use or it must be categorised and rated like multiple purpose properties”.

Related parties

Mkhholwa IT Services	Related parties balances	Related parties transactions
Adjustment	784 731	2 040 077

Adjustment made to disclose an identified related party.

74. Changes in accounting policy

The consolidated annual financial statements have been prepared in accordance with Standards of Generally Recognised Accounting Practice on a basis consistent with the prior year except for the revision of the impairment policy. The changes affect the risk profiling of debtors and the treatment thereof.

- The previous policy had categorised all debtors with balances 31 to 90 days as medium risk, the new policy now categorises accounts outstanding for more than 90 days and there is a formal instalment plan in place or where legal steps was taken to be medium risk.
- Government debtors that are long outstanding for more than 730 days are categorised as high risk
- Government debtors that are long outstanding for more than 365 days are categorised as low risk.
- The previous policy had categorised deceased debtors accounts outstanding for more than 31 days as high risk, the new policy now categorises deceased debtor accounts that are outstanding for more than 91 days as high risk.

For the aggregate effect of the changes in accounting policy on the consolidated annual financial statements for the year ended 30 June 2022 refer to note 73.

75. Comparative figures

Certain comparative figures have been restated

76. Change in accounting estimate

Property, plant and equipment

GRAP 17: Property, plant and equipment requires that the review of the remaining useful life of an item of property, plant and equipment be conducted at least at each reporting period. The municipality performed this review as at 30 June 2023 and the following results were achieved:



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022

Based on the condition assessment and utilisation of assets ascertained during the physical verification exercise, the remaining useful lives of assets were reviewed.

The impact of the adjustment is that depreciation charges on property, plant and equipment decreased by R52 786 821 (2022:R4 398 422).

It is impractical to determine the amount of the effect in future periods.

Depreciation before the review of useful life	(390 135 351)	(370 159 405)	(390 135 351)	(370 159 405)
Depreciation after the review of useful life	337 348 530	365 760 983	337 348 530	365 760 983
Change in estimate	(52 786 821)	(4 398 422)	(52 786 821)	(4 398 422)

Property, Plant and Equipment - Landfill rehabilitation provision

Landfill rehabilitation provision is created to ensure that the municipality will be able to restore the landfill site to its original condition at the end of its life. The provision represents management's best estimate of the municipality's liability with regards to aforementioned restoration costs. The effect of the current year's revision was an increase of R2 449 238 due to change in discount factor and effect of re-measurement.

Employment benefit obligation

The municipality provides post-employment medical benefits to certain staff members. The provision represents management's best estimate of the municipality's liability with regards to aforementioned post-employment medical benefits. The effect of the current year's revision is a decrease of R37 825 000 to R509 433 001, owing to the net effect of the actuarial gain, current service and interest costs for the reporting period ended 30 June 2023.

Long service awards

In terms of the SALGA conditions of service collective agreement, employees qualify for long service leave upon completion of specified periods in the agreement. The provision was created to comply with the agreement. The effect of the current year's revision is an increase by R2 232 000 to R85 820 000, attributed to the net effect of the actuarial loss, benefits vesting, current service, past service and interest costs for the reporting period ended 30 June 2023.

77. Risk management

Financial risk management

The economic entity's activities expose it to a variety of financial risks: market risk (including currency risk, fair value interest rate risk, cash flow interest rate risk and price risk), credit risk and liquidity risk.

Liquidity risk

The economic entity's risk to liquidity is a result of the funds available to cover future commitments. The economic entity manages liquidity risk through an ongoing review of future commitments and credit facilities.

The municipality is exposed to the following liquidity risks:

Other financial liabilities

	Less than 1 year	Between 1 and 2 years	Between 2 and 5 years	Total
At 30 June 2023				
Borrowings	74 270 955	50 310 656	-	124 581 611
At 30 June 2022				
Borrowings	79 162 900	74 270 956	50 310 656	203 744 512

Credit risk

Credit risk refers to the risk that a counter party will default on its contractual obligations resulting in financial loss to the municipality.

Credit risk consists mainly of cash deposits, cash equivalents, derivative financial instruments and trade debtors. The municipality only deposits cash with major banks with high quality credit standing and limits exposure to any one counter-party.

Trade receivables comprise mainly water, sanitation, refuse, rates, property rental, electricity and other service chargers, dispersed across different industries and geographical areas. Management evaluated credit risk relating to customers financial conditions on an ongoing basis, and have been presented in these financial statements net of a provision for impairment.

In the case of debtors whose accounts become in arrears, it is endeavored to collect such accounts by "levying of penalty charges", "demand for payment", "restriction of services" and as a last resort, "handed over for collection", whichever procedure is applicable in terms of Council's Credit Control and Debt Collection Policy. If customers are independently rated, these ratings are used. Otherwise, if there is no independent rating, risk control assesses the credit quality of the customer, taking into account its financial position, past experience and other factors.

Individual risk limits are set based on internal or external ratings in accordance with limits set by management. The utilisation of credit limits is regularly monitored. Sales to consumers are settled in cash or using major credit cards. Credit guarantee insurance is purchased when deemed appropriate.



Figures in Rand	Note(s)	Economic Entity		Controlling Entity	
		2023	2022	2023	2022

The carrying amount of financial assets recorded in the financial statements that represent the municipality's maximum exposure to credit risk obtained details - Refer to note 78 - Financial instruments disclosure.

As at the end of the reporting period, no collateral was being held as a means of mitigating the risk of financial loss from default except for consumer deposits.

Credit quality

The credit quality of cash at bank and short term deposits, excluding cash on hand that are neither past due nor impaired can be assessed by reference to external credit ratings. Although credit quality can be assessed, the Municipality did not apply any methods to evaluate the credit quality.

The credit quality of receivables from exchange transactions are neither past due nor impaired except for land sale debtors, insurance claims and IDT.

The analysis of the age of receivables that are past due but not impaired for the Municipality (Refer to note 7 - consumer debtors) for the analysis and details.

Market risk

Risk from agricultural assets

The municipality is exposed to financial risks arising from changes in timber prices. The economic entity does not anticipate that the timber prices will decline significantly in the foreseeable future. The economic entity has not entered into derivative contracts to manage the risk of a decline in sale of timber. The municipality reviews its outlook for timber prices regularly in considering the need for active financial risk management.

Interest rate risk

As the economic entity has no significant interest-bearing assets, the economic entity's income and operating cash flows are substantially independent of changes in market interest rates.

The Municipality's interest rate risk arises from long-term borrowings. Borrowings issued at variable rates expose the Municipality to cash flow interest rate risk. Borrowings issued at fixed rates expose the City to fair value interest rate risk. The Municipality strives to maintain approximately 100% of its borrowings in fixed rate instruments.

The municipality's interest rate risk arises from long-term borrowings. Borrowings issued at variable rates expose the municipality to cash flow interest rate risk.

78. Financial instruments disclosure

Categories of financial instruments

Financial assets

At amortised cost

Short term investment	23 254 864	32 670 009	23 254 864	32 670 009
Other debtors	97 088 066	21 303 154	97 085 566	21 300 654
Consumer debtors	2 157 209 998	1 792 986 775	2 157 209 998	1 792 986 775
Cash and cash equivalents	515 708 361	290 433 199	511 402 009	289 152 840
	2 793 261 289	2 137 393 137	2 788 952 437	2 136 110 278

Financial liabilities

At amortised cost

Payables from exchange transactions	2 487 809 580	1 927 324 295	2 487 458 256	1 930 522 574
Consumer deposits	142 078 762	132 962 378	142 078 762	132 962 378
Other financial liabilities	124 581 611	203 744 512	124 581 611	203 744 512
	2 754 469 953	2 264 031 185	2 754 118 629	2 267 229 464

Other information

Receivables/payables from non contractual/compulsory arrangements have been removed or excluded from financial instruments disclosure, i.e Property rates debtors, traffic fines debtors, transfers payable and unspent conditional grants. Statutory receivables/Payables are not financial instruments, as they arise not as a result of a contract, entered into by willing parties to the arrangement but rather a statutory or legislative arrangement.

79. Going concern

The consolidated annual financial statements have been prepared on the basis of accounting policies applicable to a going concern. This basis presumes that funds will be available to finance future operations and that the realisation of assets and settlement of liabilities, contingent obligations and commitments will occur in the ordinary course of business.



The Provincial Executive Council of KwaZulu-Natal and MEC for Department of Co-operative Governance and Traditional Affairs resolved to intervene in terms of Section 139 (1) (b) of the Constitution and in terms of section 139 of the Municipal Finance Management Act at the municipality and appointed the Ministerial representative. The appointment became effective on 14 April 2019. The terms of reference specified the functions of the Ministerial representative which also include the implementation of governance systems and procedures including oversight of the administration including the ratification of decisions taken by the Municipal Council, the Executive Committee, Municipal Manager and Section 56 Managers in terms of the authority.

The terms of reference amongst others include, establishment of the Interim Finance Committee to monitor and manage the cash flow of the municipality. It is envisaged that the intervention will assist in improving the municipality's financial viability.

In assessing the going concern, management identified indicators casting doubt on the municipality's ability to continue operating as a going concern. These indicators are summarised below:

- Adverse liquidity ratios.
- Below norm cash cost coverage ratio.
- The outstanding gross debtors balance has increased significantly, and the majority is outstanding for over 365 days.
- The dwindling of reserves over the recent years.
- Deteriorating creditors' days.
- The increase in net debtors' balances
- Deficits in recent years

The following measures are being implemented by management in response to the going concern risk indicators:

1. The municipality has monitored the implementation of the financial recovery plan that was developed in 2018. Management has voluntarily requested National Treasury to assist with the development of the revised financial recovery plan that is linked to the current challenges of the municipality after COVID 19. The implementation of the revised recovery plan commenced in the 2022/23 financial year.
2. There is a revenue enhancement committee that meets on a weekly basis to monitor the implementation of the revenue enhancement plan and the identification of additional revenue streams.

New revenue streams that have been identified so far as follows:

- Trade effluent: The municipality has been reviewing the Trade effluent Policy and the Tariff charged
 - Water and Electricity tampering fees: Surcharges to be raised for reinstatement of services
 - Training of Peace Officers: The officers will be responsible for enforcing the By Laws around water and electricity tampering.
 - Flow control washers for Indigents
 - Airport: Review of lease agreements for hangers and no longer outsourcing the management of parking facilities.
 - Forestry: Timber has been valued and is ready to be harvested, currently at SCM process.
 - Business licensing: Increasing number of stalls and monitoring of licensed Informal traders and monthly billing thereof.
 - Billboards: Addressing the issue of Billboard that do not have SLA's in place.
 - Rehabilitation levy: Introduction of levy to cover large future cost in rehabilitating the Landfill Site.
 - Animal Hunting: Introduction of animal hunting at the Bisley Nature Reserve
 - On-site Camping: Introduction of tourist on-site camping at Bisley Nature Reserve
 - Swimming Pools: Implementation of ticketing system
 - Alexandra Park: Revamping of the park to attract more users.
 - Athletics Stadium: Leasing out of office spaces.
 - Crematoria: Leasing out of the cremators.
3. The dispute resolution committee was formed to speed up the process of dealing with consumer appeals.
 4. The following strategies are currently being implemented to recover the outstanding debt:
 - Electricity disconnections conducted daily.
 - Water restrictions conducted daily.
 - Consolidation of accounts for customers with multiple accounts.
 - Consolidation of accounts where rates and services were billed on separate accounts.
 - Improved turnaround time for responding to customer queries.
 - Development of the customer dispute resolution process.
 - Review of the organogram to include the functions that were previously not catered for on the structure.
 - Processing name changes for deceased debtors with surviving spouses.
 - Increasing capacity at validations section.
 - Audit of bulk meters to ensure accuracy and completeness of billing.
 - COVID relief amnesty campaign for qualifying debtors.
 - Review of the credit control and by laws to allow debtors to enter into affordable payment arrangements.
 - Emailing of statements to customers.
 - Media campaigns for encouraging the debtors to pay.
 - Legal processes instituted against arrear debtors.
 - Vetting of indigent debtors.
 - Improved turnaround time issuing rates clearance certificates and processing name changes for changes in property own
 - Addressing the issue of unbilled accounts
 5. A debt recovery plan was developed and approved by Council.
 6. The debt collectors were appointed to recover long outstanding debtors.
 7. KZN Provincial CoGTA and National Treasury are consistently monitoring the implementation of the financial recovery plan and revenue enhancement plan.

**Operation Qoqimali**

The Operation Qoqimali an operation approved by the Council started in September of 2022. This is a strategy which is engaged with the vigorous collection of revenue from non-paying customers, this involves municipal officials i.e., Security Services and the Technical Sections accompanied by Finance management going out daily making disconnections for electricity and restrictions for water for customers who are arrears. To date this drive has resulted in increased collections from consumers. The Operation Qoqimali will continue in the new financial year.

Multiple Billing Cycle

In response to the qualification received in the 2021/2022 Audit, in relation to accuracy of billing, the Municipality has introduced the Multiple Billing Cycle.

Financial Recovery Plan (FRP)

Given the decline of the financial status, the nature of the recurring financial problems and no noticeable progress made since the implementation of the current FRP the municipality then requested National Treasury Municipal Financial Recovery Service to assist in revising the discretionary financial recovery plan for the municipality.

The revised FRP will be used as an instrument to guide the municipality in addressing the financial crisis and to ensure that the municipality regains its financial health within the shortest timeframe while ensuring that all issues which adversely affect the financial health of the municipality are comprehensively addressed. The FRP adopts a strategic, focused approach which is time-bound yet comprehensive enough to ensure that the underlying causes of the crisis are adequately addressed. To achieve this objective, the draft financial recovery plan presents a phased approach to recovery, differentiating between issues to be addressed in the short, medium and long term.

The FRP is divided into three distinct but interdependent phases. These include:

- Rescue Phase (Phase 1) which focuses primarily on cash and restoring the cash position of the municipality.
- Stabilization Phase (Phase 2) which expands on the financial indicators to be monitored and emphasizes key governance and institutional issues which must simultaneously be addressed.
- Sustainability Phase (Phase 3) to ensure that indicators are developed that will give effect to the long-term financial sustainability of the municipality.

Notwithstanding, the negative indicators, the municipality continues to adopt the going concern assumption as it is management's view that the municipality will continue to operate in its present form provided that the financial recovery plan, the debt recovery plan, revenue enhancement and cost curtailment strategies are successful. A successful relationship between the municipality and consumers, which entails supportive consumer behaviour is of paramount importance.

80. Segment information**General information****Identification of segments**

The municipality is organised and reports to management on the basis of nine major functional areas: Electricity, Water, Rates, Sanitation, Refuse, Airport, Market, Forestry and Support services. The segments were organised around the type of goods and services delivered. Management uses these same segments for determining strategic objectives. Supporting services segment was aggregated for reporting purposes.

The identification of these segments is consistent with the functional classification of local government activities which considers the nature of the services, the beneficiaries of such services and the fees charged for the services rendered. Information reported about these segments is used by management as a basis for evaluating the segments' performances and for making decisions about the allocation of resources. The disclosure of information about these segments is also considered appropriate for external reporting purposes.

Aggregated segments

Support services segment was aggregated as a practical limit has been reached beyond which segment information becomes too detailed. Management is of the view that such additional detailed segments are not useful and relevant .

Types of goods and/or services by segment

These reportable segments as well as the goods and/or services for each segment are set out below:

Reportable segment	Goods and/or services
Electricity	Provision of electricity
Water	Provision of water
Rates	Property tax
Sanitation	Provision of solid and water waste services
Refuse	Refuse removal services
Airport	Aviation services
Market	Administration and handling fees
Forestry	Timber
Support services	Various goods and services



Information about geographical areas

The economic entity's operations are in the KwaZulu Natal Province.

Separate financial and other relevant information on geographical areas in which the municipality operates is not available. The cost to develop the necessary information would be excessive.

Segment surplus or deficit, assets and liabilities

2023

Figures in Rand	Electricity	Water	Rates	Sanitation	Refuse	Airport	Market	Forestry	Support Services	Total
Revenue										
Revenue from exchange transactions	2,731,211,322	816,890,102	19,707,015	203,147,753	118,511,297	12,042,342	23,881,034	-	35,052,794	3,960,443,659
Revenue from non-exchange transactions	69,576,035	359,526,735	1,435,088,429	78,469,536	24,779,594	2,874,671	-	-	82,317,066	2,052,632,065
Interest consumer debtors and receivables	9,209,652	130,635,069	-	16,503,294	10,213,868	-	-	-	(7,864,479)	158,697,404
Interest - bank, call and investment accounts	-	-	-	-	-	-	-	-	188,596	188,596
Total segment revenue	2,809,997,009	1,307,051,906	1,454,795,445	298,120,583	153,504,759	14,917,012	23,881,034	-	109,693,977	6,171,961,724
Unallocated revenue/non-segment										560,388,125
Elimination	(217,129)								(12,877,892)	(13,095,015)
Total entity's revenue										6,719,254,833
Expenditure and gains(losses)										
Bulk purchases	(2,350,400,905)	-	-	-	-	-	-	-	-	(2,350,400,905)
Debt impairment	40,416,324	(162,375,004)	63,618,119	2,650,295	3,146,854	-	-	-	(18,652,158)	(71,195,569)
Depreciation and amortisation	(61,312,678)	(46,386,073)	(92,058)	(20,928,730)	(348,963)	(6,824,128)	(5,123,466)	(102,165)	(39,392,899)	(180,511,160)
Employee related costs	(135,269,694)	(124,173,596)	(36,278,977)	(9,145,868)	(106,134,109)	(3,092,271)	(12,686,086)	-	(415,415,030)	(842,195,631)
Finance costs	(65,849,957)	(69,783,526)	-	(2,739,452)	(381,625)	(22,155)	-	-	-	(138,776,715)
Other expenses	(36,107,330)	(625,972,051)	(56,705,118)	(287,326,360)	(39,683,885)	(14,014,794)	(13,248,499)	(1,794,247)	(195,961,785)	(1,270,814,070)
Actuarial gains/losses	-	9,636,780	-	-	-	-	-	-	281,801	9,918,581
Fair value adjustments on investment property	-	-	-	-	-	-	-	-	28,124,701	28,124,701
Gains/(losses) on agricultural assets	-	-	-	-	-	-	-	(4,400,000)	-	(4,400,000)
Gain/(loss) on disposal of assets	(900,719)	(5,125)	(1,170)	(23,086)	-	(9,860)	(1,914)	(8)	(172,750)	(1,114,633)
Impairment loss	(301,947)	(11,610)	(3,637)	(1,505)	(1,065)	(4,984)	(62,717)	-	(8,162,129)	(8,549,595)
Inventory losses	-	(271,774)	-	-	-	-	-	-	-	(271,774)
Total segment expenditure and gains/(losses)	(2,609,726,907)	(1,019,341,979)	(29,462,841)	(317,514,705)	(143,402,793)	(23,968,192)	(31,122,662)	(6,296,420)	(649,350,248)	(4,830,186,769)
Total segmental surplus/(deficit)	200,270,102	287,709,926	1,425,332,604	(19,394,122)	10,101,965	(9,051,180)	(7,241,648)	(6,296,420)	(539,656,272)	1,889,068,064
Unallocated expenditure/non segment										(1,446,568,625)
Unallocated gains/(losses) / non segment										68,678,356
Elimination									13,095,015	13,095,015
Surplus (deficit) for the period as per Statement of Financial Performance										524,272,810



Figures in Rand	Electricity	Water	Rates	Sanitation	Refuse	Airport	Market	Forestry	Support Services	Total
Assets										
Segment assets	6,636,904,734	3,757,319,956	3,887,848,556	1,857,564,314	1,005,169,796	81,244,530	99,880,695	80,390,354	6,592,354,103	23,998,677,039
Unallocated assets/non segment										(11,640,228,668)
Reclassification to liabilities										-
Total assets as per Statement of Financial Position										12,358,448,371
Liabilities										
Additions to non current assets										
Segment additions	90,201,458	70,688,560	-	51,309,494	3,634,258	3,248,050	104,515	-	24,423,363	243,609,698
Unallocated additions/non segment										258,145,381
Total additions										501,755,079
Liabilities										
Segment liabilities	12,176,137,092	1,803,768,547	113,469,388	1,666,714,220	389,267,498	92,759,744	770,583,570	35,672,700	2,501,030,633	19,549,403,393
Unallocated liabilities /non segment										(15,750,870,896)
Reclassification from assets										-
Total liabilities as per Statement of Financial Position										3,798,532,496



Figures in Rand	Electricity	Water	Rates	Sanitation	Refuse	Airport	Market	Forestry	Support Services	Total
Revenue										
Revenue from exchange transactions	2,702,772,231	863,459,991	20,002,088	197,957,956	111,264,169	8,269,546	17,430,637	-	38,775,930	3,959,932,547
Revenue from non-exchange transactions	17,488,237	264,573,904	1,287,687,667	84,520,939	28,364,904	326,219	-	-	85,730,263	1,768,692,134
Interest consumer debtors and receivables	27,434,583	114,716,890	-	19,467,033	9,989,224	-	-	-	(4,297,631)	167,310,099
Interest - bank, call and investment accounts	-	-	-	-	-	-	-	-	18,280	18,280
Total segment revenue	2,747,695,051	1,242,750,785	1,307,689,756	301,945,928	149,618,296	8,595,764	17,430,637	-	120,226,843	5,895,953,061
Unallocated revenue/non-segment Elimination	(201,396)								(12,416,889)	574,148,377 (12,618,284)
Total entity's revenue										6,457,483,153
Expenditure and gains (losses)										
Bulk purchases	(2,212,724,552)	(737,482,753)	-	-	-	-	-	-	-	(2,950,207,305)
Debt impairment	(58,184,815)	(544,599,488)	(68,071,039)	(56,120,270)	(36,640,457)	-	-	(12,916,640)	(776,532,709)	
Depreciation and amortisation	(94,045,139)	(49,180,885)	(110,589)	(20,547,744)	(2,708,375)	(6,737,942)	(5,347,841)	(92,553)	(88,520,484)	(217,291,552)
Employee related costs	(122,089,067)	(112,767,717)	(36,323,430)	(9,725,661)	(92,702,215)	(2,764,026)	(11,992,495)	-	(418,939,014)	(807,303,627)
Finance costs	(11,290,397)	(4,788,215)	-	(3,934,094)	(747,398)	-	-	-	-	(20,760,104)
Other expenses	(74,115,560)	1,628,812	(51,001,169)	(229,979,633)	(26,438,380)	(14,265,787)	(11,954,532)	(2,598,952)	(194,102,362)	(602,827,564)
Actuarial gains/losses	-	(152,169)	-	-	-	-	-	-	2,759,480	2,607,311
Fair value adjustments on investment property	-	-	-	-	-	-	-	-	14,807,164	14,807,164
Gains/(losses) on agricultural assets	-	-	-	-	-	-	-	(16,100,000)	-	(16,100,000)
Gain/(loss) on disposal of assets	-	(645)	(1)	-	-	-	-	-	(1,110,673)	(1,111,318)
Impairment loss	(464,228)	(37,674)	(3,248)	(10,655)	(19,659)	(3,346)	(13,394)	(1,562)	(856,802)	(1,410,566)
Inventory losses	-	(217,644)	-	-	-	-	-	-	-	(217,644)
Total segment expenditure and gains/(losses)	(2,572,913,758)	(1,447,598,378)	(155,509,475)	(320,318,056)	(159,256,485)	(23,771,101)	(29,308,262)	(18,793,066)	(648,879,331)	(5,376,347,913)
Total segmental surplus/(deficit)	174,781,293	(204,847,593)	1,152,180,280	(18,372,128)	(9,638,189)	(15,175,337)	(11,877,625)	(18,793,066)	(528,652,488)	1,081,135,240
Unallocated expenditure/non segment										(1,326,787,760)
Unallocated gains/(losses) / non segment										(2,185,373)
Elimination									12,618,284	12,618,284
Surplus (deficit) for the period as per Statement of Financial Performance										(235,219,609)



Figures in Rand	Electricity	Water	Rates	Sanitation	Refuse	Airport	Market	Forestry	Support Services	Total
Assets										
Segment assets	3,335,495,567	2,264,153,278	3,059,025,418	1,980,688,924	978,257,489	71,104,818	65,231,117	80,690,363	6,508,003,071	18,342,650,045
Unallocated assets/non segment									(3,569,856)	(7,013,687,388)
Elimination									(3,569,856)	(3,569,856)
Total assets as per Statement of Financial Position										11,325,392,801
Liabilities										
Additions to non current assets										
Segment additions	99,778,021	58,051,642	15,745	54,321,981	15,204,588	826,219	1,205,635	-	90,867,618	320,271,431
Unallocated additions/non segment										211,141,372
Total additions										211,141,372
Segment liabilities	11,777,877,656	1,820,442,261	39,695,956	1,309,315,966	337,714,858	77,520,209	767,511,007	33,887,157	2,066,956,975	18,230,922,045
Unallocated liabilities /non segment										(14,928,377,483)
Reclassification from assets										-
Elimination									(3,569,856)	(3,569,856)
Total liabilities as per Statement of Financial Position										3,298,974,706



81. Variance analysis comparison of budget against actual

Reasons are only provided for variances above 10%

Account Balance / Transaction / Disclosure	Current year-to-date actual amount as at: 30 June 2023	Current year budget amount, as per approved budget	Current year budget adjustment	Current year budget final amount	Difference between current year actual and final budget - R	Difference between current year actual and final budget - %	Explanation for significant fluctuations
STATEMENT OF FINANCIAL PERFORMANCE							
Revenue by Source							
Property Rates	1,370,173,436	1,427,088,861	-	1,427,088,861	(56,915,425)	(4%)	Within an acceptable range
Service charges - electricity revenue	2,724,322,508	3,183,149,702	-	3,183,149,702	(458,827,194)	(14%)	The variance is due to consumer meters being corrected based on actual meter readings.
Service charges - water revenue	824,368,756	819,610,456	-	819,610,456	4,758,300	1%	Within an acceptable range
Service charges - sanitation revenue	197,959,736	174,568,855	-	174,568,855	23,390,881	13%	Within an acceptable range
Service charges - refuse revenue	123,629,075	129,665,201	-	129,665,201	(6,036,126)	(5%)	Within an acceptable range
Rental of facilities and equipment	20,071,337	37,424,363	-	37,424,363	(17,353,026)	(46%)	The variance is as a result of updating the lease register and the billing system to align with the lease agreements and the stipulated escalations.
Interest received - external investments	17,130,387	17,030,213	-	17,030,213	100,174	1%	Within an acceptable range
Interest received - outstanding debtors	221,878,154	225,217,621	-	225,217,621	(3,339,467)	(1%)	The variance is due to more consumers paying their overdue accounts, as management as embarked on a wide variety of debt collection methods and the enforcement of the credit control policy.
Fines, penalties and forfeits	20,129,365	2,004,874	-	2,004,874	18,124,491	904%	This is a secondary revenue source on which revenue generated is dependent on offences. Its impossible to accurately estimate. The actual sec 341 and 56 traffic fines issued where higher than envisaged. The increase is attributable to intensifying traffic law enforcement operations and increasing the visibility of law enforcement in an effort to restore law and order on the citys roads.
Licences and permits	2,415,456	1,500,001	-	1,500,001	915,455	61%	This is a secondary revenue source on which revenue generated is dependent on customer needs. Its impossible to accurately estimates this amount but the municipality tries to be as conservative as possible
Agency services	2,598,950	668,028	-	668,028	1,930,922	289%	This is a sundry revenue which is dependent on a service that the municipality will be required to render on behalf of other organisations. It is not possible to accurately estimate this amount. The municipality tries to be as conservative as possible when the estimate is made
Transfers and subsidies	801,751,325	855,842,086	(44,855,969)	810,986,117	(9,234,792)	(1%)	Within an acceptable range
Other revenue	68,507,076	177,000,000	-	177,000,000	(108,492,924)	(61%)	Need to look at what are the other services. The variance is directly linked to the decrease in demand of other services.
Gains	28,532,378	-	-	-	28,532,378	100%	
Total Revenue (excluding capital transfers and contributions)	6,423,467,939	7,050,770,261	(44,855,969)	7,005,914,292	(582,446,353)		
Total revenue from exchange transactions	6,423,467,939	7,050,770,261	(44,855,969)	7,005,914,292	(582,446,353)		



Account Balance / Transaction / Disclosure	Current year-to-date actual amount as at: 30 June 2023	Current year budget amount, as per approved budget	Current year budget adjustment	Current year budget final amount	Difference between current year actual and final budget - R	Difference between current year actual and final budget - %	Explanation for significant fluctuations
Expenditure By Type							
Employee related costs	(1,478,590,480)	(1,579,699,178)	53,194,944	(1,526,504,234)	47,913,754	(3%)	Within an acceptable range
Remuneration of councillors	(51,817,507)	(59,431,218)	-	(59,431,218)	7,613,711	(13%)	The actual expenditure incurred on remuneration of councillors was lower than anticipated councillors increased during the period under review.
Debt impairment	(71,195,569)	(300,000,000)	110,000,000	(190,000,000)	118,804,431	(63%)	The variance is as a result of the change in impairment policy, which entailed in the detailed analysis of risk profiling of debtors. Furthermore, management has implemented various methods of collecting over due accounts, thus changing some of the consumers risk profiling.
Depreciation and asset impairment	(351,530,370)	(441,964,213)	(607,775)	(442,571,988)	91,041,618	(21%)	The decrease in depreciation is as a result of the carrying amount of assets decreasing due to wear and tear as well as the extension of useful lives resulting in the decrease of depreciation.
Finance charges	(143,221,895)	(94,217,139)	(52,831,380)	(147,048,519)	3,826,624	(3%)	The additional DBSA R350m bilateral loan was not finalised in 2022/23 as envisaged. Therefore finance costs were lower than planned.
Bulk purchases electricity	(2,350,400,905)	(2,200,000,000)	(165,000,000)	(2,365,000,000)	14,599,095	(1%)	Within an acceptable range
Inventory consumed	(739,394,758)	(871,509,197)	102,187,572	(769,321,625)	29,926,867	(4%)	Within an acceptable range
Contracted services	(799,704,057)	(664,656,777)	(168,495,964)	(833,152,741)	33,448,684	(4%)	Within an acceptable range
Transfers and subsidies	(16,684,363)	(63,469,171)	38,226,894	(25,242,277)	8,557,914	(34%)	Lesser Grant in Aid was paid in the current year than budgeted amount. Also medical aid payments for post retirement benefits
Other expenditure	(187,396,000)	(180,000,000)	(29,508,640)	(209,508,640)	22,112,640	(11%)	The actual expenditure incurred was less than anticipated due to cost-cutting measures.
Losses	(33,578,495)	-	(50,000,000)	(50,000,000)	16,421,505	(33%)	Increase in losses is attributable to impairment losses and loss on asset disposal during the period under review and in relation to budget.
Total expenditure	(6,223,514,399)	(6,454,946,893)	(162,834,349)	(6,617,781,242)	394,266,843		
	6,423,467,939	7,050,770,261	(44,855,969)	7,005,914,292	(582,446,353)		
	(6,223,514,399)	(6,454,946,893)	(162,834,349)	(6,617,781,242)	394,266,843		
Operating surplus	199,953,540	595,823,368	(207,690,318)	388,133,050	(188,179,510)		
Transfers and subsidies - capital(monetary allocations) (National / Provincial and District)	324,319,270	446,431,109	(8,833,867)	437,597,242	(113,277,972)	(26%)	Within an acceptable range
	524,272,810	1,042,254,477	(216,524,185)	825,730,292	(301,457,482)		
Deficit before taxation	524,272,810	1,042,254,477	(216,524,185)	825,730,292	(301,457,482)		
Surplus/(Deficit) for the year	524,272,810	1,042,254,477	(216,524,185)	825,730,292	(301,457,482)		



Account Balance / Transaction / Disclosure	Current year-to-date actual amount as at: 30 June 2023	Current year budget amount, as per approved budget	Current year budget adjustment	Current year budget final amount	Difference between current year actual and final budget - R	Difference between current year actual and final budget - %	Explanation for significant fluctuations
STATEMENT OF FINANCIAL POSITION							
Classes of assets							
Current assets	3,978,488,522	2,090,047,368	919,782,497	3,009,829,865	968,658,657	32%	There has been an increase in cash and cash equivalent collected, statutory receivables, consumer debtors and inventory during the period under review in relation to budget
Non-Current Assets	8,379,959,851	8,339,501,363	(300,000,000)	8,039,501,363	340,458,488	4%	Within acceptable range
Classes of liabilities							
Current Liabilities	3,140,058,670	1,463,352,338	1,171,170,409	2,634,522,747	505,535,923	19%	Within an acceptable range
Non-Current Liabilities	658,473,829	1,309,132,899	775,015,320	2,084,148,219	(1,425,674,390)	(68%)	There has been a decrease in other financial assets and employees obligation when compared to budgeted amount
Reserves							
Reserves	8,559,915,874	7,657,063,494	(1,326,403,232)	6,330,660,262	2,229,255,612	35%	There has been an increase in Accumulated surplus, Capital replacement reserve and Revaluation reserve noted during the period under review in relation to budgeted amount.
STATEMENT OF CASH FLOWS							
Cash flows from operating activities							
Receipts	6,069,653,194	7,395,648,181	209,275,282	7,604,923,463	(1,535,270,269)	(20%)	Lesser than anticipated revenue was collected during the period under review
Payments	(5,275,877,404)	(6,763,380,567)	(113,060,774)	(6,876,441,341)	1,600,563,937	(23%)	Lesser than anticipated payments were made during the period under review due to cost cutting measures implemented during the period under review.
Cash flows from investing activities							
Net cash flows from investing activities	(489,337,727)	(835,918,465)	205,961,713	(629,956,752)	140,619,025	(22%)	Within an acceptable range
Cash flows from financing activities							
Net cash flows from financing activities	(79,162,901)	276,393,968	(300,000,000)	(23,606,032)	(55,556,869)	70%	Less than anticipated inflow due to repayment of long term loan during the period under review.



MANORIE LOCAL MUNICIPALITY AND ITS MUNICIPALITY
CONCORDIA UNIVERSITY ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023
APPENDIX A

Table with columns: Item, Gen. Inv. (R'000), A/C, Cont./Transf. (R'000), Address, Remarks, Post-Completion, Adm./Inv. Acc, Pre-Completion, Balance 30/06/2022, Balance 30/06/2021, Depreciation 2022/23, Disposal, Agreements/Transfers, Rate Application, Balance 30/06/2021, Impairment 2022/23, Balance 30/06/2023, Carry Value.



Table with columns: Asset Category, Acquisition Date, Description, Carrying Amount, Impairment, etc. Includes categories like Land and Buildings, Motor Vehicles, and Intangible Assets.



MSUNDUZI LOCAL MUNICIPALITY AND ITS MUNICIPAL ENTITY
 CONSOLIDATED ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2023
 SEGMENTAL ANALYSIS OF ALL NON-CURRENT ASSETS CLASSIFICATION AS AT 30 JUNE 2023

APPENDIX B

DESCRIPTION	HISTORICAL COSTS										ACCUMULATED DEPRECIATION AND IMPAIRMENTS						NET BOOK VALUE
	OPENING BALANCE	ADDITIONS/ UNDER CONSTRUCTION	TRANSFERS	REVALUATION	ADJUSTMENTS	DISPOSALS	DONATED ASSETS	CLOSING BALANCE	OPENING BALANCE	OPENING IMPAIRMENT	CURRENT YEAR DEPRECIATION	DEPRECIATION TRANSFER	DEPRECIATION ADJUSTMENTS	DEPRECIATION DISPOSALS	CURRENT YEAR IMPAIRMENT	CLOSING BALANCE	
Executive and Council	35,466,614.45	749,658.04	45,308.14	1,701,500.00	544.54	(650,121.89)	-	35,612,003.28	(16,824,818.97)	(324,854.50)	(1,072,076.16)	(79,326.80)	(218.13)	608,902.63	(17,039.13)	(17,709,431.06)	19,604,072.22
Community and Social Services	615,720,985.21	43,897,014.62	117,583.98	123,895,209.34	235.78	(409,278.95)	-	659,916,321.04	(247,092,869.66)	(8,476,224.37)	(10,295,897.25)	(61,304.59)	(47.70)	294,914.02	(255,262.11)	(265,829,971.68)	514,452,886.84
Electricity	2,111,939,289.06	71,071,450.30	(9,683.75)	3,650.00	1,784.17	(355,582.60)	-	2,182,647,237.18	(968,614,321.40)	(13,676,084.84)	(80,256,773.90)	5,198.42	(686.94)	185,215.66	(602,515.10)	(1,062,659,858.10)	1,138,214,500.31
Environmental Protection	5,619,441.64	22,176.00	(61,849.30)	-	1,501.07	(212,913.52)	-	5,386,355.89	(3,382,276.13)	(130,848.96)	(240,965.29)	171,411.05	(601.25)	212,888.77	(105,969.41)	(3,690,831.18)	1,767,594.71
Finance and Administration	1,741,351,878.46	18,425,507.85	275,579.27	955,000.00	3,526.66	(60,794,254.60)	(417,000.00)	1,728,665,067.64	(689,304,816.45)	(6,125,445.38)	(33,204,222.61)	(61,748.50)	(1,385.20)	29,149,251.60	(1,105,188.16)	(650,657,553.70)	1,079,176,553.94
Housing	1,089,627,904.82	13,443,437.87	(153,211.73)	-	-	(16,941.03)	26,831,692.00	1,078,732,881.93	(29,689,120.92)	(133,167.45)	(3,527,214.41)	98,113.01	-	12,544.61	(3,401.08)	(33,251,246.24)	1,046,678,770.66
Other	448,754,747.88	3,352,584.81	(21,282.23)	-	1,572.67	(1,278,215.27)	(4,400,000.00)	446,409,407.96	(242,198,029.32)	(159,457.75)	(12,030,185.49)	(15,639.97)	(683.03)	1,266,122.87	(69,802.82)	(253,208,555.41)	183,200,852.35
Planning and Development	265,218,631.65	42,516,219.91	(13,533.46)	-	375.21	(473,621.52)	-	307,248,071.79	(27,407,564.78)	(430,156.74)	(4,374,756.26)	(4,048.79)	(150.31)	83,952.92	(237,629.46)	(32,370,352.42)	274,877,719.37
Public Safety	41,067,827.28	147,639.89	65,211.56	-	320.76	(287,466.09)	-	40,993,233.40	(24,083,795.95)	(440,400.21)	(1,022,877.79)	(61,251.57)	(128.53)	283,994.37	(14,309.53)	(25,293,164.21)	15,664,069.19
Road Transport	4,516,826,136.98	156,746,517.79	(89,066.35)	-	3,220.30	(658,305.54)	-	4,674,800,501.18	(1,887,789,848.14)	(6,770,395.28)	(101,280,158.76)	63,253.87	(1,283.57)	560,656.15	(3,616,023.29)	(2,008,833,760.02)	2,865,846,750.43
Sport and Recreation	539,275,504.42	923,100.01	(160,806.08)	118,850.00	290.07	(174,625.41)	-	538,863,463.01	(244,042,309.43)	(2,271,880.06)	(12,178,969.30)	591,07.98	(69.59)	105,250.39	(448,216.91)	(258,774,916.92)	276,135,441.64
Waste Management/Solid Waste	105,038,368.19	3,654,258.41	(24,000.00)	-	302.85	(75,382.10)	-	108,568,337.35	(43,335,695.06)	(504,805.12)	(634,100.59)	17,537.49	(10.88)	79,392.10	(5,232.34)	(44,283,016.40)	64,285,520.95
Waste Water Management	829,880,530.58	48,191,731.92	(231.16)	300.00	-	(280,535.69)	-	877,791,495.65	(253,748,928.48)	(4,191,424.67)	(20,840,568.47)	1,952.33	-	257,449.23	(1,519.44)	(278,623,040.50)	599,168,755.15
Water	1,441,319,696.82	67,841,532.68	(86.89)	55,950.00	187.03	(67,385.59)	-	1,509,093,984.06	(1,509,093,984.06)	(66,184,161.37)	(46,386,072.68)	17.07	(74.64)	62,270.50	(10,328.96)	(1,586,575,653.97)	381,808,197.11
TOTALS	13,795,157,017.54	473,002,810.10	-	126,831,459.34	13,881.11	22,014,692.00	14,357,019,840.09	13,881,111	(3,116,380,915.63)	(108,919,042.70)	(387,348,526.93)	-	(5,238.77)	-	(6,194,421.74)	(6,571,748,148.77)	8,670,885,665.27



**MSUNDUZI LOCAL MUNICIPALITY AND ITS MUNICIPAL ENTITY
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APPENDIX C**

ACTUAL VERSUS BUDGET (ACQUISITION OF ALL NON-CURRENT ASSETS) FOR THE YEAR ENDED 30 JUNE 2023

Description	2022	2022	2022	2022	2022	2022.00	Explanation of Significant Variances greater than 5% versus Budget
	Budget R	Actual R	Assets Under Construction R	Additions R	Variance R	Variance %	
Executive and Council	2,100,000.00	749,658.04	-	749,658.04	1,350,341.96	64%	
Finance and Administration	27,261,383.00	18,023,507.85	343,051.35	18,080,456.50	9,237,875.15	34%	
Planning and Development	137,989,691.60	118,594,322.77	36,277,342.86	6,238,877.05	19,395,368.83	14%	
Public Safety	1,000,000.00	147,639.89		147,639.89	852,360.11	15%	
Community and Social Services	51,258,544.48	43,937,014.62	39,141,658.33	4,795,356.29	7,321,529.86	14%	
Health							
Sport and Recreation	2,065,000.00	921,500.00	-	923,100.01	1,143,500.00	55%	
Road Transport	51,490,843.04	158,748,517.79	129,464,311.55	29,409,371.08	(107,257,674.75)	(208%)	
Water	169,194,116.50	67,841,532.68	64,310,168.93	3,531,363.75	101,352,583.82	60%	
Waste Water Management	56,027,290.49	48,191,731.92	44,258,114.57	3,933,617.35	7,835,558.57	14%	
Electricity	278,466,949.65	71,071,450.30	66,925,846.00	23,275,611.73	207,395,499.35	74%	
Housing	17,886,676.92	12,135,242.66	14,224,017.82	417,555.22	5,751,434.26	32%	
Other	4,258,382.28	3,352,564.81	59,643.69	3,292,921.12	905,817.47	21%	
Environment Protection/Solid Waste	11,407,074.69	8,799,174.41	4,511,271.95	-854,837.54	2,607,900.28	23%	
TOTALS	810,405,952.65	552,513,857.74	399,515,427.05	93,940,690.49	257,892,094.91		



MSUNDUZI LOCAL MUNICIPALITY AND ITS MUNICIPAL ENTITY
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 APPENDIX D

DETAILS OF UNSPENT CONDITIONAL GRANTS, RECEIPTS AND TRANSFERS TO INCOME AS AT 30 JUNE 2023

General Ledger account number	Account Description	Unspent balance @ 01 July 202	Transfers to income	Transfer to own revenue	Inter project transfer	Funds paid back to National Treasury	VAT recovered from NT grants	Current year interest earned	Current year receipts	Unspent balance	Source Code
1791201000	GRANTS UNSPENT:OP-NT-EXPANDED PUBLIC WORKS PROGRAMME	-	5,228,151	-	-	-	-	-	(5,231,000)	(2,849)	UNSPENT CG - NATIONAL GOVERNMENT
1791203000	GRANTS UNSPENT:OP-NT-FINANCE MANAGEMENT GRANT	-	1,847,445	-	-	-	102,555	-	(1,950,000)	-	UNSPENT CG - NATIONAL GOVERNMENT
1791000000	GRANTS UNSPENT:CP-NT-INTERGRATED NATIONAL ELECTRIFICATION PROGRAMME	-	23,960,620	-	-	-	3,419,023	-	(29,154,000)	(1,774,357)	UNSPENT CG - NATIONAL GOVERNMENT
1791003000	GRANTS UNSPENT:CP-NT-NEIGHBOURHOOD DEV P/SHIP GRANT	(70,702)	30,460,747	-	-	71,285	4,038,669	-	(34,500,000)	-	UNSPENT CG - NATIONAL GOVERNMENT
1791108000	GRANTS UNSPENT:CP-COGTA-MUNICIPAL DISASTER RESPONSE GRANT	(620,000)	560,957	-	-	-	59,043	-	-	-	UNSPENT CG - NATIONAL GOVERNMENT
1791001000	GRANTS UNSPENT:CP-NT-MUNICIPAL INFRASTRUCTURE PROGRAMME	-	191,805,275	-	(5,057,110)	-	28,543,714	-	(215,118,584)	(26,705)	UNSPENT CG - NATIONAL GOVERNMENT
1791209000	GRANTS UNSPENT:OP-NT-MUNICIPAL INFRASTRUCTURE PROGRAMME	-	6,779,518	-	5,057,110	-	197,789	-	(12,034,416)	-	UNSPENT CG - NATIONAL GOVERNMENT
1791004000	GRANTS UNSPENT:CP-NT-PUBLIC TRANSPORT NETWORK GRANT	-	-	-	-	-	-	-	-	-	UNSPENT CG - NATIONAL GOVERNMENT
1791206000	GRANTS UNSPENT:OP-NT-PUBLIC TRANSPORT NETWORK GRANT	-	-	-	-	-	-	-	-	-	UNSPENT CG - NATIONAL GOVERNMENT
1791007000	GRANTS UNSPENT:CP-NT-WATER SERVICES INFRAST GRANT	(6,125)	3,864,626	-	25,555,264	5,125	579,694	-	(30,000,000)	(417)	UNSPENT CG - NATIONAL GOVERNMENT
1791210000	GRANTS UNSPENT:OP-NT-WATER SERVICES INFRAST GRANT	(13,590)	48,489,732	-	(25,555,264)	13,590	7,065,532	-	(30,000,000)	-	UNSPENT CG - NATIONAL GOVERNMENT
		(709,416)	312,797,070	-	-	90,000	44,006,018	-	(357,988,000)	(1,804,328)	
1791103000	GRANTS UNSPENT:CP-COGTA-CORRIDOR DEVELOPMENT	(6,606,654)	487,435	-	-	-	-	(442,004)	-	(6,561,224)	UNSPENT CG - PROVINCIAL GOVERNMENT
1791112000	GRANTS UNSPENT:CP-COGTA-EASTWOOD PRIMARY SUBSTATION	(6,077,724)	16,130,468	-	-	-	-	(470,070)	(10,000,000)	(417,326)	UNSPENT CG - PROVINCIAL GOVERNMENT
1791122000	GRANTS UNSPENT:CP-DOHS-UPGRADING INFORMAL SETTLEME	-	-	-	-	-	-	-	(58,395,414)	(58,395,414)	UNSPENT CG - PROVINCIAL GOVERNMENT
1791302000	GRANTS UNSPENT:OP-DOHS - HOUSING PROJECTS	-	2,050,695	-	-	-	-	-	(2,050,695)	-	UNSPENT CG - PROVINCIAL GOVERNMENT
1791121000	GRANTS UNSPENT:CP-EDTEA - INFORMAL CBD	(81,854)	66,415	-	-	-	-	94,795	-	(20,234)	UNSPENT CG - PROVINCIAL GOVERNMENT
1791118000	GRANTS UNSPENT:CP-DOHS-JIKA JOE	-	4,366,559	654,984	-	-	-	(5,021,543)	-	-	UNSPENT CG - PROVINCIAL GOVERNMENT
1791114000	GRANTS UNSPENT:CP-KZN - PIETERMARITZBURG AIRPORT	(47,442)	2,874,671	-	-	-	-	(21,847)	(3,000,000)	(194,618)	UNSPENT CG - PROVINCIAL GOVERNMENT
1791117000	GRANTS UNSPENT:CP-COGTA-YOUTH ENTERPRISE PARK	(190,805)	197,683	-	-	-	-	(10,084)	-	(3,206)	UNSPENT CG - PROVINCIAL GOVERNMENT
1791326000	GRANTS UNSPENT:OP-LGSETA- BURSARIES FOR NON EMPLOYEES	-	167,982	-	-	-	-	-	(167,982)	-	UNSPENT CG - PROVINCIAL GOVERNMENT
1791325000	GRANTS UNSPENT:OP-EDTEA-MUNICIPAL EMPLOYMENT INITIATIVE	-	-	-	-	-	-	(76,549)	(2,000,000)	(2,076,549)	UNSPENT CG - PROVINCIAL GOVERNMENT
1791303000	GRANTS UNSPENT:OP-KZN-HOUSING:E/DALE PVT LAND ACQ	(13,121,774)	14,670,904	-	(3,123,456)	-	-	(706,360)	-	(2,280,685)	UNSPENT CG - PROVINCIAL GOVERNMENT
1791102000	GRANTS UNSPENT:CP-KZN-HOUSING:E/DALE PVT LAND ACQ	(92,868,623)	11,683,354	-	3,123,456	-	-	(5,901,257)	(1,498,779)	(85,461,849)	UNSPENT CG - PROVINCIAL GOVERNMENT
1791107000	GRANTS UNSPENT:CP-KZN- HOUSING- ACCREDITATION	(3,216,804)	417,555	-	-	-	-	(215,456)	-	(3,014,504)	UNSPENT CG - PROVINCIAL GOVERNMENT
1791305000	GRANTS UNSPENT:OP-KZN-; HOUSING- ACCREDITATION	(5,615,621)	2,831,371	-	-	-	-	(401,524)	(4,634,581)	(7,820,355)	UNSPENT CG - PROVINCIAL GOVERNMENT
1791105000	GRANTS UNSPENT:CP-KZN -ARTS/CULTURE-LIBRARY	(7,221,426)	-	-	224,369	-	-	(2,943)	-	(7,000,000)	UNSPENT CG - PROVINCIAL GOVERNMENT
1791306000	GRANTS UNSPENT:OP-KZN-ARTS/CULTURE-LIBRARY	(290,781)	16,172,386	-	(224,369)	-	-	(426,993)	(15,946,000)	(715,758)	UNSPENT CG - PROVINCIAL GOVERNMENT
1791307000	GRANTS UNSPENT:OP-KZN-A/CULTURE-TATHAM ART GALLERY	(19,154)	91,266	-	246,523	-	-	(14,395)	(339,000)	(34,759)	UNSPENT CG - PROVINCIAL GOVERNMENT
1791106000	GRANTS UNSPENT:CP-KZN-A/CULTURE-TATHAM ART GALLERY	(19,647)	347,779	-	(246,523)	-	-	(13,656)	(200,000)	(132,047)	UNSPENT CG - PROVINCIAL GOVERNMENT
		(135,378,109)	72,556,523	654,984	-	-	-	(8,707,933)	(103,253,994)	(174,126,529)	
		(136,087,525)	385,353,593	654,984	-	90,000	44,006,018	(8,707,933)	(461,241,994)	(175,932,856)	



**MSUNDUZI LOCAL MUNICIPALITY AND ITS MUNICIPAL ENTITY
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APPENDIX E**

CONTINGENT LIABILITIES AS AT 30 JUNE 2023

MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
B.A. Clark v. Msunduzi Municipality	Delictual Claim. The Municipality dug trenches along Old Howick Road, a net was placed adjacent to the trenches. Plaintiff alleges that he was caught by such nets whilst cycling.	Internal	Internal	2009	Awaiting new set down for trial.	R379 975.83 Plus interest at 15.5 per cent per annum.	Not Probable	R 379 975.83	2,856,957	2,473,556
Nzaba IN v Msunduzi Municipality	Delictual Claim. The claim arises from a motor vehicle collision involving a municipal vehicle and Plaintiff's vehicle.	Internal	Internal	2008	Set down for trial was part- heard. Ongoing.	R73 500.00 Plus interest at 15.5 per cent per annum.	Not Probable	R73 500	638,289	552,631
F. Osman V Msunduzi Municipality	Delictual Claim: Plaintiff fell on an uneven pavement and sustained injuries	Internal	Internal	2007	The defendants plea has been filed. The matter is ongoing.	R 198 840.00 plus interest at 15.5 per cent per annum.	Not Probable	R 198 840.00	1,994,415	1,726,766
Zuma NG v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the Municipality for unlawful arrest and detention by Municipal Traffic Officers.	Internal	Internal	2008	Correspondence exchanged between attorneys of record. The matter is ongoing.	R100 000.00 Plus interest at 15.5 per cent per annum.	Not Probable	R 100 000	868,420	751,879
Zondi PS v Msunduzi Municipality	Delictual Claim: Plaintiff is suing the Municipality for damages to his motor vehicle after it collided with a Municipal vehicle driven by a Municipal employee in the course and scope of his employment.	Internal	Internal	2007	The matter is ongoing.	R15 080.00 plus interests at 15.5 per cent per annum.	Not Probable	R 15 080.00	151,256	130,958
Haffejee RB v Msunduzi Municipality	Delictual Claim against the municipality initiated by plaintiff seeking compensation from the municipality for alleged losses incurred. Claims are dealt with by insurance section. Plaintiff's claim based on the alleged negligence.	Internal	Internal	2004	Ongoing	R98 800.00 plus interest at 15.5 per cent per annum.	Not Probable	R 98 800.00	1,526,914	1,322,004
Majozi HS v Msunduzi Municipality	Delictual claim. Plaintiff is suing the Municipality for injuries sustained as a result of having fallen into an uncovered manhole.	Internal	Internal	2010	Matter is ongoing.	R 95 000.00 plus interest at 15.5 per cent per annum.	Not Probable	R 95 000.00	618,428	535,436
Mans N. v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the Municipality for damages to her vehicle as a result of a collision between her vehicle and a Municipal vehicle driven by a Municipal employee in the course and scope of his employment.	Internal	Internal	2010	An application for condonation was opposed and the matter is ongoing.	R 7 045.75 plus interest at 15.5 per cent per annum.	Not Probable	R 7 045.75	45,866	39,711
Reddy Ronald v Msunduzi Municipality	Contractual Claim: The Plaintiff is suing the Municipality for monies owed in terms of a contract.	Internal	Internal	2010	The matter is part-heard.	R282 818.08 plus interest at 15.5 per cent per annum.	Not Probable	R 282 818.08	1,841,081	1,594,010
Mavundla AB v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the Municipality for being allegedly unlawfully arrested and detained by Municipal Traffic Officers.	Internal	Internal	2010	The matter is ongoing	R 200 000.00 plus interest at 15.5 per cent per annum.	Not Probable	R 200 000.00	1,301,954	1,127,233
Mpungose NK v Msunduzi Municipality	Delictual claim. Plaintiff is suing the Municipality due to structural and mechanical damage to his vehicle caused by towing by municipal traffic officers.	Internal	Internal	2011	The matter is ongoing	R 23 964.42 plus interest at 15.5 per cent per annum.	Not Probable	R 23 964.42	135,067	116,942



MSUNDUZI LOCAL MUNICIPALITY AND ITS MUNICIPAL ENTITY CONSOLIDATED ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2023 APPENDIX E CONTINGENT LIABILITIES AS AT 30 JUNE 2023										
MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
Nxumalo TR v. Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the Municipality for damages to his motor vehicle as a result of a street lamp pole falling on it. The Municipality alleges that the site at the time was controlled by SANRAL and as such an application to join them as co-defendant has been made.	Internal	Internal	2011	The matter is part-heard.	R 21 791.04 plus interest at 15.5 per cent per annum.	Not Probable	R 21 791.04	122,818	106,336
Dladla NB v. Msunduzi Municipality	Overpayment of Rates. The Plaintiff is disputing a rates account and is seeking reimbursement.	Internal	Internal	2011	The defendant's plea has been filed. The matter is ongoing.	R109 038.97 plus interest at 15.5 per cent per annum.	Not Probable	R 109 038.97	614,562	532,088
Naidoo M. v Msunduzi Municipality	Delictual Claim: The plaintiff is suing the Municipality because he fell on an uneven pavement in the vicinity of Delhi Road	Internal	Internal	2011	Defendant's plea has been filed. Matter ongoing.	R 370 000.00 plus interest at 15.5 per cent per annum.	Not Probable	R 370 000.00	2,085,382	1,805,525
Kroese J. v. Msunduzi Municipality	Delictual claim. Plaintiff is suing the Municipality and the Minister of the Police for unlawful arrest and detention.	Internal	Internal	2011	The matter is part-heard.	R 40 000.00 plus interest at 15.5 per cent per annum.	Not Probable	R 40 000. 00	225,447	195,192
Check One Supermarket (PTY) LTD v. Msunduzi Municipality	Delictual claim. Plaintiff is suing the Municipality for overcharges in relation to a water account.	Internal	Internal	2012	The matter is ongoing	R139 961.45 plus interest at 15.5 per cent per annum	Not Probable	R 139 961.45	682,984	591,328
Govender Kem v. Msunduzi Municipality	Delictual Claim: Plaintiff suffered damages due to a power surge at his property.	Internal	Internal	2012	The matter is ongoing	R 22 242.00 plus interest at 15.5 per cent per annum.	Not Probable	R 22 242.00	108,536	93,971
Mkhonza B. v Msunduzi Municipality	Delictual claim. Plaintiff is suing the Municipality due to a fall on an uneven pavement slab.	Internal	Internal	2012	The matter is ongoing	R 293 000.00 plus interest at 15.5 per cent per annum.	Not Probable	R 293 000.00	1,429,781	1,237,905
Ogle COO v Msunduzi Municipality	Delictual Claim: Plaintiff fell on an uneven pavement and sustained injuries.	Insurance	Internal	2012	The matter is ongoing.	R 267 660.00 plus interest at 15.5 per cent per annum.	Not Probable	R 267 660.00	1,306,127	1,130,846
Makhaye SB v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the Municipality for damages to his vehicle after a collision involving his vehicle and a Municipal vehicle driven by a Municipal employee in the course and scope of his employment.	Internal	Internal	2013	An application to dismiss was received and opposed. Various correspondences exchanged between attorneys of record. The matter is ongoing.	R8688.46 plus interest at 15.5 per cent per annum.	Not Probable	R 8 688.46	36,708	31,782
I Hansa v Msunduzi Municipality	Delictual Claim: Plaintiff fell into an uncovered manhole in the vicinity of Mountain rise.	Internal	Internal	2013	The matter is ongoing	R 124 734,50 plus interest at 9% p.a.	Not Probable	R 124 734.50	295,292	270,910
Asiphakame Projects CC 9321-14 v Msunduzi Municipality	Contractual Claim: The Plaintiff is suing the Municipality for monies owed in terms of a contract.	Internal	Internal	2014	The Plaintiff applied for summary judgement and this was successfully opposed. Matter not yet finalised.	R 195 035.85 plus interest at 15.5 per cent per annum.	Not probable	R 195 035.85	713,432	617,690
Asiphakame Projects CC 9358-14 v Msunduzi Municipality	Contractual Claim: The Plaintiff is suing the Municipality for monies owed in terms of a contract	Internal	Internal	2014	The Plaintiff applied for summary judgement and this was successfully opposed. The matter is not yet finalised with Plaintiff not having moved further.	R 73 590.47 plus interest at 15.5% p.a.	Not probable	R 73 590.47	269,190	233,065
EMT. Kapp v Msunduzi Municipality	Delictual Claim: The plaintiff is suing the Municipality for damaged sustained to his vehicle as a result of an open trench in a public road.	Internal	Internal	2014	Pleadings have closed in the matter. Matter ongoing.	R13 154.75 plus interest at 15.5% p.a.	Not probable	R 13 154.75	48,119	41,662



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CONTINGENT LIABILITIES AS AT 30 JUNE 2023

MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
V. Barnabas v Msunduzi Municipality	Delictual Claim: The claim arises from Plaintiff's vehicle having collided with a pothole in the vicinity of Plymouth Road.	Internal	Internal	2014	Matter ongoing	R18 228.00 plus interest at 15.5 per cent per annum	Not probable	R 18 228.00	66,677	57,729
Musawenkosi Isaac Dlamini v Msunduzi Municipality	Delictual claim. Plaintiff collided with a tree that had fallen across the road.	Internal	Internal	2014	The Municipality has filed a plea. Matter ongoing.	R78 616.27. plus interest at 9% per annum	Not probable	R 78 616.27	170,746	156,648
NS Ngwenya v Msunduzi Municipality	Delictual claim. Plaintiff's vehicle collided with a municipal vehicle.	Internal	Internal	2015	The matter is ongoing	R 11 395.37 plus 9% interest per annum.	Not probable	R 11 395.37	22,706	20,831
Bermin Investments CC t/a Magalela electrical v Msunduzi Municipality	Contractual claim. Plaintiff is suing the Municipality for monies owed in terms of a contract.	Internal	Internal	2015	This is a claim arising from a contractual dispute. The claim is being defended and an appearance to defend as well as a defendant's plea have been filed.	R 170 100 .69 plus interest at 15.5% p.a.	Not probable	R 170 100.69	538,719	466,423
Abbas Ghulam v Msunduzi Municipality	Delictual Claim: The claim arise from an alleged assault by a Municipal Traffic Officer in the course and scope of his employment.	Internal	Internal	2015	The matter is ongoing	R 100 000.00 plus interest at 15,5% per annum.	Not probable	R 100 000.00	316,706	274,204
SM Mazibuko v Msunduzi Municipality	Delictual Claim: The claim arises from an incident whereby Plaintiff's motor vehicle collided with a Municipal vehicle driven by a Municipal employee in the course and scope of his employment.	Internal	Internal	2015	The matter is ongoing	R11 395.73 plus 9% interest per annum.	Not probable	R 11 395.73	22,707	20,832
Anthoo Marion and Associates v Msunduzi Municipality	Contractual Claim: The Plaintiff is suing the Municipality for monies owed in terms of a contract.	Internal	Internal	2015	Matter ongoing	R12 935.00 plus interest at 15.5% p.a.	Not probable	R 12 935.00	40,966	35,468
A. Aboobaker v Msunduzi Municipality	Delictual Claim: Plaintiff's vehicle collided with a municipal vehicle driven by an employee in the course and scope of his employment.	Internal	Internal	2015	Ongoing	R10 411.46 plus 9% interest per annum.	Not probable	R 10 411.46	20,745	19,033
L. Van Zyl v Msunduzi Municipality	Delictual Claim. Plaintiff's motor vehicle collided with a Municipal vehicle driven by an employee in the performance of his duties.	Internal	Internal	2016	The matter is ongoing	R46 692.18 plus 9% interest per annum.	Not probable	R 46 692.18	85,355	78,307
N. Singh v Msunduzi Municipality	Delictual Claim: Plaintiff's vehicle hit a pothole on a public road that falls within the jurisdiction of the Municipality.	Internal	Internal	2016	The matter is ongoing	R9 406.21 plus 15,5% interest per annum.	Not probable	R 9 406.21	25,792	22,331
S. W . Khanyile v Ms unduzi Municipality	Delictual Claim: Plaintiff claims that he was unlawfully assaulted and detained by Municipal Traffic Officers.	Insurance	Internal	2016	The matter is ongoing	R200 000.00 plus 9% interest per annum.	Not probable	R 200 000.00	365,608	335,420
M. Brown v Msunduzi Municipality	Delictual claim: The Plaintiff claims that he was arrested unlawfully by a Municipal Traffic Officer.	Insurance	Internal	2016	Ongoing	R 257 000 plus 9% interest per annum.	Not probable	R 257 000.00	469,806	431,015
S.S.Nyoka v Msunduzi Municipality	Delictual Claim: The Plaintiff has sued the Municipality as a result of a collision involving a Municipal Vehicle and Plaintiff's vehicle.	Internal	Internal	2016	The summons herein was issued in the Magistrates Court.	R67 008.77 plus 9% interest per annum.	Not probable	R 67 008.77	122,495	112,380
Ilitha Research and Management CC v Msunduzi Municipality	Contractual Claim: The Plaintiff is suing the Municipality for monies owed in terms of a contract.	Internal	Internal	2016	The summons was issued in the Magistrates Court. Further particulars were sought from ICT. The matter is ongoing.	R62 768.00 plus interest at 15.5% p.a.	Not probable	R 62 768.00	172,112	149,015



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MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
L.M. Stillies v Msunduzi Municipality	Delictual Claim: The Plaintiff herein has sued the Municipality as a result of injuries sustained during a fall on an uncovered manhole.	Insurance	Internal	2016	The summons was issued at the High Court. Matter ongoing	R864 272.36 plus interest at 15.5% p.a.	Not probable	R 864 272.36	2,369,870	2,051,835
Ziyad Alley v Msunduzi Municipality	Delictual Claim: The Plaintiff has sued the Municipality as a result of a collision involving a Municipal Vehicle and Plaintiff's vehicle	Internal	Internal	2016	A summons has been received. An appearance to defend was filed and served on the Plaintiff.	R 45 887.66 plus interest at 15.5% p.a.	Not probable	R 45 887.66	125,826	108,940
Koshik Singh v Msunduzi Municipality	Delictual Claim: The plaintiff has sued the Municipality as a result of a collision with a pothole.	Internal	Internal	2016	Defendant provided and filed the requested full further particulars to Plaintiff	R 9 406,21 plus 15.5% interest per annum.	Not probable	R 9 406.21	25,792	22,331
Akira Pillay v Msunduzi Municipality	Delictual Claim: The Plaintiff has sued the Municipality as a result of a collision involving a Municipal Vehicle and Plaintiff's vehicle	Internal	Internal	2016	The Defendant's Plea and counterclaim were filed in court and served on the Plaintiff	R 14 365.96 plus 9% interest per annum.	Not probable	R 14 365.96	26,262	24,093
Taro Govender / Msunduzi Municipality/ Case No. 12048/11	Delictual Claim: The Plaintiff is suing the Municipality for damages arising from a flood that allegedly caused damage to the Plaintiff's property	Internal	Internal	2011	The matter is ongoing	R 100 000-00 plus 15.5% interest per annum.	Not probable	R 100 000.00	563,617	487,980
Mr Mduduzi Collen Sosibo, Mrs Sosibo v Msunduzi Municipality	Delictual Claim: The plaintiff is suing the Municipality in respect of rates, taxes and services owed by the previous owner of the property.	Internal	Internal	2016	Summons were received from the plaintiff. Discovery notices have been filed and served on the plaintiff.	R 132 431, 96 plus interest at 10.25% p.a.	Not probable	R 132 431.96	262,206	237,829
Philani Kenneth Sikhosana v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the Municipality for damages incurred as a result of the alleged failure of the defendant to keep the Hall in good condition for the Plaintiff's event on time.	Internal	Internal	2016	The plaintiff has claimed an amount of R 90 000. A plea has been filed and served on the plaintiff.	R 90 000 plus 9% interest per annum.	Not probable	R 90 000.00	164,524	150,939
Telkom SA Soc Limited Case No. 9672/16	Delictual Claim: The Plaintiff is suing the Municipality for damages to its underground cables allegedly caused during excavations by the municipal water department.	Internal	Internal	2016	Summons in the amount of R 33 523.55 was received. A plea has been filed in the matter.	R 33 523.55 plus 15.5% interest per annum.	Not probable	R 33 523.55	91,923	79,587
Lanre Ayodele Olaboje and Sibongile Mthembu v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment.	Internal	Internal	2016	An Appearance to defend was filed and served on plaintiff.	R42 376.09 plus 10,25% interest per annum.	Not probable	R 42 376.09	83,902	76,101
Prethaburan Govender v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the municipality for an incident wherein the municipality allegedly caused damages to the properties of eight tenants as a result of a power surge.	Internal	Internal	2016	A Notice of Exception in terms of Rule 19 (1) to Plaintiff's Particulars of claim has been filed in court and served on the plaintiff	R48 200.00 plus interest at 15.5% p.a.	Not probable	R 48 200.00	132,166	114,430
Krishna Govender v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment.	Internal	Internal	2016	Defendant's Discovery Affidavit filed and served on the Plaintiff.	R 13 405. 21 plus 15.5% interest per annum.	Not probable	R 13 405.21	36,758	31,825



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Elizabeth Fredrica Jepson v The Msunduzi Local Municipality	Delictual Claim: The Plaintiff is suing the Municipality for an incident wherein Plaintiff allegedly tripped over the pavement and was injured.	External Insurers	Internal	2017	The matter is ongoing	R 600 000.00 plus 15.5% interest per annum.	Insurance (external insurers)	R 600 000.00	1,424,437	1,233,279
Electro Technical Agencies cc v Msunduzi Municipality	Delictual Claim: The plaintiff is suing the Municipality for an incident wherein the Plaintiff's vehicle was allegedly involved in a collision with a Municipal driven by a Municipal employee in the course and scope of his employment.	Internal	Internal	2017	A notice to withdraw the action was received from the Plaintiff.	R 10 817.73 plus 9% interest per annum.	Not probable	R 10 817.73	18,142	16,644
Musa Nxumalo and Msunduzi Local Municipality/ Petros Reta Mokoena	Delictual Claim: The Plaintiff is suing the Municipality for an incident wherein the Plaintiff's vehicle was allegedly involved in a collision with a Municipal driven by a Municipal employee in the course and scope of his employment.	Internal	Internal	2017	A Plea and Counter claim were filed and served on the Plaintiff.	R 44 454.88 plus 9% interest per annum.	Not probable	R 44 454.88	74,555	68,399
Qalapha Jacob Ngubane v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff allegedly suffered a loss as a result of a power outage which resulted in a power surge.	Internal	Internal	2017	An Appearance to defend was filed and served on the Plaintiff.	R 21 862, 00 plus 15.5% interest per annum.	Not probable	R 21 862.00	51,902	44,937
Catherine Scott v Msunduzi Local Municipality	delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff allegedly suffered a loss as a result of a colliding with a pothole.	Internal	Internal	2017	The matter is ongoing	R 11 443, 92 plus 15.5% interest per annum.	Not probable	R 11 443.92	27,169	23,523
Gys De Necker Ontwinkkelings (Pty) Ltd v Msunduzi Local Municipality	The plaintiff is suing the Municipality for an alleged failure to refund the Plaintiff in respect municipal service. The plaintiff issued summons in the amount of R 77 083.05.	Internal	Internal	2017	The Defendant's Plea was filed in court and served on the Plaintiff.	R 77 083.05 plus 10.25% interest per annum.	Not probable	R 77 083.05	138,430	125,560
Anton Venter v The Msunduzi Municipality - Case No. 7596/17	The Plaintiff is suing the municipality for allegedly suffering damage in the amount of R 13 641.50 for incurring legal fees in resolving his rates query.	Internal	Internal	2017	Matter settled	R13641.5 plus 15.5% interest per annum.	Not probable	-	-	28,040
Wiseman Sibonelo Thamsanqa Maphumulo v Msunduzi Local Municipality	Delictual Claim: The Plaintiff is suing the Municipality for an incident where the Plaintiff fell into an open manhole and allegedly suffered damages.	Insurance	Internal	2017	The matter is ongoing	R 177 000.00 plus 15.5% interest per annum.	Insurance (external insurers)	R 177 000.00	420,209	363,817
Servest Hygiene v Msunduzi Municipality	Contractual claim: The Plaintiff is suing the Municipality for services rendered to the Municipality.	Internal	Internal	2017	The matter is ongoing	R 36 941,89 plus 10,25% interest per annum.	Not probable	R 36 941.89	66,342	60,174
Ncamisile Madlala v Msunduzi Municipality	The plaintiff is suing the Municipality for damages arising because of the Defendant's alleged erroneous disconnection of a meter supplying electricity to the Plaintiff's premises	Internal	Internal	2017	The Defendant filed its Appearance to Defend in court and served it on the Plaintiff.	R 1495.23 plus 15.5% interest per annum.	Not probable	R 1 495.23	3,550	3,073



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MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
Sibongile Priscilla Zama v Msunduzi Municipality/ Philani Patrick Vidima	delictual claim: The plaintiff is suing the Municipality for damages arising because of a motor vehicle collision between a municipal vehicle driven by a municipal worker and the Plaintiff's vehicle	Internal	Internal	2018	The Defendants filed an Appearance to defend in court and served same on the Plaintiff.	R53 152.22 plus interest at 15.5% p.a.	Not probable	R 53 152.22	109,252	94,591
Kandasamy Moonsamy Devan v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the municipality for allegedly suffering damage from having tripped on a broken protruding portion of a pavement block/slab.	Internal	Internal	2018	The Defendant's Plea has been filed in the matter.	R92 596.44 plus 15.5% interest per annum.	Not probable	R 92 596.44	190,329	164,787
Skhumbuzo M Mpata v Msunduzi Municipality	delictual claim: The plaintiff is suing the Municipality for damages arising because of the natural flow of water, which caused damage the Plaintiff's property	Internal	Internal	2018	Defendant filed its Notice of Appearance to Defend as well as its Plea in court and served both on the Plaintiff	R 11 914.43 plus interest at 15.5% p.a.	Not probable	R 11 914.43	24,490	21,203
Nimie Mahomed v The Msunduzi Municipality	delictual claim: Plaintiff is suing the municipality for damages arising out of the Plaintiff allegedly falling on an uneven concrete slab.	Insurance (external insurers)	Internal	2018	The matter is ongoing	R 585 400.00 plus 15.5% interest per annum.	Insurance (external insurers)	R 585 400.00	1,203,269	1,041,791
Melvyn Conrad Jansen v The Msunduzi Municipality	Delictual claim. Plaintiff suing the Municipality caused by having fallen into an uncovered manhole.	Insurance (external insurers)	Internal	2018	The matter is ongoing	R 927 400.00 plus 15.5% interest per annum.	Insurance (external insurers)	R 927 400.00	1,906,238	1,650,422
Mzotshingwe Million Mzobe v Kevin Deon Joseph/ The Msunduzi Municipality	Delictual claim: The plaintiff is suing the Municipality for damages arising because of a motor vehicle collision between a municipal vehicle driven by a municipal worker and the Plaintiff's vehicle	Internal	Internal	2018	The matter is ongoing	R 75 119.79 plus interest at 15.5% p.a.	Not probable	R 75 119.79	154,406	133,685
Eskom Holdings Soc Limited v Msunduzi Municipality and Indiza Airport Management (PTY) Limited	delictual claim: The Plaintiff is suing the Municipality for having allegedly suffered damage to its aircraft due to a fire breakout.	Insurance (external insurers)	Internal	2018	The matter is ongoing	R 17 963 805.75 plus 10% interest per annum.	Insurance (external insurers)	R17 963 805.75	28,930,889	26,300,808
Dharam C Deeplau v Msunduzi Municipality	delictual claim: The Plaintiff is suing the Municipality for damages allegedly suffered to its motor vehicle as a result of colliding with a pothole.	Internal	Internal	2018	The matter is ongoing	R 50 462.89 plus 10,25% interest per annum.	Not probable	R 50 462.89	82,199	74,557
Rowan Gareth Blakeman v Msunduzi Municipality	delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a large pothole.	Internal	Internal	2018	The matter is ongoing	R 104 352.10 plus 10% interest per annum.	Not probable	R 104 352.10	168,060	152,782
Bhekezakhe Victor Langa v Msunduzi Local Municipality	delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment.	Internal	Internal	2018	Conducted research, consultations and instructions on plea and claim in reconvention	R24 909.17 plus 10% interest per annum.	Not probable	R 24 909.17	40,116	36,470



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Dan Moonsamy Naidoo v Msunduzi Municipality/ Hlengiwe Sithole	delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment.	Internal	Internal	2019	A round table conference has been arranged between the parties.	Claim 1 R 35 000,00 , Claim 2 R 3 000.00 plus interest at 15.5% p.a.	Not probable	R 38 000.00	67,626	58,550
J Supathy v Msunduzi Local Municipality	Delictual Claim for damages: The plaintiff is suing the Municipality for damages as a result of his motor vehicle having allegedly collided with a pothole in the vicinity of New Holmes W ay.	Internal	Internal	2019	The matter is ongoing	R 26 250,30 plus interest at 15.5% p.a.	Not probable	R 26 250.30	46,716	40,446
R J W alker Case No. 6149/19	delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Internal	Internal	2019	The matter is ongoing	R 31 266,67 plus 10,25% interest per annum.	Not probable	R 31 266.67	46,195	41,900
Rhonda Basdeo Case No. 6914/19	delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Internal	Internal	2019	The matter is ongoing	R 54 566,01 plus 10% interest per annum.	Not probable	R 54 566.01	79,890	72,627
Bongani Charles Zondi Case No. 7432/19	delictual claim: Plaintiff is suing the Municipality for damage to property due to the alleged negligence of the Municipality.	Internal	Internal	2019	The matter is ongoing	R192 000,00 plus interest at 15.5% p.a.	Not Probable	R 192 000.00	341,688	295,833
Seelan Naidoo and The Msunduzi Municipality/ Devante Delvin Shaw	delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Internal	Internal	2019	The matter is ongoing	R64 115,19 plus interest at 15.5% p.a.	Not probable	64 115.19	114,101	98,789
Zwelinzima Jakusja and Msunduzi Municipality Local Municipality	delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Internal	Internal	2019	Settled.	R73 750 plus 10,25% interest per annum.	Not probable	-	-	98,832
Andre Hagen and Thulani Zakhele Dlamini/ Msunduzi Local Municipality	delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Internal	Internal	2019	Settled.	R11 420,48 plus 15.5% interest per annum.	Not probable	-	-	17,597



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MJ Essack and Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality.	Kass Thaver	Zuma and partners Unit 6 Innesdale 101 Innes Road Morningside Durban 4001 T: +27 (0) 31 309 1607/1784	2019	The matter is ongoing	R 91 029,10 plus 15.5% interest per annum.	Not probable	R 91 029.10	161,997	140,258
Muhammad Sheik and Msunduzi Local Municipality.	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality.	Kass Thaver	Mdledle Incorporated Suite 201 Second Floor, 161 Pietermaritz Street, Pietermaritzburg Tel: 033 345 4022 Fax: 033 3454028	2019	The matter is ongoing	R 8 066.12 plus interest at 15.5% p.a.	Not probable	R 8 066.12	14,355	12,428
Tihago Elias Ngwanto and Msunduzi Municipality.	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality.	Internal	Internal	2019	The matter is ongoing	R 34 405.93 plus interest at 15.5% p.a.	Not probable	R 34 405.93	61,230	53,013
Datcentre Motors (Pty) Ltd trading as CMH Datcentre Pietermaritzburg	Contractual claim: The Plaintiff is suing the Municipality in respect of work allegedly done and automotive parts supplied to the Defendant.	Internal	Internal	2019	The matter is ongoing	R 212 344.06 plus interest at 15.5% p.a.	Not probable	R 212 344.06	377,892	327,179
Duanne Dominic Naidoo and Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a pothole within the jurisdiction of the Municipality.	Internal	Internal	2019	The matter is ongoing	R 11 495,50 plus 10.25% interest per annum.	Not probable	R 11 495.50	16,984	15,405
Flavour More (PTY) LTD and Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality for damages that allegedly occurred from a power surge/outage as a result of the failure of the Municipality to maintain a constant supply of electricity and perform timeously	External Insurers	Internal	2019	File with External Insurers	R 949 084.85 plus interest at 15.5% p.a.	Not probable	R 949 084.85	1,689,013	1,462,349
Barend van AS and Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Kass Thaver	Mdledle Incorporated Suite 201 Second Floor, 161 Pietermaritz Street, Pietermaritzburg Tel: 033 345 4022 Fax: 033 3454028	2020	Plea Served and Filed	R 23 388.09 at 7.75% interest	Not probable	R23 388.09	29,258	-
Duncan Stewart Harrison N.O and Msunduzi Municipality	Contractual Claim	Internal	Internal	2020	Matter ongoing	R 164 552,79 plus 10,25% interest per annum.	Not probable	R 164 552.79	220,516	200,015
Suresh Gopal and Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Internal	Internal	2020	Appearance to defend has been filed.	R 36 171,00 plus interest at 15.5% p.a.	Not probable	R 36 171.00	55,732	48,253



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Robyn Hemmens and Msunduzi Local Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality.	Internal	Internal	2020	Settled.	R 9 351,14 plus interest at 15.5% p.a.	Not probable	-	-	12,475
Abigail Dlamini and Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Internal	Internal	2020	Pre-trial notices have been exchanged.	R 16 584.53 plus 15.5% interest per annum.	Not probable	R 16 584.53	25,553	22,124
Jadamei Trading and Msunduzi Municipality	delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Internal	Internal	2020	Appearance to defend has been filed.	R 22 678.84 plus interest at 15.5% p.a.	Not probable	R 22 678.84	34,944	30,254
Ajith Lachman and Msunduzi Local Municipality	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Internal	Internal	2020	File has been diarized for entering an appearance to defend.	R 15 859,09 plus interest at 15.5% p.a.	Not probable	R 15 859.09	24,436	21,156
Telkom SA SOC LTD/ Msunduzi Municipality (127 W aterwork Road-Edendale) Case No. 13903/2015	Delictual claim: The plaintiff is suing the Municipality for damages to its underground cables allegedly caused by Municipal water pipes.	K Thaver	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel 033 940 1497, fax: 0862428747, e-mail:mail@mfilaw.co.za, Adv. AJ Dickson, 17 Prince Edward Street, Advocate's Chambers, tel: 38453542/3, fax: 38453544, e-mail:adickson@law.co.za	2014	Applicant has requested that matter be held in abeyance, until a similar matter is heard in the Johannesburg High Court, in order for the outcome to be used as precedence.	R 74 803.90 plus interest at 15.5% p.a.	Not probable	R74 803.90	273,629	236,908
Farouk Jasat N.O & 3 others v Msunduzi Municipality	Delictual Claim for damages: Plaintiff's motor vehicle collided with a pothole on Scania Road intersection. Action instituted in the Magistrate's Court under case No. 2219/2015	K Thaver	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel033 940 1497, fax-:0862428747, e-mail:alicia@mfilaw.c o.za,	2014	Municipality is not the dominus litis, and we await enrolment of the matter by the Applicant.	R 54 588,60 plus interest at 15.5% p.a.	Not probable	R 54 588.60	199,682	172,885
Msunduzi Municipality/ The SA Incinerator Company	Delictual Claim for damages. Action instituted in the High Court, Pietermaritzburg under case number 5422/2015	Dudu Ndlovu (SCM)	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel033 940 1497, fax-:0862428747, e-mail:mail@mfilaw.co.za, Advocate H. Gani	2015	Awaiting signed and commissioned discovery affidavit from Ms Dudu- Ndlovu Gambu	R970 568.88 plus interest at 15.5% p.a. (in respect of the Defendants counterclaim for retention monies)	Not probable	R 970 568.88	3,073,847	2,661,339
Telkom SA SOC LTD/ Msunduzi Municipality (Oribi Road, Pelham) Case No. (15146/2015)	Delictual Claim: Plaintiff is suing the Municipality due to damage to its underground cables allegedly cause by Municipal water pipes.	K Thaver	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel 033 940 1497, fax: 0862428747, e- mail:alicia@mfilaw.c o.za, REF: 22M003128	2015	Applicant has requested that matter be held in abeyance, until a similar matter is heard in the Johannesburg High Court, in order for the outcome to be used as precedence	R75 433.42 plus interest at 15.5% p.a.	Not probable	R 75 433.42	238,902	206,842



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MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
Telkom SA SOC LTD/ Msunduzi Municipality (Eden Park Drive) Case No. 14572/2015	Delictual Claim: Plaintiff is suing the Municipality due to damage to its underground cables allegedly cause by Municipal water pipes.	K Thaver	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel 033 940 1497, fax: 0862428747, e- mail:alicia@mfilaw.c o.za, REF: 22M003161	2015	Applicant has requested that matter be held in abeyance, until a similar matter is heard in the Johannesburg High Court, in order for the outcome to be used as precedence	R43 262.08 plus interest at 15.5% p.a.	Not probable	R 43 262.08	137,013	118,626
Telkom SA SOC LTD/ Msunduzi Municipality (Zwartkop, Blackridge) Case No. 15793/2015	Delictual claim: Plaintiff is suing the Municipality due to damage to its underground cables allegedly cause by Municipal water pipes.	K Thaver	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel 033 940 1497, fax: 0862428747, e- mail:alicia@mfilaw.c o.za,	2015	Applicant has requested that matter be held in abeyance, until a similar matter is heard in the Johannesburg High Court, in order for the outcome to be used as precedence	R 25 554.55 plus interest at 15.5% p.a.	Not probable	R 25 554.55	80,933	70,072
Msunduzi Municipality/ Gubela Trading	Contractual claim: Applicant sought an order to review the Municipality's decision to cancel a contract of services.	P Mahlaba	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel 033 940 1497, fax: 0862428747, e- mail:mail@mfilaw.co. za, advocate A. De W et ,17 Prince Edward Street, Advocates' Chambers, tel: 0338453534, fax: 033-3428941, e- mail:dewet@group8. co.za	2015	Gubela Trading has made a proposal to withdraw the Application against the Municipality with each party to tender its own legal costs.	R595 337.26 plus interest at 15.5% p.a. plus costs of the application.	Not probable	R 595 337.26	1,885,467	1,632,439
Moteko v Msunduzi Municipality	Claim for contractual damages	K. Thaver	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel 033 940 1497, fax: 0862428747, e- mail:alicia@mfilaw.c o.za,	2017	Action is defended but review application still be to finalised. A settlement proposal is now being considered and a consultation is to be arranged with the MM to discuss same.	Moteko Cost Consultants Claim A - R15 079 193.37 Claim B - R3 278 868.35 plus 15.5% interest per annum.	Not probable	R18 358 061.72	43,583,162	52,526,907
Msunduzi Municipality v SBS Electrical Contractors	Contractual claim: Claim for invoices paid by the Msunduzi Municipality for work partially done or not done at all.	PJ Mahlaba	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel 033 940 1497, fax: 0862428747, e- mail:alicia@mfilaw.c o.za,	2015	Matter on going	R 987 821,88 plus interest at 15.5% p.a.	Not probable	R 987 821.88	3,128,488	2,708,648
Msunduzi Municipality v Zama Traffic Signs	Contractual claim: Claim for invoices paid by the Msunduzi Municipality for work partially done or not done at all.	PJ Mahlaba	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel 033 940 1497, fax: 0862428747, e- mail:alicia@mfilaw.c o.za,	2015	Matter on-going	R 752 257,23 plus interest at 15.5% p.a.	Not probable	R 752 257.23	2,382,441	2,062,720
Msunduzi Municipality v Bewton Investments (T/A Ukukhanya)	Contractual claim: Claim for invoices paid by the Msunduzi Municipality for work partially done or not done at all.	PJ Mahlaba	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel 033 940 1497, fax: 0862428747, e- mail:alicia@mfilaw.c o.za,	2015	Matter on - going	R8 561.29 plus interest at 15.5% p.a.	Not probable	R 8 561.29	27,114	23,475



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MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
Deveng Africa Consulting (PTY) LTD and Municipal Manager, The Msunduzi Municipality/ The Msunduzi Municipality	Contractual Claim	M Mbokazi	Tomlinson Mnguni James Attorneys, 12 Montrose Park Blvd, Victoria Country Club Estate- Office Park, 170 Peter Brown Drive. Tel: 033 341 9100, email: claudettep@tmj.co.z a / noluthandod@tmj.c o.za /tmj@tmj.co.za	2018	Pleadings Closed. To proceed with Pre-Trial Processes.	R5 309 127.01 plus 10,25% interest per annum.	Not probable	R 530 9127.01	8,648,008	7,843,999
Giyani Engineering v Msunduzi Municipality	Contractual claim	K. Thaver	Tomlinson Mnguni James Attorneys, 12 Montrose Park Blvd, Victoria Country Club Estate- Office Park, 170 Peter Brown Drive. Tel: 033 341 9100, email: claudettep@tmj.co.z a / noluthandod@tmj.c o.za /tmj@tmj.co.za	2017	Matter referred to trial.	R1 193 005,79 plus interest at 15.5% p.a.	Not probable	R 1 193 005.79	2,832,269	2,452,181
SB Mkhize	Monetary claim	M. Mbokazi	Tomlinson Mnguni James Attorneys, 12 Montrose Park Blvd, Victoria Country Club Estate- Office Park, 170 Peter Brown Drive. Tel: 033 341 9100, email: claudettep@tmj.co.z a / noluthandod@tmj.c o.za /tmj@tmj.co.za	2019	Matter at pre-trial stage.	R 318 383 plus interest at 15.5% p.a.	Not Probable	R 318 383.00	566,602	490,564
Planet W aves 399/Msunduzi Municipality	Delictual claim: Council withholding payment to contractor that built sludge dams.	K. Thaver	Xaba Attorneys, 223 Boom Street, Central Office Park, PMB.tel: 0333457927, fax: 3456985, e-mail: dumixaba@xabainc. com / mail@xabainc. com	2012	We await the Plaintiff to set matter down for trial. Alternatively, we await instruction to push the matter forward.	Planet W aves sued for R1 694 937.70 plus interest at 15.5% p.a. and Municipality countersued for R 1, 940 934.00.	Not Probable	R 1 694 937.7	8,270,953	7,160,998
S Dewaraj v Msunduzi Municipality	Delictual Claim: The Plaintiff has sued the Municipality as a result of a collision involving a Municipal Vehicle and Plaintiff's vehicle	Kass Thaver	Xaba Attorneys, 223 Boom Street, Central Office Park, PMB.tel: 0333457927, fax: 3456985, e-mail: dumixaba@xabainc. com / mail@xabainc. com	2015	The matter is at pre-trial stage.	R15 575.00 plus interest at 15.5% p.a.	Not Probable	R 15 575.00	49,327	42,707
Indo Contractors cc v Msunduzi Municipality	Contractual claim: contract dispute with Contractor claiming premature termination.	Kass Thaver	Xaba Attorneys, 223 Boom Street, Central Office Park, PMB.tel: 0333457927, fax: 3456985, e-mail: dumixaba@xabainc. com / mail@xabainc. com	2013	Parties to set up a date for arbitration. The matter has been in limbo and the Claimant is not pushing it. Thus the final outcome is still pending.	R 2 660 888.31 plus interest at 15.5% p.a..	Not probable	R 2 660 888.31	11,242,075	9,733,398
Andre Geard Ramsingh v Msunduzi Municipality	Delictual claim: The plaintiff herein is suing the Municipality for damages suffered as a result of being arrested and detained unlawfully.	Kass Thaver	Xaba Attorneys, 223 Boom Street, Central Office Park, PMB.tel: 0333457927, fax: 3456985, e-mail: dumixaba@xabainc. com / mail@xabainc. com	2015	Matter was partly heard on 24 May 2018. Plaintiff to set matter down for trial.	R 200 000 plus interest at 15.5% p.a.	Not Probable	R 200 000.00	633,411	548,408



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MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
Sikelephi Ngubane v Msunduzi Municipality	Delictual Claim: This claim arises from plaintiff's vehicle having collided with a municipal vehicle driven by a municipal employee in the course and scope of his employment.	Kass Thaver	Xaba Attorneys, 223 Boom Street, Central Office Park, PMB.tel: 0333457927, fax: 3456985, e-mail: dumixaba@xabainc.com / mail@xabainc.com	2014	The matter is at pre-trial stage.	R17 312,33 plus interest at 15.5 per cent per annum.	Not Probable	R 17 312.33	63,328	54,829
AJC W hite v Msunduzi Municipality	Delictual Claim: The matter arises from plaintiff having fallen into an uncovered meter box in the vicinity of Flemming Street/Prince Alfred Street.	Kass Thaver	Xaba Attorneys, 223 Boom Street, Central Office Park, PMB.tel: 0333457927, fax: 3456985, e-mail: dumixaba@xabainc.com / mail@xabainc.com	2015	Plaintiff's Attorneys withdrawn as attorneys on record awaiting Plaintiff to set the matter down for Trial.	R100 000.00 plus interest at 15.5% p.a.	Not probable	R 100 000.00	316,706	274,204
Simpfiwe Jonathan Zama v Msunduzi Municipality case no. 199039/12	Delictual Claim: The Plaintiff has sued the Municipality as a result of a collision involving a Municipal Vehicle and Plaintiff's vehicle	Kass Thaver	Xaba Attorneys, 223 Boom Street, Central Office Park, PMB.tel: 0333457927, fax: 3456985, e-mail: dumixaba@xabainc.com / mail@xabainc.com	2012	Municipality to revert on settlement proposal.	R14 846,22 with interest rate at 15.5% p.a.	Not Probable	R 14 846.22	72,447	62,724
Telkom v Msunduzi Municipality Case No12506/08	Delictual Claim: Plaintiff is suing the Municipality due to damage to its underground cables allegedly cause by Municipal water pipes.	Kass Thaver	Lister and Lister Attorneys: Tel 033 345 4530 Fax: 033 342 7669 Physical Address 161 Pietermaritz Street, Pietermaritzburg, 3201 Postal Address: PO Box 144, Pietermaritzburg, 3200.	2008	A judgement awaited before moving forward. Matter ongoing	R45 979. 87 Plus interest at 15.5 per cent per annum	Not Probable	R 45 979.87	399,298	345,713
Telkom SA LTD v Msunduzi Municipality Case No.6292/05	Delictual Claim. The claim arises from a dispute between Plaintiff and the Municipality due to damage caused to Plaintiff's underground cables.	Kass Thaver	Lister and Lister Attorneys: Tel 033 345 4530 Fax: 033 342 7669 Physical Address 161 Pietermaritz Street, Pietermaritzburg, 3201 Postal Address: PO Box 144, Pietermaritzburg, 3200.	2004	Awaiting judgement in another case. Matter ongoing	R22 541.11 plus interest at 15.5 per cent per annum	Not Probable	R 22 541.11	348,364	301,614
Telkom SA LTD v Msunduzi Municipality Case No.3994/06	Delictual Claim. The claim arises from a dispute between Plaintiff and the Municipality due to damage caused to Plaintiff's underground cables.	Kass Thaver	Lister and Lister Attorneys: Tel 033 345 4530 Fax: 033 342 7669 Physical Address 161 Pietermaritz Street, Pietermaritzburg, 3201 Postal Address: PO Box 144, Pietermaritzburg, 3200.	2006	Awaiting judgement in another case. Matter ongoing.	R13 283.82 plus interest at 15.5 per cent per annum.	Not Probable	R 13 283.82	153,892	133,240
Telkom SA LTD v Msunduzi Municipality Case No 542/06	Delictual Claim. The claim arises from a dispute between Plaintiff and the Municipality due to damage caused to Plaintiff's underground cables.	Kass Thaver	Lister and Lister Attorneys: Tel 033 345 4530 Fax: 033 342 7669 Physical Address 161 Pietermaritz Street, Pietermaritzburg, 3201 Postal Address: PO Box 144, Pietermaritzburg, 3200.	2006	Awaiting judgement in another case. Matter ongoing.	R 21 697.25 plus interest at 15.5 per cent per annum.	Not Probable	R 21 697.25	251,361	217,629



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Telkom SA LTD v Msunduzi Municipality Case No.16356/05	Delictual Claim. The claim arises from a dispute between Plaintiff and the Municipality due to damage caused to Plaintiff's underground cables.	Kass Thaver	Lister and Lister Attorneys: Tel 033 345 4530 Fax: 033 342 7669 Physical Address 161 Pietermaritz Street, Pietermaritzburg, 3201 Postal Address: PO Box 144, Pietermaritzburg, 3200.	2005	Awaiting judgement in another case. Matter ongoing.	R34 806.17 plus interest at 15.5 per cent per annum.	Not Probable	R 34 806.17	465,728	403,227
Telkom SA LTD v Msunduzi Municipality Case No.3806/12	Delictual Claim: The Plaintiff is suing the Municipality for damages to its underground cables allegedly caused by Municipal water pipes.	Kass Thaver	Lister and Lister Attorneys: Tel 033 345 4530 Fax: 033 342 7669 Physical Address 161 Pietermaritz Street, Pietermaritzburg, 3201 Postal Address: PO Box 144, Pietermaritzburg, 3200.	2012	Awaiting judgement. Matter ongoing.	R 49 834.75 plus interest at 15.5 per cent per annum	Not Probable	R 49 834.75	243,184	210,548
Telkom SA LTD v Msunduzi Municipality Case No. 4709/13	Delictual Claim: The Plaintiff is suing the Municipality for damages to its underground cables allegedly caused by Municipal water pipes.	Kass Thaver	Lister and Lister Attorneys: Tel 033 345 4530 Fax: 033 342 7669 Physical Address 161 Pietermaritz Street, Pietermaritzburg, 3201 Postal Address: PO Box 144, Pietermaritzburg, 3200.	2013	Awaiting judgement in another case. Matter ongoing.	R 46 628.06 plus interest at 15.5 per cent per annum	Not Probable	R 46 628.06	197,000	170,563
Telkom SA LTD v Msunduzi Municipality Case 12403/07	Delictual Claim: The matter arises from a dispute wherein Telkom alleges that Municipal water pipes cause damage to their underground cables.	Kass Thaver	Lister and Lister Attorneys: Tel 033 345 4530 Fax: 033 342 7669 Physical Address 161 Pietermaritz Street, Pietermaritzburg, 3201 Postal Address: PO Box 144, Pietermaritzburg, 3200.	2013	Awaiting judgement in another case. Matter ongoing.	R34 951.26 plus interest at 15.5% p.a.	Not Probable	R 34 951.26	147,667	127,850
Telkom SA LTD v Msunduzi Municipality Case No. 7256/14	Delictual Claim: The Plaintiff is suing the Municipality for damages to its underground cables allegedly caused by Municipal water pipes.	Kass Thaver	Lister and Lister Attorneys: Tel 033 345 4530 Fax: 033 342 7669 Physical Address 161 Pietermaritz Street, Pietermaritzburg, 3201 Postal Address: PO Box 144, Pietermaritzburg, 3200.	2013	Awaiting judgement in another case. Matter ongoing.	R 40 236.47 plus Interest at 15.5 per cent per annum	Not Probable	R 40 236.47	169,996	147,183
Telkom SA Limited v Msunduzi Municipality Case No.14696/13	Delictual Claim: The Plaintiff is suing the Municipality for damages to its underground cables allegedly caused by Municipal water pipes.	Kass Thaver	Lister and Lister Attorneys: Tel 033 345 4530 Fax: 033 342 7669 Physical Address 161 Pietermaritz Street, Pietermaritzburg, 3201 Postal Address: PO Box 144, Pietermaritzburg, 3200.	2013	Awaiting judgement in another case. Matter ongoing.	R34 951.26 plus interest at 15.5 per cent per annum.	Not Probable	R 34 951.26	147,667	127,850
KZN-Digi connect v Msunduzi Municipality	Contractual claim: Claim by contractor for payment for IT services allegedly rendered.	Kass Thaver	Kwela Attorneys. 224 Boom Street, Pietermaritzburg, 3201. james@kwelalaw.co.za. Tel: 033 394 8116	2012	Matter in abeyance.	R505 000.00 plus interest at 15,5% p/a plus legal costs	Not probable	R 505 000.00	2,464,298	2,133,591



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MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
APS Panelbeaters (Hugo's Panel Beaters) v Msunduzi Municipality	Delictual Claim: The claim arises from a new meter that was installed at Plaintiff's premises giving inaccurate readings resulting in Plaintiff being overcharged.	Kass Thaver	Kwela Attorneys. 224 Boom Street, Pietermaritzburg, 3201. james@kwelalaw.co.za. Tel: 033 394 8116	2015	Matter in abeyance	R 292 725.00, plus interest at 15.5% p/a plus legal costs.	Not probable	R 292 725.00	927,077	802,664
Minnesh Singh v Msunduzi Municipality	Delictual Claim: Plaintiff is suing the municipality for damages to his motor vehicle after it collided with a pothole/uneven road surface.	Kass Thaver	Afzal Akoo and Partners Tel: 033 394 7274 Fax: 033 345 0938. Physical Address 187 Boshoff Street, Pietermaritzburg, 3201. Postal Address PO Box 7836, Cumberwood, 3235.	2015	Defence has closed its case. Magistrate requested written heads of argument based on the record of the proceedings.	R69 224 . 62 plus interest at 15.5% p.a.	Not probable	R69 224.62	219,238	189,817
3 DM contractors v Msunduzi Municipality	Contractual Claim: The Plaintiff is suing the Municipality for monies owed in terms of a contract.	Kass Thaver	Diedricks attorneys,90@ Roberts road, claredon, Pietermaritzburg, tel:3429808, fax:-0862191672,e-mail:admin@diedric ksattorneys.co.za, Adv. Flemming, Tel: 033 845 3501	2011	The matter is ongoing	R 66930.35 plus interest at 15.5% p.a.	Not Probable	R 66 930.35	377,231	326,607
Ramharak RJ v Msunduzi Municipality	Delictual Claim: The Plaintiff is a Municipal employee. He is suing the Municipality because he was assaulted by a fellow employee within the premises of the Municipality whilst they were in the course and scope of their employment.	Kass Thaver	Diedricks attorneys,90@ Roberts road, claredon, Pietermaritzburg, tel:3429808, fax:-0862191672,e-mail:admin@diedric ksattorneys.co.za	2012	The matter is ongoing	R 300 000.00 plus interest at 15.5% p.a.	Not Probable	R 300 000.00	1,463,939	1,267,480
Rajendra Govender and Msunduzi Municipality	Labour Dispute (appeal and High Court application). Application for reinstatement.	KEVIN PERUMAL	Diedricks Inc. Tel: 033 342 9808 Fax: 086 219 1672 Physical Address: 90 C Roberts Road, Clarendon, Pietermaritzburg. PO Box 50, Pietermaritzburg, 3200. Adv. Gani - Appeal. Adv. Moola- High Court Application. Advocates Chambers Block A1, 17 Prince Edward Street, PMB, 3201	2017	The matter is ongoing	Risk of R115 000. (Salary related)	Not Probable	R 115 000.00	115,000	115,000
E. G. Alexander v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the Municipality as a result of colliding with a pothole whilst cycling in the vicinity of Murray Road.	Kass Thaver	Mdlele Inc. Suite 201, Second Floor 161 Pietermaritz Street, Pietermaritzburg, 3201 Tel: 033 345 4022.	2014	Matter is at a stale mater and Plaintiff must take the next step.	R 83499.16 plus interest at 15.5% p.a.	Not Probable	R 83 499.16	305,436	264,447
Kua-Siza Transporters CC V Msunduzi Municipality	Delictual claim:The Plaintiff is suing the Municipality for an incident wherein the Plaintiff's vehicle was allegedly involved in a collision with a Municipal driven by a Municipal employee in the course and scope of his employment.	Kass Thaver	Mdlele Inc. Suite 201, Second Floor 161 Pietermaritz Street, Pietermaritzburg, 3201 Tel: 033 345 4022.	2017	The Plea has been filed and we are waiting for the Plaintiff's Attorneys to proceed further.	R 55 532.34 plus interest at 15.5% p.a.	Not Probable	R 55 532.34	131,837	114,145



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Red Alert TSS (PTY) LTD v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment.	Kass Thaver	Mdledle Inc. Suite 201, Second Floor 161 Pietermaritz Street, Pietermaritzburg, 3201 Tel: 033 345 4022.	2018	Matter is ongoing.	R 105 930.97 plus 10% interest per annum.	Not Probable	R105 930.97	170,603	155,094
Israel Sibiya v Msunduzi Municipality	Delictual Claim: The plaintiff is suing the Municipality for an alleged unlawful arrest and detention, defamation of character as well as injuries sustained to his wrist.	Kass Thaver	Mdledle Inc. Suite 201, Second Floor 161 Pietermaritz Street, Pietermaritzburg, 3201 Tel: 033 345 4022.	2016	A Pre-Trial Conference has been set down for 30 August 2023.	R400 000 plus 15.5% interest per annum.	Not Probable	R 400 000.00	1,096,816	949,624
NTOMBENINGI SOKHELA	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment.	Kass Thaver	Mdledle Inc. Suite 201, Second Floor 161 Pietermaritz Street, Pietermaritzburg, 3201 Tel: 033 345 4022.	2018	Matter on going	R 19 345.83 plus interest at 15.5% p.a.	Not Probable	R 19 345.83	39,765	34,428
AMA-Grace Business Enterprises v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff allegedly suffered damages as a result of a burst pipe which then allegedly caused damage to the plaintiff's property	Kass Thaver	Mdledle Inc. Suite 201, Second Floor 161 Pietermaritz Street, Pietermaritzburg, 3201 Tel: 033 345 4022.	2016	We are awaiting a further trial date herein.	R59 042.52 plus interest at 15.5% p.a.	Not probable	R 59 042.52	161,897	140,171
Mr Mduduzi Collen Sosibo, Mrs Sosibo	The plaintiff is suing the Municipality for a refund of rates, taxes and services owed by the previous owner of the property.	Kass Thaver	Mdledle Inc. Suite 201, Second Floor 161 Pietermaritz Street, Pietermaritzburg, 3201 Tel: 033 345 4022.	2016	This matter was removed from the roll and we are awaiting a further hearing date.	R 132 431, 96 with interest calculated at 10,25% p.a.	Not probable	R 132 431.96	262,206	237,829
SAMRO and Msunduzi Municipality- Case No KZN/ PMB/RC723/17	Contractual claim: The Plaintiff is suing the Municipality for an alleged breach of contract wherein the Plaintiff suffered in the amount of R 369 337, 77	Kass Thaver	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel 033 940 1497, fax: 0862428747, e-mail: mail@mfilaw.co.za,	2017	Settlement proposal submitted by Applicant's attorneys. As advised by legal department, settlement has been submitted to Management for consideration	R 369 337, 77 plus 10,25% interest per annum.	Not probable	R369 337.77	663,278	-
SAMRO and Msunduzi Municipality- Case No KZN/PMB/ RC7295/17	Contractual claim: The Plaintiff is suing the Municipality for an alleged breach of contract wherein the Plaintiff suffered in the amount of R 25 062,90.	Kass Thaver	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel 033 940 1497, fax: 0862428747, e-mail: mail@mfilaw.co.za,	2017	Settlement proposal submitted by Applicant's attorneys. As advised by legal department, settlement has been submitted to Management for consideration	R 25 062,90 plus 10,25% interest per annum.	Not probable	R25 062.90	45,009	-
Hatch Africa and Msunduzi Municipality	Contractual Claim: the Plaintiff is suing for unpaid monies owing to Plaintiff for work done flowing from an alleged agreement between the parties.	Kass Thaver	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel 033 940 1497, fax: 0862428747, e-mail: alicia@mfilaw.co.za,	2018	Settled.	R8 323 443.20. plus interest of prime plus 2% per annum.	Not probable	-	-	12,075,945



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Beka Schreder (Pty)Ltd/ Msunduzi Municipality	Vindictory Application – Claim for return of goods delivered/ payment	Sibusiso Mkhize	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel 033 940 1497, fax: 0862428747, e-mail:alicia@mfilaw.c.o.za,	2019	Powerc and Beka entered into a settlement agreement in terms of which Msunduzi is to pay the full contract amount. The settlement agreement, which Msunduzi is not a party to, still has to be made an order of court. Matter is ongoing.	R 3 791 340 plus interest at 15.5% p.a.	Not probable	-	-	5,841,692
Makhosazane Mbanjwa v Msunduzi Municipality	The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Kass Thaver	MC Ntshalintshali Manqoba Ngcobo Cell No. 076 614 4566 Physical Address: 131-133 Clark Rd,Glenwood, Durban. 4001 Postal Address: P.O. Box 217 DURBAN, 4001 Office Tel. no. 031 301 3554 email:mngcobo@mc na.co.za or info@mcna.co.za or mngcobopa@mcna. co.za	2020	Settled.	R 29 000.00 plus interest at 7.00 per annum	Not probable	-	-	33,202
Yolanda De Langa v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Internal	Internal	2020	Settled.	R 17 917.00 plus interest at 7.00% per annum	Not probable	-	-	20,513
Karyn Micayla Harrichand v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Internal	MC Ntshalintshali Manqoba Ngcobo Cell No. 076 614 4566 Physical Address: 131-133 Clark Rd,Glenwood, Durban. 4001 Postal Address: P.O. Box 217 DURBAN, 4001 Office Tel. no. 031 301 3554 email:mngcobo@mc na.co.za or info@mcna.co.za or mngcobopa@mcna. co.za	2020	Settled.	R 33 904.82 plus interest at 9.75% per annum	Not probable	-	-	40,839
Santosh Singh v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with apothole within the jurisdiction of Msunduzi Municipality	Internal	Internal	2020	Matter is on going	R 62 904.33 plus interest at 7.00% per annum	Not probable	R 62 904.33	77,061	72,019
Gonaselen Valautham Naidoo v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an amount of R 13 505.72 for incident wherein Plaintiff's vehicle was allegedly involved in a collision with municipal vehicle driven by a municipal employee within his course and scope of employment	Internal	Internal	2020	Matter is on going	R 13 505.72 plus interest at 7.00% per annum	Not probable	R 13 505.72	16,545	15,463



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Kameel Maharaj v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality for an amount of R 7 100.00 in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality.	Internal		2020	Matter is ongoing	R 7 100.00 plus interest at 8.75% from 4 June 2020 to date of payment	Not probable	R 7 100.00	9,132	8,397
Tulisa Cables (Pty) Ltd v Msunduzi Municipality	Contractual claim: The Plaintiff is suing the Municipality in respect of breach of contract to pay Plaintiff in respect of outstanding invoices	Internal	Internal	2020	Matter is ongoing	R 288 221.39 plus interest at 8.75% per annum	Probable	R 288 221.39	370,693	340,867
Sixolile Exelent Nene v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality for damages allegedly suffered as a result of the negligence of Municipal employees failing to cover the water drain	External Insurers	External insures still to confirm appointed attorneys	2020	Matter is ongoing.	R 4 921 000.00 plus interest 7.00% per annum	Not probable	R 4 921 000.00	6,028,437	5,634,053
Therisa Julia Pitout v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Internal	Internal	2020	Settled.	R 11 667.76 plus interest at 7.00% per annum	Not probable	-	-	13,358
Nandha Thatayiya Naidoo v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Internal	Internal	2020	Awaiting court set down date	R 46 435.45 plus interest at 8.75% per annum	Not Probable	R 46 435.45	59,722	54,917
Dumisani Emmanuel Radebe v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Internal	Internal	2020	Defendant has filed its plea in the matter. Matter is on going	R 6 685.53 plus interest at 7.75% per annum	Not probable	R 6 685.53	8,363	7,654
Zutari (Pty) Itd v Msunduzi Municipality	Contractual claim: Plaintiffs previously known as Aurecon South Africa (Pty) Ltd who allege entered into a contract with the Municipality in 2012 under SCM 7 of 2013 for the design and contract administration for the installation of water borne sanitation in ward 10 as per the tender, allege have not been paid even after submitting an invoice	Kass Thaver	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel033 940 1497, fax:0862428747, e-mail:mail@mfilaw.co. za,	2020	Matter handled by extenal attorneys	R 2 139 446.97 plus interest at 7.75% per annum	Not probable	R 2 139 446.97	2,676,414	2,483,911
Rajinne Erradu v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle allegedly collided with a pothole, that falls under the Defendants area of Jurisdiction and maintenance	Kass Thaver		2020	Matter is ongoing	R 131 182.18 plus interest at 7.00% per annum	Not probable	R 131 182.18	160,704	150,190



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MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
Tumelo Mongali v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Internal	Internal	2020	Matter is ongoing	R 180 000.00 plus interest at 15.5% per annum	Not probable	R 180 000.00	277,344	240,125
Babonke Twetwa v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a physical altercation and an unlawful arrest by the Municipality's Road Traffic Official during the course and scope of his/ her employment	Internal	Internal	2020	Matter is on going	R 1 200 700.00 plus interest 7.00% per annum	Not probable	R 1 200 700.00	1,470,909	1,374,681
Isnon Trading (Pty) Ltd v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle allegedly collided with a pothole, that falls under the Defendants area of Jurisdiction and maintenance	K. Thaver	Mastross Inc. 393 Jabu Ndlovu Street, Pietermaritzburg, 3201. PO Box 3139, Pietermaritzburg, 3200 Docex 69. Tel (033) 394 5828. Email- Ori@mastross.co.za	2020	OUR PLEA HAS BEEN AMENDED. AWAITING PLAINTIFF'S AVAILABILITY FOR AN INSPECTION IN LOCO, AND THE CONVENING OF A PRE- TRIAL CONFERENCE. Matter is ongoing	R 66 937.08 plus interest at 7.00% per annum	Not probable	R 66 937.08	82,001	76,636
Nonkululeko Masikane v Msunduzi Municipality	The Plaintiff is suing the Municipality for an incident wherein Plaintiff's vehicle allegedly collided with a pothole, that falls under the Defendants area of Jurisdiction and maintenance	Internal	MC Ntshalintshali Manqoba Ngcobo Cell No. 076 614 4566 Physical Address: 131-133 Clark Rd, Glenwood, Durban. 4001 Postal Address: P.O. Box 217 DURBAN, 4001 Office Tel. no. 031 301 3554 email:mngcobo@mc na.co.za or info@mcna.co.za or mngcobopa@mcna. co.za	2021	Matter is ongoing	R 34 810.78 plus interest 7.00% per annum		R 34 810.78	39,855	37,248
Thokozani Michael Mahlaba v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a motor vehicle collision with a municipal vehicle, allegedly driven by an employee of the Defendant, within the course and scope of his employment	Internal	Internal	2021	Matter is ongoing	R 60 654.85 plus interest at 7.75% per annum	Not probable	R 60 654.85	70,421	65,356
Rajiv Auckloo and Msunduzi Municipality / Luke Derek Johnson / W artburg Kirchdorf School	The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Internal	Internal	2020	Defendants pleas has been filed and served .	R 87 317,55 plus 15.5% interest	Probable	R87 317.55	134,538.78	-
Sanjay Arjun v Msunduzi Municipality	The Plaintiff is suing the Municipality for overpayment of municipal services	Internal	Internal	2020	Matter is ongoing	R74 738.49 plus interest at 8.75% per annum	Not probable	R74 738.49	96,124	88,390



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Dr A A Khan v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle allegedly collided with a pothole, that falls under the Defendants area of Jurisdiction and maintenance	Internal	Internal	2021	Matter is ongoing	R 22 741.68 plus interest at 10.25% per annum	Not probable	R 22 741.68	27,643	25,073
Dashendran Govender and the Msunduzi Municipality 14051/2021	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A plea has been filed and served on opposition.	R 3 395.00 AT PRESCRIBED RATE OF 7.75%	Not Probable	R3 395	3,658	3,395
Sasha Rambullu v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	K. Thaver	Mastross Inc. 393 Jabu Ndlovu Street, Pietermaritzburg, 3200 Docex 69. Tel (033) 394 5828. Email- Ori@mastross.co.za	2020	THE MUNICIPALITY'S APPLICATION TO COMPEL DISCOVERY WITHIN 10 DAYS WAS GRANTED ON 23 JUNE 2023, TOGETHER WITH COSTS ON THE ATTORNEY & CLIENT SCALE. Matter is ongoing	R 39 976.39 plus interest 7.00% per annum	Not probable	R 39 976.39	48,973	45,769
Mark Francis v Msunduzi Municipality	Delictual claim: The plaintiff is suing the Municipality in respect of damages whereby a storm caused trees within the jurisdictional area of the defedant to fall on overhead electricity lines. The Plaintiff is suing for subsequent electrical surge which damaged various of the Plaintiffs electrical applicances, installations and fittings	kass Thaver	Mastross Inc. 393 Jabu Ndlovu Street, Pietermaritzburg, 3200 Docex 69. Tel (033) 394 5828. Email- Ori@mastross.co.za	2021	THE PLAINTIFF'S APPLICATION TO COMPEL DELIVERY OF THE INVESTIGATION REPORT HAS BEEN ADJOURNED SINE DIE.	R85 288.00 plus interest @7%pa	Not probable	R85 288	97,646	91,258
Dudu Rose-Mary Khumalo v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of 2 Traffic Officers of the Msunduzi Municipality Traffic Police Department, in uniform and acting within the course and scope of their employment, harassed and assaulted the Plaintiff and the person who was driving the vehicle.	External Insurers	External insurers	2021	Matter has been handed over to external attorneys by our insurers	R 250 000.00 plus interest at 7.00% per annum a tempora morae	Not probable	R 250 000.00	286,225	267,500
Yalekile Freda Kheswa v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Internal	Internal	2021	Matter is ongoing	R 19 901.84 plus interest 7.00% per annum	Not probable	R 19 901.84	22,786	21,295
Liberty Group/ First Rand Bank Limited NO/ Liberty Two Degrees Limited/ Two Degrees Properties (Pty) ltd v Msunduzi Municipality	Contractual claim: The Plaintiff's are suing the Municipality in respect of an alleged breach of contract for upgrade and supply of electricity services to the Plaintiffs expansion project to the retail facilities at the Liberty Midlands Mall. The Plaintiffs are suing for refund of amount paid	Kass Thaver	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel033 940 1497, fax- :0862428747, e-mail: mail@mfilaw.co. za,	2021	Matter is on going	R 1 859 588.00 plus interest at 7.00% per annum	Not Probable	R 1 859 588.00	2,129,042	1,989,759



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MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
Marece Donnelly v Msunduzi Municipality	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Intenal	Internal	2021	Plea has been drafted, filed and served. Matter ongoing.	R 8 767.32 plus interest at 7.00% per annum	Not probable	R 8 767.32	10,038	9,381
Lisalihle Mavuso v Msunduzi Municipality	delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of the Plaintiff walking past a street pole adjacent to transformer number 360. Injuries caused by high voltage power line which had alleged become detached from the connection	Internal	Internal	2021	Matter is on going	R 150 00.00 plus interest 10.5% from date of services of summons	Not probable	R 150 00.00	183,154	165,750
Sonny Kulan Thangalan v Msunduzi Municipality	delictual claim: The Plaintiff is suing the Municipality for an incident wherein Plaintiff allegedly tripped and fell and landed on his left arm due to the unevenness of the pavement/road within the municipal boundaries of the Municipality	External Insurers	External insures still to appoint attorneys	2021	Matter has been handed over to external attorneys by our insurers	R 550 000.00 plus interest at 7.00% per annum	Not probable	R 550 000.00	629,695	588,500
Thavandan Subramanian Marie v Msunduzi Municipality	delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Internal	Internal	2021	Discovery affidavit has been drafted, filed and served. Matter is on going	R 43 061.96 plus interest at 7.00% per annum	Not probable	R 43 061.96	49,302	46,076
Danielle Gounder v Msunduzi Municipality	delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a motor vehicle collision with a municipal vehicle, allegedly driven by an employee of the Defendant, within the course and scope of his employment.	Internal	Internal	2021	Plea has been drafted, filed and served. Matter ongoing.	R 9 260.93 plus interest at 7.00% per annum	Not probable	R 9 260.93	10,603	9,909
Theresa Khetiwe Mlotshwa v Msunduzi Municipality	Delictual claim whereby the Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a pot hole collision at or near Old Greytown Road, PMB which does not fall within the jurisdiction of the Municipality.	Kass Thaver	MC Ntshalintshali Manqoba Ngcobo Cell No. 076 614 4566 Physical Address: 131-133 Clark Rd, Glenwood, Durban. 4001 Postal Address: P.O. Box 217 DURBAN, 4001 Office Tel. no. 031 301 3554 email:mngcobo@mc na.co.za or info@mcna.co.za or mngcobopa@mcna. co.za	2021	Matter is ongoing. We filed a Special Plea. The Plaintiff to attach Rule 31 Notice to explain the reason for adjournment. The Plaintiff has not set the matter down.	R 73 760.10 plus interest at 7.00% per annum	Not probable	R 73 760.10	84,448	78,923
BAFANO NDLOVU AND THE MSUNDUZI MUNICIPALITY	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle allegedly collided with a pothole, that falls under the Defendants area of Jurisdiction and maintenance.	K.Thaver		2021	Settled.	R 17 754.65 plus interest at 7.00% per annum	Not probable	-	-	18,997



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SELLO SIMON MABOEE AND THE MSUNDUZI MUNICIPALITY	Delictua claim: The Plaintiff is suing the municipality for an incident wherein the employees of the Municipality who were cutting down trees near the boundary of the Plaintiffs premises, cut a tree which fell and damaged the Plaintiffs palisade fencing together with the tennis court	Internal	Postal Address: P.O. Box 217	2021	A plea has been filed.	R 125 350 plus interest at 7.00% per annum	Not probable	R 125 350	143,513	134,125
Sakhumnotho Development Services vs Msunduzi Municipality	Contractual claim: The Plaintiff is suing the Municipality for an alleged breach of contract wherein the Plaintiff suffered in the amount of R 2 305 360.00	Kass Thaver	Office Tel. no. 031 301 3554	2021	A plea has been filed.	R2 305 360.00. at prescribed rate AT 7.25%	Not probable	R2 305 360.00.	2,651,755	2,472,499
Thulani Eric Ntshiza and Msunduzi Municipality	Delictual Claim: Plaintiff's vehicle hit a pothole on a public road that falls within the jurisdiction of the Municipality.	Kass Thaver	email:mngcobo@mc na.co.za or info@mcna.co.za	2021	A plea has been filed and served on opposition.	R 64 930.48 at 7%	Not probable.	R 64 930.48	74,339	69,476
Udash Jaipal Vather and the Msunduzi Municipality 9877/2021	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	mngcobopa@mcna. co.za	2021	A plea has been filed and served on Plaintiff.	R 27 651.77 at 10.25%	Not probable.	R 27 651.77	33,611	30,486
Patricia Anne Luckin and the Msunduzi Municipality 11070/2021	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly damaged due to the negligent driving of a municipal employee in the course and scope of his/ her employment	Kass Thaver	Internal	2021	A summons has been received. An appearance to defend was filed and served on the Plaintiff.	R 29 019.17 at 7%	Not probable.	R 29 019.17	33,224	31,051
Surishinee Pillay and the Msunduzi Municipality 13487/2021	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly damaged due to the negligent driving of a municipal employee in the course and scope of his/ her employment	Kass Thaver	Internal	2021	A plea has been filed and served on Plaintiff.	R 24 195.31 at 7%	Not probable.	R 24 195.31	27,701	25,889
M.I.A Ganie N.O and two others v Msunduzi Municipality	Plaintiffs' are suing for a refund of monies allegedly overpaid on application for a rates clearance certificate.	Kass Thaver	Internal	2021	Matter ongoing	R231 471,00 at 7%	Not probable.	R231 471	265,011	247,674
Radley Keys and the Msunduzi Municipality 13161/2021	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	MC Ntshalintshali Attorneys 131 -133 Clark Road, Glenwood. TEL: 031 301 3554	2021	Settled	R 16 033.30 at prescribed rate AT 7.75%	Not probable.	-	-	17,276
Bongiwe Andrietta Malgas, Thamsanqa A Ndlovu vs Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality for an alleged that mother was run over by the Defendant's dumptruck	Kass Thaver	External insurers	2021	A plea has been filed and served on Plaintiff.	R 4, 000 000.00 at 7% interest rate	Not probable.	R 4,000 000.00	4,579,600	4,280,000



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MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
Thandiwe Beatrice Mchunu and the Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality for an alleged assault by Defendant's employees.	Kass Thaver	Mastross Inc. 393 Jabu Ndlovu Street, Pietermaritzburg, 3201. PO Box 3139, Pietermaritzburg, 3200 Docex 69. Tel (033) 394 5828. Email-Ori@mastross.co.za	2021	THE PLAINTIFF'S ATTORNEYS HAVE WITHDRAWN. WE SHALL SHORTLY BE COMPELLING THE PLAINTIFF TO FILE HER DISCOVERY AFFIDAVIT. AWAITING A COPY OF THE DOCKET. Matter is ongoing.	R 6,000,000.00 at 9% interest rate	Not probable.	R 6,000,000.00	7,128,600	6,540,000
Usomandla Projects and the Msunduzi Municipality, MEC for Transport	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A plea has been filed and served on Plaintiff.	R 75,484.69 at prescribed rate AT 7.75%	Not probable.	R 75,484.69	81,335	75,485
Jithen Dursen and the Msunduzi Municipality 13669/2021	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver		2022	A plea has been filed and served on opposition	R 2,000.00 at 7%	Probable	R 2,000.00	2,140	2,000
Pamella Meintjies and the Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A plea has been filed and served on Plaintiff.	R 30,108.96 at prescribed rate at 7.75%	Not probable.	R 30,108.96	32,442	30,109
Infinity Automotive Pty Ltd and the Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	Matter ongoing	R 12,776.42 at prescribed rate OF 7.75%	Not probable.	R 12,776.42	13,767	12,776
Stephen Richard Pons and the Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A notice of intention to defend has been filed in court and served on Plaintiff.	R 17,389.55 at prescribed rate AT 7.75%	Not probable.	R 17,389.55	18,737	17,390
Sir George-Gray Ntokozi Khumalo and the Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Kass Thaver	Mastross Inc. 393 Jabu Ndlovu Street, Pietermaritzburg, 3201. PO Box 3139, Pietermaritzburg, 3200 Docex 69. Tel (033) 394 5828. Email-Ori@mastross.co.za	2022	At trial stage	R 66,188.24 at 7%	Not probable.	R 66,188.24	70,821	66,188
Nerika Singh and the Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	Set down for trial.	R 42,474.47 at prescribed rate OF 7.75%	Not probable.	R 42,474.47	45,766	42,474
Jithen Dursen and the Msunduzi Municipality 2272/21	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A plea has been filed and served on opposition	R900 at 7%	Not probable.	R900	963	900



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Makhosazane Ngcobo and Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Kass Thaver	Mastross Inc. 393 Jabu Ndlovu Street, Pietermaritzburg, 3201. PO Box 3139, Pietermaritzburg, 3200 Docex 69. Tel (033) 394 5828. Email- Ori@mastross.co.za	2022	A notice of intention to defend has been filed in court and served on Plaintiff.	R19 710,87 plus 7,25%	Not probable.	R19 710.87	21,140	19,711
Jabulani Tholakele Dhlamini	Delictual claim: The Plaintiff is suing the Municipality for an incident wherein the Plaintiff alleges that the Municipal employees cut trees on his property without his consent or authority.	External Insurers	External insurers still to appoint attorney	2022	Matter has been handed over to external attorneys by our insurers	R 10 000000,00 plus interest at the prescribed rate OF 7.75%	Not probable	R10 000 000.00	10,775,000	10,000,000
Bongani Mwele	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Kass Thaver	Matthew Francis Inc. Suite 4, 1st Floor, Block A, 21 Cascades Crescent, tel 033 940 1497, fax: 0862428747, e-mail: mail@mfilaw.co.za, advocate AJ Dickson, 17 Prince Edward Street, Advocates' Chambers, tel: 38453542/3, fax: 38453544, e-mail: adickson@law.co.za	2022	Pleadings have closed. In light of our special Plea Plaintiff launched an application, set down for hearing on 28 April 2022 for condonation in terms of the Legal Proceedings Act which we duly opposed. Our answering affidavit was filed on 26.4.2022 and the matter was removed from the roll due to the fact that the court file was not in order. Plaintiff/ Applicant filed its reply on 13.5.2022.	R219 671,94 plus 7,25%	Probable.	R219 671.94	235,598	219,672
Yugunathan Moodley	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A notice of intention to defend has been filed in court and served on Plaintiff.	R12 972,00 plus 7%	Not probable.	R12 972	13,880	12,972
Khanyisile Patricia Bhengu and the Msunduzi Municipality, Hugo Plant and Civil 626 Pty Ltd	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of an injury as the Plaintiff fell on a trench dug by 2nd Defendant	Kass Thaver	Internal	2022	A plea has been filed in court and served on Plaintiff.	R 1850 000.00 at prescribed rate. AT 7.75%	Not probable.	R 1850 000.00	1,993,375	1,185,000
The Mandlethu Civils Daleka Venture and the Msunduzi Municipality 5253/2022	Contractual claim: A multiplicity of claims arising out of a roadworks contract for work performed ito of the roadworks tender.	Kass Thaver	Mastross Inc. 393 Jabu Ndlovu Street, Pietermaritzburg, 3200 Docex 69. Tel (033) 394 5828. Email- Ori@mastross.co.za	2022	THE MUNICIPALITY HAS SERVED A NOTICE IN TERMS OF RULE 35(3), TO WHICH THERE HAS BEEN NO RESPONSE. ON THE V INSTRUCTIONS OF THE MM, THE PARTIES ARE ATTEMPTING SETTLEMENT DIRECTLY.	R 27 000 780-88.	Not probable.	R27 000 780.88	27,000,781	27,000,781
Fynn's Construction & Developers cc and the Msunduzi Municipality,	The Plaintiff is suing for retention monies held by Defendant.	Kass Thaver	Internal	2022	Settled.	R 555 399.12 at prescribed rate of 7.75%	Not probable.	-	-	555,399



MSUNDUZI LOCAL MUNICIPALITY AND ITS MUNICIPAL ENTITY CONSOLIDATED ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2023 APPENDIX E CONTINGENT LIABILITIES AS AT 30 JUNE 2023										
MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
Glenn Volmink and Msunduzi Municipality-7286/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022		R13 057.68, plus interest at the prescribed rates. 7.75%	Not probable	R13 057.68	14,069.65	
Bhekelakhe Zuma and Msunduzi Municipality-5699/2022	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Kass Thaver	Internal	2022	Defendant had filed and served its plea on Plaintiff.	R10 154.05 plus 7.25%	Not probable	R10 154.05	10,890	
Preshane Tayob and Msunduzi Municipality-8157/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	Defendant has filed and served its plea on Plaintiff.	R8 157.61 plus interest at the prescribed rates.7.75%	Not probable	R8157.61	8,790	
Thandi Mjwara and Msunduzi Municipality-10624/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	Plea has been drafted, filed and served. Matter ongoing.	R26 126.25 plus 8.25%	Not probable	R26 126.25	28,282	
Sihle Jackson Mdungo and Msunduzi Municipality-8456/2022	Delictual claim: The Plaintiff is suing the Municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Kass Thaver	Internal	2022	A plea has been filed in court and served on Plaintiff.	R26 126.25 plus 8.25%	Not Probable	R26 126.25	28,282	
Nkosinathi Zondi and Msunduzi Municipality-11413/2022	Delictual claim; The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	Defendant has filed and served its plea.	R44 002.86 plus interest at the prescribed rate of 7.75%	Not probable	R44 002.86	47,413	
Nonkululeko Paulamary Masikane and Msunduzi Municipality-11497/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	Defendant has filed its Rule 23 notices.	R29 610.26 plus interest at the prescribed rates. 7.75%	Not probable	R29 610.26	31,905	
Angela Coles and Msunduzi Municipality-10621/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A plea has been filed in court and served on Plaintiff. Matter ongoing.	R94 147.80 plus interest at the prescribed rates.7.75%	Not probable	R94 147.80	101,444	
Emmanuel Rajah and Msunduzi Municipality-7911/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	Set down for pre Trial.	R94 147.80 plus interest at the prescribed rates. 7.75%	Not probable	R94 147.80	101,444	



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CONTINGENT LIABILITIES AS AT 30 JUNE 2023

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Alia Gani and Msunduzi Municipality-11943/2022	Delictual claim: The Plaintiff is suing the Municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Kass Thaver	Internal	2022	Discovery affidavit has been drafted, filed and served on Plaintiff's attorneys.	R168 460.71 plus interest at the prescribed rates. 7.75%	Not probable	R168 460.71	181,516	
Fazail Mahomed Akoo and Msunduzi Municipality-13817/2022-Claim 01	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A plea has been filed in court and served on Plaintiff.	R9 200.00 plus interest at 7.75%	Not probable	R9 200	9,913	
Fazail Mahomed Akoo and Msunduzi Municipality-13818/2022-Claim 02	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A plea has been filed in court and served on Plaintiff.	R4 000.00 plus interest at 7.5%	Not probable	R4 000	4,300	
Fazail Mahomed Akoo and Msunduzi Municipality-13819/2022-Claim 02	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A plea has been filed in court and served on Plaintiff.	R4 000.00 plus interest at 7.5%	Not probable	R4 000	4,300	
Rodgers Radebe Msunduzi Municipality-12592/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of an RDP house built on his property without providing any compensation this occurred within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A notice of intention to defend has been filed in court and served on Plaintiff.	R100 000.00 plus interest at 7%	Not probable	R100 000	107,000	
Bhekisisa Zuma and Msunduzi Municipality-13063/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a motor collision with a Municipal vehicle this occurred within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A notice of intention to defend has been filed in court and served on Plaintiff.	R64 302.78 plus interest at 7.25%	Not probable	R64 302.78	68,965	
The Trustees for the time being of the GL Investment Trust and Msunduzi Municipality, Khanyisile Shoba, Mlungisi Mkhize-14881/2022P	The Plaintiff is making application against the Municipality in respect of a loss that allegedly occurred as a result of the Municipality's failure to pay refund due to a transfer this occurred within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A notice of intention to defend has been filed in court and served on Plaintiff.	R1 061 369.93 plus interest at 9%	Not probable	R1 061 369.93	1,156,893	
Dashandran Govender and Msunduzi Municipality-15348/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole this occurred within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A notice of intention to defend has been filed in court and served on Plaintiff.	R42 604.83 plus interest at prescribed rate 7.75%	Not probable	R42 604.83	45,907	
Sunthosh Kunnen vs Msunduzi Municipality-12609/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole this occurred within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A notice of intention to defend has been filed in court and served on Plaintiff.	R12 139.02 plus interest at prescribed rate 7.75%	Not probable	R12 139.02	13,080	



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MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
Stephen Hansford Anderson vs Msunduzi Municipality-17191/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole this occurred within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A notice of intention to defend has been filed in court and served on Plaintiff.	R18 899.81 plus interest at prescribed rate 7.75%	Not probable	R18 899.81	20,365	
Ideal Meats PMB (Pty) Ltd t/a United Meats caseno .:14127/22P	Delictual claim: The Plaintiff is suing the municipality for the loss of perishable meat stock due to an alleged power outage.	External Insurers	External Insurers	2022	Matter handed over to external Insurer.	R875 235 plus interest at 7,25%.	Not probable	R875 235	938,690	
Andrew Scott v Msunduzi Municipality-7672/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	The defendant has filed and served rule 23 notices. Matter is ongoing.	R18 800.68 prescribed rate of 7.75%	Not probable	R18 800.68	20,258	
Luyanda Zakwe case No.:16251/22P	Delictual claim: The Plaintiff is suing the Municipality for damages after of an alleged electrocution of a child.	External Insurers	External Insurers	2022	Matter handed over to external Insurer.	R1 000 000 at 9% interest	Not probable	R1 000 000	1,090,000	
Taslyn Celine Joseph vs Msunduzi Municipality-KZN/PMB/RC 2321/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of an assault by Municipality's employees (Traffic department) this occurred within the jurisdiction of the Msunduzi Municipality	External Insurers	External insurers	2022	A notice of intention to defend has been filed in court and served on Plaintiff.	R250 000.00 plus interest at prescribed rate of 7.75%	Not probable	R250 000.00	269,375	
Akshay Jungbahadur vs Msunduzi Municipality-KZN/PMB/RC 2323/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of an assault by Municipality's employees (Traffic department) this occurred within the jurisdiction of the Msunduzi Municipality	External Insurers	External insurers	2022	A notice of intention to defend has been filed in court and served on Plaintiff.	R250 000.00 plus interest at prescribed rate of 7.75%	Not probable	R250 000.00	269,375	
Patrica Mntambo	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole this occurred within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	Defendant has drafted, filed and served its discovery affidavit.	R 13 478.15 plus interest at prescribed rate of 7.75%	Not probable	R13 478.15	14,523	
Louise Kempen vs Msunduzi Municipality-111/2023	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole this occurred within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A notice of intention to defend has been filed in court and served on Plaintiff. Plaintiff has not taken the matter further and has not filed a rule 21 notice.	R104 743.09 plus interest at prescribed rate of 7.75%	Not probable	R104 743.09	112,861	
Priscilla Jabulile Ndlovu vs Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole this occurred within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	Defendant has filed its discovery affidavit. Matter is ongoing.	R36 850.53 Interest rate 7.75	Not probable	R36 850.53	39,706	



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MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
Sandile Khumalo v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of an RDP house built on his property without providing any compensation this occurred within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	Pelea has been drafted, filed and served. Matter ongoing.	R400 000.00 plus interest at 10% rate.	Not probable	R400 000.00	440,000	
Thandukwazi Mkhize v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole this occurred within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2022	A notice of intention to defend has been filed in court and served on Plaintiff.	R33 821.40 plus interest at prescribed rate of 7.75%	Not probable	R33 821.40	36,443	
Mthusamy Naidoo v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a plaintiff falling into a manhole, this occurred within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2023	A notice of intention to defend has been filed in court and served on Plaintiff.	R500 000.00 plus interest at prescribed rate of 10.5%.	Not probable	R500 000.00	500,000	
CYRIL PHUMLANI MHLONGO	Delictual claim: DAMAGES TO PLAINTIFF'S RESIDENCE ARISING FROM THE ALLEGED NEGLIGENCE OF THE MSUNDUZI'S DRIVER.	KASS THAVER	M K ORI, MASTROSS INC.	2022	BOTH PARTIES HAVE DISCOVERED. AWAITING THE CONVENING OF A PRE-TRIAL CONFERENCE. Matter is ongoing.	R 34 428-00 interest at prescribed rate of 7.75%	NOT PROBABLE.	R 34 428-00	37,096.17	
Dark Fibre Africa (pty) LTD v Msunduzi Municipality	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred to the plaintiff's fibre optic cables.	Kass Thaver	Internal	2023	The notice of intention to defend has been drafted, filed in court and it is about to be served on plaintiff.	R75 223.39 plus interest at prescribed rate of 7.75%.	Not probable	R75 223.39	75,223.39	
Dark Fibre Africa (pty) LTD v Msunduzi Municipality	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred to the plaintiff's fibre optic cables.	Kass Thaver	Internal	2023	The notice of intention to defend has been drafted, filed in court and it is about to be served on plaintiff.	R90 005.51 plus interest at prescribed rate of 7.75%.	Not probable	R90 005.51	90,005.51	
Kamaladevi Sheik Ameer v Msunduzi Municipality	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a vehicle that is owned by the Msunduzi Municipality .	External	External	2023	A Notice of intention filed and served.	R 126 285.59 interest at prescribed rate of 7.75%.	Not probable	R 126 285.59	126,285.59	
Udash Jaipa; Vather v Msunduzi Municipality 4917/2023	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with the pothole situated within the jurisdiction of the Msunduzi Municipality .	Internal	Internal	2023	A Notice of intention to defend is filed and served.	R 17 442.00 interest at prescribed rate of 7.75%.	Not probable	R 17 442.00	17,442.00	
Vanithan Moodley v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with the pothole situated within the jurisdiction of the Msunduzi Municipality .	Internal	Internal	2023	A Notice of intention to defend filed and served.	R 20 779.50 interest at prescribed rate of 7.75%.	Not probable	R 20 779.50	20,779.50	



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MATTER ID	DESCRIPTION	INSTRUCTING OFFICIAL	ATTORNEY/ ADVOCATE	YEAR INITIATED	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILITY OF OUTFLOW	AMOUNT	2022/2023	2021/2022
Emmanuel Phoswa v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with the pothole situated within the jurisdiction of the Msunduzi Municipality .	Internal	Internal	2023	A Notice of intention to defend filed and served.	R 20 625.00 interest at prescribed rate of 7.75%.	Not probable	R 20 625.00	20,625.00	
Ali Asgar v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that occurred to Plaintiff's vehicle as a result of a burst water pipe gushing water into the road.	Kass Thaver	Internal	2023	The notice of intention to defend filed in court and served	R16 312.01 interest at prescribed rate of 7.75%	Not probable	R16 312.01	16,312.01	
Adhir Baboolal v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Kass Thaver	Internal	2023	Notice of appearance to defend filed in court and served on the Plaintiffs attorney.	R44 884.50 interest at prescribed rate of 7.75%	Not probable	R44 884.50	44,884.50	
Zamanguni Thenjwayo v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that occurred to Plaintiff's vehicle as a result of a Plaintiff's vehicle colliding with a Pothole and this occurred within the jurisdiction of the Msunduzi Municipality.	Kass Thaver	Internal	2023	Notice of appearance to defend filed in court and served on the Plaintiffs attorney.	R18 929.05 interest at prescribed rate of 7.75%	Not probable	R18 929.05	18,929.05	
Deenadayalan v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that occurred to Plaintiff's vehicle as a result of a Plaintiff's vehicle colliding with a Pothole and this occurred within the jurisdiction of the Msunduzi Municipality.	Kass Thaver	Internal	2023	Notice of appearance to defend filed in court and served on the Plaintiffs attorney.	R2 588 488.00 interest at prescribed rate of 7.75%.	Not probable	R2 588 488.00	2,588,488.00	
Phelo Mdingi v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that occurred to Plaintiff's vehicle as a result of a Plaintiff's vehicle colliding with a Pothole and this occurred within the jurisdiction of the Msunduzi Municipality.	Kass Thaver	Internal	2023	Notice of appearance to defend , filed in court and served on the Plaintiffs attorney.	R26 546.14 interest at prescribed rate of 7.75%	Not probable	R26 546.14	26,546.14	
Londiwe Thusi v The executive mayor of Msunduzi, Local Municipality, The Municipal Manager of Msunduzi Local Municipality.	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a plaintiff strumbled into a trench on a pavement, this occurred within the jurisdiction of the Msunduzi Municipality	Kass Thaver	Internal	2023	Notice of appearance defend drafted, filed in court and served on the Plaintiffs attorney.	R400 000 interest at prescribed rate of 7.75%	Not probable	R400 000.00	400,000.00	
Sipho Nzimande v The Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a vehicle that is owned by the Msunduzi Municipality .	Kass Thaver	Internal	2023	Notice of appearance to defend has been drafted, filed in court and served on the Plaintiffs attorney.	R42 101.63 plus interest at the rate of 7.25% per annum	Not probable	R42 101.63	42,101.63	



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Ajith Lachman and Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that occurred to Plaintiff's vehicle as a result of a Plaintiff's vehicle colliding with a Pothole and this occurred within the jurisdiction of the Msunduzi Municipality.	Kass Thaver	Internal	2023	Plea has been drafted, filed and served. Matter ongoing.	R47 561.72 interest at prescribed rate of 7.75%	Not probable	R47 561.72	47,561.72	
Pranesh Indrajith N.O v Msunduzi Municipality	The Plaintiff is suing the municipality for rates clearance certificate so that the old municipal account would close and the plaintiff would be refunded the residual amount.	Kass Thaver	Internal	2023	Notice of appearance to defend has been drafted, filed in court and served on the Plaintiffs attorney.	R5 238.20. plus interest at the rate of 7.25% per annum.	Not probable	R5 238.20	5,238.20	
									243,136,791	242,737,174

CITY OF CHOICE



PIETERMARITZBURG
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